



e-FILING REPORT COVER SHEET

COMPANY NAME: PacifiCorp d/b/a Pacific Power

DOES REPORT CONTAIN CONFIDENTIAL INFORMATION? No Yes If yes, submit a redacted public version (or a cover letter) by email. Submit the confidential information as directed in OAR 860-001-0070 or the terms of an applicable protective order.

Select report type: RE (Electric) RG (Gas) RW (Water) RT (Telecommunications)
 RO (Other, for example, industry safety information)

Did you previously file a similar report? No Yes, report docket number: RE 189

Report is required by: OAR
 Statute
 Order Order No. 20-401
Note: A one-time submission required by an order is a compliance filing and not a report (file compliance in the applicable docket)
 Other
(For example, federal regulations, or requested by Staff)

Is this report associated with a specific docket/case? No Yes, docket number: RE 189

List Key Words for this report. We use these to improve search results.

Monthly COVID-19 Credit and Collections Report

Send the completed Cover Sheet and the Report in an email addressed to PUC.FilingCenter@state.or.us

Send confidential information, voluminous reports, or energy utility Results of Operations Reports to PUC Filing Center, PO Box 1088, Salem, OR 97308-1088 or by delivery service to 201 High Street SE Suite 100, Salem, OR 97301.

December 13, 2023

VIA ELECTRONIC FILING

Public Utility Commission of Oregon
Attn: Filing Center
201 High Street SE, Suite 100
Salem, OR 97301-3398

Re: RE 189—PacifiCorp’s COVID-19 Credit and Collections Report—Monthly Report for November 2023

On November 5, 2020, the Public Utility Commission of Oregon (Commission) issued Order No. 20-401 approving the November 3, 2020, Stipulated Agreement on the Effects of the COVID-19 Pandemic on Energy Utility Customers (Stipulated Agreement) filed by parties in docket UM 2114. In compliance with the reporting requirements outlined in Attachment A of the Stipulated Agreement, Energy Utilities Reporting Requirements, PacifiCorp d/b/a Pacific Power (PacifiCorp or the Company) hereby submits its monthly COVID-19 credit and collections data report for the month of November 2023.

PacifiCorp is unable to provide payment plan information as requested in section (C), (D), (E), (F), (H), and (I) of the reporting requirements by zip code. Zip code information is obtained using metered service agreement information. Payment plans, however, are done at the customer account level and may contain more than one metered service, and more than one zip code. By reporting payment plans by zip code there would be duplication in the data. As such, the Company is reporting payment plan information at the account level with no zip codes.

This report also contains information not addressed in the Stipulated Agreement. At the request of Commission Staff, the Company has included an update to OPUC Information Request 18.

If you have any questions regarding this report, please contact Jennifer Angell at (503) 331-4414.

Sincerely,



Matthew McVee
Vice President, Regulatory Policy and Operations

Enclosures

November 2023	COM	IND	IRG	PSH	RES	GRAND TOTAL
TOTALS	57631	1330	5031	52	553242	617286
97016	7				13	20
97029	28		3		118	149
97031	1016	12	39	3	6556	7626
97033	7				17	24
97039	59	1	4		197	261
97040	58	1	25		519	603
97041	2				18	20
97050	40		5	2	88	135
97058	3				29	32
97065	57		5	1	232	295
97102	26		1		447	474
97103	1037	34	3		7879	8953
97110	245	3			1916	2164
97121	54	1			716	771
97138	865	10			6950	7825
97145	4				46	50
97146	419	16	5		3756	4196
97201	130				2744	2874
97203	1	1				2
97204	43				1	44
97205	350				2369	2719
97207	1					1
97209	65				237	302
97211	1120	19	1		15354	16494
97212	476				12148	12624
97213	663	5			11190	11858
97214	2					2
97215	60				625	685
97216	198	2			2337	2537
97217	498	9			5977	6484
97218	674	17			6422	7113
97219	1					1
97220	1375	32			13098	14505
97222	1					1
97223	1					1

November 2023	COM	IND	IRG	PSH	RES	GRAND TOTAL
TOTALS	57631	1330	5031	52	553242	617286
97227	508	16			3399	3923
97230	49				419	468
97232	539	3			4404	4946
97233	4				2	6
97238	3					3
97250	15				1	16
97252	2					2
97253	1					1
97254	2					2
97301	1		1		3	5
97302	2		4		10	16
97304	28				133	161
97306	12		4		80	96
97308	2					2
97317	29		2		387	418
97321	1253	49	100	1	12719	14122
97322	929	35	35		14939	15938
97325	185	10	61		2607	2863
97327	116	3	18		1139	1276
97329	7				71	78
97330	1061	15	24		15734	16834
97331	3					3
97333	797	31	61	1	10850	11740
97335	10				77	87
97336	8				45	53
97338	678	7	13		9545	10243
97344	37		1		449	487
97345	21	1			171	193
97346	88				360	448
97347	7				5	12
97348	104	2	19		529	654
97351	425	6	55		4533	5019
97352	213	8	72		2151	2444
97355	939	16	83		10146	11184
97358	116	18	2		833	969

November 2023	COM	IND	IRG	PSH	RES	GRAND TOTAL
TOTALS	57631	1330	5031	52	553242	617286
97360	95	1			949	1045
97361	33		6		107	146
97362	1					1
97364	9				331	340
97365					1	1
97367	780	8		1	7577	8366
97368	141				1820	1961
97369					1	1
97370	216	10	5	1	2556	2788
97371	100	2	13		202	317
97373	1					1
97374	161	4	76		1407	1648
97377	80	2	9		314	405
97383	386	14	25		3944	4369
97384	17	1			49	67
97385	84		6	1	1313	1404
97386	488	14	25		5915	6442
97388	75			1	1147	1223
97389	149	3	11		664	827
97392	53		37		549	639
97401	1					1
97405	42	6			29	77
97408	86	1	2		496	585
97410	63	1	14		361	439
97411	42	1	27		529	599
97414	19	2	9		79	109
97417	148	1	21	2	1018	1190
97420	1305	58	12		12137	13512
97423	313	6	19		2735	3073
97424	413	12	1		3698	4124
97426	178	6			1420	1604
97429	40		18		329	387
97432	20	1	4		173	198
97442	154	4	23		944	1125
97443	109	1	19		954	1083

