COMPANY NAME: PacifiCorp
DOES REPORT CONTAIN CONFIDENTIAL INFORMATION? $\square$ No $\square$ Yes If yes, submit a redacted public version (or a cover letter) by email. Submit the confidential information as directed in OAR 860-0010070 or the terms of an applicable protective order.

Select report type: $\square$ RE (Electric) $\square$ RG (Gas) $\square$ RW (Water) $\square$ RT (Telecommunications) RO (Other, for example, industry safety information)

Did you previously file a similar report? $\square$ No $\quad \square$ Yes, report docket number:
$\begin{aligned} & \text { Report is required by: } \square \text { OAR } \\ & \square \text { Statute } \\ & \square \text { Order } \quad 22-317\end{aligned}$
Note: A one-time submission required by an order is a compliance filing and not a report (file compliance in the applicable docket)
Other
(For example, federal regulations, or requested by Staff)

Is this report associated with a specific docket/case? $\square$ $\square$ Yes, docket number: UE 409

List Key Words for this report. We use these to improve search results.

## Low-Income Discount

Send the completed Cover Sheet and the Report in an email addressed to PUC.FilingCenter@state.or.us
Send confidential information, voluminous reports, or energy utility Results of Operations Reports to PUC Filing Center, PO Box 1088, Salem, OR 97308-1088 or by delivery service to 201 High Street SE Suite 100, Salem, OR 97301.

November 15, 2023

## VIA ELECTRONIC FILING

Public Utility Commission of Oregon
Attn: Filing Center
201 High Street SE, Suite 100
Salem, OR 97301-3398
Re: RE 197—PacifiCorp's Low-Income Discount Quarterly Report—Q3 2023
PacifiCorp d/b/a Pacific Power (PacifiCorp) provides this quarterly report in accordance with Public Utility Commission of Oregon (Commission) Order No. 22-317 issued September 1, 2022, in docket UE 409/Advice No. 22-008.

It is respectfully requested that all information requests regarding this matter be addressed to:

| By email (preferred): | datarequest@pacificorp.com |
| :--- | :--- |
| By regular mail: | Data Request Response Center |
|  | PacifiCorp |
|  | 825 NE Multnomah, Suite 2000 |
|  | Portland, OR 97232 |

All other inquiries may be directed to Jennifer Angell, Regulatory Project Manager, at (503) 331-4414.

Sincerely,


Matthew MoVe
Vice President, Regulatory Policy and Operations

## Enclosure

## PACIFICORP

## Low-Income Discount Program Quarterly Report

In compliance with:
Order No. 22-317

Reporting Period:
July 1, 2023 through September 30, 2023
OR LID PROGRAM ENROLLED CUSTOMERS 202307
OR LID PROGRAM ENROLLED CUSTOMERS 202308


| TIER | COUNT |
| :---: | :---: |
| TIER1 | 31,513 |
| TIER2 | 6,757 |
|  | TOTAL |
|  | 38,270 |


| APPLICATIONS | COUNT |
| :---: | :---: |
| SELF | 622 |
| PAC | 414 |
| OTHER (AGENCY) | 10 |
| **Applications received | TOTAL |
|  | 1,046 |


| TIER | COUNT |
| :---: | :---: |
| TIER1 | 31,224 |
| TIER2 | 6,737 |
|  | TOTAL |
|  | 37,961 |



| TIER | COUNT |
| :--- | ---: |
| TERR1 | 30,850 |
| TIER2 | 6,676 |
|  | a, |
|  | TOTAL |


| APPLICATIONS | COUNT |
| :--- | ---: |
| SELF | 616 |
| PAC | 434 |
| OTHER (AGENCY) | f. |
| " APplications received | TOTAL |
|  | 1,054 |

