



**OREGON PUBLIC UTILITY COMMISSION
INTEROFFICE CORRESPONDENCE**

DATE: January 11, 2016

TO: File through Bryan Conway and Bruce Hellebuyck 

FROM: Stephanie Yamada 

SUBJECT: FRONTIER COMMUNICATIONS NORTHWEST INC: (Docket No. PL 27/Advice No. 040SPL) Standardizes the naming of certain services, introduces Multiple Simultaneous Call Forward, grandfathers Speed Call 8, and increases the rates for various Custom Calling Features.

I have reviewed this filing and recommend that an acknowledgement letter be sent. The filing was submitted on November 12, 2015, and went into effect on November 15, 2015. With this filing, Frontier Communications Northwest Inc. (Frontier) proposes to make a number of changes to its Statewide Price List. These changes are summarized below.

Standardization of Naming

This filing makes slight changes to the naming of certain Custom Calling Services as well as Customized Local Area Signaling Services (CLASS) in order to standardize the naming of various features. These are merely housekeeping changes and will not have a material impact on customers.

Introduction of Multiple Simultaneous Call Forward

With this filing, Frontier introduces Multiple Simultaneous Call Forward as a new feature available to business customers. This feature allows customers to specify the number of calling paths that will be forwarded from one subscriber line to another telephone number. Multiple Simultaneous Call Forward is available only as an enhancement to Call Forwarding, Call Forwarding Busy, and/or Call Forward No Answer, and can be used with B1, PBX, Centrex, and ISDN-BRI. This feature is limited to 10 call forwarding paths per telephone number. Frontier proposes to establish this service at a rate of \$11.00 per month.

Frontier is currently under a price plan pursuant to ORS 759.255 and Order No. 14-290, issued August 18, 2014. Frontier's price plan defines a "New Service" to be "a retail telecommunications service that is offered in Oregon for the first time following the effective date of this price plan." Furthermore, according to Section I of Frontier's price plan, New Services are not subject to price caps. Staff considers Multiple Simultaneous Call Forward to be a New Service under Frontier's price plan, and the introduction of this service at a monthly rate of \$11.00 therefore complies with the applicable pricing requirements in Frontier's price plan.

Grandfathering of Speed Call 8

Frontier also proposes to grandfather Speed Call 8, which provides abbreviated dialing for up to eight numbers. Pursuant to OAR 860-032-0020(15), grandfathering a service without a sunset date is not considered abandonment of service, and a telecommunications utility may grandfather a regulated service by submitting a normal tariff filing which designates the service as grandfathered. Frontier states that Speed Call 8 will continue to be available to existing subscribers. The grandfathering of this service complies with the applicable rules and the terms of Frontier's price plan.

Rate Increases

Frontier proposes the following rate increases to Other Services:

Service	Residence				Business			
	Old	New	Diff	%	Old	New	Diff	%
Call Waiting/Cancel Call Waiting	\$2.12	\$2.62	\$0.50	24%	\$2.12	\$2.62	\$0.50	24%
Distinctive Ring	\$3.00	\$3.50	\$0.50	17%	\$3.00	\$3.50	\$0.50	17%
Speed Call 8	\$2.00	\$2.50	\$0.50	25%	\$2.00	\$2.50	\$0.50	25%
Speed Call 30	\$3.00	\$3.50	\$0.50	17%	\$3.00	\$3.50	\$0.50	17%
3 Way Calling - Per Line	\$3.50	\$4.00	\$0.50	14%	\$3.50	\$4.00	\$0.50	14%
3 Way Calling - Per Use	\$0.75	\$1.25	\$0.50	67%	\$0.75	\$1.25	\$0.50	67%
Basic Call Forward	\$2.00	\$2.50	\$0.50	25%	\$2.00	\$2.50	\$0.50	25%
Call Forward Busy/No Answer	\$3.00	\$3.50	\$0.50	17%	\$3.50	\$4.00	\$0.50	14%
Fixed Call Forward	\$2.00	\$2.50	\$0.50	25%	\$2.00	\$2.50	\$0.50	25%
Fixed Call Forward Busy	\$1.25	\$1.75	\$0.50	40%	\$1.25	\$1.75	\$0.50	40%
Fixed Call Forward No Answer	\$1.25	\$1.75	\$0.50	40%	\$1.25	\$1.75	\$0.50	40%
Remote Call Forward	\$12.00	\$12.50	\$0.50	4%	\$12.00	\$12.50	\$0.50	4%
Enhanced Call Forward - Existing Number	N/A	N/A	N/A	N/A	\$7.00	\$7.50	\$0.50	7%
Anonymous Call Block/Rejection	\$0.25	\$0.75	\$0.50	200%	\$0.25	\$0.75	\$0.50	200%
*66 Busy Number Redial - Per Line	\$2.00	\$2.50	\$0.50	25%	\$2.00	\$2.50	\$0.50	25%
*66 Busy Number Redial - Per Use	\$0.75	\$1.25	\$0.50	67%	\$0.75	\$1.25	\$0.50	67%
*69 Call Return - Per Line	\$2.95	\$3.45	\$0.50	17%	\$2.95	\$3.45	\$0.50	17%
*69 Call Return - Per Use	\$0.75	\$1.25	\$0.50	67%	\$0.75	\$1.25	\$0.50	67%
Call ID with Name	\$6.50	\$7.00	\$0.50	8%	\$8.00	\$8.50	\$0.50	6%
Caller ID Number Only	\$5.95	\$6.45	\$0.50	8%	\$7.50	\$8.50	\$1.00	13%
Priority Call	\$2.00	\$2.50	\$0.50	25%	\$2.00	\$2.50	\$0.50	25%
Selective Call Acceptance	\$3.00	\$3.50	\$0.50	17%	\$3.50	\$4.00	\$0.50	14%
Selective Call Forward	\$2.00	\$2.50	\$0.50	25%	\$3.00	\$3.50	\$0.50	17%
Selective Call Block/Rejection	\$3.00	\$3.50	\$0.50	17%	\$3.00	\$3.50	\$0.50	17%

Section H of Frontier's price plan states that monthly rates for Other Services may increase by the greater of 25% or \$0.50 annually. The price increases shown above comply with this requirement.

Section Q of Frontier's price plan requires customers to be provided at least 30 days' prior notice of price increases for services they are purchasing. Frontier states that customers were provided proper notice of the rate increases pursuant to the requirements in the price plan. Section Q of the price plan also requires Frontier to submit price list changes at least one day prior to their effective dates. This filing complies with the filing requirements described in Frontier's price plan.