COMPANY NAME: NW Natural
DOES REPORT CONTAIN CONFIDENTIAL INFORMATION? $\square$ No $\square$ Yes If yes, submit a redacted public version (or a cover letter) by email. Submit the confidential information as directed in OAR 860-001-0070 or the terms of an applicable protective order.

## Select report type: $\square$ RE (Electric) $\square$ RG (Gas) $\square$ RW (Water) $\square$ RT (Telecommunications) RO (Other, for example, industry safety information)

Did you previously file a similar report? $\square$ No $\square$ Yes, report docket number: RG 94
Report is required by: $\square$ OAR
Statute
Order 20-401
Note: A one-time submission required by an order is a compliance filing and not a report (file compliance in the applicable docket)
Other
(For example, federal regulations, or requested by Staff)

Is this report associated with a specific docket/case? $\square$ $\square$ Yes, docket number: 2114

List Key Words for this report. We use these to improve search results.
Report of Energy Utilities Reporting, COVID-19, Attachment A, January 2021
Send the completed Cover Sheet and the Report in an email addressed to PUC.FilingCenter@state.or.us
Send confidential information, voluminous reports, or energy utility Results of Operations Reports to PUC Filing Center, PO Box 1088, Salem, OR 97308-1088 or by delivery service to 201 High Street SE Suite 100, Salem, OR 97301.

February 22, 2021

## VIA ELECTRONIC FILING

Public Utility Commission of Oregon
Attn: Filing Center
201 High Street SE, Suite 100
Post Office Box 1088
Salem, Oregon 97308-1088

## Re: RG 94 / UM 2114-NW Natural's Monthly Report of Energy Utilities Reporting Items

As required by Order No. 20-401 issued in UM 2114, enclosed for filing is Northwest Natural Gas Company dba as NW Natural's compliance report providing the monthly data specified in Attachment A of the approved stipulated agreement. The data provided includes detail for the month of January 2021 by zip code; due to the extensive volume, $\mathrm{Zip}+4$ data is available upon request.

Please address correspondence on this matter to me at natasha.siores@nwnatural.com or 503.610.7074 with copies to the following:
eFiling
Rates \& Regulatory Affairs
NW Natural
250 SW Taylor Street
Portland, Oregon 97204
Phone: (503) 610.7330
Fax: (503) 220.2579
eFiling@nwnatural.com

Sincerely,
/s/ Natasha Siores
Natasha Siores
Manager, Rates \& Regulatory Affairs
Enclosure

NW Natural
RG 94 / UM 2114 Monthly Reporting
For the month of January 2021

## Requirement:

a. The number of customers, by customer class

| ZIP | CLASS | COUNT_2101 |
| :---: | :---: | :---: |
| 97002 | Commercial | 252 |
| 97002 | Industrial | 6 |
| 97002 | Residential | 774 |
| 97003 | Commercial | 308 |
| 97003 | Industrial | 0 |
| 97003 | Residential | 6,900 |
| 97004 | Commercial | 3 |
| 97004 | Industrial | 0 |
| 97004 | Residential | 228 |
| 97005 | Commercial | 1,225 |
| 97005 | Industrial | 7 |
| 97005 | Residential | 4,313 |
| 97006 | Commercial | 597 |
| 97006 | Industrial | 2 |
| 97006 | Residential | 9,317 |
| 97007 | Commercial | 253 |
| 97007 | Industrial | 0 |
| 97007 | Residential | 13,659 |
| 97008 | Commercial | 609 |
| 97008 | Industrial | 2 |
| 97008 | Residential | 6,331 |
| 97009 | Commercial | 146 |
| 97009 | Industrial | 2 |
| 97009 | Residential | 1,056 |
| 97013 | Commercial | 467 |
| 97013 | Industrial | 10 |
| 97013 | Residential | 3,561 |
| 97015 | Commercial | 1,097 |
| 97015 | Industrial | 25 |
| 97015 | Residential | 4,710 |
| 97016 | Commercial | 72 |
| 97016 | Industrial | 4 |
| 97016 | Residential | 110 |
| 97018 | Commercial | 12 |
| 97018 | Industrial | 0 |
| 97018 | Residential | 652 |
| 97019 | Commercial | 0 |
| 97019 | Industrial | 0 |
| 97019 | Residential | 0 |
| 97020 | Commercial | 22 |
| 97020 | Industrial | 2 |
| 97020 | Residential | 159 |
| 97022 | Commercial | 0 |
| 97022 | Industrial | 0 |
| 97022 | Residential | 0 |
| 97023 | Commercial | 0 |
| 97023 | Industrial | 0 |
| 97023 | Residential | 0 |
| 97024 | Commercial | 151 |
| 97024 | Industrial | 1 |
| 97024 | Residential | 2,005 |
| 97026 | Commercial | 36 |
| 97026 | Industrial | 1 |
| 97026 | Residential | 354 |
| 97027 | Commercial | 194 |
| 97027 | Industrial | 0 |

## Requirement:

a. The number of customers, by customer class

| ZIP | CLASS | COUNT_2101 |
| :---: | :---: | :---: |
| 97027 | Residential | 2,946 |
| 97028 | Commercial | 0 |
| 97028 | Industrial | 0 |
| 97028 | Residential | 0 |
| 97030 | Commercial | 1,032 |
| 97030 | Industrial | 5 |
| 97030 | Residential | 6,465 |
| 97031 | Commercial | 642 |
| 97031 | Industrial | 13 |
| 97031 | Residential | 3,636 |
| 97032 | Commercial | 131 |
| 97032 | Industrial | 4 |
| 97032 | Residential | 894 |
| 97034 | Commercial | 286 |
| 97034 | Industrial | 1 |
| 97034 | Residential | 6,761 |
| 97035 | Commercial | 569 |
| 97035 | Industrial | 1 |
| 97035 | Residential | 7,027 |
| 97036 | Commercial | 17 |
| 97036 | Industrial | 0 |
| 97036 | Residential | 1 |
| 97038 | Commercial | 222 |
| 97038 | Industrial | 5 |
| 97038 | Residential | 2,166 |
| 97041 | Commercial | 0 |
| 97041 | Industrial | 0 |
| 97041 | Residential | 0 |
| 97042 | Commercial | 21 |
| 97042 | Industrial | 0 |
| 97042 | Residential | 118 |
| 97044 | Commercial | 0 |
| 97044 | Industrial | 0 |
| 97044 | Residential | 0 |
| 97045 | Commercial | 940 |
| 97045 | Industrial | 3 |
| 97045 | Residential | 11,364 |
| 97048 | Commercial | 54 |
| 97048 | Industrial | 1 |
| 97048 | Residential | 386 |
| 97049 | Commercial | 0 |
| 97049 | Industrial | 0 |
| 97049 | Residential | 0 |
| 97051 | Commercial | 332 |
| 97051 | Industrial | 3 |
| 97051 | Residential | 3,198 |
| 97053 | Commercial | 22 |
| 97053 | Industrial | 0 |
| 97053 | Residential | 622 |
| 97054 | Commercial | 2 |
| 97054 | Industrial | 0 |
| 97054 | Residential | 18 |
| 97055 | Commercial | 333 |
| 97055 | Industrial | 0 |
| 97055 | Residential | 3,442 |
| 97056 | Commercial | 195 |
| 97056 | Industrial | 2 |
| 97056 | Residential | 2,415 |
| 97058 | Commercial | 509 |
| 97058 | Industrial | 5 |

## Requirement:

a. The number of customers, by customer class

| ZIP | CLASS | COUNT_2101 |
| :---: | :---: | :---: |
| 97058 | Residential | 1,626 |
| 97060 | Commercial | 472 |
| 97060 | Industrial | 12 |
| 97060 | Residential | 4,764 |
| 97062 | Commercial | 961 |
| 97062 | Industrial | 29 |
| 97062 | Residential | 6,111 |
| 97064 | Commercial | 56 |
| 97064 | Industrial | 0 |
| 97064 | Residential | 698 |
| 97067 | Commercial | 0 |
| 97067 | Industrial | 0 |
| 97067 | Residential | 0 |
| 97068 | Commercial | 360 |
| 97068 | Industrial | 0 |
| 97068 | Residential | 9,383 |
| 97070 | Commercial | 800 |
| 97070 | Industrial | 6 |
| 97070 | Residential | 6,152 |
| 97071 | Commercial | 643 |
| 97071 | Industrial | 14 |
| 97071 | Residential | 5,112 |
| 97077 | Commercial | 0 |
| 97077 | Industrial | 0 |
| 97077 | Residential | 0 |
| 97078 | Commercial | 183 |
| 97078 | Industrial | 3 |
| 97078 | Residential | 5,873 |
| 97079 | Commercial | 1 |
| 97079 | Industrial | 0 |
| 97079 | Residential | 0 |
| 97080 | Commercial | 242 |
| 97080 | Industrial | 2 |
| 97080 | Residential | 10,950 |
| 97086 | Commercial | 456 |
| 97086 | Industrial | 0 |
| 97086 | Residential | 8,609 |
| 97089 | Commercial | 114 |
| 97089 | Industrial | 1 |
| 97089 | Residential | 3,344 |
| 97101 | Commercial | 47 |
| 97101 | Industrial | 1 |
| 97101 | Residential | 311 |
| 97102 | Commercial | 0 |
| 97102 | Industrial | 0 |
| 97102 | Residential | 0 |
| 97103 | Commercial | 621 |
| 97103 | Industrial | 7 |
| 97103 | Residential | 4,025 |
| 97106 | Commercial | 35 |
| 97106 | Industrial | 0 |
| 97106 | Residential | 452 |
| 97109 | Commercial | 0 |
| 97109 | Industrial | 0 |
| 97109 | Residential | 0 |
| 97110 | Commercial | 161 |
| 97110 | Industrial | 0 |
| 97110 | Residential | 1,352 |
| 97111 | Commercial | 3 |
| 97111 | Industrial | 0 |

## Requirement:

a. The number of customers, by customer class

| ZIP | CLASS | COUNT_2101 |
| :---: | :---: | :---: |
| 97111 | Residential | 23 |
| 97113 | Commercial | 235 |
| 97113 | Industrial | 3 |
| 97113 | Residential | 2,258 |
| 97114 | Commercial | 1 |
| 97114 | Industrial | 0 |
| 97114 | Residential | 16 |
| 97115 | Commercial | 58 |
| 97115 | Industrial | 1 |
| 97115 | Residential | 950 |
| 97116 | Commercial | 378 |
| 97116 | Industrial | 10 |
| 97116 | Residential | 3,435 |
| 97117 | Commercial | 0 |
| 97117 | Industrial | 0 |
| 97117 | Residential | 0 |
| 97121 | Commercial | 16 |
| 97121 | Industrial | 1 |
| 97121 | Residential | 423 |
| 97122 | Commercial | 0 |
| 97122 | Industrial | 0 |
| 97122 | Residential | 0 |
| 97123 | Commercial | 1,094 |
| 97123 | Industrial | 6 |
| 97123 | Residential | 11,094 |
| 97124 | Commercial | 1,375 |
| 97124 | Industrial | 29 |
| 97124 | Residential | 10,740 |
| 97127 | Commercial | 31 |
| 97127 | Industrial | 1 |
| 97127 | Residential | 796 |
| 97128 | Commercial | 588 |
| 97128 | Industrial | 14 |
| 97128 | Residential | 3,223 |
| 97132 | Commercial | 595 |
| 97132 | Industrial | 7 |
| 97132 | Residential | 5,502 |
| 97133 | Commercial | 96 |
| 97133 | Industrial | 4 |
| 97133 | Residential | 1,099 |
| 97137 | Commercial | 0 |
| 97137 | Industrial | 0 |
| 97137 | Residential | 0 |
| 97138 | Commercial | 610 |
| 97138 | Industrial | 3 |
| 97138 | Residential | 4,263 |
| 97140 | Commercial | 457 |
| 97140 | Industrial | 6 |
| 97140 | Residential | 6,598 |
| 97145 | Commercial | 0 |
| 97145 | Industrial | 0 |
| 97145 | Residential | 0 |
| 97146 | Commercial | 303 |
| 97146 | Industrial | 2 |
| 97146 | Residential | 2,104 |
| 97148 | Commercial | 0 |
| 97148 | Industrial | 0 |
| 97148 | Residential | 0 |
| 97201 | Commercial | 350 |
| 97201 | Industrial | 0 |

## Requirement:

a. The number of customers, by customer class

| ZIP | CLASS | COUNT_2101 |
| :---: | :---: | :---: |
| 97201 | Residential | 2,302 |
| 97202 | Commercial | 1,248 |
| 97202 | Industrial | 15 |
| 97202 | Residential | 11,533 |
| 97203 | Commercial | 535 |
| 97203 | Industrial | 25 |
| 97203 | Residential | 7,457 |
| 97204 | Commercial | 229 |
| 97204 | Industrial | 1 |
| 97204 | Residential | 128 |
| 97205 | Commercial | 383 |
| 97205 | Industrial | 0 |
| 97205 | Residential | 992 |
| 97206 | Commercial | 720 |
| 97206 | Industrial | 9 |
| 97206 | Residential | 13,774 |
| 97208 | Commercial | 1 |
| 97208 | Industrial | 0 |
| 97208 | Residential | 0 |
| 97209 | Commercial | 988 |
| 97209 | Industrial | 3 |
| 97209 | Residential | 1,955 |
| 97210 | Commercial | 975 |
| 97210 | Industrial | 39 |
| 97210 | Residential | 4,245 |
| 97211 | Commercial | 835 |
| 97211 | Industrial | 14 |
| 97211 | Residential | 10,418 |
| 97212 | Commercial | 424 |
| 97212 | Industrial | 3 |
| 97212 | Residential | 8,502 |
| 97213 | Commercial | 595 |
| 97213 | Industrial | 4 |
| 97213 | Residential | 9,825 |
| 97214 | Commercial | 1,656 |
| 97214 | Industrial | 11 |
| 97214 | Residential | 8,309 |
| 97215 | Commercial | 302 |
| 97215 | Industrial | 1 |
| 97215 | Residential | 5,723 |
| 97216 | Commercial | 363 |
| 97216 | Industrial | 0 |
| 97216 | Residential | 3,428 |
| 97217 | Commercial | 1,046 |
| 97217 | Industrial | 21 |
| 97217 | Residential | 10,466 |
| 97218 | Commercial | 415 |
| 97218 | Industrial | 9 |
| 97218 | Residential | 3,620 |
| 97219 | Commercial | 513 |
| 97219 | Industrial | 0 |
| 97219 | Residential | 12,411 |
| 97220 | Commercial | 1,069 |
| 97220 | Industrial | 11 |
| 97220 | Residential | 6,662 |
| 97221 | Commercial | 104 |
| 97221 | Industrial | 1 |
| 97221 | Residential | 3,934 |
| 97222 | Commercial | 868 |
| 97222 | Industrial | 10 |

## Requirement:

a. The number of customers, by customer class

| ZIP | CLASS | COUNT_2101 |
| :---: | :---: | :---: |
| 97222 | Residential | 8,015 |
| 97223 | Commercial | 1,151 |
| 97223 | Industrial | 3 |
| 97223 | Residential | 12,868 |
| 97224 | Commercial | 827 |
| 97224 | Industrial | 5 |
| 97224 | Residential | 10,566 |
| 97225 | Commercial | 428 |
| 97225 | Industrial | 0 |
| 97225 | Residential | 7,259 |
| 97227 | Commercial | 440 |
| 97227 | Industrial | 9 |
| 97227 | Residential | 1,589 |
| 97229 | Commercial | 540 |
| 97229 | Industrial | 1 |
| 97229 | Residential | 20,761 |
| 97230 | Commercial | 1,109 |
| 97230 | Industrial | 18 |
| 97230 | Residential | 9,382 |
| 97231 | Commercial | 36 |
| 97231 | Industrial | 5 |
| 97231 | Residential | 775 |
| 97232 | Commercial | 896 |
| 97232 | Industrial | 6 |
| 97232 | Residential | 2,914 |
| 97233 | Commercial | 425 |
| 97233 | Industrial | 1 |
| 97233 | Residential | 6,217 |
| 97236 | Commercial | 358 |
| 97236 | Industrial | 0 |
| 97236 | Residential | 7,147 |
| 97238 | Commercial | 1 |
| 97238 | Industrial | 0 |
| 97238 | Residential | 0 |
| 97239 | Commercial | 355 |
| 97239 | Industrial | 3 |
| 97239 | Residential | 3,963 |
| 97250 | Commercial | 9 |
| 97250 | Industrial | 0 |
| 97250 | Residential | 1 |
| 97251 | Commercial | 11 |
| 97251 | Industrial | 0 |
| 97251 | Residential | 0 |
| 97253 | Commercial | 1 |
| 97253 | Industrial | 0 |
| 97253 | Residential | 0 |
| 97258 | Commercial | 1 |
| 97258 | Industrial | 0 |
| 97258 | Residential | 0 |
| 97266 | Commercial | 559 |
| 97266 | Industrial | 3 |
| 97266 | Residential | 7,247 |
| 97267 | Commercial | 449 |
| 97267 | Industrial | 1 |
| 97267 | Residential | 8,702 |
| 97268 | Commercial | 0 |
| 97268 | Industrial | 0 |
| 97268 | Residential | 0 |
| 9730 | Commercial | 0 |
| 9730 | Industrial | 0 |

## Requirement:

a. The number of customers, by customer class

| ZIP | CLASS | COUNT_2101 |
| :---: | :---: | :---: |
| 9730 | Residential | 0 |
| 97301 | Commercial | 1,892 |
| 97301 | Industrial | 15 |
| 97301 | Residential | 8,468 |
| 97302 | Commercial | 1,322 |
| 97302 | Industrial | 11 |
| 97302 | Residential | 10,157 |
| 97303 | Commercial | 599 |
| 97303 | Industrial | 6 |
| 97303 | Residential | 8,977 |
| 97304 | Commercial | 259 |
| 97304 | Industrial | 4 |
| 97304 | Residential | 7,229 |
| 97305 | Commercial | 540 |
| 97305 | Industrial | 11 |
| 97305 | Residential | 6,683 |
| 97306 | Commercial | 208 |
| 97306 | Industrial | 0 |
| 97306 | Residential | 8,480 |
| 97310 | Commercial | 33 |
| 97310 | Industrial | 0 |
| 97310 | Residential | 1 |
| 97311 | Commercial | 1 |
| 97311 | Industrial | 0 |
| 97311 | Residential | 0 |
| 97312 | Commercial | 1 |
| 97312 | Industrial | 0 |
| 97312 | Residential | 0 |
| 97317 | Commercial | 232 |
| 97317 | Industrial | 4 |
| 97317 | Residential | 3,850 |
| 97321 | Commercial | 805 |
| 97321 | Industrial | 8 |
| 97321 | Residential | 8,577 |
| 97322 | Commercial | 657 |
| 97322 | Industrial | 13 |
| 97322 | Residential | 7,318 |
| 97325 | Commercial | 54 |
| 97325 | Industrial | 2 |
| 97325 | Residential | 804 |
| 97327 | Commercial | 55 |
| 97327 | Industrial | 3 |
| 97327 | Residential | 486 |
| 97330 | Commercial | 989 |
| 97330 | Industrial | 8 |
| 97330 | Residential | 9,173 |
| 97331 | Commercial | 67 |
| 97331 | Industrial | 0 |
| 97331 | Residential | 0 |
| 97333 | Commercial | 574 |
| 97333 | Industrial | 8 |
| 97333 | Residential | 4,380 |
| 97338 | Commercial | 341 |
| 97338 | Industrial | 6 |
| 97338 | Residential | 4,354 |
| 97341 | Commercial | 114 |
| 97341 | Industrial | 0 |
| 97341 | Residential | 1,323 |
| 97345 | Commercial | 5 |
| 97345 | Industrial | 0 |

