

**OREGON PUBLIC UTILITY COMMISSION  
INTEROFFICE CORRESPONDENCE**

**DATE:** July 26, 2023

**TO:** File through Marc Hellman

**FROM:** Joseph Bartholomew

**SUBJECT:** QWEST CORPORATION d/b/a CENTURYLINK QC:  
(Docket No. ADV 1504/Advice No. 2166)  
Qwest Corporation d/b/a CenturyLink QC Exchange and Network Services  
P.U.C. No. 33 Tariff Change.

**STAFF RECOMMENDATION:**

Staff recommends that the filed revised tariff pages be allowed to go into effect for service on and after June 15, 2023, and an acknowledgement letter be sent.

**DISCUSSION:**

Issue

Whether to allow the revised tariff pages filed by Qwest Corporation d/b/a CenturyLink QC (CenturyLink) to go into effect with service on and after June 15, 2023.

Applicable Law

Telecommunications utilities are required under ORS 759.175 to submit tariff filings to the Commission whenever they intend to change their rates, terms, or conditions of service. On September 28, 2018, with Order No. 18-359, the Commission approved a Price Plan applicable to CenturyLink, as allowed by ORS 759.255.

Section (8)(a)(i) of CenturyLink's Price Plan requires tariff changes to be filed at least thirty days prior to their effective dates.

Filings that propose any change in rates, tolls, charges, rules, or regulations must be filed with the Commission at least 30 days before the effective date of the change. ORS 759.190.

### Analysis

CenturyLink filed revised Tariff pages on May 11, 2023, to propose revisions to the following:

Section	Revision	Page
1	2 <sup>nd</sup>	29
1	5 <sup>th</sup>	30
2	1 <sup>st</sup>	30

This filing adds language addressing company-initiated termination of service if the company's access to a customer's premises is denied, when such access is deemed necessary by the Company for the maintenance, transfer, or other modification of service. Customers will be notified in advance of a company-initiated suspension or termination of service under this provision. The Company shall waive any associated reconnection charges if such reconnection is made within 30 days, except that the Company does not guarantee the same phone number will be available if reconnection is requested.

Additionally, administrative updates are included for the company's trademark section.

### Conclusion

Staff finds that the filing complies with the requirements of the CenturyLink Price Plan and Oregon statutes. Therefore, Staff finds that the CenturyLink Advice No. 2166 should go into effect for service rendered on and after June 15, 2023.