



e-FILING REPORT COVER SHEET

COMPANY NAME:

DOES REPORT CONTAIN CONFIDENTIAL INFORMATION? No Yes If yes, submit a redacted public version (or a cover letter) by email. Submit the confidential information as directed in OAR 860-001-0070 or the terms of an applicable protective order.

Select report type: RE (Electric) RG (Gas) RW (Water) RT (Telecommunications)
RO (Other, for example, industry safety information)

Did you previously file a similar report? No Yes, report docket number:

Report is required by: OAR
Statute
Order

Note: A one-time submission required by an order is a compliance filing and not a report (file compliance in the applicable docket)

Other
(For example, federal regulations, or requested by Staff)

Is this report associated with a specific docket/case? No Yes, docket number:

List Key Words for this report. We use these to improve search results.

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Avista Corp.

1411 East Mission P.O. Box 3727
Spokane, Washington 99220-0500
Telephone 509-489-0500
Toll Free 800-727-9170

March 17, 2022

Public Utilities Commission of Oregon
Attn: Filing Center
201 High Street SE, Suite 100
Salem, OR 97301-3612

RE: UM 2114 - Avista Utilities February 2022 COVID-19 Monthly Reporting requirements
per order No. 20-057

Filing Center:

Avista Corporation, dba Avista Utilities, hereby submits its February 2022 COVID-19
Report per order No. 20-057 in Docket UM 2114.

If you have any questions regarding this filing, please contact me at (509) 495-7950
amanda.ghering@avistacorp.com.

Sincerely,

/s/ Amanda Ghering

Amanda Ghering
Regulatory Policy Analyst

a. Number of Customers by Customer Class				
POSTAL	Commercial	Industrial	Residential	Total
97417	102		315	417
97432	10		56	66
97442	33	1	156	190
97457	179		1,486	1,665
97462	35		279	314
97469	41	8	277	326
97470	889	4	3,566	4,459
97471	605	5	5,087	5,697
97479	236	3	1,678	1,917
97495	16		507	523
97496	118	2	1,160	1,280
97497			2	2
97501	1,511	11	9,279	10,801
97502	664	3	6,441	7,108
97503	246	17	1,685	1,948
97504	1,423	1	13,186	14,610
97520	913	1	7,395	8,309
97524	142		2,803	2,945
97525	60		584	644
97526	1,245	7	6,447	7,699
97527	448	5	5,600	6,053
97528			2	2
97530	128		1,245	1,373
97535	149		1,097	1,246
97537	89		569	658
97539	42		222	264
97540	70		1,357	1,427
97601	858	9	6,525	7,392
97603	934	6	8,880	9,820
97623	10		57	67
97627	8		203	211
97632	32	1	131	164
97634	1		29	30
97824	30	1	319	350
97827	70	3	541	614
97841	16	1	133	150
97850	743	7	5,011	5,761
97867	26		147	173
97876	8	1	52	61
97883	63	1	770	834
Total	12,193	98	95,279	107,570

b. Fees assessed by Customer Class			
Commercial	Industrial	Residential	Total
4			4
2			2
			0
19			19
3			3
1			1
84			84
23	1		24
22			22
			0
7			7
			0
113			113
61	1		62
16	1		17
99			99
81			81
18			18
3			3
86			86
26			26
			0
7			7
10			10
6			6
1			1
2			2
85	1		86
69	1		70
1			1
1			1
3			3
1			1
2			2
7			7
			0
52			52
			0
1			1
4			4
920	5	0	925

c. Time Payment Agreement Active During Month

Commercial	Industrial	Residential	Total
1	0	3	4
0	0	0	0
0	0	3	3
2	0	28	30
0	0	3	3
1	0	4	5
8	0	60	68
4	0	49	53
3	0	12	15
0	0	5	5
1	0	22	23
0	0	0	0
15	0	164	179
9	0	93	102
5	0	26	31
18	0	171	189
11	0	60	71
4	0	35	39
1	0	9	10
10	0	90	100
1	0	81	82
0	0	0	0
1	0	10	11
5	0	11	16
0	0	4	4
0	0	2	2
0	0	16	16
6	0	153	159
15	0	166	181
0	0	1	1
0	0	6	6
0	1	1	2
0	0	0	0
0	0	4	4
1	0	22	23
0	0	1	1
9	0	63	72
2	0	6	8
0	0	2	2
0	0	15	15
133	1	1401	1535