November 2023	COM	IND	IRG	PSH	RES	GRAND TOTAL
TOTALS	57631	1330	5031	52	553242	617286
97446	146	9	25		1598	1778
97447	65				330	395
97448	254	15	9		1972	2250
97456	98	1	30		793	922
97457	397	17	84	1	4399	4898
97458	200	12	25		1517	1754
97459	538	9	1		4768	5316
97462	78	1	9		619	707
97466	48	4	5		409	466
97469	130	8	18		1121	1277
97470	1565	39	66	1	9545	11216
97471	888	14	75		10930	11907
97475					1	1
97476					4	4
97479	385	8	1	1	3773	4168
97484	36	1	5		123	165
97486	11	1	11		28	51
97494	11	2			25	38
97495	36		1		789	826
97496	209	2	15		3006	3232
97497	96	1	8		556	661
97501	2125	47	122	2	18827	21123
97502	1263	33	103	1	12085	13485
97503	463	64	39		4414	4980
97504	2033	19	32	1	21145	23230
97520	352	4	53	2	1867	2278
97522	40	1	2		243	286
97523	446	11	41		2877	3375
97524	524	16	93	3	6608	7244
97525	207	4	31		2287	2529
97526	1873	50	43	1	15980	17947
97527	1150	20	138		15573	16881
97530	437	3	93	1	3714	4248
97531	38	1	6		268	313
97532	170	4	6		1135	1315

November 2023	COM	IND	IRG	PSH	RES	GRAND TOTAL
TOTALS	57631	1330	5031	52	553242	617286
97534	40	1	1		297	339
97535	228	3	1		2083	2315
97536	73	1	1		535	610
97537	296	5	46		3336	3683
97538	113	2	16		895	1026
97539	165	1	3		1683	1852
97540	266	1	38		3588	3893
97541	59		18		676	753
97543	40		4		326	370
97544	131		39		938	1108
97601	1281	27	168	3	11290	12769
97603	1554	35	371	2	13746	15708
97604	5				16	21
97621	43	1	35		148	227
97622	64	2	24		270	360
97623	184	2	142		1038	1366
97624	242	3	65		1865	2175
97625	27		20		84	131
97626	42	1	8		90	141
97627	70	1	18		512	601
97630	330	14	11	1	1756	2112
97632	167	3	127		546	843
97633	167	1	99		589	856
97634	18		10		105	133
97635	9		2		56	67
97636					1	1
97637	1					1
97639	38		31		283	352
97701	1885	40	67	1	15031	17024
97702	1866	29	8	2	20148	22053
97703	1499	5	112		13801	15417
97707	1					1
97731	38				106	144
97734	142	14	100		1296	1552
97741	584	22	89	2	4627	5324

November 2023	COM	IND	IRG	PSH	RES	GRAND TOTAL
TOTALS	57631	1330	5031	52	553242	617286
97753	61		47		384	492
97754	953	31	275	1	7679	8939
97756	1528	56	74		14215	15873
97760	211	1	53		3270	3535
97761	124	5	2	1	774	906
97801	1198	14	81	8	8858	10159
97810	49	1	8		219	277
97812	118	1	5	2	359	485
97813	93	1	2		608	704
97818	45	2	39		33	119
97826	50	1	5		293	349
97828	344	8	58		1534	1944
97835	45		1		136	182
97838	70	3	29		228	330
97842	32		14		133	179
97846	308	7	66		1421	1802
97857	42	1	17		280	340
97862	219	2	263		1068	1552
97868	113	1	54		867	1035
97875	84	2	18		913	1017
97882	196	8	4		2361	2569
97885	142	4	19		682	847
97886	44	4	5	1	349	403

November 2023	COM	IND	IRG	PSH	RES	GRAND TOTAL
TOTALS	8075	188	659	46	76630	85598
97016					3	3
97029	3		2		16	21
97031	83	2	4		611	700
97033					1	1
97039	9				26	35
97040	11		6		57	74
97041					1	1
97050	2				18	20
97058					1	1
97065	5				38	43
97102	3				21	24
97103	128				1080	1208
97110	37				132	169
97121	4				75	79
97138	117	1			794	912
97145					3	3
97146	33	1			432	466
97201	7				392	399
97204	2					2
97205	59				423	482
97209	7				59	66
97211	169	2			2069	2240
97212	61				1264	1325
97213	92				1333	1425
97215	11				78	89
97216	31				455	486
97217	73				1100	1173
97218	109	4			1285	1398
97219	1					1
97220	252	2			2098	2352
97227	82			2	703	787
97230	7				85	92
97232	55				843	898
97233					1	1
97250	3					3

November 2023	COM	IND	IRG	PSH	RES	GRAND TOTAL
TOTALS	8075	188	659	46	76630	85598
97302	1					1
97304	1				10	11
97306	2				9	11
97317	1				29	30
97321	161	3	11	1	1561	1737
97322	141	10	1		2150	2302
97325	30	1	3		324	358
97327	16		2		167	185
97329	1				7	8
97330	86	1			1718	1805
97333	124	4	5		973	1106
97335	4				11	15
97336	1				7	8
97338	72	2			1009	1083
97344	6		1		90	97
97345	2				29	31
97346	11				57	68
97348	9		1		84	94
97351	68		15		589	672
97352	21	2	15		288	326
97355	122	6	8		1509	1645
97358	9				104	113
97360	13				125	138
97361	2				9	11
97362	1					1
97364					36	36
97367	109	1			826	936
97368	21				278	299
97370	27				283	310
97371	16				20	36
97374	22	2	6		262	292
97377	9		3		46	58
97383	46	3	2		497	548
97384	4	2			6	12
97385	9		1		100	110

November 2023	COM	IND	IRG	PSH	RES	GRAND TOTAL
TOTALS	8075	188	659	46	76630	85598
97386	90	3	2		1019	1114
97388	9				66	75
97389	6				96	102
97392	3		3		67	73
97405	16				6	22
97408	6				46	52
97410	8		2		81	91
97411	6		11		79	96
97414	1				12	13
97417	34		6	1	168	209
97420	165	7	3	3	1937	2115
97423	37		2		391	430
97424	61	3			605	669
97426	19				196	215
97429	1		2		55	58
97432	4				35	39
97442	27	2	2		158	189
97443	11				146	157
97446	13	1	9		256	279
97447	11				57	68
97448	46	9			297	352
97456	10		5		89	104
97457	70	5	5	3	787	870
97458	19	2	5		266	292
97459	53				737	790
97462	10				94	104
97466	6				86	92
97469	21	2	2		274	299
97470	237	2	3	9	1500	1751
97471	105	3	1		1323	1432
97476					1	1
97479	60	2			517	579
97484	11		1		28	40
97486			2		2	4
97494	1				6	7

