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COMPANY NAME:

DOES REPORT CONTAIN CONFIDENTIAL INFORMATION? No Yes If yes, submit a redacted public version (or a cover letter) by email. Submit the confidential information as directed in OAR 860-001-0070 or the terms of an applicable protective order.
Select report type: RE (Electric) RG (Gas) RW (Water) RT (Telecommunications) RO (Other, for example, industry safety information)
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Send the completed Cover Sheet and the Report in an email addressed to PUC.FilingCenter@state.or.us
Send confidential information, voluminous reports, or energy utility Results of Operations Reports to PUC Filing Center, PO Box 1088, Salem, OR 97308-1088 or by delivery service to 201 High Street SE Suite 100, Salem, OR 97301.

PUC FM050 (Rev. 6/2015)



Avista Corp.

1411 East Mission, P.O. Box 3727 Spokane, Washington 99220-0500 Telephone 509-489-0500 Toll Free 800-727-9170

January 19, 2024

Public Utility Commission of Oregon Attn: Filing Center 201 High Street SE, Suite 100 Salem, OR 97301-3612

Re: RG 100 – Avista Utilities LIRAP Quarterly Report

Filing Center:

Avista Corporation, dba Avista Utilities (Avista or the Company), hereby submits, in compliance with the post-implementation actions required in Docket No. UM 1410, its Low-Income Rate Assistance Program (LIRAP) Quarterly Report (Report).

As noted in prior reporting, the reporting of administrative costs by stated deadlines continues to be an issue for some of Avista's partner Community Action Agencies (Agencies) and, as such, this quarterly data may be absent administration costs from such Agencies; any omitted data will be provided in subsequent quarterly reporting.

If you have any questions regarding this filing, please contact me at (509) 495-7839 or jaime.majure@avistacorp.com.

Sincerely,

/s/Jaime Majure
Jaime Majure

Regulatory Affairs Manager

	2023-2024 PY							
MED Enrollments	10/2023 - 12/2024	1/2024 - 3/2024	4/2024 - 6/2024	7/2024 - 9/2024	Total			
OHCS*	5				5			
AUTO	-				-			
CSR	576				576			
WEB	2,152				2,152			
MAIL	7				7			
Avista enrolled (excl. Auto)	2,729				2,729			
Total Avista Enrolled	2,740				2,740			
AGENCY	405				405			
Total Enrollments**	3,145				3,145			
Total Active Participants**	8,531				8,531			

	2023-2024 PY							
MED Billing	10/2023 -	1/2024 -	4/2024 -	7/2024 -		Total		
	12/2024	3/2024	6/2024	9/2024		TOTAL		
Bills	20,368					20,368		
Bill Total Pre-Discount	\$ 1,585,769					1,585,769		
Discount for Income Tier 0-5%	\$ (78,094)				\$	(78,094)		
Discount for Income Tier 6-20%	\$ (128,598)				\$	(128,598)		
Discount for Income Tier 21-40%	\$ (140,356)				\$	(140,356)		
Discount for Income Tier 41-60%	\$ (82,271)				\$	(82,271)		
Discount Total	\$ (429,321)					(429,321)		
Bill Total Post-Discount	\$ 1,156,448					1,156,448		

		2023-2024 PY						
Average Discount	10/20	023 -	1/2024 -	4/2024 -	7/2024 -	Total		
	12/2	024	3/2024	6/2024	9/2024		iotai	
0-5%	\$	54.65				\$	54.65	
6-20%	\$	38.80				\$	38.80	
21-40%	\$	17.36				\$	17.36	
41-60%	\$	10.92				\$	10.92	
Total	\$ 2	21.08				\$	21.08	

c.

		2023-2024 PY							
Enrollments by Agency	10/2023 - 12/2024	1/2024 - 3/2024	4/2024 - 6/2024	7/2024 - 9/2024	Total				
ACCESS	329				329				
CCNO	10				10				
KLCAS	21				21				
UCAN DOCO	14				14				
UCAN JOCO	31				31				
Total	405				405				

MED - "My Energy Discount" (LIRAP Bill Discount), formerly MER/My Energy Rate.

NOTE: Program Year (PY) for Avista's Low-Income Rate Assistance Program (LIRAP) is October 1, 2022 - September 30, 2023.

 OHCS data includes both new customer enrollments as well as auto enrolled customers whose enrollment information was updated based off of information provided by OHCS.

** "Total Active Participants" each quarter are cumulative customer counts. It should also be noted that any differences between "Total Enrollments" and "Total Active Participants" can also be attributed to the following: 1) auto-enrolled participants that have contacted Avista or an Agency to update their attestation are counted again under total enrollments, but are still only considered one active participant; 2) participants who no longer have service with Avista; 3) participants who have been removed from the program because they no longer qualify.

