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April 28, 2022

VIA ELECTRONIC FILINGPublic Utility Commission of Oregon
Attn: Filing Center
201 High Street SE, Suite 100
Salem, OR 97301-3398**RE: RE 189—PacifiCorp’s COVID-19 Credit and Collections Report—Supplemental Report for January 1, 2022, through March 31, 2022, Data B Late Payment Fees & Deferred Payment Plan Data**

PacifiCorp d/b/a Pacific Power (PacifiCorp or the Company) hereby submits supplemental information Data B Late Payment Fees and Deferred Payment Plan Data to the Company’s quarterly COVID-19 credit and collections data report for the period of January 1, 2022 through March 31, 2022.

Data B Late Payment Fees

Upon reviewing the quarterly report, PacifiCorp identified discrepancies in the data submitted for late payment fees in January and February. PacifiCorp has not charged late fees to customers in Oregon since March 2020. The data included in this quarterly update represents that no late fees have been charged.

Deferred Payment Plans

PacifiCorp also includes in this report an update to the Deferred Payment Plan (DPP)/Time Payment Plan (TPP) information originally provided in the October update and will continue to include the monthly payment plan information with this report until April 2022. PacifiCorp will provide a detailed evaluation of the DPP pilot in the May 2022 COVID-19 report.

As of March 2022, PacifiCorp had 1,565 customers enrolled in a DPP. The average duration for the plan selected by customers was 21 months, and only 4 percent of payment plan customers opted for a DPP while 96 percent of customers opted for a traditional TPP.

Plan Type	Residential	Non-Residential
DPP	1,545	20
TPP	43,150	2,583
TOTAL PLANS	44,695	2,603

Reviewing the data to evaluate if the DPP is beneficial for customers, TPPs were included for comparative purposes. The data presented several challenges:

- Low participation rates and high default rate of early participants,

- DPPs are designed to have a higher arrears for longer period, and payment plans do not “default” until the account is closed or disconnected for non- payment.

To adequately evaluate the benefit of a DPP and to compare with a traditional payment plan, a review of April 2021 through November 2021 are included in the below data. Recent DPPs may still be in the deferral period, and the early defaulted plans have accumulated higher balances. Default is defined as two missed payments. A like-for-like comparison requires us to pare down the data to three months and will need to continue to report progress.

Plan Type	Average Number of Payments	Average Beginning Balance	Average Current Balance	Average Reduction in Balance	Percentage of Reduction	Default Rate
DPP	21	\$2,132	\$1,819	\$313	14.7%	79.0%
TPP	13	\$1,202	\$835	\$367	30.6%	63.2%

- The average beginning account balances for DPP customers are larger.
- The average reduction in the account balances for DPP customers are 16 percent less than TPP customers.
- The default rate for TPPs shifted from being 18 percent higher than DPPs in October 2021 to having a 16 percent lower default rate through March 2022.

If you have any questions regarding this report, please contact Jennifer Angell at (503) 331-4414.

Sincerely,



Shelley McCoy
Director, Regulation

Enclosures

PacifiCorp

**Monthly COVID-19 Credit and Collections Report
March 2022**

January 2022		GRAND TOTAL
TOTALS		0
		0

February 2022		GRAND TOTAL
TOTALS		0
		0

March 2022		GRAND TOTAL
TOTALS		0
		0

OR DPP PLANS UPDATE - APRIL 20, 2022

PLAN	RES COUNTS	COM COUNTS
DPP	1,545	20
TPP	43,150	2,583
TOTAL PLANS	44,695	2,603

PLAN	AVG INSTALLMENTS	AVG BEGINNING BALANCE	AVG CURRENT BALANCE	AVG REDUCTION	AVG REDUCTION %	AVG DEFAULT RATE
DPP	21	2132	1819	313	14.7%	79.0%
TPP	13	1202	835	367	30.6%	63.2%

Based on highlighted months.

CLASS/MONTH	COUNTS	AVG INSTALLMENTS	AVG BEGINNING BALANCE	AVG CURRENT BALANCE	PYMNTS DURING PLAN	AVG PYMNTS DURING PLAN
DPP	1545	19	\$ 1,655	\$ 1,419.65	1,888	1.84
202011	1	24	\$ 444	\$ 207.67	6	6.00
202012	1	16	\$ 592	\$ 307.18	6	6.00
202101	2	16	\$ 516	\$ 1,737.22	7	3.50
202102	1	16	\$ 236	\$ 282.71	2	2.00
202103	3	19	\$ 779	\$ 305.02	7	2.33
202104	234	21	\$ 1,977	\$ 1,549.40	539	2.30
202105	263	20	\$ 1,941	\$ 1,703.27	493	1.87
202106	109	20	\$ 2,064	\$ 1,586.42	164	1.50
202107	53	21	\$ 2,046	\$ 1,377.23	60	1.13
202108	144	20	\$ 1,938	\$ 1,859.35	181	1.26
202109	150	21	\$ 2,106	\$ 1,835.77	155	1.03
202110	224	21	\$ 2,199	\$ 2,008.97	143	0.64
202111	82	20	\$ 2,784	\$ 2,632.08	32	0.39
202112	124	20	\$ 2,192	\$ 2,028.78	53	0.43
202201	50	20	\$ 1,769	\$ 1,507.94	29	0.58
202202	42	17	\$ 1,539	\$ 1,527.51	11	0.26
202203	62	16	\$ 3,014	\$ 1,677.54	0	0.00

