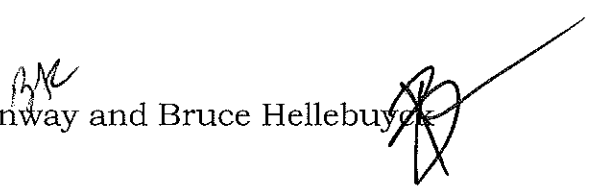


**OREGON PUBLIC UTILITY COMMISSION
INTEROFFICE CORRESPONDENCE**

DATE: February 7, 2019

TO: File through Bryan Conway and Bruce Hellebuyck 

FROM: Russ Beitzel 

SUBJECT: Qwest Corporation, (Advice No. 19-001-PL) Increases the rates for Directory Listings and Directory Assistance Per Call Rate Services.

I have reviewed this filing and recommend that an acknowledgement letter be sent. The filing went into effect on February 1, 2019, and was filed on January 30, 2019. CenturyTel of Oregon (CenturyTel) proposes to increase the rates for Directory Assistance Services and Directory Listings, which are Price List services.

On September 28, 2018, the Commission issued its Order No. 18-359, in docket UM 1908, approving a *Price Plan* for CenturyTel under ORS 759.255. The filing was submitted on January 30, 2019, and thus, complies with CenturyTel *Price Plan*, Section 8.a.ii, which requires price list changes to be filed at least one day prior to their effective dates. Section 8.b.ii requires that, "For price increases and changes to the terms or conditions of service, CenturyLink will provide 30-day notice to customers who have used the service within the past 12 months." The company states that they have provided the required notice to customers.

Telecommunications utilities are required under ORS 759.175 to submit filings to the Commission whenever they intend to change their rates, terms, or conditions of service.

Staff considers Directory Assistance to be included under the Price Plan's definition of "*Other Services*," which states: "Other Services" means any other residential or business services contained in CenturyLink's Rate Schedules that are not specifically addressed in this Price Plan and does not include Packages and Bundles."

Section 4.k of the Price Plan, *Other Services*, states:

Monthly rates for "Other Services" for business customers will not be subject to price caps. Monthly rates for "Other Services" for residential customers may increase up to 50 percent or \$.50 annually, whichever is greater. The cumulative price increase for any Other Service over a four-year Plan term may not exceed 200 percent for residential customers.

Qwest Corporation Price List Increases
 February 7, 2019
 Page 2

The proposed Directory Assistance rate changes are as follows:

<u>Service</u>	<u>Current Rate</u>	<u>Proposed Rate</u>	<u>Amount</u>	<u>Percent</u>
Local DA	\$3.36	\$4.49	\$1.13	33.6%
National DA	\$4.64	\$5.99	\$1.35	29.1%

This filing complies with the above cited provisions of Section 4.k of the Price Plan and do not exceed the rate increases allowed for Other Services.

Price increases for Directory Listings are addressed in section 4.h.ii of the Price Plan, which states "Additional listings beyond the initial listing are price capped with increases limited to not more than 25% per Plan year."

<u>Service</u>	<u>Current Rate</u>	<u>Proposed Rate</u>	<u>Amount</u>	<u>Percent</u>
AL Residential	\$2.10	\$2.62	\$0.52	24.8%
AL Business	\$4.10	\$5.10	\$1.00	24.4%
ALD Residential	\$0.75	\$0.93	\$0.18	24.0%
FL Residential	\$2.10	\$2.62	\$0.52	24.8%
FL Business	\$4.10	\$5.10	\$1.00	24.4%
FLD Residential	\$0.75	\$0.93	\$0.18	24.0%
RL Residential	\$2.10	\$2.62	\$0.52	24.8%
RL Business	\$4.10	\$5.10	\$1.00	24.4%
IL Residential	\$3.10	\$3.85	\$0.75	24.2%
IL Business	\$4.10	\$5.10	\$1.00	24.4%
ILD Residential	\$0.75	\$0.93	\$0.18	24.0%
EAL Residential	\$3.00	\$3.75	\$.75	25.0%
EAL Business	\$6.00	\$7.00	\$1.00	16.7%
UAL Residential	\$3.00	\$3.75	\$.75	25.0%
EUAL Business	\$5.00	\$6.00	\$1.00	20.0%
TNLiAF	\$7.00	\$8.00	\$1.00	14.3%

AL = Additional Listings, ALD = Additional Listings Discounted, FL = Foreign Listing FLD = Foreign Listing Discounted, RL = Reference Listings, IL = Information Listings, ILD = Information Listings Discounted, EAL = E-Mail Address Listing, UAL = URL Address Listing, EUAL = E-Mail/URL Address Listing, TNLiAF = Tel Number listed in Alpha Form