COMPANY NAME: PacifiCorp
DOES REPORT CONTAIN CONFIDENTIAL INFORMATION? $\square$ No $\square$ Yes If yes, submit a redacted public version (or a cover letter) by email. Submit the confidential information as directed in OAR 860-0010070 or the terms of an applicable protective order.

Select report type: $\square$ RE (Electric) $\square$ RG (Gas) $\square$ RW (Water) $\square$ RT (Telecommunications)
RO (Other, for example, industry safety information)
Did you previously file a similar report? $\square$ No $\quad \square$ Yes, report docket number:
$\begin{aligned} & \text { Report is required by: } \square \text { OAR } \\ & \square \text { Statute } \\ & \square \text { Order } \quad 22-317\end{aligned}$
Note: A one-time submission required by an order is a compliance filing and not a report (file compliance in the applicable docket)
Other
(For example, federal regulations, or requested by Staff)

Is this report associated with a specific docket/case? $\square$ $\square$ Yes, docket number: UE 409

List Key Words for this report. We use these to improve search results.
Low-Income Discount - Q2 2023 Amended
Send the completed Cover Sheet and the Report in an email addressed to PUC.FilingCenter@state.or.us
Send confidential information, voluminous reports, or energy utility Results of Operations Reports to PUC Filing Center, PO Box 1088, Salem, OR 97308-1088 or by delivery service to 201 High Street SE Suite 100, Salem, OR 97301.

January 30, 2024

## VIA ELECTRONIC FILING

Public Utility Commission of Oregon
Attn: Filing Center
201 High Street SE, Suite 100
Salem, OR 97301-3398

## Re: RE 197—PacifiCorp's Amended Low-Income Discount Quarterly Report—Q2 2023

On August 14, 2023, PacifiCorp d/b/a Pacific Power (PacifiCorp or Company) filed its Low-Income Discount Quarterly Report for the second quarter of 2023 in accordance with Public Utility Commission of Oregon (Commission) Order No. 22-317 issued September 1, 2022, in docket UE 409/Advice No. 22-008. The Company recently discovered that due to a change in the order number used for tracking expenses, certain costs associated with the low-income discount survey work completed in the second quarter of 2023 were inadvertently excluded from the report. PacifiCorp submits this Amended Low-Income Discount Quarterly Report for the second quarter of 2023 to include those costs.

It is respectfully requested that all information requests regarding this matter be addressed to:

| By email (preferred): | datarequest@pacificorp.com |
| :--- | :--- |
| By regular mail: | Data Request Response Center |
|  | PacifiCorp |
|  | 825 NE Multnomah, Suite 2000 |
|  | Portland, OR 97232 |

All other inquiries may be directed to Jennifer Angell, Regulatory Project Manager, at (503) 331-4414.

Sincerely,


Matthew MoVe
Vice President, Regulatory Policy and Operations

## Enclosure

## PACIFICORP

## Low-Income Discount Program Quarterly Report

In compliance with:
Order No. 22-317

Reporting Period:
April 1, 2023 through June 30, 2023

Amended:
January 2024

OR LID PROGRAM ENROLLED CUSTOMERS 202304

| APPLIED CREDITS |  |
| :---: | :---: |
| TIER1 | \$ 716,117 |
| TIER2 | \$ 206,794 |
| b. | TOTAL |
|  | \$ 922,911 |
| TIER | COUNT |
| TIER1 | 25,829 |
| TIER2 | 3,496 |
|  | TOTAL |
| a | 29,325 |


|  |  | b. c | c. |  | b. | c. |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| OR LID PROGRAM REPORTING - 202304 |  |  |  |  |  |  |
| 202304 | COUNT | TIER1 | AVG | COUNT | TIER2 | AVg |
| 97029 | 4 | \$239.79 | \$59.95 |  |  |  |
| 97031 | 271 | \$6,115.52 | \$22.57 | 16 | \$801.03 | \$50.06 |
| 97039 | 22 | \$645.51 | \$29.34 | 2 | \$205.59 | \$102.80 |
| 97040 | 24 | \$745.78 | \$31.07 |  |  |  |
| 97050 | 2 | \$66.54 | \$33.27 |  |  |  |
| 97058 | 1 | \$23.58 | \$23.58 |  |  |  |
| 97065 | 20 | \$827.38 | \$41.37 | 2 | \$190.41 | \$95.21 |
| 97102 | 1 | \$80.21 | \$80.21 |  |  |  |
| 97103 | 253 | \$6,124.49 | \$24.21 | 15 | \$575.33 | \$38.36 |
| 97110 | 30 | \$603.84 | \$20.13 | 1 | \$52.24 | \$52.24 |
| 97121 | 24 | \$589.68 | \$24.57 | 4 | \$187.41 | \$46.85 |
| 97138 | 151 | \$3,442.61 | \$22.80 | 21 | \$936.19 | \$44.58 |
| 97146 | 126 | \$3,041.10 | \$24.14 |  | \$320.31 | \$53.39 |
| 97201 | 62 | \$719.75 | \$11.61 | 8 | \$169.98 | \$21.25 |
| 97205 | 144 | \$1,806.34 | \$12.54 | 37 | \$826.93 | \$22.35 |
| 97209 |  | \$7.91 | \$7.91 |  | \$8.51 | \$8.51 |
| 97211 | 390 | \$9,485.78 | \$24.32 | 84 | \$3,388.56 | \$40.34 |
| 97212 | 252 | \$4,069.42 | \$16.15 | 60 | \$2,171.44 | \$36.19 |
| 97213 | 213 | \$4,835.97 | \$22.70 | 48 | \$2,121.47 | \$44.20 |
| 97215 | 13 | \$238.26 | \$18.33 |  | \$21.87 | \$21.87 |
| 97216 | 145 | \$3,321.56 | \$22.91 | 36 | \$1,664.15 | \$46.23 |
| 97217 | 225 | \$4,825.03 | \$21.44 | 45 | \$1,776.71 | \$39.48 |
| 97218 | 338 | \$8,210.71 | \$24.29 | 57 | \$3,140.37 | \$55.09 |
| 97220 | 736 | \$17,221.95 | \$23.40 | 132 | \$6,657.16 | \$50.43 |



