



e-FILING REPORT COVER SHEET

COMPANY NAME: Avion Water Company, Inc.

DOES REPORT CONTAIN CONFIDENTIAL INFORMATION?  No  Yes If yes, submit a redacted public version (or a cover letter) by email. Submit the confidential information as directed in OAR 860-001-0070 or the terms of an applicable protective order.

Select report type:  RE (Electric)  RG (Gas)  RW (Water)  RT (Telecommunications)  
 RO (Other, for example, industry safety information)

Did you previously file a similar report?  No  Yes, report docket number:

Report is required by:  OAR  
 Statute  
 Order 20-400

Note: A one-time submission required by an order is a compliance filing and not a report (file compliance in the applicable docket)

Other  
(For example, federal regulations, or requested by Staff)

Is this report associated with a specific docket/case?  No  Yes, docket number: UM 2120

List Key Words for this report. We use these to improve search results.

Send the completed Cover Sheet and the Report in an email addressed to [PUC.FilingCenter@state.or.us](mailto:PUC.FilingCenter@state.or.us)

Send confidential information, voluminous reports, or energy utility Results of Operations Reports to PUC Filing Center, PO Box 1088, Salem, OR 97308-1088 or by delivery service to 201 High Street SE Suite 100, Salem, OR 97301.



**AVION WATER CO INC.**

**60813 Parrell Rd • Bend, OR 97702 •**

**Ph: 541-382-5342 • fax: 541-382-5390 • Email: [avion@avionwater.com](mailto:avion@avionwater.com)**

April 23, 2021

Public Utility Commission of Oregon  
201 High Street SE, Suite 100  
P.O. Box 1088  
Salem, OR 97308-1088

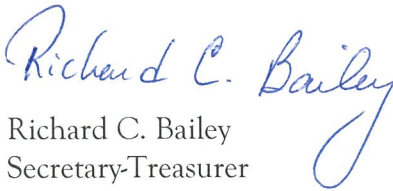
RE: UM 2120 Attachment A - Avion Water Company, Inc.'s report of Collections Data

To Whom It May Concern:

As required by Order No. 20-400 issued in UM 2120, enclosed is Avion Water Company Inc.'s enhanced reporting worksheet relating to collection, disconnection and Time Payment Agreement data for the quarter ended March 31, 2021.

Please address correspondence on this matter to me at [rick@avionwater.com](mailto:rick@avionwater.com) or call (541) 382-5342.

Yours Very Truly,

  
Richard C. Bailey  
Secretary-Treasurer

Enclosure

Avion Water Company, Inc.  
1/31/2021 - 3/31/2021

	Item a QTR End	Item b QTR End	Item c QTR End	Item d	Item e	Item f
	No. of Customers	Number of Late Fees Assessed	Total TPAs	TPA enrollments	TPA Completions	TPA Renegotiations
Residential Customers	14,464	2,868	5			
Commercial Customers	276	97	-			
Total	14,740	2,965	5	5	-	-

Residential Customers

	No. of Customers	Total arrearages	Average arrearage
Item g 30 - 60 Days arrears	578	\$ 40,402.89	\$ 69.90
Item g 61-90 Days arrears	94	\$ 10,120.86	\$ 107.67
Item g 91+ Days arrears	10	\$ 2,415.10	\$ 241.51
Item h 15-day Disconnect notices (Quarterly total)			1,090
Item h 7-day Disconnect notices (Quarterly total)			456
Item i Total number of service disconnections for non-payment			31
Item j Total number of service reconnections			30
Item j Same day reconnection			28
Item j Next day reconnection			-
Item j After next day reconnection			2