



e-FILING REPORT COVER SHEET

COMPANY NAME:

DOES REPORT CONTAIN CONFIDENTIAL INFORMATION? No Yes If yes, submit a redacted public version (or a cover letter) by email. Submit the confidential information as directed in OAR 860-001-0070 or the terms of an applicable protective order.

Select report type: RE (Electric) RG (Gas) RW (Water) RT (Telecommunications)
RO (Other, for example, industry safety information)

Did you previously file a similar report? No Yes, report docket number:

Report is required by: OAR
Statute
Order

Note: A one-time submission required by an order is a compliance filing and not a report (file compliance in the applicable docket)

Other
(For example, federal regulations, or requested by Staff)

Is this report associated with a specific docket/case? No Yes, docket number:

List Key Words for this report. We use these to improve search results.

Send the completed Cover Sheet and the Report in an email addressed to PUC.FilingCenter@state.or.us

Send confidential information, voluminous reports, or energy utility Results of Operations Reports to PUC Filing Center, PO Box 1088, Salem, OR 97308-1088 or by delivery service to 201 High Street SE Suite 100, Salem, OR 97301.



Avista Corp.

1411 East Mission P.O. Box 3727
Spokane, Washington 99220-0500
Telephone 509-489-0500
Toll Free 800-727-9170

December 8, 2022

Public Utilities Commission of Oregon
Attn: Filing Center
201 High Street SE, Suite 100
Salem, OR 97301-3612

RE: UM 2114 - Avista Utilities November 2022 COVID-19 Monthly Reporting requirements
per order No. 20-057

Filing Center:

Avista Corporation, dba Avista Utilities, hereby submits its November 2022 COVID-19
Report per order No. 20-057 in Docket UM 2114.

If you have any questions regarding this filing, please contact me at (509) 495-7950
amanda.ghering@avistacorp.com.

Sincerely,

/s/ Amanda Ghering

Amanda Ghering
Regulatory Policy Analyst

a. Number of Customers by Customer Class				
POSTAL	Commercial	Industrial	Residential	Total
97417	100		315	415
97432	9		53	62
97442	33	1	149	183
97457	180		1,487	1,667
97462	37		275	312
97469	40	8	271	319
97470	890	4	3,529	4,423
97471	602	5	5,106	5,713
97479	234	3	1,708	1,945
97495	16		508	524
97496	114	2	1,152	1,268
97497			2	2
97501	1,510	11	9,226	10,747
97502	657	3	6,491	7,151
97503	252	17	1,692	1,961
97504	1,415	1	13,352	14,768
97520	906	1	7,337	8,244
97524	138		2,835	2,973
97525	62		581	643
97526	1,236	7	6,442	7,685
97527	433	5	5,650	6,088
97528			2	2
97530	127		1,250	1,377
97535	155		1,136	1,291
97537	90		561	651
97539	42		229	271
97540	73		1,434	1,507
97601	860	8	6,547	7,415
97603	926	6	8,900	9,832
97623	11		61	72
97627	8		205	213
97632	32	1	129	162
97634	1		31	32
97824	30	1	323	354
97827	69	3	542	614
97841	16	1	135	152
97850	745	7	5,026	5,778
97867	27		148	175
97876	8	1	50	59
97883	63	1	782	846
Total	12,147	97	95,652	107,896

b. Fees assessed by Customer Class		
Commercial	Industrial	Residential
	1	
	1	
	2	
	32	
	12	
	20	
	2	
	40	
	27	
	9	1
	34	
	33	
	7	
	3	
	36	
	17	
	2	
	6	
	3	
	2	
	2	
	37	
	34	1
	1	
	1	
	2	
	2	
	2	
	29	1
	1	
400	3	0

