

**BEFORE THE PUBLIC UTILITY COMMISSION
OF OREGON**

AR 653

In the Matter of

Revisions to Division 21 Rules to
Strengthen Customer Protections
Concerning Disconnections.

AGENDA FOR RULEMAKING
HEARING

On the morning of July 21, 2022, the Commission will hold a rulemaking hearing to take comment on the proposed Division 21 rulemaking in docket AR 653. Prior to taking general comment, the Commission will solicit specific feedback from Stakeholders on areas of interest in the rules consistent with the below agenda. The Commissioners may ask question of Staff, the Administrative Hearings Division, or stakeholders. Following the structured portion of the meeting, the Commission will take comment on any issue of interest to the participants. The Commission may discuss aspects of the rules at the conclusion of the rulemaking hearing. Additionally, a second rulemaking hearing will be held on September 1, 2022, at 1:30 p.m., and interested persons may offer comment at this hearing, as well.

Stakeholders may attend the Rulemaking Hearing via Zoom:

DATE: July 21, 2022

TIME: 9:30 a.m.

**ADMINISTRATIVE
LAW JUDGE:**

Sarah Spruce

VIA WEBINAR: [LINK TO MEETING](#)

Call-in option:

1 971 247 1195 US (Portland)

Meeting ID: 849 7660 2383

Passcode: 7266428316

Agenda

- I. Welcome
- II. Overview of rules, status of rulemaking (AHD)
- III. Invited comments from stakeholders on specific issues:
 - a. Disconnection moratoriums for severe weather/temperature (860-021-0407)
 - b. 20-day notice for disconnections (860-021-0405(5))
 - c. Collections at the door (860-021-0405(11))
 - d. Disconnection hours (860-021-0305(12))
- IV. Comments on any portion of the proposed rulemaking
- V. Additional Commissioner questions or discussion

Participants are encouraged to comment on equity and potential disparate impacts the proposed rules may have on specific communities.

For questions, please contact the Administrative Hearings Division by e-mail (puc.hearings@puc.oregon.gov). You may also contact Nolan Moser at (503) 689-3622.

Dated this 15th day of July, 2022, at Salem, Oregon.



Sarah Spruce
Administrative Law Judge