



e-FILING REPORT COVER SHEET

COMPANY NAME: NW Natural

DOES REPORT CONTAIN CONFIDENTIAL INFORMATION?  No  Yes If yes, submit a redacted public version (or a cover letter) by email. Submit the confidential information as directed in OAR 860-001-0070 or the terms of an applicable protective order.

Select report type:  RE (Electric)  RG (Gas)  RW (Water)  RT (Telecommunications)  
 RO (Other, for example, industry safety information)

Did you previously file a similar report?  No  Yes, report docket number: RG 63

Report is required by:  OAR 860-021-0170(4)

Statute

Order

Note: A one-time submission required by an order is a compliance filing and not a report (file compliance in the applicable docket)

Other

(For example, federal regulations, or requested by Staff)

Is this report associated with a specific docket/case?  No  Yes, docket number: RG 63

List Key Words for this report. We use these to improve search results.

NW Natural, Annual Billing Error Report, 2019

Send the completed Cover Sheet and the Report in an email addressed to [PUC.FilingCenter@state.or.us](mailto:PUC.FilingCenter@state.or.us)

Send confidential information, voluminous reports, or energy utility Results of Operations Reports to PUC Filing Center, PO Box 1088, Salem, OR 97308-1088 or by delivery service to 201 High Street SE Suite 100, Salem, OR 97301.

**Natasha Siores**  
Rates and Regulatory Affairs  
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February 10, 2020

**VIA ELECTRONIC FILING**

Public Utility Commission of Oregon  
Attn: Filing Center  
201 High Street SE, Suite 100  
Post Office Box 1088  
Salem, Oregon 97308-1088

**Re: RG 63—2019 Annual Billing Error Report**

Northwest Natural Gas Company, dba NW Natural, submits herewith the annual billing error report for the calendar year 2019 pursuant to OAR 860-021-0170(4), stating that there were no reported billing errors in calendar year 2019.

Please address correspondence on this matter to me with copies to the following:

eFiling  
Rates & Regulatory Affairs  
220 NW Second Avenue  
Portland, Oregon 97209  
Telephone: 503-610-7330  
Fax: 503-220-2579  
E-mail: eFiling@nwnatural.com

Please do not hesitate to call if you have questions or desire further information.

Sincerely,

*/s/ Natasha Siores*

Natasha Siores  
Rates & Regulatory Affairs