November 2023	COM	IND	IRG	PSH	RES	GRAND TOTAL
TOTALS	8075	188	659	46	76630	85598
97495	6				86	92
97496	28			1	518	547
97497	29				108	137
97501	418	11	7		3318	3754
97502	215	3	11		1809	2038
97503	82	4	1		801	888
97504	210		6	7	2838	3061
97520	45		8		262	315
97522	8	1			44	53
97523	118	8	9		546	681
97524	98	3	17		950	1068
97525	35	1	6		353	395
97526	284	5	3	1	2269	2562
97527	207	4	19		2232	2462
97530	70		13		489	572
97531	11		5		52	68
97532	36	2			163	201
97534	16				64	80
97535	36				313	349
97536	12				117	129
97537	60		6		451	517
97538	40		2		187	229
97539	28	1			225	254
97540	40		4		479	523
97541	10		4		131	145
97543	13				63	76
97544	45		5		185	235
97601	188	3	25		1614	1830
97603	192	6	58	2	1995	2253
97604					1	1
97621	6	1	11		34	52
97622	6		2		37	45
97623	28		24		154	206
97624	26	1	8		246	281
97625	3		4		11	18

November 2023	COM	IND	IRG	PSH	RES	GRAND TOTAL
TOTALS	8075	188	659	46	76630	85598
97626	2				13	15
97627	5				84	89
97630	64	4	1		351	420
97632	27		13		92	132
97633	30	1	11		108	150
97634	3		1		18	22
97635					8	8
97636					1	1
97639	4		8		68	80
97701	250	5	8	1	1753	2017
97702	216	7			2150	2373
97703	171		12		1111	1294
97731	2				10	12
97734	10	2	32		207	251
97741	111	5	26		820	962
97753	6		6		57	69
97754	121	3	27	1	1108	1260
97756	193	4	11	1	1818	2027
97760	29	1	7		384	421
97761	9	3		10	195	217
97801	150	2	6	3	1386	1547
97810	3				22	25
97812	9	1	2		64	76
97813	12				88	100
97818	5		3		10	18
97826	3	1			34	38
97828	30		7		150	187
97835	10				16	26
97838	1		3		22	26
97842	2		1		16	19
97846	33		9		141	183
97857	6		2		29	37
97862	25		44		158	227
97868	13		4		133	150
97875	14		2		124	140

November 2023	COM	IND	IRG	PSH	RES	GRAND TOTAL
TOTALS	8075	188	659	46	76630	85598
97882	33	1	1		383	418
97885	19	1	2		96	118
97886	4	3			64	71

Revenue Class Cd	Count of Customer Id
COM	722
IND	17
IRG	48
RES	26599
Total	27386

Revenue Class Cd	Count of Customer Id
COM	94
IND	3
IRG	7
RES	2972
Total	3076

COUNTS AND ARREARS ARE FORCED TO THE OLDEST ARREARS BUCKET

November 2023	RES								
	Days 31 60		Days 61 90		Days 91+		Grand Total		
	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
TOTAL	44,664	\$ 3,584,416	27,711	\$ 5,080,613	29,402	\$ 21,034,765	101,777	\$ 29,699,795	\$ 292
ZIP	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
97016			3	\$ 478					
97029	17	\$ 1,546	4	\$ 466	8	\$ 42,462			
97031	384	\$ 27,544	224	\$ 34,040	184	\$ 97,221			
97033	1	\$ 75			1	\$ 284			
97039	8	\$ 845	9	\$ 1,387	12	\$ 6,736			
97040	27	\$ 1,318	18	\$ 3,449	15	\$ 6,070			
97041	2	\$ 263	1	\$ 241					
97050	20	\$ 2,698	5	\$ 667	10	\$ 8,605			
97058			1	\$ 217					
97065	22	\$ 1,392	5	\$ 1,222	9	\$ 15,051			
97102	13	\$ 942	11	\$ 1,583	9	\$ 2,323			
97103	620	\$ 46,197	299	\$ 49,909	274	\$ 207,576			
97110	87	\$ 4,813	48	\$ 5,411	38	\$ 12,521			
97121	40	\$ 2,181	31	\$ 3,454	37	\$ 20,392			
97138	426	\$ 24,972	254	\$ 34,740	309	\$ 163,345			
97145	1	\$ 38			1	\$ 186			
97146	288	\$ 18,691	139	\$ 19,639	151	\$ 78,183			
97201	122	\$ 4,529	79	\$ 8,421	83	\$ 31,047			
97205	162	\$ 9,639	74	\$ 5,818	101	\$ 33,348			
97209	21	\$ 798	8	\$ 684	11	\$ 1,683			
97211	1,016	\$ 63,464	598	\$ 89,331	598	\$ 277,144			
97212	679	\$ 41,887	391	\$ 52,227	403	\$ 150,052			
97213	745	\$ 48,800	468	\$ 66,987	424	\$ 184,341			
97215	35	\$ 1,833	27	\$ 3,285	29	\$ 13,303			
97216	256	\$ 20,394	167	\$ 22,723	211	\$ 105,911			
97217	629	\$ 46,321	285	\$ 41,326	250	\$ 119,361			
97218	565	\$ 39,209	372	\$ 57,891	278	\$ 161,057			
97220	1,234	\$ 85,117	735	\$ 106,978	883	\$ 520,903			
97227	256	\$ 11,142	121	\$ 12,009	264	\$ 77,857			
97230	47	\$ 2,762	22	\$ 2,412	43	\$ 24,196			
97232	308	\$ 11,888	175	\$ 17,706	218	\$ 69,911			
97250					1	\$ 389			
97304	10	\$ 1,144	3	\$ 849	2	\$ 557			
97306	7	\$ 789	4	\$ 831	1	\$ 334			
97317	31	\$ 3,370	14	\$ 5,380	17	\$ 9,134			
97321	980	\$ 75,232	727	\$ 134,141	469	\$ 274,934			
97322	1,331	\$ 91,772	990	\$ 165,746	1,029	\$ 514,799			
97325	242	\$ 20,654	166	\$ 36,094	216	\$ 142,839			
97327	79	\$ 5,489	70	\$ 13,115	38	\$ 28,842			
97329	2	\$ 283	1	\$ 190	1	\$ 375			
97330	894	\$ 61,826	525	\$ 80,836	439	\$ 188,808			
97333	621	\$ 40,091	379	\$ 54,941	348	\$ 159,247			
97335	4	\$ 227	5	\$ 857	11	\$ 4,462			
97336	5	\$ 523	3	\$ 583	3	\$ 1,049			
97338	664	\$ 46,669	549	\$ 101,852	476	\$ 295,138			
97344	72	\$ 7,787	42	\$ 12,296	24	\$ 26,568			
97345	13	\$ 1,269	14	\$ 3,167	16	\$ 11,025			
97346	22	\$ 2,091	23	\$ 5,407	28	\$ 17,403			
97348	60	\$ 4,904	51	\$ 13,239	25	\$ 23,554			
97351	409	\$ 30,090	283	\$ 48,627	289	\$ 168,255			
97352	218	\$ 20,927	132	\$ 27,616	177	\$ 100,309			
97355	800	\$ 60,868	599	\$ 113,578	674	\$ 471,028			
97358	61	\$ 4,837	54	\$ 10,665	53	\$ 29,282			
97360	69	\$ 4,953	50	\$ 8,698	61	\$ 39,396			
97361	9	\$ 792	5	\$ 1,213	5	\$ 11,054			

