

**OREGON PUBLIC UTILITY COMMISSION
INTEROFFICE CORRESPONDENCE**

DATE: July 26, 2023

TO: File through Marc Hellman

FROM: Joseph Bartholomew

SUBJECT: CENTURYTEL OF OREGON d/b/a CENTURYLINK, CENTURYTEL OF EASTERN OREGON d/b/a CENTURYLINK:
(Docket No. ADV 1503/Advice No. 379)
CenturyLink OR PUC No. 6 Tariff Change.

STAFF RECOMMENDATION:

Staff recommends that the filed revised tariff pages be allowed to go into effect for service on and after June 15, 2023, and an acknowledgement letter be sent.

DISCUSSION:

Issue

Whether to allow the revised tariff pages filed by CenturyTel of Oregon dba CenturyLink and CenturyTel of Eastern Oregon dba CenturyLink (CenturyLink) to go into effect with service on and after June 15, 2023.

Applicable Law

Telecommunications utilities are required under ORS 759.175 to submit tariff filings to the Commission whenever they intend to change their rates, terms, or conditions of service. On September 28, 2018, with Order No. 18-359, the Commission approved a Price Plan applicable to CenturyLink, as allowed by ORS 759.255.

Section (8)(a)(i) of CenturyLink's Price Plan requires tariff changes to be filed at least thirty days prior to their effective dates.

Filings that propose any change in rates, tolls, charges, rules, or regulations must be filed with the Commission at least 30 days before the effective date of the change. ORS 759.190.

Analysis

CenturyLink filed revised Tariff pages on May 11, 2023, to propose revisions to the following:

Section	Revision	Page
1	1st	1
2	1st	14
2	1st	30

This filing adds language addressing company-initiated termination of service if the company's access to a customer's premises is denied, when such access is deemed necessary by the Company for the maintenance, transfer, or other modification of service. Customers will be notified in advance of a company-initiated suspension or termination of service under this provision. The Company shall waive any associated reconnection charges if such reconnection is made within 30 days, except that the Company does not guarantee the same phone number will be available if reconnection is requested.

This filing also standardizes the process for changes in responsibility for accounts, also known as supersedure of service or transfer of service.

Additionally, administrative updates are included for the company's trademark section.

Conclusion

Staff finds that the filing complies with the requirements of the CenturyLink Price Plan and Oregon statutes. Therefore, Staff finds that the CenturyLink Advice No. 379 should go into effect for service rendered on and after June 15, 2023.