

**OREGON PUBLIC UTILITY COMMISSION  
INTEROFFICE CORRESPONDENCE**

**DATE:** September 8, 2023

**TO:** Marc Hellman

**FROM:** Joseph Bartholomew

**SUBJECT:** QWEST CORPORATION dba CENTURYLINK QC:  
(Docket No. PL 223/Advice No. 2023-004-PL)  
Grandfathers Call Transfer for small business and residential customers.

I have reviewed this filing and recommend that an acknowledgement letter be sent. With this filing, Qwest Corporation dba CenturyLink QC (CenturyLink) proposes to grandfather Call Transfer for small business and residential customers. The following changes have been made to the Qwest Corporation d/b/a CenturyLink QC Price List:

- Section 5, Sheet 77, 9<sup>th</sup> revised sheet.

The filing was submitted on July 31, 2023, with a proposed effective date of August 1, 2023.

Applicable Law

Telecommunications utilities are required under ORS 759.175 to submit tariff filings to the Commission whenever they intend to change their rates, terms, or conditions of service.

On September 28, 2018, with Order No. 18-359 (Docket No. UM 1908), the Commission approved a Price Plan applicable to both CenturyLink and its affiliates, United Telephone Company of the Northwest d/b/a CenturyLink, CenturyTel of Oregon d/b/a CenturyLink, and CenturyTel of Eastern Oregon d/b/a CenturyLink, as allowed by ORS 759.255. Section 8a(i) of CenturyLink's Price Plan requires price list changes to be filed with the Commission at least one day prior to the effective date of the change. Section 8.b of the Price Plan requires CenturyLink to provide customers with 30-day notice of changes to terms or conditions of service.

Pursuant to OAR 860-032-0020(1)(d), "grandfather" means "to discontinue or cease offering a service to new customers and to continue offering the service to existing customers." OAR 860-036-0020(1)(k) defines "sunset date" as "the day a telecommunications provider will abandon a grandfathered service being provided to existing customers."

Pursuant to OAR 860-032-0020(15)(a), grandfathering a service without a sunset date is not considered abandonment of service. OAR 860-032-0020(15)(b) allows a telecommunications utility to grandfather a regulated service without a sunset date by filing a tariff which designates the service as grandfathered. Normal tariff filing and

review requirements apply to Staffs consideration of such filings, including review for compliance with any applicable Price Plan.

### Analysis

This filing grandfathers Call Transfer for small business and residential customers effective August 1, 2023, for existing customers at existing locations. Newer technologies and services are available to customers in lieu of these technologically obsolete services.

### Compliance

This filing complies with all applicable laws, rules, and Commission orders. The filing proposes no sunset date for the grandfathered services, and CenturyLink states that the services will continue to be available to existing subscribers.

The filing was submitted at least one day prior to its effective date, and customers were notified 30 days prior to the effective date therefore this filling complies with the requirements of ORS 759.175 and Section 8a11 of CenturyLink's Price Plan.

### Conclusion

The filing should be allowed to go into effect, and an acknowledgment letter should be sent. No further action is necessary.