## Requirement:

a. The number of customers, by customer class

| ZIP | CLASS | COUNT_2101 |
| :---: | :---: | :---: |
| 97345 | Residential | 12 |
| 97346 | Commercial | 0 |
| 97346 | Industrial | 0 |
| 97346 | Residential | 0 |
| 97347 | Commercial | 33 |
| 97347 | Industrial | 0 |
| 97347 | Residential | 222 |
| 97348 | Commercial | 34 |
| 97348 | Industrial | 4 |
| 97348 | Residential | 218 |
| 97351 | Commercial | 175 |
| 97351 | Industrial | 6 |
| 97351 | Residential | 1,745 |
| 97352 | Commercial | 56 |
| 97352 | Industrial | 2 |
| 97352 | Residential | 766 |
| 97355 | Commercial | 513 |
| 97355 | Industrial | 6 |
| 97355 | Residential | 5,076 |
| 97358 | Commercial | 40 |
| 97358 | Industrial | 2 |
| 97358 | Residential | 391 |
| 97360 | Commercial | 30 |
| 97360 | Industrial | 1 |
| 97360 | Residential | 485 |
| 97361 | Commercial | 108 |
| 97361 | Industrial | 0 |
| 97361 | Residential | 1,278 |
| 97362 | Commercial | 112 |
| 97362 | Industrial | 4 |
| 97362 | Residential | 716 |
| 97364 | Commercial | 12 |
| 97364 | Industrial | 0 |
| 97364 | Residential | 218 |
| 97365 | Commercial | 402 |
| 97365 | Industrial | 9 |
| 97365 | Residential | 1,632 |
| 97366 | Commercial | 18 |
| 97366 | Industrial | 1 |
| 97366 | Residential | 177 |
| 97367 | Commercial | 521 |
| 97367 | Industrial | 4 |
| 97367 | Residential | 4,506 |
| 97368 | Commercial | 40 |
| 97368 | Industrial | 0 |
| 97368 | Residential | 591 |
| 97369 | Commercial | 1 |
| 97369 | Industrial | 0 |
| 97369 | Residential | 0 |
| 97370 | Commercial | 148 |
| 97370 | Industrial | 4 |
| 97370 | Residential | 1,201 |
| 97371 | Commercial | 32 |
| 97371 | Industrial | 0 |
| 97371 | Residential | 44 |
| 97372 | Commercial | 1 |
| 97372 | Industrial | 0 |
| 97372 | Residential | 10 |
| 97373 | Commercial | 1 |
| 97373 | Industrial | 0 |

## Requirement:

a. The number of customers, by customer class

| ZIP | CLASS | COUNT_2101 |
| :---: | :---: | :---: |
| 97373 | Residential | 0 |
| 97374 | Commercial | 39 |
| 97374 | Industrial | 0 |
| 97374 | Residential | 302 |
| 97375 | Commercial | 0 |
| 97375 | Industrial | 0 |
| 97375 | Residential | 0 |
| 97377 | Commercial | 14 |
| 97377 | Industrial | 0 |
| 97377 | Residential | 53 |
| 97378 | Commercial | 89 |
| 97378 | Industrial | 2 |
| 97378 | Residential | 813 |
| 97379 | Commercial | 0 |
| 97379 | Industrial | 0 |
| 97379 | Residential | 0 |
| 97380 | Commercial | 28 |
| 97380 | Industrial | 0 |
| 97380 | Residential | 157 |
| 97381 | Commercial | 275 |
| 97381 | Industrial | 5 |
| 97381 | Residential | 2,894 |
| 97383 | Commercial | 231 |
| 97383 | Industrial | 6 |
| 97383 | Residential | 1,713 |
| 97384 | Commercial | 7 |
| 97384 | Industrial | 0 |
| 97384 | Residential | 32 |
| 97385 | Commercial | 62 |
| 97385 | Industrial | 0 |
| 97385 | Residential | 815 |
| 97386 | Commercial | 205 |
| 97386 | Industrial | 3 |
| 97386 | Residential | 2,158 |
| 97388 | Commercial | 73 |
| 97388 | Industrial | 0 |
| 97388 | Residential | 867 |
| 97389 | Commercial | 83 |
| 97389 | Industrial | 4 |
| 97389 | Residential | 312 |
| 97391 | Commercial | 52 |
| 97391 | Industrial | 0 |
| 97391 | Residential | 285 |
| 97392 | Commercial | 66 |
| 97392 | Industrial | 1 |
| 97392 | Residential | 945 |
| 97396 | Commercial | 38 |
| 97396 | Industrial | 2 |
| 97396 | Residential | 413 |
| 97401 | Commercial | 1,138 |
| 97401 | Industrial | 3 |
| 97401 | Residential | 5,573 |
| 97402 | Commercial | 1,616 |
| 97402 | Industrial | 51 |
| 97402 | Residential | 4,601 |
| 97403 | Commercial | 205 |
| 97403 | Industrial | 5 |
| 97403 | Residential | 1,494 |
| 97404 | Commercial | 264 |
| 97404 | Industrial | 2 |

## Requirement:

a. The number of customers, by customer class

| ZIP | CLASS | COUNT_2101 |
| :---: | :---: | :---: |
| 97404 | Residential | 6,243 |
| 97405 | Commercial | 266 |
| 97405 | Industrial | 1 |
| 97405 | Residential | 6,921 |
| 97408 | Commercial | 281 |
| 97408 | Industrial | 5 |
| 97408 | Residential | 2,841 |
| 97411 | Commercial | 0 |
| 97411 | Industrial | 0 |
| 97411 | Residential | 0 |
| 97419 | Commercial | 0 |
| 97419 | Industrial | 0 |
| 97419 | Residential | 0 |
| 97420 | Commercial | 232 |
| 97420 | Industrial | 6 |
| 97420 | Residential | 793 |
| 97423 | Commercial | 48 |
| 97423 | Industrial | 2 |
| 97423 | Residential | 211 |
| 97424 | Commercial | 312 |
| 97424 | Industrial | 3 |
| 97424 | Residential | 2,336 |
| 97426 | Commercial | 112 |
| 97426 | Industrial | 1 |
| 97426 | Residential | 1,263 |
| 97435 | Commercial | 0 |
| 97435 | Industrial | 0 |
| 97435 | Residential | 0 |
| 97438 | Commercial | 8 |
| 97438 | Industrial | 2 |
| 97438 | Residential | 8 |
| 97439 | Commercial | 0 |
| 97439 | Industrial | 0 |
| 97439 | Residential | 0 |
| 97446 | Commercial | 63 |
| 97446 | Industrial | 10 |
| 97446 | Residential | 580 |
| 97448 | Commercial | 212 |
| 97448 | Industrial | 8 |
| 97448 | Residential | 1,398 |
| 97452 | Commercial | 0 |
| 97452 | Industrial | 0 |
| 97452 | Residential | 0 |
| 97455 | Commercial | 20 |
| 97455 | Industrial | 0 |
| 97455 | Residential | 136 |
| 97458 | Commercial | 48 |
| 97458 | Industrial | 2 |
| 97458 | Residential | 129 |
| 97459 | Commercial | 112 |
| 97459 | Industrial | 0 |
| 97459 | Residential | 552 |
| 97461 | Commercial | 0 |
| 97461 | Industrial | 0 |
| 97461 | Residential | 0 |
| 97463 | Commercial | 0 |
| 97463 | Industrial | 0 |
| 97463 | Residential | 0 |
| 97475 | Commercial | 1 |
| 97475 | Industrial | 0 |

## Requirement:

a. The number of customers, by customer class

| ZIP | CLASS | COUNT_2101 |
| :---: | :---: | :---: |
| 97475 | Residential | 0 |
| 97477 | Commercial | 748 |
| 97477 | Industrial | 12 |
| 97477 | Residential | 2,890 |
| 97478 | Commercial | 327 |
| 97478 | Industrial | 5 |
| 97478 | Residential | 2,317 |
| 97487 | Commercial | 0 |
| 97487 | Industrial | 0 |
| 97487 | Residential | 0 |
| 97488 | Commercial | 0 |
| 97488 | Industrial | 0 |
| 97488 | Residential | 0 |
| 97672 | Commercial | 0 |
| 97672 | Industrial | 0 |
| 97672 | Residential | 0 |
| 98602 | Commercial | 0 |
| 98602 | Industrial | 0 |
| 98602 | Residential | 0 |
| 98607 | Commercial | 0 |
| 98607 | Industrial | 0 |
| 98607 | Residential | 0 |
| 98617 | Commercial | 0 |
| 98617 | Industrial | 0 |
| 98617 | Residential | 0 |
| 98672 | Commercial | 0 |
| 98672 | Industrial | 0 |
| 98672 | Residential | 0 |
| 98684 | Commercial | 0 |
| 98684 | Industrial | 0 |
| 98684 | Residential | 0 |
|  | Total | 683,597 |

NW Natural
RG 94 / UM 2114 Monthly Reporting
For the month of January 2021

## Requirement:

b. The number of customers, by customer class, assessed late payment fees or charges during the period

## Response:

| ZIP | CLASS | LATEC_2101 |
| :---: | :---: | :---: |
| 97002 | Commercial | 38 |
| 97002 | Industrial | 0 |
| 97002 | Residential | 0 |
| 97003 | Commercial | 44 |
| 97003 | Industrial | 0 |
| 97003 | Residential | 0 |
| 97004 | Commercial | 0 |
| 97004 | Industrial | 0 |
| 97004 | Residential | 0 |
| 97005 | Commercial | 184 |
| 97005 | Industrial | 0 |
| 97005 | Residential | 0 |
| 97006 | Commercial | 109 |
| 97006 | Industrial | 0 |
| 97006 | Residential | 0 |
| 97007 | Commercial | 34 |
| 97007 | Industrial | 0 |
| 97007 | Residential | 0 |
| 97008 | Commercial | 106 |
| 97008 | Industrial | 0 |
| 97008 | Residential | 0 |
| 97009 | Commercial | 23 |
| 97009 | Industrial | 0 |
| 97009 | Residential | 0 |
| 97013 | Commercial | 70 |
| 97013 | Industrial | 0 |
| 97013 | Residential | 0 |
| 97015 | Commercial | 191 |
| 97015 | Industrial | 9 |
| 97015 | Residential | 0 |
| 97016 | Commercial | 7 |
| 97016 | Industrial | 1 |
| 97016 | Residential | 0 |
| 97018 | Commercial | 5 |
| 97018 | Industrial | 0 |
| 97018 | Residential | 0 |
| 97019 | Commercial | 0 |
| 97019 | Industrial | 0 |
| 97019 | Residential | 0 |
| 97020 | Commercial | 3 |
| 97020 | Industrial | 1 |
| 97020 | Residential | 0 |
| 97022 | Commercial | 0 |
| 97022 | Industrial | 0 |
| 97022 | Residential | 0 |
| 97023 | Commercial | 0 |

## Requirement:

b. The number of customers, by customer class, assessed late payment fees or charges during the period

| 97023 | Industrial | 0 |
| :---: | :---: | :---: |
| 97023 | Residential | 0 |
| 97024 | Commercial | 34 |
| 97024 | Industrial | 0 |
| 97024 | Residential | 0 |
| 97026 | Commercial | 1 |
| 97026 | Industrial | 0 |
| 97026 | Residential | 0 |
| 97027 | Commercial | 52 |
| 97027 | Industrial | 0 |
| 97027 | Residential | 0 |
| 97028 | Commercial | 0 |
| 97028 | Industrial | 0 |
| 97028 | Residential | 0 |
| 97030 | Commercial | 199 |
| 97030 | Industrial | 1 |
| 97030 | Residential | 0 |
| 97031 | Commercial | 94 |
| 97031 | Industrial | 4 |
| 97031 | Residential | 0 |
| 97032 | Commercial | 22 |
| 97032 | Industrial | 1 |
| 97032 | Residential | 0 |
| 97034 | Commercial | 35 |
| 97034 | Industrial | 0 |
| 97034 | Residential | 0 |
| 97035 | Commercial | 89 |
| 97035 | Industrial | 0 |
| 97035 | Residential | 0 |
| 97036 | Commercial | 0 |
| 97036 | Industrial | 0 |
| 97036 | Residential | 0 |
| 97038 | Commercial | 37 |
| 97038 | Industrial | 0 |
| 97038 | Residential | 0 |
| 97041 | Commercial | 0 |
| 97041 | Industrial | 0 |
| 97041 | Residential | 0 |
| 97042 | Commercial | 2 |
| 97042 | Industrial | 0 |
| 97042 | Residential | 0 |
| 97044 | Commercial | 0 |
| 97044 | Industrial | 0 |
| 97044 | Residential | 0 |
| 97045 | Commercial | 157 |
| 97045 | Industrial | 1 |
| 97045 | Residential | 0 |
| 97048 | Commercial | 11 |
| 97048 | Industrial | 0 |
| 97048 | Residential | 0 |
| 97049 | Commercial | 0 |
| 97049 | Industrial | 0 |
| 97049 | Residential | 0 |

## Requirement:

b. The number of customers, by customer class, assessed late payment fees or charges during the period

| 97051 | Commercial | 56 |
| :---: | :---: | :---: |
| 97051 | Industrial | 1 |
| 97051 | Residential | 0 |
| 97053 | Commercial | 6 |
| 97053 | Industrial | 0 |
| 97053 | Residential | 0 |
| 97054 | Commercial | 0 |
| 97054 | Industrial | -1 |
| 97054 | Residential | 0 |
| 97055 | Commercial | 61 |
| 97055 | Industrial | 0 |
| 97055 | Residential | 0 |
| 97056 | Commercial | 30 |
| 97056 | Industrial | 0 |
| 97056 | Residential | 0 |
| 97058 | Commercial | 57 |
| 97058 | Industrial | 0 |
| 97058 | Residential | 0 |
| 97060 | Commercial | 86 |
| 97060 | Industrial | 2 |
| 97060 | Residential | 0 |
| 97062 | Commercial | 157 |
| 97062 | Industrial | 3 |
| 97062 | Residential | 0 |
| 97064 | Commercial | 4 |
| 97064 | Industrial | 0 |
| 97064 | Residential | 0 |
| 97067 | Commercial | 0 |
| 97067 | Industrial | 0 |
| 97067 | Residential | 0 |
| 97068 | Commercial | 37 |
| 97068 | Industrial | 0 |
| 97068 | Residential | 0 |
| 97070 | Commercial | 112 |
| 97070 | Industrial | 2 |
| 97070 | Residential | 0 |
| 97071 | Commercial | 69 |
| 97071 | Industrial | 1 |
| 97071 | Residential | 0 |
| 97077 | Commercial | 0 |
| 97077 | Industrial | 0 |
| 97077 | Residential | 0 |
| 97078 | Commercial | 27 |
| 97078 | Industrial | 1 |
| 97078 | Residential | 0 |
| 97079 | Commercial | 1 |
| 97079 | Industrial | 0 |
| 97079 | Residential | 0 |
| 97080 | Commercial | 42 |
| 97080 | Industrial | 0 |
| 97080 | Residential | 0 |
| 97086 | Commercial | 53 |
| 97086 | Industrial | 0 |

## Requirement:

b. The number of customers, by customer class, assessed late payment fees or charges during the period

| 97086 | Residential | 0 |
| :--- | :--- | ---: |
| 97089 | Commercial | 21 |
| 97089 | Industrial | 0 |
| 97089 | Residential | 0 |
| 97101 | Commercial | 5 |
| 97101 | Industrial | 0 |
| 97101 | Residential | 0 |
| 97102 | Commercial | 0 |
| 97102 | Industrial | 0 |
| 97102 | Residential | 0 |
| 97103 | Commercial | 106 |
| 97103 | Industrial | 1 |
| 97103 | Residential | 1 |
| 97106 | Commercial | 4 |
| 97106 | Industrial | 0 |
| 97106 | Residential | 0 |
| 97109 | Commercial | 0 |
| 97109 | Industrial | 0 |
| 97109 | Residential | 0 |
| 97110 | Commercial | 0 |
| 97110 | Industrial | 0 |
| 97110 | Residential | 0 |
| 97111 | Commercial | 0 |
| 97111 | Commercial | Industrial |

## Requirement:

b. The number of customers, by customer class, assessed late payment fees or charges during the period

| 97127 | Industrial | 0 |
| :---: | :---: | :---: |
| 97127 | Residential | 0 |
| 97128 | Commercial | 84 |
| 97128 | Industrial | 5 |
| 97128 | Residential | 0 |
| 97132 | Commercial | 106 |
| 97132 | Industrial | 1 |
| 97132 | Residential | 0 |
| 97133 | Commercial | 23 |
| 97133 | Industrial | 0 |
| 97133 | Residential | 0 |
| 97137 | Commercial | 0 |
| 97137 | Industrial | 0 |
| 97137 | Residential | 0 |
| 97138 | Commercial | 69 |
| 97138 | Industrial | 0 |
| 97138 | Residential | 0 |
| 97140 | Commercial | 80 |
| 97140 | Industrial | 0 |
| 97140 | Residential | 0 |
| 97145 | Commercial | 0 |
| 97145 | Industrial | 0 |
| 97145 | Residential | 0 |
| 97146 | Commercial | 37 |
| 97146 | Industrial | 0 |
| 97146 | Residential | 0 |
| 97148 | Commercial | 0 |
| 97148 | Industrial | 0 |
| 97148 | Residential | 0 |
| 97201 | Commercial | 62 |
| 97201 | Industrial | 0 |
| 97201 | Residential | 0 |
| 97202 | Commercial | 237 |
| 97202 | Industrial | 2 |
| 97202 | Residential | 0 |
| 97203 | Commercial | 97 |
| 97203 | Industrial | 1 |
| 97203 | Residential | 0 |
| 97204 | Commercial | 54 |
| 97204 | Industrial | 0 |
| 97204 | Residential | 0 |
| 97205 | Commercial | 71 |
| 97205 | Industrial | 0 |
| 97205 | Residential | 0 |
| 97206 | Commercial | 139 |
| 97206 | Industrial | 3 |
| 97206 | Residential | 0 |
| 97208 | Commercial | 1 |
| 97208 | Industrial | 0 |
| 97208 | Residential | 0 |
| 97209 | Commercial | 186 |
| 97209 | Industrial | 0 |
| 97209 | Residential | 0 |

## Requirement:

b. The number of customers, by customer class, assessed late payment fees or charges during the period

| 97210 | Commercial | 139 |
| :---: | :---: | :---: |
| 97210 | Industrial | 3 |
| 97210 | Residential | 0 |
| 97211 | Commercial | 144 |
| 97211 | Industrial | 5 |
| 97211 | Residential | 0 |
| 97212 | Commercial | 49 |
| 97212 | Industrial | 2 |
| 97212 | Residential | 0 |
| 97213 | Commercial | 82 |
| 97213 | Industrial | 1 |
| 97213 | Residential | 0 |
| 97214 | Commercial | 299 |
| 97214 | Industrial | 1 |
| 97214 | Residential | 1 |
| 97215 | Commercial | 47 |
| 97215 | Industrial | 0 |
| 97215 | Residential | 0 |
| 97216 | Commercial | 57 |
| 97216 | Industrial | 0 |
| 97216 | Residential | 0 |
| 97217 | Commercial | 218 |
| 97217 | Industrial | 0 |
| 97217 | Residential | 0 |
| 97218 | Commercial | 88 |
| 97218 | Industrial | 5 |
| 97218 | Residential | 0 |
| 97219 | Commercial | 73 |
| 97219 | Industrial | 0 |
| 97219 | Residential | 0 |
| 97220 | Commercial | 194 |
| 97220 | Industrial | 3 |
| 97220 | Residential | 0 |
| 97221 | Commercial | 18 |
| 97221 | Industrial | 0 |
| 97221 | Residential | 0 |
| 97222 | Commercial | 137 |
| 97222 | Industrial | 3 |
| 97222 | Residential | 0 |
| 97223 | Commercial | 200 |
| 97223 | Industrial | 1 |
| 97223 | Residential | 0 |
| 97224 | Commercial | 145 |
| 97224 | Industrial | 1 |
| 97224 | Residential | 0 |
| 97225 | Commercial | 58 |
| 97225 | Industrial | 0 |
| 97225 | Residential | 0 |
| 97227 | Commercial | 81 |
| 97227 | Industrial | 2 |
| 97227 | Residential | 0 |
| 97229 | Commercial | 59 |
| 97229 | Industrial | 0 |

