

**PUBLIC UTILITY COMMISSION OF OREGON
INTEROFFICE CORRESPONDENCE**

DATE: 12-6-2016

TO: Marc Hellman

FROM: Ming Peng

SUBJECT: NWN: 2017 Tariff has been updated. NWN's Compliance filing Advice No. 16-21, UM 779 Compliance Filing, Late Payment Rate and Interest Accrued on Customer Deposits.

On November 30, 2016, Northwest Natural Gas Company, dba NW Natural ("NWN" or "Company"), files herewith, the following revisions to its Tariff P.U.C. Or. 251 ("the Tariff"), stated to become effective on and after January 1, 2017:

NWN canceled the Second Revision of Sheet C-1 and replaced with the Third Revision of Sheet C-1. "Miscellaneous Charges and Credits."

Onita R. King, NWN Rates & Regulatory Affairs, requests to revise the late-payment charge and interest rate on customer deposits. This Compliance Filing is being made pursuant to OPUC Order No. 16-453, issued on November 23, 2016 in Docket No. UM 779. NWN's filing reflects an increase to the late-payment charge from the current 1.8 percent to 1.9 percent monthly and an increase in the annualized interest rate applied to customer deposits from the current 0.3 percent to 0.7 percent.

I verified NWN's Advice filing and found that the new Late Payment Fee and Interest Rate have been properly applied.

1. The Late Payment Fee of 1.9 percent of unpaid balance is authorized by Oregon PUC Order No. 16-453.
2. With regard to the interest rate on deposits, the tariffs refers generally to the rate established by the Commission and does not state the specific rate. As requested by PUC staff that the e-mail will serve as authorization to implement the new rates effective January 1, 2017. NWN provided an email to confirm that updated the Interest Rate increases to 0.7 percent from the current 0.3 percent is authorized by Oregon PUC Order No. 16-453.
3. The Effective for Service on & After January 1, 2017, is accurate.
4. Attachments: NWN's Tariff Sheet for Late Payment charge, and an email for 0.7% interest rate.

Cc: KRYS-YORK Heather

From: King, Onita [mailto:ork@nwnatural.com]

Sent: Thursday, December 1, 2016 10:29 AM

To: Aimone, David; Muehleck, Chuck; Simonson, Jon M.; Erickson, David E.; Douglass, Lois; Ely, Cydni; Maldonado, Brandon; Christopherson, Eric; Beck, Cory

Cc: Thompson, Mark R.; Noxon, Darcy; Martin, Jacob; Hammer, Gail A.

Subject: RE: Oregon Changes to Late Payment Charges and Interest Rate on Deposits effective January 1, 2017

The Oregon Commission issued Order No. 16-453 on November 23, 2016 (attached) that adopted changes to the above-referenced amounts effective January 1, 2017 as follows:

Late Payment Charges

INCREASE. Rate increases to **1.9 percent**. The minimum \$3.00 amount does not change.

Interest Rate on Deposits

INCREASE. Rate increases to **0.7 percent from 0.3 percent**.

This e-mail will serve as authorization to implement the new rates effective January 1, 2017 and to update the Customer Information System (CIS) accordingly.

Please be sure that all other applicable documentation that refers to these amounts be updated coincident with the effective date of January 1, 2017. These include, but are not limited to (a) customer brochures; (b) web site information; (c) bill messages; (e) form letters; (f) department procedures, etc.

Let me know if you have questions.

Onita King
X2452

NORTHWEST NATURAL GAS COMPANY

P.U.C. Or. 25

Third Revision of Sheet C-1
Cancels Second Revision of Sheet C-1

**SCHEDULE C
MISCELLANEOUS CHARGES AND CREDITS****APPLICABLE:**

To all Customers served by the Company under the Tariff of which this Schedule is a part.

PURPOSE:

To describe and summarize the charges and credits that may apply to Customers in addition to the rates established in the Rate Schedule or Service Agreement under which Customer receives service. See the DESCRIPTION OF CHARGES provision of this Schedule for specific terms and conditions.

SUMMARY OF CHARGES and CREDITS:

Late Payment Charge	1.9% of unpaid balance per payment period, but no less than \$3.00	(C)
Charge for Payment Not Honored (per incident)		\$ 15.00
Service Reconnection Charges		
Scheduled 8:00 a.m. – 5:00 p.m. Mon.-Fri. (except Holidays)		\$ 30.00
Scheduled after 5:00 p.m., Mon.-Fri.		\$ 80.00
Same Day after 5:00 p.m. Mon-Fri, or on Saturday or on a Holiday		\$100.00
Service Reconnection Charges – Curtailment Order		
8:00 a.m. - 5:00 p.m. Mon.-Fri. (except Holidays)		\$ 150.00
After 5:00 p.m. Mon.-Fri. and on weekends or Holidays		\$ 600.00
Inaccessible Meter Charge – Installation of Shut-off Valve		\$ 250.00
Field Visit Charge		\$ 20.00
Meter Interference	Actual costs of damages, repairs and any additional or unusual costs or services directly related to the meter interference, plus the amount of unbilled gas determined to have been lost, plus applicable Service Reconnection Charges.	
Unauthorized Use – failure to comply with Curtailment Order		\$ 10.00 per therm
CSR Assisted Automated Payment Charge		\$ 2.50 per check
Summary Billing Charge		
One-time time set up fee, per account		\$ 5.00
Per account billed per month		\$ 1.00

(continue to Sheet C-1.1)

Issued November 30, 2016
NWN OPUC Advice No. 16-21Effective with service on
and after January 1, 2017

Issued by: NORTHWEST NATURAL GAS COMPANY
d.b.a. NW Natural
220 N.W. Second Avenue
Portland, Oregon 97209-3991