COMPANY NAME: NW Natural
DOES REPORT CONTAIN CONFIDENTIAL INFORMATION? $\square$ No $\square$ Yes If yes, submit a redacted public version (or a cover letter) by email. Submit the confidential information as directed in OAR 860-001-0070 or the terms of an applicable protective order.

## Select report type: $\square$ RE (Electric) $\square$ RG (Gas) $\square$ RW (Water) $\square$ RT (Telecommunications) RO (Other, for example, industry safety information)

Did you previously file a similar report? $\square$ No $\square$ Yes, report docket number: RG 94
Report is required by: $\square$ OAR
Statute
Order 20-401
Note: A one-time submission required by an order is a compliance filing and not a report (file compliance in the applicable docket)
Other
(For example, federal regulations, or requested by Staff)

Is this report associated with a specific docket/case? $\square$ $\square$ Yes, docket number: 2114

List Key Words for this report. We use these to improve search results.
Report of Energy Utilities Reporting, COVID-19, Attachment A, April 2021
Send the completed Cover Sheet and the Report in an email addressed to PUC.FilingCenter@state.or.us
Send confidential information, voluminous reports, or energy utility Results of Operations Reports to PUC Filing Center, PO Box 1088, Salem, OR 97308-1088 or by delivery service to 201 High Street SE Suite 100, Salem, OR 97301.

May 19, 2021

## VIA ELECTRONIC FILING

Public Utility Commission of Oregon
Attn: Filing Center
201 High Street SE, Suite 100
Post Office Box 1088
Salem, Oregon 97308-1088

## Re: RG 94 / UM 2114-NW Natural's April 2021 Report of Energy Utilities Reporting Items

As required by Order No. 20-401 issued in UM 2114, enclosed for filing is Northwest Natural Gas Company dba as NW Natural's compliance report providing the monthly data specified in Attachment A of the approved stipulated agreement. The data provided includes detail for the month of April 2021 by zip code; due to the extensive volume, Zip+4 data is available upon request.

Please address correspondence on this matter to me at natasha.siores@nwnatural.com or 503.610.7074 with copies to the following:
eFiling
Rates \& Regulatory Affairs
NW Natural
250 SW Taylor Street
Portland, Oregon 97204
Phone: (503) 610.7330
Fax: (503) 220.2579
eFiling@nwnatural.com
Sincerely,
/s/ Natasha Siores
Natasha Siores
Manager, Rates \& Regulatory Affairs
Enclosure

NW Natural
RG 94 / UM 2114 Monthly Reporting
For the month of April 2021

## Requirement:

a. The number of customers, by customer class

| ZIP | CLASS | COUNT_2104 |
| :---: | :---: | :---: |
| 97002 | Commercial | 256 |
| 97002 | Industrial | 6 |
| 97002 | Residential | 773 |
| 97003 | Commercial | 314 |
| 97003 | Industrial | 0 |
| 97003 | Residential | 6894 |
| 97004 | Commercial | 2 |
| 97004 | Industrial | 0 |
| 97004 | Residential | 231 |
| 97005 | Commercial | 1223 |
| 97005 | Industrial | 7 |
| 97005 | Residential | 4319 |
| 97006 | Commercial | 604 |
| 97006 | Industrial | 2 |
| 97006 | Residential | 9330 |
| 97007 | Commercial | 273 |
| 97007 | Industrial | 0 |
| 97007 | Residential | 13709 |
| 97008 | Commercial | 608 |
| 97008 | Industrial | 1 |
| 97008 | Residential | 6338 |
| 97009 | Commercial | 144 |
| 97009 | Industrial | 2 |
| 97009 | Residential | 1059 |
| 97013 | Commercial | 465 |
| 97013 | Industrial | 10 |
| 97013 | Residential | 3601 |
| 97015 | Commercial | 1106 |
| 97015 | Industrial | 25 |
| 97015 | Residential | 4715 |
| 97016 | Commercial | 72 |
| 97016 | Industrial | 5 |
| 97016 | Residential | 112 |
| 97018 | Commercial | 12 |
| 97018 | Industrial | 0 |
| 97018 | Residential | 653 |
| 97019 | Commercial | 0 |
| 97019 | Industrial | 0 |
| 97019 | Residential | 0 |
| 97020 | Commercial | 23 |
| 97020 | Industrial | 2 |
| 97020 | Residential | 161 |
| 97022 | Commercial | 0 |
| 97022 | Industrial | 0 |
| 97022 | Residential | 0 |
| 97023 | Commercial | 0 |
| 97023 | Industrial | 0 |
| 97023 | Residential | 0 |
| 97024 | Commercial | 151 |
| 97024 | Industrial | 1 |
| 97024 | Residential | 1997 |
| 97026 | Commercial | 37 |
| 97026 | Industrial | 1 |
| 97026 | Residential | 357 |
| 97027 | Commercial | 194 |
| 97027 | Industrial | 0 |

## Requirement:

a. The number of customers, by customer class

| ZIP | CLASS | COUNT_2104 |
| :---: | :---: | :---: |
| 97027 | Residential | 2958 |
| 97028 | Commercial | 0 |
| 97028 | Industrial | 0 |
| 97028 | Residential | 0 |
| 97030 | Commercial | 1033 |
| 97030 | Industrial | 5 |
| 97030 | Residential | 6457 |
| 97031 | Commercial | 635 |
| 97031 | Industrial | 12 |
| 97031 | Residential | 3648 |
| 97032 | Commercial | 131 |
| 97032 | Industrial | 4 |
| 97032 | Residential | 895 |
| 97034 | Commercial | 286 |
| 97034 | Industrial | 1 |
| 97034 | Residential | 6768 |
| 97035 | Commercial | 564 |
| 97035 | Industrial | 1 |
| 97035 | Residential | 7024 |
| 97036 | Commercial | 17 |
| 97036 | Industrial | 0 |
| 97036 | Residential | 1 |
| 97038 | Commercial | 221 |
| 97038 | Industrial | 5 |
| 97038 | Residential | 2171 |
| 97041 | Commercial | 0 |
| 97041 | Industrial | 0 |
| 97041 | Residential | 0 |
| 97042 | Commercial | 21 |
| 97042 | Industrial | 0 |
| 97042 | Residential | 121 |
| 97044 | Commercial | 0 |
| 97044 | Industrial | 0 |
| 97044 | Residential | 0 |
| 97045 | Commercial | 936 |
| 97045 | Industrial | 3 |
| 97045 | Residential | 11383 |
| 97048 | Commercial | 53 |
| 97048 | Industrial | 1 |
| 97048 | Residential | 391 |
| 97049 | Commercial | 0 |
| 97049 | Industrial | 0 |
| 97049 | Residential | 0 |
| 97051 | Commercial | 326 |
| 97051 | Industrial | 3 |
| 97051 | Residential | 3204 |
| 97053 | Commercial | 22 |
| 97053 | Industrial | 0 |
| 97053 | Residential | 623 |
| 97054 | Commercial | 2 |
| 97054 | Industrial | 0 |
| 97054 | Residential | 18 |
| 97055 | Commercial | 335 |
| 97055 | Industrial | 0 |
| 97055 | Residential | 3451 |
| 97056 | Commercial | 193 |
| 97056 | Industrial | 2 |
| 97056 | Residential | 2414 |
| 97058 | Commercial | 512 |
| 97058 | Industrial | 5 |

## Requirement:

a. The number of customers, by customer class

| ZIP | CLASS | COUNT_2104 |
| :---: | :---: | :---: |
| 97058 | Residential | 1633 |
| 97060 | Commercial | 464 |
| 97060 | Industrial | 12 |
| 97060 | Residential | 4768 |
| 97062 | Commercial | 962 |
| 97062 | Industrial | 29 |
| 97062 | Residential | 6102 |
| 97064 | Commercial | 59 |
| 97064 | Industrial | 0 |
| 97064 | Residential | 702 |
| 97067 | Commercial | 0 |
| 97067 | Industrial | 0 |
| 97067 | Residential | 0 |
| 97068 | Commercial | 358 |
| 97068 | Industrial | 0 |
| 97068 | Residential | 9397 |
| 97070 | Commercial | 808 |
| 97070 | Industrial | 6 |
| 97070 | Residential | 6139 |
| 97071 | Commercial | 659 |
| 97071 | Industrial | 14 |
| 97071 | Residential | 5104 |
| 97077 | Commercial | 0 |
| 97077 | Industrial | 0 |
| 97077 | Residential | 0 |
| 97078 | Commercial | 177 |
| 97078 | Industrial | 3 |
| 97078 | Residential | 5871 |
| 97079 | Commercial | 2 |
| 97079 | Industrial | 0 |
| 97079 | Residential | 0 |
| 97080 | Commercial | 240 |
| 97080 | Industrial | 2 |
| 97080 | Residential | 10961 |
| 97086 | Commercial | 463 |
| 97086 | Industrial | 0 |
| 97086 | Residential | 8701 |
| 97089 | Commercial | 117 |
| 97089 | Industrial | 1 |
| 97089 | Residential | 3360 |
| 97101 | Commercial | 49 |
| 97101 | Industrial | 1 |
| 97101 | Residential | 313 |
| 97102 | Commercial | 0 |
| 97102 | Industrial | 0 |
| 97102 | Residential | 0 |
| 97103 | Commercial | 614 |
| 97103 | Industrial | 7 |
| 97103 | Residential | 4029 |
| 97106 | Commercial | 35 |
| 97106 | Industrial | 0 |
| 97106 | Residential | 454 |
| 97109 | Commercial | 0 |
| 97109 | Industrial | 0 |
| 97109 | Residential | 0 |
| 97110 | Commercial | 162 |
| 97110 | Industrial | 0 |
| 97110 | Residential | 1344 |
| 97111 | Commercial | 3 |
| 97111 | Industrial | 0 |

## Requirement:

a. The number of customers, by customer class

| ZIP | CLASS | COUNT_2104 |
| :---: | :---: | :---: |
| 97111 | Residential | 23 |
| 97113 | Commercial | 215 |
| 97113 | Industrial | 3 |
| 97113 | Residential | 2334 |
| 97114 | Commercial | 1 |
| 97114 | Industrial | 0 |
| 97114 | Residential | 17 |
| 97115 | Commercial | 63 |
| 97115 | Industrial | 1 |
| 97115 | Residential | 950 |
| 97116 | Commercial | 393 |
| 97116 | Industrial | 10 |
| 97116 | Residential | 3458 |
| 97117 | Commercial | 0 |
| 97117 | Industrial | 0 |
| 97117 | Residential | 0 |
| 97121 | Commercial | 15 |
| 97121 | Industrial | 1 |
| 97121 | Residential | 423 |
| 97122 | Commercial | 0 |
| 97122 | Industrial | 0 |
| 97122 | Residential | 0 |
| 97123 | Commercial | 1069 |
| 97123 | Industrial | 6 |
| 97123 | Residential | 11231 |
| 97124 | Commercial | 1389 |
| 97124 | Industrial | 29 |
| 97124 | Residential | 10756 |
| 97127 | Commercial | 32 |
| 97127 | Industrial | 1 |
| 97127 | Residential | 796 |
| 97128 | Commercial | 578 |
| 97128 | Industrial | 11 |
| 97128 | Residential | 3239 |
| 97132 | Commercial | 597 |
| 97132 | Industrial | 7 |
| 97132 | Residential | 5508 |
| 97133 | Commercial | 97 |
| 97133 | Industrial | 4 |
| 97133 | Residential | 1115 |
| 97137 | Commercial | 0 |
| 97137 | Industrial | 0 |
| 97137 | Residential | 0 |
| 97138 | Commercial | 604 |
| 97138 | Industrial | 3 |
| 97138 | Residential | 4278 |
| 97140 | Commercial | 446 |
| 97140 | Industrial | 6 |
| 97140 | Residential | 6597 |
| 97145 | Commercial | 0 |
| 97145 | Industrial | 0 |
| 97145 | Residential | 0 |
| 97146 | Commercial | 301 |
| 97146 | Industrial | 2 |
| 97146 | Residential | 2130 |
| 97148 | Commercial | 0 |
| 97148 | Industrial | 0 |
| 97148 | Residential | 0 |
| 97201 | Commercial | 350 |
| 97201 | Industrial | 0 |

## Requirement:

a. The number of customers, by customer class

| ZIP | CLASS | COUNT_2104 |
| :---: | :---: | :---: |
| 97201 | Residential | 2291 |
| 97202 | Commercial | 1249 |
| 97202 | Industrial | 14 |
| 97202 | Residential | 11535 |
| 97203 | Commercial | 532 |
| 97203 | Industrial | 25 |
| 97203 | Residential | 7472 |
| 97204 | Commercial | 229 |
| 97204 | Industrial | 1 |
| 97204 | Residential | 129 |
| 97205 | Commercial | 380 |
| 97205 | Industrial | 0 |
| 97205 | Residential | 994 |
| 97206 | Commercial | 716 |
| 97206 | Industrial | 9 |
| 97206 | Residential | 13790 |
| 97208 | Commercial | 1 |
| 97208 | Industrial | 0 |
| 97208 | Residential | 0 |
| 97209 | Commercial | 984 |
| 97209 | Industrial | 3 |
| 97209 | Residential | 2019 |
| 97210 | Commercial | 971 |
| 97210 | Industrial | 39 |
| 97210 | Residential | 4245 |
| 97211 | Commercial | 832 |
| 97211 | Industrial | 14 |
| 97211 | Residential | 10435 |
| 97212 | Commercial | 416 |
| 97212 | Industrial | 3 |
| 97212 | Residential | 8514 |
| 97213 | Commercial | 590 |
| 97213 | Industrial | 4 |
| 97213 | Residential | 9849 |
| 97214 | Commercial | 1653 |
| 97214 | Industrial | 10 |
| 97214 | Residential | 8290 |
| 97215 | Commercial | 294 |
| 97215 | Industrial | 1 |
| 97215 | Residential | 5731 |
| 97216 | Commercial | 365 |
| 97216 | Industrial | 0 |
| 97216 | Residential | 3434 |
| 97217 | Commercial | 1044 |
| 97217 | Industrial | 21 |
| 97217 | Residential | 10495 |
| 97218 | Commercial | 424 |
| 97218 | Industrial | 9 |
| 97218 | Residential | 3628 |
| 97219 | Commercial | 513 |
| 97219 | Industrial | 0 |
| 97219 | Residential | 12426 |
| 97220 | Commercial | 1055 |
| 97220 | Industrial | 11 |
| 97220 | Residential | 6681 |
| 97221 | Commercial | 103 |
| 97221 | Industrial | 1 |
| 97221 | Residential | 3927 |
| 97222 | Commercial | 861 |
| 97222 | Industrial | 9 |

## Requirement:

a. The number of customers, by customer class

| ZIP | CLASS | COUNT_2104 |
| :---: | :---: | :---: |
| 97222 | Residential | 8022 |
| 97223 | Commercial | 1156 |
| 97223 | Industrial | 3 |
| 97223 | Residential | 12871 |
| 97224 | Commercial | 835 |
| 97224 | Industrial | 5 |
| 97224 | Residential | 10567 |
| 97225 | Commercial | 415 |
| 97225 | Industrial | 1 |
| 97225 | Residential | 7268 |
| 97227 | Commercial | 446 |
| 97227 | Industrial | 9 |
| 97227 | Residential | 1578 |
| 97229 | Commercial | 557 |
| 97229 | Industrial | 1 |
| 97229 | Residential | 20816 |
| 97230 | Commercial | 1123 |
| 97230 | Industrial | 18 |
| 97230 | Residential | 9379 |
| 97231 | Commercial | 36 |
| 97231 | Industrial | 5 |
| 97231 | Residential | 778 |
| 97232 | Commercial | 902 |
| 97232 | Industrial | 6 |
| 97232 | Residential | 2922 |
| 97233 | Commercial | 428 |
| 97233 | Industrial | 1 |
| 97233 | Residential | 6215 |
| 97236 | Commercial | 362 |
| 97236 | Industrial | 0 |
| 97236 | Residential | 7169 |
| 97238 | Commercial | 1 |
| 97238 | Industrial | 0 |
| 97238 | Residential | 0 |
| 97239 | Commercial | 360 |
| 97239 | Industrial | 3 |
| 97239 | Residential | 3958 |
| 97250 | Commercial | 10 |
| 97250 | Industrial | 0 |
| 97250 | Residential | 1 |
| 97251 | Commercial | 11 |
| 97251 | Industrial | 0 |
| 97251 | Residential | 0 |
| 97252 | Commercial | 1 |
| 97252 | Industrial | 0 |
| 97252 | Residential | 0 |
| 97253 | Commercial | 1 |
| 97253 | Industrial | 0 |
| 97253 | Residential | 0 |
| 97258 | Commercial | 1 |
| 97258 | Industrial | 0 |
| 97258 | Residential | 0 |
| 97266 | Commercial | 561 |
| 97266 | Industrial | 3 |
| 97266 | Residential | 7271 |
| 97267 | Commercial | 442 |
| 97267 | Industrial | 1 |
| 97267 | Residential | 8712 |
| 97268 | Commercial | 0 |
| 97268 | Industrial | 0 |

## Requirement:

a. The number of customers, by customer class

| ZIP | CLASS | COUNT_2104 |
| :---: | :---: | :---: |
| 97268 | Residential | 0 |
| 9730 | Commercial | 0 |
| 9730 | Industrial | 0 |
| 9730 | Residential | 0 |
| 97301 | Commercial | 1885 |
| 97301 | Industrial | 15 |
| 97301 | Residential | 8485 |
| 97302 | Commercial | 1325 |
| 97302 | Industrial | 11 |
| 97302 | Residential | 10180 |
| 97303 | Commercial | 600 |
| 97303 | Industrial | 6 |
| 97303 | Residential | 8975 |
| 97304 | Commercial | 249 |
| 97304 | Industrial | 4 |
| 97304 | Residential | 7250 |
| 97305 | Commercial | 529 |
| 97305 | Industrial | 12 |
| 97305 | Residential | 6734 |
| 97306 | Commercial | 204 |
| 97306 | Industrial | 0 |
| 97306 | Residential | 8541 |
| 97310 | Commercial | 33 |
| 97310 | Industrial | 0 |
| 97310 | Residential | 1 |
| 97311 | Commercial | 1 |
| 97311 | Industrial | 0 |
| 97311 | Residential | 0 |
| 97312 | Commercial | 1 |
| 97312 | Industrial | 0 |
| 97312 | Residential | 0 |
| 97317 | Commercial | 231 |
| 97317 | Industrial | 4 |
| 97317 | Residential | 3848 |
| 97321 | Commercial | 794 |
| 97321 | Industrial | 8 |
| 97321 | Residential | 8628 |
| 97322 | Commercial | 642 |
| 97322 | Industrial | 13 |
| 97322 | Residential | 7350 |
| 97325 | Commercial | 54 |
| 97325 | Industrial | 2 |
| 97325 | Residential | 805 |
| 97327 | Commercial | 56 |
| 97327 | Industrial | 3 |
| 97327 | Residential | 488 |
| 97330 | Commercial | 990 |
| 97330 | Industrial | 8 |
| 97330 | Residential | 9184 |
| 97331 | Commercial | 67 |
| 97331 | Industrial | 0 |
| 97331 | Residential | 0 |
| 97333 | Commercial | 571 |
| 97333 | Industrial | 7 |
| 97333 | Residential | 4402 |
| 97338 | Commercial | 355 |
| 97338 | Industrial | 6 |
| 97338 | Residential | 4367 |
| 97341 | Commercial | 115 |
| 97341 | Industrial | 0 |

## Requirement:

a. The number of customers, by customer class

| ZIP | CLASS | COUNT_2104 |
| :---: | :---: | :---: |
| 97341 | Residential | 1327 |
| 97345 | Commercial | 5 |
| 97345 | Industrial | 0 |
| 97345 | Residential | 12 |
| 97346 | Commercial | 0 |
| 97346 | Industrial | 0 |
| 97346 | Residential | 0 |
| 97347 | Commercial | 33 |
| 97347 | Industrial | 0 |
| 97347 | Residential | 220 |
| 97348 | Commercial | 35 |
| 97348 | Industrial | 4 |
| 97348 | Residential | 217 |
| 97351 | Commercial | 179 |
| 97351 | Industrial | 6 |
| 97351 | Residential | 1763 |
| 97352 | Commercial | 56 |
| 97352 | Industrial | 2 |
| 97352 | Residential | 766 |
| 97355 | Commercial | 507 |
| 97355 | Industrial | 6 |
| 97355 | Residential | 5078 |
| 97358 | Commercial | 40 |
| 97358 | Industrial | 2 |
| 97358 | Residential | 393 |
| 97360 | Commercial | 30 |
| 97360 | Industrial | 1 |
| 97360 | Residential | 490 |
| 97361 | Commercial | 112 |
| 97361 | Industrial | 0 |
| 97361 | Residential | 1278 |
| 97362 | Commercial | 115 |
| 97362 | Industrial | 4 |
| 97362 | Residential | 718 |
| 97364 | Commercial | 2 |
| 97364 | Industrial | 0 |
| 97364 | Residential | 231 |
| 97365 | Commercial | 406 |
| 97365 | Industrial | 9 |
| 97365 | Residential | 1639 |
| 97366 | Commercial | 18 |
| 97366 | Industrial | 1 |
| 97366 | Residential | 179 |
| 97367 | Commercial | 522 |
| 97367 | Industrial | 4 |
| 97367 | Residential | 4530 |
| 97368 | Commercial | 40 |
| 97368 | Industrial | 0 |
| 97368 | Residential | 596 |
| 97369 | Commercial | 1 |
| 97369 | Industrial | 0 |
| 97369 | Residential | 0 |
| 97370 | Commercial | 168 |
| 97370 | Industrial | 4 |
| 97370 | Residential | 1199 |
| 97371 | Commercial | 31 |
| 97371 | Industrial | 0 |
| 97371 | Residential | 44 |
| 97372 | Commercial | 1 |
| 97372 | Industrial | 0 |

## Requirement:

a. The number of customers, by customer class

| ZIP | CLASS | COUNT_2104 |
| :---: | :---: | :---: |
| 97372 | Residential | 10 |
| 97373 | Commercial | 1 |
| 97373 | Industrial | 0 |
| 97373 | Residential | 0 |
| 97374 | Commercial | 39 |
| 97374 | Industrial | 0 |
| 97374 | Residential | 301 |
| 97375 | Commercial | 0 |
| 97375 | Industrial | 0 |
| 97375 | Residential | 0 |
| 97377 | Commercial | 14 |
| 97377 | Industrial | 0 |
| 97377 | Residential | 52 |
| 97378 | Commercial | 89 |
| 97378 | Industrial | 2 |
| 97378 | Residential | 810 |
| 97379 | Commercial | 0 |
| 97379 | Industrial | 0 |
| 97379 | Residential | 0 |
| 97380 | Commercial | 27 |
| 97380 | Industrial | 0 |
| 97380 | Residential | 157 |
| 97381 | Commercial | 270 |
| 97381 | Industrial | 5 |
| 97381 | Residential | 2906 |
| 97383 | Commercial | 238 |
| 97383 | Industrial | 6 |
| 97383 | Residential | 1722 |
| 97384 | Commercial | 7 |
| 97384 | Industrial | 0 |
| 97384 | Residential | 32 |
| 97385 | Commercial | 64 |
| 97385 | Industrial | 0 |
| 97385 | Residential | 827 |
| 97386 | Commercial | 203 |
| 97386 | Industrial | 3 |
| 97386 | Residential | 2171 |
| 97388 | Commercial | 73 |
| 97388 | Industrial | 0 |
| 97388 | Residential | 863 |
| 97389 | Commercial | 82 |
| 97389 | Industrial | 4 |
| 97389 | Residential | 313 |
| 97391 | Commercial | 53 |
| 97391 | Industrial | 0 |
| 97391 | Residential | 286 |
| 97392 | Commercial | 68 |
| 97392 | Industrial | 1 |
| 97392 | Residential | 956 |
| 97396 | Commercial | 38 |
| 97396 | Industrial | 2 |
| 97396 | Residential | 413 |
| 97401 | Commercial | 1132 |
| 97401 | Industrial | 3 |
| 97401 | Residential | 5581 |
| 97402 | Commercial | 1623 |
| 97402 | Industrial | 51 |
| 97402 | Residential | 4608 |
| 97403 | Commercial | 217 |
| 97403 | Industrial | 5 |