## Requirement:

b. The number of customers, by customer class, assessed late payment fees or charges during the period

| 97229 | Residential | 0 |
| :---: | :---: | :---: |
| 97230 | Commercial | 265 |
| 97230 | Industrial | 1 |
| 97230 | Residential | 0 |
| 97231 | Commercial | 6 |
| 97231 | Industrial | 0 |
| 97231 | Residential | 0 |
| 97232 | Commercial | 145 |
| 97232 | Industrial | 1 |
| 97232 | Residential | 0 |
| 97233 | Commercial | 79 |
| 97233 | Industrial | 0 |
| 97233 | Residential | 0 |
| 97236 | Commercial | 69 |
| 97236 | Industrial | 0 |
| 97236 | Residential | 0 |
| 97238 | Commercial | 0 |
| 97238 | Industrial | 0 |
| 97238 | Residential | 0 |
| 97239 | Commercial | 36 |
| 97239 | Industrial | 0 |
| 97239 | Residential | 0 |
| 97250 | Commercial | 0 |
| 97250 | Industrial | 0 |
| 97250 | Residential | 0 |
| 97251 | Commercial | 4 |
| 97251 | Industrial | 0 |
| 97251 | Residential | 0 |
| 97253 | Commercial | 0 |
| 97253 | Industrial | 0 |
| 97253 | Residential | 0 |
| 97258 | Commercial | 1 |
| 97258 | Industrial | 0 |
| 97258 | Residential | 0 |
| 97266 | Commercial | 112 |
| 97266 | Industrial | 1 |
| 97266 | Residential | 0 |
| 97267 | Commercial | 73 |
| 97267 | Industrial | 0 |
| 97267 | Residential | 0 |
| 97268 | Commercial | 0 |
| 97268 | Industrial | 0 |
| 97268 | Residential | 0 |
| 9730 | Commercial | 0 |
| 9730 | Industrial | 0 |
| 9730 | Residential | 0 |
| 97301 | Commercial | 284 |
| 97301 | Industrial | 1 |
| 97301 | Residential | 0 |
| 97302 | Commercial | 207 |
| 97302 | Industrial | 3 |
| 97302 | Residential | 0 |
| 97303 | Commercial | 56 |

## Requirement:

b. The number of customers, by customer class, assessed late payment fees or charges during the period

| 97303 | Industrial | 1 |
| :---: | :---: | :---: |
| 97303 | Residential | 0 |
| 97304 | Commercial | 36 |
| 97304 | Industrial | 0 |
| 97304 | Residential | 0 |
| 97305 | Commercial | 83 |
| 97305 | Industrial | 3 |
| 97305 | Residential | 0 |
| 97306 | Commercial | 23 |
| 97306 | Industrial | 0 |
| 97306 | Residential | 0 |
| 97310 | Commercial | 4 |
| 97310 | Industrial | 0 |
| 97310 | Residential | 0 |
| 97311 | Commercial | 0 |
| 97311 | Industrial | 0 |
| 97311 | Residential | 0 |
| 97312 | Commercial | 0 |
| 97312 | Industrial | 0 |
| 97312 | Residential | 0 |
| 97317 | Commercial | 20 |
| 97317 | Industrial | 2 |
| 97317 | Residential | 0 |
| 97321 | Commercial | 139 |
| 97321 | Industrial | 2 |
| 97321 | Residential | 0 |
| 97322 | Commercial | 137 |
| 97322 | Industrial | 6 |
| 97322 | Residential | 0 |
| 97325 | Commercial | 4 |
| 97325 | Industrial | 0 |
| 97325 | Residential | 0 |
| 97327 | Commercial | 6 |
| 97327 | Industrial | 0 |
| 97327 | Residential | 0 |
| 97330 | Commercial | 127 |
| 97330 | Industrial | 0 |
| 97330 | Residential | 0 |
| 97331 | Commercial | 2 |
| 97331 | Industrial | 0 |
| 97331 | Residential | 0 |
| 97333 | Commercial | 92 |
| 97333 | Industrial | 1 |
| 97333 | Residential | 0 |
| 97338 | Commercial | 34 |
| 97338 | Industrial | 2 |
| 97338 | Residential | 0 |
| 97341 | Commercial | 18 |
| 97341 | Industrial | 0 |
| 97341 | Residential | 0 |
| 97345 | Commercial | 1 |
| 97345 | Industrial | 0 |
| 97345 | Residential | 0 |

## Requirement:

b. The number of customers, by customer class, assessed late payment fees or charges during the period

| 97346 | Commercial | 0 |
| :---: | :---: | :---: |
| 97346 | Industrial | 0 |
| 97346 | Residential | 0 |
| 97347 | Commercial | 2 |
| 97347 | Industrial | 0 |
| 97347 | Residential | 0 |
| 97348 | Commercial | 8 |
| 97348 | Industrial | 1 |
| 97348 | Residential | 0 |
| 97351 | Commercial | 27 |
| 97351 | Industrial | 1 |
| 97351 | Residential | 0 |
| 97352 | Commercial | 12 |
| 97352 | Industrial | 0 |
| 97352 | Residential | 0 |
| 97355 | Commercial | 93 |
| 97355 | Industrial | 1 |
| 97355 | Residential | 0 |
| 97358 | Commercial | 7 |
| 97358 | Industrial | 0 |
| 97358 | Residential | 0 |
| 97360 | Commercial | 4 |
| 97360 | Industrial | 0 |
| 97360 | Residential | 0 |
| 97361 | Commercial | 16 |
| 97361 | Industrial | 0 |
| 97361 | Residential | 0 |
| 97362 | Commercial | 9 |
| 97362 | Industrial | 1 |
| 97362 | Residential | 0 |
| 97364 | Commercial | 0 |
| 97364 | Industrial | 0 |
| 97364 | Residential | 0 |
| 97365 | Commercial | 62 |
| 97365 | Industrial | 1 |
| 97365 | Residential | 0 |
| 97366 | Commercial | 5 |
| 97366 | Industrial | 1 |
| 97366 | Residential | 0 |
| 97367 | Commercial | 97 |
| 97367 | Industrial | 0 |
| 97367 | Residential | 0 |
| 97368 | Commercial | 13 |
| 97368 | Industrial | 0 |
| 97368 | Residential | 0 |
| 97369 | Commercial | 0 |
| 97369 | Industrial | 0 |
| 97369 | Residential | 0 |
| 97370 | Commercial | 15 |
| 97370 | Industrial | 0 |
| 97370 | Residential | 0 |
| 97371 | Commercial | 4 |
| 97371 | Industrial | 0 |

## Requirement:

b. The number of customers, by customer class, assessed late payment fees or charges during the period

| 97371 | Residential | 0 |
| :---: | :---: | :---: |
| 97372 | Commercial | 0 |
| 97372 | Industrial | 0 |
| 97372 | Residential | 0 |
| 97373 | Commercial | 0 |
| 97373 | Industrial | 0 |
| 97373 | Residential | 0 |
| 97374 | Commercial | 14 |
| 97374 | Industrial | 0 |
| 97374 | Residential | 0 |
| 97375 | Commercial | 0 |
| 97375 | Industrial | 0 |
| 97375 | Residential | 0 |
| 97377 | Commercial | 2 |
| 97377 | Industrial | 0 |
| 97377 | Residential | 0 |
| 97378 | Commercial | 11 |
| 97378 | Industrial | 0 |
| 97378 | Residential | 0 |
| 97379 | Commercial | 0 |
| 97379 | Industrial | 0 |
| 97379 | Residential | 0 |
| 97380 | Commercial | 10 |
| 97380 | Industrial | 0 |
| 97380 | Residential | 0 |
| 97381 | Commercial | 36 |
| 97381 | Industrial | 1 |
| 97381 | Residential | 0 |
| 97383 | Commercial | 29 |
| 97383 | Industrial | 2 |
| 97383 | Residential | 0 |
| 97384 | Commercial | 1 |
| 97384 | Industrial | 0 |
| 97384 | Residential | 0 |
| 97385 | Commercial | 5 |
| 97385 | Industrial | 0 |
| 97385 | Residential | 0 |
| 97386 | Commercial | 35 |
| 97386 | Industrial | 0 |
| 97386 | Residential | 1 |
| 97388 | Commercial | 5 |
| 97388 | Industrial | 0 |
| 97388 | Residential | 0 |
| 97389 | Commercial | 6 |
| 97389 | Industrial | 1 |
| 97389 | Residential | 0 |
| 97391 | Commercial | 8 |
| 97391 | Industrial | 0 |
| 97391 | Residential | 0 |
| 97392 | Commercial | 7 |
| 97392 | Industrial | 1 |
| 97392 | Residential | 0 |
| 97396 | Commercial | 3 |

## Requirement:

b. The number of customers, by customer class, assessed late payment fees or charges during the period

| 97396 | Industrial | 0 |
| :---: | :---: | :---: |
| 97396 | Residential | 0 |
| 97401 | Commercial | 154 |
| 97401 | Industrial | 1 |
| 97401 | Residential | 0 |
| 97402 | Commercial | 240 |
| 97402 | Industrial | 7 |
| 97402 | Residential | 0 |
| 97403 | Commercial | 17 |
| 97403 | Industrial | 0 |
| 97403 | Residential | 0 |
| 97404 | Commercial | 54 |
| 97404 | Industrial | 0 |
| 97404 | Residential | 0 |
| 97405 | Commercial | 41 |
| 97405 | Industrial | 1 |
| 97405 | Residential | 0 |
| 97408 | Commercial | 26 |
| 97408 | Industrial | 1 |
| 97408 | Residential | 0 |
| 97411 | Commercial | 0 |
| 97411 | Industrial | 0 |
| 97411 | Residential | 0 |
| 97419 | Commercial | 0 |
| 97419 | Industrial | 0 |
| 97419 | Residential | 0 |
| 97420 | Commercial | 32 |
| 97420 | Industrial | 1 |
| 97420 | Residential | 0 |
| 97423 | Commercial | 2 |
| 97423 | Industrial | 0 |
| 97423 | Residential | 0 |
| 97424 | Commercial | 48 |
| 97424 | Industrial | 1 |
| 97424 | Residential | 0 |
| 97426 | Commercial | 13 |
| 97426 | Industrial | 0 |
| 97426 | Residential | 0 |
| 97435 | Commercial | 0 |
| 97435 | Industrial | 0 |
| 97435 | Residential | 0 |
| 97438 | Commercial | 1 |
| 97438 | Industrial | 0 |
| 97438 | Residential | 0 |
| 97439 | Commercial | 0 |
| 97439 | Industrial | 0 |
| 97439 | Residential | 0 |
| 97446 | Commercial | 8 |
| 97446 | Industrial | 0 |
| 97446 | Residential | 0 |
| 97448 | Commercial | 29 |
| 97448 | Industrial | 2 |
| 97448 | Residential | 0 |

## Requirement:

b. The number of customers, by customer class, assessed late payment fees or charges during the period

| 97452 | Commercial | 0 |
| :---: | :---: | :---: |
| 97452 | Industrial | 0 |
| 97452 | Residential | 0 |
| 97455 | Commercial | 2 |
| 97455 | Industrial | 0 |
| 97455 | Residential | 0 |
| 97458 | Commercial | 3 |
| 97458 | Industrial | 0 |
| 97458 | Residential | 0 |
| 97459 | Commercial | 9 |
| 97459 | Industrial | 0 |
| 97459 | Residential | 0 |
| 97461 | Commercial | 0 |
| 97461 | Industrial | 0 |
| 97461 | Residential | 0 |
| 97463 | Commercial | 0 |
| 97463 | Industrial | 0 |
| 97463 | Residential | 0 |
| 97475 | Commercial | 0 |
| 97475 | Industrial | 0 |
| 97475 | Residential | 0 |
| 97477 | Commercial | 108 |
| 97477 | Industrial | 0 |
| 97477 | Residential | 0 |
| 97478 | Commercial | 59 |
| 97478 | Industrial | -1 |
| 97478 | Residential | 0 |
| 97487 | Commercial | 0 |
| 97487 | Industrial | 0 |
| 97487 | Residential | 0 |
| 97488 | Commercial | 0 |
| 97488 | Industrial | 0 |
| 97488 | Residential | 0 |
| 97672 | Commercial | 0 |
| 97672 | Industrial | 0 |
| 97672 | Residential | 0 |
| 98602 | Commercial | 0 |
| 98602 | Industrial | 0 |
| 98602 | Residential | 0 |
| 98607 | Commercial | 0 |
| 98607 | Industrial | 0 |
| 98607 | Residential | 0 |
| 98617 | Commercial | 0 |
| 98617 | Industrial | 0 |
| 98617 | Residential | 0 |
| 98672 | Commercial | 0 |
| 98672 | Industrial | 0 |
| 98672 | Residential | 0 |
| 98684 | Commercial | 0 |
| 98684 | Industrial | 0 |
| 98684 | Residential | 0 |
|  | Total | 9866 |

NW Natural
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For the month of January 2021

## Requirement:

c. The number of customers, by customer class, enrolled in a current Time Payment Agreement (TPA);

| ZIP | CLASS | COUNT_2101 |
| :---: | :---: | :---: |
| 97002 | Commercial | 2 |
| 97002 | Industrial | 0 |
| 97002 | Residential | 6 |
| 97003 | Commercial | 3 |
| 97003 | Industrial | 0 |
| 97003 | Residential | 66 |
| 97004 | Commercial | 0 |
| 97004 | Industrial | 0 |
| 97004 | Residential | 1 |
| 97005 | Commercial | 15 |
| 97005 | Industrial | 0 |
| 97005 | Residential | 36 |
| 97006 | Commercial | 2 |
| 97006 | Industrial | 0 |
| 97006 | Residential | 58 |
| 97007 | Commercial | 0 |
| 97007 | Industrial | 0 |
| 97007 | Residential | 90 |
| 97008 | Commercial | 2 |
| 97008 | Industrial | 0 |
| 97008 | Residential | 33 |
| 97009 | Commercial | 1 |
| 97009 | Industrial | 0 |
| 97009 | Residential | 6 |
| 97013 | Commercial | 8 |
| 97013 | Industrial | 0 |
| 97013 | Residential | 26 |
| 97015 | Commercial | 7 |
| 97015 | Industrial | 0 |
| 97015 | Residential | 44 |
| 97016 | Commercial | 0 |
| 97016 | Industrial | 1 |
| 97016 | Residential | 1 |
| 97018 | Commercial | 0 |
| 97018 | Industrial | 0 |
| 97018 | Residential | 4 |
| 97019 | Commercial | 0 |
| 97019 | Industrial | 0 |
| 97019 | Residential | 0 |
| 97020 | Commercial | 0 |
| 97020 | Industrial | 0 |
| 97020 | Residential | 2 |
| 97022 | Commercial | 0 |
| 97022 | Industrial | 0 |
| 97022 | Residential | 0 |
| 97023 | Commercial | 0 |
| 97023 | Industrial | 0 |
| 97023 | Residential | 0 |
| 97024 | Commercial | 0 |
| 97024 | Industrial | 0 |
| 97024 | Residential | 12 |
| 97026 | Commercial | 0 |
| 97026 | Industrial | 0 |
| 97026 | Residential | 7 |
| 97027 | Commercial | 0 |
| 97027 | Industrial | 0 |
| 97027 | Residential | 32 |
| 97028 | Commercial | 0 |

## Requirement:

c. The number of customers, by customer class, enrolled in a current Time Payment Agreement (TPA);

| ZIP | CLASS | COUNT_2101 |
| :---: | :---: | :---: |
| 97028 | Industrial | 0 |
| 97028 | Residential | 0 |
| 97030 | Commercial | 9 |
| 97030 | Industrial | 0 |
| 97030 | Residential | 67 |
| 97031 | Commercial | 7 |
| 97031 | Industrial | 0 |
| 97031 | Residential | 19 |
| 97032 | Commercial | 0 |
| 97032 | Industrial | 0 |
| 97032 | Residential | 6 |
| 97034 | Commercial | 3 |
| 97034 | Industrial | 0 |
| 97034 | Residential | 21 |
| 97035 | Commercial | 7 |
| 97035 | Industrial | 0 |
| 97035 | Residential | 23 |
| 97036 | Commercial | 0 |
| 97036 | Industrial | 0 |
| 97036 | Residential | 0 |
| 97038 | Commercial | 7 |
| 97038 | Industrial | 0 |
| 97038 | Residential | 21 |
| 97041 | Commercial | 0 |
| 97041 | Industrial | 0 |
| 97041 | Residential | 0 |
| 97042 | Commercial | 0 |
| 97042 | Industrial | 0 |
| 97042 | Residential | 1 |
| 97044 | Commercial | 0 |
| 97044 | Industrial | 0 |
| 97044 | Residential | 0 |
| 97045 | Commercial | 14 |
| 97045 | Industrial | 0 |
| 97045 | Residential | 90 |
| 97048 | Commercial | 2 |
| 97048 | Industrial | 0 |
| 97048 | Residential | 5 |
| 97049 | Commercial | 0 |
| 97049 | Industrial | 0 |
| 97049 | Residential | 0 |
| 97051 | Commercial | 8 |
| 97051 | Industrial | 0 |
| 97051 | Residential | 25 |
| 97053 | Commercial | 3 |
| 97053 | Industrial | 0 |
| 97053 | Residential | 2 |
| 97054 | Commercial | 0 |
| 97054 | Industrial | 0 |
| 97054 | Residential | 0 |
| 97055 | Commercial | 2 |
| 97055 | Industrial | 0 |
| 97055 | Residential | 35 |
| 97056 | Commercial | 9 |
| 97056 | Industrial | 0 |
| 97056 | Residential | 14 |
| 97058 | Commercial | 10 |
| 97058 | Industrial | 0 |
| 97058 | Residential | 8 |
| 97060 | Commercial | 2 |
| 97060 | Industrial | 0 |
| 97060 | Residential | 60 |

## Requirement:

c. The number of customers, by customer class, enrolled in a current Time Payment Agreement (TPA);

| ZIP | CLASS | COUNT_2101 |
| :---: | :---: | :---: |
| 97062 | Commercial | 5 |
| 97062 | Industrial | 0 |
| 97062 | Residential | 30 |
| 97064 | Commercial | 3 |
| 97064 | Industrial | 0 |
| 97064 | Residential | 14 |
| 97067 | Commercial | 0 |
| 97067 | Industrial | 0 |
| 97067 | Residential | 0 |
| 97068 | Commercial | 6 |
| 97068 | Industrial | 0 |
| 97068 | Residential | 52 |
| 97070 | Commercial | 5 |
| 97070 | Industrial | 0 |
| 97070 | Residential | 35 |
| 97071 | Commercial | 8 |
| 97071 | Industrial | 0 |
| 97071 | Residential | 76 |
| 97077 | Commercial | 0 |
| 97077 | Industrial | 0 |
| 97077 | Residential | 0 |
| 97078 | Commercial | 1 |
| 97078 | Industrial | 0 |
| 97078 | Residential | 62 |
| 97079 | Commercial | 0 |
| 97079 | Industrial | 0 |
| 97079 | Residential | 0 |
| 97080 | Commercial | 4 |
| 97080 | Industrial | 0 |
| 97080 | Residential | 102 |
| 97086 | Commercial | 5 |
| 97086 | Industrial | 0 |
| 97086 | Residential | 50 |
| 97089 | Commercial | 1 |
| 97089 | Industrial | 0 |
| 97089 | Residential | 23 |
| 97101 | Commercial | 0 |
| 97101 | Industrial | 0 |
| 97101 | Residential | 5 |
| 97102 | Commercial | 0 |
| 97102 | Industrial | 0 |
| 97102 | Residential | 0 |
| 97103 | Commercial | 12 |
| 97103 | Industrial | 0 |
| 97103 | Residential | 41 |
| 97106 | Commercial | 0 |
| 97106 | Industrial | 0 |
| 97106 | Residential | 4 |
| 97109 | Commercial | 0 |
| 97109 | Industrial | 0 |
| 97109 | Residential | 0 |
| 97110 | Commercial | 0 |
| 97110 | Industrial | 0 |
| 97110 | Residential | 3 |
| 97111 | Commercial | 0 |
| 97111 | Industrial | 0 |
| 97111 | Residential | 1 |
| 97113 | Commercial | 5 |
| 97113 | Industrial | 0 |
| 97113 | Residential | 28 |
| 97114 | Commercial | 0 |
| 97114 | Industrial | 0 |