d. Time Payment Agreement Started During Month

Commercial	Industrial	Residential	Total
0	0	1	1
0	0	0	0
0	0	1	1
2	0	19	21
0	0	2	2
0	0	2	2
6	0	32	38
3	0	38	41
2	0	8	10
0	0	3	3
1	0	11	12
0	0	0	0
10	0	102	112
7	0	62	69
5	0	15	20
14	0	100	114
4	0	36	40
2	0	24	26
1	0	5	6
7	0	59	66
1	0	50	51
0	0	0	0
1	0	4	5
3	0	7	10
0	0	4	4
0	0	1	1
0	0	10	10
3	0	82	85
6	0	80	86
0	0	1	1
0	0	2	2
0	0	1	1
0	0	0	0
0	0	3	3
1	0	16	17
0	0	0	0
5	0	35	40
0	0	4	4
0	0	2	2
0	0	12	12
84	0	834	918

l. Disconnects For Non-payment			
Commercial	Industrial	Residential	Total
		3	3
			0
			0
		3	3
1		2	3
		2	2
		14	14
		9	9
		1	1
			0
2		7	9
			0
1		20	21
1		13	14
		4	4
		31	31
3		12	15
		10	10
		3	3
1		18	19
		18	18
			0
		1	1
			0
		2	2
			0
		3	3
1		7	8
		30	30
			0
			0
			0
			0
			0
1			1
			0
1		7	8
			0
			0
			0
12	0	220	232

m. Number of service reconnects (Res)				
24-Hour	48-Hour	Less than 7	7+ Days	Total
	1	1	1	3
				0
				0
1	1			2
1	1			2
1				1
3	3	2	2	10
4	3	2		9
				0
				0
4	1	1		6
				0
4	5	3	3	15
8	2	1		11
1	1	1	1	4
16	7	1	2	26
2	4	2	2	10
5	1	1		7
1	1			2
9	2	4		15
10	2			12
				0
				0
			1	1
			1	1
				0
				0
3	3	3	2	11
19	3	4		26
				0
			1	1
				0
				0
				0
				0
				0
1				1
				0
1	1	1		3
				0
				0
				0
93	42	27	16	178

Item j. Total number of residential and small commercial customers with arrears, segmented by 30-60 days; 6

Small Commercial - Feb 2022							
POSTAL	Total Accts	Total Arrears	30+ Acct	30+ Arrears	30 Avg Arrears	60+ Acct	60+ Arrears
97417	2	\$ 263.59	2	\$ 263.59	\$ 131.80		
97432	1	\$ 69.23	1	\$ 69.23	\$ 69.23		
97442	3	\$ 430.13	2	\$ 372.04	\$ 186.02	1	\$ 58.09
97457	6	\$ 997.40	3	\$ 246.59		1	\$ 371.13
97462	6	\$ 965.88	4	\$ 201.38	\$ 50.35	1	\$ 663.89
97469	1	\$ 446.76					
97470	105	\$ 31,613.54	60	\$ 16,940.94	\$ 282.35	24	\$ 7,851.69
97471	31	\$ 10,342.38	21	\$ 7,578.38	\$ 360.88	6	\$ 1,780.77
97479	31	\$ 8,373.58	20	\$ 4,035.90	\$ 201.80	4	\$ 1,815.50
97495	0	\$ -					
97496	10	\$ 2,211.13	5	\$ 561.57	\$ 112.31		
97497	0	\$ -					
97501	91	\$ 24,824.03	51	\$ 9,953.90	\$ 195.17	18	\$ 8,033.04
97502	62	\$ 25,327.79	34	\$ 11,809.77	\$ 347.35	14	\$ 6,564.98
97503	20	\$ 6,151.32	12	\$ 3,122.64	\$ 260.22	2	\$ 516.45
97504	82	\$ 38,138.29	61	\$ 23,527.28	\$ 385.69	6	\$ 3,311.17
97520	80	\$ 34,399.00	52	\$ 21,685.74	\$ 417.03	12	\$ 3,273.03
97524	22	\$ 11,684.03	14	\$ 6,344.67	\$ 453.19	1	\$ 1,732.62
97525	5	\$ 1,718.20	2	\$ 161.25	\$ 80.63	2	\$ 1,210.32
97526	102	\$ 53,857.42	62	\$ 35,755.65	\$ 576.70	20	\$ 7,207.59
97527	23	\$ 7,246.03	10	\$ 1,634.08	\$ 163.41	8	\$ 4,067.14
97528	0	\$ -					
97530	9	\$ 1,221.59	7	\$ 667.52	\$ 95.36	2	\$ 554.07
97535	16	\$ 3,506.56	10	\$ 1,838.29	\$ 183.83	3	\$ 909.08
97537	8	\$ 2,604.72	3	\$ 554.03	\$ 184.68	2	\$ 220.40
97539	1	\$ 24.86				1	\$ 24.86
97540	8	\$ 2,272.69	4	\$ 1,528.88	\$ 382.22	3	\$ 525.77
97601	66	\$ 21,394.06	45	\$ 12,241.36	\$ 272.03	10	\$ 4,653.28
97603	63	\$ 20,177.54	43	\$ 13,618.84	\$ 316.72	10	\$ 3,060.85
97623	2	\$ 246.85	2	\$ 246.85			
97627	1	\$ 178.25				1	\$ 178.25
97632	3	\$ 910.03	3	\$ 910.03	\$ 303.34		
97634	2	\$ 253.42	2	\$ 253.42	\$ 126.71		
97824	0	\$ -					
97827	2	\$ 825.87	2	\$ 825.87	\$ 412.94		
97841	0	\$ -					
97850	28	\$ 17,915.60	18	\$ 3,937.43	\$ 218.75	2	\$ 264.30
97867	0	\$ -					
97876	0	\$ -					
97883	3	\$ 436.60	3	\$ 436.60	\$ 145.53		
TOTAL	895	\$ 331,028.37	558	\$ 181,323.72	\$ 324.95	154	\$ 58,848.27