## Requirement:

a. The number of customers, by customer class

| ZIP | CLASS | COUNT_2104 |
| :---: | :---: | :---: |
| 97403 | Residential | 1503 |
| 97404 | Commercial | 265 |
| 97404 | Industrial | 2 |
| 97404 | Residential | 6260 |
| 97405 | Commercial | 266 |
| 97405 | Industrial | 1 |
| 97405 | Residential | 6942 |
| 97408 | Commercial | 281 |
| 97408 | Industrial | 5 |
| 97408 | Residential | 2881 |
| 97411 | Commercial | 0 |
| 97411 | Industrial | 0 |
| 97411 | Residential | 0 |
| 97419 | Commercial | 0 |
| 97419 | Industrial | 0 |
| 97419 | Residential | 0 |
| 97420 | Commercial | 235 |
| 97420 | Industrial | 6 |
| 97420 | Residential | 794 |
| 97423 | Commercial | 48 |
| 97423 | Industrial | 2 |
| 97423 | Residential | 211 |
| 97424 | Commercial | 311 |
| 97424 | Industrial | 4 |
| 97424 | Residential | 2330 |
| 97426 | Commercial | 112 |
| 97426 | Industrial | 1 |
| 97426 | Residential | 1276 |
| 97435 | Commercial | 0 |
| 97435 | Industrial | 0 |
| 97435 | Residential | 0 |
| 97438 | Commercial | 8 |
| 97438 | Industrial | 2 |
| 97438 | Residential | 8 |
| 97439 | Commercial | 0 |
| 97439 | Industrial | 0 |
| 97439 | Residential | 0 |
| 97446 | Commercial | 62 |
| 97446 | Industrial | 10 |
| 97446 | Residential | 582 |
| 97448 | Commercial | 212 |
| 97448 | Industrial | 8 |
| 97448 | Residential | 1401 |
| 97452 | Commercial | 0 |
| 97452 | Industrial | 0 |
| 97452 | Residential | 0 |
| 97455 | Commercial | 20 |
| 97455 | Industrial | 0 |
| 97455 | Residential | 136 |
| 97458 | Commercial | 50 |
| 97458 | Industrial | 2 |
| 97458 | Residential | 132 |
| 97459 | Commercial | 112 |
| 97459 | Industrial | 0 |
| 97459 | Residential | 558 |
| 97461 | Commercial | 0 |
| 97461 | Industrial | 0 |
| 97461 | Residential | 0 |
| 97463 | Commercial | 0 |
| 97463 | Industrial | 0 |

## Requirement:

a. The number of customers, by customer class

| ZIP | CLASS | COUNT_2104 |
| :---: | :---: | :---: |
| 97463 | Residential | 0 |
| 97475 | Commercial | 1 |
| 97475 | Industrial | 0 |
| 97475 | Residential | 0 |
| 97477 | Commercial | 761 |
| 97477 | Industrial | 12 |
| 97477 | Residential | 2900 |
| 97478 | Commercial | 337 |
| 97478 | Industrial | 5 |
| 97478 | Residential | 2322 |
| 97487 | Commercial | 0 |
| 97487 | Industrial | 0 |
| 97487 | Residential | 0 |
| 97488 | Commercial | 0 |
| 97488 | Industrial | 0 |
| 97488 | Residential | 0 |
| 97672 | Commercial | 0 |
| 97672 | Industrial | 0 |
| 97672 | Residential | 0 |
| 98602 | Commercial | 0 |
| 98602 | Industrial | 0 |
| 98602 | Residential | 0 |
| 98607 | Commercial | 0 |
| 98607 | Industrial | 0 |
| 98607 | Residential | 0 |
| 98617 | Commercial | 0 |
| 98617 | Industrial | 0 |
| 98617 | Residential | 0 |
| 98672 | Commercial | 0 |
| 98672 | Industrial | 0 |
| 98672 | Residential | 0 |
| 98684 | Commercial | 0 |
| 98684 | Industrial | 0 |
| 98684 | Residential | 0 |
|  | Total | 685,135 |

NW Natural
RG 94 / UM 2114 Monthly Reporting
For the month of April 2021

## Requirement:

b. The number of customers, by customer class, assessed late payment fees or charges during the period

## Response:

| ZIP | CLASS | LATEC_2104 |
| :---: | :---: | :---: |
| 97002 | Commercial | 25 |
| 97002 | Industrial | 0 |
| 97002 | Residential | 0 |
| 97003 | Commercial | 49 |
| 97003 | Industrial | 0 |
| 97003 | Residential | 0 |
| 97004 | Commercial | 0 |
| 97004 | Industrial | 0 |
| 97004 | Residential | 0 |
| 97005 | Commercial | 109 |
| 97005 | Industrial | 0 |
| 97005 | Residential | 0 |
| 97006 | Commercial | 68 |
| 97006 | Industrial | 0 |
| 97006 | Residential | 0 |
| 97007 | Commercial | 34 |
| 97007 | Industrial | 0 |
| 97007 | Residential | 0 |
| 97008 | Commercial | 79 |
| 97008 | Industrial | 0 |
| 97008 | Residential | 0 |
| 97009 | Commercial | 19 |
| 97009 | Industrial | 0 |
| 97009 | Residential | 0 |
| 97013 | Commercial | 61 |
| 97013 | Industrial | 0 |
| 97013 | Residential | 0 |
| 97015 | Commercial | 113 |
| 97015 | Industrial | 2 |
| 97015 | Residential | 0 |
| 97016 | Commercial | 6 |
| 97016 | Industrial | 2 |
| 97016 | Residential | 0 |
| 97018 | Commercial | 1 |
| 97018 | Industrial | 0 |
| 97018 | Residential | 0 |
| 97019 | Commercial | 0 |
| 97019 | Industrial | 0 |
| 97019 | Residential | 0 |
| 97020 | Commercial | 2 |
| 97020 | Industrial | 0 |
| 97020 | Residential | 0 |
| 97022 | Commercial | 0 |
| 97022 | Industrial | 0 |
| 97022 | Residential | 0 |
| 97023 | Commercial | 0 |
| 97023 | Industrial | 0 |
| 97023 | Residential | 0 |
| 97024 | Commercial | 25 |
| 97024 | Industrial | 0 |
| 97024 | Residential | 0 |
| 97026 | Commercial | 7 |
| 97026 | Industrial | 0 |
| 97026 | Residential | 0 |

## Requirement:

b. The number of customers, by customer class, assessed late payment fees or charges during the period

## Response:

| ZIP | CLASS | LATEC_2104 |
| :---: | :---: | :---: |
| 97027 | Commercial | 29 |
| 97027 | Industrial | 0 |
| 97027 | Residential | 0 |
| 97028 | Commercial | 0 |
| 97028 | Industrial | 0 |
| 97028 | Residential | 0 |
| 97030 | Commercial | 123 |
| 97030 | Industrial | 0 |
| 97030 | Residential | 0 |
| 97031 | Commercial | 61 |
| 97031 | Industrial | 1 |
| 97031 | Residential | 0 |
| 97032 | Commercial | 21 |
| 97032 | Industrial | 0 |
| 97032 | Residential | 0 |
| 97034 | Commercial | 15 |
| 97034 | Industrial | 0 |
| 97034 | Residential | 0 |
| 97035 | Commercial | 59 |
| 97035 | Industrial | 0 |
| 97035 | Residential | 0 |
| 97036 | Commercial | 0 |
| 97036 | Industrial | 0 |
| 97036 | Residential | 0 |
| 97038 | Commercial | 30 |
| 97038 | Industrial | -1 |
| 97038 | Residential | 0 |
| 97041 | Commercial | 0 |
| 97041 | Industrial | 0 |
| 97041 | Residential | 0 |
| 97042 | Commercial | 1 |
| 97042 | Industrial | 0 |
| 97042 | Residential | 0 |
| 97044 | Commercial | 0 |
| 97044 | Industrial | 0 |
| 97044 | Residential | 0 |
| 97045 | Commercial | 141 |
| 97045 | Industrial | 1 |
| 97045 | Residential | 0 |
| 97048 | Commercial | 5 |
| 97048 | Industrial | 0 |
| 97048 | Residential | 0 |
| 97049 | Commercial | 0 |
| 97049 | Industrial | 0 |
| 97049 | Residential | 0 |
| 97051 | Commercial | 36 |
| 97051 | Industrial | 0 |
| 97051 | Residential | 0 |
| 97053 | Commercial | 4 |
| 97053 | Industrial | 0 |
| 97053 | Residential | 0 |
| 97054 | Commercial | 0 |
| 97054 | Industrial | 0 |
| 97054 | Residential | 0 |
| 97055 | Commercial | 50 |
| 97055 | Industrial | 0 |
| 97055 | Residential | 0 |
| 97056 | Commercial | 16 |

## Requirement:

b. The number of customers, by customer class, assessed late payment fees or charges during the period

## Response:

| ZIP | CLASS | LATEC_2104 |
| :---: | :---: | :---: |
| 97056 | Industrial | 0 |
| 97056 | Residential | 0 |
| 97058 | Commercial | 53 |
| 97058 | Industrial | 0 |
| 97058 | Residential | 0 |
| 97060 | Commercial | 65 |
| 97060 | Industrial | 1 |
| 97060 | Residential | 0 |
| 97062 | Commercial | 106 |
| 97062 | Industrial | 2 |
| 97062 | Residential | 0 |
| 97064 | Commercial | 7 |
| 97064 | Industrial | 0 |
| 97064 | Residential | 0 |
| 97067 | Commercial | 0 |
| 97067 | Industrial | 0 |
| 97067 | Residential | 0 |
| 97068 | Commercial | 24 |
| 97068 | Industrial | 0 |
| 97068 | Residential | 0 |
| 97070 | Commercial | 97 |
| 97070 | Industrial | 1 |
| 97070 | Residential | -1 |
| 97071 | Commercial | 70 |
| 97071 | Industrial | 1 |
| 97071 | Residential | 0 |
| 97077 | Commercial | 0 |
| 97077 | Industrial | 0 |
| 97077 | Residential | 0 |
| 97078 | Commercial | 19 |
| 97078 | Industrial | 0 |
| 97078 | Residential | 0 |
| 97079 | Commercial | 0 |
| 97079 | Industrial | 0 |
| 97079 | Residential | 0 |
| 97080 | Commercial | 25 |
| 97080 | Industrial | 0 |
| 97080 | Residential | 0 |
| 97086 | Commercial | 42 |
| 97086 | Industrial | 0 |
| 97086 | Residential | 0 |
| 97089 | Commercial | 9 |
| 97089 | Industrial | 0 |
| 97089 | Residential | 0 |
| 97101 | Commercial | 8 |
| 97101 | Industrial | 0 |
| 97101 | Residential | 0 |
| 97102 | Commercial | 0 |
| 97102 | Industrial | 0 |
| 97102 | Residential | 0 |
| 97103 | Commercial | 91 |
| 97103 | Industrial | 0 |
| 97103 | Residential | 0 |
| 97106 | Commercial | 3 |
| 97106 | Industrial | 0 |
| 97106 | Residential | 0 |
| 97109 | Commercial | 0 |
| 97109 | Industrial | 0 |

## Requirement:

b. The number of customers, by customer class, assessed late payment fees or charges during the period

## Response:

| ZIP | CLASS | LATEC_2104 |
| :---: | :---: | :---: |
| 97109 | Residential | 0 |
| 97110 | Commercial | 34 |
| 97110 | Industrial | 0 |
| 97110 | Residential | 0 |
| 97111 | Commercial | 0 |
| 97111 | Industrial | 0 |
| 97111 | Residential | 0 |
| 97113 | Commercial | 29 |
| 97113 | Industrial | 0 |
| 97113 | Residential | 0 |
| 97114 | Commercial | 0 |
| 97114 | Industrial | 0 |
| 97114 | Residential | 0 |
| 97115 | Commercial | 7 |
| 97115 | Industrial | 0 |
| 97115 | Residential | 0 |
| 97116 | Commercial | 34 |
| 97116 | Industrial | 1 |
| 97116 | Residential | 0 |
| 97117 | Commercial | 0 |
| 97117 | Industrial | 0 |
| 97117 | Residential | 0 |
| 97121 | Commercial | 0 |
| 97121 | Industrial | 1 |
| 97121 | Residential | 0 |
| 97122 | Commercial | 0 |
| 97122 | Industrial | 0 |
| 97122 | Residential | 0 |
| 97123 | Commercial | 94 |
| 97123 | Industrial | 1 |
| 97123 | Residential | 0 |
| 97124 | Commercial | 144 |
| 97124 | Industrial | 5 |
| 97124 | Residential | 0 |
| 97127 | Commercial | 6 |
| 97127 | Industrial | 0 |
| 97127 | Residential | 0 |
| 97128 | Commercial | 60 |
| 97128 | Industrial | 1 |
| 97128 | Residential | 0 |
| 97132 | Commercial | 61 |
| 97132 | Industrial | 2 |
| 97132 | Residential | 0 |
| 97133 | Commercial | 15 |
| 97133 | Industrial | 0 |
| 97133 | Residential | 0 |
| 97137 | Commercial | 0 |
| 97137 | Industrial | 0 |
| 97137 | Residential | 0 |
| 97138 | Commercial | 70 |
| 97138 | Industrial | 0 |
| 97138 | Residential | 0 |
| 97140 | Commercial | 41 |
| 97140 | Industrial | 0 |
| 97140 | Residential | 0 |
| 97145 | Commercial | 0 |
| 97145 | Industrial | 0 |
| 97145 | Residential | 0 |

## Requirement:

b. The number of customers, by customer class, assessed late payment fees or charges during the period

## Response:

| ZIP | CLASS | LATEC_2104 |
| :---: | :---: | :---: |
| 97146 | Commercial | 25 |
| 97146 | Industrial | 0 |
| 97146 | Residential | 0 |
| 97148 | Commercial | 0 |
| 97148 | Industrial | 0 |
| 97148 | Residential | 0 |
| 97201 | Commercial | 37 |
| 97201 | Industrial | 0 |
| 97201 | Residential | 0 |
| 97202 | Commercial | 137 |
| 97202 | Industrial | 2 |
| 97202 | Residential | 0 |
| 97203 | Commercial | 87 |
| 97203 | Industrial | 5 |
| 97203 | Residential | 0 |
| 97204 | Commercial | 51 |
| 97204 | Industrial | 0 |
| 97204 | Residential | 0 |
| 97205 | Commercial | 55 |
| 97205 | Industrial | 0 |
| 97205 | Residential | 0 |
| 97206 | Commercial | 108 |
| 97206 | Industrial | 0 |
| 97206 | Residential | 0 |
| 97208 | Commercial | 0 |
| 97208 | Industrial | 0 |
| 97208 | Residential | 0 |
| 97209 | Commercial | 131 |
| 97209 | Industrial | 0 |
| 97209 | Residential | 0 |
| 97210 | Commercial | 111 |
| 97210 | Industrial | 4 |
| 97210 | Residential | 0 |
| 97211 | Commercial | 109 |
| 97211 | Industrial | 2 |
| 97211 | Residential | 0 |
| 97212 | Commercial | 39 |
| 97212 | Industrial | 1 |
| 97212 | Residential | 0 |
| 97213 | Commercial | 55 |
| 97213 | Industrial | 2 |
| 97213 | Residential | 0 |
| 97214 | Commercial | 180 |
| 97214 | Industrial | 0 |
| 97214 | Residential | 0 |
| 97215 | Commercial | 18 |
| 97215 | Industrial | 0 |
| 97215 | Residential | 0 |
| 97216 | Commercial | 52 |
| 97216 | Industrial | 0 |
| 97216 | Residential | 0 |
| 97217 | Commercial | 134 |
| 97217 | Industrial | 5 |
| 97217 | Residential | 0 |
| 97218 | Commercial | 65 |
| 97218 | Industrial | 2 |
| 97218 | Residential | 0 |
| 97219 | Commercial | 46 |

## Requirement:

b. The number of customers, by customer class, assessed late payment fees or charges during the period

## Response:

| ZIP | CLASS | LATEC_2104 |
| :---: | :---: | :---: |
| 97219 | Industrial | 0 |
| 97219 | Residential | 0 |
| 97220 | Commercial | 148 |
| 97220 | Industrial | 0 |
| 97220 | Residential | 0 |
| 97221 | Commercial | 12 |
| 97221 | Industrial | 0 |
| 97221 | Residential | 0 |
| 97222 | Commercial | 68 |
| 97222 | Industrial | 0 |
| 97222 | Residential | 0 |
| 97223 | Commercial | 112 |
| 97223 | Industrial | 1 |
| 97223 | Residential | 0 |
| 97224 | Commercial | 72 |
| 97224 | Industrial | 1 |
| 97224 | Residential | 0 |
| 97225 | Commercial | 39 |
| 97225 | Industrial | 0 |
| 97225 | Residential | 0 |
| 97227 | Commercial | 44 |
| 97227 | Industrial | 1 |
| 97227 | Residential | 0 |
| 97229 | Commercial | 55 |
| 97229 | Industrial | 0 |
| 97229 | Residential | 0 |
| 97230 | Commercial | 151 |
| 97230 | Industrial | 1 |
| 97230 | Residential | 0 |
| 97231 | Commercial | 4 |
| 97231 | Industrial | 1 |
| 97231 | Residential | 0 |
| 97232 | Commercial | 89 |
| 97232 | Industrial | 1 |
| 97232 | Residential | 0 |
| 97233 | Commercial | 60 |
| 97233 | Industrial | 0 |
| 97233 | Residential | 0 |
| 97236 | Commercial | 52 |
| 97236 | Industrial | 0 |
| 97236 | Residential | 0 |
| 97238 | Commercial | 0 |
| 97238 | Industrial | 0 |
| 97238 | Residential | 0 |
| 97239 | Commercial | 27 |
| 97239 | Industrial | 1 |
| 97239 | Residential | 0 |
| 97250 | Commercial | 1 |
| 97250 | Industrial | 0 |
| 97250 | Residential | 0 |
| 97251 | Commercial | 1 |
| 97251 | Industrial | 0 |
| 97251 | Residential | 0 |
| 97252 | Commercial | 0 |
| 97252 | Industrial | 0 |
| 97252 | Residential | 0 |
| 97253 | Commercial | 0 |
| 97253 | Industrial | 0 |

## Requirement:

b. The number of customers, by customer class, assessed late payment fees or charges during the period

## Response:

| ZIP | CLASS | LATEC_2104 |
| :---: | :---: | :---: |
| 97253 | Residential | 0 |
| 97258 | Commercial | 0 |
| 97258 | Industrial | 0 |
| 97258 | Residential | 0 |
| 97266 | Commercial | 77 |
| 97266 | Industrial | 0 |
| 97266 | Residential | 0 |
| 97267 | Commercial | 54 |
| 97267 | Industrial | 0 |
| 97267 | Residential | 0 |
| 97268 | Commercial | 0 |
| 97268 | Industrial | 0 |
| 97268 | Residential | 0 |
| 9730 | Commercial | 0 |
| 9730 | Industrial | 0 |
| 9730 | Residential | 0 |
| 97301 | Commercial | 203 |
| 97301 | Industrial | 1 |
| 97301 | Residential | 0 |
| 97302 | Commercial | 127 |
| 97302 | Industrial | 3 |
| 97302 | Residential | 0 |
| 97303 | Commercial | 75 |
| 97303 | Industrial | 1 |
| 97303 | Residential | 0 |
| 97304 | Commercial | 27 |
| 97304 | Industrial | 0 |
| 97304 | Residential | 0 |
| 97305 | Commercial | 48 |
| 97305 | Industrial | 1 |
| 97305 | Residential | 0 |
| 97306 | Commercial | 12 |
| 97306 | Industrial | 0 |
| 97306 | Residential | 0 |
| 97310 | Commercial | 3 |
| 97310 | Industrial | 0 |
| 97310 | Residential | 0 |
| 97311 | Commercial | 0 |
| 97311 | Industrial | 0 |
| 97311 | Residential | 0 |
| 97312 | Commercial | 0 |
| 97312 | Industrial | 0 |
| 97312 | Residential | 0 |
| 97317 | Commercial | 15 |
| 97317 | Industrial | 0 |
| 97317 | Residential | 0 |
| 97321 | Commercial | 102 |
| 97321 | Industrial | 1 |
| 97321 | Residential | 0 |
| 97322 | Commercial | 80 |
| 97322 | Industrial | 1 |
| 97322 | Residential | 0 |
| 97325 | Commercial | 7 |
| 97325 | Industrial | 0 |
| 97325 | Residential | 0 |
| 97327 | Commercial | 10 |
| 97327 | Industrial | 2 |
| 97327 | Residential | 0 |

## Requirement:

b. The number of customers, by customer class, assessed late payment fees or charges during the period

## Response:

| ZIP | CLASS | LATEC_2104 |
| :---: | :---: | :---: |
| 97330 | Commercial | 104 |
| 97330 | Industrial | 0 |
| 97330 | Residential | 0 |
| 97331 | Commercial | 0 |
| 97331 | Industrial | 0 |
| 97331 | Residential | 0 |
| 97333 | Commercial | 53 |
| 97333 | Industrial | 0 |
| 97333 | Residential | 0 |
| 97338 | Commercial | 35 |
| 97338 | Industrial | 2 |
| 97338 | Residential | 0 |
| 97341 | Commercial | 14 |
| 97341 | Industrial | 0 |
| 97341 | Residential | 0 |
| 97345 | Commercial | 1 |
| 97345 | Industrial | 0 |
| 97345 | Residential | 0 |
| 97346 | Commercial | 0 |
| 97346 | Industrial | 0 |
| 97346 | Residential | 0 |
| 97347 | Commercial | 4 |
| 97347 | Industrial | 0 |
| 97347 | Residential | 0 |
| 97348 | Commercial | 5 |
| 97348 | Industrial | 0 |
| 97348 | Residential | 0 |
| 97351 | Commercial | 27 |
| 97351 | Industrial | 0 |
| 97351 | Residential | 0 |
| 97352 | Commercial | 12 |
| 97352 | Industrial | 0 |
| 97352 | Residential | 0 |
| 97355 | Commercial | 62 |
| 97355 | Industrial | 2 |
| 97355 | Residential | 0 |
| 97358 | Commercial | 6 |
| 97358 | Industrial | 1 |
| 97358 | Residential | 0 |
| 97360 | Commercial | 1 |
| 97360 | Industrial | 0 |
| 97360 | Residential | 0 |
| 97361 | Commercial | 7 |
| 97361 | Industrial | 0 |
| 97361 | Residential | 0 |
| 97362 | Commercial | 16 |
| 97362 | Industrial | 0 |
| 97362 | Residential | 0 |
| 97364 | Commercial | 0 |
| 97364 | Industrial | 0 |
| 97364 | Residential | 0 |
| 97365 | Commercial | 39 |
| 97365 | Industrial | 2 |
| 97365 | Residential | 0 |
| 97366 | Commercial | 1 |
| 97366 | Industrial | 1 |
| 97366 | Residential | 0 |
| 97367 | Commercial | 44 |

## Requirement:

b. The number of customers, by customer class, assessed late payment fees or charges during the period

## Response:

| ZIP | CLASS | LATEC_2104 |
| :---: | :---: | :---: |
| 97367 | Industrial | 0 |
| 97367 | Residential | 0 |
| 97368 | Commercial | 10 |
| 97368 | Industrial | 0 |
| 97368 | Residential | 0 |
| 97369 | Commercial | 0 |
| 97369 | Industrial | 0 |
| 97369 | Residential | 0 |
| 97370 | Commercial | 12 |
| 97370 | Industrial | 0 |
| 97370 | Residential | 0 |
| 97371 | Commercial | 1 |
| 97371 | Industrial | 0 |
| 97371 | Residential | 0 |
| 97372 | Commercial | 0 |
| 97372 | Industrial | 0 |
| 97372 | Residential | 0 |
| 97373 | Commercial | 0 |
| 97373 | Industrial | 0 |
| 97373 | Residential | 0 |
| 97374 | Commercial | 5 |
| 97374 | Industrial | 0 |
| 97374 | Residential | 0 |
| 97375 | Commercial | 0 |
| 97375 | Industrial | 0 |
| 97375 | Residential | 0 |
| 97377 | Commercial | 2 |
| 97377 | Industrial | 0 |
| 97377 | Residential | 0 |
| 97378 | Commercial | 6 |
| 97378 | Industrial | 0 |
| 97378 | Residential | 0 |
| 97379 | Commercial | 0 |
| 97379 | Industrial | 0 |
| 97379 | Residential | 0 |
| 97380 | Commercial | 4 |
| 97380 | Industrial | 0 |
| 97380 | Residential | 0 |
| 97381 | Commercial | 27 |
| 97381 | Industrial | 0 |
| 97381 | Residential | 0 |
| 97383 | Commercial | 22 |
| 97383 | Industrial | 0 |
| 97383 | Residential | 0 |
| 97384 | Commercial | 3 |
| 97384 | Industrial | 0 |
| 97384 | Residential | 0 |
| 97385 | Commercial | 9 |
| 97385 | Industrial | 0 |
| 97385 | Residential | 0 |
| 97386 | Commercial | 24 |
| 97386 | Industrial | 0 |
| 97386 | Residential | 0 |
| 97388 | Commercial | 4 |
| 97388 | Industrial | 0 |
| 97388 | Residential | 0 |
| 97389 | Commercial | 12 |
| 97389 | Industrial | 1 |

## Requirement:

b. The number of customers, by customer class, assessed late payment fees or charges during the period

