

**OREGON PUBLIC UTILITY COMMISSION  
INTEROFFICE CORRESPONDENCE**

**DATE:** August 18, 2023

**TO:** File through Marc Hellman

**FROM:** Joseph Bartholomew

**SUBJECT:** ZIPLY FIBER NORTHWEST, LLC dba ZIPLY FIBER:  
(Docket No. PL 222/Advice No. 2023-4) Increases monthly rates for directory assistance in Statewide Pricelist No. 2.

I have reviewed this filing and recommend that an acknowledgement letter be sent. With this filing, Ziplly Fiber Northwest, LLC (Ziplly NW or Company) proposes to increase rates for directory assistance. The filing was submitted on July 14, 2023, with an effective date of July 18, 2023.

Applicable Rule or Law

Telecommunications utilities are required under ORS 759.175 to submit tariff filings to the Commission whenever they intend to change their rates, terms, or conditions of service. Ziplly NW is also regulated under a Price Plan pursuant to ORS 759.255.<sup>1</sup>

Section 9.b of the Price Plan requires Ziplly NW to provide 30-day notice of price increases to customers subscribing to the service. Retail customer notices may be made by bill message, including notice to customers receiving electronic bills. Section 9.a also requires price list changes to be filed with the Commission at least one day prior to the effective date of the change.

Analysis

With this filing, Ziplly NW implements the following rate increases.

<b>Packaged/Bundled Services</b>	<b>Old Rate</b>	<b>New Rate</b>	<b>Incr. (\$)</b>
Each call to Directory Assistance	\$.35	\$3.00	\$2.65
Directory Assistance Plus	\$.35	\$3.00	\$2.65

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<sup>1</sup> See Order Nos. 18-303 and 19-038 in Docket No. UM 1895.

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The filing was submitted on July 14, 2023, with an effective date of July 18, 2023. Per the Advice filing, the customers began receiving notification of the price increase on June 1, 2023 bringing ZiPLY NW in compliance with the 30 day notice requirement for price increases as stated in section 9.b of the price plan.

### Conclusion

This filing complies with applicable laws and Commission orders. The filing should be allowed to become effective, and an acknowledgement letter should be sent. No further action is necessary.

ZiPLY NW.PL 222.Rate Increase.MTF