



e-FILING REPORT COVER SHEET

COMPANY NAME:

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Select report type: RE (Electric) RG (Gas) RW (Water) RT (Telecommunications)
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Statute
Order

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Avista Corp.

1411 East Mission P.O. Box 3727
Spokane, Washington 99220-0500
Telephone 509-489-0500
Toll Free 800-727-9170

January 18, 2022

Public Utilities Commission of Oregon
Attn: Filing Center
201 High Street SE, Suite 100
Salem, OR 97301-3612

RE: UM 2114 - Avista Utilities December 2021 COVID-19 Monthly and Quarterly Reporting requirements per order No. 20-057

Filing Center:

Avista Corporation, dba Avista Utilities, hereby submits its December and fourth Quarter 2021 COVID-19 Report per order No. 20-057 in Docket UM 2114. Included with its COVID-19 Collections Report is Avista's response to updated Information Request (IR) No. 25 and No. 41.

If you have any questions regarding this filing, please contact me at (509) 495-7950 amanda.ghering@avistacorp.com.

Sincerely,

/s/ Amanda Ghering

Amanda Ghering
Regulatory Policy Analyst

a. Number of Customers by Customer Class				
POSTAL	Commercial	Industrial	Residential	Total
97417	102		316	418
97432	10		56	66
97442	33	1	156	190
97457	179		1,491	1,670
97462	35		274	309
97469	41	8	276	325
97470	888	4	3,562	4,454
97471	600	5	5,076	5,681
97479	239	3	1,685	1,927
97495	16		509	525
97496	116	2	1,156	1,274
97497			2	2
97501	1,497	11	9,195	10,703
97502	668	3	6,455	7,126
97503	246	17	1,682	1,945
97504	1,420	1	13,180	14,601
97520	917	1	7,365	8,283
97524	140		2,777	2,917
97525	61		594	655
97526	1,249	7	6,463	7,719
97527	445	5	5,585	6,035
97528			2	2
97530	130		1,245	1,375
97535	147		1,090	1,237
97537	90		563	653
97539	43		221	264
97540	71		1,355	1,426
97601	849	9	6,538	7,396
97603	927	6	8,877	9,810
97623	10		56	66
97627	8		203	211
97632	32	1	127	160
97634	1		27	28
97824	31	1	316	348
97827	69	3	547	619
97841	16	1	135	152
97850	744	7	5,016	5,767
97867	26		146	172
97876	8	1	52	61
97883	63	1	779	843
Total	12,167	98	95,150	107,415

b. Fees assessed by Customer Class			
Commercial	Industrial	Residential	Total
6			6
3			3
1			1
6			6
4			4
1			1
63	1		64
32			32
9			9
1			1
10			10
			0
107			107
54			54
14	1		15
61			61
61			61
17			17
5			5
80			80
10			10
			0
5			5
7			7
7			7
2			2
2			2
56			56
63	1		64
2			2
			0
3			3
			0
			0
5			5
			0
37			37
			0
			0
734	3	0	737

c. Time Payment Agreement Active During Mon

Commercial	Industrial	Residential	Total
2		8	10
0		2	2
1		0	1
1		16	17
1		3	4
0		4	4
9		32	41
5		26	31
2		13	15
0		5	5
2		14	16
0		0	0
14		83	97
6		57	63
5		29	34
3		81	84
4		42	46
0		19	19
0		5	5
6		57	63
2		41	43
0		0	0
0		6	6
0		5	5
2		6	8
0		0	0
1		13	14
3		93	96
6		107	113
0		1	1
0		3	3
0		0	0
0		0	0
0		0	0
1		11	12
0		1	1
0		39	39
0		3	3
0		1	1
1		7	8
77	0	833	910

d. Time Payment Agreement Started During M

Commercial	Industrial	Residential	Total
2		8	10
0		0	0
0		0	0
1		7	8
1		2	3
0		3	3
9		18	27
2		17	19
1		8	9
0		2	2
2		10	12
0		0	0
11		60	71
5		27	32
4		20	24
2		53	55
1		26	27
0		10	10
0		2	2
5		33	38
1		28	29
0		0	0
0		2	2
0		4	4
2		1	3
0		0	0
0		4	4
2		55	57
5		58	63
0		1	1
0		1	1
0		0	0
0		0	0
0		0	0
1		6	7
0		0	0
0		26	26
0		2	2
0		1	1
0		7	7
57	0	502	559

