



e-FILING REPORT COVER SHEET

COMPANY NAME: Avista Corporation, dba Avista Utilities

DOES REPORT CONTAIN CONFIDENTIAL INFORMATION? No Yes If yes, submit a redacted public version (or a cover letter) by email. Submit the confidential information as directed in OAR 860-001-0070 or the terms of an applicable protective order.

Select report type: RE (Electric) RG (Gas) RW (Water) RT (Telecommunications)
 RO (Other, for example, industry safety information)

Did you previously file a similar report? No Yes, report docket number: RG 92

Report is required by: OAR
 Statute
 Order 20-324

Note: A one-time submission required by an order is a compliance filing and not a report (file compliance in the applicable docket)

Other
(For example, federal regulations, or requested by Staff)

Is this report associated with a specific docket/case? No Yes, docket number: UM 2114

List Key Words for this report. We use these to improve search results.

Avista's December 2023 and Fourth Quarter 2023 COVID-19 Report, UM 2114

Send the completed Cover Sheet and the Report in an email addressed to PUC.FilingCenter@state.or.us

Send confidential information, voluminous reports, or energy utility Results of Operations Reports to PUC Filing Center, PO Box 1088, Salem, OR 97308-1088 or by delivery service to 201 High Street SE Suite 100, Salem, OR 97301.



Avista Corp.

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Spokane, Washington 99220-0500
Telephone 509-489-0500
Toll Free 800-727-9170

January 16, 2024
Public Utilities Commission of Oregon
Attn: Filing Center
201 High Street SE, Suite 100
Salem, OR 97301-3612

RE: UM 2114 - Avista Utilities December 2023 COVID-19 Monthly and Fourth Quarter 2023
Reporting requirements per order No. 20-057

Filing Center:

Avista Corporation, dba Avista Utilities, hereby submits its December 2023 and Fourth Quarter 2023 COVID-19 Report per order No. 20-057 in Docket UM 2114, which is its final COVID report.

If you have any questions regarding this filing, please contact me at (509) 495-7950
amanda.ghering@avistacorp.com.

Sincerely,

/s/ Amanda Ghering

Amanda Ghering
Regulatory Policy Analyst

POSTAL	e. The number of customers completing a TPA during the period				f. The number of customers, by customer class, renegotiating TPAs during the period				g. The number of customers taking service at bill payment assistance program developed in this Term Sheet				h. The number of customers taking service at the beginning of the period under existing medical payment arrangements				i. The number of customers enrolling in new medical payment arrangements during the period				k. Total number of disconnection communications delivered by vintage (30-day, 15-day, 5-day, personal contact)				
	Commercial	Industrial	Residential	Total	Commercial	Industrial	Residential	Total	Commercial	Industrial	Residential	Total	Commercial	Industrial	Residential	Total	Commercial	Industrial	Residential	Total	30-Day	15-day	5-day	Personal Contact	Total
97417	2		2	4				0				0				0				0		42	20	13	75
97432	0		1	1				0				0				0				0		1	1	1	3
97442	0		2	2				0				0				0				0		13	7	2	22
97457	0		17	17			1	1				0				0				0		119	68	58	245
97462	0		3	3				0				0				0				0		13	3	0	16
97469	1		3	4				0				0				0				0		26	10	8	44
97470	7		60	67			3	3				0				0				0		324	194	78	596
97471	7		81	88				0				0				0				0		205	124	70	399
97479	2		22	24				0				0				0				0		88	56	39	183
97495	0		8	8				0				0				0				0		30	13	6	49
97496	2		18	20			2	2				0				0				0		64	56	33	153
97497	0		0	0				0				0				0				0		0	0	0	0
97501	23		165	188		2	6	8				0				0				0		901	550	439	1890
97502	11		107	118			7	7				0				0				0		337	254	193	784
97503	3		26	29			1	1				0				0				0		159	109	66	334
97504	17		175	192			9	9				0				0				0		879	443	314	1636
97520	10		104	114			2	2				0				0				0		424	254	164	842
97524	1		43	44				0				0				0				0		122	87	41	250
97525	0		3	3				0				0				0				0		28	17	11	56
97526	8		98	106			2	2				0				0				0		504	256	175	935
97527	5		81	86			3	3				0				0				0		366	182	122	670
97528	0		0	0				0				0				0				0		0	0	0	0
97530	4		13	17				0				0				0				0		51	39	21	111
97535	1		17	18				0				0				0				0		81	62	27	170
97537	0		9	9				0				0				0				0		42	22	6	70
97539	0		2	2				0				0				0				0		4	2	1	7
97540	2		19	21				0				0				0				0		59	43	37	139
97601	16		145	161			13	13				0				0				0		595	342	285	1222
97603	11		188	199			11	11				0				0				0		688	408	320	1416
97623	0		0	0				0				0				0				0		3	1	1	5
97627	0		9	9				0				0				0				0		7	3	2	12
97632	0		4	4				0				0				0				0		6	3	3	12
97634	0		0	0				0				0				0				0		0	0	0	0
97824	0		2	2				0				0				0				0		10	2	2	14
97827	0		8	8				0				0				0				0		54	19	14	87
97841	0		0	0				0				0				0				0		4	0	0	4
97850	7		90	97		1	4	5				0				0				0		351	149	100	600
97867	0		0	0				0				0				0				0		23	6	6	35
97876	0		1	1				0				0				0				0		3	0	0	3
97883	0		13	13			1	1				0				0				0		59	18	6	83
Total	140	0	1539	1679	3	0	65	68	0	0	0	0	0	0	0	0	0	0	0	0	0	6685	3823	2664	13172

No longer needed COVID EA