OR LID PROGRAM REPORTING - 202308

| 202307 | COUNT | TIER1 | AVg | COUNT | TIER2 | AVG |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 97029 | 3 | \$106.50 | \$35.50 | 1 | \$41.08 | \$41.08 |
| 97031 | 280 | \$5,009.19 | \$17.89 | 23 | \$994.87 | \$43.26 |
| 97033 |  |  |  | 1 | \$55.21 | \$55.21 |
| 97039 | 21 | \$401.44 | \$19.12 | 3 | \$93.01 | \$31.00 |
| 97040 | 26 | \$509.02 | \$19.58 | 1 | \$24.76 | \$24.76 |
| 97050 | 2 | \$51.37 | \$25.69 |  |  |  |
| 97058 | 1 | \$18.12 | \$18.12 |  |  |  |
| 97065 | 21 | \$520.88 | \$24.80 | 2 | \$145.51 | \$72.76 |
| 97102 | 1 | \$35.16 | \$35.16 |  |  |  |
| 97103 | 271 | \$4,013.97 | \$14.81 | 22 | \$573.17 | \$26.05 |
| 97110 | 29 | \$377.59 | \$13.02 | 3 | \$76.47 | \$25.49 |
| 97121 | 28 | \$396.14 | \$14.15 | 4 | \$118.18 | \$29.55 |
| 97138 | 188 | \$2,626.69 | \$13.97 | 41 | \$1,187.69 | \$28.97 |
| 97146 | 139 | \$2,238.00 | \$16.10 | 10 | \$298.14 | \$29.81 |
| 97201 | 66 | \$670.85 | \$10.16 | 16 | \$398.75 | \$24.92 |
| 97205 | 155 | \$1,423.36 | \$9.18 | 45 | \$773.40 | \$17.19 |
| 97209 | 1 | \$13.15 | \$13.15 | 2 | \$46.70 | \$23.35 |
| 97211 | 419 | \$8,406.15 | \$20.06 | 113 | \$3,800.45 | \$33.63 |
| 97212 | 268 | \$4,044.85 | \$15.09 | 88 | \$2,603.29 | \$29.58 |
| 97213 | 245 | \$4,786.34 | \$19.54 | 66 | \$2,392.38 | \$36.25 |
| 97215 | 14 | \$219.61 | \$15.69 | 4 | \$154.97 | \$38.74 |
| 97216 | 165 | \$3,329.57 | \$20.18 | 50 | \$2,001.55 | \$40.03 |
| 97217 | 250 | \$3,934.07 | \$15.74 | 57 | \$1,959.49 | \$34.38 |
| 97218 | 367 | \$6,417.26 | \$17.49 | 75 | \$2,672.31 | \$35.63 |
| 97220 | 806 | \$16,137.87 | \$20.02 | 193 | \$8,471.36 | \$43.89 |
| 97227 | 147 | \$2,199.16 | \$14.96 | 34 | \$935.39 | \$27.51 |
| 97230 | 38 | \$657.56 | \$17.30 | 14 | \$383.01 | \$27.36 |
| 97232 | 114 | \$1,201.12 | \$10.54 | 28 | \$732.06 | \$26.15 |
| 97250 |  |  |  | 1 | \$51.73 | \$51.73 |
| 97304 | 1 | \$32.51 | \$32.51 |  |  |  |
| 97317 | 7 | \$222.24 | \$31.75 |  |  |  |
| 97321 | 482 | \$9,493.11 | \$19.70 | 73 | \$3,056.71 | \$41.87 |
| 97322 | 975 | \$21,898.77 | \$22.46 | 156 | \$7,211.08 | \$46.22 |
| 97325 | 102 | \$2,858.55 | \$28.03 | 21 | \$1,539.16 | \$73.29 |
| 97327 | 51 | \$1,263.60 | \$24.78 | 4 | \$249.45 | \$62.36 |
| 97329 | 4 | \$184.07 | \$46.02 |  |  |  |
| 97330 | 522 | \$8,518.71 | \$16.32 | 92 | \$2,850.90 | \$30.99 |
| 97333 | 306 | \$5,780.97 | \$18.89 | 86 | \$3,252.35 | \$37.82 |
| 97335 | 5 | \$128.82 | \$25.76 | 1 | \$23.00 | \$23.00 |
| 97336 | 2 | \$74.00 | \$37.00 |  |  |  |
| 97338 | 369 | \$7,924.15 | \$21.47 | 62 | \$2,538.75 | \$40.95 |
| 97344 | 34 | \$849.46 | \$24.98 | 5 | \$216.44 | \$43.29 |
| 97345 | 7 | \$183.24 | \$26.18 | 2 | \$91.86 | \$45.93 |
| 97346 | 22 | \$480.93 | \$21.86 | 4 | \$143.53 | \$35.88 |
| 97348 | 13 | \$269.42 | \$20.72 |  | \$67.29 | \$22.4 |