Item j. Total number of residential and small commercial customers with arrears, segmented by 30-60 days;

Small Commercial - Nov 2021							
POSTAL	Total Accts	Total Arrears	30+ Acct	30+ Arrears	30 Avg Arrears	60+ Acct	60+ Arrears
97417	5	\$ 450.66	1	\$ 3.33	\$ 3.33	1	\$ 27.23
97432	2	\$ 2,615.63	2	\$ 2,615.63	\$ 1,307.82		
97442	3	\$ 197.45	2	\$ 83.64	\$ 41.82		
97457	10	\$ 607.81			#DIV/0!	5	\$ 333.06
97462	6	\$ 1,562.39	4	\$ 816.89	\$ 204.22		
97469	1	\$ 123.96					
97470	80	\$ 9,938.91	50	\$ 5,236.66	\$ 104.73	11	\$ 1,101.58
97471	25	\$ 2,221.46	20	\$ 1,613.57	\$ 80.68	1	\$ 20.51
97479	26	\$ 2,800.98	15	\$ 1,399.52	\$ 93.30	7	\$ 418.14
97495	1	\$ 117.64					
97496	16	\$ 3,003.30	8	\$ 1,498.55	\$ 187.32	2	\$ 228.65
97497	0	\$ -					
97501	122	\$ 29,463.02	66	\$ 18,801.97	\$ 284.88	23	\$ 2,470.61
97502	56	\$ 7,460.18	25	\$ 1,684.30	\$ 67.37	6	\$ 569.32
97503	18	\$ 2,654.01	12	\$ 1,513.74	\$ 126.15	2	\$ 518.10
97504	70	\$ 11,903.52	41	\$ 4,303.39	\$ 104.96	7	\$ 4,155.92
97520	63	\$ 14,640.71	32	\$ 7,149.19	\$ 223.41	8	\$ 2,576.32
97524	25	\$ 3,703.21	11	\$ 1,763.58	\$ 160.33	6	\$ 663.70
97525	6	\$ 848.79	3	\$ 409.93	\$ 136.64	1	\$ 35.02
97526	103	\$ 19,641.56	64	\$ 10,894.93	\$ 170.23	14	\$ 1,876.01
97527	13	\$ 1,103.67	5	\$ 417.43	\$ 83.49	3	\$ 377.01
97528	0	\$ -					
97530	6	\$ 937.94	4	\$ 705.20	\$ 176.30	1	\$ 42.05
97535	22	\$ 6,489.16	15	\$ 5,197.20	\$ 346.48	3	\$ 224.13
97537	9	\$ 2,288.40	3	\$ 284.32	\$ 94.77	2	\$ 895.71
97539	2	\$ 100.47	2	\$ 100.47	\$ 50.24		
97540	10	\$ 5,211.97	10	\$ 5,211.97	\$ 521.20		
97601	60	\$ 8,645.21	32	\$ 3,264.90	\$ 102.03	13	\$ 1,192.73
97603	61	\$ 32,151.69	36	\$ 7,276.33	\$ 202.12	8	\$ 23,056.15
97623	0	\$ -			#DIV/0!		
97627	0	\$ -					
97632	0	\$ -			#DIV/0!		
97634	0	\$ -					
97824	0	\$ -					
97827	3	\$ 378.69	1	\$ 131.79	\$ 131.79		
97841	0	\$ -					
97850	23	\$ 5,559.15	6	\$ 504.12	\$ 84.02	5	\$ 488.75
97867	0	\$ -					
97876	0	\$ -					
97883	0	\$ -					
TOTAL	847	\$ 176,821.54	470	\$ 82,882.55	\$ 176.35	129	\$ 41,270.70