	c. Time Payment Agreement Active During Month			
Total	Commercial	Industrial	Residential	Total
			5	5
			1	1
1				
1			11	11
2			5	5
			4	4
32	8		36	44
12			26	26
20	1		10	11
			2	2
2	1		11	12
40	8		85	93
27	3		61	64
10	3		17	20
34	5		114	119
33	8		39	47
7	4		23	27
3			3	3
36	5		53	58
17	2		46	48
2	2		5	7
6	1		16	17
3			5	5
2			2	2
2			10	10
37	8		71	79
35	11		119	130
1				
1			6	6
2			2	2
2			1	1
2			12	12
30	3		41	44
1			1	1
			4	4
403	73	-	847	920

d. Time Payment Agreement Started		
Commercial	Industrial	Residential
		2
		3
		2
		2
	6	12
		16
	1	6
		1
		5
	7	41
	2	32
	1	7
	3	59
	5	20
	3	10
		1
	2	28
	2	25
	1	4
		10
		2
		2
		2
	5	30
	8	44
		1
		3
	2	26
		1
		2
48	0	399

Item j. Total number of residential and small commercial customers with arrears, segmented b

Small Commer						
POSTAL	Total Accts	Total Arrears	30+ Acct	30+ Arrears	30 Avg Arrears	60+ Acct
97417	5	\$ 1,301.92	1	\$ 10.50	\$ 10.50	1
97432	1	\$ 23.01	1	\$ 23.01	\$ 23.01	
97442	2	\$ 197.50	1	\$ 9.35	\$ 9.35	
97457	8	\$ 2,375.05	2	\$ 20.99	\$ 10.50	3
97462	7	\$ 1,447.43	4	\$ 1,193.58	\$ 298.40	2
97469	2	\$ 106.38				2
97470	67	\$ 14,060.21	40	\$ 3,574.74	\$ 89.37	13
97471	38	\$ 3,769.90	25	\$ 1,469.19	\$ 58.77	5
97479	33	\$ 5,918.12	13	\$ 2,961.24	\$ 227.79	6
97495	2	\$ 82.77	1	\$ 41.63	\$ 41.63	1
97496	8	\$ 1,224.08	5	\$ 158.23	\$ 31.65	2
97497	0	\$ -				
97501	102	\$ 23,868.47	30	\$ 3,772.65	\$ 125.76	29
97502	46	\$ 6,853.29	21	\$ 1,088.99	\$ 51.86	8
97503	15	\$ 1,310.50	10	\$ 933.91	\$ 93.39	2
97504	63	\$ 8,366.35	31	\$ 3,763.37	\$ 121.40	18
97520	75	\$ 9,531.65	39	\$ 5,739.15	\$ 147.16	15
97524	15	\$ 2,079.09	7	\$ 524.19	\$ 74.88	6
97525	3	\$ 326.95	2	\$ 41.19	\$ 20.60	
97526	89	\$ 14,619.56	50	\$ 4,704.68	\$ 94.09	12
97527	20	\$ 2,855.70	5	\$ 219.71	\$ 43.94	4
97528	0	\$ -				
97530	7	\$ 2,276.23	2	\$ 25.81	\$ 12.91	2
97535	13	\$ 1,181.31	8	\$ 246.65	\$ 30.83	
97537	5	\$ 950.60	4	\$ 280.73	\$ 70.18	
97539	1	\$ 198.92				
97540	8	\$ 1,004.99	5	\$ 615.61	\$ 123.12	
97601	51	\$ 9,799.17	24	\$ 1,819.12	\$ 75.80	12
97603	60	\$ 16,422.37	36	\$ 1,448.87	\$ 40.25	12
97623	1	\$ 20.75	1	\$ 20.75	\$ 20.75	
97627	0	\$ -				
97632	1	\$ 300.05				1
97634	0	\$ -				
97824	1	\$ 263.77	1	\$ 263.77	\$ 263.77	
97827	1	\$ 76.80				
97841	0	\$ -				
97850	30	\$ 10,200.17	10	\$ 213.98	\$ 21.40	10
97867	0	\$ -				
97876	0	\$ -				
97883	1	\$ 17.34	1	\$ 17.34	\$ 17.34	
TOTAL	781	\$ 143,030.40	380	\$ 35,202.93	\$ 92.64	166