## Response:

| ZIP | CLASS | LATEC_2104 |
| :---: | :---: | :---: |
| 97389 | Residential | 0 |
| 97391 | Commercial | 9 |
| 97391 | Industrial | 0 |
| 97391 | Residential | 0 |
| 97392 | Commercial | 5 |
| 97392 | Industrial | 0 |
| 97392 | Residential | 0 |
| 97396 | Commercial | 2 |
| 97396 | Industrial | 0 |
| 97396 | Residential | 0 |
| 97401 | Commercial | 140 |
| 97401 | Industrial | 1 |
| 97401 | Residential | 0 |
| 97402 | Commercial | 210 |
| 97402 | Industrial | 6 |
| 97402 | Residential | 0 |
| 97403 | Commercial | 15 |
| 97403 | Industrial | 0 |
| 97403 | Residential | 0 |
| 97404 | Commercial | 35 |
| 97404 | Industrial | 0 |
| 97404 | Residential | 0 |
| 97405 | Commercial | 31 |
| 97405 | Industrial | 0 |
| 97405 | Residential | 0 |
| 97408 | Commercial | 16 |
| 97408 | Industrial | 0 |
| 97408 | Residential | 0 |
| 97411 | Commercial | 0 |
| 97411 | Industrial | 0 |
| 97411 | Residential | 0 |
| 97419 | Commercial | 0 |
| 97419 | Industrial | 0 |
| 97419 | Residential | 0 |
| 97420 | Commercial | 27 |
| 97420 | Industrial | 0 |
| 97420 | Residential | 0 |
| 97423 | Commercial | 9 |
| 97423 | Industrial | 0 |
| 97423 | Residential | 0 |
| 97424 | Commercial | 32 |
| 97424 | Industrial | 0 |
| 97424 | Residential | 0 |
| 97426 | Commercial | 7 |
| 97426 | Industrial | 0 |
| 97426 | Residential | 0 |
| 97435 | Commercial | 0 |
| 97435 | Industrial | 0 |
| 97435 | Residential | 0 |
| 97438 | Commercial | 1 |
| 97438 | Industrial | 0 |
| 97438 | Residential | 0 |
| 97439 | Commercial | 0 |
| 97439 | Industrial | 0 |
| 97439 | Residential | 0 |
| 97446 | Commercial | 5 |
| 97446 | Industrial | 2 |
| 97446 | Residential | 0 |

## Requirement:

b. The number of customers, by customer class, assessed late payment fees or charges during the period

## Response:

| ZIP | CLASS | LATEC_2104 |
| :---: | :---: | :---: |
| 97448 | Commercial | 23 |
| 97448 | Industrial | 2 |
| 97448 | Residential | 0 |
| 97452 | Commercial | 0 |
| 97452 | Industrial | 0 |
| 97452 | Residential | 0 |
| 97455 | Commercial | 2 |
| 97455 | Industrial | 0 |
| 97455 | Residential | 0 |
| 97458 | Commercial | 5 |
| 97458 | Industrial | 0 |
| 97458 | Residential | 0 |
| 97459 | Commercial | 10 |
| 97459 | Industrial | 0 |
| 97459 | Residential | 0 |
| 97461 | Commercial | 0 |
| 97461 | Industrial | 0 |
| 97461 | Residential | 0 |
| 97463 | Commercial | 0 |
| 97463 | Industrial | 0 |
| 97463 | Residential | 0 |
| 97475 | Commercial | 0 |
| 97475 | Industrial | 0 |
| 97475 | Residential | 0 |
| 97477 | Commercial | 93 |
| 97477 | Industrial | 0 |
| 97477 | Residential | 0 |
| 97478 | Commercial | 29 |
| 97478 | Industrial | 0 |
| 97478 | Residential | 0 |
| 97487 | Commercial | 0 |
| 97487 | Industrial | 0 |
| 97487 | Residential | 0 |
| 97488 | Commercial | 0 |
| 97488 | Industrial | 0 |
| 97488 | Residential | 0 |
| 97672 | Commercial | 0 |
| 97672 | Industrial | 0 |
| 97672 | Residential | 0 |
| 98602 | Commercial | 0 |
| 98602 | Industrial | 0 |
| 98602 | Residential | 0 |
| 98607 | Commercial | 0 |
| 98607 | Industrial | 0 |
| 98607 | Residential | 0 |
| 98617 | Commercial | 0 |
| 98617 | Industrial | 0 |
| 98617 | Residential | 0 |
| 98672 | Commercial | 0 |
| 98672 | Industrial | 0 |
| 98672 | Residential | 0 |
| 98684 | Commercial | 0 |
| 98684 | Industrial | 0 |
| 98684 | Residential | 0 |

NW Natural
RG 94 / UM 2114 Monthly Reporting
For the month of April 2021

## Requirement:

c. The number of customers, by customer class, enrolled in a current Time Payment Agreement (TPA);

| ZIP | CLASS | COUNT_2104 |
| :---: | :---: | :---: |
| 97002 | Commercial | 2 |
| 97002 | Industrial | 0 |
| 97002 | Residential | 6 |
| 97003 | Commercial | 6 |
| 97003 | Industrial | 0 |
| 97003 | Residential | 49 |
| 97004 | Commercial | 0 |
| 97004 | Industrial | 0 |
| 97004 | Residential | 1 |
| 97005 | Commercial | 18 |
| 97005 | Industrial | 0 |
| 97005 | Residential | 28 |
| 97006 | Commercial | 2 |
| 97006 | Industrial | 0 |
| 97006 | Residential | 61 |
| 97007 | Commercial | 0 |
| 97007 | Industrial | 0 |
| 97007 | Residential | 65 |
| 97008 | Commercial | 2 |
| 97008 | Industrial | 0 |
| 97008 | Residential | 28 |
| 97009 | Commercial | 2 |
| 97009 | Industrial | 0 |
| 97009 | Residential | 4 |
| 97013 | Commercial | 6 |
| 97013 | Industrial | 0 |
| 97013 | Residential | 23 |
| 97015 | Commercial | 8 |
| 97015 | Industrial | 0 |
| 97015 | Residential | 47 |
| 97016 | Commercial | 0 |
| 97016 | Industrial | 0 |
| 97016 | Residential | 0 |
| 97018 | Commercial | 0 |
| 97018 | Industrial | 0 |
| 97018 | Residential | 4 |
| 97019 | Commercial | 0 |
| 97019 | Industrial | 0 |
| 97019 | Residential | 0 |
| 97020 | Commercial | 0 |
| 97020 | Industrial | 0 |
| 97020 | Residential | 1 |
| 97022 | Commercial | 0 |
| 97022 | Industrial | 0 |
| 97022 | Residential | 0 |
| 97023 | Commercial | 0 |
| 97023 | Industrial | 0 |
| 97023 | Residential | 0 |
| 97024 | Commercial | 1 |
| 97024 | Industrial | 0 |
| 97024 | Residential | 17 |
| 97026 | Commercial | 0 |
| 97026 | Industrial | 0 |
| 97026 | Residential | 5 |
| 97027 | Commercial | 1 |
| 97027 | Industrial | 0 |
| 97027 | Residential | 25 |

## Requirement:

c. The number of customers, by customer class, enrolled in a current Time Payment Agreement (TPA);

| ZIP | CLASS | COUNT_2104 |
| :---: | :---: | :---: |
| 97028 | Commercial | 0 |
| 97028 | Industrial | 0 |
| 97028 | Residential | 0 |
| 97030 | Commercial | 13 |
| 97030 | Industrial | 0 |
| 97030 | Residential | 65 |
| 97031 | Commercial | 8 |
| 97031 | Industrial | 0 |
| 97031 | Residential | 18 |
| 97032 | Commercial | 0 |
| 97032 | Industrial | 0 |
| 97032 | Residential | 7 |
| 97034 | Commercial | 4 |
| 97034 | Industrial | 0 |
| 97034 | Residential | 15 |
| 97035 | Commercial | 7 |
| 97035 | Industrial | 0 |
| 97035 | Residential | 24 |
| 97036 | Commercial | 0 |
| 97036 | Industrial | 0 |
| 97036 | Residential | 0 |
| 97038 | Commercial | 7 |
| 97038 | Industrial | 0 |
| 97038 | Residential | 20 |
| 97041 | Commercial | 0 |
| 97041 | Industrial | 0 |
| 97041 | Residential | 0 |
| 97042 | Commercial | 1 |
| 97042 | Industrial | 0 |
| 97042 | Residential | 0 |
| 97044 | Commercial | 0 |
| 97044 | Industrial | 0 |
| 97044 | Residential | 0 |
| 97045 | Commercial | 19 |
| 97045 | Industrial | 0 |
| 97045 | Residential | 90 |
| 97048 | Commercial | 3 |
| 97048 | Industrial | 0 |
| 97048 | Residential | 4 |
| 97049 | Commercial | 0 |
| 97049 | Industrial | 0 |
| 97049 | Residential | 0 |
| 97051 | Commercial | 9 |
| 97051 | Industrial | 0 |
| 97051 | Residential | 21 |
| 97053 | Commercial | 3 |
| 97053 | Industrial | 0 |
| 97053 | Residential | 2 |
| 97054 | Commercial | 0 |
| 97054 | Industrial | 0 |
| 97054 | Residential | 0 |
| 97055 | Commercial | 3 |
| 97055 | Industrial | 0 |
| 97055 | Residential | 33 |
| 97056 | Commercial | 10 |
| 97056 | Industrial | 0 |
| 97056 | Residential | 12 |
| 97058 | Commercial | 12 |
| 97058 | Industrial | 0 |
| 97058 | Residential | 10 |

## Requirement:

c. The number of customers, by customer class, enrolled in a current Time Payment Agreement (TPA);

| ZIP | CLASS | COUNT_2104 |
| :---: | :---: | :---: |
| 97060 | Commercial | 7 |
| 97060 | Industrial | 0 |
| 97060 | Residential | 63 |
| 97062 | Commercial | 6 |
| 97062 | Industrial | 0 |
| 97062 | Residential | 23 |
| 97064 | Commercial | 3 |
| 97064 | Industrial | 0 |
| 97064 | Residential | 9 |
| 97067 | Commercial | 0 |
| 97067 | Industrial | 0 |
| 97067 | Residential | 0 |
| 97068 | Commercial | 8 |
| 97068 | Industrial | 0 |
| 97068 | Residential | 49 |
| 97070 | Commercial | 4 |
| 97070 | Industrial | 0 |
| 97070 | Residential | 23 |
| 97071 | Commercial | 10 |
| 97071 | Industrial | 0 |
| 97071 | Residential | 65 |
| 97077 | Commercial | 0 |
| 97077 | Industrial | 0 |
| 97077 | Residential | 0 |
| 97078 | Commercial | 1 |
| 97078 | Industrial | 0 |
| 97078 | Residential | 59 |
| 97079 | Commercial | 0 |
| 97079 | Industrial | 0 |
| 97079 | Residential | 0 |
| 97080 | Commercial | 7 |
| 97080 | Industrial | 0 |
| 97080 | Residential | 103 |
| 97086 | Commercial | 5 |
| 97086 | Industrial | 0 |
| 97086 | Residential | 63 |
| 97089 | Commercial | 2 |
| 97089 | Industrial | 0 |
| 97089 | Residential | 18 |
| 97101 | Commercial | 0 |
| 97101 | Industrial | 0 |
| 97101 | Residential | 3 |
| 97102 | Commercial | 0 |
| 97102 | Industrial | 0 |
| 97102 | Residential | 0 |
| 97103 | Commercial | 12 |
| 97103 | Industrial | 0 |
| 97103 | Residential | 37 |
| 97106 | Commercial | 0 |
| 97106 | Industrial | 0 |
| 97106 | Residential | 6 |
| 97109 | Commercial | 0 |
| 97109 | Industrial | 0 |
| 97109 | Residential | 0 |
| 97110 | Commercial | 0 |
| 97110 | Industrial | 0 |
| 97110 | Residential | 2 |
| 97111 | Commercial | 0 |
| 97111 | Industrial | 0 |
| 97111 | Residential | 1 |

## Requirement:

c. The number of customers, by customer class, enrolled in a current Time Payment Agreement (TPA);

| ZIP | CLASS | COUNT_2104 |
| :---: | :---: | :---: |
| 97113 | Commercial | 5 |
| 97113 | Industrial | 0 |
| 97113 | Residential | 22 |
| 97114 | Commercial | 0 |
| 97114 | Industrial | 0 |
| 97114 | Residential | 0 |
| 97115 | Commercial | 5 |
| 97115 | Industrial | 0 |
| 97115 | Residential | 7 |
| 97116 | Commercial | 5 |
| 97116 | Industrial | 0 |
| 97116 | Residential | 21 |
| 97117 | Commercial | 0 |
| 97117 | Industrial | 0 |
| 97117 | Residential | 0 |
| 97121 | Commercial | 1 |
| 97121 | Industrial | 0 |
| 97121 | Residential | 6 |
| 97122 | Commercial | 0 |
| 97122 | Industrial | 0 |
| 97122 | Residential | 0 |
| 97123 | Commercial | 10 |
| 97123 | Industrial | 0 |
| 97123 | Residential | 90 |
| 97124 | Commercial | 17 |
| 97124 | Industrial | 0 |
| 97124 | Residential | 54 |
| 97127 | Commercial | 1 |
| 97127 | Industrial | 0 |
| 97127 | Residential | 7 |
| 97128 | Commercial | 5 |
| 97128 | Industrial | 0 |
| 97128 | Residential | 20 |
| 97132 | Commercial | 8 |
| 97132 | Industrial | 0 |
| 97132 | Residential | 39 |
| 97133 | Commercial | 1 |
| 97133 | Industrial | 0 |
| 97133 | Residential | 3 |
| 97137 | Commercial | 0 |
| 97137 | Industrial | 0 |
| 97137 | Residential | 0 |
| 97138 | Commercial | 11 |
| 97138 | Industrial | 0 |
| 97138 | Residential | 21 |
| 97140 | Commercial | 6 |
| 97140 | Industrial | 0 |
| 97140 | Residential | 27 |
| 97145 | Commercial | 0 |
| 97145 | Industrial | 0 |
| 97145 | Residential | 0 |
| 97146 | Commercial | 7 |
| 97146 | Industrial | 0 |
| 97146 | Residential | 10 |
| 97148 | Commercial | 0 |
| 97148 | Industrial | 0 |
| 97148 | Residential | 0 |
| 97201 | Commercial | 1 |
| 97201 | Industrial | 0 |
| 97201 | Residential | 10 |

## Requirement:

c. The number of customers, by customer class, enrolled in a current Time Payment Agreement (TPA);

| ZIP | CLASS | COUNT_2104 |
| :---: | :---: | :---: |
| 97202 | Commercial | 19 |
| 97202 | Industrial | 0 |
| 97202 | Residential | 48 |
| 97203 | Commercial | 8 |
| 97203 | Industrial | 0 |
| 97203 | Residential | 51 |
| 97204 | Commercial | 5 |
| 97204 | Industrial | 0 |
| 97204 | Residential | 0 |
| 97205 | Commercial | 3 |
| 97205 | Industrial | 0 |
| 97205 | Residential | 2 |
| 97206 | Commercial | 10 |
| 97206 | Industrial | 0 |
| 97206 | Residential | 100 |
| 97208 | Commercial | 0 |
| 97208 | Industrial | 0 |
| 97208 | Residential | 0 |
| 97209 | Commercial | 12 |
| 97209 | Industrial | 0 |
| 97209 | Residential | 8 |
| 97210 | Commercial | 13 |
| 97210 | Industrial | 0 |
| 97210 | Residential | 12 |
| 97211 | Commercial | 15 |
| 97211 | Industrial | 0 |
| 97211 | Residential | 77 |
| 97212 | Commercial | 5 |
| 97212 | Industrial | 0 |
| 97212 | Residential | 32 |
| 97213 | Commercial | 10 |
| 97213 | Industrial | 1 |
| 97213 | Residential | 47 |
| 97214 | Commercial | 24 |
| 97214 | Industrial | 0 |
| 97214 | Residential | 34 |
| 97215 | Commercial | 7 |
| 97215 | Industrial | 0 |
| 97215 | Residential | 14 |
| 97216 | Commercial | 8 |
| 97216 | Industrial | 0 |
| 97216 | Residential | 36 |
| 97217 | Commercial | 20 |
| 97217 | Industrial | 0 |
| 97217 | Residential | 65 |
| 97218 | Commercial | 5 |
| 97218 | Industrial | 0 |
| 97218 | Residential | 27 |
| 97219 | Commercial | 3 |
| 97219 | Industrial | 0 |
| 97219 | Residential | 38 |
| 97220 | Commercial | 19 |
| 97220 | Industrial | 0 |
| 97220 | Residential | 72 |
| 97221 | Commercial | 0 |
| 97221 | Industrial | 0 |
| 97221 | Residential | 15 |
| 97222 | Commercial | 9 |
| 97222 | Industrial | 0 |
| 97222 | Residential | 53 |

## Requirement:

c. The number of customers, by customer class, enrolled in a current Time Payment Agreement (TPA);

| ZIP | CLASS | COUNT_2104 |
| :---: | :---: | :---: |
| 97223 | Commercial | 21 |
| 97223 | Industrial | 0 |
| 97223 | Residential | 82 |
| 97224 | Commercial | 7 |
| 97224 | Industrial | 0 |
| 97224 | Residential | 31 |
| 97225 | Commercial | 2 |
| 97225 | Industrial | 0 |
| 97225 | Residential | 22 |
| 97227 | Commercial | 6 |
| 97227 | Industrial | 0 |
| 97227 | Residential | 5 |
| 97229 | Commercial | 9 |
| 97229 | Industrial | 0 |
| 97229 | Residential | 58 |
| 97230 | Commercial | 11 |
| 97230 | Industrial | 0 |
| 97230 | Residential | 135 |
| 97231 | Commercial | 0 |
| 97231 | Industrial | 0 |
| 97231 | Residential | 4 |
| 97232 | Commercial | 15 |
| 97232 | Industrial | 0 |
| 97232 | Residential | 4 |
| 97233 | Commercial | 13 |
| 97233 | Industrial | 0 |
| 97233 | Residential | 127 |
| 97236 | Commercial | 9 |
| 97236 | Industrial | 0 |
| 97236 | Residential | 83 |
| 97238 | Commercial | 0 |
| 97238 | Industrial | 0 |
| 97238 | Residential | 0 |
| 97239 | Commercial | 7 |
| 97239 | Industrial | 0 |
| 97239 | Residential | 12 |
| 97250 | Commercial | 0 |
| 97250 | Industrial | 0 |
| 97250 | Residential | 0 |
| 97251 | Commercial | 0 |
| 97251 | Industrial | 0 |
| 97251 | Residential | 0 |
| 97252 | Commercial | 0 |
| 97252 | Industrial | 0 |
| 97252 | Residential | 0 |
| 97253 | Commercial | 0 |
| 97253 | Industrial | 0 |
| 97253 | Residential | 0 |
| 97258 | Commercial | 0 |
| 97258 | Industrial | 0 |
| 97258 | Residential | 0 |
| 97266 | Commercial | 12 |
| 97266 | Industrial | 0 |
| 97266 | Residential | 104 |
| 97267 | Commercial | 5 |
| 97267 | Industrial | 0 |
| 97267 | Residential | 71 |
| 97268 | Commercial | 0 |
| 97268 | Industrial | 0 |
| 97268 | Residential | 0 |

## Requirement:

c. The number of customers, by customer class, enrolled in a current Time Payment Agreement (TPA);

| ZIP | CLASS | COUNT_2104 |
| :---: | :---: | :---: |
| 9730 | Commercial | 0 |
| 9730 | Industrial | 0 |
| 9730 | Residential | 0 |
| 97301 | Commercial | 34 |
| 97301 | Industrial | 0 |
| 97301 | Residential | 102 |
| 97302 | Commercial | 17 |
| 97302 | Industrial | 1 |
| 97302 | Residential | 69 |
| 97303 | Commercial | 12 |
| 97303 | Industrial | 0 |
| 97303 | Residential | 85 |
| 97304 | Commercial | 4 |
| 97304 | Industrial | 0 |
| 97304 | Residential | 45 |
| 97305 | Commercial | 10 |
| 97305 | Industrial | 1 |
| 97305 | Residential | 103 |
| 97306 | Commercial | 3 |
| 97306 | Industrial | 0 |
| 97306 | Residential | 82 |
| 97310 | Commercial | 0 |
| 97310 | Industrial | 0 |
| 97310 | Residential | 0 |
| 97311 | Commercial | 0 |
| 97311 | Industrial | 0 |
| 97311 | Residential | 0 |
| 97312 | Commercial | 0 |
| 97312 | Industrial | 0 |
| 97312 | Residential | 0 |
| 97317 | Commercial | 2 |
| 97317 | Industrial | 0 |
| 97317 | Residential | 51 |
| 97321 | Commercial | 11 |
| 97321 | Industrial | 0 |
| 97321 | Residential | 55 |
| 97322 | Commercial | 7 |
| 97322 | Industrial | 0 |
| 97322 | Residential | 55 |
| 97325 | Commercial | 2 |
| 97325 | Industrial | 0 |
| 97325 | Residential | 6 |
| 97327 | Commercial | 1 |
| 97327 | Industrial | 0 |
| 97327 | Residential | 5 |
| 97330 | Commercial | 8 |
| 97330 | Industrial | 0 |
| 97330 | Residential | 24 |
| 97331 | Commercial | 0 |
| 97331 | Industrial | 0 |
| 97331 | Residential | 0 |
| 97333 | Commercial | 6 |
| 97333 | Industrial | 1 |
| 97333 | Residential | 18 |
| 97338 | Commercial | 6 |
| 97338 | Industrial | 0 |
| 97338 | Residential | 39 |
| 97341 | Commercial | 0 |
| 97341 | Industrial | 0 |
| 97341 | Residential | 6 |

## Requirement:

c. The number of customers, by customer class, enrolled in a current Time Payment Agreement (TPA);

| ZIP | CLASS | COUNT_2104 |
| :---: | :---: | :---: |
| 97345 | Commercial | 0 |
| 97345 | Industrial | 0 |
| 97345 | Residential | 0 |
| 97346 | Commercial | 0 |
| 97346 | Industrial | 0 |
| 97346 | Residential | 0 |
| 97347 | Commercial | 0 |
| 97347 | Industrial | 0 |
| 97347 | Residential | 4 |
| 97348 | Commercial | 1 |
| 97348 | Industrial | 0 |
| 97348 | Residential | 0 |
| 97351 | Commercial | 6 |
| 97351 | Industrial | 0 |
| 97351 | Residential | 16 |
| 97352 | Commercial | 0 |
| 97352 | Industrial | 0 |
| 97352 | Residential | 10 |
| 97355 | Commercial | 13 |
| 97355 | Industrial | 0 |
| 97355 | Residential | 53 |
| 97358 | Commercial | 3 |
| 97358 | Industrial | 0 |
| 97358 | Residential | 2 |
| 97360 | Commercial | 0 |
| 97360 | Industrial | 0 |
| 97360 | Residential | 9 |
| 97361 | Commercial | 8 |
| 97361 | Industrial | 0 |
| 97361 | Residential | 8 |
| 97362 | Commercial | 0 |
| 97362 | Industrial | 0 |
| 97362 | Residential | 3 |
| 97364 | Commercial | 0 |
| 97364 | Industrial | 0 |
| 97364 | Residential | 0 |
| 97365 | Commercial | 9 |
| 97365 | Industrial | 0 |
| 97365 | Residential | 5 |
| 97366 | Commercial | 0 |
| 97366 | Industrial | 0 |
| 97366 | Residential | 0 |
| 97367 | Commercial | 6 |
| 97367 | Industrial | 0 |
| 97367 | Residential | 21 |
| 97368 | Commercial | 0 |
| 97368 | Industrial | 0 |
| 97368 | Residential | 8 |
| 97369 | Commercial | 0 |
| 97369 | Industrial | 0 |
| 97369 | Residential | 0 |
| 97370 | Commercial | 3 |
| 97370 | Industrial | 0 |
| 97370 | Residential | 5 |
| 97371 | Commercial | 0 |
| 97371 | Industrial | 0 |
| 97371 | Residential | 0 |
| 97372 | Commercial | 0 |
| 97372 | Industrial | 0 |
| 97372 | Residential | 1 |

## Requirement:

c. The number of customers, by customer class, enrolled in a current Time Payment Agreement (TPA);

| ZIP | CLASS | COUNT_2104 |
| :---: | :---: | :---: |
| 97373 | Commercial | 0 |
| 97373 | Industrial | 0 |
| 97373 | Residential | 0 |
| 97374 | Commercial | 0 |
| 97374 | Industrial | 0 |
| 97374 | Residential | 2 |
| 97375 | Commercial | 0 |
| 97375 | Industrial | 0 |
| 97375 | Residential | 0 |
| 97377 | Commercial | 1 |
| 97377 | Industrial | 0 |
| 97377 | Residential | 0 |
| 97378 | Commercial | 3 |
| 97378 | Industrial | 0 |
| 97378 | Residential | 10 |
| 97379 | Commercial | 0 |
| 97379 | Industrial | 0 |
| 97379 | Residential | 0 |
| 97380 | Commercial | 0 |
| 97380 | Industrial | 0 |
| 97380 | Residential | 6 |
| 97381 | Commercial | 6 |
| 97381 | Industrial | 0 |
| 97381 | Residential | 27 |
| 97383 | Commercial | 3 |
| 97383 | Industrial | 0 |
| 97383 | Residential | 16 |
| 97384 | Commercial | 0 |
| 97384 | Industrial | 0 |
| 97384 | Residential | 1 |
| 97385 | Commercial | 1 |
| 97385 | Industrial | 0 |
| 97385 | Residential | 2 |
| 97386 | Commercial | 2 |
| 97386 | Industrial | 0 |
| 97386 | Residential | 24 |
| 97388 | Commercial | 0 |
| 97388 | Industrial | 0 |
| 97388 | Residential | 1 |
| 97389 | Commercial | 1 |
| 97389 | Industrial | 0 |
| 97389 | Residential | 6 |
| 97391 | Commercial | 0 |
| 97391 | Industrial | 0 |
| 97391 | Residential | 2 |
| 97392 | Commercial | 4 |
| 97392 | Industrial | 0 |
| 97392 | Residential | 9 |
| 97396 | Commercial | 0 |
| 97396 | Industrial | 0 |
| 97396 | Residential | 4 |
| 97401 | Commercial | 4 |
| 97401 | Industrial | 0 |
| 97401 | Residential | 24 |
| 97402 | Commercial | 9 |
| 97402 | Industrial | 0 |
| 97402 | Residential | 37 |
| 97403 | Commercial | 1 |
| 97403 | Industrial | 0 |
| 97403 | Residential | 3 |

