Oregon Public Utility Commission

e-FILING REPORT COVER SHEET

COMPANY NAME: NW Natural
DOES REPORT CONTAIN CONFIDENTIAL INFORMATION? No See If yes, submit a redacted public version (or a cover letter) by email. Submit the confidential information as directed in OAR 860-001-0070 or the terms of an applicable protective order.
Select report type: RE (Electric) RG (Gas) RW (Water) RT (Telecommunications) RO (Other, for example, industry safety information)
Did you previously file a similar report? No See, report docket number: RG 98
Report is required by: Statute Order 21-057 Note: A one-time submission required by an order is a compliance filing and not a report (file compliance in the applicable docket) Other (For example, federal regulations, or requested by Staff)
Is this report associated with a specific docket/case? No Yes, docket number: 2114
List Key Words for this report. We use these to improve search results.
Arrearage Management Program, AMP, COVID-19, August 2021
Send the completed Cover Sheet and the Report in an email addressed to PUC.FilingCenter@state.or.us
Send confidential information, voluminous reports, or energy utility Results of Operations Reports to PUC Filing Center, PO Box 1088, Salem, OR 97308-1088 or by delivery service to 201 High Street SE Suite 100, Salem, OR 97301.

250 SW Taylor Street Portland, OR 97204 503-226-4211 nwnatural.com

September 20, 2021

VIA ELECTRONIC FILING

Public Utility Commission of Oregon Attn: Filing Center 201 High Street SE, Suite 100 Post Office Box 1088 Salem, Oregon 97308-1088

Re: RG 98 / UM 2114—NW Natural's August 2021 Report

As required by Order No. 21-057 issued in UM 2114, Northwest Natural Gas Company dba as NW Natural (NW Natural or Company) provides the following compliance report for its Arrearage Management Program (AMP).

For the month of May 2021

Мау	Instant Grant	Matching Grant	Matching Grant w TPA	Total
AMP Grants	450	77	7	534
Average AMP Grant	\$275.95	\$225.83	\$52.43	\$265.79
AMP Funds Expended	\$124,175.47	\$17,389.29	\$367.00	\$141,931.76

For the month of June 2021

June	Instant Grant	Matching Grant	Matching Grant w TPA	Total
AMP Grants	799	147	40	986
Average AMP Grant	\$257.30	\$227.23	\$35.40	\$243.82
AMP Funds Expended	\$205,583.66	\$33,402.45	\$1,416.00	\$240,402.11

For the month of July 2021

July	Instant Grant	Matching Grant	Matching Grant w TPA	Total
AMP Grants	1571	340	74	1,985
Average AMP Grant	\$281.28	\$277.45	\$38.77	\$271.59
AMP Funds Expended	\$441,897.79	\$94,332.96	\$2,869.00	\$539,099.75

For the month of August 2021

August	Instant Grant	Matching Grant	Matching Grant w TPA	Total
AMP Grants	1905	495	142	2,542
Average AMP Grant	\$263.25	\$209.52	\$42.30	\$240.45
AMP Funds Expended	\$501,498.26	\$103,714.58	\$6,006.00	\$611,218.84

Program to date

Program to Date	Instant Grant	Matching Grant	Matching Grant w TPA	Total
AMP Grants	4725	1059	263	6,047
Average AMP Grant	\$269.45	\$234.98	\$40.52	\$253.46
AMP Funds Expended through August 2021	\$1,273,155.18	\$248,839.28	\$10,658.00	\$1,532,652.46
AMP Funds Committed as of September 20, 2021				\$525,087.92
AMP Funds Authorized			\$6,167,000.00	
AMP Funds Remaining			\$4,109,259.62	
Percent Remaining			66.6%	

Public Utility Commission of Oregon RG 98 / UM 2114 NWN AMP Compliance Report September 20, 2021, Page 3

Please address correspondence on this matter to me at natasha.siores@nwnatural.com or (503) 610.7074 with copies to the following:

eFiling
Rates & Regulatory Affairs
NW Natural
250 SW Taylor Street
Portland, Oregon 97204
Phone: (503) 610.7330
Fax: (503) 220.2579
eFiling@nwnatural.com

Sincerely,

/s/ Natasha Siores Natasha Siores Manager, Rates & Regulatory Affairs