| 202308 | COUNT | TIER1 | AVg | COUNT | TIER2 | AVg |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 97029 | 3 | \$103.88 | \$34.63 | 1 | \$44.42 | \$44.42 |
| 97031 | 278 | \$5,168.72 | \$18.59 | 25 | \$1,125.81 | \$45.03 |
| 97033 |  |  |  | 1 | \$48.93 | \$48.93 |
| 97039 | 21 | \$413.85 | \$19.71 | 3 | \$160.89 | \$53.63 |
| 97040 | 26 | \$595.51 | \$22.90 | 2 | \$63.01 | \$31.51 |
| 97050 | 2 | \$66.49 | \$33.25 |  |  |  |
| 97058 | 1 | \$19.07 | \$19.07 |  |  |  |
| 97065 | 20 | \$511.33 | \$25.57 | 2 | \$160.30 | \$80.15 |
| 97102 | 1 | \$27.07 | \$27.07 |  |  |  |
| 97103 | 311 | \$4,426.08 | \$14.23 | 37 | \$947.28 | \$25.60 |
| 97110 | 30 | \$346.33 | \$11.54 | 3 | \$64.13 | \$21.38 |
| 97121 | 36 | \$523.09 | \$14.53 | 6 | \$143.68 | \$23.95 |
| 97138 | 187 | \$2,480.46 | \$13.26 | 40 | \$1,080.69 | \$27.02 |
| 97146 | 155 | \$2,448.00 | \$15.79 | 16 | \$485.85 | \$30.37 |
| 97201 | 77 | \$939.09 | \$12.20 | 26 | \$773.10 | \$29.73 |
| 97205 | 226 | \$2,196.25 | \$9.72 | 62 | \$1,238.38 | \$19.97 |
| 97209 | 1 | \$13.69 | \$13.69 | 2 | \$48.06 | \$24.03 |
| 97211 | 465 | \$10,082.04 | \$21.68 | 123 | \$4,648.72 | \$37.79 |
| 97212 | 286 | \$4,796.56 | \$16.77 | 94 | \$3,122.92 | \$33.22 |
| 97213 | 250 | \$5,200.33 | \$20.80 | 70 | \$2,572.66 | \$36.75 |
| 97215 | 17 | \$315.73 | \$18.57 | 4 | \$165.66 | \$41.42 |
| 97216 | 163 | \$3,065.93 | \$18.81 | 51 | \$1,922.72 | \$37.70 |
| 97217 | 262 | \$4,806.13 | \$18.34 | 78 | \$2,946.09 | \$37.77 |
| 97218 | 384 | \$7,747.01 | \$20.17 | 102 | \$4,046.80 | \$39.67 |
| 97220 | 810 | \$16,650.17 | \$20.56 | 210 | \$9,320.69 | \$44.38 |
| 97227 | 150 | \$2,499.05 | \$16.66 | 42 | \$1,264.50 | \$30.11 |
| 97230 | 37 | \$597.29 | \$16.14 | 13 | \$371.02 | \$28.54 |
| 97232 | 127 | \$1,547.30 | \$12.18 | 40 | \$1,076.71 | \$26.92 |
| 97250 |  |  |  | 1 | \$58.51 | \$58.51 |
| 97304 | 1 | \$31.93 | \$31.93 |  |  |  |
| 97317 | , | \$239.73 | \$34.25 |  |  |  |
| 97321 | 520 | \$12,143.18 | \$23.35 | 99 | \$4,689.09 | \$47.36 |
| 97322 | 999 | \$24,465.50 | \$24.49 | 172 | \$8,755.10 | \$50.90 |
| 97325 | 104 | \$2,870.15 | \$27.60 | 21 | \$1,495.75 | \$71.23 |
| 97327 | 59 | \$1,564.22 | \$26.51 | 6 | \$417.38 | \$69.56 |
| 97329 | 4 | \$178.41 | \$44.60 |  |  |  |
| 97330 | 553 | \$10,178.30 | \$18.41 | 123 | \$4,223.04 | \$34.33 |
| 97333 | 304 | \$5,888.87 | \$19.37 | 91 | \$3,573.74 | \$39.27 |
| 97335 |  | \$116.43 | \$23.29 | 1 | \$16.01 | \$16.01 |
| 97336 | 2 | \$67.71 | \$33.86 |  |  |  |
| 97338 | 389 | \$9,330.41 | \$23.99 | 71 | \$3,295.69 | \$46.42 |
| 97344 | 37 | \$989.43 | \$26.74 | 7 | \$345.59 | \$49.37 |
| 97345 | 7 | \$183.72 | \$26.25 | 2 | \$98.10 | \$49.05 |
| 97346 | 21 | \$539.74 | \$25.70 | 9 | \$372.31 | \$41.37 |
| 97348 | 14 | \$349.40 | \$24.96 | 3 | \$82.26 | \$27.42 |


| 202309 | COUNT | TIER1 | AVg | COUNT | TIER2 | AVg |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 97029 | 4 | \$107.09 | \$26.77 | 1 | \$44.56 | \$44.56 |
| 97031 | 289 | \$4,850.38 | \$16.78 | 26 | \$1,094.65 | \$42.10 |
| 97033 |  |  |  | 1 | \$66.82 | \$66.82 |
| 97039 | 22 | \$398.35 | \$18.11 | 3 | \$131.38 | \$43.79 |
| 97040 | 28 | \$517.68 | \$18.49 | 3 | \$75.79 | \$25.26 |
| 97050 | 2 | \$50.62 | \$25.31 |  |  |  |
| 97058 | 1 | \$14.04 | \$14.04 |  |  |  |
| 97065 | 20 | \$466.53 | \$23.33 | 2 | \$147.59 | \$73.80 |
| 97102 | 1 | \$39.49 | \$39.49 |  |  |  |
| 97103 | 315 | \$4,686.51 | \$14.88 | 38 | \$1,072.18 | \$28.22 |
| 97110 | 30 | \$407.26 | \$13.58 | 3 | \$71.70 | \$23.90 |
| 97121 | 39 | \$540.50 | \$13.86 | 7 | \$159.06 | \$22.72 |
| 97138 | 196 | \$2,794.69 | \$14.26 | 41 | \$1,218.84 | \$29.73 |
| 97146 | 163 | \$2,550.47 | \$15.65 | 17 | \$460.45 | \$27.09 |
| 97201 | 79 | \$1,027.75 | \$13.01 | 27 | \$818.82 | \$30.33 |
| 97205 | 228 | \$2,346.84 | \$10.29 | 63 | \$1,343.45 | \$21.32 |
| 97209 |  | \$13.60 | \$13.60 | 2 | \$53.49 | \$26.75 |
| 97211 | 490 | \$9,681.42 | \$19.76 | 140 | \$4,893.92 | \$34.96 |
| 97212 | 298 | \$4,292.14 | \$14.40 | 103 | \$2,990.11 | \$29.03 |
| 97213 | 258 | \$4,729.09 | \$18.33 | 76 | \$2,493.92 | \$32.81 |
| 97215 | 18 | \$309.04 | \$17.17 | 4 | \$148.01 | \$37.00 |
| 97216 | 169 | \$2,756.21 | \$16.31 | 55 | \$1,826.35 | \$33.21 |
| 97217 | 271 | \$4,666.14 | \$17.22 | 86 | \$2,990.92 | \$34.78 |
| 97218 | 388 | \$7,842.02 | \$20.21 | 102 | \$4,067.44 | \$39.88 |
| 97220 | 842 | \$15,087.00 | \$17.92 | 241 | \$9,484.06 | \$39.35 |
| 97227 | 154 | \$2,245.38 | \$14.58 | 46 | \$1,202.39 | \$26.14 |
| 97230 | 37 | \$573.36 | \$15.50 | 19 | \$450.23 | \$23.70 |
| 97232 | 129 | \$1,540.65 | \$11.94 | 40 | \$1,051.82 | \$26.30 |
| 97250 |  |  |  | 1 | \$54.00 | \$54.00 |
| 97304 | 1 | \$26.70 | \$26.70 |  |  |  |
| 97317 | 7 | \$214.69 | \$30.67 |  |  |  |
| 97321 | 530 | \$11,645.18 | \$21.97 | 98 | \$4,452.59 | \$45.43 |
| 97322 | 1,016 | \$20,812.95 | \$20.49 | 177 | \$7,786.17 | \$43.99 |
| 97325 | 108 | \$2,488.70 | \$23.04 | 22 | \$1,362.41 | \$61.93 |
| 97327 | 61 | \$1,489.44 | \$24.42 | 7 | \$625.25 | \$89.32 |
| 97329 | 4 | \$150.88 | \$37.72 |  |  |  |
| 97330 | 566 | \$9,947.26 | \$17.57 | 127 | \$4,127.07 | \$32.50 |
| 97333 | 312 | \$5,174.53 | \$16.59 | 99 | \$3,421.58 | \$34.56 |
| 97335 | 5 | \$96.66 | \$19.33 | 1 | \$12.82 | \$12.82 |
| 97336 | 2 | \$86.67 | \$43.34 |  |  |  |
| 97338 | 404 | \$8,861.74 | \$21.94 | 78 | \$3,319.37 | \$42.56 |
| 97344 | 38 | \$1,022.14 | \$26.90 | 8 | \$384.75 | \$48.09 |
| 97345 | 7 | \$193.00 | \$27.57 | 2 | \$100.40 | \$50.20 |
| 97346 | 21 | \$524.47 | \$24.97 | 9 | \$355.21 | \$39.47 |
|  |  |  |  |  |  |  |