## Requirement:

c. The number of customers, by customer class, enrolled in a current Time Payment Agreement (TPA);

| ZIP | CLASS | COUNT_2101 |
| :---: | :---: | :---: |
| 97114 | Residential | 0 |
| 97115 | Commercial | 1 |
| 97115 | Industrial | 0 |
| 97115 | Residential | 11 |
| 97116 | Commercial | 5 |
| 97116 | Industrial | 0 |
| 97116 | Residential | 24 |
| 97117 | Commercial | 0 |
| 97117 | Industrial | 0 |
| 97117 | Residential | 0 |
| 97121 | Commercial | 0 |
| 97121 | Industrial | 0 |
| 97121 | Residential | 5 |
| 97122 | Commercial | 0 |
| 97122 | Industrial | 0 |
| 97122 | Residential | 0 |
| 97123 | Commercial | 5 |
| 97123 | Industrial | 0 |
| 97123 | Residential | 115 |
| 97124 | Commercial | 13 |
| 97124 | Industrial | 0 |
| 97124 | Residential | 68 |
| 97127 | Commercial | 0 |
| 97127 | Industrial | 0 |
| 97127 | Residential | 8 |
| 97128 | Commercial | 5 |
| 97128 | Industrial | 0 |
| 97128 | Residential | 24 |
| 97132 | Commercial | 7 |
| 97132 | Industrial | 0 |
| 97132 | Residential | 44 |
| 97133 | Commercial | 1 |
| 97133 | Industrial | 0 |
| 97133 | Residential | 5 |
| 97137 | Commercial | 0 |
| 97137 | Industrial | 0 |
| 97137 | Residential | 0 |
| 97138 | Commercial | 5 |
| 97138 | Industrial | 0 |
| 97138 | Residential | 21 |
| 97140 | Commercial | 5 |
| 97140 | Industrial | 0 |
| 97140 | Residential | 45 |
| 97145 | Commercial | 0 |
| 97145 | Industrial | 0 |
| 97145 | Residential | 0 |
| 97146 | Commercial | 5 |
| 97146 | Industrial | 0 |
| 97146 | Residential | 14 |
| 97148 | Commercial | 0 |
| 97148 | Industrial | 0 |
| 97148 | Residential | 0 |
| 97201 | Commercial | 1 |
| 97201 | Industrial | 0 |
| 97201 | Residential | 8 |
| 97202 | Commercial | 9 |
| 97202 | Industrial | 0 |
| 97202 | Residential | 54 |
| 97203 | Commercial | 4 |
| 97203 | Industrial | 0 |
| 97203 | Residential | 69 |
| 97204 | Commercial | 2 |

## Requirement:

c. The number of customers, by customer class, enrolled in a current Time Payment Agreement (TPA);

| ZIP | CLASS | COUNT_2101 |
| :---: | :---: | :---: |
| 97204 | Industrial | 0 |
| 97204 | Residential | 0 |
| 97205 | Commercial | 0 |
| 97205 | Industrial | 0 |
| 97205 | Residential | 4 |
| 97206 | Commercial | 7 |
| 97206 | Industrial | 0 |
| 97206 | Residential | 96 |
| 97208 | Commercial | 0 |
| 97208 | Industrial | 0 |
| 97208 | Residential | 0 |
| 97209 | Commercial | 9 |
| 97209 | Industrial | 0 |
| 97209 | Residential | 8 |
| 97210 | Commercial | 12 |
| 97210 | Industrial | 0 |
| 97210 | Residential | 13 |
| 97211 | Commercial | 11 |
| 97211 | Industrial | 0 |
| 97211 | Residential | 89 |
| 97212 | Commercial | 5 |
| 97212 | Industrial | 0 |
| 97212 | Residential | 33 |
| 97213 | Commercial | 7 |
| 97213 | Industrial | 0 |
| 97213 | Residential | 59 |
| 97214 | Commercial | 19 |
| 97214 | Industrial | 0 |
| 97214 | Residential | 31 |
| 97215 | Commercial | 7 |
| 97215 | Industrial | 0 |
| 97215 | Residential | 10 |
| 97216 | Commercial | 7 |
| 97216 | Industrial | 0 |
| 97216 | Residential | 38 |
| 97217 | Commercial | 15 |
| 97217 | Industrial | 0 |
| 97217 | Residential | 69 |
| 97218 | Commercial | 4 |
| 97218 | Industrial | 0 |
| 97218 | Residential | 43 |
| 97219 | Commercial | 3 |
| 97219 | Industrial | 0 |
| 97219 | Residential | 50 |
| 97220 | Commercial | 9 |
| 97220 | Industrial | 0 |
| 97220 | Residential | 85 |
| 97221 | Commercial | 0 |
| 97221 | Industrial | 0 |
| 97221 | Residential | 17 |
| 97222 | Commercial | 3 |
| 97222 | Industrial | 0 |
| 97222 | Residential | 60 |
| 97223 | Commercial | 15 |
| 97223 | Industrial | 0 |
| 97223 | Residential | 82 |
| 97224 | Commercial | 6 |
| 97224 | Industrial | 0 |
| 97224 | Residential | 37 |
| 97225 | Commercial | 2 |
| 97225 | Industrial | 0 |
| 97225 | Residential | 22 |

## Requirement:

c. The number of customers, by customer class, enrolled in a current Time Payment Agreement (TPA);

| ZIP | CLASS | COUNT_2101 |
| :---: | :---: | :---: |
| 97227 | Commercial | 4 |
| 97227 | Industrial | 0 |
| 97227 | Residential | 7 |
| 97229 | Commercial | 9 |
| 97229 | Industrial | 0 |
| 97229 | Residential | 62 |
| 97230 | Commercial | 8 |
| 97230 | Industrial | 0 |
| 97230 | Residential | 124 |
| 97231 | Commercial | 0 |
| 97231 | Industrial | 0 |
| 97231 | Residential | 5 |
| 97232 | Commercial | 12 |
| 97232 | Industrial | 0 |
| 97232 | Residential | 9 |
| 97233 | Commercial | 9 |
| 97233 | Industrial | 0 |
| 97233 | Residential | 123 |
| 97236 | Commercial | 6 |
| 97236 | Industrial | 0 |
| 97236 | Residential | 100 |
| 97238 | Commercial | 0 |
| 97238 | Industrial | 0 |
| 97238 | Residential | 0 |
| 97239 | Commercial | 4 |
| 97239 | Industrial | 0 |
| 97239 | Residential | 12 |
| 97250 | Commercial | 0 |
| 97250 | Industrial | 0 |
| 97250 | Residential | 0 |
| 97251 | Commercial | 0 |
| 97251 | Industrial | 0 |
| 97251 | Residential | 0 |
| 97253 | Commercial | 0 |
| 97253 | Industrial | 0 |
| 97253 | Residential | 0 |
| 97258 | Commercial | 0 |
| 97258 | Industrial | 0 |
| 97258 | Residential | 0 |
| 97266 | Commercial | 6 |
| 97266 | Industrial | 0 |
| 97266 | Residential | 102 |
| 97267 | Commercial | 5 |
| 97267 | Industrial | 0 |
| 97267 | Residential | 80 |
| 97268 | Commercial | 0 |
| 97268 | Industrial | 0 |
| 97268 | Residential | 0 |
| 9730 | Commercial | 0 |
| 9730 | Industrial | 0 |
| 9730 | Residential | 0 |
| 97301 | Commercial | 24 |
| 97301 | Industrial | 0 |
| 97301 | Residential | 137 |
| 97302 | Commercial | 12 |
| 97302 | Industrial | 0 |
| 97302 | Residential | 76 |
| 97303 | Commercial | 8 |
| 97303 | Industrial | 0 |
| 97303 | Residential | 107 |
| 97304 | Commercial | 3 |
| 97304 | Industrial | 0 |

## Requirement:

c. The number of customers, by customer class, enrolled in a current Time Payment Agreement (TPA);

| ZIP | CLASS | COUNT_2101 |
| :---: | :---: | :---: |
| 97304 | Residential | 52 |
| 97305 | Commercial | 5 |
| 97305 | Industrial | 0 |
| 97305 | Residential | 114 |
| 97306 | Commercial | 3 |
| 97306 | Industrial | 0 |
| 97306 | Residential | 75 |
| 97310 | Commercial | 0 |
| 97310 | Industrial | 0 |
| 97310 | Residential | 0 |
| 97311 | Commercial | 0 |
| 97311 | Industrial | 0 |
| 97311 | Residential | 0 |
| 97312 | Commercial | 0 |
| 97312 | Industrial | 0 |
| 97312 | Residential | 0 |
| 97317 | Commercial | 2 |
| 97317 | Industrial | 0 |
| 97317 | Residential | 58 |
| 97321 | Commercial | 6 |
| 97321 | Industrial | 0 |
| 97321 | Residential | 65 |
| 97322 | Commercial | 6 |
| 97322 | Industrial | 0 |
| 97322 | Residential | 56 |
| 97325 | Commercial | 1 |
| 97325 | Industrial | 0 |
| 97325 | Residential | 4 |
| 97327 | Commercial | 1 |
| 97327 | Industrial | 0 |
| 97327 | Residential | 3 |
| 97330 | Commercial | 6 |
| 97330 | Industrial | 0 |
| 97330 | Residential | 17 |
| 97331 | Commercial | 0 |
| 97331 | Industrial | 0 |
| 97331 | Residential | 0 |
| 97333 | Commercial | 5 |
| 97333 | Industrial | 0 |
| 97333 | Residential | 13 |
| 97338 | Commercial | 6 |
| 97338 | Industrial | 0 |
| 97338 | Residential | 42 |
| 97341 | Commercial | 0 |
| 97341 | Industrial | 0 |
| 97341 | Residential | 6 |
| 97345 | Commercial | 0 |
| 97345 | Industrial | 0 |
| 97345 | Residential | 0 |
| 97346 | Commercial | 0 |
| 97346 | Industrial | 0 |
| 97346 | Residential | 0 |
| 97347 | Commercial | 0 |
| 97347 | Industrial | 0 |
| 97347 | Residential | 8 |
| 97348 | Commercial | 1 |
| 97348 | Industrial | 0 |
| 97348 | Residential | 0 |
| 97351 | Commercial | 2 |
| 97351 | Industrial | 0 |
| 97351 | Residential | 23 |
| 97352 | Commercial | 1 |

## Requirement:

c. The number of customers, by customer class, enrolled in a current Time Payment Agreement (TPA);

| ZIP | CLASS | COUNT_2101 |
| :---: | :---: | :---: |
| 97352 | Industrial | 0 |
| 97352 | Residential | 13 |
| 97355 | Commercial | 10 |
| 97355 | Industrial | 0 |
| 97355 | Residential | 46 |
| 97358 | Commercial | 3 |
| 97358 | Industrial | 0 |
| 97358 | Residential | 3 |
| 97360 | Commercial | 0 |
| 97360 | Industrial | 0 |
| 97360 | Residential | 10 |
| 97361 | Commercial | 6 |
| 97361 | Industrial | 0 |
| 97361 | Residential | 6 |
| 97362 | Commercial | 1 |
| 97362 | Industrial | 0 |
| 97362 | Residential | 2 |
| 97364 | Commercial | 0 |
| 97364 | Industrial | 0 |
| 97364 | Residential | 2 |
| 97365 | Commercial | 4 |
| 97365 | Industrial | 0 |
| 97365 | Residential | 6 |
| 97366 | Commercial | 0 |
| 97366 | Industrial | 0 |
| 97366 | Residential | 0 |
| 97367 | Commercial | 6 |
| 97367 | Industrial | 0 |
| 97367 | Residential | 21 |
| 97368 | Commercial | 0 |
| 97368 | Industrial | 0 |
| 97368 | Residential | 6 |
| 97369 | Commercial | 0 |
| 97369 | Industrial | 0 |
| 97369 | Residential | 0 |
| 97370 | Commercial | 1 |
| 97370 | Industrial | 0 |
| 97370 | Residential | 8 |
| 97371 | Commercial | 0 |
| 97371 | Industrial | 0 |
| 97371 | Residential | 0 |
| 97372 | Commercial | 0 |
| 97372 | Industrial | 0 |
| 97372 | Residential | 0 |
| 97373 | Commercial | 0 |
| 97373 | Industrial | 0 |
| 97373 | Residential | 0 |
| 97374 | Commercial | 0 |
| 97374 | Industrial | 0 |
| 97374 | Residential | 2 |
| 97375 | Commercial | 0 |
| 97375 | Industrial | 0 |
| 97375 | Residential | 0 |
| 97377 | Commercial | 1 |
| 97377 | Industrial | 0 |
| 97377 | Residential | 1 |
| 97378 | Commercial | 2 |
| 97378 | Industrial | 0 |
| 97378 | Residential | 13 |
| 97379 | Commercial | 0 |
| 97379 | Industrial | 0 |
| 97379 | Residential | 0 |

## Requirement:

c. The number of customers, by customer class, enrolled in a current Time Payment Agreement (TPA);

| ZIP | CLASS | COUNT_2101 |
| :---: | :---: | :---: |
| 97380 | Commercial | 0 |
| 97380 | Industrial | 0 |
| 97380 | Residential | 5 |
| 97381 | Commercial | 3 |
| 97381 | Industrial | 0 |
| 97381 | Residential | 29 |
| 97383 | Commercial | 2 |
| 97383 | Industrial | 0 |
| 97383 | Residential | 19 |
| 97384 | Commercial | 0 |
| 97384 | Industrial | 0 |
| 97384 | Residential | 2 |
| 97385 | Commercial | 1 |
| 97385 | Industrial | 0 |
| 97385 | Residential | 3 |
| 97386 | Commercial | 2 |
| 97386 | Industrial | 0 |
| 97386 | Residential | 27 |
| 97388 | Commercial | 0 |
| 97388 | Industrial | 0 |
| 97388 | Residential | 3 |
| 97389 | Commercial | 1 |
| 97389 | Industrial | 0 |
| 97389 | Residential | 8 |
| 97391 | Commercial | 0 |
| 97391 | Industrial | 0 |
| 97391 | Residential | 1 |
| 97392 | Commercial | 4 |
| 97392 | Industrial | 0 |
| 97392 | Residential | 11 |
| 97396 | Commercial | 0 |
| 97396 | Industrial | 0 |
| 97396 | Residential | 10 |
| 97401 | Commercial | 2 |
| 97401 | Industrial | 0 |
| 97401 | Residential | 17 |
| 97402 | Commercial | 6 |
| 97402 | Industrial | 0 |
| 97402 | Residential | 36 |
| 97403 | Commercial | 2 |
| 97403 | Industrial | 0 |
| 97403 | Residential | 8 |
| 97404 | Commercial | 3 |
| 97404 | Industrial | 0 |
| 97404 | Residential | 43 |
| 97405 | Commercial | 2 |
| 97405 | Industrial | 0 |
| 97405 | Residential | 20 |
| 97408 | Commercial | 1 |
| 97408 | Industrial | 0 |
| 97408 | Residential | 13 |
| 97411 | Commercial | 0 |
| 97411 | Industrial | 0 |
| 97411 | Residential | 0 |
| 97419 | Commercial | 0 |
| 97419 | Industrial | 0 |
| 97419 | Residential | 0 |
| 97420 | Commercial | 0 |
| 97420 | Industrial | 0 |
| 97420 | Residential | 4 |
| 97423 | Commercial | 1 |
| 97423 | Industrial | 0 |

## Requirement:

c. The number of customers, by customer class, enrolled in a current Time Payment Agreement (TPA);

| ZIP | CLASS | COUNT_2101 |
| :---: | :---: | :---: |
| 97423 | Residential | 2 |
| 97424 | Commercial | 2 |
| 97424 | Industrial | 0 |
| 97424 | Residential | 28 |
| 97426 | Commercial | 1 |
| 97426 | Industrial | 0 |
| 97426 | Residential | 9 |
| 97435 | Commercial | 0 |
| 97435 | Industrial | 0 |
| 97435 | Residential | 0 |
| 97438 | Commercial | 0 |
| 97438 | Industrial | 0 |
| 97438 | Residential | 0 |
| 97439 | Commercial | 0 |
| 97439 | Industrial | 0 |
| 97439 | Residential | 0 |
| 97446 | Commercial | 0 |
| 97446 | Industrial | 0 |
| 97446 | Residential | 7 |
| 97448 | Commercial | 1 |
| 97448 | Industrial | 0 |
| 97448 | Residential | 7 |
| 97452 | Commercial | 0 |
| 97452 | Industrial | 0 |
| 97452 | Residential | 0 |
| 97455 | Commercial | 0 |
| 97455 | Industrial | 0 |
| 97455 | Residential | 1 |
| 97458 | Commercial | 0 |
| 97458 | Industrial | 0 |
| 97458 | Residential | 1 |
| 97459 | Commercial | 0 |
| 97459 | Industrial | 0 |
| 97459 | Residential | 5 |
| 97461 | Commercial | 0 |
| 97461 | Industrial | 0 |
| 97461 | Residential | 0 |
| 97463 | Commercial | 0 |
| 97463 | Industrial | 0 |
| 97463 | Residential | 0 |
| 97475 | Commercial | 0 |
| 97475 | Industrial | 0 |
| 97475 | Residential | 0 |
| 97477 | Commercial | 6 |
| 97477 | Industrial | 0 |
| 97477 | Residential | 19 |
| 97478 | Commercial | 5 |
| 97478 | Industrial | 0 |
| 97478 | Residential | 16 |
| 97487 | Commercial | 0 |
| 97487 | Industrial | 0 |
| 97487 | Residential | 0 |
| 97488 | Commercial | 0 |
| 97488 | Industrial | 0 |
| 97488 | Residential | 0 |
| 97672 | Commercial | 0 |
| 97672 | Industrial | 0 |
| 97672 | Residential | 0 |
| 98602 | Commercial | 0 |
| 98602 | Industrial | 0 |
| 98602 | Residential | 0 |
| 98607 | Commercial | 0 |

## Requirement:

c. The number of customers, by customer class, enrolled in a current Time Payment Agreement (TPA);

| ZIP | CLASS | COUNT_2101 |
| :--- | :--- | :--- |
| 98607 | Industrial | 0 |
| 98607 | Residential | 0 |
| 98617 | Commercial | 0 |
| 98617 | Industrial | 0 |
| 98617 | Residential | 0 |
| 98672 | Commercial | 0 |
| 98672 | Industrial | 0 |
| 98672 | Residential | 0 |
| 98684 | Commercial | 0 |
| 98684 | Industrial | 0 |
| 98684 | Residential | 0 |
|  |  | 5303 |

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## Requirement:

d. The number of customers enrolling in a new TPA

| ZIP | CLASS | COUNT_2101 |
| :---: | :---: | :---: |
| 97002 | Commercial | 0 |
| 97002 | Industrial | 0 |
| 97002 | Residential | 0 |
| 97003 | Commercial | 0 |
| 97003 | Industrial | 0 |
| 97003 | Residential | 2 |
| 97004 | Commercial | 0 |
| 97004 | Industrial | 0 |
| 97004 | Residential | 0 |
| 97005 | Commercial | 1 |
| 97005 | Industrial | 0 |
| 97005 | Residential | 1 |
| 97006 | Commercial | 0 |
| 97006 | Industrial | 0 |
| 97006 | Residential | 5 |
| 97007 | Commercial | 0 |
| 97007 | Industrial | 0 |
| 97007 | Residential | 6 |
| 97008 | Commercial | 1 |
| 97008 | Industrial | 0 |
| 97008 | Residential | 3 |
| 97009 | Commercial | 0 |
| 97009 | Industrial | 0 |
| 97009 | Residential | 0 |
| 97013 | Commercial | 0 |
| 97013 | Industrial | 0 |
| 97013 | Residential | 0 |
| 97015 | Commercial | 1 |
| 97015 | Industrial | 0 |
| 97015 | Residential | 5 |
| 97016 | Commercial | 0 |
| 97016 | Industrial | 0 |
| 97016 | Residential | 0 |
| 97018 | Commercial | 0 |
| 97018 | Industrial | 0 |
| 97018 | Residential | 0 |
| 97019 | Commercial | 0 |
| 97019 | Industrial | 0 |
| 97019 | Residential | 0 |
| 97020 | Commercial | 0 |
| 97020 | Industrial | 0 |
| 97020 | Residential | 0 |
| 97022 | Commercial | 0 |
| 97022 | Industrial | 0 |
| 97022 | Residential | 0 |
| 97023 | Commercial | 0 |
| 97023 | Industrial | 0 |
| 97023 | Residential | 0 |
| 97024 | Commercial | 0 |
| 97024 | Industrial | 0 |
| 97024 | Residential | 3 |
| 97026 | Commercial | 0 |
| 97026 | Industrial | 0 |
| 97026 | Residential | 0 |
| 97027 | Commercial | 0 |
| 97027 | Industrial | 0 |
| 97027 | Residential | 3 |
| 97028 | Commercial | 0 |