61-90 days; 91+ days, by zip code

60 Avg Arrears	90 + Acct	90+ Arrears	90 Avg Arrears	POSTAL	Total Accts	Total Arrears
\$ 27.23	3	\$ 420.10	\$ 140.03	97417	1	\$ 1,089.24
				97432	0	\$ -
#DIV/0!	1	\$ 113.81		97442	0	\$ -
\$ 66.61	5	\$ 274.75	\$ 54.95	97457	0	\$ -
#DIV/0!	2	\$ 745.50	\$ 372.75	97462	0	\$ -
	1	\$ 123.96	\$ 123.96	97469	0	\$ -
\$ 100.14	19	\$ 3,600.67	\$ 189.51	97470	0	\$ -
\$ 20.51	4	\$ 587.38	\$ 146.85	97471	0	\$ -
\$ 59.73	4	\$ 983.32	\$ 245.83	97479	0	\$ -
	1	\$ 117.64	\$ 117.64	97495	0	\$ -
\$ 114.33	6	\$ 1,276.10	\$ 212.68	97496	0	\$ -
				97497	0	\$ -
\$ 107.42	33	\$ 8,190.44	\$ 248.20	97501	1	\$ 1,664.01
\$ 94.89	25	\$ 5,206.56	\$ 208.26	97502	1	\$ 1.60
\$ 259.05	4	\$ 622.17	\$ 155.54	97503	0	\$ -
\$ 593.70	22	\$ 3,444.21	\$ 156.56	97504	0	\$ -
\$ 322.04	23	\$ 4,915.20	\$ 213.70	97520	0	\$ -
\$ 110.62	8	\$ 1,275.93	\$ 159.49	97524	0	\$ -
\$ 35.02	2	\$ 403.84	\$ 201.92	97525	0	\$ -
\$ 134.00	25	\$ 6,870.62	\$ 274.82	97526	0	\$ -
\$ 125.67	5	\$ 309.23	\$ 61.85	97527	0	\$ -
				97528	0	\$ -
\$ 42.05	1	\$ 190.69	\$ 190.69	97530	1	\$ 464.41
\$ 74.71	4	\$ 1,067.83	\$ 266.96	97535	0	\$ -
\$ 447.86	4	\$ 1,108.37	\$ 277.09	97537	0	\$ -
				97539	0	\$ -
			#DIV/0!	97540	0	\$ -
\$ 91.75	15	\$ 4,187.58	\$ 279.17	97601	0	\$ -
\$ 2,882.02	17	\$ 1,819.21	\$ 107.01	97603	0	\$ -
				97623	0	\$ -
				97627	0	\$ -
				97632	0	\$ -
				97634	0	\$ -
				97824	0	\$ -
	2	\$ 246.90	\$ 123.45	97827	0	\$ -
				97841	0	\$ -
\$ 97.75	12	\$ 4,566.28	\$ 380.52	97850	0	\$ -
				97867	0	\$ -
				97876	0	\$ -
				97883	0	\$ -
\$ 319.93	248	\$ 52,668.29	\$ 212.37	TOTAL	4	\$ 3,219.26