AVISTA UTILITIES LIRAP CALCULATION OF ADMINISTRATIVE/PROGRAM EXPENDITURES

Date: Oct 2022 Date: Nov 2022	Date: Dec 2022			Date: Mar 2023		
LIRAP	Date: Dec 2022		Date: Jan 2023	Date: Feb 2023	Date: Mar 2023	
Administration Cost Cost Personnel Costs (Salary & Fringe) 562.69 181.56 Space Costs 307.56 24.42 Communications 414.47 - Postage - - Office Supplies 37.33 38.27 Printing/Copying - - Mileage/Travel - - 2.49 Registration/Dues - - - Training - - - Professional Fees - 13.11 General Expenses 2,841.62 0.42 Total Administration 4,163.67 \$260.27 \$260.27 Program Support - 555.18 749.65 Space Costs - 51.49 Communications - 11,148.41 Postage - - Office Supplies - - Printing/Copying - - General Expenses - - Agency Admin Allocations -	3rd Month of Quarter	Quarterly	1st Month of Quarter	2nd Month of Quarter	3rd Month of Quarter	Quarterly
Personnel Costs (Salary & Fringe) 562.69 181.56 Space Costs 307.56 24.42 Communications 414.47 - Postage - - Office Supplies 37.33 38.27 Printing/Copying - - Mileage/Travel - 2.49 Registration/Dues - - Training - - Professional Fees - 13.11 General Expenses 2,841.62 0.42 Total Administration 4,163.67 \$260.27 Program Support Personnel Costs (Salary & Fringe) 555.18 749.65 Space Costs - 51.49 Communications - 11,148.41 Postage - 11,148.41 Office Supplies - 107.72 Printing/Copying - - Mileage/Travel - - Professional Fees - - General Expenses - -	LIRAP	LIRAP	LIRAP	LIRAP	LIRAP	LIRAP
Space Costs 307.56 24.42	Cost	Cost	Cost	Cost	Cost	Cost
Communications 414.47 - Postage - - Office Supplies 37.33 38.27 Printing/Copying - - Mileage/Travel - 2.49 Registration/Dues - - Training - - Professional Fees - 13.11 General Expenses 2,841.62 0.42 Total Administration 4,163.67 \$260.27 Program Support Personnel Costs (Salary & Fringe) 555.18 74.65 Space Costs - 51.49 Communications - 11,148.41 Postage - - Office Supplies - - Printing/Copying - - General Expenses - - Agency Admin Allocations 48,666.00 -	1,638.81	\$ 2,383.06	-	-	-	\$ -
Postage	29.30	\$ 361.28	-	-	-	\$ -
Office Supplies 37.33 38.27 Printing/Copying - - Mileage/Travel - 2.49 Registration/Dues - - Training - - Professional Fees - 13.11 General Expenses 2,841.62 0.42 Total Administration 4,163.67 \$260.27 Program Support Personnel Costs (Salary & Fringe) 555.18 749.65 Space Costs - 51.49 Communications - 11,148.41 Postage - 11,148.41 Office Supplies - 107.72 Printing/Copying - - Mileage/Travel - - Professional Fees - - General Expenses - - Agency Admin Allocations 48,666.00 -	-	\$ 414.47	-	-	-	\$ -
Printing/Copying - - Mileage/Travel - 2.49 Registration/Dues - - Training - - Professional Fees - 13.11 General Expenses 2,841.62 0.42 Total Administration 4,163.67 \$260.27 Program Support Personnel Costs (Salary & Fringe) 555.18 749.65 Space Costs - 51.49 Communications - 11,148.41 Postage - - Office Supplies - 107.72 Printing/Copying - - Mileage/Travel - - Professional Fees - - General Expenses - 3.88 Agency Admin Allocations 48,666.00 -	-	\$ -	-	-	-	\$ -
Mileage/Travel - 2.49 Registration/Dues - - Training - - Professional Fees - 13.11 General Expenses 2,841.62 0.42 Total Administration 4,163.67 \$260.27 Program Support Personnel Costs (Salary & Fringe) 555.18 749.65 Space Costs - 51.49 Communications - 11,148.41 Postage - - Office Supplies - 107.72 Printing/Copying - - Mileage/Travel - - Professional Fees - - General Expenses - 3.88 Agency Admin Allocations 48,666.00 -	45.92	\$ 121.52	-	-	-	\$ -
Registration/Dues	-	\$ -	-	-	-	\$ -
Training	2.99	\$ 5.48	-	-	-	\$ -
Professional Fees	-	\$ -	-	-	-	\$ -
General Expenses 2,841.62 0.42 Total Administration 4,163.67 \$260.27 Program Support Personnel Costs (Salary & Fringe) 555.18 749.65 Space Costs - 51.49 Communications - 11,148.41 Postage Office Supplies - 107.72 Printing/Copying Mileage/Travel Professional Fees General Expenses - Agency Admin Allocations 48,666.00 Section 1		\$ -	-	-	-	\$ -
Total Administration 4,163.67 \$260.27 Program Support Personnel Costs (Salary & Fringe) 555.18 749.65 Space Costs - 51.49 Communications - 11,148.41 Postage - - Office Supplies - 107.72 Printing/Copying - - Mileage/Travel - - Professional Fees - - General Expenses - 3.88 Agency Admin Allocations 48,666.00 -	15.73		-	-	-	\$ -
Program Support Personnel Costs (Salary & Fringe) 555.18 749.65 Space Costs - 51.49 Communications - 11,148.41 Postage - - Office Supplies - 107.72 Printing/Copying - - Mileage/Travel - - Professional Fees - - General Expenses - 3.88 Agency Admin Allocations 48,666.00 -	0.50	\$ 2,842.54	-	-	-	\$ -
Personnel Costs (Salary & Fringe) 555.18 749.65 Space Costs - 51.49 Communications - 11,148.41 Postage - - Office Supplies - 107.72 Printing/Copying - - Mileage/Travel - - Professional Fees - - General Expenses - 3.88 Agency Admin Allocations 48,666.00 -	\$1,733.25	\$ 6,157.19	\$0.00	\$0.00	\$0.00	\$ -
Personnel Costs (Salary & Fringe) 555.18 749.65 Space Costs - 51.49 Communications - 11,148.41 Postage - - Office Supplies - 107.72 Printing/Copying - - Mileage/Travel - - Professional Fees - - General Expenses - 3.88 Agency Admin Allocations 48,666.00 -		-				•
Space Costs - 51.49 Communications - 11,148.41 Postage - - Office Supplies - 107.72 Printing/Copying - - Mileage/Travel - - Professional Fees - - General Expenses - 3.88 Agency Admin Allocations 48,666.00 -						
Communications - 11,148.41 Postage - - Office Supplies - 107.72 Printing/Copying - - Mileage/Travel - - Professional Fees - - General Expenses - 3.88 Agency Admin Allocations 48,666.00 -	899.58	2,204.41	-	-	-	\$0.00
Postage	61.78	\$ 113.27	-	-	-	\$ -
Office Supplies - 107.72 Printing/Copying - - Mileage/Travel - - Professional Fees - - General Expenses - 3.88 Agency Admin Allocations 48,666.00 -	41,116.58	\$ 52,264.99	-	-	-	\$ -
Printing/Copying - - Mileage/Travel - - Professional Fees - - General Expenses - 3.88 Agency Admin Allocations 48,666.00 -	-	\$ -	-	-	-	\$ -
Mileage/Travel - - Professional Fees - - General Expenses - 3.88 Agency Admin Allocations 48,666.00 -	129.26	\$ 236.98	-	-	-	\$ -
Professional Fees - - General Expenses - 3.88 Agency Admin Allocations 48,666.00 -	-	\$ -	-	-	-	\$ -
General Expenses - 3.88 Agency Admin Allocations 48,666.00 -	-	\$ -	-	-	-	\$ -
Agency Admin Allocations 48,666.00 -	-	\$ -	-	-	-	\$ -
	4.66		-	-	-	
Total Program Support 49,221.18 \$12,061.15	-	\$ 48,666.00	-	-	-	\$ -
	\$42,211.86	103,494.19	-	\$0.00	\$0.00	\$0.00
Total Administration and Program Support Expenditures \$53,384.85 \$12,321.42	\$43,945.11	\$109,651.38	\$0.00	\$0.00	\$0.00	\$0.00