1-90 days; 91+ days, by zip code

60 Avg Arrears	90 + Acct	90+ Arrears	90 Avg Arrears	POSTAL	Total Accts	Total Arrears
			#DIV/0!	97417	1	\$ 2,050.68
				97432	1	\$ 3,081.33
\$ 58.09				97442	0	\$ -
\$ 371.13	2	\$ 379.68	\$ 189.84	97457	0	\$ -
\$ 663.89	1	\$ 100.61	\$ 100.61	97462	0	\$ -
	1	\$ 446.76	\$ 446.76	97469	0	\$ -
\$ 327.15	21	\$ 6,820.91	\$ 324.81	97470	0	\$ -
\$ 296.80	4	\$ 983.23	\$ 245.81	97471	1	\$ 4,559.44
\$ 453.88	7	\$ 2,522.18	\$ 360.31	97479	0	\$ -
				97495	1	\$ 48.85
	5	\$ 1,649.56	\$ 329.91	97496	0	\$ -
				97497	0	\$ -
\$ 446.28	22	\$ 6,837.09	\$ 310.78	97501	0	\$ -
\$ 468.93	14	\$ 6,953.04	\$ 496.65	97502	0	\$ -
\$ 258.23	6	\$ 2,512.23	\$ 418.71	97503	0	\$ -
\$ 551.86	15	\$ 11,299.84	\$ 753.32	97504	1	\$ 233.07
\$ 272.75	16	\$ 9,440.23	\$ 590.01	97520	0	\$ -
\$ 1,732.62	7	\$ 3,606.74	\$ 515.25	97524	2	\$ 2,563.77
\$ 605.16	1	\$ 346.63	\$ 346.63	97525	0	\$ -
\$ 360.38	20	\$ 10,894.18	\$ 544.71	97526	0	\$ -
\$ 508.39	5	\$ 1,544.81	\$ 308.96	97527	0	\$ -
				97528	0	\$ -
\$ 277.04				97530	0	\$ -
\$ 303.03	3	\$ 759.19	\$ 253.06	97535	0	\$ -
\$ 110.20	3	\$ 1,830.29	\$ 610.10	97537	0	\$ -
\$ 24.86				97539	0	\$ -
\$ 175.26	1	\$ 218.04		97540	0	\$ -
\$ 465.33	11	\$ 4,499.42	\$ 409.04	97601	0	\$ -
\$ 306.09	10	\$ 3,497.85	\$ 349.79	97603	0	\$ -
				97623	0	\$ -
\$ 178.25				97627	0	\$ -
				97632	0	\$ -
				97634	0	\$ -
				97824	0	\$ -
				97827	0	\$ -
				97841	0	\$ -
\$ 132.15	8	\$ 13,713.87	\$ 1,714.23	97850	0	\$ -
				97867	0	\$ -
				97876	0	\$ -
				97883	0	\$ -
\$ 382.13	183	\$ 90,856.38	\$ 496.48	TOTAL	7	\$ 12,537.14