## Requirement:

d. The number of customers enrolling in a new TPA

| ZIP | CLASS | COUNT_2101 |
| :---: | :---: | :---: |
| 97028 | Industrial | 0 |
| 97028 | Residential | 0 |
| 97030 | Commercial | 0 |
| 97030 | Industrial | 0 |
| 97030 | Residential | 12 |
| 97031 | Commercial | 1 |
| 97031 | Industrial | 0 |
| 97031 | Residential | 2 |
| 97032 | Commercial | 0 |
| 97032 | Industrial | 0 |
| 97032 | Residential | 1 |
| 97034 | Commercial | 0 |
| 97034 | Industrial | 0 |
| 97034 | Residential | 1 |
| 97035 | Commercial | 0 |
| 97035 | Industrial | 0 |
| 97035 | Residential | 2 |
| 97036 | Commercial | 0 |
| 97036 | Industrial | 0 |
| 97036 | Residential | 0 |
| 97038 | Commercial | 1 |
| 97038 | Industrial | 0 |
| 97038 | Residential | 2 |
| 97041 | Commercial | 0 |
| 97041 | Industrial | 0 |
| 97041 | Residential | 0 |
| 97042 | Commercial | 0 |
| 97042 | Industrial | 0 |
| 97042 | Residential | 0 |
| 97044 | Commercial | 0 |
| 97044 | Industrial | 0 |
| 97044 | Residential | 0 |
| 97045 | Commercial | 0 |
| 97045 | Industrial | 0 |
| 97045 | Residential | 5 |
| 97048 | Commercial | 0 |
| 97048 | Industrial | 0 |
| 97048 | Residential | 1 |
| 97049 | Commercial | 0 |
| 97049 | Industrial | 0 |
| 97049 | Residential | 0 |
| 97051 | Commercial | 0 |
| 97051 | Industrial | 0 |
| 97051 | Residential | 0 |
| 97053 | Commercial | 0 |
| 97053 | Industrial | 0 |
| 97053 | Residential | 0 |
| 97054 | Commercial | 0 |
| 97054 | Industrial | 0 |
| 97054 | Residential | 0 |
| 97055 | Commercial | 0 |
| 97055 | Industrial | 0 |
| 97055 | Residential | 2 |
| 97056 | Commercial | 0 |
| 97056 | Industrial | 0 |
| 97056 | Residential | 2 |
| 97058 | Commercial | 0 |
| 97058 | Industrial | 0 |
| 97058 | Residential | 4 |
| 97060 | Commercial | 0 |
| 97060 | Industrial | 0 |
| 97060 | Residential | 10 |

## Requirement:

d. The number of customers enrolling in a new TPA

| ZIP | CLASS | COUNT_2101 |
| :---: | :---: | :---: |
| 97062 | Commercial | 1 |
| 97062 | Industrial | 0 |
| 97062 | Residential | 2 |
| 97064 | Commercial | 0 |
| 97064 | Industrial | 0 |
| 97064 | Residential | 2 |
| 97067 | Commercial | 0 |
| 97067 | Industrial | 0 |
| 97067 | Residential | 0 |
| 97068 | Commercial | 1 |
| 97068 | Industrial | 0 |
| 97068 | Residential | 6 |
| 97070 | Commercial | 0 |
| 97070 | Industrial | 0 |
| 97070 | Residential | 2 |
| 97071 | Commercial | 0 |
| 97071 | Industrial | 0 |
| 97071 | Residential | 10 |
| 97077 | Commercial | 0 |
| 97077 | Industrial | 0 |
| 97077 | Residential | 0 |
| 97078 | Commercial | 0 |
| 97078 | Industrial | 0 |
| 97078 | Residential | 4 |
| 97079 | Commercial | 0 |
| 97079 | Industrial | 0 |
| 97079 | Residential | 0 |
| 97080 | Commercial | 1 |
| 97080 | Industrial | 0 |
| 97080 | Residential | 6 |
| 97086 | Commercial | 0 |
| 97086 | Industrial | 0 |
| 97086 | Residential | 3 |
| 97089 | Commercial | 0 |
| 97089 | Industrial | 0 |
| 97089 | Residential | 1 |
| 97101 | Commercial | 0 |
| 97101 | Industrial | 0 |
| 97101 | Residential | 0 |
| 97102 | Commercial | 0 |
| 97102 | Industrial | 0 |
| 97102 | Residential | 0 |
| 97103 | Commercial | 1 |
| 97103 | Industrial | 0 |
| 97103 | Residential | 4 |
| 97106 | Commercial | 0 |
| 97106 | Industrial | 0 |
| 97106 | Residential | 0 |
| 97109 | Commercial | 0 |
| 97109 | Industrial | 0 |
| 97109 | Residential | 0 |
| 97110 | Commercial | 0 |
| 97110 | Industrial | 0 |
| 97110 | Residential | 0 |
| 97111 | Commercial | 0 |
| 97111 | Industrial | 0 |
| 97111 | Residential | 0 |
| 97113 | Commercial | 0 |
| 97113 | Industrial | 0 |
| 97113 | Residential | 2 |
| 97114 | Commercial | 0 |
| 97114 | Industrial | 0 |

## Requirement:

d. The number of customers enrolling in a new TPA

| ZIP | CLASS | COUNT_2101 |
| :---: | :---: | :---: |
| 97114 | Residential | 0 |
| 97115 | Commercial | 0 |
| 97115 | Industrial | 0 |
| 97115 | Residential | 2 |
| 97116 | Commercial | 0 |
| 97116 | Industrial | 0 |
| 97116 | Residential | 4 |
| 97117 | Commercial | 0 |
| 97117 | Industrial | 0 |
| 97117 | Residential | 0 |
| 97121 | Commercial | 1 |
| 97121 | Industrial | 0 |
| 97121 | Residential | 0 |
| 97122 | Commercial | 0 |
| 97122 | Industrial | 0 |
| 97122 | Residential | 0 |
| 97123 | Commercial | 1 |
| 97123 | Industrial | 0 |
| 97123 | Residential | 10 |
| 97124 | Commercial | 0 |
| 97124 | Industrial | 0 |
| 97124 | Residential | 6 |
| 97127 | Commercial | 0 |
| 97127 | Industrial | 0 |
| 97127 | Residential | 0 |
| 97128 | Commercial | 1 |
| 97128 | Industrial | 0 |
| 97128 | Residential | 0 |
| 97132 | Commercial | 1 |
| 97132 | Industrial | 0 |
| 97132 | Residential | 2 |
| 97133 | Commercial | 0 |
| 97133 | Industrial | 0 |
| 97133 | Residential | 0 |
| 97137 | Commercial | 0 |
| 97137 | Industrial | 0 |
| 97137 | Residential | 0 |
| 97138 | Commercial | 1 |
| 97138 | Industrial | 0 |
| 97138 | Residential | 2 |
| 97140 | Commercial | 0 |
| 97140 | Industrial | 0 |
| 97140 | Residential | 2 |
| 97145 | Commercial | 0 |
| 97145 | Industrial | 0 |
| 97145 | Residential | 0 |
| 97146 | Commercial | 0 |
| 97146 | Industrial | 0 |
| 97146 | Residential | 0 |
| 97148 | Commercial | 0 |
| 97148 | Industrial | 0 |
| 97148 | Residential | 0 |
| 97201 | Commercial | 0 |
| 97201 | Industrial | 0 |
| 97201 | Residential | 0 |
| 97202 | Commercial | 1 |
| 97202 | Industrial | 0 |
| 97202 | Residential | 5 |
| 97203 | Commercial | 1 |
| 97203 | Industrial | 0 |
| 97203 | Residential | 5 |
| 97204 | Commercial | 0 |

## Requirement:

d. The number of customers enrolling in a new TPA

| ZIP | CLASS | COUNT_2101 |
| :---: | :---: | :---: |
| 97204 | Industrial | 0 |
| 97204 | Residential | 0 |
| 97205 | Commercial | 0 |
| 97205 | Industrial | 0 |
| 97205 | Residential | 0 |
| 97206 | Commercial | 0 |
| 97206 | Industrial | 0 |
| 97206 | Residential | 9 |
| 97208 | Commercial | 0 |
| 97208 | Industrial | 0 |
| 97208 | Residential | 0 |
| 97209 | Commercial | 0 |
| 97209 | Industrial | 0 |
| 97209 | Residential | 0 |
| 97210 | Commercial | 3 |
| 97210 | Industrial | 0 |
| 97210 | Residential | 0 |
| 97211 | Commercial | 0 |
| 97211 | Industrial | 0 |
| 97211 | Residential | 8 |
| 97212 | Commercial | 0 |
| 97212 | Industrial | 0 |
| 97212 | Residential | 3 |
| 97213 | Commercial | 0 |
| 97213 | Industrial | 0 |
| 97213 | Residential | 8 |
| 97214 | Commercial | 6 |
| 97214 | Industrial | 0 |
| 97214 | Residential | 4 |
| 97215 | Commercial | 1 |
| 97215 | Industrial | 0 |
| 97215 | Residential | 1 |
| 97216 | Commercial | 0 |
| 97216 | Industrial | 0 |
| 97216 | Residential | 3 |
| 97217 | Commercial | 1 |
| 97217 | Industrial | 0 |
| 97217 | Residential | 8 |
| 97218 | Commercial | 0 |
| 97218 | Industrial | 0 |
| 97218 | Residential | 2 |
| 97219 | Commercial | 0 |
| 97219 | Industrial | 0 |
| 97219 | Residential | 9 |
| 97220 | Commercial | 1 |
| 97220 | Industrial | 0 |
| 97220 | Residential | 9 |
| 97221 | Commercial | 0 |
| 97221 | Industrial | 0 |
| 97221 | Residential | 2 |
| 97222 | Commercial | 0 |
| 97222 | Industrial | 0 |
| 97222 | Residential | 4 |
| 97223 | Commercial | 0 |
| 97223 | Industrial | 0 |
| 97223 | Residential | 9 |
| 97224 | Commercial | 0 |
| 97224 | Industrial | 0 |
| 97224 | Residential | 3 |
| 97225 | Commercial | 2 |
| 97225 | Industrial | 0 |
| 97225 | Residential | 6 |

## Requirement:

d. The number of customers enrolling in a new TPA

| ZIP | CLASS | COUNT_2101 |
| :---: | :---: | :---: |
| 97227 | Commercial | 1 |
| 97227 | Industrial | 0 |
| 97227 | Residential | 0 |
| 97229 | Commercial | 0 |
| 97229 | Industrial | 0 |
| 97229 | Residential | 6 |
| 97230 | Commercial | 0 |
| 97230 | Industrial | 0 |
| 97230 | Residential | 15 |
| 97231 | Commercial | 0 |
| 97231 | Industrial | 0 |
| 97231 | Residential | 1 |
| 97232 | Commercial | 0 |
| 97232 | Industrial | 0 |
| 97232 | Residential | 0 |
| 97233 | Commercial | 1 |
| 97233 | Industrial | 0 |
| 97233 | Residential | 8 |
| 97236 | Commercial | 0 |
| 97236 | Industrial | 0 |
| 97236 | Residential | 8 |
| 97238 | Commercial | 0 |
| 97238 | Industrial | 0 |
| 97238 | Residential | 0 |
| 97239 | Commercial | 1 |
| 97239 | Industrial | 0 |
| 97239 | Residential | 1 |
| 97250 | Commercial | 0 |
| 97250 | Industrial | 0 |
| 97250 | Residential | 0 |
| 97251 | Commercial | 0 |
| 97251 | Industrial | 0 |
| 97251 | Residential | 0 |
| 97253 | Commercial | 0 |
| 97253 | Industrial | 0 |
| 97253 | Residential | 0 |
| 97258 | Commercial | 0 |
| 97258 | Industrial | 0 |
| 97258 | Residential | 0 |
| 97266 | Commercial | 2 |
| 97266 | Industrial | 0 |
| 97266 | Residential | 8 |
| 97267 | Commercial | 1 |
| 97267 | Industrial | 0 |
| 97267 | Residential | 10 |
| 97268 | Commercial | 0 |
| 97268 | Industrial | 0 |
| 97268 | Residential | 0 |
| 9730 | Commercial | 0 |
| 9730 | Industrial | 0 |
| 9730 | Residential | 0 |
| 97301 | Commercial | 2 |
| 97301 | Industrial | 0 |
| 97301 | Residential | 9 |
| 97302 | Commercial | 1 |
| 97302 | Industrial | 1 |
| 97302 | Residential | 9 |
| 97303 | Commercial | 1 |
| 97303 | Industrial | 0 |
| 97303 | Residential | 11 |
| 97304 | Commercial | 0 |
| 97304 | Industrial | 0 |

## Requirement:

d. The number of customers enrolling in a new TPA

| ZIP | CLASS | COUNT_2101 |
| :---: | :---: | :---: |
| 97304 | Residential | 6 |
| 97305 | Commercial | 0 |
| 97305 | Industrial | 0 |
| 97305 | Residential | 11 |
| 97306 | Commercial | 0 |
| 97306 | Industrial | 0 |
| 97306 | Residential | 10 |
| 97310 | Commercial | 0 |
| 97310 | Industrial | 0 |
| 97310 | Residential | 0 |
| 97311 | Commercial | 0 |
| 97311 | Industrial | 0 |
| 97311 | Residential | 0 |
| 97312 | Commercial | 0 |
| 97312 | Industrial | 0 |
| 97312 | Residential | 0 |
| 97317 | Commercial | 0 |
| 97317 | Industrial | 0 |
| 97317 | Residential | 10 |
| 97321 | Commercial | 0 |
| 97321 | Industrial | 0 |
| 97321 | Residential | 8 |
| 97322 | Commercial | 0 |
| 97322 | Industrial | 0 |
| 97322 | Residential | 7 |
| 97325 | Commercial | 0 |
| 97325 | Industrial | 0 |
| 97325 | Residential | 2 |
| 97327 | Commercial | 0 |
| 97327 | Industrial | 0 |
| 97327 | Residential | 0 |
| 97330 | Commercial | 1 |
| 97330 | Industrial | 0 |
| 97330 | Residential | 2 |
| 97331 | Commercial | 0 |
| 97331 | Industrial | 0 |
| 97331 | Residential | 0 |
| 97333 | Commercial | 0 |
| 97333 | Industrial | 0 |
| 97333 | Residential | 4 |
| 97338 | Commercial | 0 |
| 97338 | Industrial | 0 |
| 97338 | Residential | 7 |
| 97341 | Commercial | 0 |
| 97341 | Industrial | 0 |
| 97341 | Residential | 1 |
| 97345 | Commercial | 0 |
| 97345 | Industrial | 0 |
| 97345 | Residential | 0 |
| 97346 | Commercial | 0 |
| 97346 | Industrial | 0 |
| 97346 | Residential | 0 |
| 97347 | Commercial | 0 |
| 97347 | Industrial | 0 |
| 97347 | Residential | 0 |
| 97348 | Commercial | 0 |
| 97348 | Industrial | 0 |
| 97348 | Residential | 0 |
| 97351 | Commercial | 0 |
| 97351 | Industrial | 0 |
| 97351 | Residential | 2 |
| 97352 | Commercial | 0 |

## Requirement:

d. The number of customers enrolling in a new TPA

| ZIP | CLASS | COUNT_2101 |
| :---: | :---: | :---: |
| 97352 | Industrial | 0 |
| 97352 | Residential | 1 |
| 97355 | Commercial | 0 |
| 97355 | Industrial | 0 |
| 97355 | Residential | 8 |
| 97358 | Commercial | 0 |
| 97358 | Industrial | 0 |
| 97358 | Residential | 1 |
| 97360 | Commercial | 0 |
| 97360 | Industrial | 0 |
| 97360 | Residential | 0 |
| 97361 | Commercial | 0 |
| 97361 | Industrial | 0 |
| 97361 | Residential | 2 |
| 97362 | Commercial | 0 |
| 97362 | Industrial | 0 |
| 97362 | Residential | 0 |
| 97364 | Commercial | 0 |
| 97364 | Industrial | 0 |
| 97364 | Residential | 0 |
| 97365 | Commercial | 1 |
| 97365 | Industrial | 0 |
| 97365 | Residential | 0 |
| 97366 | Commercial | 0 |
| 97366 | Industrial | 0 |
| 97366 | Residential | 0 |
| 97367 | Commercial | 1 |
| 97367 | Industrial | 0 |
| 97367 | Residential | 0 |
| 97368 | Commercial | 0 |
| 97368 | Industrial | 0 |
| 97368 | Residential | 1 |
| 97369 | Commercial | 0 |
| 97369 | Industrial | 0 |
| 97369 | Residential | 0 |
| 97370 | Commercial | 0 |
| 97370 | Industrial | 0 |
| 97370 | Residential | 0 |
| 97371 | Commercial | 0 |
| 97371 | Industrial | 0 |
| 97371 | Residential | 0 |
| 97372 | Commercial | 0 |
| 97372 | Industrial | 0 |
| 97372 | Residential | 0 |
| 97373 | Commercial | 0 |
| 97373 | Industrial | 0 |
| 97373 | Residential | 0 |
| 97374 | Commercial | 0 |
| 97374 | Industrial | 0 |
| 97374 | Residential | 0 |
| 97375 | Commercial | 0 |
| 97375 | Industrial | 0 |
| 97375 | Residential | 0 |
| 97377 | Commercial | 0 |
| 97377 | Industrial | 0 |
| 97377 | Residential | 0 |
| 97378 | Commercial | 1 |
| 97378 | Industrial | 0 |
| 97378 | Residential | 1 |
| 97379 | Commercial | 0 |
| 97379 | Industrial | 0 |
| 97379 | Residential | 0 |

## Requirement:

d. The number of customers enrolling in a new TPA

| ZIP | CLASS | COUNT_2101 |
| :---: | :---: | :---: |
| 97380 | Commercial | 0 |
| 97380 | Industrial | 0 |
| 97380 | Residential | 0 |
| 97381 | Commercial | 0 |
| 97381 | Industrial | 0 |
| 97381 | Residential | 1 |
| 97383 | Commercial | 0 |
| 97383 | Industrial | 0 |
| 97383 | Residential | 1 |
| 97384 | Commercial | 0 |
| 97384 | Industrial | 0 |
| 97384 | Residential | 0 |
| 97385 | Commercial | 0 |
| 97385 | Industrial | 0 |
| 97385 | Residential | 0 |
| 97386 | Commercial | 0 |
| 97386 | Industrial | 0 |
| 97386 | Residential | 4 |
| 97388 | Commercial | 0 |
| 97388 | Industrial | 0 |
| 97388 | Residential | 0 |
| 97389 | Commercial | 0 |
| 97389 | Industrial | 0 |
| 97389 | Residential | 0 |
| 97391 | Commercial | 0 |
| 97391 | Industrial | 0 |
| 97391 | Residential | 0 |
| 97392 | Commercial | 0 |
| 97392 | Industrial | 0 |
| 97392 | Residential | 0 |
| 97396 | Commercial | 0 |
| 97396 | Industrial | 0 |
| 97396 | Residential | 0 |
| 97401 | Commercial | 0 |
| 97401 | Industrial | 0 |
| 97401 | Residential | 3 |
| 97402 | Commercial | 1 |
| 97402 | Industrial | 0 |
| 97402 | Residential | 5 |
| 97403 | Commercial | 0 |
| 97403 | Industrial | 0 |
| 97403 | Residential | 0 |
| 97404 | Commercial | 1 |
| 97404 | Industrial | 0 |
| 97404 | Residential | 2 |
| 97405 | Commercial | 0 |
| 97405 | Industrial | 0 |
| 97405 | Residential | 2 |
| 97408 | Commercial | 0 |
| 97408 | Industrial | 0 |
| 97408 | Residential | 1 |
| 97411 | Commercial | 0 |
| 97411 | Industrial | 0 |
| 97411 | Residential | 0 |
| 97419 | Commercial | 0 |
| 97419 | Industrial | 0 |
| 97419 | Residential | 0 |
| 97420 | Commercial | 0 |
| 97420 | Industrial | 0 |
| 97420 | Residential | 0 |
| 97423 | Commercial | 0 |
| 97423 | Industrial | 0 |

