

PUBLIC UTILITY COMMISSION OF OREGON
STAFF REPORT
PUBLIC MEETING DATE: December 20, 2016

REGULAR _____ CONSENT X EFFECTIVE DATE December 21, 2016

DATE: December 7, 2016

TO: Public Utility Commission

FROM: Malia Brock *MB*

THROUGH: Jason Eisdorfer, Bryan Conway, and Bruce Hellebuyck *BHC*

SUBJECT: FRONTIER COMMUNICATIONS NORTHWEST INC.
(Docket No. ADV 426/Advice No. 1051) Removes Busy Verification and Interrupt from the tariff and includes these services in the Statewide Price List.

STAFF RECOMMENDATION:

Staff recommends that the filed tariff be allowed to go into effect.

DISCUSSION:

Issue

Whether to allow Frontier Communications Northwest Inc.'s (Frontier) proposal to remove Busy Verification and Interrupt services from the tariff that were inadvertently missed when Operator Services were moved to the Statewide Price List.

Applicable Law

Telecommunications utilities are required under ORS 759.175 to submit tariff filings to the Commission whenever they intend to change their rates, terms, or conditions of service. On August 18, 2014, the Commission issued Order No. 14-290, in Docket No. 1677, approving a Price Plan for Frontier pursuant of ORS 759.255. Section Q of Frontier's Price Plan requires tariff filings to be made at least 30 days prior to their effective dates.

Analysis

This filing was submitted on November 10, 2016, with a proposed effective date of December 21, 2016, and thus, complies with Section Q of the Price Plan.

Operator Services allow customers to complete Message Telecommunications Service (MTS) calls within the local calling area with the assistance of an operator, including calls Billed to a Third Number, Operator-Handled Station-to-Station calls, and Operator-Handled Person-to-Person calls. The customer dials "0" or "0+ NXX LINE" to get the operator. Charges include a per-call or set-up charge as well as a per-minute rate for usage.

Busy verification requires an operator to determine the status of an exchange access line (e.g., conversation in progress) and report the status to the customer. Busy interrupt requires an operator, after being informed that an emergency exists, to interrupt the conversation on the exchange access line and inform the called party that they have an emergency call. These services are Operator Services; all other Operator Services were moved to the Statewide Price List in Advice No. 1041 on October 1, 2014.

This filing corrects an error for services inadvertently left off the Advice No. 1041 filing and does not change the conditions of service, the terms, the rates, nor cause the withdrawal of any service.

Conclusion

The filing complies with Frontier's Price Plan.

PROPOSED COMMISSION MOTION:

Allow Frontier Advice No. 1051 to go into effect.