

**OREGON PUBLIC UTILITY COMMISSION
INTEROFFICE CORRESPONDENCE**

DATE: March 3, 2022

TO: File through Marc Hellman and Bruce Hellebuyck

FROM: Steph Yamada

SUBJECT: CENTURYTEL OF OREGON, INC.:
(Docket No. PL 196/Advice No. 22-001)
Updates the terms for grandfathered services.

I have reviewed this filing and recommend that an acknowledgement letter be sent. With this filing, CenturyTel of Oregon, Inc. dba CenturyLink (CenturyTel or Company) updates the terms for grandfathered services.

Issue

Whether the price list sheets filed by CenturyTel should be allowed to become effective for service rendered on and after March 1, 2022.

Applicable Rule or Law

Telecommunications utilities are required under ORS 759.175 to submit filings to the Commission whenever they intend to change their rates, terms, or conditions of service.

CenturyTel is regulated under a Price Plan pursuant to ORS 759.255 and Order No. 18-359 in Docket No. UM 1908. Section 8.a.ii of the Price Plan requires CenturyTel to file notice of all price list changes with the Commission at least one day prior to the effective date of the change.

Analysis

The filing was submitted on February 22, 2022, with a proposed effective date of March 1, 2022, in compliance with the filing requirements stated in CenturyTel's Price Plan.

With this filing, CenturyTel adds language to its Price List specifying that customers may not make changes to services that have been grandfathered. Pursuant to OAR 860-032-0020(1)(d), grandfathered services are those that the Company has discontinued or ceased providing to new customers, but that continue to be available to existing subscribers.

Specifically, the Company adds the following language to the section of its Price List that relates to obsolete and grandfathered services:

As of March 1, 2022, changes, additions, or transfer of service will not be permitted on accounts associated with a grandfathered bundle or package or other grandfathered feature or service. This change does not impact services or features currently provided on grandfathered accounts. A grandfathered service is one that is no longer sold, and availability is limited to lines currently in service at existing locations. Changes, additions, or transfer of service will be allowed when customers migrate from a grandfathered service to a currently available service. Customers may remove any service or feature from their accounts at any time; however, grandfathered services removed may not be subsequently reinstated.

The Company notified customers of the change. This filing does not propose any rate changes.

Conclusion

This filing complies with applicable laws and the provisions of CenturyTel's Price Plan. The filed price list sheets have already gone into effect, and an acknowledgement letter should be sent.