COUNTS AND ARREARS ARE FORCED TO THE OLDEST ARREARS BUCKET

November 2023	RES								
	Days 31 60		Days 61 90		Days 91+		Grand Total		
	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
TOTAL	44,664	\$ 3,584,416	27,711	\$ 5,080,613	29,402	\$ 21,034,765	101,777	\$ 29,699,795	\$ 292
ZIP	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
97364	22	\$ 1,248	6	\$ 1,470	12	\$ 9,973			
97367	489	\$ 27,304	266	\$ 33,834	289	\$ 131,844			
97368	139	\$ 10,456	87	\$ 15,760	97	\$ 59,895			
97370	176	\$ 12,728	107	\$ 17,153	123	\$ 56,716			
97371	16	\$ 742	10	\$ 2,028	9	\$ 9,829			
97374	128	\$ 15,522	121	\$ 28,954	63	\$ 43,085			
97377	27	\$ 2,188	16	\$ 3,071	9	\$ 13,175			
97383	342	\$ 24,449	243	\$ 45,095	258	\$ 170,177			
97384	8	\$ 396	3	\$ 489	2	\$ 1,212			
97385	69	\$ 4,741	73	\$ 12,103	61	\$ 21,401			
97386	578	\$ 50,381	411	\$ 82,263	461	\$ 391,819			
97388	68	\$ 3,392	23	\$ 3,019	27	\$ 13,949			
97389	48	\$ 4,329	38	\$ 7,971	49	\$ 46,657			
97392	48	\$ 4,911	47	\$ 9,808	43	\$ 47,578			
97405	3	\$ 154	1	\$ 283	2	\$ 667			
97408	38	\$ 3,224	36	\$ 9,138	16	\$ 8,001			
97410	52	\$ 5,493	25	\$ 7,757	31	\$ 25,002			
97411	37	\$ 4,046	13	\$ 2,368	23	\$ 19,831			
97414	9	\$ 757	2	\$ 606	2	\$ 2,936			
97417	64	\$ 4,303	45	\$ 9,261	71	\$ 61,265			
97420	992	\$ 82,173	444	\$ 77,799	807	\$ 675,215			
97423	238	\$ 18,055	129	\$ 23,450	194	\$ 152,740			
97424	328	\$ 23,120	199	\$ 35,881	190	\$ 82,148			
97426	136	\$ 10,981	99	\$ 17,540	105	\$ 54,301			
97429	30	\$ 2,738	14	\$ 3,017	21	\$ 17,426			
97432	7	\$ 481	6	\$ 927	14	\$ 11,967			
97442	128	\$ 13,428	50	\$ 9,768	97	\$ 85,895			
97443	76	\$ 6,810	48	\$ 11,528	65	\$ 40,242			
97446	128	\$ 9,148	78	\$ 14,125	81	\$ 50,797			
97447	25	\$ 1,787	14	\$ 1,745	26	\$ 28,733			
97448	145	\$ 9,774	130	\$ 23,729	138	\$ 84,474			
97456	67	\$ 6,740	39	\$ 9,318	45	\$ 27,424			
97457	376	\$ 29,698	236	\$ 45,614	297	\$ 241,377			
97458	146	\$ 11,555	60	\$ 9,523	115	\$ 79,921			
97459	479	\$ 43,818	223	\$ 44,570	257	\$ 237,018			
97462	60	\$ 4,833	35	\$ 6,135	41	\$ 39,938			
97466	37	\$ 2,785	19	\$ 2,748	40	\$ 29,181			
97469	97	\$ 6,992	53	\$ 12,134	66	\$ 49,640			
97470	874	\$ 68,075	561	\$ 98,453	728	\$ 463,048			
97471	1,021	\$ 93,004	757	\$ 164,348	639	\$ 420,229			
97479	337	\$ 24,523	218	\$ 37,157	327	\$ 202,253			
97484	11	\$ 1,490	7	\$ 2,688	10	\$ 22,563			
97486	1	\$ 361	1	\$ 115	1	\$ 532			
97494	2	\$ 248	1	\$ 127	3	\$ 1,356			
97495	50	\$ 3,900	36	\$ 6,077	49	\$ 24,477			
97496	458	\$ 50,437	178	\$ 46,681	179	\$ 134,819			
97497	62	\$ 7,840	44	\$ 11,504	59	\$ 128,550			
97501	1,841	\$ 156,457	1,093	\$ 218,021	1,178	\$ 998,997			
97502	1,111	\$ 109,207	759	\$ 165,823	594	\$ 558,137			
97503	452	\$ 36,262	352	\$ 69,891	430	\$ 357,807			
97504	2,213	\$ 222,017	1,632	\$ 359,935	1,235	\$ 868,842			
97520	136	\$ 14,030	57	\$ 12,520	92	\$ 109,146			
97522	24	\$ 2,568	14	\$ 3,240	20	\$ 17,906			
97523	277	\$ 28,573	179	\$ 37,291	287	\$ 417,430			
97524	505	\$ 43,795	400	\$ 83,673	530	\$ 446,821			