y 30-60 days; 61-90 days; 91+ days, by zip code

Total					POSTAL	Total Accts
60+ Arrears	60 Avg Arrears	90 + Acct	90+ Arrears	90 Avg Arrears		
\$ 34.68	\$ 34.68	3	\$ 1,256.74	\$ 418.91	97417	0
					97432	0
		1	\$ 188.15	\$ 188.15	97442	0
\$ 593.94	\$ 197.98	3	\$ 1,760.12	\$ 586.71	97457	0
\$ 69.36	\$ 34.68	1	\$ 184.49	\$ 184.49	97462	0
\$ 106.38	\$ 53.19				97469	0
\$ 2,913.98	\$ 224.15	14	\$ 7,571.49	\$ 540.82	97470	0
\$ 963.75	\$ 192.75	8	\$ 1,336.96	\$ 167.12	97471	0
\$ 655.45	\$ 109.24	14	\$ 2,301.43	\$ 164.39	97479	0
\$ 41.14	\$ 41.14				97495	0
\$ 145.13	\$ 72.57	1	\$ 920.72	\$ 920.72	97496	0
					97497	0
\$ 6,614.28	\$ 228.08	43	\$ 13,481.54	\$ 313.52	97501	1
\$ 841.56	\$ 105.20	17	\$ 4,922.74	\$ 289.57	97502	1
\$ 122.00	\$ 61.00	3	\$ 254.59	\$ 84.86	97503	1
\$ 740.62	\$ 41.15	14	\$ 3,862.36	\$ 275.88	97504	0
\$ 1,510.53	\$ 100.70	21	\$ 2,281.97	\$ 108.67	97520	1
\$ 1,240.54	\$ 206.76	2	\$ 314.36	\$ 157.18	97524	0
		1	\$ 285.76	\$ 285.76	97525	0
\$ 1,889.28	\$ 157.44	27	\$ 8,025.60	\$ 297.24	97526	0
\$ 287.75	\$ 71.94	11	\$ 2,348.24	\$ 213.48	97527	0
					97528	0
\$ 84.47	\$ 42.24	3	\$ 2,165.95	\$ 721.98	97530	0
		5	\$ 934.66	\$ 186.93	97535	0
		1	\$ 669.87	\$ 669.87	97537	0
		1	\$ 198.92	\$ 198.92	97539	0
		3	\$ 389.38	\$ 129.79	97540	0
\$ 1,128.16	\$ 94.01	15	\$ 6,851.89	\$ 456.79	97601	0
\$ 6,922.02	\$ 576.84	12	\$ 8,051.48	\$ 670.96	97603	1
					97623	0
					97627	0
\$ 300.05	\$ 300.05				97632	1
					97634	0
					97824	0
		1	\$ 76.80	\$ 76.80	97827	0
					97841	0
\$ 393.21	\$ 39.32	10	\$ 9,592.98	\$ 959.30	97850	0
					97867	0
					97876	0
					97883	0
\$ 27,598.28	\$ 166.25	235	\$ 80,229.19	\$ 341.40	TOTAL	6