ORLID PROGRAM ENROLLED CUSTOMERS 202307

| APPLIED CREDITS |  |
| :---: | :---: |
| TIER1 | \$ 606,987 |
| TIER2 | \$ 226,986 |
|  | TOTAL |


| TIER | COUNT |
| :---: | :---: |
| TIER1 | 31.513 |
| TIER2 | 6,757 |
|  | TOTAL |
|  | 38,270 |


| ADMIN COSTS |  |  |
| ---: | ---: | :---: |
| Internal Admin | $\$$ |  |
| External Admin | $\$$ |  |
| Outreach | $\$$ |  |
| Survey | $\$$ |  |
| TOTAL | $\$ 830.81$ |  |
|  | $\mathbf{5} 4.20$ |  |
|  | $\mathbf{1 , 5 8 3 . 5 2}$ |  |


| APPLICATIONS | COUNT |
| :--- | ---: |
| SELF | 621 |
| e | 414 |
| PAC | f. |
| OTHER (AGENCY) | 10 |
| "Applicaions received | TOTAL |
|  | 1,046 |


| OR LID PROGRAM REPORTING - 202307 |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 97351 | 204 | \$5,035.51 | \$24.68 | 41 | 191.16 | \$53.44 |
| 97352 | 99 | \$2,696.12 | \$27.23 | 17 | \$1,008.90 | \$59.35 |
| 97355 | 702 | \$15,152.42 | \$21.58 | 106 | \$4,807.65 | \$45.36 |
| 97358 | 31 | \$783.20 | \$25.26 | 5 | \$180.97 | \$36.19 |
| 97360 | 47 | \$1,189.83 | \$25.32 | 4 | \$159.60 | \$39.90 |
| 97361 | 3 | \$126.34 | \$42.11 |  |  |  |
| 97364 | 19 | \$317.62 | \$16.72 | 1 | \$30.19 | \$30.19 |
| 97367 | 288 | \$3,927.16 | \$13.64 | 53 | \$1,495.95 | \$28.23 |
| 97368 | 79 | \$1,684.87 | \$21.33 | 14 | \$764.69 | \$54.62 |
| 97370 | 98 | \$1,911.96 | \$19.51 | 19 | \$602.19 | \$31.69 |
| 97371 | 3 | \$82.74 | \$27.58 |  |  |  |
| 97374 | 47 | \$1,149.58 | \$24.46 | 7 | \$287.36 | \$41.05 |
| 97377 | 12 | \$207.66 | \$17.31 | 2 | \$111.79 | \$55.90 |
| 97383 | 220 | \$4,995.20 | \$22.71 | 36 | \$1,625.66 | \$45.16 |
| 97384 | 3 | \$69.58 | \$23.19 |  |  |  |
| 97385 | 31 | \$615.63 | \$19.86 | 7 | \$339.08 | \$48.44 |
| 97386 | 473 | \$10,171.33 | \$21.50 | 82 | \$3,526.87 | \$43.01 |
| 97388 | 1 | \$230.83 | \$16.49 | 2 | \$70.25 | \$35.13 |
| 97389 | 27 | \$805.29 | \$29.83 | 6 | \$369.69 | \$61.62 |
| 97392 | 21 | \$658.78 | \$31.37 | 2 | \$175.91 | \$87.96 |
| 97408 | 17 | \$283.85 | \$16.70 |  |  |  |
| 97410 | 19 | \$656.55 | \$34.56 | 7 | \$412.91 | \$58.99 |
| 97411 | 6 | \$119.78 | \$19.96 |  |  |  |
| 97414 | 1 | \$14.67 | \$14.67 |  |  |  |
| 97417 | 67 | \$1,397.05 | \$20.85 | 14 | \$601.41 | \$42.96 |
| 97420 | 563 | \$10,344.25 | \$18.37 | 102 | \$3,995.11 | \$39.17 |
| 97423 | 126 | \$1,989.63 | \$15.79 | 19 | \$584.44 | \$30.76 |
| 97424 | 396 | \$7,010.61 | \$17.70 | 27 | \$1,205.00 | \$44.63 |
| 97426 | 118 | \$2,436.14 | \$20.65 | 16 | \$611.5 | \$38.22 |
| 97429 | 13 | \$306.60 | \$23.58 | 4 | \$171.06 | \$42.77 |
| 97432 | 15 | \$347.04 | \$23.14 | 4 | \$306.46 | \$76.62 |
| 97442 | 84 | \$2,362.74 | \$28.13 | 20 | \$811.31 | \$40.57 |
| 97443 | 28 | \$723.59 | \$25.84 | 7 | \$414.35 | \$59.19 |
| 97446 | 77 | \$1,870.96 | \$24.30 | 11 | \$486.61 | \$44.24 |
| 97447 | 21 | \$476.31 | \$22.68 | 3 | \$82.22 | \$27.41 |
| 97448 | 149 | \$2,735.15 | \$18.36 | 12 | \$449.00 | \$37.42 |
| 97456 | 30 | \$796.76 | \$26.56 | 7 | \$342.18 | \$48.8 |
| 97457 | 263 | \$6,367.61 | \$24.21 | 49 | \$2,819.55 | \$57.54 |
| 97458 | 88 | \$1,421.03 | \$16.15 | 14 | \$461.04 | \$32.93 |
| 97459 | 210 | \$3,730.99 | \$17.77 | 37 | \$1,154.05 | \$31.19 |
| 97462 | 30 | \$898.73 | \$29.96 | 6 | \$391.55 | \$65.26 |
| 97466 | 36 | \$500.72 | \$13.91 | 6 | \$282.28 | \$47.05 |
| 97469 | 57 | \$1,272.66 | \$22.33 | 3 | \$180.90 | \$60.30 |
| 97470 | 622 | \$13,412.03 | \$21.56 | 148 | \$6,648.30 | \$44.92 |
| 97471 | 488 | \$11,927.64 | \$24.44 | 97 | \$4,724.22 | \$48.70 |
| 97479 | 228 | \$5,621.81 | \$24.66 | 59 | \$3,023.61 | \$51.25 |
| 97484 | 3 | \$72.53 | \$24.18 | 1 | \$40.28 | \$40.28 |