## Requirement:

c. The number of customers, by customer class, enrolled in a current Time Payment Agreement (TPA);

| ZIP | CLASS | COUNT_2104 |
| :---: | :---: | :---: |
| 97404 | Commercial | 4 |
| 97404 | Industrial | 0 |
| 97404 | Residential | 37 |
| 97405 | Commercial | 2 |
| 97405 | Industrial | 0 |
| 97405 | Residential | 15 |
| 97408 | Commercial | 1 |
| 97408 | Industrial | 0 |
| 97408 | Residential | 11 |
| 97411 | Commercial | 0 |
| 97411 | Industrial | 0 |
| 97411 | Residential | 0 |
| 97419 | Commercial | 0 |
| 97419 | Industrial | 0 |
| 97419 | Residential | 0 |
| 97420 | Commercial | 1 |
| 97420 | Industrial | 0 |
| 97420 | Residential | 2 |
| 97423 | Commercial | 1 |
| 97423 | Industrial | 0 |
| 97423 | Residential | 0 |
| 97424 | Commercial | 3 |
| 97424 | Industrial | 0 |
| 97424 | Residential | 19 |
| 97426 | Commercial | 2 |
| 97426 | Industrial | 0 |
| 97426 | Residential | 5 |
| 97435 | Commercial | 0 |
| 97435 | Industrial | 0 |
| 97435 | Residential | 0 |
| 97438 | Commercial | 0 |
| 97438 | Industrial | 0 |
| 97438 | Residential | 0 |
| 97439 | Commercial | 0 |
| 97439 | Industrial | 0 |
| 97439 | Residential | 0 |
| 97446 | Commercial | 0 |
| 97446 | Industrial | 0 |
| 97446 | Residential | 9 |
| 97448 | Commercial | 2 |
| 97448 | Industrial | 0 |
| 97448 | Residential | 3 |
| 97452 | Commercial | 0 |
| 97452 | Industrial | 0 |
| 97452 | Residential | 0 |
| 97455 | Commercial | 0 |
| 97455 | Industrial | 0 |
| 97455 | Residential | 1 |
| 97458 | Commercial | 0 |
| 97458 | Industrial | 0 |
| 97458 | Residential | 2 |
| 97459 | Commercial | 0 |
| 97459 | Industrial | 0 |
| 97459 | Residential | 3 |
| 97461 | Commercial | 0 |
| 97461 | Industrial | 0 |
| 97461 | Residential | 0 |
| 97463 | Commercial | 0 |
| 97463 | Industrial | 0 |
| 97463 | Residential | 0 |

## Requirement:

c. The number of customers, by customer class, enrolled in a current Time Payment Agreement (TPA);

| ZIP | CLASS | COUNT_2104 |
| :---: | :---: | :---: |
| 97475 | Commercial | 0 |
| 97475 | Industrial | 0 |
| 97475 | Residential | 0 |
| 97477 | Commercial | 11 |
| 97477 | Industrial | 0 |
| 97477 | Residential | 19 |
| 97478 | Commercial | 5 |
| 97478 | Industrial | 0 |
| 97478 | Residential | 14 |
| 97487 | Commercial | 0 |
| 97487 | Industrial | 0 |
| 97487 | Residential | 0 |
| 97488 | Commercial | 0 |
| 97488 | Industrial | 0 |
| 97488 | Residential | 0 |
| 97672 | Commercial | 0 |
| 97672 | Industrial | 0 |
| 97672 | Residential | 0 |
| 98602 | Commercial | 0 |
| 98602 | Industrial | 0 |
| 98602 | Residential | 0 |
| 98607 | Commercial | 0 |
| 98607 | Industrial | 0 |
| 98607 | Residential | 0 |
| 98617 | Commercial | 0 |
| 98617 | Industrial | 0 |
| 98617 | Residential | 0 |
| 98672 | Commercial | 0 |
| 98672 | Industrial | 0 |
| 98672 | Residential | 0 |
| 98684 | Commercial | 0 |
| 98684 | Industrial | 0 |
| 98684 | Residential | 0 |
|  | Totals | 5069 |

NW Natural
RG 94 / UM 2114 Monthly Reporting
For the month of April 2021

## Requirement:

d. The number of customers enrolling in a new TPA

| ZIP | CLASS | COUNT_2104 |
| :---: | :---: | :---: |
| 97002 | Commercial | 0 |
| 97002 | Industrial | 0 |
| 97002 | Residential | 1 |
| 97003 | Commercial | 0 |
| 97003 | Industrial | 0 |
| 97003 | Residential | 12 |
| 97004 | Commercial | 0 |
| 97004 | Industrial | 0 |
| 97004 | Residential | 0 |
| 97005 | Commercial | 0 |
| 97005 | Industrial | 0 |
| 97005 | Residential | 3 |
| 97006 | Commercial | 0 |
| 97006 | Industrial | 0 |
| 97006 | Residential | 15 |
| 97007 | Commercial | 0 |
| 97007 | Industrial | 0 |
| 97007 | Residential | 12 |
| 97008 | Commercial | 0 |
| 97008 | Industrial | 0 |
| 97008 | Residential | 5 |
| 97009 | Commercial | 0 |
| 97009 | Industrial | 0 |
| 97009 | Residential | 0 |
| 97013 | Commercial | 0 |
| 97013 | Industrial | 0 |
| 97013 | Residential | 5 |
| 97015 | Commercial | 0 |
| 97015 | Industrial | 0 |
| 97015 | Residential | 15 |
| 97016 | Commercial | 0 |
| 97016 | Industrial | 0 |
| 97016 | Residential | 0 |
| 97018 | Commercial | 0 |
| 97018 | Industrial | 0 |
| 97018 | Residential | 1 |
| 97019 | Commercial | 0 |
| 97019 | Industrial | 0 |
| 97019 | Residential | 0 |
| 97020 | Commercial | 0 |
| 97020 | Industrial | 0 |
| 97020 | Residential | 0 |
| 97022 | Commercial | 0 |
| 97022 | Industrial | 0 |
| 97022 | Residential | 0 |
| 97023 | Commercial | 0 |
| 97023 | Industrial | 0 |
| 97023 | Residential | 0 |
| 97024 | Commercial | 0 |
| 97024 | Industrial | 0 |
| 97024 | Residential | 4 |
| 97026 | Commercial | 0 |
| 97026 | Industrial | 0 |
| 97026 | Residential | 0 |
| 97027 | Commercial | 0 |
| 97027 | Industrial | 0 |
| 97027 | Residential | 6 |

## Requirement:

d. The number of customers enrolling in a new TPA

| ZIP | CLASS | COUNT_2104 |
| :---: | :---: | :---: |
| 97028 | Commercial | 0 |
| 97028 | Industrial | 0 |
| 97028 | Residential | 0 |
| 97030 | Commercial | 0 |
| 97030 | Industrial | 0 |
| 97030 | Residential | 14 |
| 97031 | Commercial | 2 |
| 97031 | Industrial | 0 |
| 97031 | Residential | 2 |
| 97032 | Commercial | 0 |
| 97032 | Industrial | 0 |
| 97032 | Residential | 3 |
| 97034 | Commercial | 1 |
| 97034 | Industrial | 0 |
| 97034 | Residential | 1 |
| 97035 | Commercial | 0 |
| 97035 | Industrial | 0 |
| 97035 | Residential | 4 |
| 97036 | Commercial | 0 |
| 97036 | Industrial | 0 |
| 97036 | Residential | 0 |
| 97038 | Commercial | 0 |
| 97038 | Industrial | 0 |
| 97038 | Residential | 5 |
| 97041 | Commercial | 0 |
| 97041 | Industrial | 0 |
| 97041 | Residential | 0 |
| 97042 | Commercial | 0 |
| 97042 | Industrial | 0 |
| 97042 | Residential | 0 |
| 97044 | Commercial | 0 |
| 97044 | Industrial | 0 |
| 97044 | Residential | 0 |
| 97045 | Commercial | 0 |
| 97045 | Industrial | 0 |
| 97045 | Residential | 22 |
| 97048 | Commercial | 0 |
| 97048 | Industrial | 0 |
| 97048 | Residential | 2 |
| 97049 | Commercial | 0 |
| 97049 | Industrial | 0 |
| 97049 | Residential | 0 |
| 97051 | Commercial | 0 |
| 97051 | Industrial | 0 |
| 97051 | Residential | 3 |
| 97053 | Commercial | 0 |
| 97053 | Industrial | 0 |
| 97053 | Residential | 1 |
| 97054 | Commercial | 0 |
| 97054 | Industrial | 0 |
| 97054 | Residential | 0 |
| 97055 | Commercial | 0 |
| 97055 | Industrial | 0 |
| 97055 | Residential | 12 |
| 97056 | Commercial | 0 |
| 97056 | Industrial | 0 |
| 97056 | Residential | 4 |
| 97058 | Commercial | 0 |
| 97058 | Industrial | 0 |
| 97058 | Residential | 5 |

## Requirement:

d. The number of customers enrolling in a new TPA

| ZIP | CLASS | COUNT_2104 |
| :---: | :---: | :---: |
| 97060 | Commercial | 0 |
| 97060 | Industrial | 0 |
| 97060 | Residential | 14 |
| 97062 | Commercial | 0 |
| 97062 | Industrial | 0 |
| 97062 | Residential | 9 |
| 97064 | Commercial | 0 |
| 97064 | Industrial | 0 |
| 97064 | Residential | 0 |
| 97067 | Commercial | 0 |
| 97067 | Industrial | 0 |
| 97067 | Residential | 0 |
| 97068 | Commercial | 0 |
| 97068 | Industrial | 0 |
| 97068 | Residential | 13 |
| 97070 | Commercial | 0 |
| 97070 | Industrial | 0 |
| 97070 | Residential | 5 |
| 97071 | Commercial | 0 |
| 97071 | Industrial | 0 |
| 97071 | Residential | 9 |
| 97077 | Commercial | 0 |
| 97077 | Industrial | 0 |
| 97077 | Residential | 0 |
| 97078 | Commercial | 0 |
| 97078 | Industrial | 0 |
| 97078 | Residential | 15 |
| 97079 | Commercial | 0 |
| 97079 | Industrial | 0 |
| 97079 | Residential | 0 |
| 97080 | Commercial | 0 |
| 97080 | Industrial | 0 |
| 97080 | Residential | 25 |
| 97086 | Commercial | 0 |
| 97086 | Industrial | 0 |
| 97086 | Residential | 10 |
| 97089 | Commercial | 0 |
| 97089 | Industrial | 0 |
| 97089 | Residential | 3 |
| 97101 | Commercial | 0 |
| 97101 | Industrial | 0 |
| 97101 | Residential | 0 |
| 97102 | Commercial | 0 |
| 97102 | Industrial | 0 |
| 97102 | Residential | 0 |
| 97103 | Commercial | 1 |
| 97103 | Industrial | 0 |
| 97103 | Residential | 10 |
| 97106 | Commercial | 0 |
| 97106 | Industrial | 0 |
| 97106 | Residential | 2 |
| 97109 | Commercial | 0 |
| 97109 | Industrial | 0 |
| 97109 | Residential | 0 |
| 97110 | Commercial | 0 |
| 97110 | Industrial | 0 |
| 97110 | Residential | 1 |
| 97111 | Commercial | 0 |
| 97111 | Industrial | 0 |
| 97111 | Residential | 0 |

## Requirement:

d. The number of customers enrolling in a new TPA

| ZIP | CLASS | COUNT_2104 |
| :---: | :---: | :---: |
| 97113 | Commercial | 0 |
| 97113 | Industrial | 0 |
| 97113 | Residential | 3 |
| 97114 | Commercial | 0 |
| 97114 | Industrial | 0 |
| 97114 | Residential | 0 |
| 97115 | Commercial | 0 |
| 97115 | Industrial | 0 |
| 97115 | Residential | 0 |
| 97116 | Commercial | 0 |
| 97116 | Industrial | 0 |
| 97116 | Residential | 8 |
| 97117 | Commercial | 0 |
| 97117 | Industrial | 0 |
| 97117 | Residential | 0 |
| 97121 | Commercial | 0 |
| 97121 | Industrial | 0 |
| 97121 | Residential | 1 |
| 97122 | Commercial | 0 |
| 97122 | Industrial | 0 |
| 97122 | Residential | 0 |
| 97123 | Commercial | 0 |
| 97123 | Industrial | 0 |
| 97123 | Residential | 21 |
| 97124 | Commercial | 1 |
| 97124 | Industrial | 0 |
| 97124 | Residential | 7 |
| 97127 | Commercial | 0 |
| 97127 | Industrial | 0 |
| 97127 | Residential | 3 |
| 97128 | Commercial | 0 |
| 97128 | Industrial | 0 |
| 97128 | Residential | 5 |
| 97132 | Commercial | 0 |
| 97132 | Industrial | 0 |
| 97132 | Residential | 12 |
| 97133 | Commercial | 0 |
| 97133 | Industrial | 0 |
| 97133 | Residential | 1 |
| 97137 | Commercial | 0 |
| 97137 | Industrial | 0 |
| 97137 | Residential | 0 |
| 97138 | Commercial | 0 |
| 97138 | Industrial | 0 |
| 97138 | Residential | 5 |
| 97140 | Commercial | 0 |
| 97140 | Industrial | 0 |
| 97140 | Residential | 1 |
| 97145 | Commercial | 0 |
| 97145 | Industrial | 0 |
| 97145 | Residential | 0 |
| 97146 | Commercial | 0 |
| 97146 | Industrial | 0 |
| 97146 | Residential | 1 |
| 97148 | Commercial | 0 |
| 97148 | Industrial | 0 |
| 97148 | Residential | 0 |
| 97201 | Commercial | 0 |
| 97201 | Industrial | 0 |
| 97201 | Residential | 2 |

## Requirement:

d. The number of customers enrolling in a new TPA

| ZIP | CLASS | COUNT_2104 |
| :---: | :---: | :---: |
| 97202 | Commercial | 0 |
| 97202 | Industrial | 0 |
| 97202 | Residential | 13 |
| 97203 | Commercial | 0 |
| 97203 | Industrial | 0 |
| 97203 | Residential | 14 |
| 97204 | Commercial | 0 |
| 97204 | Industrial | 0 |
| 97204 | Residential | 0 |
| 97205 | Commercial | 0 |
| 97205 | Industrial | 0 |
| 97205 | Residential | 1 |
| 97206 | Commercial | 0 |
| 97206 | Industrial | 0 |
| 97206 | Residential | 21 |
| 97208 | Commercial | 0 |
| 97208 | Industrial | 0 |
| 97208 | Residential | 0 |
| 97209 | Commercial | 0 |
| 97209 | Industrial | 0 |
| 97209 | Residential | 2 |
| 97210 | Commercial | 0 |
| 97210 | Industrial | 0 |
| 97210 | Residential | 3 |
| 97211 | Commercial | 2 |
| 97211 | Industrial | 0 |
| 97211 | Residential | 20 |
| 97212 | Commercial | 0 |
| 97212 | Industrial | 0 |
| 97212 | Residential | 12 |
| 97213 | Commercial | 1 |
| 97213 | Industrial | 0 |
| 97213 | Residential | 9 |
| 97214 | Commercial | 0 |
| 97214 | Industrial | 0 |
| 97214 | Residential | 9 |
| 97215 | Commercial | 0 |
| 97215 | Industrial | 0 |
| 97215 | Residential | 2 |
| 97216 | Commercial | 0 |
| 97216 | Industrial | 0 |
| 97216 | Residential | 8 |
| 97217 | Commercial | 0 |
| 97217 | Industrial | 0 |
| 97217 | Residential | 14 |
| 97218 | Commercial | 0 |
| 97218 | Industrial | 0 |
| 97218 | Residential | 8 |
| 97219 | Commercial | 0 |
| 97219 | Industrial | 0 |
| 97219 | Residential | 7 |
| 97220 | Commercial | 1 |
| 97220 | Industrial | 0 |
| 97220 | Residential | 15 |
| 97221 | Commercial | 0 |
| 97221 | Industrial | 0 |
| 97221 | Residential | 1 |
| 97222 | Commercial | 2 |
| 97222 | Industrial | 0 |
| 97222 | Residential | 12 |

## Requirement:

d. The number of customers enrolling in a new TPA

| ZIP | CLASS | COUNT_2104 |
| :---: | :---: | :---: |
| 97223 | Commercial | 0 |
| 97223 | Industrial | 0 |
| 97223 | Residential | 17 |
| 97224 | Commercial | 0 |
| 97224 | Industrial | 0 |
| 97224 | Residential | 6 |
| 97225 | Commercial | 0 |
| 97225 | Industrial | 0 |
| 97225 | Residential | 4 |
| 97227 | Commercial | 0 |
| 97227 | Industrial | 0 |
| 97227 | Residential | 0 |
| 97229 | Commercial | 0 |
| 97229 | Industrial | 0 |
| 97229 | Residential | 15 |
| 97230 | Commercial | 0 |
| 97230 | Industrial | 0 |
| 97230 | Residential | 32 |
| 97231 | Commercial | 0 |
| 97231 | Industrial | 0 |
| 97231 | Residential | 3 |
| 97232 | Commercial | 0 |
| 97232 | Industrial | 0 |
| 97232 | Residential | 2 |
| 97233 | Commercial | 2 |
| 97233 | Industrial | 0 |
| 97233 | Residential | 20 |
| 97236 | Commercial | 0 |
| 97236 | Industrial | 0 |
| 97236 | Residential | 19 |
| 97238 | Commercial | 0 |
| 97238 | Industrial | 0 |
| 97238 | Residential | 0 |
| 97239 | Commercial | 0 |
| 97239 | Industrial | 0 |
| 97239 | Residential | 6 |
| 97250 | Commercial | 0 |
| 97250 | Industrial | 0 |
| 97250 | Residential | 0 |
| 97251 | Commercial | 0 |
| 97251 | Industrial | 0 |
| 97251 | Residential | 0 |
| 97252 | Commercial | 0 |
| 97252 | Industrial | 0 |
| 97252 | Residential | 0 |
| 97253 | Commercial | 0 |
| 97253 | Industrial | 0 |
| 97253 | Residential | 0 |
| 97258 | Commercial | 0 |
| 97258 | Industrial | 0 |
| 97258 | Residential | 0 |
| 97266 | Commercial | 1 |
| 97266 | Industrial | 0 |
| 97266 | Residential | 16 |
| 97267 | Commercial | 1 |
| 97267 | Industrial | 0 |
| 97267 | Residential | 14 |
| 97268 | Commercial | 0 |
| 97268 | Industrial | 0 |
| 97268 | Residential | 0 |

## Requirement:

d. The number of customers enrolling in a new TPA

| ZIP | CLASS | COUNT_2104 |
| :---: | :---: | :---: |
| 9730 | Commercial | 0 |
| 9730 | Industrial | 0 |
| 9730 | Residential | 0 |
| 97301 | Commercial | 0 |
| 97301 | Industrial | 0 |
| 97301 | Residential | 28 |
| 97302 | Commercial | 0 |
| 97302 | Industrial | 0 |
| 97302 | Residential | 8 |
| 97303 | Commercial | 0 |
| 97303 | Industrial | 0 |
| 97303 | Residential | 15 |
| 97304 | Commercial | 0 |
| 97304 | Industrial | 0 |
| 97304 | Residential | 12 |
| 97305 | Commercial | 1 |
| 97305 | Industrial | 0 |
| 97305 | Residential | 18 |
| 97306 | Commercial | 0 |
| 97306 | Industrial | 0 |
| 97306 | Residential | 12 |
| 97310 | Commercial | 0 |
| 97310 | Industrial | 0 |
| 97310 | Residential | 0 |
| 97311 | Commercial | 0 |
| 97311 | Industrial | 0 |
| 97311 | Residential | 0 |
| 97312 | Commercial | 0 |
| 97312 | Industrial | 0 |
| 97312 | Residential | 0 |
| 97317 | Commercial | 0 |
| 97317 | Industrial | 0 |
| 97317 | Residential | 16 |
| 97321 | Commercial | 1 |
| 97321 | Industrial | 0 |
| 97321 | Residential | 11 |
| 97322 | Commercial | 0 |
| 97322 | Industrial | 0 |
| 97322 | Residential | 12 |
| 97325 | Commercial | 0 |
| 97325 | Industrial | 0 |
| 97325 | Residential | 1 |
| 97327 | Commercial | 0 |
| 97327 | Industrial | 0 |
| 97327 | Residential | 0 |
| 97330 | Commercial | 0 |
| 97330 | Industrial | 0 |
| 97330 | Residential | 6 |
| 97331 | Commercial | 0 |
| 97331 | Industrial | 0 |
| 97331 | Residential | 0 |
| 97333 | Commercial | 1 |
| 97333 | Industrial | 1 |
| 97333 | Residential | 3 |
| 97338 | Commercial | 0 |
| 97338 | Industrial | 0 |
| 97338 | Residential | 2 |
| 97341 | Commercial | 0 |
| 97341 | Industrial | 0 |
| 97341 | Residential | 1 |

## Requirement:

d. The number of customers enrolling in a new TPA

| ZIP | CLASS | COUNT_2104 |
| :---: | :---: | :---: |
| 97345 | Commercial | 0 |
| 97345 | Industrial | 0 |
| 97345 | Residential | 0 |
| 97346 | Commercial | 0 |
| 97346 | Industrial | 0 |
| 97346 | Residential | 0 |
| 97347 | Commercial | 0 |
| 97347 | Industrial | 0 |
| 97347 | Residential | 0 |
| 97348 | Commercial | 0 |
| 97348 | Industrial | 0 |
| 97348 | Residential | 0 |
| 97351 | Commercial | 0 |
| 97351 | Industrial | 0 |
| 97351 | Residential | 4 |
| 97352 | Commercial | 0 |
| 97352 | Industrial | 0 |
| 97352 | Residential | 1 |
| 97355 | Commercial | 1 |
| 97355 | Industrial | 0 |
| 97355 | Residential | 8 |
| 97358 | Commercial | 0 |
| 97358 | Industrial | 0 |
| 97358 | Residential | 0 |
| 97360 | Commercial | 0 |
| 97360 | Industrial | 0 |
| 97360 | Residential | 1 |
| 97361 | Commercial | 0 |
| 97361 | Industrial | 0 |
| 97361 | Residential | 1 |
| 97362 | Commercial | 0 |
| 97362 | Industrial | 0 |
| 97362 | Residential | 1 |
| 97364 | Commercial | 0 |
| 97364 | Industrial | 0 |
| 97364 | Residential | 0 |
| 97365 | Commercial | 0 |
| 97365 | Industrial | 0 |
| 97365 | Residential | 0 |
| 97366 | Commercial | 0 |
| 97366 | Industrial | 0 |
| 97366 | Residential | 0 |
| 97367 | Commercial | 0 |
| 97367 | Industrial | 0 |
| 97367 | Residential | 2 |
| 97368 | Commercial | 0 |
| 97368 | Industrial | 0 |
| 97368 | Residential | 1 |
| 97369 | Commercial | 0 |
| 97369 | Industrial | 0 |
| 97369 | Residential | 0 |
| 97370 | Commercial | 0 |
| 97370 | Industrial | 0 |
| 97370 | Residential | 0 |
| 97371 | Commercial | 0 |
| 97371 | Industrial | 0 |
| 97371 | Residential | 0 |
| 97372 | Commercial | 0 |
| 97372 | Industrial | 0 |
| 97372 | Residential | 0 |