90+ Arrears	90 Avg Arrears	POSTAL	Total Accts	Total Arrears	30+ Acct	30+ Arrears
		97417	45	\$ 5,496.52	3	\$ 71.34
		97432	8	\$ 800.69	2	\$ 85.24
		97442	17	\$ 2,102.78	11	\$ 786.94
		97457	136	\$ 17,061.66	2	\$ 186.92
		97462	29	\$ 4,211.91	11	\$ 951.52
		97469	34	\$ 4,044.67	2	\$ 41.01
		97470	499	\$ 62,774.55	185	\$ 11,011.35
		97471	456	\$ 54,862.89	195	\$ 13,073.07
		97479	162	\$ 19,982.19	77	\$ 3,997.83
		97495	39	\$ 5,087.39	21	\$ 1,457.63
		97496	164	\$ 20,531.33	60	\$ 2,538.78
		97497	1	\$ 232.43		
		97501	1,273	\$ 170,378.30	448	\$ 29,709.42
		97502	582	\$ 83,807.91	234	\$ 11,300.23
		97503	264	\$ 34,422.74	107	\$ 4,745.51
		97504	1,083	\$ 138,564.62	491	\$ 35,698.76
		97520	435	\$ 63,570.49	131	\$ 6,329.91
		97524	287	\$ 33,177.08	146	\$ 8,606.83
		97525	86	\$ 9,929.09	34	\$ 2,024.78
		97526	748	\$ 86,426.85	334	\$ 20,434.75
		97527	511	\$ 68,545.26	163	\$ 8,321.79
		97528	0	\$ -		
		97530	78	\$ 14,597.59	32	\$ 1,492.74
		97535	119	\$ 15,938.76	59	\$ 3,401.88
		97537	66	\$ 7,536.48	32	\$ 1,731.48
		97539	20	\$ 1,720.36	12	\$ 581.56
		97540	149	\$ 20,609.14	56	\$ 2,430.86
		97601	661	\$ 99,295.00	198	\$ 11,314.09
		97603	810	\$ 118,226.44	356	\$ 23,030.98
		97623	4	\$ 605.74		
		97627	14	\$ 2,158.89	5	\$ 458.35
		97632	14	\$ 1,096.19	7	\$ 301.51
		97634	2	\$ 244.92		
		97824	8	\$ 513.42	3	\$ 111.61
		97827	56	\$ 6,599.23	21	\$ 1,100.20
		97841	3	\$ 623.17		
		97850	297	\$ 34,063.57	54	\$ 2,445.34
		97867	15	\$ 3,316.53	5	\$ 305.32
		97876	4	\$ 414.00	1	\$ 30.48
		97883	50	\$ 6,148.61	17	\$ 580.76
\$ -	#DIV/0!	TOTAL	9,229	\$ 1,219,719.39	3515	\$ 210,690.77

Residential - Nov 2021

30 Avg Arrears	60+ Acct	60+ Arrears	60 Avg Arrears	90 + Acct	90+ Arrears	90 Avg Arrears
\$ 23.78	12	\$ 624.72	\$ 52.06	30	\$ 4,800.46	\$ 160.02
\$ 42.62	2	\$ 197.89	\$ 98.95	4	\$ 517.56	\$ 129.39
\$ 71.54				6	\$ 1,315.84	\$ 219.31
\$ 93.46	34	\$ 2,040.27	\$ 60.01	100	\$ 14,834.47	\$ 148.34
\$ 86.50	7	\$ 789.58	\$ 112.80	11	\$ 2,470.81	\$ 224.62
\$ 20.51	12	\$ 444.99	\$ 37.08	20	\$ 3,558.67	\$ 177.93
\$ 59.52	82	\$ 8,014.99	\$ 97.74	232	\$ 43,748.21	\$ 188.57
\$ 67.04	73	\$ 6,092.46	\$ 83.46	188	\$ 35,697.36	\$ 189.88
\$ 51.92	23	\$ 2,032.38	\$ 88.36	62	\$ 13,951.98	\$ 225.03
\$ 69.41	4	\$ 254.42	\$ 63.61	14	\$ 3,375.34	\$ 241.10
\$ 42.31	38	\$ 3,806.22	\$ 100.16	66	\$ 14,186.33	\$ 214.94
				1	\$ 232.43	\$ 232.43
\$ 66.32	233	\$ 18,148.06	\$ 77.89	592	\$ 122,520.82	\$ 206.96
\$ 48.29	87	\$ 8,587.62	\$ 98.71	261	\$ 63,920.06	\$ 244.90
\$ 44.35	43	\$ 3,777.55	\$ 87.85	114	\$ 25,899.68	\$ 227.19
\$ 72.71	174	\$ 16,527.35	\$ 94.98	418	\$ 86,338.51	\$ 206.55
\$ 48.32	67	\$ 5,930.03	\$ 88.51	237	\$ 51,310.55	\$ 216.50
\$ 58.95	50	\$ 4,752.76	\$ 95.06	91	\$ 19,817.49	\$ 217.77
\$ 59.55	16	\$ 968.81	\$ 60.55	36	\$ 6,935.50	\$ 192.65
\$ 61.18	111	\$ 9,894.34	\$ 89.14	303	\$ 56,097.76	\$ 185.14
\$ 51.05	84	\$ 7,112.48	\$ 84.67	264	\$ 53,110.99	\$ 201.18
\$ 46.65	8	\$ 762.61	\$ 95.33	38	\$ 12,342.24	\$ 324.80
\$ 57.66	14	\$ 1,387.14	\$ 99.08	46	\$ 11,149.74	\$ 242.39
\$ 54.11	8	\$ 756.52	\$ 94.57	26	\$ 5,048.48	\$ 194.17
\$ 48.46	4	\$ 328.51	\$ 82.13	4	\$ 810.29	\$ 202.57
\$ 43.41	21	\$ 1,625.92	\$ 77.42	72	\$ 16,552.36	\$ 229.89
\$ 57.14	98	\$ 10,409.30	\$ 106.22	365	\$ 77,571.61	\$ 212.52
\$ 64.69	117	\$ 16,414.56	\$ 140.30	337	\$ 78,780.90	\$ 233.77
	2	\$ 202.99	\$ 101.50	2	\$ 402.75	\$ 201.38
\$ 91.67	2	\$ 176.40	\$ 88.20	7	\$ 1,524.14	\$ 217.73
\$ 43.07	2	\$ 200.65	\$ 100.33	5	\$ 594.03	\$ 118.81
	1	\$ 156.80	\$ 156.80	1	\$ 88.12	\$ 88.12
\$ 37.20				5	\$ 401.81	\$ 80.36
\$ 52.39	3	\$ 174.24	\$ 58.08	32	\$ 5,324.79	\$ 166.40
				3	\$ 623.17	\$ 207.72
\$ 45.28	75	\$ 4,816.12	\$ 64.21	168	\$ 26,802.11	\$ 159.54
\$ 61.06	5	\$ 1,973.04	\$ 394.61	5	\$ 1,038.17	\$ 207.63
\$ 30.48				3	\$ 383.52	\$ 127.84
\$ 34.16	7	\$ 785.77	\$ 112.25	26	\$ 4,782.08	\$ 183.93
\$ 59.94	1519	\$ 140,167.49	\$ 92.28	4195	\$ 868,861.13	\$ 207.12