## 



OR LID PROGRAM REPORTING - 202308

| 97351 | 204 | \$4,942.71 | \$24.23 | 47 | \$2,496.05 | \$53.11 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 97352 | 100 | \$2,811.23 | \$28.11 | 18 | \$1,097.45 | \$60.97 |
| 97355 | 739 | \$17,518.71 | \$23.71 | 128 | \$6,217.25 | \$48.57 |
| 97358 | 34 | \$857.14 | \$25.21 | 5 | \$224.56 | \$44.91 |
| 97360 | 54 | \$1,442.81 | \$26.72 | 5 | \$254.43 | \$50.89 |
| 97361 | 3 | \$137.12 | \$45.71 |  |  |  |
| 97364 | 21 | \$372.40 | \$17.73 | 1 | \$30.34 | \$30.34 |
| 97367 | 293 | \$3,683.52 | \$12.57 | 53 | \$1,484.43 | \$28.01 |
| 97368 | 86 | \$1,732.20 | \$20.14 | 19 | \$919.94 | \$48.42 |
| 97370 | 97 | \$2,082.28 | \$21.47 | 19 | \$720.94 | \$37.94 |
| 97371 | 3 | \$85.49 | \$28.50 |  |  |  |
| 97374 | 50 | \$1,350.67 | \$27.01 | 9 | \$370.78 | \$41.20 |
| 97377 | 12 | \$237.83 | \$19.82 | 2 | \$130.96 | \$65.48 |
| 97383 | 223 | \$5,480.60 | \$24.58 | 39 | \$1,660.85 | \$42.59 |
| 97384 | 3 | \$80.51 | \$26.84 |  |  |  |
| 97385 | 31 | \$702.21 | \$22.65 | 7 | \$360.27 | \$51.47 |
| 97386 | 501 | \$12,036.68 | \$24.03 | 94 | \$4,522.57 | \$48.11 |
| 97388 | 17 | \$301.56 | \$17.74 | 2 | \$29.96 | \$14.98 |
| 97389 | 29 | \$965.69 | \$33.30 | 7 | \$488.99 | \$69.86 |
| 97392 | 22 | \$648.44 | \$29.47 | 2 | \$157.83 | \$78.92 |
| 97405 |  |  |  | 1 | \$75.46 | \$75.46 |
| 97408 | 18 | \$350.51 | \$19.47 |  |  |  |
| 97410 | 20 | \$578.09 | \$28.90 | 7 | \$408.78 | \$58.40 |
| 97411 | 6 | \$101.11 | \$16.85 |  |  |  |
| 97414 | 1 | \$15.82 | \$15.82 |  |  |  |
| 97417 | 77 | \$1,836.65 | \$23.85 | 20 | \$815.73 | \$40.79 |
| 97420 | 574 | \$9,669.58 | \$16.85 | 103 | \$3,827.12 | \$37.16 |
| 97423 | 131 | \$1,892.16 | \$14.44 | 18 | \$483.07 | \$26.84 |
| 97424 | 400 | \$8,340.83 | \$20.85 | 50 | \$2,318.29 | \$46.37 |
| 97426 | 118 | \$2,402.81 | \$20.36 | 16 | \$650.27 | \$40.64 |
| 97429 | 14 | \$327.92 | \$23.42 | 4 | \$189.57 | \$47.39 |
| 97432 | 16 | \$391.43 | \$24.46 | , | \$345.34 | \$86.34 |
| 97442 | 82 | \$2,133.19 | \$26.01 | 22 | \$969.02 | \$44.05 |
| 97443 | 28 | \$758.76 | \$27.10 | 9 | \$695.13 | \$77.24 |
| 97446 | 84 | \$2,277.93 | \$27.12 | 11 | \$542.80 | \$49.35 |
| 97447 | 21 | \$513.89 | \$24.47 | 3 | \$84.66 | \$28.22 |
| 97448 | 153 | \$3,079.27 | \$20.13 | 13 | \$549.19 | \$42.25 |
| 97456 | 30 | \$823.20 | \$27.44 | 7 | \$339.20 | \$48.46 |
| 97457 | 304 | \$8,008.34 | \$26.34 | 64 | \$3,892.82 | \$60.83 |
| 97458 | 88 | \$1,480.67 | \$16.83 | 14 | \$513.52 | \$36.68 |
| 97459 | 213 | \$3,497.93 | \$16.42 | 43 | \$1,317.73 | \$30.64 |
| 97462 | 31 | \$920.85 | \$29.70 | 6 | \$366.33 | \$61.06 |
| 97466 | 36 | \$513.90 | \$14.28 | 6 | \$304.76 | \$50.79 |
| 97469 | 67 | \$1,698.55 | \$25.35 | 8 | \$445.56 | \$55.70 |
| 97470 | 650 | \$15,604.99 | \$24.01 | 165 | \$8,041.43 | \$48.74 |
| 97471 | 508 | \$13,339.79 | \$26.26 | 114 | \$6,044.14 | \$53.02 |
| 97479 | 237 | \$5,831.31 | \$24.60 | 59 | \$2,956.30 | \$50.11 |