OR LID PROGRAM ENROLLED CUSTOMERS 202305

| ADMIN COSTS |  |  |
| ---: | ---: | :---: |
| Internal Admin | $\$$ |  |
| External Admin | $\$$ |  |
| Outreach | $1,704.02$ |  |
| Survey | $\$$ |  |
| TOTAL | 60.26 |  |
|  | $18,050.00$ |  |
|  | $\mathbf{1 9 , 9 4 2 . 4 8}$ |  |


| APPLICATIONS | COUNT |
| :--- | ---: |
| SELF | 627 |
| PAC | 430 |
| OTHER (AGENCY) | 15 |
| $*$ Applications received | TOTAL |
|  | 1,072 |

OR LID PROGRAM REPORTING - 202305


OR LID PROGRAM ENROLLED CUSTOMERS 202306


OR LID PROGRAM REPORTING - 202306

| 202306 | COUNT | TIER1 | AVG | COUNT | TIER2 | AVG |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 97029 | 3 | \$91.05 | \$30.35 |  |  |  |
| 97031 | 272 | \$4,231.00 | \$15.56 | 20 | \$790.03 | \$39.50 |
| 97039 | 22 | \$404.32 | \$18.38 | 2 | \$130.12 | \$65.06 |
| 97040 | 25 | \$435.06 | \$17.40 |  |  |  |
| 97050 | 2 | \$40.35 | \$20.18 |  |  |  |
| 97058 | 1 | \$14.55 | \$14.55 |  |  |  |
| 97065 | 21 | \$496.51 | \$23.64 | - 2 | \$134.06 | \$67.0 |
| 97102 |  | \$44.14 | \$44.14 |  |  |  |
| 97103 | 262 | \$3,997.78 | \$15.26 | 18 | \$508.41 | \$28.25 |
| 97110 | 29 | \$400.35 | \$13.81 | 1 | \$8.94 | \$8.9 |
| 97121 | 25 | \$397.12 | \$15.88 | 4 | \$130.27 | \$32.57 |
| 97138 | 159 | \$2,431.04 | \$15.29 | 28 | \$984.09 | \$35.15 |
| 97146 | 134 | \$2,164.87 | \$16.16 | 7 | \$255.09 | \$36.44 |
| 97201 | 67 | \$631.22 | \$9.42 | 13 | \$298.72 | \$22.98 |
| 97205 | 155 | \$1,441.27 | \$9.30 | 42 | \$732.04 | \$17.43 |
| 97209 | 1 | \$11.39 | \$11.39 | 2 | \$36.66 | \$18.33 |
| 97211 | 407 | \$7,416.36 | \$18.22 | 94 | \$2,906.23 | \$30.92 |
| 97212 | 253 | \$3,273.04 | \$12.94 | 72 | \$1,915.76 | \$26.6 |
| 97213 | 232 | \$3,953.42 | \$17.04 | 58 | \$1,777.63 | \$30.65 |
| 97215 | 14 | \$201.30 | \$14.38 | 4 | \$112.18 | \$28.05 |
| 97216 | 151 | \$2,558.87 | \$16.95 | 36 | \$1,252.79 | \$34.80 |
| 97217 | 241 | \$3,881.61 | \$16.11 | 53 | \$1,761.31 | \$33.23 |
| 97218 | 362 | \$6,427.50 | \$17.76 | 71 | \$2,493.96 | \$35.13 |
| 97220 | 752 | \$12,873.44 | \$17.12 | 146 | \$5,235.2 | \$35.86 |

OR LID PROGRAM ENROLLED CUSTOMERS 202304

| APPLIED CREDITS  <br> TIER1 $\$ 716,117$ <br> TIER2 $\$ 206,794$ <br>  TOTAL <br>  b. <br>  $\$ 922,911$ |
| :--- |
| TIER COUNT <br> TIER1 25,829 <br> TIER2 3,496 <br>  a, |


| ADMIN COSTS |  |
| :---: | :---: |
| Internal Admin | 2, |
| External Admin | \$ |
| Outreach | \$ |
| Survey | \$ |
| TOTAL | 3,2 |
|  |  |
| APPLICATIONS | COUNT |
| SELF | 559 e. |
| PAC | 456 |
| OTHER (AGENCY) | 7 |
| **Applications received | TOTAL |
|  | 1,022 |



OR LID PROGRAM ENROLLED CUSTOMERS 202305


OR LID PROGRAM ENROLLED CUSTOMERS 202306


| TIER | COUNT |
| :--- | ---: |
| TIER1 | 26,299 |
| TIER2 | 4,039 |
|  | a, |
|  | TOTAL |


| APPLICATIONS | COUNT |
| :---: | :---: |
| SELF | 615 |
| PAC | 402 |
| OTHER (AGENCY) | 8 |
| ${ }^{* *}$ Applications received | TOTAL |
|  | 1,025 |