COUNTS AND ARREARS ARE FORCED TO THE OLDEST ARREARS BUCKET

November 2023	RES								
	Days 31 60		Days 61 90		Days 91+		Grand Total		
	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
TOTAL	44,664	\$ 3,584,416	27,711	\$ 5,080,613	29,402	\$ 21,034,765	101,777	\$ 29,699,795	\$ 292
ZIP	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
97525	219	\$ 19,399	111	\$ 23,677	147	\$ 173,006			
97526	1,982	\$ 207,001	1,131	\$ 254,385	913	\$ 855,228			
97527	1,124	\$ 101,411	791	\$ 157,783	851	\$ 807,520			
97530	234	\$ 23,240	146	\$ 29,914	162	\$ 190,909			
97531	26	\$ 3,279	14	\$ 3,535	31	\$ 45,713			
97532	108	\$ 12,575	69	\$ 19,849	88	\$ 69,978			
97534	29	\$ 3,574	21	\$ 3,466	29	\$ 70,617			
97535	144	\$ 9,409	98	\$ 16,349	108	\$ 63,061			
97536	59	\$ 4,717	25	\$ 4,783	59	\$ 72,709			
97537	250	\$ 22,784	157	\$ 34,633	235	\$ 252,677			
97538	107	\$ 13,002	41	\$ 10,135	94	\$ 176,624			
97539	176	\$ 14,965	95	\$ 17,618	121	\$ 99,511			
97540	229	\$ 15,925	125	\$ 20,673	142	\$ 115,671			
97541	98	\$ 10,481	33	\$ 8,043	56	\$ 69,558			
97543	23	\$ 2,478	18	\$ 5,239	20	\$ 31,446			
97544	97	\$ 14,877	45	\$ 13,836	77	\$ 111,025			
97601	1,156	\$ 97,860	556	\$ 98,806	625	\$ 476,235			
97603	1,088	\$ 70,944	723	\$ 112,605	742	\$ 508,551			
97604			2	\$ 111					
97621	12	\$ 1,191	11	\$ 1,247	11	\$ 28,717			
97622	21	\$ 1,288	18	\$ 3,177	23	\$ 29,333			
97623	100	\$ 8,560	38	\$ 8,854	68	\$ 112,414			
97624	171	\$ 14,828	98	\$ 18,217	116	\$ 114,919			
97625	6	\$ 644	3	\$ 611	3	\$ 1,184			
97626	9	\$ 554	4	\$ 965	3	\$ 1,311			
97627	59	\$ 5,702	25	\$ 4,970	36	\$ 28,016			
97630	138	\$ 8,467	82	\$ 14,308	134	\$ 135,709			
97632	59	\$ 4,535	18	\$ 3,302	33	\$ 33,858			
97633	56	\$ 3,762	20	\$ 3,728	34	\$ 28,041			
97634	10	\$ 729	4	\$ 785	5	\$ 16,223			
97635	2	\$ 201	2	\$ 383	4	\$ 2,895			
97639	38	\$ 2,966	13	\$ 3,705	39	\$ 60,423			
97701	994	\$ 72,175	588	\$ 92,248	586	\$ 294,837			
97702	1,006	\$ 76,844	603	\$ 94,794	563	\$ 356,760			
97703	801	\$ 66,616	305	\$ 53,949	252	\$ 149,628			
97731	6	\$ 178	2	\$ 103	1	\$ 181			
97734	88	\$ 7,043	61	\$ 14,668	79	\$ 70,850			
97741	431	\$ 33,580	287	\$ 51,635	392	\$ 225,099			

COUNTS AND ARREARS ARE FORCED TO THE OLDEST ARREARS BUCKET

November 2023	RES								
	Days 31 60		Days 61 90		Days 91+		Grand Total		
	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
TOTAL	44,664	\$ 3,584,416	27,711	\$ 5,080,613	29,402	\$ 21,034,765	101,777	\$ 29,699,795	\$ 292
ZIP	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
97753	35	\$ 4,237	14	\$ 4,024	12	\$ 28,595			
97754	627	\$ 54,183	336	\$ 65,175	396	\$ 268,258			
97756	948	\$ 72,283	626	\$ 108,390	620	\$ 353,651			
97760	267	\$ 25,334	153	\$ 32,283	176	\$ 123,321			
97761	131	\$ 14,041	80	\$ 16,128	210	\$ 253,271			
97801	698	\$ 49,338	551	\$ 94,850	602	\$ 354,614			
97810	13	\$ 985	12	\$ 3,157	7	\$ 5,837			
97812	46	\$ 3,084	15	\$ 3,555	46	\$ 33,714			
97813	51	\$ 3,575	43	\$ 6,524	25	\$ 20,726			
97818	5	\$ 394			2	\$ 13,342			
97826	23	\$ 1,521	14	\$ 3,090	18	\$ 24,047			
97828	84	\$ 6,856	40	\$ 7,366	63	\$ 42,599			
97835	7	\$ 827	2	\$ 435	13	\$ 6,258			
97838	19	\$ 2,007	12	\$ 3,073	10	\$ 6,406			
97842	4	\$ 272	2	\$ 484	1	\$ 38			
97846	103	\$ 7,768	39	\$ 7,179	42	\$ 57,744			
97857	9	\$ 938	10	\$ 2,467	8	\$ 3,665			
97862	114	\$ 9,955	68	\$ 14,550	47	\$ 75,347			
97868	93	\$ 7,397	61	\$ 11,099	79	\$ 46,258			
97875	82	\$ 7,469	48	\$ 9,545	67	\$ 58,096			
97882	201	\$ 12,289	148	\$ 27,583	165	\$ 84,608			
97885	47	\$ 3,022	23	\$ 3,161	17	\$ 28,609			
97886	34	\$ 2,376	29	\$ 5,077	28	\$ 18,790			
97476	1	\$ 88			1	\$ 322			
97347	1	\$ 42							
97302									
97233			1	\$ 176					
97362									
97636			1	\$ 232					

