

ZiPLY Fiber  
4155 SW Cedar Hills Blvd, Beaverton, OR 97005  
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July 21, 2021

Sent via electronic mail to [puc.filingcenter@state.or.us](mailto:puc.filingcenter@state.or.us)

Attn: Filing Center  
Oregon Public Utilities Commission  
201 High Street S.E., Suite 100  
Salem, Oregon 97301

Re: Docket 2122 *Investigation into the Effects of the COVID-19 Pandemic on Telecommunications Customers*

Dear Filing Center:

Pursuant to Order 20-404 in the above referenced docket, Frontier Communications Northwest, LLC dba ZiPLY Fiber and Citizens Telecommunications Company of Oregon, LLC dba ZiPLY Fiber provide the following information reflective of our customers for the period April 1, 2021 through June 30, 2021:

- a. Wireline Customers – 68,752
- b. Wireline Customers Assess Late Payment Fees during Period – 13,247
- c. Wireline Customers Disconnected for Non-Payment during Period - 829

Should you have any additional questions or concerns, please do not hesitate to contact me.

Sincerely,

A handwritten signature in black ink, appearing to read "JE", written over a light gray rectangular background.

Jessica Epley  
Regulatory & External Affairs Director