90 + Acct	90+ Arrears	90 Avg Arrears	POSTAL	Total Accts	Total Arrears	30+ Acct
			97417	45	\$ 5,477.07	11
			97432	10	\$ 245.99	9
			97442	23	\$ 2,041.16	8
			97457	171	\$ 17,941.15	56
			97462	27	\$ 3,096.33	9
			97469	33	\$ 4,011.56	11
			97470	523	\$ 49,449.82	214
			97471	503	\$ 51,758.18	214
			97479	169	\$ 16,000.85	70
			97495	42	\$ 3,802.13	18
			97496	129	\$ 14,999.17	43
			97497	1	\$ 121.03	
			97501	1,202	\$ 146,575.48	313
			97502	614	\$ 65,932.35	224
			97503	256	\$ 24,428.95	94
			97504	1,019	\$ 106,704.83	393
			97520	491	\$ 52,666.97	150
			97524	255	\$ 27,090.07	91
			97525	71	\$ 6,557.60	29
			97526	721	\$ 69,942.38	276
			97527	506	\$ 59,529.50	143
			97528	0	\$ -	
			97530	86	\$ 7,622.07	38
			97535	109	\$ 11,919.26	45
			97537	67	\$ 6,119.46	31
			97539	16	\$ 1,233.99	6
			97540	157	\$ 15,306.89	53
			97601	708	\$ 90,757.33	225
			97603	795	\$ 98,525.94	277
			97623	6	\$ 200.39	4
			97627	17	\$ 2,085.96	7
			97632	12	\$ 1,746.15	3
			97634	2	\$ 199.04	1
			97824	16	\$ 1,216.83	7
			97827	58	\$ 10,254.78	16
			97841	1	\$ 48.33	
			97850	271	\$ 33,633.09	45
			97867	12	\$ 1,569.63	4
			97876	3	\$ 2,269.82	1
			97883	53	\$ 5,770.94	14
0	\$ -	#DIV/0!	TOTAL	9,200	\$ 1,018,852.47	3153

Residential						
30+ Arrears	30 Avg Arrears	60+ Acct	60+ Arrears	60 Avg Arrears	90 + Acct	90+ Arrears
\$ 269.77	\$ 24.52	6	\$ 251.73	\$ 41.96	28	\$ 4,955.57
\$ 193.98	\$ 21.55				1	\$ 52.01
\$ 420.54	\$ 52.57	5	\$ 259.83	\$ 51.97	10	\$ 1,360.79
\$ 1,333.04	\$ 23.80	24	\$ 1,388.91	\$ 57.87	91	\$ 15,219.20
\$ 251.55	\$ 27.95	5	\$ 232.12	\$ 46.42	13	\$ 2,612.66
\$ 405.51	\$ 36.86	6	\$ 325.22	\$ 54.20	16	\$ 3,280.83
\$ 6,525.98	\$ 30.50	82	\$ 3,875.18	\$ 47.26	227	\$ 39,048.66
\$ 7,745.79	\$ 36.20	82	\$ 4,829.61	\$ 58.90	207	\$ 39,182.78
\$ 2,596.81	\$ 37.10	27	\$ 1,382.34	\$ 51.20	72	\$ 12,021.70
\$ 642.23	\$ 35.68	9	\$ 435.50	\$ 48.39	15	\$ 2,724.40
\$ 1,397.00	\$ 32.49	24	\$ 1,085.99	\$ 45.25	62	\$ 12,516.18
					1	\$ 121.03
\$ 10,619.45	\$ 33.93	263	\$ 12,579.74	\$ 47.83	626	\$ 123,376.29
\$ 5,856.74	\$ 26.15	103	\$ 5,150.99	\$ 50.01	287	\$ 54,924.62
\$ 2,416.01	\$ 25.70	35	\$ 1,885.31	\$ 53.87	127	\$ 20,127.63
\$ 13,099.23	\$ 33.33	165	\$ 10,251.67	\$ 62.13	461	\$ 83,353.93
\$ 6,293.91	\$ 41.96	91	\$ 4,451.86	\$ 48.92	250	\$ 41,921.20
\$ 2,545.14	\$ 27.97	50	\$ 4,142.12	\$ 82.84	114	\$ 20,402.81
\$ 590.23	\$ 20.35	11	\$ 649.83	\$ 59.08	31	\$ 5,317.54
\$ 7,757.05	\$ 28.11	124	\$ 6,519.02	\$ 52.57	321	\$ 55,666.31
\$ 4,070.91	\$ 28.47	80	\$ 4,551.16	\$ 56.89	283	\$ 50,907.43
\$ 967.42	\$ 25.46	9	\$ 388.37	\$ 43.15	39	\$ 6,266.28
\$ 1,028.72	\$ 22.86	20	\$ 1,109.72	\$ 55.49	44	\$ 9,780.82
\$ 790.19	\$ 25.49	14	\$ 764.54	\$ 54.61	22	\$ 4,564.73
\$ 93.94	\$ 15.66	4	\$ 173.27	\$ 43.32	6	\$ 966.78
\$ 1,095.64	\$ 20.67	21	\$ 893.72	\$ 42.56	83	\$ 13,317.53
\$ 8,119.72	\$ 36.09	116	\$ 6,721.29	\$ 57.94	367	\$ 75,916.32
\$ 8,467.14	\$ 30.57	135	\$ 8,139.93	\$ 60.30	383	\$ 81,918.87
\$ 116.39	\$ 29.10				2	\$ 84.00
\$ 190.35	\$ 27.19				10	\$ 1,895.61
\$ 54.69	\$ 18.23	1	\$ 19.25	\$ 19.25	8	\$ 1,672.21
\$ 10.00					1	\$ 189.04
\$ 144.69	\$ 20.67	2	\$ 170.73	\$ 85.37	7	\$ 901.41
\$ 397.92	\$ 24.87	9	\$ 413.93	\$ 45.99	33	\$ 9,442.93
		1	\$ 48.33	\$ 48.33		
\$ 2,121.05	\$ 47.13	61	\$ 2,661.17	\$ 43.63	165	\$ 28,850.87
\$ 120.12	\$ 30.03				8	\$ 1,449.51
\$ 0.30	\$ 0.30				2	\$ 2,269.52
\$ 318.26	\$ 22.73	6	\$ 396.21	\$ 66.04	33	\$ 5,056.47
\$ 99,067.41	\$ 31.42	1591	\$ 86,148.59	\$ 54.15	4456	\$ 833,636.47