## Requirement:

d. The number of customers enrolling in a new TPA

| ZIP | CLASS | COUNT_2101 |
| :---: | :---: | :---: |
| 97423 | Residential | 0 |
| 97424 | Commercial | 0 |
| 97424 | Industrial | 0 |
| 97424 | Residential | 3 |
| 97426 | Commercial | 0 |
| 97426 | Industrial | 0 |
| 97426 | Residential | 0 |
| 97435 | Commercial | 0 |
| 97435 | Industrial | 0 |
| 97435 | Residential | 0 |
| 97438 | Commercial | 0 |
| 97438 | Industrial | 0 |
| 97438 | Residential | 0 |
| 97439 | Commercial | 0 |
| 97439 | Industrial | 0 |
| 97439 | Residential | 0 |
| 97446 | Commercial | 0 |
| 97446 | Industrial | 0 |
| 97446 | Residential | 1 |
| 97448 | Commercial | 1 |
| 97448 | Industrial | 0 |
| 97448 | Residential | 0 |
| 97452 | Commercial | 0 |
| 97452 | Industrial | 0 |
| 97452 | Residential | 0 |
| 97455 | Commercial | 0 |
| 97455 | Industrial | 0 |
| 97455 | Residential | 0 |
| 97458 | Commercial | 0 |
| 97458 | Industrial | 0 |
| 97458 | Residential | 1 |
| 97459 | Commercial | 1 |
| 97459 | Industrial | 0 |
| 97459 | Residential | 0 |
| 97461 | Commercial | 0 |
| 97461 | Industrial | 0 |
| 97461 | Residential | 0 |
| 97463 | Commercial | 0 |
| 97463 | Industrial | 0 |
| 97463 | Residential | 0 |
| 97475 | Commercial | 0 |
| 97475 | Industrial | 0 |
| 97475 | Residential | 0 |
| 97477 | Commercial | 0 |
| 97477 | Industrial | 0 |
| 97477 | Residential | 2 |
| 97478 | Commercial | 2 |
| 97478 | Industrial | 0 |
| 97478 | Residential | 1 |
| 97487 | Commercial | 0 |
| 97487 | Industrial | 0 |
| 97487 | Residential | 0 |
| 97488 | Commercial | 0 |
| 97488 | Industrial | 0 |
| 97488 | Residential | 0 |
| 97672 | Commercial | 0 |
| 97672 | Industrial | 0 |
| 97672 | Residential | 0 |
| 98602 | Commercial | 0 |
| 98602 | Industrial | 0 |
| 98602 | Residential | 0 |
| 98607 | Commercial | 0 |

## Requirement:

d. The number of customers enrolling in a new TPA

| ZIP | CLASS | COUNT_2101 |
| :--- | :--- | :--- |
| 98607 | Industrial | 0 |
| 98607 | Residential | 0 |
| 98617 | Commercial | 0 |
| 98617 | Industrial | 0 |
| 98617 | Residential | 0 |
| 98672 | Commercial | 0 |
| 98672 | Industrial | 0 |
| 98672 | Residential | 0 |
| 98684 | Commercial | 0 |
| 98684 | Industrial | 0 |
| 98684 | Residential | 0 |
|  | Totals | 488 |

NW Natural
RG 94 / UM 2114 Monthly Reporting
For the month of January 2021

## Requirement:

j. Total number of residential customers and small commercial (based on Utilities' tariffs) with arrearage balances, segmented by 30-60 days; 61-90 days; 91+ days. Reports will include total arrearages and average arrearages for each segment, and be broken down by zip code

|  |  |  | January 2021 |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | $>30$ Days arrearage amount | >30 Days <br> customer count | >60 Days arrearage amount | $>60 \text { Days }$ <br> customer count | $>90$ Days arrearage amount | $>90 \text { Days }$ <br> customer count | Total arrearage amount | Total <br> customer count |
| STATE | ZIP | CLASS | PD30_2101 | CN30_2101 | PD60_2101 | CN60_2101 | PD90_2101 | CN90_2101 | PDXX_2101 | CNXX_2101 |
| OR | 97002 | Commercial | \$758.56 | 4 | \$203.01 | 1 | \$194.03 | 5 | \$1,155.60 | 10 |
| OR | 97002 | Industrial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97002 | Residential | \$2,731.27 | 16 | \$985.17 | 9 | \$2,386.07 | 12 | \$6,102.51 | 37 |
| OR | 97003 | Commercial | \$2,743.55 | 6 | \$3,182.96 | 3 | \$851.03 | 10 | \$6,777.54 | 19 |
| OR | 97003 | Industrial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97003 | Residential | \$62,958.88 | 368 | \$31,942.18 | 153 | \$47,617.96 | 286 | \$142,519.02 | 807 |
| OR | 97004 | Commercial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97004 | Industrial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97004 | Residential | \$2,338.18 | 14 | \$680.63 | 6 | \$227.44 | 4 | \$3,246.25 | 24 |
| OR | 97005 | Commercial | \$16,126.62 | 28 | \$9,624.63 | 14 | \$12,771.38 | 25 | \$38,522.63 | 67 |
| OR | 97005 | Industrial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97005 | Residential | \$36,600.49 | 265 | \$13,343.79 | 73 | \$20,088.60 | 147 | \$70,032.88 | 485 |
| OR | 97006 | Commercial | \$14,253.57 | 22 | \$724.11 | 3 | \$372.84 | 3 | \$15,350.52 | 28 |
| OR | 97006 | Industrial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97006 | Residential | \$73,119.67 | 546 | \$24,666.66 | 115 | \$44,724.96 | 278 | \$142,511.29 | 939 |
| OR | 97007 | Commercial | \$5,826.09 | 2 | \$168.80 | 3 | \$17.92 | 1 | \$6,012.81 | 6 |
| OR | 97007 | Industrial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97007 | Residential | \$75,986.72 | 505 | \$28,156.81 | 117 | \$52,118.08 | 266 | \$156,261.61 | 888 |
| OR | 97008 | Commercial | \$3,318.37 | 18 | \$416.85 | 2 | \$1,073.60 | 9 | \$4,808.82 | 29 |
| OR | 97008 | Industrial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97008 | Residential | \$45,457.39 | 364 | \$15,460.33 | 63 | \$28,552.70 | 152 | \$89,470.42 | 579 |
| OR | 97009 | Commercial | \$1,570.11 | 1 | \$1,170.42 | 1 | \$2,970.73 | 6 | \$5,711.26 | 8 |
| OR | 97009 | Industrial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97009 | Residential | \$9,158.69 | 47 | \$2,801.92 | 9 | \$6,620.04 | 23 | \$18,580.65 | 79 |
| OR | 97013 | Commercial | \$2,645.87 | 6 | \$851.57 | 4 | \$2,013.52 | 12 | \$5,510.96 | 22 |
| OR | 97013 | Industrial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97013 | Residential | \$14,541.31 | 89 | \$4,601.36 | 20 | \$12,010.97 | 65 | \$31,153.64 | 174 |
| OR | 97015 | Commercial | \$21,691.83 | 42 | \$3,638.86 | 6 | \$5,190.35 | 22 | \$30,521.04 | 70 |
| OR | 97015 | Industrial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97015 | Residential | \$44,846.98 | 275 | \$14,635.62 | 63 | \$31,250.94 | 161 | \$90,733.54 | 499 |
| OR | 97016 | Commercial | \$213.60 | 0 | \$125.22 | 1 | \$0.00 | 0 | \$338.82 | 1 |
| OR | 97016 | Industrial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97016 | Residential | \$417.57 | 3 | \$41.30 | 2 | \$64.37 | 2 | \$523.24 | 7 |
| OR | 97018 | Commercial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97018 | Industrial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97018 | Residential | \$1,731.08 | 21 | \$677.27 | 8 | \$636.32 | 5 | \$3,044.67 | 34 |
| OR | 97019 | Commercial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97019 | Industrial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97019 | Residential | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97020 | Commercial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97020 | Industrial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97020 | Residential | \$740.60 | 4 | \$222.89 | 3 | \$401.95 | 5 | \$1,365.44 | 12 |
| OR | 97022 | Commercial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97022 | Industrial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97022 | Residential | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97023 | Commercial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97023 | Industrial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97023 | Residential | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97024 | Commercial | \$1,983.92 | 8 | \$501.79 | 1 | \$2,036.72 | 3 | \$4,522.43 | 12 |
| OR | 97024 | Industrial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97024 | Residential | \$18,783.40 | 154 | \$5,971.42 | 20 | \$14,442.22 | 69 | \$39,197.04 | 243 |
| OR | 97026 | Commercial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97026 | Industrial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97026 | Residential | \$1,932.04 | 10 | \$339.51 | 1 | \$2,184.40 | 17 | \$4,455.95 | 28 |
| OR | 97027 | Commercial | \$1,802.57 | 7 | \$115.48 | 1 | \$741.78 | 3 | \$2,659.83 | 11 |
| OR | 97027 | Industrial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97027 | Residential | \$34,103.18 | 270 | \$10,490.24 | 45 | \$16,090.99 | 109 | \$60,684.41 | 424 |
| OR | 97028 | Commercial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97028 | Industrial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97028 | Residential | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97030 | Commercial | \$13,452.07 | 35 | \$5,550.41 | 7 | \$11,703.79 | 36 | \$30,706.27 | 78 |

## Requirement:

j. Total number of residential customers and small commercial (based on Utilities' tariffs) with arrearage balances, segmented by 30-60 days; 61-90 days; 91+ days. Reports will include total arrearages and average arrearages for each segment, and be broken down by zip code

|  |  |  | January 2021 |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| OR | 97030 | Industrial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97030 | Residential | \$72,355.85 | 524 | \$25,132.47 | 111 | \$50,743.80 | 283 | \$148,232.12 | 918 |
| OR | 97031 | Commercial | \$4,247.82 | 11 | \$1,959.78 | 5 | \$3,572.58 | 13 | \$9,780.18 | 29 |
| OR | 97031 | Industrial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97031 | Residential | \$20,784.30 | 174 | \$5,725.46 | 26 | \$13,019.43 | 68 | \$39,529.19 | 268 |
| OR | 97032 | Commercial | \$222.45 | 4 | \$26.63 | 0 | \$381.77 | 1 | \$630.85 | 5 |
| OR | 97032 | Industrial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97032 | Residential | \$5,965.05 | 33 | \$1,893.92 | 14 | \$6,593.22 | 34 | \$14,452.19 | 81 |
| OR | 97034 | Commercial | \$2,526.37 | 5 | \$1,549.14 | 9 | \$1,337.51 | 9 | \$5,413.02 | 23 |
| OR | 97034 | Industrial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97034 | Residential | \$34,293.60 | 204 | \$20,468.79 | 63 | \$24,047.63 | 103 | \$78,810.02 | 370 |
| OR | 97035 | Commercial | \$1,613.59 | 5 | \$3,833.49 | 10 | \$3,211.66 | 11 | \$8,658.74 | 26 |
| OR | 97035 | Industrial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97035 | Residential | \$39,789.88 | 265 | \$21,442.46 | 79 | \$25,773.31 | 133 | \$87,005.65 | 477 |
| OR | 97036 | Commercial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97036 | Industrial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97036 | Residential | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97038 | Commercial | \$3,114.80 | 6 | \$1,904.64 | 5 | \$229.89 | 2 | \$5,249.33 | 13 |
| OR | 97038 | Industrial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97038 | Residential | \$18,432.51 | 112 | \$11,769.26 | 69 | \$12,689.47 | 66 | \$42,891.24 | 247 |
| OR | 97041 | Commercial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97041 | Industrial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97041 | Residential | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97042 | Commercial | \$507.16 | 0 | \$371.45 | 0 | \$1,171.43 | 1 | \$2,050.04 | 1 |
| OR | 97042 | Industrial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97042 | Residential | \$892.74 | 4 | \$644.81 | 2 | \$616.43 | 4 | \$2,153.98 | 10 |
| OR | 97044 | Commercial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97044 | Industrial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97044 | Residential | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97045 | Commercial | \$28,928.56 | 61 | \$4,407.12 | 14 | \$6,253.44 | 26 | \$39,589.12 | 101 |
| OR | 97045 | Industrial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97045 | Residential | \$122,171.38 | 902 | \$36,059.30 | 146 | \$61,847.35 | 349 | \$220,078.03 | 1,397 |
| OR | 97048 | Commercial | \$167.35 | 1 | \$64.65 | 1 | \$125.38 | 1 | \$357.38 | 3 |
| OR | 97048 | Industrial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97048 | Residential | \$1,863.72 | 8 | \$731.32 | 4 | \$2,041.02 | 14 | \$4,636.06 | 26 |
| OR | 97049 | Commercial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97049 | Industrial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97049 | Residential | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97051 | Commercial | \$2,142.02 | 7 | \$491.67 | 6 | \$49.16 | 2 | \$2,682.85 | 15 |
| OR | 97051 | Industrial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97051 | Residential | \$19,552.29 | 144 | \$10,100.78 | 45 | \$13,264.17 | 79 | \$42,917.24 | 268 |
| OR | 97053 | Commercial | \$146.02 | 0 | \$160.63 | 2 | \$112.91 | 1 | \$419.56 | 3 |
| OR | 97053 | Industrial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97053 | Residential | \$2,619.14 | 23 | \$886.62 | 3 | \$1,500.36 | 5 | \$5,006.12 | 31 |
| OR | 97054 | Commercial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97054 | Industrial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97054 | Residential | \$183.56 | 2 | \$117.67 | 2 | \$0.00 | 0 | \$301.23 | 4 |
| OR | 97055 | Commercial | \$2,794.79 | 12 | \$1,146.29 | 2 | \$5,294.35 | 5 | \$9,235.43 | 19 |
| OR | 97055 | Industrial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97055 | Residential | \$32,241.98 | 205 | \$11,194.99 | 63 | \$26,209.90 | 125 | \$69,646.87 | 393 |
| OR | 97056 | Commercial | \$734.61 | 5 | \$315.66 | 3 | \$474.19 | 3 | \$1,524.46 | 11 |
| OR | 97056 | Industrial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97056 | Residential | \$11,102.08 | 66 | \$3,362.47 | 20 | \$8,238.44 | 48 | \$22,702.99 | 134 |
| OR | 97058 | Commercial | \$4,246.36 | 8 | \$15.87 | 0 | \$2,617.58 | 8 | \$6,879.81 | 16 |
| OR | 97058 | Industrial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97058 | Residential | \$5,747.44 | 38 | \$159.60 | 2 | \$6,890.42 | 52 | \$12,797.46 | 92 |
| OR | 97060 | Commercial | \$9,117.62 | 18 | \$1,727.41 | 6 | \$3,569.50 | 13 | \$14,414.53 | 37 |
| OR | 97060 | Industrial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97060 | Residential | \$49,210.13 | 356 | \$15,529.46 | 78 | \$28,676.71 | 162 | \$93,416.30 | 596 |
| OR | 97062 | Commercial | \$7,941.20 | 16 | \$1,157.30 | 8 | \$554.33 | 8 | \$9,652.83 | 32 |
| OR | 97062 | Industrial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97062 | Residential | \$33,148.31 | 209 | \$16,571.39 | 82 | \$19,317.75 | 85 | \$69,037.45 | 376 |
| OR | 97064 | Commercial | \$77.62 | 1 | \$0.00 | 0 | \$21.67 | 1 | \$99.29 | 2 |
| OR | 97064 | Industrial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97064 | Residential | \$3,140.00 | 23 | \$31.68 | 0 | \$3,543.88 | 28 | \$6,715.56 | 51 |
| OR | 97067 | Commercial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97067 | Industrial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97067 | Residential | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97068 | Commercial | \$3,865.56 | 14 | \$767.26 | 4 | \$1,660.74 | 5 | \$6,293.56 | 23 |

## Requirement:

j. Total number of residential customers and small commercial (based on Utilities' tariffs) with arrearage balances, segmented by 30-60 days; 61-90 days; 91+ days. Reports will include total arrearages and average arrearages for each segment, and be broken down by zip code

|  |  |  | January 2021 |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| OR | 97068 | Industrial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97068 | Residential | \$126,587.70 | 803 | \$27,185.80 | 104 | \$43,494.77 | 217 | \$197,268.27 | 1,124 |
| OR | 97070 | Commercial | \$19,961.95 | 34 | \$5,616.51 | 4 | \$4,812.08 | 15 | \$30,390.54 | 53 |
| OR | 97070 | Industrial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97070 | Residential | \$48,181.16 | 377 | \$14,442.38 | 67 | \$21,973.57 | 149 | \$84,597.11 | 593 |
| OR | 97071 | Commercial | \$5,503.77 | 13 | \$64.98 | 1 | \$2,759.37 | 10 | \$8,328.12 | 24 |
| OR | 97071 | Industrial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97071 | Residential | \$24,964.73 | 137 | \$1,202.17 | 10 | \$35,091.57 | 215 | \$61,258.47 | 362 |
| OR | 97077 | Commercial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97077 | Industrial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97077 | Residential | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97078 | Commercial | \$932.03 | 5 | \$377.28 | 3 | \$77.08 | 1 | \$1,386.39 | 9 |
| OR | 97078 | Industrial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97078 | Residential | \$54,989.19 | 344 | \$30,552.31 | 173 | \$33,569.62 | 194 | \$119,111.12 | 711 |
| OR | 97079 | Commercial | \$161.91 | 0 | \$76.38 | 0 | \$62.53 | 1 | \$300.82 | 1 |
| OR | 97079 | Industrial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97079 | Residential | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97080 | Commercial | \$3,279.45 | 5 | \$1,414.91 | 1 | \$1,086.28 | 4 | \$5,780.64 | 10 |
| OR | 97080 | Industrial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97080 | Residential | \$126,325.76 | 831 | \$44,085.22 | 162 | \$85,434.78 | 413 | \$255,845.76 | 1,406 |
| OR | 97086 | Commercial | \$16,989.24 | 19 | \$2,264.65 | 4 | \$3,605.43 | 8 | \$22,859.32 | 31 |
| OR | 97086 | Industrial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97086 | Residential | \$106,497.26 | 613 | \$30,725.67 | 97 | \$62,878.55 | 273 | \$200,101.48 | 983 |
| OR | 97089 | Commercial | \$589.81 | 7 | \$143.05 | 0 | \$345.77 | 4 | \$1,078.63 | 11 |
| OR | 97089 | Industrial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97089 | Residential | \$25,412.85 | 173 | \$7,910.81 | 34 | \$12,418.86 | 80 | \$45,742.52 | 287 |
| OR | 97101 | Commercial | \$143.99 | 2 | \$0.00 | 0 | \$0.00 | 0 | \$143.99 | 2 |
| OR | 97101 | Industrial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97101 | Residential | \$5,285.21 | 36 | \$1,583.50 | 8 | \$2,877.50 | 18 | \$9,746.21 | 62 |
| OR | 97102 | Commercial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97102 | Industrial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97102 | Residential | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97103 | Commercial | \$1,733.30 | 10 | \$708.49 | 1 | \$2,270.06 | 9 | \$4,711.85 | 20 |
| OR | 97103 | Industrial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97103 | Residential | \$25,413.16 | 162 | \$9,464.15 | 62 | \$22,920.70 | 143 | \$57,798.01 | 367 |
| OR | 97106 | Commercial | \$131.86 | 0 | \$0.00 | 0 | \$135.16 | 1 | \$267.02 | 1 |
| OR | 97106 | Industrial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97106 | Residential | \$2,209.60 | 10 | \$162.15 | 0 | \$4,161.34 | 15 | \$6,533.09 | 25 |
| OR | 97109 | Commercial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97109 | Industrial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97109 | Residential | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97110 | Commercial | \$1,479.21 | 6 | \$349.39 | 2 | \$184.30 | 1 | \$2,012.90 | 9 |
| OR | 97110 | Industrial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97110 | Residential | \$6,330.02 | 58 | \$2,406.72 | 11 | \$5,635.57 | 29 | \$14,372.31 | 98 |
| OR | 97111 | Commercial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97111 | Industrial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97111 | Residential | \$332.86 | 1 | \$155.02 | 1 | \$682.71 | 1 | \$1,170.59 | 3 |
| OR | 97113 | Commercial | \$1,580.06 | 4 | \$0.00 | 0 | \$2,358.84 | 8 | \$3,938.90 | 12 |
| OR | 97113 | Industrial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97113 | Residential | \$12,590.50 | 67 | \$1,011.61 | 6 | \$18,553.18 | 103 | \$32,155.29 | 176 |
| OR | 97114 | Commercial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97114 | Industrial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97114 | Residential | \$250.79 | 3 | \$29.09 | 1 | \$0.00 | 0 | \$279.88 | 4 |
| OR | 97115 | Commercial | \$1,315.75 | 0 | \$1,130.38 | 2 | \$2,260.75 | 5 | \$4,706.88 | 7 |
| OR | 97115 | Industrial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97115 | Residential | \$8,417.86 | 60 | \$1,625.29 | 5 | \$3,634.37 | 22 | \$13,677.52 | 87 |
| OR | 97116 | Commercial | \$1,989.15 | 4 | \$681.10 | 3 | \$1,737.82 | 7 | \$4,408.07 | 14 |
| OR | 97116 | Industrial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97116 | Residential | \$14,533.91 | 77 | \$5,486.12 | 36 | \$12,104.52 | 90 | \$32,124.55 | 203 |
| OR | 97117 | Commercial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97117 | Industrial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97117 | Residential | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97121 | Commercial | \$573.91 | 3 | \$87.10 | 0 | \$642.43 | 1 | \$1,303.44 | 4 |
| OR | 97121 | Industrial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97121 | Residential | \$2,941.38 | 29 | \$923.40 | 4 | \$2,632.98 | 12 | \$6,497.76 | 45 |
| OR | 97122 | Commercial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97122 | Industrial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97122 | Residential | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97123 | Commercial | \$772.28 | 2 | \$7,740.08 | 22 | \$13,360.43 | 31 | \$21,872.79 | 55 |