Date: June 2023

Date: Sept 2023

Date: April 2023	Date: May 2023	Date: June 2023		Date: July 2023	Date: Aug 2023	Date: Sept 2023			
1st Month of Quarter	2nd Month of Quarter	3rd Month of Quarter	Quarterly	1st Month of Quarter	2nd Month of Quarter	3rd Month of Quarter	Quarterly	T F	YTD
LIRAP	LIRAP	LIRAP	LIRAP	LIRAP	LIRAP	LIRAP	LIRAP		LIRAP
Cost	Cost	Cost	Cost	Cost	Cost	Cost	Cost		Cost
-	-		\$ -	-	-	-	\$ -	\$	2,383.06
-	-	-	\$ -	-	-	-	\$ -	\$	361.28
-	-	-	\$ -	-	-	-	\$ -	\$	414.47
-	-	-	\$ -	-	-	-	\$ -	\$	-
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-	-	-	\$ -	-	-	-	\$ -	\$	-
-	-	-	\$ -	-	-	-	\$ -	\$	28.84
-	-	-	\$ -	-	-	-	\$ -	\$	2,842.54
\$0.00	\$0.00	\$0.00	\$ -	\$0.00	\$0.00	\$0.00	\$ -	\$	6,157.19
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-	-	-	\$ -	-	-	-	\$0.00	3	5 2,204.41 5 113.27
	-	-	1	-	-	-	\$ -	3	52,264.99
-	-	-	\$ -	-	-	-	•		32,204.99
-	-	-	\$ -	-	-	-	\$ -		3 236.98
-	-		\$ -	-	-	-	\$ -	9	3 -
	_	_	\$ -		-	_	\$ -	\$	-
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_	-	-	\$ -	_	-	-	\$ -	\$	8.54
-	-	-	\$ -	-	-	-	\$ -	\$	48,666.00
-	-	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	t F	\$103,494.19
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\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	S	109.651.38