| TIER | COUNT |
| :--- | ---: |
| TER 1 | 30,850 |
| TIER2 2 | 6,676 |
|  | a, |
|  | TOTAL |



OR LID PROGRAM REPORTING - 202309

| 97351 | 211 | \$4,485.37 | \$21.26 | 50 | \$2,346.98 | \$46.94 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 97352 | 103 | \$2,307.80 | \$22.41 | 21 | \$945.33 | \$45.02 |
| 97355 | 748 | \$15,633.03 | \$20.90 | 139 | \$5,986.11 | \$43.07 |
| 97358 | 34 | \$790.75 | \$23.26 | 6 | \$202.52 | \$33.75 |
| 97360 | 57 | \$1,463.77 | \$25.68 | 5 | \$238.09 | \$47.62 |
| 97361 | 3 | \$138.28 | \$46.09 |  |  |  |
| 97364 | 21 | \$351.64 | \$16.74 | 1 | \$28.41 | \$28.41 |
| 97367 | 293 | \$4,070.06 | \$13.89 | 56 | \$1,657.35 | \$29.60 |
| 97368 | 87 | \$1,800.82 | \$20.70 | 19 | \$882.20 | \$46.43 |
| 97370 | 101 | \$1,885.41 | \$18.67 | 20 | \$690.07 | \$34.50 |
| 97371 | 3 | \$73.08 | \$24.36 |  |  |  |
| 97374 | 52 | \$1,347.85 | \$25.92 | 10 | \$387.00 | \$38.70 |
| 97377 | 12 | \$209.10 | \$17.43 | 2 | \$110.44 | \$55.22 |
| 97383 | 232 | \$4,989.74 | \$21.51 | 38 | \$1,427.09 | \$37.56 |
| 97384 | 3 | \$86.89 | \$28.96 |  |  |  |
| 97385 | 31 | \$545.45 | \$17.60 | 7 | \$294.66 | \$42.09 |
| 97386 | 517 | \$11,646.90 | \$22.53 | 98 | \$4,641.23 | \$47.36 |
| 97388 | 17 | \$329.52 | \$19.38 | 2 | \$72.65 | \$36.33 |
| 97389 | 31 | \$907.47 | \$29.27 | 7 | \$460.18 | \$65.74 |
| 97392 | 21 | \$552.93 | \$26.33 | 3 | \$139.65 | \$46.55 |
| 97405 |  |  |  | 1 | \$65.46 | \$65.46 |
| 97408 | 17 | \$310.98 | \$18.29 |  |  |  |
| 97410 | 20 | \$580.00 | \$29.00 | 7 | \$372.58 | \$53.23 |
| 97411 | 6 | \$115.16 | \$19.19 | 1 | \$19.02 | \$19.02 |
| 97414 | 2 | \$58.59 | \$29.30 |  |  |  |
| 97417 | 78 | \$1,722.07 | \$22.08 | 19 | \$690.71 | \$36.35 |
| 97420 | 584 | \$9,923.00 | \$16.99 | 115 | \$4,270.13 | \$37.13 |
| 97423 | 131 | \$2,116.40 | \$16.16 | 22 | \$685.04 | \$31.14 |
| 97424 | 411 | \$7,744.19 | \$18.84 | 55 | \$2,262.33 | \$41.13 |
| 97426 | 121 | \$2,146.27 | \$17.74 | 19 | \$694.09 | \$36.53 |
| 97429 | 15 | \$300.18 | \$20.01 | 4 | \$187.74 | \$46.94 |
| 97432 | 16 | \$404.70 | \$25.29 | 4 | \$314.20 | \$78.55 |
| 97442 | 87 | \$2,015.63 | \$23.17 | 24 | \$975.62 | \$40.65 |
| 97443 | 29 | \$713.64 | \$24.61 | 9 | \$605.98 | \$67.33 |
| 97446 | 85 | \$2,183.82 | \$25.69 | 14 | \$709.89 | \$50.71 |
| 97447 | 22 | \$492.06 | \$22.37 | 3 | \$76.63 | \$25.54 |
| 97448 | 157 | \$2,628.37 | \$16.74 | 20 | \$695.96 | \$34.80 |
| 97456 | 30 | \$680.59 | \$22.69 | 7 | \$322.65 | \$46.09 |
| 97457 | 312 | \$7,829.37 | \$25.09 | 69 | \$3,921.19 | \$56.83 |
| 97458 | 90 | \$1,555.38 | \$17.28 | 18 | \$697.16 | \$38.73 |
| 97459 | 222 | \$3,580.72 | \$16.13 | 44 | \$1,334.97 | \$30.34 |
| 97462 | 32 | \$854.20 | \$26.69 | 7 | \$365.99 | \$52.28 |
| 97466 | 38 | \$519.67 | \$13.68 | 8 | \$274.76 | \$34.35 |
| 97469 | 66 | \$1,585.61 | \$24.02 | 10 | \$387.23 | \$38.72 |
| 97470 | 661 | \$13,622.72 | \$20.61 | 177 | \$7,626.59 | \$43.09 |
| 97471 | 521 | \$11,625.54 | \$22.31 | 121 | \$5,663.64 | \$46.81 |
| 97479 | 249 | \$5,117.67 | \$20.55 | 59 | \$2,593.73 | \$43.96 |