Industrial - Nov 20

POSTAL	Total Accts	Total Arrears	30+ Acct	30+ Arrears	30 Avg Arrears	60+ Acct
97417	0	\$ -				
97432	0	\$ -				
97442	0	\$ -				
97457	0	\$ -				
97462	0	\$ -				
97469	0	\$ -				
97470	0	\$ -				
97471	0	\$ -				
97479	0	\$ -				
97495	0	\$ -				
97496	0	\$ -				
97497	0	\$ -				
97501	0	\$ -				
97502	0	\$ -				
97503	0	\$ -				
97504	0	\$ -				
97520	0	\$ -				
97524	0	\$ -				
97525	0	\$ -				
97526	0	\$ -				
97527	0	\$ -				
97528	0	\$ -				
97530	0	\$ -				
97535	0	\$ -				
97537	0	\$ -				
97539	0	\$ -				
97540	0	\$ -				
97601	1	\$ 1,510.72	1	\$ 1,510.72	\$ 1,510.72	
97603	1	\$ 232.00				1
97623	0	\$ -				
97627	0	\$ -				
97632	0	\$ -				
97634	0	\$ -				
97824	0	\$ -				
97827	0	\$ -				
97841	0	\$ -				
97850	0	\$ -				
97867	0	\$ -				
97876	0	\$ -				
97883	0	\$ -				
TOTAL	2	\$ 1,742.72	1	\$ 1,510.72	\$ 1,510.72	1

POSTAL	e. The number of customers completing a TPA during the period			
	Commercial	Industrial	Residential	Total
97417	2	0	11	13
97432	0	0	2	2
97442	1	0	0	1
97457	1	0	23	24
97462	0	0	4	4
97469	0	0	4	4
97470	7	0	48	55
97471	5	0	56	61
97479	2	0	19	21
97495	0	0	6	6
97496	2	0	19	21
97497	0	0	0	0
97501	22	0	140	162
97502	6	0	83	89
97503	7	0	36	43
97504	8	0	125	133
97520	9	0	83	92
97524	2	0	30	32
97525	0	0	5	5
97526	7	0	67	74
97527	5	0	71	76
97528	0	0	0	0
97530	1	0	21	22
97535	1	0	15	16
97537	2	0	9	11
97539	0	0	0	0
97540	4	0	15	19
97601	9	0	116	125
97603	8	0	144	152
97623	0	0	2	2
97627	1	0	2	3
97632	0	0	2	2
97634	0	0	1	1
97824	0	0	0	0
97827	0	0	11	11
97841	0	0	1	1
97850	6	0	68	74
97867	0	0	3	3
97876	0	0	0	0
97883	1	0	6	7
Total	119	0	1248	1367