## Requirement:

d. The number of customers enrolling in a new TPA

| ZIP | CLASS | COUNT_2104 |
| :---: | :---: | :---: |
| 97373 | Commercial | 0 |
| 97373 | Industrial | 0 |
| 97373 | Residential | 0 |
| 97374 | Commercial | 0 |
| 97374 | Industrial | 0 |
| 97374 | Residential | 1 |
| 97375 | Commercial | 0 |
| 97375 | Industrial | 0 |
| 97375 | Residential | 0 |
| 97377 | Commercial | 0 |
| 97377 | Industrial | 0 |
| 97377 | Residential | 0 |
| 97378 | Commercial | 0 |
| 97378 | Industrial | 0 |
| 97378 | Residential | 4 |
| 97379 | Commercial | 0 |
| 97379 | Industrial | 0 |
| 97379 | Residential | 0 |
| 97380 | Commercial | 0 |
| 97380 | Industrial | 0 |
| 97380 | Residential | 1 |
| 97381 | Commercial | 0 |
| 97381 | Industrial | 0 |
| 97381 | Residential | 7 |
| 97383 | Commercial | 0 |
| 97383 | Industrial | 0 |
| 97383 | Residential | 3 |
| 97384 | Commercial | 0 |
| 97384 | Industrial | 0 |
| 97384 | Residential | 0 |
| 97385 | Commercial | 0 |
| 97385 | Industrial | 0 |
| 97385 | Residential | 1 |
| 97386 | Commercial | 0 |
| 97386 | Industrial | 0 |
| 97386 | Residential | 2 |
| 97388 | Commercial | 0 |
| 97388 | Industrial | 0 |
| 97388 | Residential | 0 |
| 97389 | Commercial | 0 |
| 97389 | Industrial | 0 |
| 97389 | Residential | 1 |
| 97391 | Commercial | 0 |
| 97391 | Industrial | 0 |
| 97391 | Residential | 0 |
| 97392 | Commercial | 0 |
| 97392 | Industrial | 0 |
| 97392 | Residential | 1 |
| 97396 | Commercial | 0 |
| 97396 | Industrial | 0 |
| 97396 | Residential | 1 |
| 97401 | Commercial | 0 |
| 97401 | Industrial | 0 |
| 97401 | Residential | 5 |
| 97402 | Commercial | 0 |
| 97402 | Industrial | 0 |
| 97402 | Residential | 2 |
| 97403 | Commercial | 0 |
| 97403 | Industrial | 0 |
| 97403 | Residential | 2 |

## Requirement:

d. The number of customers enrolling in a new TPA

| ZIP | CLASS | COUNT_2104 |
| :---: | :---: | :---: |
| 97404 | Commercial | 0 |
| 97404 | Industrial | 0 |
| 97404 | Residential | 3 |
| 97405 | Commercial | 0 |
| 97405 | Industrial | 0 |
| 97405 | Residential | 7 |
| 97408 | Commercial | 0 |
| 97408 | Industrial | 0 |
| 97408 | Residential | 2 |
| 97411 | Commercial | 0 |
| 97411 | Industrial | 0 |
| 97411 | Residential | 0 |
| 97419 | Commercial | 0 |
| 97419 | Industrial | 0 |
| 97419 | Residential | 0 |
| 97420 | Commercial | 0 |
| 97420 | Industrial | 0 |
| 97420 | Residential | 0 |
| 97423 | Commercial | 0 |
| 97423 | Industrial | 0 |
| 97423 | Residential | 0 |
| 97424 | Commercial | 0 |
| 97424 | Industrial | 0 |
| 97424 | Residential | 5 |
| 97426 | Commercial | 0 |
| 97426 | Industrial | 0 |
| 97426 | Residential | 0 |
| 97435 | Commercial | 0 |
| 97435 | Industrial | 0 |
| 97435 | Residential | 0 |
| 97438 | Commercial | 0 |
| 97438 | Industrial | 0 |
| 97438 | Residential | 0 |
| 97439 | Commercial | 0 |
| 97439 | Industrial | 0 |
| 97439 | Residential | 0 |
| 97446 | Commercial | 0 |
| 97446 | Industrial | 0 |
| 97446 | Residential | 1 |
| 97448 | Commercial | 0 |
| 97448 | Industrial | 0 |
| 97448 | Residential | 1 |
| 97452 | Commercial | 0 |
| 97452 | Industrial | 0 |
| 97452 | Residential | 0 |
| 97455 | Commercial | 0 |
| 97455 | Industrial | 0 |
| 97455 | Residential | 1 |
| 97458 | Commercial | 0 |
| 97458 | Industrial | 0 |
| 97458 | Residential | 0 |
| 97459 | Commercial | 0 |
| 97459 | Industrial | 0 |
| 97459 | Residential | 0 |
| 97461 | Commercial | 0 |
| 97461 | Industrial | 0 |
| 97461 | Residential | 0 |
| 97463 | Commercial | 0 |
| 97463 | Industrial | 0 |
| 97463 | Residential | 0 |

## Requirement:

d. The number of customers enrolling in a new TPA

| ZIP | CLASS | COUNT_2104 |
| :---: | :---: | :---: |
| 97475 | Commercial | 0 |
| 97475 | Industrial | 0 |
| 97475 | Residential | 0 |
| 97477 | Commercial | 0 |
| 97477 | Industrial | 0 |
| 97477 | Residential | 3 |
| 97478 | Commercial | 0 |
| 97478 | Industrial | 0 |
| 97478 | Residential | 7 |
| 97487 | Commercial | 0 |
| 97487 | Industrial | 0 |
| 97487 | Residential | 0 |
| 97488 | Commercial | 0 |
| 97488 | Industrial | 0 |
| 97488 | Residential | 0 |
| 97672 | Commercial | 0 |
| 97672 | Industrial | 0 |
| 97672 | Residential | 0 |
| 98602 | Commercial | 0 |
| 98602 | Industrial | 0 |
| 98602 | Residential | 0 |
| 98607 | Commercial | 0 |
| 98607 | Industrial | 0 |
| 98607 | Residential | 0 |
| 98617 | Commercial | 0 |
| 98617 | Industrial | 0 |
| 98617 | Residential | 0 |
| 98672 | Commercial | 0 |
| 98672 | Industrial | 0 |
| 98672 | Residential | 0 |
| 98684 | Commercial | 0 |
| 98684 | Industrial | 0 |
| 98684 | Residential | 0 |
|  | Totals | 913 |

NW Natural
RG 94 / UM 2114 Monthly Reporting
For the month of April 2021

## Requirement:

j. Total number of residential customers and small commercial (based on Utilities' tariffs) with arrearage balances, segmented by 30-60 days; 61-90 days; 91+ days. Reports will include total arrearages and average arrearages for each segment, and be broken down by zip code

|  |  |  | April 2021 |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | >30 Days arrearage amount | >30 Days <br> customer count | >60 Days arrearage amount | $>60 \text { Days }$ <br> customer count | >90 Days arrearage amount | >90 Days <br> customer count | Total arrearage amount | Total <br> customer count |
| STATE | ZIP | CLASS | PD30_2104 | CN30_2104 | PD60_2104 | CN60_2104 | PD90_2104 | CN90_2104 | PDXX_2104 | CNXX_2104 |
| OR | 97002 | Commercial | 166.48 | 5 | 15.69 | 0 | 19.38 | 1 | 201.55 | 6 |
| OR | 97002 | Industrial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97002 | Residential | 6134.28 | 48 | 2276.8 | 7 | 5107.64 | 19 | 13518.72 | 74 |
| OR | 97003 | Commercial | 2069.94 | 13 | 821.49 | 0 | 1904.1 | 4 | 4795.53 | 17 |
| OR | 97003 | Industrial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97003 | Residential | 92497.04 | 636 | 43692.48 | 266 | 83558.71 | 329 | 219748.23 | 1231 |
| OR | 97004 | Commercial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97004 | Industrial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97004 | Residential | 2671.28 | 25 | 896.58 | 5 | 1255.3 | 8 | 4823.16 | 38 |
| OR | 97005 | Commercial | 5336.48 | 30 | 2693.14 | 12 | 2968.3 | 8 | 10997.92 | 50 |
| OR | 97005 | Industrial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97005 | Residential | 55534.46 | 379 | 24205.63 | 195 | 38130.28 | 186 | 117870.37 | 760 |
| OR | 97006 | Commercial | 2931.81 | 14 | 68.49 | 2 | 0 | 0 | 3000.3 | 16 |
| OR | 97006 | Industrial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97006 | Residential | 112412.53 | 671 | 51819.06 | 383 | 83499.78 | 332 | 247731.37 | 1386 |
| OR | 97007 | Commercial | 3232.02 | 3 | 104.02 | 2 | 0 | 0 | 3336.04 | 5 |
| OR | 97007 | Industrial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97007 | Residential | 131703.83 | 952 | 45824.94 | 209 | 96821.5 | 327 | 274350.27 | 1488 |
| OR | 97008 | Commercial | 2753.98 | 16 | 874.91 | 3 | 769.92 | 4 | 4398.81 | 23 |
| OR | 97008 | Industrial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97008 | Residential | 92485.78 | 527 | 40405.67 | 357 | 52231.21 | 195 | 185122.66 | 1079 |
| OR | 97009 | Commercial | 1773.25 | 7 | 427.49 | 1 | 1525.85 | 4 | 3726.59 | 12 |
| OR | 97009 | Industrial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97009 | Residential | 13503.87 | 86 | 4922.4 | 32 | 8587.21 | 25 | 27013.48 | 143 |
| OR | 97013 | Commercial | 1375.37 | 7 | 254.34 | 1 | 172.49 | 2 | 1802.2 | 10 |
| OR | 97013 | Industrial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97013 | Residential | 28555.85 | 242 | 9045.42 | 40 | 20715.81 | 76 | 58317.08 | 358 |
| OR | 97015 | Commercial | 7008.39 | 26 | 678.05 | 4 | 1324.38 | 8 | 9010.82 | 38 |
| OR | 97015 | Industrial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97015 | Residential | 61040.04 | 366 | 30169.48 | 174 | 62286.49 | 206 | 153496.01 | 746 |
| OR | 97016 | Commercial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97016 | Industrial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97016 | Residential | 851.73 | 6 | 164.03 | 4 | 67.95 | 1 | 1083.71 | 11 |
| OR | 97018 | Commercial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97018 | Industrial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97018 | Residential | 4415.65 | 39 | 1811.42 | 13 | 1419.73 | 11 | 7646.8 | 63 |
| OR | 97019 | Commercial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97019 | Industrial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97019 | Residential | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97020 | Commercial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97020 | Industrial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97020 | Residential | 1470.39 | 15 | 309.44 | 2 | 365.71 | 2 | 2145.54 | 19 |
| OR | 97022 | Commercial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97022 | Industrial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97022 | Residential | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97023 | Commercial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97023 | Industrial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97023 | Residential | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97024 | Commercial | 872.11 | 6 | 304.68 | 0 | 1847.78 | 1 | 3024.57 | 7 |
| OR | 97024 | Industrial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97024 | Residential | 31214.55 | 168 | 15677.99 | 141 | 20643.08 | 78 | 67535.62 | 387 |
| OR | 97026 | Commercial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97026 | Industrial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97026 | Residential | 3489.51 | 22 | 1981.31 | 10 | 3826.56 | 19 | 9297.38 | 51 |
| OR | 97027 | Commercial | 497.96 | 5 | 46.84 | 1 | 681.77 | 1 | 1226.57 | 7 |
| OR | 97027 | Industrial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97027 | Residential | 48217.5 | 267 | 22353.63 | 199 | 32589.06 | 149 | 103160.19 | 615 |
| OR | 97028 | Commercial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97028 | Industrial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97028 | Residential | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97030 | Commercial | 9733.34 | 44 | 2051.77 | 8 | 4647.57 | 14 | 16432.68 | 66 |

## Requirement:

j. Total number of residential customers and small commercial (based on Utilities' tariffs) with arrearage balances, segmented by 30-60 days; 61-90 days; 91+ days. Reports will include total arrearages and average arrearages for each segment, and be broken down by zip code

|  |  |  | April 2021 |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | >30 Days arrearage amount | $>30 \text { Days }$ <br> customer count | >60 Days arrearage amount | $>60 \text { Days }$ <br> customer count | $>90$ Days arrearage amount | >90 Days <br> customer count | Total arrearage amount | Total <br> customer count |
| STATE | ZIP | CLASS | PD30_2104 | CN30_2104 | PD60_2104 | CN60_2104 | PD90_2104 | CN90_2104 | PDXX_2104 | CNXX_2104 |
| OR | 97030 | Industrial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97030 | Residential | 110088.17 | 673 | 55800.58 | 407 | 97964.25 | 341 | 263853 | 1421 |
| OR | 97031 | Commercial | 1916.95 | 15 | 440.08 | 4 | 1283.18 | 2 | 3640.21 | 21 |
| OR | 97031 | Industrial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97031 | Residential | 27803.95 | 188 | 11675.79 | 97 | 24191.85 | 89 | 63671.59 | 374 |
| OR | 97032 | Commercial | 280.24 | 1 | 44.01 | 1 | 0 | 0 | 324.25 | 2 |
| OR | 97032 | Industrial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97032 | Residential | 9673.47 | 66 | 3866.66 | 21 | 11003.73 | 35 | 24543.86 | 122 |
| OR | 97034 | Commercial | 1187.83 | 10 | 133.47 | 1 | 235.7 | 4 | 1557 | 15 |
| OR | 97034 | Industrial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97034 | Residential | 75778.82 | 442 | 21393.71 | 101 | 36710.55 | 101 | 133883.08 | 644 |
| OR | 97035 | Commercial | 923.32 | 11 | 230.91 | 1 | 132.25 | 4 | 1286.48 | 16 |
| OR | 97035 | Industrial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97035 | Residential | 97045.34 | 569 | 18885.72 | 85 | 38446.23 | 121 | 154377.29 | 775 |
| OR | 97036 | Commercial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97036 | Industrial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97036 | Residential | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97038 | Commercial | 1414.83 | 5 | 1085.21 | 1 | 1164.03 | 2 | 3664.07 | 8 |
| OR | 97038 | Industrial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97038 | Residential | 25002.46 | 168 | 13951.93 | 73 | 29776.31 | 125 | 68730.7 | 366 |
| OR | 97041 | Commercial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97041 | Industrial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97041 | Residential | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97042 | Commercial | 507.9 | 0 | 635.53 | 0 | 1950.81 | 1 | 3094.24 | 1 |
| OR | 97042 | Industrial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97042 | Residential | 2091.56 | 12 | 347.28 | 2 | 2160.99 | 7 | 4599.83 | 21 |
| OR | 97044 | Commercial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97044 | Industrial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97044 | Residential | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97045 | Commercial | 22667.93 | 42 | 2020.34 | 2 | 5378.9 | 13 | 30067.17 | 57 |
| OR | 97045 | Industrial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97045 | Residential | 168596.74 | 1094 | 68450.92 | 597 | 114178.77 | 418 | 351226.43 | 2109 |
| OR | 97048 | Commercial | 164.16 | 0 | 169.97 | 0 | 436.33 | 1 | 770.46 | 1 |
| OR | 97048 | Industrial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97048 | Residential | 3543.56 | 33 | 1010.99 | 2 | 3174.78 | 11 | 7729.33 | 46 |
| OR | 97049 | Commercial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97049 | Industrial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97049 | Residential | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97051 | Commercial | 2122.72 | 8 | 369.53 | 1 | 467.29 | 3 | 2959.54 | 12 |
| OR | 97051 | Industrial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97051 | Residential | 37184.59 | 275 | 15732.62 | 121 | 27145.64 | 98 | 80062.85 | 494 |
| OR | 97053 | Commercial | 202.78 | 2 | 0 | 0 | 0 | 0 | 202.78 | - 2 |
| OR | 97053 | Industrial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97053 | Residential | 6812.87 | 51 | 1773.8 | 15 | 2288.42 | 9 | 10875.09 | 75 |
| OR | 97054 | Commercial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97054 | Industrial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97054 | Residential | 209.97 | 1 | 165.39 | 0 | 328.22 | 4 | 703.58 | - 5 |
| OR | 97055 | Commercial | 2267.88 | 11 | 716.4 | 6 | 644.64 | 4 | 3628.92 | 21 |
| OR | 97055 | Industrial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97055 | Residential | 41035.26 | 260 | 20386.72 | 118 | 43263.71 | 152 | 104685.69 | 530 |
| OR | 97056 | Commercial | 107.52 | 2 | 95.65 | 0 | 239.73 | 2 | 442.9 | 4 |
| OR | 97056 | Industrial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97056 | Residential | 20853.37 | 182 | 6474.33 | 32 | 15500.76 | 57 | 42828.46 | 271 |
| OR | 97058 | Commercial | 860.92 | 4 | 174.21 | 3 | 29.46 | 1 | 1064.59 | 8 |
| OR | 97058 | Industrial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97058 | Residential | 10811.75 | 73 | 5384.8 | 34 | 10996 | 52 | 27192.55 | 159 |
| OR | 97060 | Commercial | 4423.15 | 21 | 1186.72 | 3 | 3707.52 | 8 | 9317.39 | 32 |
| OR | 97060 | Industrial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97060 | Residential | 73488.22 | 489 | 35716.4 | 270 | 52142.21 | 208 | 161346.83 | 967 |
| OR | 97062 | Commercial | 4298.43 | 23 | 592.45 | 4 | 505.94 | 7 | 5396.82 | 34 |
| OR | 97062 | Industrial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97062 | Residential | 72156.01 | 485 | 24359.75 | 177 | 35140.41 | 115 | 131656.17 | 777 |
| OR | 97064 | Commercial | 25 | 0 | 27.49 | 0 | 72.06 | 1 | 124.55 | - 1 |
| OR | 97064 | Industrial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97064 | Residential | 5375.51 | 46 | 2101.9 | 13 | 5552.42 | 25 | 13029.83 | 84 |

## Requirement:

j. Total number of residential customers and small commercial (based on Utilities' tariffs) with arrearage balances, segmented by 30-60 days; 61-90 days; 91+ days. Reports will include total arrearages and average arrearages for each segment, and be broken down by zip code

|  |  |  | April 2021 |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | >30 Days arrearage amount | >30 Days customer count | $>60$ Days arrearage amount | $>60$ Days customer count | >90 Days arrearage amount | >90 Days <br> customer count | Total arrearage amount | Total customer count |
| STATE | 219 | CLASS | PD30_2104 | CN30_2104 | PD60_2104 | CN60_2104 | PD90_2104 | CN90_2104 | PDXX_2104 | CNXX_2104 |
| OR | 97067 | Commercial | 0 | 0 | 0 | 0 | 0 | 0 | PDXX_2104 0 | 0 |
| OR | 97067 | Industrial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97067 | Residential | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97068 | Commercial | 1322.51 | 13 | 504.98 | 1 | 937.42 | 5 | 2764.91 | 19 |
| OR | 97068 | Industrial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97068 | Residential | 149376.69 | 808 | 59228.93 | 418 | 82256.25 | 289 | 290861.87 | 1515 |
| OR | 97070 | Commercial | 14985.67 | 30 | 50.09 | 1 | 57.17 | 1 | 15092.93 | 32 |
| OR | 97070 | Industrial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97070 | Residential | 81316.88 | 596 | 14907.59 | 68 | 30945.71 | 125 | 127170.18 | 789 |
| OR | 97071 | Commercial | 6017.89 | 9 | 724.63 | 8 | 173.54 | 2 | 6916.06 | 19 |
| OR | 97071 | Industrial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97071 | Residential | 42267.87 | 352 | 16234.09 | 72 | 44172.76 | 176 | 102674.72 | 600 |
| OR | 97077 | Commercial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97077 | Industrial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97077 | Residential | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97078 | Commercial | 5456.81 | 10 | 0 | 0 | 0 | 0 | 5456.81 | 10 |
| OR | 97078 | Industrial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97078 | Residential | 76369.76 | 500 | 39377.32 | 171 | 80527.74 | 322 | 196274.82 | 993 |
| OR | 97079 | Commercial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97079 | Industrial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97079 | Residential | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97080 | Commercial | 3022.88 | 9 | 1130.26 | 3 | 126.1 | 2 | 4279.24 | 14 |
| OR | 97080 | Industrial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97080 | Residential | 192610.07 | 1081 | 91382.45 | 675 | 161774.71 | 505 | 445767.23 | 2261 |
| OR | 97086 | Commercial | 3511.06 | 19 | 162.37 | 2 | 631.56 | 2 | 4304.99 | 23 |
| OR | 97086 | Industrial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97086 | Residential | 132618.41 | 715 | 60915.3 | 360 | 116391.98 | 312 | 309925.69 | 1387 |
| OR | 97089 | Commercial | 228.69 | 4 | 23.78 | 0 | 139.23 | 1 | 391.7 | 5 |
| OR | 97089 | Industrial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97089 | Residential | 38579.68 | 242 | 16177.78 | 110 | 22555.61 | 90 | 77313.07 | 442 |
| OR | 97101 | Commercial | 540.68 | 1 | 117.12 | 1 | 0 | 0 | 657.8 | 2 |
| OR | 97101 | Industrial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97101 | Residential | 4699.47 | 30 | 2297.73 | 19 | 3699.75 | 14 | 10696.95 | 63 |
| OR | 97102 | Commercial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97102 | Industrial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97102 | Residential | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97103 | Commercial | 1439.4 | 15 | 475.77 | 2 | 422.88 | 4 | 2338.05 | 21 |
| OR | 97103 | Industrial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97103 | Residential | 38132.53 | 250 | 15448.12 | 68 | 38028.67 | 168 | 91609.32 | 486 |
| OR | 97106 | Commercial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97106 | Industrial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97106 | Residential | 3580.54 | 32 | 1382.53 | 6 | 4777.29 | 11 | 9740.36 | 49 |
| OR | 97109 | Commercial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97109 | Industrial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97109 | Residential | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97110 | Commercial | 2333.11 | 13 | 50.43 | 2 | 0 | 0 | 2383.54 | 15 |
| OR | 97110 | Industrial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97110 | Residential | 10666.04 | 75 | 2321.6 | 13 | 6272 | 25 | 19259.64 | 113 |
| OR | 97111 | Commercial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97111 | Industrial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97111 | Residential | 255.21 | 0 | 195 | 1 | 1047.37 | 1 | 1497.58 | 2 |
| OR | 97113 | Commercial | 273.97 | 4 | 105.56 | 2 | 0 | 0 | 379.53 | 6 |
| OR | 97113 | Industrial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97113 | Residential | 18957.46 | 124 | 9168.7 | 42 | 25228.02 | 82 | 53354.18 | 248 |
| OR | 97114 | Commercial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97114 | Industrial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97114 | Residential | 221.67 | 2 | 205.36 | 0 | 55.13 | 1 | 482.16 | 3 |
| OR | 97115 | Commercial | 524.3 | 0 | 465.9 | 0 | 2936.47 | 5 | 3926.67 | 5 |
| OR | 97115 | Industrial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97115 | Residential | 12777.65 | 73 | 6250.62 | 53 | 9902.29 | 28 | 28930.56 | 154 |
| OR | 97116 | Commercial | 378.73 | 3 | 60.14 | 1 | 91.69 | 2 | 530.56 | 6 |
| OR | 97116 | Industrial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97116 | Residential | 27217.64 | 206 | 9684.37 | 51 | 16731.84 | 80 | 53633.85 | 337 |
| OR | 97117 | Commercial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97117 | Industrial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |

## Requirement:

j. Total number of residential customers and small commercial (based on Utilities' tariffs) with arrearage balances, segmented by 30-60 days; 61-90 days; 91+ days. Reports will include total arrearages and average arrearages for each segment, and be broken down by zip code

|  |  |  | April 2021 |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | >30 Days arrearage amount | >30 Days <br> customer count | >60 Days arrearage amount | $>60 \text { Days }$ <br> customer count | $>90$ Days arrearage amount | >90 Days <br> customer count | Total arrearage amount | Total <br> customer count |
| STATE | ZIP | CLASS | PD30_2104 | CN30_2104 | PD60_2104 | CN60_2104 | PD90_2104 | CN90_2104 | PDXX_2104 | CNXX_2104 |
| OR | 97117 | Residential | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97121 | Commercial | 57.77 | 0 | 32.43 | 0 | 609.06 | 1 | 699.26 | 1 |
| OR | 97121 | Industrial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97121 | Residential | 5229.76 | 30 | 1914.3 | 14 | 4043.25 | 18 | 11187.31 | 62 |
| OR | 97122 | Commercial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97122 | Industrial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97122 | Residential | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97123 | Commercial | 2886.7 | 22 | 335.9 | 5 | 322.29 | 6 | 3544.89 | 33 |
| OR | 97123 | Industrial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97123 | Residential | 146356.04 | 1075 | 42501.54 | 150 | 111438.68 | 425 | 300296.26 | 1650 |
| OR | 97124 | Commercial | 11996.3 | 47 | 1912.79 | 10 | 1232.79 | 12 | 15141.88 | 69 |
| OR | 97124 | Industrial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97124 | Residential | 114398.52 | 889 | 31912.88 | 154 | 78872.37 | 280 | 225183.77 | 1323 |
| OR | 97127 | Commercial | 634.04 | 3 | 832.07 | 1 | 0 | 0 | 1466.11 | 4 |
| OR | 97127 | Industrial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97127 | Residential | 9403.14 | 85 | 3906.41 | 29 | 7761.04 | 38 | 21070.59 | 152 |
| OR | 97128 | Commercial | 6104.17 | 25 | 196.41 | 4 | 1260.09 | 2 | 7560.67 | 31 |
| OR | 97128 | Industrial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97128 | Residential | 30700.42 | 232 | 12766.58 | 113 | 19601.41 | 95 | 63068.41 | 440 |
| OR | 97132 | Commercial | 1404.8 | 12 | 573.78 | 3 | 1596.46 | 6 | 3575.04 | 21 |
| OR | 97132 | Industrial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97132 | Residential | 67961.26 | 471 | 29617.1 | 243 | 47968.78 | 175 | 145547.14 | 889 |
| OR | 97133 | Commercial | 997.12 | 4 | 168.02 | 1 | 115.73 | 2 | 1280.87 | 7 |
| OR | 97133 | Industrial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97133 | Residential | 9168.53 | 70 | 4570.01 | 33 | 6474.39 | 21 | 20212.93 | 124 |
| OR | 97137 | Commercial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97137 | Industrial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97137 | Residential | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97138 | Commercial | 5237.65 | 32 | 1638.16 | 5 | 2124.49 | 15 | 9000.3 | 52 |
| OR | 97138 | Industrial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97138 | Residential | 42338.79 | 346 | 14676.48 | 117 | 28534.96 | 134 | 85550.23 | 597 |
| OR | 97140 | Commercial | 10935.11 | 17 | 5076.06 | 3 | 1176.68 | 3 | 17187.85 | 23 |
| OR | 97140 | Industrial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97140 | Residential | 71106.82 | 520 | 28315 | 232 | 51888.34 | 200 | 151310.16 | 952 |
| OR | 97145 | Commercial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97145 | Industrial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97145 | Residential | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97146 | Commercial | 1678.79 | 7 | 812.21 | 3 | 818.43 | 3 | 3309.43 | 13 |
| OR | 97146 | Industrial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97146 | Residential | 24254.27 | 176 | 9814.07 | 65 | 20898.04 | 91 | 54966.38 | 332 |
| OR | 97148 | Commercial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97148 | Industrial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97148 | Residential | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97201 | Commercial | 136.25 | 1 | 0 | 0 | 0 | 0 | 136.25 | 1 |
| OR | 97201 | Industrial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97201 | Residential | 25163.88 | 124 | 8855.23 | 29 | 18898.82 | 94 | 52917.93 | 247 |
| OR | 97202 | Commercial | 12016.1 | 51 | 3462.13 | 11 | 9521.98 | 22 | 25000.21 | 84 |
| OR | 97202 | Industrial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97202 | Residential | 117761.01 | 786 | 60956.95 | 560 | 94442.92 | 418 | 273160.88 | 1764 |
| OR | 97203 | Commercial | 5758.2 | 7 | 4893.34 | 2 | 3726.94 | 9 | 14378.48 | 18 |
| OR | 97203 | Industrial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97203 | Residential | 79312.54 | 570 | 34742.26 | 153 | 89009.77 | 349 | 203064.57 | 1072 |
| OR | 97204 | Commercial | 846.52 | 7 | 597 | 0 | 1614.69 | 8 | 3058.21 | 15 |
| OR | 97204 | Industrial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97204 | Residential | 317.54 | 4 | 233.46 | 3 | 603.54 | 8 | 1154.54 | 15 |
| OR | 97205 | Commercial | 1247.87 | 3 | 707.09 | 0 | 2581.49 | 2 | 4536.45 | 5 |
| OR | 97205 | Industrial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97205 | Residential | 7838.55 | 64 | 3701.18 | 19 | 10676.83 | 58 | 22216.56 | 141 |
| OR | 97206 | Commercial | 10805.11 | 42 | 2883.01 | 8 | 16776.32 | 16 | 30464.44 | 66 |
| OR | 97206 | Industrial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97206 | Residential | 164651.78 | 1051 | 91221.17 | 649 | 166538.19 | 660 | 422411.14 | 2360 |
| OR | 97208 | Commercial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97208 | Industrial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97208 | Residential | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97209 | Commercial | 5283.58 | 20 | 396.93 | 3 | 3236.27 | 9 | 8916.78 | 32 |

## Requirement:

j. Total number of residential customers and small commercial (based on Utilities' tariffs) with arrearage balances, segmented by 30-60 days; 61-90 days; 91+ days. Reports will include total arrearages and average arrearages for each segment, and be broken down by zip code

|  |  |  | April 2021 |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | >30 Days arrearage amount | >30 Days <br> customer count | $>60$ Days arrearage amount | $>60$ Days <br> customer count | $>90$ Days arrearage amount | >90 Days <br> customer count | Total arrearage amount | Total <br> customer count |
| STATE | ZIP | CLASS | PD30_2104 | CN30_2104 | PD60_2104 | CN60_2104 | PD90_2104 | CN90_2104 | PDXX_2104 | CNXX_2104 |
| OR | 97209 | Industrial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97209 | Residential | 12285.61 | 87 | 6412.86 | 54 | 15699.69 | 128 | 34398.16 | 269 |
| OR | 97210 | Commercial | 4128.79 | 14 | 670.63 | 2 | 1400.71 | 5 | 6200.13 | 21 |
| OR | 97210 | Industrial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97210 | Residential | 34021.21 | 226 | 12223.34 | 75 | 30720.75 | 175 | 76965.3 | 476 |
| OR | 97211 | Commercial | 3723.9 | 25 | 1382.69 | 3 | 3923.42 | 12 | 9030.01 | 40 |
| OR | 97211 | Industrial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97211 | Residential | 108513.83 | 690 | 54799.21 | 259 | 145154.38 | 534 | 308467.42 | 1483 |
| OR | 97212 | Commercial | 1273.75 | 9 | 257.69 | 2 | 142.17 | 4 | 1673.61 | 15 |
| OR | 97212 | Industrial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97212 | Residential | 86783.59 | 589 | 31528.75 | 184 | 61566.16 | 234 | 179878.5 | 1007 |
| OR | 97213 | Commercial | 7734.59 | 23 | 1705.71 | 5 | 5786.02 | 7 | 15226.32 | 35 |
| OR | 97213 | Industrial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97213 | Residential | 111704.49 | 864 | 55325.31 | 374 | 109918.82 | 463 | 276948.62 | 1701 |
| OR | 97214 | Commercial | 16394.15 | 53 | 5590.78 | 27 | 16649.53 | 19 | 38634.46 | 99 |
| OR | 97214 | Industrial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97214 | Residential | 88325.89 | 572 | 46220.41 | 320 | 93213.59 | 444 | 227759.89 | 1336 |
| OR | 97215 | Commercial | 922.19 | 4 | 400.9 | 4 | 0 | 0 | 1323.09 | 8 |
| OR | 97215 | Industrial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97215 | Residential | 59719.78 | 360 | 27702.04 | 232 | 50398.36 | 188 | 137820.18 | 780 |
| OR | 97216 | Commercial | 4891.72 | 18 | 575.13 | 6 | 158.73 | 4 | 5625.58 | 28 |
| OR | 97216 | Industrial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97216 | Residential | 51905.82 | 309 | 28053.84 | 173 | 65666.33 | 231 | 145625.99 | 713 |
| OR | 97217 | Commercial | 6953.64 | 38 | 3670.65 | 4 | 6226.66 | 15 | 16850.95 | 57 |
| OR | 97217 | Industrial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97217 | Residential | 103300.89 | 698 | 59595.91 | 301 | 126331.39 | 523 | 289228.19 | 1522 |
| OR | 97218 | Commercial | 1159.87 | 10 | 126.06 | 0 | 913.46 | 4 | 2199.39 | 14 |
| OR | 97218 | Industrial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97218 | Residential | 47994.53 | 299 | 27108.62 | 157 | 61283.5 | 257 | 136386.65 | 713 |
| OR | 97219 | Commercial | 437.31 | 4 | 136.37 | 2 | 234.61 | 2 | 808.29 | 8 |
| OR | 97219 | Industrial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97219 | Residential | 130838.05 | 847 | 36329.26 | 149 | 86368.6 | 280 | 253535.91 | 1276 |
| OR | 97220 | Commercial | 45228.79 | 39 | 2491.15 | 11 | 3833.09 | 13 | 51553.03 | 63 |
| OR | 97220 | Industrial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97220 | Residential | 107711.04 | 628 | 59931.78 | 364 | 133733.48 | 487 | 301376.3 | 1479 |
| OR | 97221 | Commercial | 248.99 | 2 | 0 | 0 | 0 | 0 | 248.99 | 2 |
| OR | 97221 | Industrial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97221 | Residential | 37174.75 | 217 | 10946.4 | 44 | 31159.63 | 71 | 79280.78 | 332 |
| OR | 97222 | Commercial | 9344.14 | 35 | 1836.32 | 8 | 2655.97 | 8 | 13836.43 | 51 |
| OR | 97222 | Industrial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97222 | Residential | 123165.87 | 750 | 59560.77 | 471 | 106587.66 | 409 | 289314.3 | 1630 |
| OR | 97223 | Commercial | 5793.51 | 30 | 3712.91 | 7 | 7927.33 | 18 | 17433.75 | 55 |
| OR | 97223 | Industrial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97223 | Residential | 158209.47 | 951 | 68292.45 | 466 | 113328.64 | 399 | 339830.56 | 1816 |
| OR | 97224 | Commercial | 1891.79 | 10 | 81.3 | 2 | 408.74 | 1 | 2381.83 | 13 |
| OR | 97224 | Industrial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97224 | Residential | 103518.61 | 695 | 34085.09 | 331 | 48835.02 | 174 | 186438.72 | 1200 |
| OR | 97225 | Commercial | 1672.5 | 10 | 2451.19 | 4 | 1572.75 | 5 | 5696.44 | 19 |
| OR | 97225 | Industrial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97225 | Residential | 80645.6 | 451 | 33589.91 | 267 | 48182.33 | 151 | 162417.84 | 869 |
| OR | 97227 | Commercial | 6971.27 | 29 | 2936.26 | 7 | 10364.96 | 7 | 20272.49 | 43 |
| OR | 97227 | Industrial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97227 | Residential | 14149.25 | 98 | 8673.49 | 39 | 20268.73 | 128 | 43091.47 | 265 |
| OR | 97229 | Commercial | 12101.78 | 28 | 1623.72 | 11 | 839.37 | 5 | 14564.87 | 44 |
| OR | 97229 | Industrial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97229 | Residential | 213256.9 | 1225 | 91728.65 | 724 | 124218.14 | 430 | 429203.69 | 2379 |
| OR | 97230 | Commercial | 8370.42 | 32 | 1206.04 | 6 | 3533.96 | 11 | 13110.42 | 49 |
| OR | 97230 | Industrial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97230 | Residential | 162387.16 | 813 | 94048.34 | 602 | 152683.4 | 540 | 409118.9 | 1955 |
| OR | 97231 | Commercial | 22.87 | 0 | 24.8 | 0 | 83.25 | 1 | 130.92 | 1 |
| OR | 97231 | Industrial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97231 | Residential | 10420.45 | 56 | 5266.13 | 16 | 10025.88 | 31 | 25712.46 | 103 |
| OR | 97232 | Commercial | 10645.92 | 19 | 2250.73 | 3 | 5509.74 | 12 | 18406.39 | 34 |
| OR | 97232 | Industrial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97232 | Residential | 30941.05 | 180 | 14328.73 | 102 | 27312.33 | 121 | 72582.11 | 403 |

## Requirement:

j. Total number of residential customers and small commercial (based on Utilities' tariffs) with arrearage balances, segmented by 30-60 days; 61-90 days; 91+ days. Reports will include total arrearages and average arrearages for each segment, and be broken down by zip code

|  |  |  | April 2021 |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | >30 Days arrearage amount | >30 Days <br> customer count | >60 Days arrearage amount | >60 Days <br> customer count | >90 Days arrearage amount | >90 Days <br> customer count | Total arrearage amount | Total <br> customer count |
| STATE | ZIP | CLASS | PD30_2104 | CN30_2104 | PD60_2104 | CN60_2104 | PD90_2104 | CN90_2104 | PDXX_2104 | CNXX_2104 |
| OR | 97233 | Commercial | 8343.88 | 24 | 4125.41 | 5 | 4585.71 | 8 | 17055 | 37 |
| OR | 97233 | Industrial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97233 | Residential | 111568 | 635 | 69328.84 | 395 | 158161.03 | 515 | 339057.87 | 1545 |
| OR | 97236 | Commercial | 5439.24 | 25 | 1917.48 | 7 | 6150.3 | 8 | 13507.02 | 40 |
| OR | 97236 | Industrial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97236 | Residential | 129190.16 | 700 | 75569.14 | 389 | 173416.86 | 575 | 378176.16 | 1664 |
| OR | 97238 | Commercial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97238 | Industrial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97238 | Residential | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97239 | Commercial | 1141.11 | 3 | 651.18 | 0 | 824.05 | 3 | 2616.34 | 6 |
| OR | 97239 | Industrial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97239 | Residential | 33707.72 | 192 | 13229.96 | 57 | 23680.89 | 101 | 70618.57 | 350 |
| OR | 97250 | Commercial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97250 | Industrial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97250 | Residential | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97251 | Commercial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97251 | Industrial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97251 | Residential | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97252 | Commercial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97252 | Industrial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97252 | Residential | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97253 | Commercial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97253 | Industrial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97253 | Residential | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97258 | Commercial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97258 | Industrial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97258 | Residential | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97266 | Commercial | 4136.13 | 18 | 1910.53 | 8 | 3429.12 | 13 | 9475.78 | 39 |
| OR | 97266 | Industrial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97266 | Residential | 120381.43 | 665 | 77950.94 | 398 | 191278.17 | 683 | 389610.54 | 1746 |
| OR | 97267 | Commercial | 4930.66 | 23 | 418.51 | 8 | 95.46 | 3 | 5444.63 | 34 |
| OR | 97267 | Industrial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97267 | Residential | 140121.47 | 831 | 64663.23 | 503 | 115494.44 | 408 | 320279.14 | 1742 |
| OR | 97268 | Commercial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97268 | Industrial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97268 | Residential | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 9730 | Commercial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 9730 | Industrial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 9730 | Residential | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97301 | Commercial | 4794.39 | 31 | 2511.63 | 8 | 3014.99 | 13 | 10321.01 | 52 |
| OR | 97301 | Industrial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97301 | Residential | 105264.54 | 735 | 48065.85 | 218 | 125067.3 | 504 | 278397.69 | 1457 |
| OR | 97302 | Commercial | 5849.96 | 23 | 2483.9 | 6 | 2514.22 | 7 | 10848.08 | 36 |
| OR | 97302 | Industrial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97302 | Residential | 104116.22 | 775 | 39897.46 | 257 | 85309.94 | 302 | 229323.62 | 1334 |
| OR | 97303 | Commercial | 1708.59 | 6 | 506.38 | 3 | 1044.14 | 8 | 3259.11 | 17 |
| OR | 97303 | Industrial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97303 | Residential | 91523.84 | 793 | 33095.9 | 158 | 75235.4 | 291 | 199855.14 | 1242 |
| OR | 97304 | Commercial | 146.97 | 2 | 586.63 | 0 | 1079.9 | 2 | 1813.5 | 4 |
| OR | 97304 | Industrial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97304 | Residential | 48342.77 | 427 | 15318.92 | 80 | 36053.08 | 125 | 99714.77 | 632 |
| OR | 97305 | Commercial | 3145.58 | 19 | 886.4 | 1 | 1944.21 | 6 | 5976.19 | 26 |
| OR | 97305 | Industrial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97305 | Residential | 79716.95 | 547 | 34770.68 | 166 | 80060.54 | 303 | 194548.17 | 1016 |
| OR | 97306 | Commercial | 33.53 | 0 | 30.19 | 0 | 117.09 | 1 | 180.81 | 1 |
| OR | 97306 | Industrial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97306 | Residential | 83920.44 | 635 | 37002.41 | 268 | 75971.44 | 255 | 196894.29 | 1158 |
| OR | 97310 | Commercial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97310 | Industrial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97310 | Residential | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97311 | Commercial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97311 | Industrial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97311 | Residential | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97312 | Commercial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97312 | Industrial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |

## Requirement:

j. Total number of residential customers and small commercial (based on Utilities' tariffs) with arrearage balances, segmented by 30-60 days; 61-90 days; 91+ days. Reports will include total arrearages and average arrearages for each segment, and be broken down by zip code

|  |  |  | April 2021 |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | $>30$ Days arrearage amount | $>30 \text { Days }$ <br> customer count | $>60$ Days arrearage amount | $>60 \text { Days }$ <br> customer count | $>90$ Days arrearage amount | $>90 \text { Days }$ <br> customer count | Total arrearage amount | Total customer count |
| STATE | ZIP | CLASS | PD30_2104 | CN30_2104 | PD60_2104 | CN60_2104 | PD90_2104 | CN90_2104 | PDXX_2104 | CNXX_2104 |
| OR | 97312 | Residential | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97317 | Commercial | 285.25 | 4 | 40 | 0 | 20.63 | 1 | 345.88 | 5 |
| OR | 97317 | Industrial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97317 | Residential | 50268.75 | 325 | 20378.25 | 105 | 48176.83 | 181 | 118823.83 | 611 |
| OR | 97321 | Commercial | 4638.49 | 26 | 2369.3 | 8 | 5199.94 | 9 | 12207.73 | 43 |
| OR | 97321 | Industrial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97321 | Residential | 91974.94 | 651 | 35759.59 | 293 | 55818.61 | 223 | 183553.14 | 1167 |
| OR | 97322 | Commercial | 7688.03 | 27 | 878.94 | 4 | 732.28 | 5 | 9299.25 | 36 |
| OR | 97322 | Industrial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97322 | Residential | 89007.64 | 719 | 34384.96 | 278 | 63403.27 | 268 | 186795.87 | 1265 |
| OR | 97325 | Commercial | 191.61 | 0 | 58.54 | - 1 | 0 | 0 | 250.15 | 1 |
| OR | 97325 | Industrial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97325 | Residential | 5290.21 | 52 | 1799.89 | 11 | 4037.93 | 15 | 11128.03 | 78 |
| OR | 97327 | Commercial | 148.39 | 1 | 65.1 | 2 | 0 | 0 | 213.49 | 3 |
| OR | 97327 | Industrial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97327 | Residential | 5448.96 | 31 | 2511.41 | 12 | 5355.47 | 16 | 13315.84 | 59 |
| OR | 97330 | Commercial | 7076.18 | 17 | 1367.42 | 6 | 6650.07 | 5 | 15093.67 | 28 |
| OR | 97330 | Industrial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97330 | Residential | 80515.46 | 518 | 36737.57 | 324 | 50865.22 | 222 | 168118.25 | 1064 |
| OR | 97331 | Commercial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97331 | Industrial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97331 | Residential | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97333 | Commercial | 8312.04 | 2 | 3756.97 | 4 | 1370.34 | 5 | 13439.35 | 11 |
| OR | 97333 | Industrial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97333 | Residential | 34034.61 | 231 | 15501.07 | 125 | 28898.16 | 141 | 78433.84 | 497 |
| OR | 97338 | Commercial | 3112.45 | 18 | 79.03 | 1 | 19.57 | 1 | 3211.05 | 20 |
| OR | 97338 | Industrial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97338 | Residential | 84713.14 | 661 | 10248.89 | 45 | 22753.05 | 95 | 117715.08 | 801 |
| OR | 97341 | Commercial | 630.56 | 5 | 53.83 | 1 | 12.74 | 1 | 697.13 | 7 |
| OR | 97341 | Industrial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97341 | Residential | 7612.52 | 58 | 3099.9 | 26 | 5329.41 | 30 | 16041.83 | 114 |
| OR | 97345 | Commercial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97345 | Industrial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97345 | Residential | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97346 | Commercial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97346 | Industrial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97346 | Residential | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97347 | Commercial | 84.5 | 1 | 0 | 0 | 0 | 0 | 84.5 | 1 |
| OR | 97347 | Industrial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97347 | Residential | 5052.54 | 27 | 2938.25 | 14 | 7506.15 | 31 | 15496.94 | 72 |
| OR | 97348 | Commercial | 7.71 | 1 | 0 | 0 | 0 | 0 | 7.71 | 1 |
| OR | 97348 | Industrial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97348 | Residential | 3131.12 | 22 | 505.36 | 4 | 1061.81 | 5 | 4698.29 | 31 |
| OR | 97351 | Commercial | 493.67 | 1 | 638.58 | 2 | 2354.39 | 4 | 3486.64 | 7 |
| OR | 97351 | Industrial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97351 | Residential | 18745.5 | 124 | 8452.97 | 38 | 16655.33 | 76 | 43853.8 | 238 |
| OR | 97352 | Commercial | 850.51 | 3 | 36.09 | 1 | 0 | 0 | 886.6 | 4 |
| OR | 97352 | Industrial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97352 | Residential | 9043.77 | 65 | 3578.24 | 33 | 6194.3 | 28 | 18816.31 | 126 |
| OR | 97355 | Commercial | 2228.86 | 11 | 586.47 | 4 | 711.26 | 8 | 3526.59 | 23 |
| OR | 97355 | Industrial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97355 | Residential | 64360.81 | 459 | 29652.06 | 261 | 43942.51 | 219 | 137955.38 | 939 |
| OR | 97358 | Commercial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97358 | Industrial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97358 | Residential | 4878 | 43 | 1762.97 | 2 | 3627.16 | 15 | 10268.13 | 60 |
| OR | 97360 | Commercial | 144.64 | 1 | 0 | 0 | 0 | 0 | 144.64 | 1 |
| OR | 97360 | Industrial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97360 | Residential | 6588.7 | 36 | 2663.66 | 10 | 9743.82 | 27 | 18996.18 | 73 |
| OR | 97361 | Commercial | 1905.37 | 1 | 2543.93 | 1 | 7548.34 | 2 | 11997.64 | 4 |
| OR | 97361 | Industrial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97361 | Residential | 10750.11 | 88 | 4585.53 | 46 | 4616.9 | 25 | 19952.54 | 159 |
| OR | 97362 | Commercial | 52.28 | 1 | 21.32 | 0 | 993.83 | 1 | 1067.43 | 2 |
| OR | 97362 | Industrial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97362 | Residential | 7228.84 | 58 | 3034.38 | 12 | 7020.05 | 26 | 17283.27 | 96 |
| OR | 97364 | Commercial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |

## Requirement:

j. Total number of residential customers and small commercial (based on Utilities' tariffs) with arrearage balances, segmented by 30-60 days; 61-90 days; 91+ days. Reports will include total arrearages and average arrearages for each segment, and be broken down by zip code

|  |  |  | April 2021 |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | >30 Days arrearage amount | >30 Days <br> customer count | >60 Days arrearage amount | >60 Days <br> customer count | >90 Days arrearage amount | >90 Days <br> customer count | Total arrearage amount | Total <br> customer count |
| STATE | ZIP | CLASS | PD30_2104 | CN30_2104 | PD60_2104 | CN60_2104 | PD90_2104 | CN90_2104 | PDXX_2104 | CNXX_2104 |
| OR | 97364 | Industrial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97364 | Residential | 1631.03 | 14 | 991.49 | 6 | 1769.6 | 11 | 4392.12 | 31 |
| OR | 97365 | Commercial | 2284.83 | 5 | 389.42 | 1 | 4135.84 | 6 | 6810.09 | 12 |
| OR | 97365 | Industrial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97365 | Residential | 7346.39 | 64 | 3194.92 | 28 | 7687.34 | 39 | 18228.65 | 131 |
| OR | 97366 | Commercial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97366 | Industrial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97366 | Residential | 434.66 | 8 | 78.04 | 0 | 338.72 | 2 | 851.42 | 10 |
| OR | 97367 | Commercial | 2888.75 | 16 | 895.55 | 1 | 5491.48 | 4 | 9275.78 | 21 |
| OR | 97367 | Industrial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97367 | Residential | 27954.12 | 232 | 13586.84 | 107 | 30130.07 | 136 | 71671.03 | 475 |
| OR | 97368 | Commercial | 669.6 | 9 | 56.11 | 0 | 66.94 | 1 | 792.65 | 10 |
| OR | 97368 | Industrial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97368 | Residential | 6683.5 | 54 | 2742.33 | 21 | 6959.87 | 25 | 16385.7 | 100 |
| OR | 97369 | Commercial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97369 | Industrial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97369 | Residential | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97370 | Commercial | 161.91 | 2 | 108.3 | 0 | 132.55 | 2 | 402.76 | 4 |
| OR | 97370 | Industrial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97370 | Residential | 9548.85 | 79 | 3227.32 | 32 | 3251.87 | 21 | 16028.04 | 132 |
| OR | 97371 | Commercial | 618.95 | 1 | 0 | 0 | 0 | 0 | 618.95 | 1 |
| OR | 97371 | Industrial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97371 | Residential | 1194.62 | 7 | 307.28 | 0 | 213.98 | 1 | 1715.88 | 8 |
| OR | 97372 | Commercial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97372 | Industrial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97372 | Residential | 20.79 | 1 | 0 | 0 | 0 | 0 | 20.79 | 1 |
| OR | 97373 | Commercial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97373 | Industrial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97373 | Residential | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97374 | Commercial | 1 | 2 | 0 | 0 | 0 | 0 | 1 | 2 |
| OR | 97374 | Industrial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97374 | Residential | 5472.73 | 29 | 3058.46 | 16 | 5108.15 | 21 | 13639.34 | 66 |
| OR | 97375 | Commercial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97375 | Industrial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97375 | Residential | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97377 | Commercial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97377 | Industrial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97377 | Residential | 526.43 | 4 | 192.75 | 2 | 136.01 | 1 | 855.19 | 7 |
| OR | 97378 | Commercial | 2254.16 | 5 | 273.51 | 1 | 58.91 | 1 | 2586.58 | 7 |
| OR | 97378 | Industrial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97378 | Residential | 14814.01 | 92 | 7177.29 | 53 | 12881.53 | 60 | 34872.83 | 205 |
| OR | 97379 | Commercial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97379 | Industrial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97379 | Residential | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97380 | Commercial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97380 | Industrial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97380 | Residential | 1844.86 | 15 | 1194.27 | 6 | 4302.4 | 24 | 7341.53 | 45 |
| OR | 97381 | Commercial | 655.22 | 4 | 583.17 | 3 | 850.6 | 4 | 2088.99 | 11 |
| OR | 97381 | Industrial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97381 | Residential | 26863.71 | 220 | 8892.06 | 45 | 23964.11 | 87 | 59719.88 | 352 |
| OR | 97383 | Commercial | 3231.12 | 3 | 752.55 | 0 | 1419.32 | 1 | 5402.99 | 4 |
| OR | 97383 | Industrial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97383 | Residential | 16564.89 | 145 | 5252.17 | 27 | 12770.77 | 65 | 34587.83 | 237 |
| OR | 97384 | Commercial | 52.17 | 1 | 0 | 0 | 0 | 0 | 52.17 | 1 |
| OR | 97384 | Industrial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97384 | Residential | 116.78 | 2 | 152.74 | 0 | 539.06 | 3 | 808.58 | 5 |
| OR | 97385 | Commercial | 30 | 1 | 0 | 0 | 0 | 0 | 30 | 1 |
| OR | 97385 | Industrial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97385 | Residential | 4915.94 | 62 | 1414.19 | 6 | 2601.57 | 13 | 8931.7 | 81 |
| OR | 97386 | Commercial | 1024.07 | 9 | 124.26 | 2 | 0 | 0 | 1148.33 | 11 |
| OR | 97386 | Industrial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97386 | Residential | 26571.79 | 173 | 15225.39 | 104 | 24128.92 | 120 | 65926.1 | 397 |
| OR | 97388 | Commercial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97388 | Industrial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97388 | Residential | 5881.14 | 62 | 1514.1 | 16 | 1507.13 | 12 | 8902.37 | 90 |