OR LID PROGRAM ENROLLED CUSTOMERS 202307


| OR LID PROGRAM ENROLLED CUSTOMERS 202309 |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
|  |  | ADMIN COSTS |  |  |
| APPLIED CREDITS |  | Internal Admin | \$ | 637.00 |
| TIER1 | \$ 631,580 | External Admin | \$ | - |
| TIER2 | \$ 273,401 | Outreach | \$ | 20.82 |
|  | TOTAL | Survey | \$ | - |
|  | \$ 904,981 | TOTAL | \$ | 657.82 |


| TIER | COUNT |
| :--- | ---: |
| TIIR1 | 31,513 |
| TIER2 | 6,757 |
|  | a, |
|  | 38,270 |


| APPLICATIONS | COUNT |
| :--- | ---: |
| SELF | 622 |
| PAC | 414 |
| OTHER (AGENCY) | f. |
| *APplications received | 10 |
|  | TOTAL |
|  | 1,046 |

OR LID PROGRAM REPORTING - 202307

| 97741 | 469 | \$10,256.47 | \$21.87 | 58 | \$2,982.40 | \$51.42 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 97753 | 5 | \$161.70 | \$32.34 |  |  |  |
| 97754 | 413 | \$9,176.35 | \$22.22 | 57 | \$2,597.93 | \$45.58 |
| 97756 | 705 | \$14,291.81 | \$20.27 | 89 | \$4,041.18 | \$45.41 |
| 97760 | 110 | \$3,304.50 | \$30.04 | 13 | \$748.43 | \$57.57 |
| 97761 | 265 | \$9,451.15 | \$35.66 | 37 | \$2,219.68 | \$59.99 |
| 97801 | 528 | \$12,041.95 | \$22.81 | 65 | \$3,070.87 | \$47.24 |
| 97810 | 10 | \$275.04 | \$27.50 |  |  |  |
| 97812 | 30 | \$671.99 | \$22.40 | 3 | \$188.04 | \$62.68 |
| 97813 | 25 | \$622.55 | \$24.90 | 1 | \$26.55 | \$26.55 |
| 97826 | 23 | \$528.95 | \$23.00 | 1 | \$29.36 | \$29.36 |
| 97828 | 112 | \$2,148.99 | \$19.19 | 10 | \$314.46 | \$31.45 |
| 97835 | 7 | \$149.85 | \$21.41 |  |  |  |
| 97838 | 3 | \$108.69 | \$36.23 |  |  |  |
| 97842 | 6 | \$131.87 | \$21.98 |  |  |  |
| 97846 | 69 | \$1,344.42 | \$19.48 | 6 | \$269.32 | \$44.89 |
| 97857 | 11 | \$199.63 | \$18.15 | 1 | \$40.87 | \$40.87 |
| 97862 | 25 | \$1,036.47 | \$41.46 | 5 | \$475.57 | \$95.11 |
| 97868 | 51 | \$1,423.50 | \$27.91 | 7 | \$483.67 | \$69.10 |
| 97875 | 93 | \$2,534.56 | \$27.25 | 6 | \$415.01 | \$69.17 |
| 97882 | 255 | \$7,067.51 | \$27.72 | 34 | \$1,733.31 | \$50.98 |
| 97885 | 41 | \$895.49 | \$21.84 |  | \$118.49 | \$59.25 |
| 97886 | 23 | \$602.50 | \$26.20 |  | \$174.97 | \$58.32 |