Deferred Payment Plan Data

CLASS/MONTH	COUNTS	AVG INSTALLMENTS	AVG BEGINNING BALANCE	AVG CURRENT BALANCE	PYMNTS DURING PLAN	AVG PYMNTS DURING PLAN
TPP	43150	11	\$ 788	\$ 511.39	105505	3.02
202004	979	8	\$ 322	\$ 173.07	4097	4.18
202005	832	7	\$ 307	\$ 203.28	2616	3.14
202006	1195	7	\$ 360	\$ 182.81	3579	2.99
202007	1362	8	\$ 382	\$ 144.45	4063	2.98
202008	1261	8	\$ 330	\$ 146.35	4301	3.42
202009	1198	8	\$ 303	\$ 148.49	4515	3.77
202010	1208	8	\$ 369	\$ 180.05	4587	3.80
202011	979	9	\$ 718	\$ 230.46	4124	4.21
202012	1279	11	\$ 511	\$ 244.01	6288	4.92
202101	1251	10	\$ 543	\$ 259.83	5965	4.77
202102	1179	11	\$ 833	\$ 368.12	5760	4.89
202103	1394	11	\$ 1,060	\$ 526.62	6222	4.46
202104	1845	14	\$ 1,195	\$ 766.35	7141	3.87
202105	1701	13	\$ 1,420	\$ 817.32	5972	3.51
202106	1454	12	\$ 1,071	\$ 720.53	4659	3.20
202107	1401	11	\$ 873	\$ 575.21	4404	3.14
202108	1921	12	\$ 885	\$ 648.78	5444	2.83
202109	1753	12	\$ 1,046	\$ 782.81	4341	2.48
202110	3004	14	\$ 1,690	\$ 1,287.99	5453	1.82
202111	2248	13	\$ 1,435	\$ 1,078.53	3437	1.53
202112	3069	12	\$ 1,047	\$ 827.46	3742	1.22
202201	4102	12	\$ 732	\$ 661.03	3478	0.85
202202	3481	12	\$ 719	\$ 628.65	1317	0.38
202203	3054	11	\$ 769	\$ 671.23	0	0.00

Bill Assistance Program Payment Match Participants

PLAN	RES COUNTS
DPP	723
TPP	3,385
TOTAL PLANS	4,108

PLAN	AVG INSTALLMENTS	AVG BEGINNING BALANCE	AVG CURRENT BALANCE	AVG REDUCTION	AVG REDUCTION %	AVG DEFAULT RATE
DPP	21	2703	2575	129	4.8%	80.4%
TPP	19	2385	1726	659	27.6%	82.0%

Based on highlighted months.

CLASS/MONTH	COUNTS	AVG INSTALLMENTS	AVG BEGINNING BALANCE	AVG CURRENT BALANCE	PYMNTS DURING PLAN	AVG PYMNTS DURING PLAN
DPP	723	21	\$ 2,775	\$ 2,593.84	905	0.97
202104	142	22	\$ 2,363	\$ 2,015.21	303	2.13
202105	107	20	\$ 2,630	\$ 2,740.63	221	2.07
202106	55	21	\$ 2,535	\$ 2,248.74	76	1.38
202107	18	22	\$ 2,740	\$ 2,523.20	31	1.72
202108	47	21	\$ 3,430	\$ 3,572.31	51	1.09
202109	92	21	\$ 2,510	\$ 2,322.04	104	1.13
202110	119	23	\$ 2,716	\$ 2,602.35	71	0.60
202111	35	22	\$ 3,716	\$ 3,739.50	14	0.40
202112	48	22	\$ 3,487	\$ 3,347.07	27	0.56
202201	13	20	\$ 2,562	\$ 2,191.40	4	0.31
202202	13	19	\$ 1,836	\$ 1,689.44	3	0.23
202203	34	17	\$ 2,778	\$ 2,134.23	0	0.00
TPP	3385	18	\$ 2,440	\$ 1,889.60	7169	1.84
202104	525	19	\$ 2,115	\$ 1,547.72	1965	3.74
202105	365	18	\$ 2,144	\$ 1,594.07	1163	3.19
202106	230	18	\$ 2,294	\$ 1,578.79	715	3.11
202107	166	18	\$ 2,385	\$ 1,290.43	518	3.12
202108	204	19	\$ 2,488	\$ 1,922.15	481	2.36
202109	286	19	\$ 2,468	\$ 1,925.49	555	1.94
202110	722	20	\$ 2,803	\$ 2,222.06	1057	1.46
202111	344	20	\$ 2,873	\$ 2,359.09	390	1.13
202112	211	19	\$ 2,508	\$ 2,104.93	208	0.99
202201	123	16	\$ 2,114	\$ 1,825.65	83	0.67
202202	106	16	\$ 2,538	\$ 2,070.27	34	0.32
202203	103	17	\$ 2,551	\$ 2,234.60	0	0.00