90+ Arrears		90 Avg Arrears		POSTAL				
				Total Accts	Total Arrears	30+ Acct	30+ Arrears	
\$	2,050.68	\$	2,050.68	97417	45	\$ 8,384.64	14	\$ 1,370.23
				97432	8	\$ 994.90	3	\$ 282.84
				97442	23	\$ 4,001.82	11	\$ 647.69
				97457	166	\$ 27,765.49	74	\$ 6,931.72
				97462	34	\$ 6,159.17	19	\$ 2,004.44
				97469	42	\$ 6,263.04	20	\$ 1,476.64
				97470	540	\$ 104,614.70	230	\$ 24,865.88
				97471	400	\$ 69,026.21	163	\$ 15,201.95
				97479	187	\$ 35,210.16	87	\$ 9,137.46
				97495	51	\$ 8,914.94	29	\$ 2,828.11
				97496	181	\$ 34,044.30	77	\$ 7,522.44
				97497	1	\$ 279.71		
				97501	1,054	\$ 209,094.86	387	\$ 38,921.75
				97502	715	\$ 137,690.73	413	\$ 45,936.15
				97503	331	\$ 58,313.15	178	\$ 17,733.47
				97504	918	\$ 173,434.87	476	\$ 55,714.93
				97520	466	\$ 93,950.87	208	\$ 22,072.99
				97524	300	\$ 56,307.59	175	\$ 20,218.69
				97525	94	\$ 16,598.37	50	\$ 5,538.40
				97526	801	\$ 152,883.76	390	\$ 42,689.51
				97527	520	\$ 96,555.35	226	\$ 21,930.18
				97528	0	\$ -		
				97530	81	\$ 16,033.23	45	\$ 4,742.76
				97535	124	\$ 26,215.93	65	\$ 8,616.66
				97537	76	\$ 14,012.80	36	\$ 3,243.03
				97539	20	\$ 3,452.40	10	\$ 685.98
				97540	153	\$ 27,336.80	85	\$ 9,925.85
				97601	747	\$ 147,233.29	343	\$ 35,606.62
				97603	955	\$ 208,843.60	474	\$ 56,766.56
				97623	6	\$ 718.20	4	\$ 202.28
				97627	17	\$ 4,061.11	7	\$ 1,036.33
				97632	20	\$ 4,456.32	9	\$ 1,046.20
				97634	5	\$ 759.53	4	\$ 504.89
				97824	9	\$ 1,478.64	6	\$ 849.42
				97827	57	\$ 10,631.33	26	\$ 3,232.73
				97841	2	\$ 326.12	1	\$ 19.45
				97850	314	\$ 62,474.09	153	\$ 18,529.27
				97867	16	\$ 3,479.91	9	\$ 1,305.81
				97876	3	\$ 1,015.28	2	\$ 184.81
				97883	52	\$ 8,354.61	29	\$ 2,873.73
\$	2,050.68	\$	2,050.68	TOTAL	9,534	\$ 1,841,371.82	4538	\$ 492,397.85