## Requirement:

j. Total number of residential customers and small commercial (based on Utilities' tariffs) with arrearage balances, segmented by 30-60 days; 61-90 days; 91+ days. Reports will include total arrearages and average arrearages for each segment, and be broken down by zip code

|  |  |  | January 2021 |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| OR | 97123 | Industrial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97123 | Residential | \$15,640.53 | 101 | \$52,350.68 | 242 | \$82,093.63 | 465 | \$150,084.84 | 808 |
| OR | 97124 | Commercial | \$21,685.69 | 50 | \$7,256.15 | 14 | \$7,585.36 | 30 | \$36,527.20 | 94 |
| OR | 97124 | Industrial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97124 | Residential | \$37,422.64 | 292 | \$37,656.99 | 173 | \$60,885.23 | 354 | \$135,964.86 | 819 |
| OR | 97127 | Commercial | \$600.29 | 1 | \$382.96 | 1 | \$456.25 | 1 | \$1,439.50 | 3 |
| OR | 97127 | Industrial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97127 | Residential | \$9,828.86 | 72 | \$2,943.53 | 16 | \$6,224.29 | 36 | \$18,996.68 | 124 |
| OR | 97128 | Commercial | \$15,386.23 | 28 | \$3,307.31 | 2 | \$5,376.34 | 9 | \$24,069.88 | 39 |
| OR | 97128 | Industrial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97128 | Residential | \$29,463.56 | 272 | \$7,165.64 | 43 | \$11,284.22 | 82 | \$47,913.42 | 397 |
| OR | 97132 | Commercial | \$6,728.17 | 16 | \$2,024.28 | 4 | \$3,345.03 | 16 | \$12,097.48 | 36 |
| OR | 97132 | Industrial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97132 | Residential | \$47,700.89 | 370 | \$14,501.67 | 55 | \$27,539.79 | 170 | \$89,742.35 | 595 |
| OR | 97133 | Commercial | \$5,993.65 | 7 | \$1,637.83 | 4 | \$1,410.12 | 5 | \$9,041.60 | 16 |
| OR | 97133 | Industrial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97133 | Residential | \$9,056.13 | 73 | \$2,381.10 | 10 | \$4,606.82 | 20 | \$16,044.05 | 103 |
| OR | 97137 | Commercial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97137 | Industrial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97137 | Residential | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97138 | Commercial | \$6,664.03 | 22 | \$2,797.66 | 15 | \$4,825.87 | 14 | \$14,287.56 | 51 |
| OR | 97138 | Industrial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97138 | Residential | \$35,082.53 | 311 | \$10,998.74 | 53 | \$19,327.99 | 129 | \$65,409.26 | 493 |
| OR | 97140 | Commercial | \$11,521.64 | 15 | \$10,089.20 | 8 | \$767.00 | 5 | \$22,377.84 | 28 |
| OR | 97140 | Industrial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97140 | Residential | \$47,023.50 | 361 | \$17,043.34 | 79 | \$30,964.88 | 183 | \$95,031.72 | 623 |
| OR | 97145 | Commercial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97145 | Industrial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97145 | Residential | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97146 | Commercial | \$5,651.66 | 12 | \$155.60 | 2 | \$1,368.28 | 4 | \$7,175.54 | 18 |
| OR | 97146 | Industrial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97146 | Residential | \$16,351.29 | 122 | \$7,086.71 | 32 | \$13,500.50 | 85 | \$36,938.50 | 239 |
| OR | 97148 | Commercial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97148 | Industrial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97148 | Residential | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97201 | Commercial | \$12,330.20 | 4 | \$1,708.50 | 4 | \$3,155.72 | 6 | \$17,194.42 | 14 |
| OR | 97201 | Industrial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97201 | Residential | \$14,962.28 | 54 | \$5,740.32 | 24 | \$11,483.00 | 102 | \$32,185.60 | 180 |
| OR | 97202 | Commercial | \$19,677.05 | 57 | \$7,881.88 | 18 | \$20,830.98 | 39 | \$48,389.91 | 114 |
| OR | 97202 | Industrial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97202 | Residential | \$85,959.53 | 646 | \$29,229.54 | 145 | \$47,439.31 | 368 | \$162,628.38 | 1,159 |
| OR | 97203 | Commercial | \$6,429.09 | 10 | \$2,592.07 | 2 | \$9,114.17 | 13 | \$18,135.33 | 25 |
| OR | 97203 | Industrial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97203 | Residential | \$51,066.52 | 294 | \$21,531.54 | 113 | \$53,929.35 | 340 | \$126,527.41 | 747 |
| OR | 97204 | Commercial | \$7,683.74 | 13 | \$839.96 | 2 | \$2,288.13 | 13 | \$10,811.83 | 28 |
| OR | 97204 | Industrial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97204 | Residential | \$167.35 | 4 | \$133.98 | 2 | \$426.49 | 8 | \$727.82 | 14 |
| OR | 97205 | Commercial | \$3,340.60 | 5 | \$1,287.28 | 2 | \$4,703.19 | 9 | \$9,331.07 | 16 |
| OR | 97205 | Industrial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97205 | Residential | \$6,464.16 | 43 | \$2,348.53 | 13 | \$7,472.46 | 63 | \$16,285.15 | 119 |
| OR | 97206 | Commercial | \$13,179.31 | 40 | \$3,941.17 | 10 | \$15,921.43 | 23 | \$33,041.91 | 73 |
| OR | 97206 | Industrial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97206 | Residential | \$130,283.34 | 910 | \$47,830.27 | 225 | \$84,653.58 | 578 | \$262,767.19 | 1,713 |
| OR | 97208 | Commercial | \$3,769.68 | 0 | \$2,189.37 | 0 | \$2,130.69 | 1 | \$8,089.74 | 1 |
| OR | 97208 | Industrial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97208 | Residential | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97209 | Commercial | \$11,599.42 | 16 | \$6,050.32 | 9 | \$15,306.92 | 40 | \$32,956.66 | 65 |
| OR | 97209 | Industrial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97209 | Residential | \$7,576.49 | 73 | \$3,256.82 | 25 | \$10,654.59 | 115 | \$21,487.90 | 213 |
| OR | 97210 | Commercial | \$10,378.25 | 23 | \$1,127.40 | 1 | \$5,852.54 | 16 | \$17,358.19 | 40 |
| OR | 97210 | Industrial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97210 | Residential | \$19,277.20 | 141 | \$6,916.85 | 56 | \$19,995.95 | 165 | \$46,190.00 | 362 |
| OR | 97211 | Commercial | \$8,987.40 | 17 | \$4,292.10 | 13 | \$8,610.76 | 28 | \$21,890.26 | 58 |
| OR | 97211 | Industrial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97211 | Residential | \$35,760.58 | 214 | \$53,180.20 | 247 | \$95,999.07 | 538 | \$184,939.85 | 999 |
| OR | 97212 | Commercial | \$1,982.67 | 11 | \$600.93 | 3 | \$1,267.39 | 7 | \$3,850.99 | 21 |
| OR | 97212 | Industrial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97212 | Residential | \$43,417.93 | 260 | \$19,990.34 | 83 | \$36,262.55 | 237 | \$99,670.82 | 580 |
| OR | 97213 | Commercial | \$7,447.98 | 17 | \$3,529.68 | 2 | \$9,971.71 | 20 | \$20,949.37 | 39 |

## Requirement:

j. Total number of residential customers and small commercial (based on Utilities' tariffs) with arrearage balances, segmented by 30-60 days; 61-90 days; 91+ days. Reports will include total arrearages and average arrearages for each segment, and be broken down by zip code

|  |  |  | January 2021 |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| OR | 97213 | Industrial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97213 | Residential | \$94,125.90 | 641 | \$32,142.01 | 169 | \$55,716.00 | 399 | \$181,983.91 | 1,209 |
| OR | 97214 | Commercial | \$38,765.76 | 37 | \$9,738.42 | 22 | \$22,276.70 | 44 | \$70,780.88 | 103 |
| OR | 97214 | Industrial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97214 | Residential | \$65,086.46 | 662 | \$25,438.32 | 147 | \$47,020.06 | 392 | \$137,544.84 | 1,201 |
| OR | 97215 | Commercial | \$2,660.29 | 9 | \$383.85 | 1 | \$1,709.54 | 5 | \$4,753.68 | 15 |
| OR | 97215 | Industrial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97215 | Residential | \$39,193.00 | 269 | \$12,429.60 | 52 | \$24,046.92 | 161 | \$75,669.52 | 482 |
| OR | 97216 | Commercial | \$6,220.07 | 12 | \$3,347.12 | 5 | \$9,977.33 | 13 | \$19,544.52 | 30 |
| OR | 97216 | Industrial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97216 | Residential | \$46,761.88 | 286 | \$15,150.12 | 66 | \$28,504.87 | 187 | \$90,416.87 | 539 |
| OR | 97217 | Commercial | \$13,417.24 | 25 | \$6,407.97 | 17 | \$10,671.95 | 28 | \$30,497.16 | 70 |
| OR | 97217 | Industrial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97217 | Residential | \$62,312.37 | 400 | \$37,713.71 | 189 | \$69,794.21 | 484 | \$169,820.29 | 1,073 |
| OR | 97218 | Commercial | \$17,260.19 | 10 | \$2,066.47 | 6 | \$3,024.24 | 14 | \$22,350.90 | 30 |
| OR | 97218 | Industrial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97218 | Residential | \$37,473.50 | 250 | \$15,959.38 | 57 | \$34,061.15 | 226 | \$87,494.03 | 533 |
| OR | 97219 | Commercial | \$852.93 | 2 | \$2,296.20 | 9 | \$5,514.29 | 11 | \$8,663.42 | 22 |
| OR | 97219 | Industrial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97219 | Residential | \$55,948.11 | 303 | \$42,858.22 | 183 | \$60,213.01 | 303 | \$159,019.34 | 789 |
| OR | 97220 | Commercial | \$42,092.87 | 46 | \$18,907.33 | 9 | \$6,571.12 | 28 | \$67,571.32 | 83 |
| OR | 97220 | Industrial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97220 | Residential | \$108,682.26 | 681 | \$33,228.58 | 137 | \$70,012.77 | 380 | \$211,923.61 | 1,198 |
| OR | 97221 | Commercial | \$52.70 | 1 | \$526.50 | 1 | \$909.45 | 2 | \$1,488.65 | 4 |
| OR | 97221 | Industrial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97221 | Residential | \$14,812.30 | 45 | \$6,558.09 | 31 | \$21,172.66 | 88 | \$42,543.05 | 164 |
| OR | 97222 | Commercial | \$19,901.17 | 46 | \$2,989.04 | 7 | \$3,075.00 | 21 | \$25,965.21 | 74 |
| OR | 97222 | Industrial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97222 | Residential | \$106,454.30 | 731 | \$33,976.61 | 141 | \$58,003.68 | 337 | \$198,434.59 | 1,209 |
| OR | 97223 | Commercial | \$27,153.22 | 31 | \$5,748.84 | 8 | \$8,897.34 | 23 | \$41,799.40 | 62 |
| OR | 97223 | Industrial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97223 | Residential | \$95,798.07 | 652 | \$29,556.42 | 117 | \$61,638.06 | 346 | \$186,992.55 | 1,115 |
| OR | 97224 | Commercial | \$3,826.78 | 14 | \$1,358.22 | 2 | \$1,405.26 | 8 | \$6,590.26 | 24 |
| OR | 97224 | Industrial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97224 | Residential | \$47,606.30 | 381 | \$14,582.77 | 66 | \$29,757.10 | 159 | \$91,946.17 | 606 |
| OR | 97225 | Commercial | \$5,918.09 | 12 | \$3,703.15 | 3 | \$7,081.33 | 12 | \$16,702.57 | 27 |
| OR | 97225 | Industrial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97225 | Residential | \$49,562.49 | 369 | \$15,390.18 | 66 | \$26,773.92 | 126 | \$91,726.59 | 561 |
| OR | 97227 | Commercial | \$7,380.62 | 17 | \$3,216.08 | 8 | \$8,659.49 | 16 | \$19,256.19 | 41 |
| OR | 97227 | Industrial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97227 | Residential | \$11,962.60 | 70 | \$5,264.63 | 17 | \$13,097.89 | 129 | \$30,325.12 | 216 |
| OR | 97229 | Commercial | \$14,847.25 | 25 | \$2,354.50 | 4 | \$3,068.77 | 11 | \$20,270.52 | 40 |
| OR | 97229 | Industrial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97229 | Residential | \$160,298.96 | 1,072 | \$46,332.59 | 187 | \$68,493.18 | 387 | \$275,124.73 | 1,646 |
| OR | 97230 | Commercial | \$28,580.16 | 56 | \$7,846.14 | 6 | \$5,947.32 | 21 | \$42,373.62 | 83 |
| OR | 97230 | Industrial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97230 | Residential | \$122,702.99 | 786 | \$39,500.64 | 140 | \$76,433.27 | 415 | \$238,636.90 | 1,341 |
| OR | 97231 | Commercial | \$384.82 | 0 | \$173.88 | 0 | \$34.95 | 2 | \$593.65 | 2 |
| OR | 97231 | Industrial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97231 | Residential | \$8,027.79 | 32 | \$2,426.16 | 10 | \$5,978.02 | 28 | \$16,431.97 | 70 |
| OR | 97232 | Commercial | \$20,470.63 | 20 | \$8,952.63 | 10 | \$8,891.16 | 22 | \$38,314.42 | 52 |
| OR | 97232 | Industrial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97232 | Residential | \$19,531.53 | 138 | \$7,300.63 | 46 | \$14,413.35 | 104 | \$41,245.51 | 288 |
| OR | 97233 | Commercial | \$7,806.21 | 17 | \$4,079.60 | 6 | \$6,667.23 | 15 | \$18,553.04 | 38 |
| OR | 97233 | Industrial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97233 | Residential | \$101,865.07 | 634 | \$36,233.56 | 129 | \$89,612.69 | 440 | \$227,711.32 | 1,203 |
| OR | 97236 | Commercial | \$7,740.04 | 17 | \$3,319.43 | 7 | \$7,832.04 | 20 | \$18,891.51 | 44 |
| OR | 97236 | Industrial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97236 | Residential | \$113,873.21 | 672 | \$42,439.16 | 167 | \$91,030.70 | 452 | \$247,343.07 | 1,291 |
| OR | 97238 | Commercial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97238 | Industrial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97238 | Residential | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97239 | Commercial | \$1,946.45 | 3 | \$1,109.97 | 1 | \$4,596.71 | 5 | \$7,653.13 | 9 |
| OR | 97239 | Industrial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97239 | Residential | \$15,128.52 | 74 | \$5,445.78 | 25 | \$11,332.28 | 88 | \$31,906.58 | 187 |
| OR | 97250 | Commercial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97250 | Industrial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97250 | Residential | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97251 | Commercial | \$49.91 | 0 | \$34.11 | 0 | \$112.81 | 2 | \$196.83 | 2 |

## Requirement:

j. Total number of residential customers and small commercial (based on Utilities' tariffs) with arrearage balances, segmented by 30-60 days; 61-90 days; 91+ days. Reports will include total arrearages and average arrearages for each segment, and be broken down by zip code

|  |  |  | January 2021 |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| OR | 97251 | Industrial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97251 | Residential | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97253 | Commercial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97253 | Industrial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97253 | Residential | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97258 | Commercial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97258 | Industrial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97258 | Residential | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97266 | Commercial | \$16,256.09 | 23 | \$3,626.25 | 7 | \$6,606.51 | 24 | \$26,488.85 | 54 |
| OR | 97266 | Industrial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97266 | Residential | \$117,858.70 | 648 | \$46,104.53 | 192 | \$100,655.61 | 571 | \$264,618.84 | 1,411 |
| OR | 97267 | Commercial | \$6,417.95 | 36 | \$1,422.13 | 4 | \$396.88 | 5 | \$8,236.96 | 45 |
| OR | 97267 | Industrial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97267 | Residential | \$103,234.51 | 750 | \$34,011.15 | 142 | \$62,135.18 | 293 | \$199,380.84 | 1,185 |
| OR | 97268 | Commercial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97268 | Industrial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97268 | Residential | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 9730 | Commercial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 9730 | Industrial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 9730 | Residential | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97301 | Commercial | \$11,421.11 | 34 | \$6,151.88 | 16 | \$13,813.96 | 43 | \$31,386.95 | 93 |
| OR | 97301 | Industrial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97301 | Residential | \$61,900.37 | 375 | \$28,480.63 | 169 | \$83,131.43 | 484 | \$173,512.43 | 1,028 |
| OR | 97302 | Commercial | \$7,851.85 | 22 | \$3,119.21 | 16 | \$7,001.21 | 17 | \$17,972.27 | 55 |
| OR | 97302 | Industrial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97302 | Residential | \$57,341.43 | 413 | \$22,586.64 | 94 | \$46,441.44 | 270 | \$126,369.51 | 777 |
| OR | 97303 | Commercial | \$3,526.00 | 8 | \$2,055.50 | 1 | \$1,724.56 | 16 | \$7,306.06 | 25 |
| OR | 97303 | Industrial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97303 | Residential | \$44,236.50 | 238 | \$6,057.52 | 45 | \$55,899.58 | 314 | \$106,193.60 | 597 |
| OR | 97304 | Commercial | \$183.53 | 2 | \$3,432.24 | 2 | \$5,165.63 | 10 | \$8,781.40 | 14 |
| OR | 97304 | Industrial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97304 | Residential | \$5,327.48 | 40 | \$21,172.35 | 97 | \$28,199.76 | 155 | \$54,699.59 | 292 |
| OR | 97305 | Commercial | \$4,846.92 | 4 | \$1,577.28 | 3 | \$4,461.86 | 18 | \$10,886.06 | 25 |
| OR | 97305 | Industrial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97305 | Residential | \$50,250.03 | 271 | \$18,079.13 | 92 | \$59,715.36 | 302 | \$128,044.52 | 665 |
| OR | 97306 | Commercial | \$1,376.16 | 4 | \$24.83 | 0 | \$20.76 | 1 | \$1,421.75 | 5 |
| OR | 97306 | Industrial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97306 | Residential | \$55,928.52 | 369 | \$27,107.93 | 132 | \$34,284.02 | 182 | \$117,320.47 | 683 |
| OR | 97310 | Commercial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97310 | Industrial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97310 | Residential | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97311 | Commercial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97311 | Industrial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97311 | Residential | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97312 | Commercial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97312 | Industrial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97312 | Residential | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97317 | Commercial | \$1,966.97 | 2 | \$208.78 | 0 | \$1,231.41 | 2 | \$3,407.16 | 4 |
| OR | 97317 | Industrial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97317 | Residential | \$28,449.26 | 156 | \$9,351.03 | 56 | \$28,525.33 | 150 | \$66,325.62 | 362 |
| OR | 97321 | Commercial | \$6,388.66 | 15 | \$6,176.61 | 5 | \$11,146.25 | 20 | \$23,711.52 | 40 |
| OR | 97321 | Industrial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97321 | Residential | \$51,976.56 | 411 | \$16,455.64 | 80 | \$28,114.95 | 179 | \$96,547.15 | 670 |
| OR | 97322 | Commercial | \$8,202.85 | 15 | \$2,727.46 | 6 | \$7,124.50 | 20 | \$18,054.81 | 41 |
| OR | 97322 | Industrial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97322 | Residential | \$59,905.73 | 499 | \$19,247.65 | 102 | \$36,667.80 | 225 | \$115,821.18 | 826 |
| OR | 97325 | Commercial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97325 | Industrial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97325 | Residential | \$3,485.95 | 29 | \$1,018.30 | 7 | \$2,307.45 | 14 | \$6,811.70 | 50 |
| OR | 97327 | Commercial | \$125.77 | 0 | \$84.82 | 1 | \$85.42 | 1 | \$296.01 | 2 |
| OR | 97327 | Industrial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97327 | Residential | \$4,496.81 | 30 | \$1,397.69 | 6 | \$1,931.84 | 13 | \$7,826.34 | 49 |
| OR | 97330 | Commercial | \$28,847.55 | 44 | \$2,887.97 | 4 | \$9,547.35 | 8 | \$41,282.87 | 56 |
| OR | 97330 | Industrial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97330 | Residential | \$56,130.88 | 419 | \$15,768.03 | 91 | \$25,713.93 | 192 | \$97,612.84 | 702 |
| OR | 97331 | Commercial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97331 | Industrial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97331 | Residential | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97333 | Commercial | \$9,879.18 | 19 | \$1,663.36 | 3 | \$7,850.60 | 13 | \$19,393.14 | 35 |