COUNTS AND ARREARS ARE FORCED TO THE OLDEST ARREARS BUCKET

November 2023	SMALL COM								
	Days 31 60		Days 61 90		Days 91+		Grand Total		
	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
TOTAL	3,697	\$ 520,187	995	\$ 299,140	1,310	\$ 2,042,767	6,002	\$ 2,862,094	\$ 477
ZIP	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
97016	1	\$25.44							
97029	4	\$146.08			1	\$258.07			
97031	91	\$10,503.75	18	\$3,633.63	9	\$8,429.43			
97033									
97039	2	\$463.62							
97040	3	\$305.81	1	\$36.82	1	\$201.40			
97041									
97050	5	\$634.13	1	\$4,210.55					
97058									
97065	5	\$1,802.71			1	\$623.02			
97102	3	\$1,026.16							
97103	36	\$3,372.46	14	\$5,822.53	23	\$35,941.88			
97110	20	\$1,917.06	7	\$1,446.34	4	\$2,353.88			
97121	5	\$753.51	1	\$488.35	1	\$266.28			
97138	116	\$16,190.94	15	\$4,598.39	26	\$34,008.15			
97145									
97146	17	\$3,086.99	6	\$2,273.52	8	\$4,036.24			
97201	1	\$81.57	1	\$572.31	2	\$1,382.86			
97205	6	\$754.64	2	\$223.26	5	\$5,512.65			
97209			1	\$344.93					
97211	62	\$10,172.20	25	\$7,486.15	33	\$74,723.06			
97212	20	\$3,818.75	14	\$5,179.92	14	\$42,173.15			
97213	39	\$7,861.85	13	\$2,127.74	11	\$10,137.44			
97215	4	\$1,128.23	2	\$553.48					
97216	18	\$2,800.55	4	\$1,301.19	10	\$14,231.73			
97217	31	\$5,051.31	8	\$2,944.40	9	\$21,702.30			
97218	35	\$3,220.90	16	\$6,222.48	12	\$10,108.11			
97220	86	\$16,456.54	28	\$10,973.34	54	\$135,369.28			
97227	27	\$5,954.65	5	\$2,078.95	11	\$55,942.47			
97230	2	\$608.06	1	\$48.13					
97232	27	\$4,089.43	7	\$1,932.63	7	\$15,996.56			
97250	1	\$10.64							
97304	1	\$41.53	1	\$112.79					
97306	1	\$38.59							
97317	1	\$52.05							
97321	84	\$15,183.00	21	\$5,390.08	15	\$50,715.59			
97322	89	\$9,608.46	16	\$7,012.34	23	\$15,871.54			
97325	22	\$3,772.20	6	\$1,838.09	3	\$911.54			
97327	2	\$277.90	3	\$641.42	2	\$1,242.14			
97329					1	\$191.11			
97330	47	\$7,016.16	10	\$4,279.28	12	\$13,260.60			
97333	81	\$9,895.07	8	\$3,118.21	15	\$102,916.63			
97335	4	\$74.02	1	\$62.77					
97336					1	\$281.03			
97338	32	\$3,421.40	14	\$2,595.47	2	\$283.39			
97344	3	\$527.81	1	\$57.22	5	\$2,364.52			
97345	5	\$103.04							
97346	2	\$235.90	3	\$360.86	5	\$2,127.17			
97348	3	\$562.03	4	\$448.30					
97351	37	\$4,379.01	15	\$4,932.28	14	\$7,074.01			
97352	12	\$732.16	7	\$2,224.31	5	\$8,614.21			
97355	57	\$5,850.94	16	\$5,068.27	21	\$12,640.76			
97358	5	\$298.12	2	\$129.32	5	\$2,125.59			
97360	4	\$139.25	2	\$529.37	3	\$1,296.67			
97361	1	\$40.20			2	\$480.07			

COUNTS AND ARREARS ARE FORCED TO THE OLDEST ARREARS BUCKET

November 2023	SMALL COM								
	Days 31 60		Days 61 90		Days 91+		Grand Total		
	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
TOTAL	3,697	\$ 520,187	995	\$ 299,140	1,310	\$ 2,042,767	6,002	\$ 2,862,094	\$ 477
ZIP	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
97364									
97367	58	\$10,426.00	17	\$2,868.35	12	\$17,431.77			
97368	10	\$936.68	3	\$1,170.39	5	\$1,890.49			
97370	13	\$1,641.77	1	\$357.75	7	\$2,631.47			
97371	10	\$840.76			5	\$2,897.31			
97374	4	\$184.69	6	\$918.19	7	\$7,709.94			
97377	1	\$1.80			2	\$6,934.05			
97383	31	\$4,565.82	4	\$724.32	14	\$15,182.57			
97384	1	\$232.02			1	\$7,606.04			
97385	5	\$1,093.81							
97386	41	\$4,032.02	7	\$766.42	10	\$6,422.17			
97388	3	\$116.78	1	\$190.34					
97389	4	\$81.70			1	\$321.14			
97392	2	\$381.79	2	\$306.96	1	\$176.14			
97405	8	\$3,534.41	2	\$67.51	5	\$17,293.97			
97408	2	\$128.19	1	\$96.95					
97410	5	\$508.89	1	\$30.64	3	\$14,228.41			
97411	6	\$1,154.94							
97414	3	\$112.43	1	\$103.74					
97417	3	\$115.91	2	\$426.73	12	\$24,192.65			
97420	54	\$7,939.47	14	\$2,686.48	26	\$14,504.01			
97423	19	\$1,571.95	6	\$386.72	6	\$1,963.37			
97424	18	\$2,177.82	5	\$1,416.45	4	\$8,489.59			
97426	11	\$794.44	1	\$1,425.96	3	\$608.80			
97429	1	\$6.46							
97432			1	\$125.36	1	\$699.56			
97442	15	\$1,711.82	2	\$155.56	6	\$13,286.70			
97443	3	\$71.09	1	\$63.83	3	\$10,602.03			
97446	2	\$51.90			3	\$2,096.19			
97447	4	\$201.31	1	\$35.61					
97448	19	\$3,058.96	8	\$3,527.20	7	\$25,840.96			
97456	2	\$65.27	3	\$369.06	3	\$2,044.97			
97457	21	\$2,150.85	17	\$4,999.42	8	\$7,351.33			
97458	15	\$1,467.03	2	\$270.19	4	\$10,308.25			
97459	41	\$5,369.96	3	\$1,704.57	9	\$13,603.89			
97462	4	\$211.18	1	\$74.13					
97466	2	\$486.20	2	\$157.50	1	\$139.91			
97469	1	\$10.61			5	\$12,050.87			
97470	107	\$15,143.39	35	\$11,990.14	49	\$75,533.03			
97471	66	\$10,968.66	17	\$4,780.90	14	\$5,484.84			
97479	37	\$4,031.81	13	\$2,274.82	24	\$19,403.38			
97484	1	\$17.86	1	\$830.49	6	\$8,493.46			
97486	1	\$5.35							
97494			1	\$394.38					
97495	2	\$166.11	1	\$77.74	1	\$651.60			
97496	21	\$2,527.40	3	\$285.28	3	\$10,244.74			
97497	14	\$2,363.41	4	\$2,378.30	15	\$34,783.24			
97501	116	\$17,462.40	31	\$15,821.04	82	\$139,015.95			
97502	62	\$6,901.81	11	\$2,688.81	39	\$60,061.91			
97503	41	\$6,118.43	14	\$4,035.72	13	\$16,443.26			
97504	134	\$24,071.85	29	\$10,005.01	23	\$31,563.94			
97520	19	\$2,360.59	3	\$1,802.17	13	\$8,585.95			
97522	1	\$0.30			2	\$2,902.27			
97523	55	\$10,213.45	18	\$3,309.67	23	\$54,461.81			
97524	45	\$4,329.64	9	\$3,183.13	20	\$20,969.75			