	Inc					
90 Avg Arrears	POSTAL	Total Accts	Total Arrears	30+ Acct	30+ Arrears	30 Avg Arrears
\$ 176.98	97417	0	\$ -			
\$ 52.01	97432	0	\$ -			
\$ 136.08	97442	0	\$ -			
\$ 167.24	97457	0	\$ -			
\$ 200.97	97462	0	\$ -			
\$ 205.05	97469	0	\$ -			
\$ 172.02	97470	0	\$ -			
\$ 189.29	97471	0	\$ -			
\$ 166.97	97479	0	\$ -			
\$ 181.63	97495	0	\$ -			
\$ 201.87	97496	0	\$ -			
\$ 121.03	97497	0	\$ -			
\$ 197.09	97501	0	\$ -			
\$ 191.37	97502	0	\$ -			
\$ 158.49	97503	0	\$ -			
\$ 180.81	97504	0	\$ -			
\$ 167.68	97520	0	\$ -			
\$ 178.97	97524	0	\$ -			
\$ 171.53	97525	0	\$ -			
\$ 173.42	97526	0	\$ -			
\$ 179.88	97527	0	\$ -			
	97528	0	\$ -			
\$ 160.67	97530	0	\$ -			
\$ 222.29	97535	0	\$ -			
\$ 207.49	97537	0	\$ -			
\$ 161.13	97539	0	\$ -			
\$ 160.45	97540	0	\$ -			
\$ 206.86	97601	0	\$ -			
\$ 213.89	97603	0	\$ -			
\$ 42.00	97623	0	\$ -			
\$ 189.56	97627	0	\$ -			
\$ 209.03	97632	1	\$ 17.00	1	\$ 17.00	\$ 17.00
\$ 189.04	97634	0	\$ -			
\$ 128.77	97824	0	\$ -			
\$ 286.15	97827	0	\$ -			
	97841	0	\$ -			
\$ 174.85	97850	0	\$ -			
\$ 181.19	97867	0	\$ -			
\$ 1,134.76	97876	1	\$ 1.49	1	\$ 1.49	\$ 1.49
\$ 153.23	97883	0	\$ -			
\$ 187.08	TOTAL	2	\$ 18.49	2	\$ 18.49	\$ 9.25