Residential - Feb 2022

30 Avg Arrears	60+ Acct	60+ Arrears	60 Avg Arrears	90 + Acct	90+ Arrears	90 Avg Arrears
\$ 97.87	10	\$ 1,608.01	\$ 160.80	21	\$ 5,406.40	\$ 257.45
\$ 94.28	2	\$ 266.82	\$ 133.41	3	\$ 445.24	\$ 148.41
\$ 58.88	5	\$ 1,308.72	\$ 261.74	7	\$ 2,045.41	\$ 292.20
\$ 93.67	26	\$ 4,117.15	\$ 158.35	66	\$ 16,716.62	\$ 253.28
\$ 105.50	8	\$ 1,832.39	\$ 229.05	7	\$ 2,322.34	\$ 331.76
\$ 73.83	7	\$ 1,399.49	\$ 199.93	15	\$ 3,386.91	\$ 225.79
\$ 108.11	117	\$ 22,251.66	\$ 190.19	193	\$ 57,497.16	\$ 297.91
\$ 93.26	95	\$ 13,206.70	\$ 139.02	142	\$ 40,617.56	\$ 286.04
\$ 105.03	40	\$ 7,274.27	\$ 181.86	60	\$ 18,798.43	\$ 313.31
\$ 97.52	11	\$ 2,086.22	\$ 189.66	11	\$ 4,000.61	\$ 363.69
\$ 97.69	35	\$ 6,912.18	\$ 197.49	69	\$ 19,609.68	\$ 284.20
	1	\$ 279.71	\$ 279.71			
\$ 100.57	219	\$ 34,559.43	\$ 157.81	448	\$ 135,613.68	\$ 302.71
\$ 111.23	109	\$ 22,507.00	\$ 206.49	193	\$ 69,247.58	\$ 358.80
\$ 99.63	64	\$ 12,665.24	\$ 197.89	89	\$ 27,914.44	\$ 313.65
\$ 117.05	178	\$ 37,649.56	\$ 211.51	264	\$ 80,070.38	\$ 303.30
\$ 106.12	88	\$ 17,665.19	\$ 200.74	170	\$ 54,212.69	\$ 318.90
\$ 115.54	51	\$ 11,602.25	\$ 227.50	74	\$ 24,486.65	\$ 330.90
\$ 110.77	13	\$ 3,328.48	\$ 256.04	31	\$ 7,731.49	\$ 249.40
\$ 109.46	167	\$ 36,584.04	\$ 219.07	244	\$ 73,610.21	\$ 301.68
\$ 97.04	102	\$ 17,322.19	\$ 169.83	192	\$ 57,302.98	\$ 298.45
\$ 105.39	14	\$ 3,126.44	\$ 223.32	22	\$ 8,164.03	\$ 371.09
\$ 132.56	22	\$ 5,165.17	\$ 234.78	37	\$ 12,434.10	\$ 336.06
\$ 90.08	16	\$ 3,616.46	\$ 226.03	24	\$ 7,153.31	\$ 298.05
\$ 68.60	2	\$ 259.39	\$ 129.70	8	\$ 2,507.03	\$ 313.38
\$ 116.77	21	\$ 4,128.48	\$ 196.59	47	\$ 13,282.47	\$ 282.61
\$ 103.81	147	\$ 28,124.10	\$ 191.32	257	\$ 83,502.57	\$ 324.91
\$ 119.76	179	\$ 44,035.01	\$ 246.01	302	\$ 108,042.03	\$ 357.76
\$ 50.57				2	\$ 515.92	\$ 257.96
\$ 148.05	4	\$ 921.04	\$ 230.26	6	\$ 2,103.74	\$ 350.62
\$ 116.24	1	\$ 562.62	\$ 562.62	10	\$ 2,847.50	\$ 284.75
\$ 126.22				1	\$ 254.64	\$ 254.64
\$ 141.57	1	\$ 253.26	\$ 253.26	2	\$ 375.96	\$ 187.98
\$ 124.34	13	\$ 3,329.00	\$ 256.08	18	\$ 4,069.60	\$ 226.09
\$ 19.45	1	\$ 306.67	\$ 306.67			
\$ 121.11	58	\$ 12,372.85	\$ 213.33	103	\$ 31,571.97	\$ 306.52
\$ 145.09	2	\$ 410.46	\$ 205.23	5	\$ 1,763.64	\$ 352.73
\$ 92.41				1	\$ 830.47	\$ 830.47
\$ 99.09	6	\$ 870.73	\$ 145.12	17	\$ 4,610.15	\$ 271.19
\$ 108.51	1835	\$ 363,908.38	\$ 198.32	3161	\$ 985,065.59	\$ 311.63

Industrial - Feb 202

POSTAL	Total Accts	Total Arrears	30+ Acct	30+ Arrears	30 Avg Arrears	60+ Acct
97417	0	\$ -				
97432	0	\$ -				
97442	0	\$ -				
97457	0	\$ -				
97462	0	\$ -				
97469	0	\$ -				
97470	0	\$ -				
97471	0	\$ -				
97479	0	\$ -				
97495	0	\$ -				
97496	0	\$ -				
97497	0	\$ -				
97501	0	\$ -				
97502	0	\$ -				
97503	0	\$ -				
97504	0	\$ -				
97520	0	\$ -				
97524	0	\$ -				
97525	0	\$ -				
97526	0	\$ -				
97527	0	\$ -				
97528	0	\$ -				
97530	0	\$ -				
97535	0	\$ -				
97537	0	\$ -				
97539	0	\$ -				
97540	0	\$ -				
97601	0	\$ -				
97603	1	\$ 810.12				
97623	0	\$ -				
97627	0	\$ -				
97632	0	\$ -				
97634	0	\$ -				
97824	0	\$ -				
97827	0	\$ -				
97841	0	\$ -				
97850	0	\$ -				
97867	0	\$ -				
97876	0	\$ -				
97883	0	\$ -				
TOTAL	1	\$ 810.12	0	\$ -	#DIV/0!	0