f. The number of customers, by customer class, renegotiating TPAs during the period			
Commercial	Industrial	Residential	Total
	0		0
	0		0
	0		0
	0		0
	0		0
	0		0
	0		0
	0	1	1
	0	1	1
	0		0
	0	1	1
	0		0
	0	5	5
	0	3	3
	0		0
	0	6	6
	0	1	1
	0	1	1
	0		0
	0	2	2
	0		0
	0	1	1
	0		0
	1	0	1
	1	0	1
	0	9	10
	0	16	16
	0		0
	0		0
	0		0
	0		0
	0		0
	0		0
	0	2	2
	0		0
	0		0
	0	1	1
Total	2	0	53

communications delivered by vintage (30-day, personal contact)

Personal Contact	Total
10	52
1	5
0	2
37	144
8	30
10	36
101	386
93	292
20	92
8	28
37	136
0	0
264	1047
138	495
52	202
225	856
105	490
37	232
6	48
150	558
99	388
0	0
6	37
20	127
16	44
0	0
43	167
275	976
257	994
1	7
3	13
0	6
0	0
0	0
12	60
1	4
70	307
1	6
0	0
13	45
2119	8312

Staff IR_25 Please provide the Company's Whole Company small commercial customer count and small commercial disconnects for the present month. This is an ongoing request through December 2021.

Small Commercial	Dec-20	Jan-21	Feb-21	Mar-21	Apr-21
Customers	77391	77386	77329	77435	77407
Non-Payment Disconnects	3		35	32	22
All Other Disconnects	18	20	13	58	75
Disconnects as Percentage of Customers	0.027%	0.026%	0.062%	0.116%	0.125%
Non-Payment Disconnect %	0.004%	0.000%	0.045%	0.041%	0.028%
All Other Disconnects %	0.023%	0.026%	0.017%	0.075%	0.097%

Commercial disconnects in an MS Excel table as shown below from December 2020 through

May-21	Jun-21	Jul-21	Aug-21	Sep-21	Oct-21	Nov-21	Dec-21
77369	77436	77385	77433	77529	77832	77864	78122
20	22	28	11	10	9	9	19
22	17	37	35	24	27	32	36
0.054%	0.050%	0.084%	0.059%	0.044%	0.046%	0.053%	0.070%
0.026%	0.028%	0.036%	0.014%	0.013%	0.012%	0.012%	0.024%
0.028%	0.022%	0.048%	0.045%	0.031%	0.035%	0.041%	0.046%

Staff IR_41_ Standing Information Request for Monthly data updates in the form of the complete tables shown customers and customer disconnects, also providing monthly small Oregon commercial customers and disconn

Oregon Small Commercial Disconnects	Jan-21	Feb-21	Mar-21	Apr-21	May-21
Small Commercial Customers	12,018	12,039	12,037	12,004	11,945
Small Commercial Disconnects	7	34	28	21	15
Disconnects as Percentage of Customers	0.06%	0.28%	0.23%	0.17%	0.13%

Oregon Small Commercial Disconnects	Jan-19	Feb-19	Mar-19	Apr-19	May-19
Small Commercial Customers	11,974	11,956	11,951	11,936	11,927
Small Commercial Disconnects	10	13	12	12	17
Disconnects as Percentage of Customers	0.08%	0.11%	0.10%	0.10%	0.14%

Oregon Small Commercial Disconnects	Jan-18	Feb-18	Mar-18	Apr-18	May-18
Small Commercial Customers	11,951	11,913	11,899	11,881	11,835
Small Commercial Disconnects	10	10	22	15	34
Disconnects as Percentage of Customers	0.08%	0.08%	0.18%	0.13%	0.29%

below January thru the just prior month, monthly Oregon small commercial number of
 ects for each month of 2018 and 2019