COUNTS AND ARREARS ARE FORCED TO THE OLDEST ARREARS BUCKET

November 2023	SMALL COM								
	Days 31 60		Days 61 90		Days 91+		Grand Total		
	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
TOTAL	3,697	\$ 520,187	995	\$ 299,140	1,310	\$ 2,042,767	6,002	\$ 2,862,094	\$ 477
ZIP	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
97525	15	\$2,576.63	6	\$815.42	8	\$9,385.61			
97526	180	\$28,086.28	57	\$21,453.34	38	\$64,399.46			
97527	54	\$6,303.48	19	\$6,451.80	41	\$72,921.01			
97530	30	\$2,440.37	7	\$2,704.01	15	\$48,859.79			
97531	5	\$513.05							
97532	31	\$3,790.68	5	\$881.54	6	\$9,483.62			
97534	6	\$407.14			2	\$2,428.09			
97535	13	\$702.20	7	\$2,025.36	2	\$1,102.20			
97536	1	\$22.39			2	\$1,070.82			
97537	21	\$2,771.70	5	\$510.43	12	\$16,633.65			
97538	25	\$1,426.88	3	\$2,249.50	12	\$10,740.17			
97539	21	\$2,997.29	5	\$1,033.11	3	\$5,073.60			
97540	8	\$488.65	2	\$70.85	3	\$918.01			
97541	7	\$768.19	2	\$597.67	1	\$764.57			
97543	5	\$713.32	1	\$1,029.40	4	\$4,095.00			
97544	10	\$1,055.06	5	\$1,094.08	13	\$29,186.55			
97601	92	\$14,215.57	31	\$7,913.85	25	\$47,073.83			
97603	86	\$15,744.61	23	\$9,171.49	35	\$19,441.38			
97604	4	\$245.63	1	\$68.03					
97621					2	\$598.50			
97622	3	\$132.78	1	\$259.05					
97623	11	\$701.67	4	\$289.66	3	\$344.20			
97624	14	\$1,614.63			5	\$2,384.69			
97625	1	\$303.05			1	\$1,541.76			
97626	1	\$17.61	1	\$41.11					
97627	2	\$83.31	1	\$69.93	1	\$664.26			
97630	11	\$890.37	3	\$1,397.29	5	\$13,860.45			
97632	11	\$395.57	3	\$277.36	6	\$2,497.18			
97633	15	\$1,365.06	1	\$117.33	2	\$5,808.33			
97634									
97635									
97639	1	\$67.23			2	\$597.54			
97701	123	\$20,378.36	36	\$8,159.71	23	\$32,653.07			
97702	76	\$5,382.89	12	\$2,365.51	26	\$38,731.53			
97703	118	\$18,618.35	16	\$7,089.65	14	\$14,955.02			
97731	2	\$236.27			1	\$222.74			
97734	3	\$272.97	2	\$265.21	2	\$192.62			
97741	24	\$3,146.20	17	\$5,386.38	9	\$9,535.26			

COUNTS AND ARREARS ARE FORCED TO THE OLDEST ARREARS BUCKET

November 2023	SMALL COM								
	Days 31 60		Days 61 90		Days 91+		Grand Total		
	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
TOTAL	3,697	\$ 520,187	995	\$ 299,140	1,310	\$ 2,042,767	6,002	\$ 2,862,094	\$ 477
ZIP	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
97753	5	\$391.83			2	\$9,254.95			
97754	50	\$6,738.61	17	\$7,365.55	20	\$13,257.76			
97756	84	\$13,652.06	29	\$5,446.73	28	\$51,626.73			
97760	13	\$828.05			2	\$378.47			
97761	2	\$1,159.05	2	\$135.29	3	\$15,451.27			
97801	70	\$12,579.06	15	\$3,605.42	16	\$23,732.17			
97810									
97812	8	\$1,688.66	1	\$55.03	3	\$3,468.96			
97813	6	\$1,361.65	3	\$885.76	2	\$640.30			
97818									
97826			1	\$21.04					
97828	19	\$2,570.85	4	\$1,108.99	5	\$3,060.83			
97835	6	\$441.03	1	\$388.10	3	\$7,862.90			
97838	2	\$435.63			1	\$54.96			
97842									
97846	21	\$2,677.36	2	\$147.11	7	\$5,691.79			
97857	2	\$114.01							
97862	19	\$1,793.16	5	\$703.80	1	\$109.92			
97868	9	\$1,048.30	3	\$747.67	2	\$2,327.19			
97875	3	\$725.25	2	\$349.93	5	\$495.17			
97882	19	\$2,822.63	5	\$1,435.65	2	\$2,596.02			
97885	4	\$1,495.62	2	\$139.12	6	\$1,590.72			
97886			1	\$17.72					
97476									
97347			1	\$215.95					
97302					1	\$100.53			
97233									
97362	1	\$182.45							
97636									

Notices	November 2023
FFN	15,042
FNL	27,670
PDN	40,570

November 2023	COM	IND	RES	
	50	2	1000	TOTALS
97031			8	8
97040			1	1
97065			1	1
97103			17	17
97110			1	1
97121			1	1
97138			12	12
97146	1		2	3
97201			7	7
97205			10	10
97209			3	3
97211	4		42	46
97212	1		23	24
97213			19	19
97215			3	3
97216			10	10
97217			15	15
97218	1		18	19
97220	4		50	54
97227			12	12
97230			2	2
97232			26	26
97317			1	1
97321	2		17	19
97322	1		16	17
97325			5	5
97327			1	1
97330	3		19	22
97333			17	17
97338			12	12
97344			1	1
97346			1	1
97351			7	7
97352	1		5	6
97355	1		25	26

November 2023	COM	IND	RES	
	50	2	1000	TOTALS
97358			4	4
97360			1	1
97364			2	2
97367	4		10	14
97368			6	6
97370			1	1
97374			1	1
97383			3	3
97385			1	1
97386			19	19
97388			1	1
97389			1	1
97392			2	2
97411			1	1
97417			6	6
97420			23	23
97423			6	6
97424			5	5
97426			2	2
97442			2	2
97446			3	3
97448			1	1
97456			3	3
97457	4		11	15
97458			2	2
97459			11	11
97469			3	3
97470	1		18	19
97471	1		21	22
97479			9	9
97496			8	8
97497	2		4	6
97501	2		85	87
97502	4		34	38
97503			8	8

November 2023	COM	IND	RES	
	50	2	1000	TOTALS
97504			44	44
97520			4	4
97523	2		4	6
97524	1		9	10
97525		1	8	9
97526	1		27	28
97527	1		46	47
97530	1		8	9
97531			2	2
97532			1	1
97535	1		8	9
97537	1		9	10
97539			1	1
97540	1		6	7
97543			1	1
97544			4	4
97601	1		1	2
97701			5	5
97702			17	17
97703	1		7	8
97741			3	3
97754	1		7	8
97756		1	5	6
97760			2	2
97761			8	8
97801	1		19	20
97813			1	1
97826			1	1
97828			2	2
97846			1	1
97862			1	1
97868			2	2
97875			1	1
97882			4	4
97885			2	2

