

**OREGON PUBLIC UTILITY COMMISSION
(INTEROFFICE CORRESPONDENCE)**

DATE: August 15, 2019

TO: File through Bryan Conway and Bruce Hellebuyck *BAC*

FROM: Stephen Hayes *SH*

SUBJECT: QWEST CORPORATION:
(Docket No. PL 127/Advice No. 2019-005-PL): Price Plan compliant increases for directory assistance charges.

I have reviewed this filing and recommend that an acknowledgement letter be sent.

With this filing, Qwest Corporation dba CenturyLink QC (Qwest) proposes to increase rates for two price listed directory assistance services. This filing was made on May 30, 2019 and went into effect on June 1, 2019. The directory assistance (DA) services proposed to increase are:

Tariff/Price List Location	Sheet	Bus / Res	Service	Pre-plan Price	Current Price	Proposed Price	Rate Change	12-Month Percent Change	Cumulative Percent Change
6.2.4	18	Res / Bus	Local DA Call	\$3.36	\$3.36	\$4.49	\$1.13	33.63%	N/A
6.2.4	18	Res / Bus	National DA Call	\$4.64	\$4.64	\$5.99	\$1.35	29.09%	N/A

On September 28, 2018, the Commission issued its Order No. 18-359, in Docket No. UM 1908, approving a Price Plan for Qwest under ORS 759.255. Normally Telecommunications utilities are required under ORS 759.175 to submit filings to the Commission whenever they intend to change their rates, terms, or conditions of service. Section (8)(a)(i) of Qwest's Price Plan requires tariff changes to be filed at least thirty days prior to their effective dates and allows tariff related price decreases to be filed on one-day notice. Section 8(a)(ii) of the Price Plan allows Price List changes to be filed on one-day notice.

Price Plan section 4(k) Other Services allows residential services in this category to be increased up to 50 percent or \$0.50 annually whichever is greater. The cumulative price increase for any Other Service over a four-year Plan term may not exceed 200 percent for residential customers. The proposal is the first increase in the first four-year term and is for 33.63 percent and 29.09 percent respectively. The business related portion of the proposal is also covered in this Price Plan section and indicates that Business related Other Services are not subject to price caps.

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The proposed price list sheets were originally proposed to become effective on February 1, 2019 and were filed pursuant to Advice No. 2019-001-PL. Due to customer noticing problems the Company withdrew the filing on March 29, 2019.

All of the proposed rates increases and noticing comply with the Commission approved Price Plan requirements.

Qwest.2019.005.PL.PL127.PricePlan.Compliant.Construction.Changes