Jun-21	Jul-21	Aug-21	Sep-21	Oct-21	Nov-21	Dec-21
11,923	11,898	11,864	11,888	11,939	11,974	12,033
22	24	8	5	10	11	10
0.18%	0.20%	0.07%	0.04%	0.08%	0.09%	0.08%

Jun-19	Jul-19	Aug-19	Sep-19	Oct-19	Nov-19	Dec-19
11,907	11,884	11,891	11,881	11,955	11,978	12,024
12	7	13	15	11	2	10
0.10%	0.06%	0.11%	0.13%	0.09%	0.02%	0.08%

Jun-18	Jul-18	Aug-18	Sep-18	Oct-18	Nov-18	Dec-18
11,811	11,789	11,871	11,780	11,860	11,916	11,926
19	16	28	7	12	8	10
0.16%	0.14%	0.24%	0.06%	0.10%	0.07%	0.08%

Avista Debt Relief Spending

2021-2022	Automatic			Forgiveness		
	\$ 214,661.76			\$ 675,211.07		
	Automatic	Customer Co	Avg Benefit	Forgiveness	Customer Co	Avg Benefit
Feb-21			#DIV/0!			#DIV/0!
Mar-21	\$ -	-	#DIV/0!			#DIV/0!
Apr-21	#####	654	\$ 328.23	#####	514	\$ 536.64
May-21	\$ -	-	#DIV/0!	#####	340	\$ 441.58
Jun-21	\$ -	-	#DIV/0!	\$ 41,566.58	93	\$ 446.95
Jul-21	\$ -	-	#DIV/0!	\$ 39,600.83	72	\$ 550.01
Aug-21	\$ -	-	#DIV/0!	#####	253	\$ 661.27
Sep-21	\$ -	-	#DIV/0!	\$ 775.58	1	\$ 775.58
Oct-21	\$ -	-	#DIV/0!	\$ -	-	#DIV/0!
Nov-21	\$ -	-	#DIV/0!			#DIV/0!
Dec-21	\$ -	-	#DIV/0!			#DIV/0!
Jan-22	\$ -	-	#DIV/0!			#DIV/0!
Feb-22	\$ -	-	#DIV/0!			#DIV/0!
Mar-22	\$ -	-	#DIV/0!			#DIV/0!
Apr-22	\$ -	-	#DIV/0!			#DIV/0!
May-22	\$ -	-	#DIV/0!			#DIV/0!
Jun-22	\$ -	-	#DIV/0!			#DIV/0!
Jul-22	\$ -	-	#DIV/0!			#DIV/0!
Aug-22	\$ -	-	#DIV/0!			#DIV/0!
Sep-22	\$ -	-	#DIV/0!			#DIV/0!
Oct-22	\$ -	-	#DIV/0!			#DIV/0!
Total	#####	654	\$ 328.23	#####	1,273	\$ 530.41
Percentage of Total	24%			76%		

Estimated Total Benefit and Cost per Customer			
Total		Cost Per Customer	
\$	889,890.00	\$	9.84
		Total Benefit	Customers Se
			Avg Benefit
		\$ -	-
		\$ -	-
		#####	1,168
		#####	340
Residential Customer Count	\$ 41,566.58	93	\$ 446.95
90,436	\$ 39,600.83	72	\$ 550.01
Avg Cost per Customer YTD	#####	253	\$ 661.27
\$ 9.84	\$ 775.58	1	\$ 775.58
Total Average Cost per Customer	\$ -	-	#DIV/0!
\$ 9.84	\$ -	-	#DIV/0!
Total Spent	\$ -	-	#DIV/0!
\$ 889,872.83	\$ -	-	#DIV/0!
Total Remaining	\$ -	-	#DIV/0!
\$ 17.17	\$ -	-	#DIV/0!
	\$ -	-	#DIV/0!
	\$ -	-	#DIV/0!
	\$ -	-	#DIV/0!
	\$ -	-	#DIV/0!
	\$ -	-	#DIV/0!
	\$ -	-	#DIV/0!
	\$ -	-	#DIV/0!
	#####	1,927	\$ 461.79
	100%		