November 2023	COM	IND	RES	
	50	2	1000	TOTALS
97886			1	1

NOVEMBER 2023	COM	IND	RES
	29	1	760
97031			8
97040			1
97065			1
97103			12
97110			1
97121			1
97138			9
97146	1		2
97201			6
97205			8
97209			3
97211	3		30
97212	1		19
97213			16
97215			3
97216			7
97217			12
97218			12
97220	2		37
97227			7
97230			2
97232			20
97317			1
97321	2		16
97322	1		12
97325			4
97330	2		16
97333			15
97338			10
97344			1
97351			4
97352	1		3
97355	1		19
97358			3
97360			1
97364			2

NOVEMBER 2023	COM	IND	RES
	29	1	760
97367	3		9
97368			6
97370			1
97374			1
97383			2
97385			1
97386			13
97392			2
97411			1
97417			5
97420			14
97423			5
97424			4
97426			1
97442			1
97446			2
97448			1
97456			2
97457	2		10
97458			2
97459			9
97469			3
97470	1		12
97471			13
97479			4
97496			3
97497			2
97501	2		68
97502	2		31
97503			6
97504			39
97520			3
97523	2		3
97524			6
97525			3
97526	1		19

NOVEMBER 2023	COM	IND	RES
	29	1	760
97527			31
97530			7
97531			1
97535			8
97537	1		6
97539			1
97540			5
97544			2
97701			4
97702			15
97703	1		5
97741			1
97754			5
97756		1	5
97760			2
97761			3
97801			16
97813			1
97826			1
97828			1
97846			1
97862			1
97868			2
97882			3
97885			1
97886			1

PacifiCorp - 2023	January	February	March	April	May	June	July	August	September	October	November	December
Small Commercial Customers	217,054	217,081	217,253	217,435	217,691	217,992	218,264	218,566	219,017	219,410	219,870	
Small Commercial Disconnects	48	37	73	103	65	114	111	119	136	148	89	
Disconnects as Percentage of Small Commercial Customers	0.02%	0.02%	0.03%	0.05%	0.03%	0.05%	0.05%	0.05%	0.06%	0.07%	0.04%	

PacifiCorp - 2022	January	February	March	April	May	June	July	August	September	October	November	December
Small Commercial Customers	214,939	215,851	219,229	215,978	217,115	217,450	217,849	217,709	217,648	217,448	217,585	217,320
Small Commercial Disconnects	60	73	77	63	93	86	65	99	96	73	22	24
Disconnects as Percentage of Small Commercial Customers	0.03%	0.03%	0.04%	0.03%	0.04%	0.04%	0.03%	0.05%	0.04%	0.03%	0.01%	0.01%

PacifiCorp - 2021	January	February	March	April	May	June	July	August	September	October	November	December
Small Commercial Customers	211,481	212,141	212,626	213,280	213,760	213,435	213,554	213,516	213,861	214,269	214,767	215,212
Small Commercial Disconnects	21	34	66	43	103	131	100	96	71	53	57	35
Disconnects as Percentage of Small Commercial Customers	0.01%	0.02%	0.03%	0.02%	0.05%	0.06%	0.05%	0.04%	0.03%	0.02%	0.03%	0.02%

Oregon - 2023	January	February	March	April	May	June	July	August	September	October	November	December
Small Commercial Customers	69,411	69,534	69,610	69,703	69,792	69,799	69,761	69,873	69,963	70,147	70,265	
Small Commercial Disconnects	39	18	52	70	33	86	79	58	70	90	52	
Disconnects as Percentage of Small Commercial Customers	0.06%	0.03%	0.07%	0.10%	0.05%	0.12%	0.11%	0.08%	0.10%	0.13%	0.07%	

Oregon - 2022	January	February	March	April	May	June	July	August	September	October	November	December
Small Commercial Customers	68,701	68,884	69,026	68,962	69,184	69,243	69,341	69,336	69,450	69,533	69,583	69,648
Small Commercial Disconnects	49	47	37	41	58	56	41	67	57	52	16	17
Disconnects as Percentage of Small Commercial Customers	0.07%	0.07%	0.05%	0.06%	0.08%	0.08%	0.06%	0.10%	0.08%	0.07%	0.02%	0.02%

Oregon - 2021	January	February	March	April	May	June	July	August	September	October	November	December
Small Commercial Customers	67,829	68,010	68,193	68,414	68,557	68,550	68,638	68,528	68,663	68,760	68,813	68,794
Small Commercial Disconnects	0	0	0	0	82	96	76	65	57	42	42	33
Disconnects as Percentage of Small Commercial Customers	0.00%	0.00%	0.00%	0.00%	0.12%	0.14%	0.11%	0.09%	0.08%	0.06%	0.06%	0.05%

Oregon - 2020	January	February	March	April	May	June	July	August	September	October	November	December
Small Commercial Customers	66,623	66,844	66,732	66,646	66,954	66,926	67,053	67,144	66,931	67,234	67,346	67,512
Small Commercial Disconnects	128	133	42	0	0	0	0	0	0	0	0	0
Disconnects as Percentage of Small Commercial Customers	0.19%	0.20%	0.06%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%

Oregon - 2019	January	February	March	April	May	June	July	August	September	October	November	December
Small Commercial Customers	65,892	66,073	66,156	66,138	66,167	66,415	66,332	66,410	66,394	66,661	66,822	66,652
Small Commercial Disconnects	88	38	77	88	112	84	107	103	81	127	62	78
Disconnects as Percentage of Small Commercial Customers	0.13%	0.06%	0.12%	0.13%	0.17%	0.13%	0.16%	0.16%	0.12%	0.19%	0.09%	0.12%

Oregon - 2018	January	February	March	April	May	June	July	August	September	October	November	December
Small Commercial Customers	65,302	65,381	65,467	65,525	65,444	65,637	65,664	65,614	65,817	65,484	65,910	65,883
Small Commercial Disconnects	35	30	14	18	24	4	12	15	32	56	34	31
Disconnects as Percentage of Small Commercial Customers	0.05%	0.05%	0.02%	0.03%	0.04%	0.01%	0.02%	0.02%	0.05%	0.09%	0.05%	0.05%

"Small Commercial" is defined as Non Residential use customers using no more than 30kW per month.