



e-FILING REPORT COVER SHEET

Send completed Cover Sheet and the Report in an email addressed to: [PUC.FilingCenter@state.or.us](mailto:PUC.FilingCenter@state.or.us)

REPORT NAME: 2017 Annual Billing Error Report

COMPANY NAME: NW Natural

DOES REPORT CONTAIN CONFIDENTIAL INFORMATION? No Yes

If yes, please submit only the cover letter electronically. Submit confidential information as directed in OAR 860-001-0070 or the terms of an applicable protective order.

If known, please select designation: RE (Electric) RG (Gas) RW (Water) RO (Other)

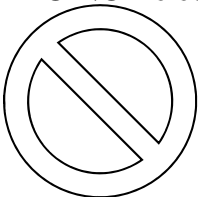
Report is required by: OAR 860-021-0170(4)  
Statute  
Order  
Other

Is this report associated with a specific docket/case? No Yes

If yes, enter docket number: RG 63

List applicable Key Words for this report to facilitate electronic search:  
NW Natural, Annual Billing Error Report, 2017

**DO NOT electronically file with the PUC Filing Center:**



- Annual Fee Statement form and payment remittance or
- OUS or RSPF Surcharge form or surcharge remittance or
- Any other Telecommunications Reporting or
- Any daily safety or safety incident reports or
- Accident reports required by ORS 654.715

**Please file the above reports according to their individual instructions.**

**GAIL HAMMER**  
Rates and Regulatory Affairs  
Tel: 503.226.4211 ext. 5865  
Fax: 503.721.2516  
Email: gail.hammer@nwnatural.com



February 16, 2018

**VIA ELECTRONIC FILING**

Public Utility Commission of Oregon  
Attn: Filing Center  
201 High St SE, Suite 100  
Post Office Box 1088  
Salem, Oregon 97308-1088

**Re: RG 63 - 2017 Annual Billing Error Report**

Northwest Natural Gas Company, dba NW Natural ("NW Natural" or "Company"), submits herewith the annual billing error report for the calendar year 2017 pursuant to OAR 860-021-0170(4), stating that there were no reported billing errors in calendar year 2017.

Please address correspondence on this matter to me with copies to the following:

eFiling  
Rates & Regulatory Affairs  
220 NW Second Avenue  
Portland, Oregon 97209  
Telecopier: (503) 721-2516  
Telephone: (503) 226-4211, ext. 3589  
E-mail: eFiling@nwnatural.com

Please do not hesitate to call if you have questions or desire further information.

Sincerely,

*/s/ Gail Hammer*

Gail Hammer  
Rates & Regulatory Affairs