OR LID PROGRAM REPORTING -202308

| TIER | COUNT |
| :---: | :---: |
| TIER1 | 30,850 |
| TIER2 | 6,676 |
| a, $\begin{array}{r}\text { TOTAL } \\ \hline 17,526 \\ \hline\end{array}$ |  |
|  |  |


| APPLICATIONS | COUNT |
| :--- | ---: |
| SELF | 616 |
| en | 434 |
| PAC | f. |
| OTHER (AGENCY) | 4 |
| "Applicaions received | TOTAL |
|  | 1,054 |


| 97734 | 53 | \$1,496.60 | \$28.24 | 12 | \$771.30 | \$64.28 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 97741 | 514 | \$12,318.76 | \$23.97 | 76 | \$4,130.25 | \$54.35 |
| 97753 | 5 | \$173.44 | \$34.69 |  |  |  |
| 97754 | 446 | \$10,132.25 | \$22.72 | 74 | \$3,558.23 | \$48.08 |
| 97756 | 754 | \$16,539.22 | \$21.94 | 125 | \$5,876.65 | \$47.01 |
| 97760 | 115 | \$3,487.23 | \$30.32 | 14 | \$755.87 | \$53.99 |
| 97761 | 276 | \$8,696.71 | \$31.51 | 38 | \$2,070.19 | \$54.48 |
| 97801 | 566 | \$13,709.15 | \$24.22 | 87 | \$3,995.03 | \$45.92 |
| 97810 | 12 | \$299.87 | \$24.99 |  |  |  |
| 97812 | 32 | \$871.32 | \$27.23 | 5 | \$349.76 | \$69.95 |
| 97813 | 29 | \$740.46 | \$25.53 | 3 | \$91.27 | \$30.42 |
| 97826 | 29 | \$752.93 | \$25.96 | 2 | \$81.14 | \$40.57 |
| 97828 | 119 | \$2,313.50 | \$19.44 | 14 | \$479.18 | \$34.23 |
| 97835 | 6 | \$185.54 | \$30.92 | 1 | \$40.58 | \$40.58 |
| 97838 | 4 | \$101.65 | \$25.41 |  |  |  |
| 97842 | 7 | \$197.29 | \$28.18 |  |  |  |
| 97846 | 69 | \$1,261.15 | \$18.28 | 7 | \$294.42 | \$42.06 |
| 97857 | 12 | \$212.13 | \$17.68 | 3 | \$92.78 | \$30.93 |
| 97862 | 25 | \$937.07 | \$37.48 | 5 | \$447.35 | \$89.47 |
| 97868 | 50 | \$1,210.73 | \$24.21 | 8 | \$464.18 | \$58.02 |
| 97875 | 101 | \$2,665.55 | \$26.39 | 10 | \$528.61 | \$52.86 |
| 97882 | 261 | \$7,170.56 | \$27.47 | 40 | \$2,234.32 | \$55.86 |
| 97885 | 46 | \$1,216.84 | \$26.45 | 3 | \$155.57 | \$51.86 |
| 97886 | 25 | \$677.13 | \$27.09 | 5 | \$289.22 | \$57.84 |


|  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| OR LID PROGRAM REPORTING - 202309 |  |  |  |  |  |  |
| 97734 | 54 | \$1,438.01 | \$26.63 | 13 | \$730.12 | \$56.16 |
| 97741 | 516 | \$10,974.27 | \$21.27 | 81 | \$3,734.03 | \$46.10 |
| 97753 | 5 | \$142.56 | \$28.51 |  |  |  |
| 97754 | 449 | \$9,349,78 | \$20.82 | 77 | \$3,399.05 | \$44.14 |
| 97756 | 762 | \$14,976.05 | \$19.65 | 133 | \$5,461.82 | \$41.07 |
| 97760 | 118 | \$3,205.67 | \$27.17 | 15 | \$653.51 | \$43.57 |
| 97761 | 277 | \$7,981.36 | \$28.81 | 39 | \$2,255.07 | \$57.82 |
| 97801 | 587 | \$11,815.11 | \$20.13 | 97 | \$3,793.56 | \$39.11 |
| 97810 | 12 | \$311.83 | \$25.99 |  |  |  |
| 97812 | 32 | \$679.52 | \$21.24 | 6 | \$316.92 | \$52.82 |
| 97813 | 29 | \$677.87 | \$23.37 | 3 | \$73.26 | \$24.42 |
| 97826 | 29 | \$734.71 | \$25.33 | 2 | \$77.76 | \$38.88 |
| 97828 | 126 | \$2,234.59 | \$17.73 | 14 | \$512.86 | \$36.63 |
| 97835 | 6 | \$138.19 | \$23.03 | 1 | \$35.07 | \$35.07 |
| 97838 | 4 | \$98.82 | \$24.71 |  |  |  |
| 97842 | 8 | \$145.50 | \$18.19 |  |  |  |
| 97846 | 68 | \$1,262.25 | \$18.56 | 7 | \$246.91 | \$35.27 |
| 97857 | 12 | \$224.10 | \$18.68 | 5 | \$192.05 | \$38.41 |
| 97862 | 26 | \$868.76 | \$33.41 | 5 | \$345.28 | \$69.06 |
| 97868 | 57 | \$1,195.36 | \$20.97 | 9 | \$450.57 | \$50.06 |
| 97875 | 103 | \$2,375.15 | \$23.06 | 9 | \$427.25 | \$47.47 |
| 97882 | 269 | \$6,002.64 | \$22.31 | 45 | \$1,959.26 | \$43.54 |
| 97885 | 46 | \$1,117.65 | \$24.30 | 3 | \$136.88 | \$45.63 |
| 97886 |  | $\$ 770.2$ | \$26.5 |  | \$287 | \$41 |