## Requirement:

j. Total number of residential customers and small commercial (based on Utilities' tariffs) with arrearage balances, segmented by 30-60 days; 61-90 days; 91+ days. Reports will include total arrearages and average arrearages for each segment, and be broken down by zip code

|  |  |  | April 2021 |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | >30 Days arrearage amount | >30 Days <br> customer count | >60 Days arrearage amount | >60 Days <br> customer count | $>90$ Days arrearage amount | >90 Days <br> customer count | Total arrearage amount | Total customer count |
| STATE | ZIP | CLASS | PD30_2104 | CN30_2104 PD60_2104 |  | CN60_2104 | PD90_2104 | CN90_2104 | PDXX_2104 | CNXX_2104 |
| OR | 97389 | Commercial | 57.62 |  |  | 0 | - 64.35 | $\begin{array}{ll}1 & 176.07\end{array}$ |  | 1 |
| OR | 97389 | Industrial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97389 | Residential | 2782.91 | 24 | 1012.16 | 4 | 1343.56 | 13 | 5138.63 | 41 |
| OR | 97391 | Commercial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97391 | Industrial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97391 | Residential | 2961.13 | 20 | 1615.03 | 10 | 2901.06 | 15 | 7477.22 | 45 |
| OR | 97392 | Commercial | 0 | 0 | 0 | 0 | 2901.06 | 0 | 0 | 0 |
| OR | 97392 | Industrial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97392 | Residential | 8954.98 | 58 | 2348.11 | 12 | 5128.64 | 22 | 16431.73 | 92 |
| OR | 97396 | Commercial | 68.99 | 3 | 0 | 0 | 0 | 0 | 68.99 | 3 |
| OR | 97396 | Industrial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97396 | Residential | 8822.01 | 40 | 5407.26 | 33 | 11382.73 | 43 | 25612 | 116 |
| OR | 97401 | Commercial | 1921.89 | 22 | 419.45 | 5 | 164.66 | 3 | 2506 | 30 |
| OR | 97401 | Industrial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97401 | Residential | 47231.48 | 367 | 20945.45 | 146 | 33593.93 | 164 | 101770.86 | 677 |
| OR | 97402 | Commercial | 4559.99 | 26 | 240.92 | 4 | 322.74 | 5 | 5123.65 | 35 |
| OR | 97402 | Industrial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97402 | Residential | 33081.32 | 274 | 13327.02 | 54 | 37896.05 | 168 | 84304.39 | 496 |
| OR | 97403 | Commercial | 26.92 | 1 | 0 | 0 | 0 | 0 | 26.92 | 1 |
| OR | 97403 | Industrial | 0 | 0 | 0 | 0 | 0 | 0 | 0 0 | 0 |
| OR | 97403 | Residential | 8503.59 | 65 | 3369.68 | 18 | 9361.64 | 35 | 21234.91 | 118 |
| OR | 97404 | Commercial | 3021.24 | 7 | 132.82 | 2 | 0 | 0 | 3154.06 | 9 |
| OR | 97404 | Industrial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97404 | Residential | 39197.15 | 352 | 11963.35 | 68 | 25750.25 | 112 | 76910.75 | 532 |
| OR | 97405 | Commercial | 163.44 | 4 | 40.53 | 1 | 68.26 | 1 | 272.23 | 6 |
| OR | 97405 | Industrial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97405 | Residential | 33538.24 | 259 | 14364.62 | 59 | 34041.42 | 131 | 81944.28 | 449 |
| OR | 97408 | Commercial | 380.22 | 10 | 2.39 | 1 | 0 | 0 | 382.61 | 11 |
| OR | 97408 | Industrial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97408 | Residential | 19495.19 | 159 | 6767.63 | 70 | 8303.32 | 41 | 34566.14 | 270 |
| OR | 97411 | Commercial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97411 | Industrial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97411 | Residential | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97419 | Commercial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97419 | Industrial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97419 | Residential | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97420 | Commercial | 2024.98 | 5 | 1169.64 | 3 | 33.59 | 1 | 3228.21 | 9 |
| OR | 97420 | Industrial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97420 | Residential | 5104.71 | 41 | 1440.64 | 19 | 4303.15 | 15 | 10848.5 | 75 |
| OR | 97423 | Commercial | 2996 | 3 | 0 | 0 | 0 | 0 | 2996 | 3 |
| OR | 97423 | Industrial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97423 | Residential | 2003.81 | 15 | 1066.83 | 9 | 881.54 | 8 | 3952.18 | 32 |
| OR | 97424 | Commercial | 2334.96 | 19 | 0 | 0 | 0 | 0 | 2334.96 | 19 |
| OR | 97424 | Industrial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97424 | Residential | 48887.61 | 321 | 10494.29 | 49 | 22104.74 | 89 | 81486.64 | 459 |
| OR | 97426 | Commercial | 407.38 | 1 | 157.78 | 2 | 3.58 | 1 | 568.74 | 4 |
| OR | 97426 | Industrial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97426 | Residential | 6143.62 | 46 | 3013.55 | 8 | 6960.08 | 30 | 16117.25 | 84 |
| OR | 97435 | Commercial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97435 | Industrial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97435 | Residential | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97438 | Commercial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97438 | Industrial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97438 | Residential | 144.29 | 1 | 92.43 | 1 | 0 | 0 | 236.72 | 2 |
| OR | 97439 | Commercial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97439 | Industrial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97439 | Residential | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97446 | Commercial | 35.71 | 0 | 34.05 | 0 | 124.29 | 1 | 194.05 | 1 |
| OR | 97446 | Industrial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97446 | Residential | 5073.44 | 39 | 1610.89 | 13 | 2594.86 | 18 | 9279.19 | 70 |
| OR | 97448 | Commercial | 982.82 | 5 | 86.97 | 0 | 345.56 | 1 | 1415.35 | 6 |
| OR | 97448 | Industrial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97448 | Residential | 10058.54 | 90 | 3437.61 | 14 | 7780.58 | 42 | 21276.73 | 146 |
| OR | 97452 | Commercial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97452 | Industrial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |

## Requirement:

j. Total number of residential customers and small commercial (based on Utilities' tariffs) with arrearage balances, segmented by 30-60 days; 61-90 days; 91+ days. Reports will include total arrearages and average arrearages for each segment, and be broken down by zip code

|  |  |  | April 2021 |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | >30 Days arrearage amount | $>30 \text { Days }$ <br> customer count | >60 Days arrearage amount | $>60 \text { Days }$ <br> customer count | $>90$ Days arrearage amount | >90 Days <br> customer count | Total arrearage amount | Total <br> customer count |
| STATE | ZIP | CLASS | PD30_2104 | CN30_2104 | PD60_2104 | CN60_2104 | PD90_2104 | CN90_2104 | PDXX_2104 | CNXX_2104 |
| OR | 97452 | Residential | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97455 | Commercial | 47.17 | 0 | 51.75 | 1 | 0 | 0 | 98.92 | 1 |
| OR | 97455 | Industrial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97455 | Residential | 1174.5 | 11 | 621.48 | 2 | 945.08 | 5 | 2741.06 | 18 |
| OR | 97458 | Commercial | 50.85 | 0 | 12.51 | 1 | 0 | 0 | 63.36 | 1 |
| OR | 97458 | Industrial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97458 | Residential | 1397.16 | 8 | 761.49 | 7 | 1470.89 | 6 | 3629.54 | 21 |
| OR | 97459 | Commercial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97459 | Industrial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97459 | Residential | 2211.82 | 22 | 914.72 | 9 | 1671.42 | 9 | 4797.96 | 40 |
| OR | 97461 | Commercial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97461 | Industrial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97461 | Residential | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97463 | Commercial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97463 | Industrial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97463 | Residential | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97475 | Commercial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97475 | Industrial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97475 | Residential | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97477 | Commercial | 6962.36 | 28 | 1558.67 | 9 | 1858.96 | 8 | 10379.99 | 45 |
| OR | 97477 | Industrial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97477 | Residential | 29636.71 | 225 | 12651.25 | 107 | 23978.45 | 97 | 66266.41 | 429 |
| OR | 97478 | Commercial | 4151.36 | 22 | 958.92 | 2 | 164.13 | 5 | 5274.41 | 29 |
| OR | 97478 | Industrial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97478 | Residential | 22897.22 | 188 | 10606.08 | 93 | 19195.44 | 80 | 52698.74 | 361 |
| OR | 97487 | Commercial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97487 | Industrial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97487 | Residential | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97488 | Commercial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97488 | Industrial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97488 | Residential | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97672 | Commercial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97672 | Industrial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 97672 | Residential | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 98602 | Commercial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 98602 | Industrial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 98602 | Residential | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 98607 | Commercial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 98607 | Industrial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 98607 | Residential | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 98617 | Commercial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 98617 | Industrial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 98617 | Residential | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 98672 | Commercial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 98672 | Industrial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 98672 | Residential | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 98684 | Commercial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 98684 | Industrial | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| OR | 98684 | Residential | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |


| Commercial | $\$ 470,683$ | 1,701 | $\$ 114,409$ | 377 | $\$ 222,222$ | 553 | $\$ 807,314$ | 2,631 |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| Residential | $\$ 7,220,521$ | 47,731 | $\$ 3,116,190$ | 20,398 | $\$ 6,050,362$ | 23,111 | $\$ 16,387,073$ | 91,240 |
|  | $\$ 7,691,204$ | 49,432 | $\$ 3,230,600$ | 20,775 | $\$ 6,272,583$ | 23,664 | $\$ 17,194,387$ | 93,871 |
|  | $\$ 0$ | 0 | $\$ 0$ | 0 | $\$ 0$ | 0 | $\$ 0$ | 0 |

NW Natural
RG 94 / UM 2114 Monthly Reporting
For the month of April 2021

## Requirement:

L. Total number of service disconnections for non-payment

## Response:

| ZIP | CLASS | COUNT_2104 |
| :---: | :---: | :---: |
| 97002 | Commercial | 1 |
| 97002 | Industrial | 0 |
| 97002 | Residential | 0 |
| 97003 | Commercial | 0 |
| 97003 | Industrial | 0 |
| 97003 | Residential | 0 |
| 97004 | Commercial | 0 |
| 97004 | Industrial | 0 |
| 97004 | Residential | 0 |
| 97005 | Commercial | 0 |
| 97005 | Industrial | 0 |
| 97005 | Residential | 0 |
| 97006 | Commercial | 0 |
| 97006 | Industrial | 0 |
| 97006 | Residential | 0 |
| 97007 | Commercial | 0 |
| 97007 | Industrial | 0 |
| 97007 | Residential | 0 |
| 97008 | Commercial | 0 |
| 97008 | Industrial | 0 |
| 97008 | Residential | 0 |
| 97009 | Commercial | 0 |
| 97009 | Industrial | 0 |
| 97009 | Residential | 0 |
| 97013 | Commercial | 0 |
| 97013 | Industrial | 0 |
| 97013 | Residential | 0 |
| 97015 | Commercial | 0 |
| 97015 | Industrial | 0 |
| 97015 | Residential | 0 |
| 97016 | Commercial | 0 |
| 97016 | Industrial | 0 |
| 97016 | Residential | 0 |
| 97018 | Commercial | 0 |
| 97018 | Industrial | 0 |
| 97018 | Residential | 0 |
| 97019 | Commercial | 0 |
| 97019 | Industrial | 0 |
| 97019 | Residential | 0 |
| 97020 | Commercial | 0 |
| 97020 | Industrial | 0 |
| 97020 | Residential | 0 |
| 97022 | Commercial | 0 |
| 97022 | Industrial | 0 |
| 97022 | Residential | 0 |
| 97023 | Commercial | 0 |
| 97023 | Industrial | 0 |
| 97023 | Residential | 0 |
| 97024 | Commercial | 0 |
| 97024 | Industrial | 0 |
| 97024 | Residential | 0 |
| 97026 | Commercial | 0 |
| 97026 | Industrial | 0 |
| 97026 | Residential | 0 |

## Requirement:

L. Total number of service disconnections for non-payment

## Response:

| ZIP | CLASS | COUNT_2104 |
| :---: | :---: | :---: |
| 97027 | Commercial | 0 |
| 97027 | Industrial | 0 |
| 97027 | Residential | 0 |
| 97028 | Commercial | 0 |
| 97028 | Industrial | 0 |
| 97028 | Residential | 0 |
| 97030 | Commercial | 1 |
| 97030 | Industrial | 0 |
| 97030 | Residential | 0 |
| 97031 | Commercial | 3 |
| 97031 | Industrial | 1 |
| 97031 | Residential | 0 |
| 97032 | Commercial | 0 |
| 97032 | Industrial | 0 |
| 97032 | Residential | 0 |
| 97034 | Commercial | 3 |
| 97034 | Industrial | 0 |
| 97034 | Residential | 0 |
| 97035 | Commercial | 0 |
| 97035 | Industrial | 0 |
| 97035 | Residential | 0 |
| 97036 | Commercial | 0 |
| 97036 | Industrial | 0 |
| 97036 | Residential | 0 |
| 97038 | Commercial | 0 |
| 97038 | Industrial | 0 |
| 97038 | Residential | 0 |
| 97041 | Commercial | 0 |
| 97041 | Industrial | 0 |
| 97041 | Residential | 0 |
| 97042 | Commercial | 0 |
| 97042 | Industrial | 0 |
| 97042 | Residential | 0 |
| 97044 | Commercial | 0 |
| 97044 | Industrial | 0 |
| 97044 | Residential | 0 |
| 97045 | Commercial | 1 |
| 97045 | Industrial | 0 |
| 97045 | Residential | 0 |
| 97048 | Commercial | 0 |
| 97048 | Industrial | 0 |
| 97048 | Residential | 0 |
| 97049 | Commercial | 0 |
| 97049 | Industrial | 0 |
| 97049 | Residential | 0 |
| 97051 | Commercial | 1 |
| 97051 | Industrial | 0 |
| 97051 | Residential | 0 |
| 97053 | Commercial | 0 |
| 97053 | Industrial | 0 |
| 97053 | Residential | 0 |
| 97054 | Commercial | 0 |
| 97054 | Industrial | 0 |
| 97054 | Residential | 0 |
| 97055 | Commercial | 0 |
| 97055 | Industrial | 0 |
| 97055 | Residential | 0 |
| 97056 | Commercial | 0 |

## Requirement:

L. Total number of service disconnections for non-payment

## Response:

| ZIP | CLASS | COUNT_2104 |
| :---: | :---: | :---: |
| 97056 | Industrial | 0 |
| 97056 | Residential | 0 |
| 97058 | Commercial | 2 |
| 97058 | Industrial | 0 |
| 97058 | Residential | 0 |
| 97060 | Commercial | 0 |
| 97060 | Industrial | 0 |
| 97060 | Residential | 0 |
| 97062 | Commercial | 1 |
| 97062 | Industrial | 0 |
| 97062 | Residential | 0 |
| 97064 | Commercial | 0 |
| 97064 | Industrial | 0 |
| 97064 | Residential | 0 |
| 97067 | Commercial | 0 |
| 97067 | Industrial | 0 |
| 97067 | Residential | 0 |
| 97068 | Commercial | 1 |
| 97068 | Industrial | 0 |
| 97068 | Residential | 0 |
| 97070 | Commercial | 2 |
| 97070 | Industrial | 0 |
| 97070 | Residential | 0 |
| 97071 | Commercial | 2 |
| 97071 | Industrial | 0 |
| 97071 | Residential | 0 |
| 97077 | Commercial | 0 |
| 97077 | Industrial | 0 |
| 97077 | Residential | 0 |
| 97078 | Commercial | 0 |
| 97078 | Industrial | 0 |
| 97078 | Residential | 0 |
| 97079 | Commercial | 0 |
| 97079 | Industrial | 0 |
| 97079 | Residential | 0 |
| 97080 | Commercial | 0 |
| 97080 | Industrial | 0 |
| 97080 | Residential | 0 |
| 97086 | Commercial | 0 |
| 97086 | Industrial | 0 |
| 97086 | Residential | 0 |
| 97089 | Commercial | 1 |
| 97089 | Industrial | 0 |
| 97089 | Residential | 0 |
| 97101 | Commercial | 0 |
| 97101 | Industrial | 0 |
| 97101 | Residential | 0 |
| 97102 | Commercial | 0 |
| 97102 | Industrial | 0 |
| 97102 | Residential | 0 |
| 97103 | Commercial | 0 |
| 97103 | Industrial | 0 |
| 97103 | Residential | 0 |
| 97106 | Commercial | 0 |
| 97106 | Industrial | 0 |
| 97106 | Residential | 0 |
| 97109 | Commercial | 0 |
| 97109 | Industrial | 0 |

## Requirement:

L. Total number of service disconnections for non-payment

## Response:

| ZIP | CLASS | COUNT_2104 |
| :---: | :---: | :---: |
| 97109 | Residential | 0 |
| 97110 | Commercial | 0 |
| 97110 | Industrial | 0 |
| 97110 | Residential | 0 |
| 97111 | Commercial | 0 |
| 97111 | Industrial | 0 |
| 97111 | Residential | 0 |
| 97113 | Commercial | 0 |
| 97113 | Industrial | 0 |
| 97113 | Residential | 0 |
| 97114 | Commercial | 0 |
| 97114 | Industrial | 0 |
| 97114 | Residential | 0 |
| 97115 | Commercial | 0 |
| 97115 | Industrial | 0 |
| 97115 | Residential | 0 |
| 97116 | Commercial | 2 |
| 97116 | Industrial | 0 |
| 97116 | Residential | 0 |
| 97117 | Commercial | 0 |
| 97117 | Industrial | 0 |
| 97117 | Residential | 0 |
| 97121 | Commercial | 0 |
| 97121 | Industrial | 0 |
| 97121 | Residential | 0 |
| 97122 | Commercial | 0 |
| 97122 | Industrial | 0 |
| 97122 | Residential | 0 |
| 97123 | Commercial | 2 |
| 97123 | Industrial | 0 |
| 97123 | Residential | 0 |
| 97124 | Commercial | 0 |
| 97124 | Industrial | 0 |
| 97124 | Residential | 0 |
| 97127 | Commercial | 0 |
| 97127 | Industrial | 0 |
| 97127 | Residential | 0 |
| 97128 | Commercial | 1 |
| 97128 | Industrial | 0 |
| 97128 | Residential | 0 |
| 97132 | Commercial | 1 |
| 97132 | Industrial | 0 |
| 97132 | Residential | 0 |
| 97133 | Commercial | 0 |
| 97133 | Industrial | 0 |
| 97133 | Residential | 0 |
| 97137 | Commercial | 0 |
| 97137 | Industrial | 0 |
| 97137 | Residential | 0 |
| 97138 | Commercial | 1 |
| 97138 | Industrial | 0 |
| 97138 | Residential | 0 |
| 97140 | Commercial | 0 |
| 97140 | Industrial | 0 |
| 97140 | Residential | 0 |
| 97145 | Commercial | 0 |
| 97145 | Industrial | 0 |
| 97145 | Residential | 0 |

## Requirement:

L. Total number of service disconnections for non-payment

## Response:

| ZIP | CLASS | COUNT_2104 |
| :---: | :---: | :---: |
| 97146 | Commercial | 0 |
| 97146 | Industrial | 0 |
| 97146 | Residential | 0 |
| 97148 | Commercial | 0 |
| 97148 | Industrial | 0 |
| 97148 | Residential | 0 |
| 97201 | Commercial | 0 |
| 97201 | Industrial | 0 |
| 97201 | Residential | 0 |
| 97202 | Commercial | 1 |
| 97202 | Industrial | 0 |
| 97202 | Residential | 0 |
| 97203 | Commercial | 1 |
| 97203 | Industrial | 0 |
| 97203 | Residential | 0 |
| 97204 | Commercial | 0 |
| 97204 | Industrial | 0 |
| 97204 | Residential | 0 |
| 97205 | Commercial | 0 |
| 97205 | Industrial | 0 |
| 97205 | Residential | 0 |
| 97206 | Commercial | 1 |
| 97206 | Industrial | 0 |
| 97206 | Residential | 0 |
| 97208 | Commercial | 0 |
| 97208 | Industrial | 0 |
| 97208 | Residential | 0 |
| 97209 | Commercial | 1 |
| 97209 | Industrial | 0 |
| 97209 | Residential | 0 |
| 97210 | Commercial | 4 |
| 97210 | Industrial | 0 |
| 97210 | Residential | 0 |
| 97211 | Commercial | 2 |
| 97211 | Industrial | 0 |
| 97211 | Residential | 0 |
| 97212 | Commercial | 1 |
| 97212 | Industrial | 0 |
| 97212 | Residential | 0 |
| 97213 | Commercial | 0 |
| 97213 | Industrial | 0 |
| 97213 | Residential | 0 |
| 97214 | Commercial | 2 |
| 97214 | Industrial | 0 |
| 97214 | Residential | 0 |
| 97215 | Commercial | 1 |
| 97215 | Industrial | 0 |
| 97215 | Residential | 0 |
| 97216 | Commercial | 0 |
| 97216 | Industrial | 0 |
| 97216 | Residential | 0 |
| 97217 | Commercial | 6 |
| 97217 | Industrial | 0 |
| 97217 | Residential | 0 |
| 97218 | Commercial | 0 |
| 97218 | Industrial | 0 |
| 97218 | Residential | 0 |
| 97219 | Commercial | 0 |

## Requirement:

L. Total number of service disconnections for non-payment

## Response:

| ZIP | CLASS | COUNT_2104 |
| :---: | :---: | :---: |
| 97219 | Industrial | 0 |
| 97219 | Residential | 0 |
| 97220 | Commercial | 2 |
| 97220 | Industrial | 0 |
| 97220 | Residential | 0 |
| 97221 | Commercial | 0 |
| 97221 | Industrial | 0 |
| 97221 | Residential | 0 |
| 97222 | Commercial | 1 |
| 97222 | Industrial | 0 |
| 97222 | Residential | 0 |
| 97223 | Commercial | 1 |
| 97223 | Industrial | 0 |
| 97223 | Residential | 0 |
| 97224 | Commercial | 0 |
| 97224 | Industrial | 0 |
| 97224 | Residential | 0 |
| 97225 | Commercial | 0 |
| 97225 | Industrial | 0 |
| 97225 | Residential | 0 |
| 97227 | Commercial | 0 |
| 97227 | Industrial | 0 |
| 97227 | Residential | 0 |
| 97229 | Commercial | 2 |
| 97229 | Industrial | 0 |
| 97229 | Residential | 0 |
| 97230 | Commercial | 2 |
| 97230 | Industrial | 0 |
| 97230 | Residential | 0 |
| 97231 | Commercial | 0 |
| 97231 | Industrial | 0 |
| 97231 | Residential | 0 |
| 97232 | Commercial | 2 |
| 97232 | Industrial | 0 |
| 97232 | Residential | 0 |
| 97233 | Commercial | 1 |
| 97233 | Industrial | 0 |
| 97233 | Residential | 0 |
| 97236 | Commercial | 1 |
| 97236 | Industrial | 0 |
| 97236 | Residential | 0 |
| 97238 | Commercial | 0 |
| 97238 | Industrial | 0 |
| 97238 | Residential | 0 |
| 97239 | Commercial | 1 |
| 97239 | Industrial | 0 |
| 97239 | Residential | 0 |
| 97250 | Commercial | 0 |
| 97250 | Industrial | 0 |
| 97250 | Residential | 0 |
| 97251 | Commercial | 0 |
| 97251 | Industrial | 0 |
| 97251 | Residential | 0 |
| 97252 | Commercial | 0 |
| 97252 | Industrial | 0 |
| 97252 | Residential | 0 |
| 97253 | Commercial | 0 |
| 97253 | Industrial | 0 |