## Requirement:

j. Total number of residential customers and small commercial (based on Utilities' tariffs) with arrearage balances, segmented by 30-60 days; 61-90 days; 91+ days. Reports will include total arrearages and average arrearages for each segment, and be broken down by zip code

|  |  |  | January 2021 |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| OR | 97333 | Industrial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97333 | Residential | \$22,476.00 | 186 | \$7,966.22 | 49 | \$13,609.91 | 95 | \$44,052.13 | 330 |
| OR | 97338 | Commercial | \$4,962.15 | 19 | \$1,509.61 | 2 | \$1,457.79 | 9 | \$7,929.55 | 30 |
| OR | 97338 | Industrial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97338 | Residential | \$49,010.46 | 419 | \$15,572.80 | 90 | \$20,320.36 | 121 | \$84,903.62 | 630 |
| OR | 97341 | Commercial | \$1,683.49 | 6 | \$101.54 | 0 | \$128.17 | 3 | \$1,913.20 | 9 |
| OR | 97341 | Industrial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97341 | Residential | \$5,579.33 | 58 | \$1,872.59 | 11 | \$3,055.29 | 27 | \$10,507.21 | 96 |
| OR | 97345 | Commercial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97345 | Industrial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97345 | Residential | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97346 | Commercial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97346 | Industrial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97346 | Residential | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97347 | Commercial | \$232.14 | 1 | \$57.56 | 0 | \$332.05 | 1 | \$621.75 | 2 |
| OR | 97347 | Industrial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97347 | Residential | \$4,899.93 | 28 | \$2,302.70 | 12 | \$5,321.74 | 27 | \$12,524.37 | 67 |
| OR | 97348 | Commercial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97348 | Industrial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97348 | Residential | \$1,592.45 | 14 | \$408.13 | 3 | \$514.39 | 3 | \$2,514.97 | 20 |
| OR | 97351 | Commercial | \$1,769.28 | 3 | \$814.75 | 1 | \$2,038.33 | 6 | \$4,622.36 | 10 |
| OR | 97351 | Industrial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97351 | Residential | \$16,100.62 | 95 | \$5,821.96 | 34 | \$10,111.00 | 63 | \$32,033.58 | 192 |
| OR | 97352 | Commercial | \$1,366.07 | 3 | \$45.76 | 1 | \$0.00 | 0 | \$1,411.83 | 4 |
| OR | 97352 | Industrial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97352 | Residential | \$6,596.74 | 54 | \$2,710.26 | 14 | \$3,927.38 | 32 | \$13,234.38 | 100 |
| OR | 97355 | Commercial | \$3,086.46 | 24 | \$359.69 | 5 | \$1,060.96 | 6 | \$4,507.11 | 35 |
| OR | 97355 | Industrial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97355 | Residential | \$52,571.02 | 404 | \$15,684.68 | 91 | \$24,267.42 | 181 | \$92,523.12 | 676 |
| OR | 97358 | Commercial | \$360.09 | 1 | \$153.36 | 1 | \$391.56 | 2 | \$905.01 | 4 |
| OR | 97358 | Industrial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97358 | Residential | \$3,215.40 | 22 | \$889.53 | 8 | \$1,491.14 | 12 | \$5,596.07 | 42 |
| OR | 97360 | Commercial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97360 | Industrial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97360 | Residential | \$5,058.23 | 26 | \$1,894.01 | 9 | \$7,203.98 | 30 | \$14,156.22 | 65 |
| OR | 97361 | Commercial | \$597.25 | 1 | \$433.29 | 0 | \$3,474.79 | 1 | \$4,505.33 | 2 |
| OR | 97361 | Industrial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97361 | Residential | \$6,189.94 | 60 | \$1,730.69 | 8 | \$3,178.36 | 23 | \$11,098.99 | 91 |
| OR | 97362 | Commercial | \$930.20 | 2 | \$206.33 | 0 | \$447.51 | 1 | \$1,584.04 | 3 |
| OR | 97362 | Industrial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97362 | Residential | \$3,925.03 | 27 | \$982.29 | 6 | \$3,251.16 | 17 | \$8,158.48 | 50 |
| OR | 97364 | Commercial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97364 | Industrial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97364 | Residential | \$1,315.03 | 11 | \$410.18 | 0 | \$1,336.51 | 6 | \$3,061.72 | 17 |
| OR | 97365 | Commercial | \$7,469.19 | 3 | \$2,931.53 | 6 | \$5,213.71 | 10 | \$15,614.43 | 19 |
| OR | 97365 | Industrial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97365 | Residential | \$5,518.58 | 51 | \$2,542.34 | 17 | \$5,315.30 | 30 | \$13,376.22 | 98 |
| OR | 97366 | Commercial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97366 | Industrial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97366 | Residential | \$127.57 | 2 | \$71.17 | 1 | \$0.00 | 0 | \$198.74 | 3 |
| OR | 97367 | Commercial | \$5,689.81 | 15 | \$2,211.75 | 10 | \$7,230.62 | 10 | \$15,132.18 | 35 |
| OR | 97367 | Industrial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97367 | Residential | \$25,489.07 | 235 | \$9,371.55 | 52 | \$17,863.93 | 125 | \$52,724.55 | 412 |
| OR | 97368 | Commercial | \$411.25 | 2 | \$15.69 | 1 | \$0.00 | 0 | \$426.94 | 3 |
| OR | 97368 | Industrial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97368 | Residential | \$4,715.11 | 44 | \$2,006.84 | 5 | \$5,587.79 | 21 | \$12,309.74 | 70 |
| OR | 97369 | Commercial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97369 | Industrial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97369 | Residential | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97370 | Commercial | \$453.29 | 3 | \$78.05 | 1 | \$0.01 | 1 | \$531.35 | 5 |
| OR | 97370 | Industrial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97370 | Residential | \$6,001.07 | 54 | \$1,859.82 | 11 | \$2,074.49 | 21 | \$9,935.38 | 86 |
| OR | 97371 | Commercial | \$345.64 | 4 | \$0.00 | 0 | \$0.00 | 0 | \$345.64 | 4 |
| OR | 97371 | Industrial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97371 | Residential | \$1,219.91 | 7 | \$297.42 | 2 | \$0.00 | 0 | \$1,517.33 | 9 |
| OR | 97372 | Commercial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97372 | Industrial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97372 | Residential | \$172.47 | 3 | \$0.00 | 0 | \$0.00 | 0 | \$172.47 | 3 |
| OR | 97373 | Commercial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |

## Requirement:

j. Total number of residential customers and small commercial (based on Utilities' tariffs) with arrearage balances, segmented by 30-60 days; 61-90 days; 91+ days. Reports will include total arrearages and average arrearages for each segment, and be broken down by zip code

|  |  |  | January 2021 |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| OR | 97373 | Industrial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97373 | Residential | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97374 | Commercial | \$280.38 | 0 | \$235.22 | 1 | \$15.69 | 1 | \$531.29 | 2 |
| OR | 97374 | Industrial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97374 | Residential | \$4,510.12 | 31 | \$1,155.13 | 7 | \$2,242.43 | 13 | \$7,907.68 | 51 |
| OR | 97375 | Commercial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97375 | Industrial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97375 | Residential | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97377 | Commercial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97377 | Industrial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97377 | Residential | \$414.13 | 2 | \$201.10 | 0 | \$459.91 | 2 | \$1,075.14 | 4 |
| OR | 97378 | Commercial | \$2,952.55 | 6 | \$232.62 | 1 | \$0.00 | 0 | \$3,185.17 | 7 |
| OR | 97378 | Industrial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97378 | Residential | \$13,500.25 | 89 | \$4,967.66 | 19 | \$6,581.93 | 53 | \$25,049.84 | 161 |
| OR | 97379 | Commercial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97379 | Industrial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97379 | Residential | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97380 | Commercial | \$15.99 | 0 | \$15.98 | 0 | \$77.93 | 1 | \$109.90 | 1 |
| OR | 97380 | Industrial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97380 | Residential | \$2,495.22 | 12 | \$1,339.37 | 6 | \$3,078.37 | 27 | \$6,912.96 | 45 |
| OR | 97381 | Commercial | \$1,377.67 | 7 | \$619.66 | 2 | \$371.98 | 8 | \$2,369.31 | 17 |
| OR | 97381 | Industrial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97381 | Residential | \$15,681.14 | 78 | \$4,794.51 | 23 | \$15,391.79 | 83 | \$35,867.44 | 184 |
| OR | 97383 | Commercial | \$1,956.39 | 1 | \$795.36 | 1 | \$3,701.29 | 2 | \$6,453.04 | 4 |
| OR | 97383 | Industrial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97383 | Residential | \$9,366.78 | 67 | \$2,565.94 | 17 | \$7,121.43 | 45 | \$19,054.15 | 129 |
| OR | 97384 | Commercial | \$44.35 | 0 | \$25.88 | 0 | \$63.54 | 1 | \$133.77 | 1 |
| OR | 97384 | Industrial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97384 | Residential | \$452.06 | 2 | \$242.33 | 0 | \$1,333.50 | 5 | \$2,027.89 | 7 |
| OR | 97385 | Commercial | \$165.05 | 1 | \$0.00 | 0 | \$0.00 | 0 | \$165.05 | 1 |
| OR | 97385 | Industrial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97385 | Residential | \$2,553.50 | 21 | \$753.38 | 2 | \$770.07 | 13 | \$4,076.95 | 36 |
| OR | 97386 | Commercial | \$695.43 | 6 | \$24.55 | 1 | \$0.00 | 0 | \$719.98 | 7 |
| OR | 97386 | Industrial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97386 | Residential | \$24,678.38 | 197 | \$6,812.13 | 25 | \$13,579.82 | 100 | \$45,070.33 | 322 |
| OR | 97388 | Commercial | \$151.55 | 1 | \$71.33 | 1 | \$47.07 | 1 | \$269.95 | 3 |
| OR | 97388 | Industrial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97388 | Residential | \$3,398.69 | 37 | \$659.37 | 5 | \$856.79 | 7 | \$4,914.85 | 49 |
| OR | 97389 | Commercial | \$139.74 | 0 | \$1,156.96 | 0 | \$4,750.18 | 1 | \$6,046.88 | 1 |
| OR | 97389 | Industrial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97389 | Residential | \$1,669.56 | 14 | \$602.61 | 2 | \$1,040.65 | 11 | \$3,312.82 | 27 |
| OR | 97391 | Commercial | \$207.67 | 1 | \$0.72 | 1 | \$0.00 | 0 | \$208.39 | 2 |
| OR | 97391 | Industrial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97391 | Residential | \$2,053.57 | 19 | \$737.32 | 7 | \$1,223.71 | 6 | \$4,014.60 | 32 |
| OR | 97392 | Commercial | \$151.54 | 1 | \$73.86 | 1 | \$0.00 | 0 | \$225.40 | 2 |
| OR | 97392 | Industrial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97392 | Residential | \$4,178.80 | 20 | \$1,314.21 | 8 | \$2,340.63 | 23 | \$7,833.64 | 51 |
| OR | 97396 | Commercial | \$184.90 | 4 | \$0.00 | 0 | \$0.00 | 0 | \$184.90 | 4 |
| OR | 97396 | Industrial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97396 | Residential | \$8,200.81 | 59 | \$2,647.76 | 15 | \$4,732.92 | 25 | \$15,581.49 | 99 |
| OR | 97401 | Commercial | \$11,029.82 | 28 | \$4,725.06 | 5 | \$5,112.83 | 18 | \$20,867.71 | 51 |
| OR | 97401 | Industrial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97401 | Residential | \$44,888.65 | 506 | \$11,393.26 | 79 | \$15,379.62 | 118 | \$71,661.53 | 703 |
| OR | 97402 | Commercial | \$8,328.13 | 28 | \$3,861.93 | 11 | \$6,299.03 | 35 | \$18,489.09 | 74 |
| OR | 97402 | Industrial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97402 | Residential | \$23,782.67 | 155 | \$8,282.56 | 45 | \$25,476.28 | 155 | \$57,541.51 | 355 |
| OR | 97403 | Commercial | \$87.00 | 0 | \$480.04 | 3 | \$191.26 | 1 | \$758.30 | 4 |
| OR | 97403 | Industrial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97403 | Residential | \$1,266.92 | 10 | \$4,114.46 | 28 | \$6,115.47 | 36 | \$11,496.85 | 74 |
| OR | 97404 | Commercial | \$2,831.71 | 4 | \$924.43 | 2 | \$530.88 | 2 | \$4,287.02 | 8 |
| OR | 97404 | Industrial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97404 | Residential | \$26,332.55 | 158 | \$8,704.63 | 57 | \$18,269.51 | 126 | \$53,306.69 | 341 |
| OR | 97405 | Commercial | \$176.73 | 1 | \$1,228.43 | 2 | \$594.76 | 2 | \$1,999.92 | 5 |
| OR | 97405 | Industrial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97405 | Residential | \$14,580.93 | 72 | \$10,279.63 | 61 | \$23,635.37 | 136 | \$48,495.93 | 269 |
| OR | 97408 | Commercial | \$2,582.30 | 8 | \$79.15 | 1 | \$0.00 | 0 | \$2,661.45 | 9 |
| OR | 97408 | Industrial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97408 | Residential | \$16,369.73 | 126 | \$4,379.10 | 21 | \$5,651.52 | 38 | \$26,400.35 | 185 |
| OR | 97411 | Commercial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |

## Requirement:

j. Total number of residential customers and small commercial (based on Utilities' tariffs) with arrearage balances, segmented by 30-60 days; 61-90 days; 91+ days. Reports will include total arrearages and average arrearages for each segment, and be broken down by zip code

|  |  |  | January 2021 |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| OR | 97411 | Industrial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97411 | Residential | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97419 | Commercial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97419 | Industrial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97419 | Residential | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97420 | Commercial | \$2,614.85 | 3 | \$381.78 | 1 | \$2,853.59 | 4 | \$5,850.22 | 8 |
| OR | 97420 | Industrial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97420 | Residential | \$2,875.11 | 37 | \$1,010.95 | 7 | \$2,496.75 | 14 | \$6,382.81 | 58 |
| OR | 97423 | Commercial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97423 | Industrial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97423 | Residential | \$1,213.81 | 11 | \$507.80 | 1 | \$571.59 | 8 | \$2,293.20 | 20 |
| OR | 97424 | Commercial | \$7,528.01 | 18 | \$3,652.06 | 5 | \$9,357.65 | 14 | \$20,537.72 | 37 |
| OR | 97424 | Industrial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97424 | Residential | \$33,324.85 | 233 | \$12,910.72 | 59 | \$18,813.01 | 104 | \$65,048.58 | 396 |
| OR | 97426 | Commercial | \$19.44 | 0 | \$409.25 | 2 | \$343.65 | 4 | \$772.34 | 6 |
| OR | 97426 | Industrial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97426 | Residential | \$1,513.42 | 9 | \$4,073.34 | 24 | \$5,450.64 | 32 | \$11,037.40 | 65 |
| OR | 97435 | Commercial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97435 | Industrial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97435 | Residential | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97438 | Commercial | \$622.49 | 0 | \$596.77 | 0 | \$130.86 | 1 | \$1,350.12 | 1 |
| OR | 97438 | Industrial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97438 | Residential | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97439 | Commercial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97439 | Industrial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97439 | Residential | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97446 | Commercial | \$32.31 | 0 | \$28.46 | 0 | \$24.55 | 1 | \$85.32 | 1 |
| OR | 97446 | Industrial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97446 | Residential | \$3,268.21 | 24 | \$1,020.74 | 8 | \$1,976.17 | 16 | \$6,265.12 | 48 |
| OR | 97448 | Commercial | \$556.36 | 1 | \$246.12 | 1 | \$462.41 | 2 | \$1,264.89 | 4 |
| OR | 97448 | Industrial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97448 | Residential | \$6,358.05 | 51 | \$2,056.64 | 15 | \$5,184.09 | 31 | \$13,598.78 | 97 |
| OR | 97452 | Commercial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97452 | Industrial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97452 | Residential | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97455 | Commercial | \$150.05 | 1 | \$126.97 | 1 | \$458.43 | 1 | \$735.45 | 3 |
| OR | 97455 | Industrial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97455 | Residential | \$1,604.26 | 12 | \$383.19 | 1 | \$203.24 | 4 | \$2,190.69 | 17 |
| OR | 97458 | Commercial | \$36.91 | 1 | \$3.69 | 1 | \$0.00 | 0 | \$40.60 | 2 |
| OR | 97458 | Industrial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97458 | Residential | \$1,157.30 | 8 | \$245.62 | 2 | \$859.57 | 5 | \$2,262.49 | 15 |
| OR | 97459 | Commercial | \$792.11 | 2 | \$869.29 | 1 | \$1,594.88 | 2 | \$3,256.28 | 5 |
| OR | 97459 | Industrial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97459 | Residential | \$1,730.60 | 14 | \$889.82 | 8 | \$615.37 | 5 | \$3,235.79 | 27 |
| OR | 97461 | Commercial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97461 | Industrial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97461 | Residential | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97463 | Commercial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97463 | Industrial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97463 | Residential | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97475 | Commercial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97475 | Industrial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97475 | Residential | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97477 | Commercial | \$20,568.18 | 29 | \$5,595.28 | 7 | \$6,272.55 | 15 | \$32,436.01 | 51 |
| OR | 97477 | Industrial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97477 | Residential | \$28,349.30 | 215 | \$7,618.98 | 48 | \$14,325.02 | 85 | \$50,293.30 | 348 |
| OR | 97478 | Commercial | \$8,992.34 | 19 | \$3,267.71 | 8 | \$2,571.31 | 14 | \$14,831.36 | 41 |
| OR | 97478 | Industrial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97478 | Residential | \$23,179.05 | 195 | \$5,995.67 | 36 | \$10,549.61 | 61 | \$39,724.33 | 292 |
| OR | 97487 | Commercial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97487 | Industrial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97487 | Residential | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97488 | Commercial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97488 | Industrial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97488 | Residential | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97672 | Commercial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97672 | Industrial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 97672 | Residential | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 98602 | Commercial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |

## Requirement:

j. Total number of residential customers and small commercial (based on Utilities' tariffs) with arrearage balances, segmented by 30-60 days; 61-90 days; 91+ days. Reports will include total arrearages and average arrearages
for each segment, and be broken down by zip code

|  |  |  | January 2021 |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| OR | 98602 | Industrial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 98602 | Residential | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 98607 | Commercial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 98607 | Industrial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 98607 | Residential | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 98617 | Commercial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 98617 | Industrial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 98617 | Residential | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 98672 | Commercial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 98672 | Industrial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 98672 | Residential | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 98684 | Commercial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 98684 | Industrial | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
| OR | 98684 | Residential | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 | \$0.00 | 0 |
|  | Totals | Commercial | \$876,201 | 1,717 | \$292,884 | 569 | \$501,265 | 1,352 | \$1,670,350 | 3,638 |
|  |  | Industrial | \$0 | 0 | \$0 | 0 | \$0 | 0 | \$0 | 0 |
|  |  | Residential | \$4,757,163 | 32,717 | \$1,811,898 | 8,439 | \$3,472,826 | 20,447 | \$10,041,888 | 61,603 |
|  |  |  | \$5,633,365 | 34,434 | \$2,104,783 | 9,008 | \$3,974,091 | 21,799 | \$11,712,238 | 65,241 |
|  |  |  | \$0 | 0 | \$0 | 0 | \$0 | 0 | \$0 | 0 |

NW Natural
RG 94 / UM 2114 Monthly Reporting
For the month of January 2021

## Requirement:

L. Total number of service disconnections for non-payment

## Response:

There were no disconnections for non-payment in the period.

NW Natural
RG 94 / UM 2114 Monthly Reporting
For the month of January 2021

## Requirement:

m . Total number of service reconnections, segmented by 24 -hour reconnect, 48-hour reconnect, less than seven-day reconnect, and more than seven-day reconnect

## Response:

There were no disconnections for non-payment in the period, thus there were no service reconnections following disconnection for non-payment in the period.