## Requirement:

L. Total number of service disconnections for non-payment

## Response:

| ZIP | CLASS | COUNT_2104 |
| :---: | :---: | :---: |
| 97253 | Residential | 0 |
| 97258 | Commercial | 0 |
| 97258 | Industrial | 0 |
| 97258 | Residential | 0 |
| 97266 | Commercial | 0 |
| 97266 | Industrial | 0 |
| 97266 | Residential | 0 |
| 97267 | Commercial | 0 |
| 97267 | Industrial | 0 |
| 97267 | Residential | 0 |
| 97268 | Commercial | 0 |
| 97268 | Industrial | 0 |
| 97268 | Residential | 0 |
| 9730 | Commercial | 0 |
| 9730 | Industrial | 0 |
| 9730 | Residential | 0 |
| 97301 | Commercial | 0 |
| 97301 | Industrial | 0 |
| 97301 | Residential | 0 |
| 97302 | Commercial | 2 |
| 97302 | Industrial | 0 |
| 97302 | Residential | 0 |
| 97303 | Commercial | 2 |
| 97303 | Industrial | 0 |
| 97303 | Residential | 0 |
| 97304 | Commercial | 1 |
| 97304 | Industrial | 0 |
| 97304 | Residential | 0 |
| 97305 | Commercial | 3 |
| 97305 | Industrial | 0 |
| 97305 | Residential | 0 |
| 97306 | Commercial | 0 |
| 97306 | Industrial | 0 |
| 97306 | Residential | 0 |
| 97310 | Commercial | 0 |
| 97310 | Industrial | 0 |
| 97310 | Residential | 0 |
| 97311 | Commercial | 0 |
| 97311 | Industrial | 0 |
| 97311 | Residential | 0 |
| 97312 | Commercial | 0 |
| 97312 | Industrial | 0 |
| 97312 | Residential | 0 |
| 97317 | Commercial | 0 |
| 97317 | Industrial | 0 |
| 97317 | Residential | 0 |
| 97321 | Commercial | 0 |
| 97321 | Industrial | 0 |
| 97321 | Residential | 0 |
| 97322 | Commercial | 0 |
| 97322 | Industrial | 0 |
| 97322 | Residential | 0 |
| 97325 | Commercial | 0 |
| 97325 | Industrial | 0 |
| 97325 | Residential | 0 |
| 97327 | Commercial | 0 |
| 97327 | Industrial | 0 |
| 97327 | Residential | 0 |

## Requirement:

L. Total number of service disconnections for non-payment

## Response:

| ZIP | CLASS | COUNT_2104 |
| :---: | :---: | :---: |
| 97330 | Commercial | 1 |
| 97330 | Industrial | 0 |
| 97330 | Residential | 0 |
| 97331 | Commercial | 0 |
| 97331 | Industrial | 0 |
| 97331 | Residential | 0 |
| 97333 | Commercial | 0 |
| 97333 | Industrial | 0 |
| 97333 | Residential | 0 |
| 97338 | Commercial | 2 |
| 97338 | Industrial | 0 |
| 97338 | Residential | 0 |
| 97341 | Commercial | 0 |
| 97341 | Industrial | 0 |
| 97341 | Residential | 0 |
| 97345 | Commercial | 0 |
| 97345 | Industrial | 0 |
| 97345 | Residential | 0 |
| 97346 | Commercial | 0 |
| 97346 | Industrial | 0 |
| 97346 | Residential | 0 |
| 97347 | Commercial | 0 |
| 97347 | Industrial | 0 |
| 97347 | Residential | 0 |
| 97348 | Commercial | 0 |
| 97348 | Industrial | 0 |
| 97348 | Residential | 0 |
| 97351 | Commercial | 1 |
| 97351 | Industrial | 0 |
| 97351 | Residential | 0 |
| 97352 | Commercial | 0 |
| 97352 | Industrial | 0 |
| 97352 | Residential | 0 |
| 97355 | Commercial | 0 |
| 97355 | Industrial | 0 |
| 97355 | Residential | 0 |
| 97358 | Commercial | 0 |
| 97358 | Industrial | 0 |
| 97358 | Residential | 0 |
| 97360 | Commercial | 0 |
| 97360 | Industrial | 0 |
| 97360 | Residential | 0 |
| 97361 | Commercial | 0 |
| 97361 | Industrial | 0 |
| 97361 | Residential | 0 |
| 97362 | Commercial | 0 |
| 97362 | Industrial | 0 |
| 97362 | Residential | 0 |
| 97364 | Commercial | 0 |
| 97364 | Industrial | 0 |
| 97364 | Residential | 0 |
| 97365 | Commercial | 0 |
| 97365 | Industrial | 0 |
| 97365 | Residential | 0 |
| 97366 | Commercial | 0 |
| 97366 | Industrial | 0 |
| 97366 | Residential | 0 |
| 97367 | Commercial | 0 |

## Requirement:

L. Total number of service disconnections for non-payment

## Response:

| ZIP | CLASS | COUNT_2104 |
| :---: | :---: | :---: |
| 97367 | Industrial | 0 |
| 97367 | Residential | 0 |
| 97368 | Commercial | 0 |
| 97368 | Industrial | 0 |
| 97368 | Residential | 0 |
| 97369 | Commercial | 0 |
| 97369 | Industrial | 0 |
| 97369 | Residential | 0 |
| 97370 | Commercial | 0 |
| 97370 | Industrial | 0 |
| 97370 | Residential | 0 |
| 97371 | Commercial | 0 |
| 97371 | Industrial | 0 |
| 97371 | Residential | 0 |
| 97372 | Commercial | 0 |
| 97372 | Industrial | 0 |
| 97372 | Residential | 0 |
| 97373 | Commercial | 0 |
| 97373 | Industrial | 0 |
| 97373 | Residential | 0 |
| 97374 | Commercial | 0 |
| 97374 | Industrial | 0 |
| 97374 | Residential | 0 |
| 97375 | Commercial | 0 |
| 97375 | Industrial | 0 |
| 97375 | Residential | 0 |
| 97377 | Commercial | 0 |
| 97377 | Industrial | 0 |
| 97377 | Residential | 0 |
| 97378 | Commercial | 0 |
| 97378 | Industrial | 0 |
| 97378 | Residential | 0 |
| 97379 | Commercial | 0 |
| 97379 | Industrial | 0 |
| 97379 | Residential | 0 |
| 97380 | Commercial | 0 |
| 97380 | Industrial | 0 |
| 97380 | Residential | 0 |
| 97381 | Commercial | 0 |
| 97381 | Industrial | 0 |
| 97381 | Residential | 0 |
| 97383 | Commercial | 2 |
| 97383 | Industrial | 0 |
| 97383 | Residential | 0 |
| 97384 | Commercial | 0 |
| 97384 | Industrial | 0 |
| 97384 | Residential | 0 |
| 97385 | Commercial | 0 |
| 97385 | Industrial | 0 |
| 97385 | Residential | 0 |
| 97386 | Commercial | 0 |
| 97386 | Industrial | 0 |
| 97386 | Residential | 0 |
| 97388 | Commercial | 0 |
| 97388 | Industrial | 0 |
| 97388 | Residential | 0 |
| 97389 | Commercial | 0 |
| 97389 | Industrial | 0 |

## Requirement:

L. Total number of service disconnections for non-payment

## Response:

| ZIP | CLASS | COUNT_2104 |
| :---: | :---: | :---: |
| 97389 | Residential | 0 |
| 97391 | Commercial | 0 |
| 97391 | Industrial | 0 |
| 97391 | Residential | 0 |
| 97392 | Commercial | 0 |
| 97392 | Industrial | 0 |
| 97392 | Residential | 0 |
| 97396 | Commercial | 0 |
| 97396 | Industrial | 0 |
| 97396 | Residential | 0 |
| 97401 | Commercial | 0 |
| 97401 | Industrial | 0 |
| 97401 | Residential | 0 |
| 97402 | Commercial | 2 |
| 97402 | Industrial | 0 |
| 97402 | Residential | 0 |
| 97403 | Commercial | 0 |
| 97403 | Industrial | 0 |
| 97403 | Residential | 0 |
| 97404 | Commercial | 0 |
| 97404 | Industrial | 0 |
| 97404 | Residential | 0 |
| 97405 | Commercial | 0 |
| 97405 | Industrial | 0 |
| 97405 | Residential | 0 |
| 97408 | Commercial | 0 |
| 97408 | Industrial | 0 |
| 97408 | Residential | 0 |
| 97411 | Commercial | 0 |
| 97411 | Industrial | 0 |
| 97411 | Residential | 0 |
| 97419 | Commercial | 0 |
| 97419 | Industrial | 0 |
| 97419 | Residential | 0 |
| 97420 | Commercial | 0 |
| 97420 | Industrial | 0 |
| 97420 | Residential | 0 |
| 97423 | Commercial | 0 |
| 97423 | Industrial | 0 |
| 97423 | Residential | 0 |
| 97424 | Commercial | 3 |
| 97424 | Industrial | 0 |
| 97424 | Residential | 0 |
| 97426 | Commercial | 0 |
| 97426 | Industrial | 0 |
| 97426 | Residential | 0 |
| 97435 | Commercial | 0 |
| 97435 | Industrial | 0 |
| 97435 | Residential | 0 |
| 97438 | Commercial | 0 |
| 97438 | Industrial | 0 |
| 97438 | Residential | 0 |
| 97439 | Commercial | 0 |
| 97439 | Industrial | 0 |
| 97439 | Residential | 0 |
| 97446 | Commercial | 0 |
| 97446 | Industrial | 0 |
| 97446 | Residential | 0 |

## Requirement:

L. Total number of service disconnections for non-payment

## Response:

| ZIP | CLASS | COUNT_2104 |
| :---: | :---: | :---: |
| 97448 | Commercial | 0 |
| 97448 | Industrial | 0 |
| 97448 | Residential | 0 |
| 97452 | Commercial | 0 |
| 97452 | Industrial | 0 |
| 97452 | Residential | 0 |
| 97455 | Commercial | 0 |
| 97455 | Industrial | 0 |
| 97455 | Residential | 0 |
| 97458 | Commercial | 0 |
| 97458 | Industrial | 0 |
| 97458 | Residential | 0 |
| 97459 | Commercial | 0 |
| 97459 | Industrial | 0 |
| 97459 | Residential | 0 |
| 97461 | Commercial | 0 |
| 97461 | Industrial | 0 |
| 97461 | Residential | 0 |
| 97463 | Commercial | 0 |
| 97463 | Industrial | 0 |
| 97463 | Residential | 0 |
| 97475 | Commercial | 0 |
| 97475 | Industrial | 0 |
| 97475 | Residential | 0 |
| 97477 | Commercial | 0 |
| 97477 | Industrial | 0 |
| 97477 | Residential | 0 |
| 97478 | Commercial | 0 |
| 97478 | Industrial | 0 |
| 97478 | Residential | 0 |
| 97487 | Commercial | 0 |
| 97487 | Industrial | 0 |
| 97487 | Residential | 0 |
| 97488 | Commercial | 0 |
| 97488 | Industrial | 0 |
| 97488 | Residential | 0 |
| 97672 | Commercial | 0 |
| 97672 | Industrial | 0 |
| 97672 | Residential | 0 |
| 98602 | Commercial | 0 |
| 98602 | Industrial | 0 |
| 98602 | Residential | 0 |
| 98607 | Commercial | 0 |
| 98607 | Industrial | 0 |
| 98607 | Residential | 0 |
| 98617 | Commercial | 0 |
| 98617 | Industrial | 0 |
| 98617 | Residential | 0 |
| 98672 | Commercial | 0 |
| 98672 | Industrial | 0 |
| 98672 | Residential | 0 |
| 98684 | Commercial | 0 |
| 98684 | Industrial | 0 |
| 98684 | Residential | 0 |
|  | Totals | 79 |

NW Natural
RG 94 / UM 2114 Monthly Reporting
For the month of April 2021

## Requirement:

m . Total number of service reconnections, segmented by 24 -hour reconnect, 48 -hour reconnect, less than seven-day reconnect, and more than seven-day reconnect

Response:


## Requirement:

m . Total number of service reconnections, segmented by 24 -hour reconnect, 48-hour reconnect, less than seven-day reconnect, and more than seven-day reconnect

## Response:



## Requirement:

m . Total number of service reconnections, segmented by 24 -hour reconnect, 48-hour reconnect, less than seven-day reconnect, and more than seven-day reconnect

## Response:

|  |  |  | April 2021 Reconnections: |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | 24-hours | 48-hours | < 7-day | > 7-day | not reconnected |
| ZIP | CLASS | YEAR | 24 hours - April | 48 hours - April | 3-7 days - April | 8+ days - April | No Reconnect - $f$ |
| 97054 | Industrial | 2021 | 0 | 0 | 0 | 0 | 0 |
| 97054 | Residential | 2021 | 0 | 0 | 0 | 0 | 0 |
| 97055 | Commercial | 2021 | 0 | 0 | 0 | 0 | 0 |
| 97055 | Industrial | 2021 | 0 | 0 | 0 | 0 | 0 |
| 97055 | Residential | 2021 | 0 | 0 | 0 | 0 | 0 |
| 97056 | Commercial | 2021 | 0 | 0 | 0 | 0 | 0 |
| 97056 | Industrial | 2021 | 0 | 0 | 0 | 0 | 0 |
| 97056 | Residential | 2021 | 0 | 0 | 0 | 0 | 0 |
| 97058 | Commercial | 2021 | 0 | 1 | 0 | 0 | 1 |
| 97058 | Industrial | 2021 | 0 | 0 | 0 | 0 | 0 |
| 97058 | Residential | 2021 | 0 | 0 | 0 | 0 | 0 |
| 97060 | Commercial | 2021 | 0 | 0 | 0 | 0 | 0 |
| 97060 | Industrial | 2021 | 0 | 0 | 0 | 0 | 0 |
| 97060 | Residential | 2021 | 0 | 0 | 0 | 0 | 0 |
| 97062 | Commercial | 2021 | 1 | 0 | 0 | 0 | 0 |
| 97062 | Industrial | 2021 | 0 | 0 | 0 | 0 | 0 |
| 97062 | Residential | 2021 | 0 | 0 | 0 | 0 | 0 |
| 97064 | Commercial | 2021 | 0 | 0 | 0 | 0 | 0 |
| 97064 | Industrial | 2021 | 0 | 0 | 0 | 0 | 0 |
| 97064 | Residential | 2021 | 0 | 0 | 0 | 0 | 0 |
| 97067 | Commercial | 2021 | 0 | 0 | 0 | 0 | 0 |
| 97067 | Industrial | 2021 | 0 | 0 | 0 | 0 | 0 |
| 97067 | Residential | 2021 | 0 | 0 | 0 | 0 | 0 |
| 97068 | Commercial | 2021 | 0 | 0 | 0 | 0 | 1 |
| 97068 | Industrial | 2021 | 0 | 0 | 0 | 0 | 0 |
| 97068 | Residential | 2021 | 0 | 0 | 0 | 0 | 0 |
| 97070 | Commercial | 2021 | 0 | 0 | 0 | 0 | 2 |
| 97070 | Industrial | 2021 | 0 | 0 | 0 | 0 | 0 |
| 97070 | Residential | 2021 | 0 | 0 | 0 | 0 | 0 |
| 97071 | Commercial | 2021 | 0 | 0 | 0 | 0 | 2 |
| 97071 | Industrial | 2021 | 0 | 0 | 0 | 0 | 0 |
| 97071 | Residential | 2021 | 0 | 0 | 0 | 0 | 0 |
| 97077 | Commercial | 2021 | 0 | 0 | 0 | 0 | 0 |
| 97077 | Industrial | 2021 | 0 | 0 | 0 | 0 | 0 |
| 97077 | Residential | 2021 | 0 | 0 | 0 | 0 | 0 |
| 97078 | Commercial | 2021 | 0 | 0 | 0 | 0 | 0 |
| 97078 | Industrial | 2021 | 0 | 0 | 0 | 0 | 0 |
| 97078 | Residential | 2021 | 0 | 0 | 0 | 0 | 0 |
| 97079 | Commercial | 2021 | 0 | 0 | 0 | 0 | 0 |
| 97079 | Industrial | 2021 | 0 | 0 | 0 | 0 | 0 |
| 97079 | Residential | 2021 | 0 | 0 | 0 | 0 | 0 |
| 97080 | Commercial | 2021 | 0 | 0 | 0 | 0 | 0 |
| 97080 | Industrial | 2021 | 0 | 0 | 0 | 0 | 0 |
| 97080 | Residential | 2021 | 0 | 0 | 0 | 0 | 0 |
| 97086 | Commercial | 2021 | 0 | 0 | 0 | 0 | 0 |
| 97086 | Industrial | 2021 | 0 | 0 | 0 | 0 | 0 |
| 97086 | Residential | 2021 | 0 | 0 | 0 | 0 | 0 |
| 97089 | Commercial | 2021 | 1 | 0 | 0 | 0 | 0 |
| 97089 | Industrial | 2021 | 0 | 0 | 0 | 0 | 0 |
| 97089 | Residential | 2021 | 0 | 0 | 0 | 0 | 0 |
| 97101 | Commercial | 2021 | 0 | 0 | 0 | 0 | 0 |
| 97101 | Industrial | 2021 | 0 | 0 | 0 | 0 | 0 |
| 97101 | Residential | 2021 | 0 | 0 | 0 | 0 | 0 |
| 97102 | Commercial | 2021 | 0 | 0 | 0 | 0 | 0 |
| 97102 | Industrial | 2021 | 0 | 0 | 0 | 0 | 0 |

## Requirement:

m . Total number of service reconnections, segmented by 24 -hour reconnect, 48-hour reconnect, less than seven-day reconnect, and more than seven-day reconnect

## Response:



## Requirement:

m . Total number of service reconnections, segmented by 24 -hour reconnect, 48-hour reconnect, less than seven-day reconnect, and more than seven-day reconnect

## Response:



## Requirement:

m . Total number of service reconnections, segmented by 24 -hour reconnect, 48-hour reconnect, less than seven-day reconnect, and more than seven-day reconnect

## Response:



## Requirement:

m . Total number of service reconnections, segmented by 24 -hour reconnect, 48-hour reconnect, less than seven-day reconnect, and more than seven-day reconnect

## Response:

|  |  |  | April 2021 Reconnections: |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | 24-hours | 48-hours | < 7-day | > 7-day | not reconnected |
| ZIP | CLASS | YEAR | 24 hours - April | 48 hours - April | 3-7 days - April | 8+ days - April | No Reconnect - $f$ |
| 97236 | Residential | 2021 | 0 | 0 | 0 | 0 | 0 |
| 97238 | Commercial | 2021 | 0 | 0 | 0 | 0 | 0 |
| 97238 | Industrial | 2021 | 0 | 0 | 0 | 0 | 0 |
| 97238 | Residential | 2021 | 0 | 0 | 0 | 0 | 0 |
| 97239 | Commercial | 2021 | 1 | 0 | 0 | 0 | 0 |
| 97239 | Industrial | 2021 | 0 | 0 | 0 | 0 | 0 |
| 97239 | Residential | 2021 | 0 | 0 | 0 | 0 | 0 |
| 97250 | Commercial | 2021 | 0 | 0 | 0 | 0 | 0 |
| 97250 | Industrial | 2021 | 0 | 0 | 0 | 0 | 0 |
| 97250 | Residential | 2021 | 0 | 0 | 0 | 0 | 0 |
| 97251 | Commercial | 2021 | 0 | 0 | 0 | 0 | 0 |
| 97251 | Industrial | 2021 | 0 | 0 | 0 | 0 | 0 |
| 97251 | Residential | 2021 | 0 | 0 | 0 | 0 | 0 |
| 97252 | Commercial | 2021 | 0 | 0 | 0 | 0 | 0 |
| 97252 | Industrial | 2021 | 0 | 0 | 0 | 0 | 0 |
| 97252 | Residential | 2021 | 0 | 0 | 0 | 0 | 0 |
| 97253 | Commercial | 2021 | 0 | 0 | 0 | 0 | 0 |
| 97253 | Industrial | 2021 | 0 | 0 | 0 | 0 | 0 |
| 97253 | Residential | 2021 | 0 | 0 | 0 | 0 | 0 |
| 97258 | Commercial | 2021 | 0 | 0 | 0 | 0 | 0 |
| 97258 | Industrial | 2021 | 0 | 0 | 0 | 0 | 0 |
| 97258 | Residential | 2021 | 0 | 0 | 0 | 0 | 0 |
| 97266 | Commercial | 2021 | 0 | 0 | 0 | 0 | 0 |
| 97266 | Industrial | 2021 | 0 | 0 | 0 | 0 | 0 |
| 97266 | Residential | 2021 | 0 | 0 | 0 | 0 | 0 |
| 97267 | Commercial | 2021 | 0 | 0 | 0 | 0 | 0 |
| 97267 | Industrial | 2021 | 0 | 0 | 0 | 0 | 0 |
| 97267 | Residential | 2021 | 0 | 0 | 0 | 0 | 0 |
| 97268 | Commercial | 2021 | 0 | 0 | 0 | 0 | 0 |
| 97268 | Industrial | 2021 | 0 | 0 | 0 | 0 | 0 |
| 97268 | Residential | 2021 | 0 | 0 | 0 | 0 | 0 |
| 9730 | Commercial | 2021 | 0 | 0 | 0 | 0 | 0 |
| 9730 | Industrial | 2021 | 0 | 0 | 0 | 0 | 0 |
| 9730 | Residential | 2021 | 0 | 0 | 0 | 0 | 0 |
| 97301 | Commercial | 2021 | 0 | 0 | 0 | 0 | 0 |
| 97301 | Industrial | 2021 | 0 | 0 | 0 | 0 | 0 |
| 97301 | Residential | 2021 | 0 | 0 | 0 | 0 | 0 |
| 97302 | Commercial | 2021 | 1 | 0 | 0 | 0 | - 1 |
| 97302 | Industrial | 2021 | 0 | 0 | 0 | 0 | 0 |
| 97302 | Residential | 2021 | 0 | 0 | 0 | 0 | 0 |
| 97303 | Commercial | 2021 | 0 | 0 | 0 | 0 | 2 |
| 97303 | Industrial | 2021 | 0 | 0 | 0 | 0 | 0 |
| 97303 | Residential | 2021 | 0 | 0 | 0 | 0 | 0 |
| 97304 | Commercial | 2021 | 0 | 0 | 0 | 0 | 1 |
| 97304 | Industrial | 2021 | 0 | 0 | 0 | 0 | 0 |
| 97304 | Residential | 2021 | 0 | 0 | 0 | 0 | 0 |
| 97305 | Commercial | 2021 | 0 | 0 | 0 | 0 | 3 |
| 97305 | Industrial | 2021 | 0 | 0 | 0 | 0 | 0 |
| 97305 | Residential | 2021 | 0 | 0 | 0 | 0 | 0 |
| 97306 | Commercial | 2021 | 0 | 0 | 0 | 0 | 0 |
| 97306 | Industrial | 2021 | 0 | 0 | 0 | 0 | 0 |
| 97306 | Residential | 2021 | 0 | 0 | 0 | 0 | 0 |
| 97310 | Commercial | 2021 | 0 | 0 | 0 | 0 | 0 |
| 97310 | Industrial | 2021 | 0 | 0 | 0 | 0 | 0 |
| 97310 | Residential | 2021 | 0 | 0 | 0 | 0 | 0 |

## Requirement:

m . Total number of service reconnections, segmented by 24 -hour reconnect, 48-hour reconnect, less than seven-day reconnect, and more than seven-day reconnect

## Response:



## Requirement:

m . Total number of service reconnections, segmented by 24 -hour reconnect, 48 -hour reconnect, less than seven-day reconnect, and more than seven-day reconnect

## Response:



## Requirement:

m . Total number of service reconnections, segmented by 24 -hour reconnect, 48-hour reconnect, less than seven-day reconnect, and more than seven-day reconnect

## Response:



## Requirement:

m . Total number of service reconnections, segmented by 24 -hour reconnect, 48-hour reconnect, less than seven-day reconnect, and more than seven-day reconnect

## Response:



## Requirement:

m . Total number of service reconnections, segmented by 24 -hour reconnect, 48 -hour reconnect, less than seven-day reconnect, and more than seven-day reconnect

## Response:



