



## e-FILING REPORT COVER SHEET

COMPANY NAME:

DOES REPORT CONTAIN CONFIDENTIAL INFORMATION? No Yes If yes, submit a redacted public version (or a cover letter) by email. Submit the confidential information as directed in OAR 860-001-0070 or the terms of an applicable protective order.

Select report type: RE (Electric) RG (Gas) RW (Water) RT (Telecommunications)  
RO (Other, for example, industry safety information)

Did you previously file a similar report? No Yes, report docket number:

Report is required by: OAR  
Statute  
Order

Note: A one-time submission required by an order is a compliance filing and not a report (file compliance in the applicable docket)

Other  
(For example, federal regulations, or requested by Staff)

Is this report associated with a specific docket/case? No Yes, docket number:

List Key Words for this report. We use these to improve search results.

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Send confidential information, voluminous reports, or energy utility Results of Operations Reports to PUC Filing Center, PO Box 1088, Salem, OR 97308-1088 or by delivery service to 201 High Street SE Suite 100, Salem, OR 97301.

December 20, 2021

***VIA ELECTRONIC FILING***

Public Utility Commission of Oregon  
Attn: Filing Center  
201 High Street SE, Suite 100  
Salem, OR 97301-3398

**RE: RE 189—PacifiCorp’s COVID-19 Credit and Collections Report—Monthly Report  
for November 2021**

On November 5, 2020, the Public Utility Commission of Oregon (Commission) issued Order No. 20-401 approving the November 3, 2020 Stipulated Agreement on the Effects of the COVID-19 Pandemic on Energy Utility Customers (Stipulated Agreement) filed by parties in docket UM 2114. In compliance with the reporting requirements outlined in Attachment A of the Stipulated Agreement, Energy Utilities Reporting Requirements, PacifiCorp d/b/a Pacific Power (PacifiCorp or the Company) hereby submits its monthly COVID-19 credit and collections data report for the month of November 2021.

PacifiCorp is unable to provide payment plan information as requested in section (C), (D), (E), (F), (H), and (I) of the reporting requirements by zip code. Zip code information is obtained using metered service agreement information. Payment plans, however, are done at the customer account level and may contain more than one metered service, and more than one zip code. By reporting payment plans by zip code there would be duplication in the data. As such, the Company is reporting payment plan information at the account level with no zip codes.

This report also contains information not addressed in the Stipulated Agreement. At the request of Commission Staff, the Company has included information related to Schedule 11, Residential Bill Assistance Program, as well as an update to OPUC Information Request 18. PacifiCorp also includes in this report an update to the Deferred Payment Plan/Time Payment Plan information originally provided in the October update, and will continue to include the payment plan information on a monthly basis until April 2022.

If you have any questions regarding this report, please contact Jason Hoffman at (503) 331-4474.

Sincerely,



Melissa Nottingham  
Manager, Customer Advocacy & Tariff Policy

Enclosures

**PacifiCorp**

**Monthly COVID-19 Credit and Collections Report  
November 2021**

November - 2021	COM	IND	IRG	PSH	RES	GRAND TOTAL
<b>TOTALS</b>	<b>56813</b>	<b>1358</b>	<b>5091</b>	<b>52</b>	<b>542986</b>	<b>606300</b>
97016	7				13	20
97029	28		3		113	144
97031	1004	12	42	3	6477	7538
97033	7				17	24
97039	58		4		200	262
97040	59	1	25		513	598
97041	2				19	21
97050	38		6	2	91	137
97058	3				28	31
97065	52		5	1	232	290
97102	25		1		443	469
97103	1053	34	3		7889	8979
97110	246	3			1898	2147
97121	57	1			718	776
97138	858	11			6825	7694
97145	4				48	52
97146	422	15	5		3666	4108
97201	132				2442	2574
97203	1	1				2
97204	44				1	45
97205	356				2223	2579
97207	1					1
97209	67				98	165
97211	1092	19	1		15147	16259
97212	465				12052	12517
97213	664	6			11121	11791
97214	2					2
97215	59				626	685
97216	204	2			2338	2544
97217	485	9			6066	6560
97218	659	17			6290	6966
97219	1					1
97220	1386	31			13123	14540
97222	1					1
97223	1					1

97227	492	16			2925	3433
97230	49				443	492
97232	542	3			4550	5095
97233	4				2	6
97238	3					3
97250	15				1	16
97252	2					2
97253	1					1
97254	3					3
97301	1		1		5	7
97302	2		3		10	15
97304	22				136	158
97306	11		4		82	97
97308	2					2
97317	29		2		381	412
97321	1255	48	105	1	12440	13849
97322	904	37	30		14528	15499
97325	181	9	63		2617	2870
97327	118	3	16		1082	1219
97329	7				73	80
97330	1050	15	24		15695	16784
97331	4					4
97333	750	29	62	1	10944	11786
97335	10				72	82
97336	8				45	53
97338	669	6	15		9210	9900
97344	37		1		438	476
97345	19	1			169	189
97346	102				299	401
97347	7				5	12
97348	104	1	19		535	659
97351	429	6	53		4371	4859
97352	202	8	75		2157	2442
97355	909	17	85		9794	10805
97358	116	19	2		806	943
97360	94	1			915	1010
97361	33		6		106	145

97364	8				327	335
97365					1	1
97367	782	8		1	7474	8265
97368	139				1759	1898
97369					1	1
97370	211	10	5	1	2522	2749
97371	95	2	13		205	315
97373	1					1
97374	161	4	75		1409	1649
97377	80	2	9		316	407
97383	386	13	28		3903	4330
97384	15	1			51	67
97385	102		6	1	1263	1372
97386	463	13	24		5789	6289
97388	70			1	1147	1218
97389	149	3	11		664	827
97392	49		40		549	638
97401	1					1
97405	41	6			29	76
97407					1	1
97408	77	1	2		472	552
97410	65	1	15		366	447
97411	42	1	27		522	592
97414	17	2	10		80	109
97417	157		20	2	1021	1200
97420	1270	57	12		12185	13524
97423	312	6	19		2709	3046
97424	425	12	1		3671	4109
97426	161	6			1389	1556
97429	36		18		336	390
97432	20	1	5		171	197
97442	146	4	23		947	1120
97443	112	1	20		944	1077
97446	143	9	24		1592	1768
97447	66				315	381
97448	256	14	9		1970	2249
97456	98	1	30		794	923

97457	388	17	86	1	4405	4897
97458	199	12	21		1526	1758
97459	547	9	1		4787	5344
97462	78	1	8		612	699
97466	46	4	7		415	472
97469	128	9	17		1114	1268
97470	1540	41	66	1	9296	10944
97471	858	14	78		10747	11697
97475					1	1
97476					4	4
97479	388	8		1	3651	4048
97484	35	1	5		119	160
97486	12	1	11		27	51
97494	11	2			25	38
97495	34		1		776	811
97496	210	2	18		2929	3159
97497	95	1	8		573	677
97501	2132	47	127	2	18559	20867
97502	1215	34	104	1	11930	13284
97503	435	64	40		4325	4864
97504	1960	19	30	1	20918	22928
97520	337	4	55	2	1825	2223
97522	39	1	2		251	293
97523	420	11	43		2841	3315
97524	509	16	97	3	6472	7097
97525	199	3	32		2288	2522
97526	1875	51	45	1	16005	17977
97527	1118	20	148		15549	16835
97530	435	4	99	1	3685	4224
97531	40	2	7		281	330
97532	163	4	7		1128	1302
97534	33	2	1		308	344
97535	237	3	1		1860	2101
97536	72	1	1		540	614
97537	280	5	51		3381	3717
97538	114	2	19		913	1048
97539	166	1	3		1676	1846

97540	258	1	35		3181	3475
97541	59		17		688	764
97543	38		4		337	379
97544	127		41		949	1117
97601	1271	29	165	3	11018	12486
97603	1524	35	375	2	13639	15575
97604	5				17	22
97621	44	1	33		151	229
97622	62	2	23		268	355
97623	182	2	145		1036	1365
97624	234	3	66		1824	2127
97625	28		18		81	127
97626	40	1	8		97	146
97627	71	1	18		521	611
97630	322	16	9	1	1759	2107
97632	165	3	131		552	851
97633	164	1	101		595	861
97634	18		10		106	134
97635	8		2		57	67
97636					1	1
97637	1					1
97639	36		31		286	353
97701	1885	49	67	1	14542	16544
97702	1834	32	8	2	19058	20934
97703	1470	6	114		13129	14719
97707	1					1
97731	35				106	141
97734	136	15	95		1268	1514
97741	595	24	93	2	4450	5164
97753	58		47		381	486
97754	958	30	279	1	7453	8721
97756	1509	56	74		13502	15141
97760	198	1	50		3234	3483
97761	124	7	2	1	765	899
97801	1180	17	79	8	8500	9784
97810	47	1	8		219	275
97812	121	1	5	2	369	498



97813	91	1	2		592	<b>686</b>
97818	44	2	39		33	<b>118</b>
97826	48	1	5		294	<b>348</b>
97828	327	8	56		1551	<b>1942</b>
97835	44		1		141	<b>186</b>
97838	69	4	31		233	<b>337</b>
97842	31		15		134	<b>180</b>
97846	305	7	64		1406	<b>1782</b>
97857	38	1	16		273	<b>328</b>
97862	221	2	265		1082	<b>1570</b>
97868	106	1	52		861	<b>1020</b>
97875	81	3	18		884	<b>986</b>
97882	190	11	4		2140	<b>2345</b>
97885	132	4	18		691	<b>845</b>
97886	45	4	6	1	343	<b>399</b>

	Nov-21
Customer Class	# of Customers
Commercial	0
Industrial	0
Irrigation	0
Lighting	0
Residential	0
<b>Total</b>	<b>0</b>

Active Payment Plans	
	November
Customer Class	# of Customers
Commercial	702
Industrial	13
Irrigation	41
Residential	18508
<b>Total</b>	<b>19264</b>

New Payment Plans	
	November
Customer Class	# of Customers
Commercial	129
Industrial	2
Irrigation	10
Residential	2700
<b>Total</b>	<b>2841</b>

COUNTS AND ARREARS ARE FORCED TO THE OLDEST ARREARS BUCKET.																		
NOVEMBER	RES												SMALL COM					
	Days 31 60		Days 61 90		Days 91+		Grand Total			Days 31 60		Days 61 90		Days 91+		Grand Total		
TOTAL	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
ZIP	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
97016	1	\$ 94																
97029	7	\$ 475	3	\$ 538	13	\$ 24,578												
97031	277	\$ 16,662	129	\$ 17,749	287	\$ 158,867				33	\$ 4,243	6	\$ 4,125	16	\$ 13,590			
97033	2	\$ 165			1	\$ 497												
97039	9	\$ 815	4	\$ 555	5	\$ 6,319				2	\$ 179			2	\$ 1,062			
97040	30	\$ 1,718	9	\$ 885	17	\$ 12,561				1	\$ 18	1	\$ 90	1	\$ 240			
97041	1	\$ 41			1	\$ 572												
97050	3	\$ 299			6	\$ 3,135				1	\$ 14							
97058	2	\$ 194																
97065	11	\$ 684	9	\$ 1,105	13	\$ 23,157				1	\$ 17			1	\$ 117			
97102	11	\$ 938	10	\$ 1,198	7	\$ 3,805												
97103	430	\$ 27,475	138	\$ 17,665	414	\$ 309,829				33	\$ 2,983	9	\$ 575	28	\$ 14,651			
97110	66	\$ 2,575	24	\$ 2,349	47	\$ 24,551				15	\$ 865	4	\$ 305	1	\$ 332			
97121	32	\$ 1,487	21	\$ 2,830	43	\$ 24,494				3	\$ 497			1	\$ 283			
97138	398	\$ 21,839	146	\$ 19,316	330	\$ 205,777				69	\$ 7,997	9	\$ 1,426	20	\$ 33,591			
97145	2	\$ 92			1	\$ 160												
97146	206	\$ 12,173	102	\$ 12,654	194	\$ 107,570				11	\$ 2,491	3	\$ 587	10	\$ 5,691			
97201	83	\$ 3,193	43	\$ 3,482	146	\$ 51,697				2	\$ 210							
97204										1	\$ 51			1	\$ 1,387			
97205	90	\$ 2,343	46	\$ 2,759	192	\$ 51,593				6	\$ 571	2	\$ 1,128	1	\$ 1,197			
97209	9	\$ 244	4	\$ 211	18	\$ 4,861												
97211	863	\$ 44,911	416	\$ 48,299	937	\$ 596,876				47	\$ 5,386	23	\$ 6,583	37	\$ 51,433			
97212	628	\$ 35,448	266	\$ 30,368	617	\$ 271,528				11	\$ 1,130	8	\$ 2,215	12	\$ 10,889			
97213	598	\$ 31,122	268	\$ 29,737	596	\$ 313,552				32	\$ 4,317	9	\$ 3,923	26	\$ 27,563			
97215	32	\$ 1,531	14	\$ 1,674	32	\$ 11,887				2	\$ 251	1	\$ 86	1	\$ 433			
97216	234	\$ 15,190	93	\$ 12,206	278	\$ 150,183				16	\$ 2,562	4	\$ 859	8	\$ 5,392			
97217	394	\$ 19,105	127	\$ 14,112	472	\$ 255,832				19	\$ 1,677	7	\$ 773	19	\$ 32,076			
97218	303	\$ 16,815	157	\$ 20,499	467	\$ 307,051				12	\$ 2,534	7	\$ 1,888	16	\$ 12,288			
97220	1,018	\$ 60,589	485	\$ 66,771	1,224	\$ 839,782				83	\$ 9,317	24	\$ 5,457	44	\$ 64,814			
97227	145	\$ 6,266	101	\$ 8,911	283	\$ 107,332				11	\$ 952	8	\$ 2,192	12	\$ 23,197			
97237	39	\$ 1,752	13	\$ 1,215	70	\$ 37,485				1	\$ 95	1	\$ 189					
97232	219	\$ 8,567	134	\$ 10,665	489	\$ 147,133				10	\$ 1,123	5	\$ 475	8	\$ 9,713			
97233					1	\$ 381												
97302	1	\$ 135	1	\$ 450						1	\$ 19							
97304	7	\$ 345	5	\$ 1,099	2	\$ 1,113						1	\$ 110	1	\$ 108			
97306	9	\$ 739	2	\$ 515	1	\$ 986						1	\$ 47					
97317	25	\$ 4,480	5	\$ 1,246	14	\$ 15,848				5	\$ 379			1	\$ 612			
97321	694	\$ 40,938	290	\$ 50,704	554	\$ 337,417				43	\$ 2,330	9	\$ 1,111	22	\$ 32,689			
97322	1,059	\$ 63,154	608	\$ 84,967	967	\$ 628,108				52	\$ 8,444	14	\$ 5,027	14	\$ 17,961			
97325	192	\$ 18,136	108	\$ 18,840	189	\$ 166,471				13	\$ 1,077	7	\$ 1,526	4	\$ 1,036			
97327	55	\$ 4,130	19	\$ 3,809	40	\$ 40,325				4	\$ 512	4	\$ 322	2	\$ 3,577			
97329	3	\$ 34			4	\$ 6,203						1	\$ 191					
97330	555	\$ 28,304	225	\$ 24,776	561	\$ 270,712				42	\$ 6,978	6	\$ 3,626	10	\$ 24,405			
97333	572	\$ 30,875	249	\$ 30,172	732	\$ 291,862				46	\$ 6,301	8	\$ 1,832	12	\$ 13,495			
97335	5	\$ 623	2	\$ 353	7	\$ 4,359				2	\$ 60							
97336	3	\$ 312			3	\$ 1,021						1	\$ 87					
97338	490	\$ 29,499	261	\$ 38,208	454	\$ 346,622				19	\$ 2,078	3	\$ 316	6	\$ 1,647			
97344	23	\$ 1,847	11	\$ 2,529	21	\$ 26,537				1	\$ 58	1	\$ 30					
97345	15	\$ 1,003	8	\$ 3,238	15	\$ 9,116				2	\$ 39	1	\$ 35					
97346	18	\$ 1,704	8	\$ 1,704	21	\$ 14,711				9	\$ 533	4	\$ 391	6	\$ 3,882			
97348	22	\$ 1,845	1	\$ 192	41	\$ 41,077				1	\$ 130			1	\$ 2,080			
97351	338	\$ 20,226	152	\$ 23,965	340	\$ 259,186				27	\$ 2,164	12	\$ 3,782	9	\$ 5,848			
97352	178	\$ 14,832	84	\$ 15,216	175	\$ 143,189				12	\$ 885	5	\$ 686	7	\$ 12,103			
97355	670	\$ 46,359	340	\$ 54,490	693	\$ 575,167				47	\$ 3,216	16	\$ 2,647	21	\$ 10,958			
97358	37	\$ 2,933	29	\$ 6,294	52	\$ 41,724				3	\$ 183	1	\$ 36	2	\$ 2,899			
97360	66	\$ 4,003	36	\$ 5,194	70	\$ 79,846				6	\$ 518			1	\$ 73			
97361	4	\$ 319	4	\$ 455	5	\$ 1,291				2	\$ 42	1	\$ 76	1	\$ 182			
97364	14	\$ 527	5	\$ 962	13	\$ 9,435				1	\$ 20							
97367	396	\$ 20,348	158	\$ 18,445	340	\$ 180,857				41	\$ 4,799	16	\$ 2,646	14	\$ 25,455			
97368	99	\$ 6,596	43	\$ 5,978	98	\$ 74,586				7	\$ 478	3	\$ 415	4	\$ 4,545			
97370	156	\$ 9,299	61	\$ 9,307	102	\$ 65,972				15	\$ 1,382	2	\$ 295					
97371	16	\$ 979	4	\$ 675	13	\$ 14,821				2	\$ 126			2	\$ 544			
97374	60	\$ 4,325	31	\$ 6,097	74	\$ 77,006				5	\$ 514	1	\$ 110	2	\$ 1,573			
97377	24	\$ 1,712	5	\$ 960	13	\$ 12,013				1	\$ 44			2	\$ 4,556			
97383	264	\$ 15,183	135	\$ 20,188	272	\$ 208,370				8	\$ 409	10	\$ 1,827	7	\$ 7,873			
97384	6	\$ 265			4	\$ 2,577								1	\$ 633			
97385	68	\$ 4,302	47	\$ 6,206	40	\$ 24,411				1	\$ 12	1	\$ 44	1	\$ 1,219			
97386	415	\$ 31,561	232	\$ 41,865	448	\$ 426,269				30	\$ 1,990	8	\$ 1,936	8	\$ 10,451			
97388	96	\$ 4,027	17	\$ 2,035	32	\$ 16,572				2	\$ 251			1	\$ 146			
97389	33	\$ 2,550	30	\$ 4,120	37	\$ 40,806				2	\$ 56	1	\$ 42					
97392	39	\$ 3,356	19	\$ 3,868	35	\$ 42,094				3	\$ 140	1	\$ 83					
97405	4	\$ 228	3	\$ 578	1	\$ 176				8	\$ 1,770	4	\$ 1,875	2	\$ 6,964			
97408	24	\$ 1,640	2	\$ 460	30	\$ 14,518				1	\$ 61			1	\$ 372			
97410	40	\$ 3,905	15	\$ 2,970	41	\$ 51,289				2	\$ 32	3	\$ 147	4	\$ 18,321			
97411	26	\$ 2,332	12	\$ 2,704	23	\$ 24,264				1	\$ 189			1	\$ 40			
97414	2	\$ 20	4	\$ 475	5	\$ 2,990				1	\$ 81			3	\$ 165			
97417	44	\$ 2,834	32	\$ 4,738														

97535	100	\$ 5,965	51	\$ 7,935	113	\$ 89,186	4	\$ 255	3	\$ 598	7	\$ 2,666
97536	46	\$ 3,946	31	\$ 4,175	61	\$ 65,465	7	\$ 253	1	\$ 325	1	\$ 1,989
97537	171	\$ 19,426	109	\$ 23,310	221	\$ 246,298	10	\$ 1,268	8	\$ 2,756	14	\$ 21,540
97538	92	\$ 11,790	43	\$ 13,272	110	\$ 183,405	9	\$ 1,491	3	\$ 744	10	\$ 14,628
97539	120	\$ 11,243	66	\$ 11,542	124	\$ 125,893	10	\$ 1,512	6	\$ 676	10	\$ 6,773
97540	123	\$ 7,854	75	\$ 11,438	169	\$ 158,420	7	\$ 763	4	\$ 430	4	\$ 2,279
97541	65	\$ 5,980	41	\$ 7,933	62	\$ 142,397	4	\$ 363			2	\$ 1,181
97543	21	\$ 1,617	9	\$ 1,587	30	\$ 61,546			1	\$ 140	1	\$ 587
97544	87	\$ 13,074	41	\$ 15,293	96	\$ 159,214	14	\$ 3,755	3	\$ 418	9	\$ 14,495
97601	668	\$ 42,134	276	\$ 38,447	821	\$ 584,192	63	\$ 4,854	10	\$ 1,816	34	\$ 52,998
97603	744	\$ 40,560	417	\$ 57,189	890	\$ 693,864	55	\$ 4,898	22	\$ 4,029	60	\$ 115,080
97604	30	\$ 4,701	1	\$ 88	2	\$ 206	21	\$ 3,885				
97621	16	\$ 1,390	1	\$ 300	16	\$ 20,849	2	\$ 110			2	\$ 2,735
97622	16	\$ 1,049	8	\$ 919	39	\$ 36,962	9	\$ 1,860			1	\$ 2,708
97623	97	\$ 7,547	34	\$ 7,370	66	\$ 87,465	15	\$ 969	4	\$ 139	9	\$ 3,008
97624	145	\$ 11,787	61	\$ 8,781	145	\$ 105,422	21	\$ 1,716	1	\$ 37	3	\$ 676
97625	4	\$ 271	1	\$ 112	4	\$ 2,313					1	\$ 350
97626	8	\$ 581	4	\$ 425	2	\$ 11,514	1	\$ 22				
97627	44	\$ 2,961	23	\$ 4,577	44	\$ 42,051	9	\$ 836			2	\$ 575
97630	99	\$ 5,689	29	\$ 4,256	173	\$ 156,648	4	\$ 368	3	\$ 1,631	16	\$ 36,475
97632	35	\$ 2,918	18	\$ 2,149	32	\$ 21,075	9	\$ 463			4	\$ 738
97633	37	\$ 2,789	16	\$ 1,850	44	\$ 37,731	11	\$ 741			4	\$ 7,516
97634	4	\$ 102	4	\$ 564	6	\$ 5,556	3	\$ 165				
97635	4	\$ 343			1	\$ 505			1	\$ 19		
97639	36	\$ 3,331	12	\$ 11,214	34	\$ 34,902	1	\$ 13				
97701	835	\$ 46,324	381	\$ 50,171	710	\$ 465,820	85	\$ 11,291	15	\$ 5,133	22	\$ 23,169
97702	750	\$ 44,276	369	\$ 53,383	702	\$ 531,146	54	\$ 5,822	20	\$ 3,449	19	\$ 8,879
97703	461	\$ 32,541	171	\$ 24,161	406	\$ 231,882	52	\$ 6,121	15	\$ 1,464	6	\$ 10,248
97731	2	\$ 180	3	\$ 70	2	\$ 400	1	\$ 159				
97734	65	\$ 3,683	42	\$ 7,192	74	\$ 60,343	4	\$ 342	1	\$ 203	4	\$ 3,469
97741	290	\$ 18,452	151	\$ 23,400	364	\$ 303,966	37	\$ 4,945	8	\$ 1,825	17	\$ 8,767
97753	33	\$ 2,882	5	\$ 1,424	15	\$ 18,115	5	\$ 480	2	\$ 208	2	\$ 5,491
97754	442	\$ 32,434	225	\$ 35,729	433	\$ 364,720	48	\$ 6,111	16	\$ 2,507	23	\$ 7,900
97756	703	\$ 42,114	402	\$ 57,202	672	\$ 447,806	54	\$ 6,609	11	\$ 765	51	\$ 36,513
97760	213	\$ 17,570	78	\$ 13,136	153	\$ 153,279	8	\$ 311	2	\$ 182	2	\$ 738
97761	93	\$ 8,397	61	\$ 13,168	199	\$ 215,106	4	\$ 644	2	\$ 241	3	\$ 6,902
97801	568	\$ 32,435	326	\$ 44,353	677	\$ 467,405	34	\$ 2,465	10	\$ 934	30	\$ 27,433
97810	9	\$ 526	3	\$ 695	10	\$ 11,508						
97812	34	\$ 2,420	24	\$ 3,533	37	\$ 27,141	9	\$ 359	1	\$ 144	1	\$ 100
97813	31	\$ 1,768	20	\$ 2,841	33	\$ 27,821	3	\$ 129	2	\$ 404	1	\$ 3,053
97818	5	\$ 379	1	\$ 322	4	\$ 6,862	5	\$ 379				
97826	16	\$ 1,253	8	\$ 1,605	22	\$ 18,877	1	\$ 88			1	\$ 153
97828	78	\$ 6,561	38	\$ 11,110	64	\$ 46,756	13	\$ 1,237	1	\$ 157	8	\$ 3,152
97835	7	\$ 778	6	\$ 1,069	12	\$ 7,816	1	\$ 460			1	\$ 2,960
97838	20	\$ 1,225	6	\$ 830	8	\$ 6,007	2	\$ 357				
97842	5	\$ 319			1	\$ 33	5	\$ 167	1	\$ 440		
97846	78	\$ 5,613	26	\$ 3,134	52	\$ 32,519	30	\$ 2,438	3	\$ 519	2	\$ 778
97857	13	\$ 781	1	\$ 220	7	\$ 3,071	3	\$ 96				
97862	79	\$ 5,832	28	\$ 4,283	70	\$ 93,014	12	\$ 898	3	\$ 841	6	\$ 4,253
97868	105	\$ 7,069	29	\$ 3,765	84	\$ 59,439	8	\$ 901	1	\$ 13	1	\$ 1,323
97875	60	\$ 4,065	38	\$ 5,950	69	\$ 64,405	5	\$ 262			2	\$ 282
97882	154	\$ 8,266	103	\$ 13,436	207	\$ 126,905	8	\$ 520	11	\$ 3,312	1	\$ 290
97885	23	\$ 1,450	12	\$ 2,064	30	\$ 39,297	4	\$ 50	1	\$ 36	2	\$ 315
97886	14	\$ 948	12	\$ 2,068	37	\$ 32,885			1	\$ 21		

Disconnection Communications	
November	
Customer Class	# of Customers
PDN	12,207
FNL	6,684
FFN	4,020
<b>Total</b>	<b>22,911</b>

	November
Customer Class	# of Customers
Commercial	42
Industrial	0
Irrigation	0
Lighting	0
Residential	386
<b>Total</b>	<b>428</b>



	November
Customer Class	# of Customers
Commercial	20
Industrial	0
Irrigation	0
Lighting	0
Residential	241
<b>Total</b>	<b>261*</b>

\* Counts are only for customers disconnect AND reconnected in the same month only

OR DPP PLANS UPDATE - DECEMBER 15, 2021

PLAN	RES COUNTS	COM COUNTS
DPP	1,530	18
TPP	35,050	2,322
<b>TOTAL PLANS</b>	<b>36,580</b>	<b>2,340</b>

PLAN	AVG INSTALLMENTS	AVG BEGINNING BALANCE	AVG CURRENT BALANCE	AVG REDUCTION	AVG REDUCTION %	AVG DEFAULT RATE
DPP	20	1990	1639	350	17.6%	66.1%
TPP	13	1177	770	406	34.5%	60.5%

Based on highlighted months.

CLASS/MONTH	COUNTS	AVG INSTALLMENTS	AVG BEGINNING BALANCE	AVG CURRENT BALANCE	PYMNTS DURING PLAN	AVG PYMNTS DURING PLAN
<b>DPP</b>	<b>1530</b>	<b>20</b>	<b>\$ 1,623</b>	<b>\$ 1,460.64</b>	<b>1,124</b>	<b>1.09</b>
202011	1	24	\$ 444	\$ 434.99	3	3.00
202012	2	20	\$ 1,133	\$ 959.81	4	2.00
202101	2	16	\$ 516	\$ 1,680.67	4	2.00
202102	2	20	\$ 351	\$ 315.00	3	1.50
202103	3	19	\$ 779	\$ 324.35	5	1.67
202104	280	21	\$ 1,952	\$ 1,548.99	420	1.50
202105	316	20	\$ 1,918	\$ 1,628.09	384	1.22
202106	137	20	\$ 2,038	\$ 1,683.39	111	0.81
202107	59	21	\$ 2,050	\$ 1,697.12	30	0.51
202108	163	20	\$ 1,909	\$ 1,584.53	81	0.50
202109	163	21	\$ 2,518	\$ 1,702.07	41	0.25
202110	241	21	\$ 2,238	\$ 1,801.35	21	0.09
202111	90	20	\$ 2,707	\$ 2,212.50	8	0.09
202112	71	21	\$ 2,167	\$ 1,844.87	9	0.13
<b>TPP</b>	<b>35050</b>	<b>11</b>	<b>\$ 819</b>	<b>\$ 542.04</b>	<b>90598</b>	<b>2.82</b>
202004	1093	8	\$ 330	\$ 177.24	4353	3.98
202005	912	7	\$ 316	\$ 233.17	2735	3.00
202006	1336	8	\$ 381	\$ 207.43	4148	3.10
202007	1513	8	\$ 383	\$ 165.40	4596	3.04
202008	1427	8	\$ 341	\$ 197.52	4887	3.42
202009	1364	8	\$ 320	\$ 177.98	5127	3.76
202010	1411	9	\$ 384	\$ 236.55	5230	3.71
202011	1179	10	\$ 677	\$ 289.23	4790	4.06
202012	1599	11	\$ 504	\$ 309.30	7538	4.71
202101	1484	11	\$ 544	\$ 325.17	6710	4.52
202102	1425	11	\$ 791	\$ 449.95	5941	4.17
202103	1649	11	\$ 1,029	\$ 566.33	5838	3.54
202104	2177	14	\$ 1,258	\$ 788.42	6443	2.96
202105	2008	13	\$ 1,416	\$ 837.24	4997	2.49
202106	1666	12	\$ 1,106	\$ 799.50	3614	2.17
202107	1620	11	\$ 926	\$ 656.12	3122	1.93
202108	2150	12	\$ 915	\$ 715.01	3515	1.63
202109	1915	12	\$ 1,063	\$ 821.80	2385	1.25
202110	3281	14	\$ 1,690	\$ 1,257.48	2900	0.88

<i>As of 12/15/21</i>	Paid	Committed	% Committed Assistance	Customer Arrears	# Customers	% Customer	Average Customer Payment
Extended Payment Grant	\$2,078,038	\$3,866,493	33%	\$11,070,373	4,484	19%	\$463
Instant Grant	\$7,829,411	\$7,899,560	67%	\$13,807,580	19,490	81%	\$402
<b>Total</b>	<b>\$9,907,449</b>	<b>\$11,766,053</b>	<b>100%</b>	<b>\$24,877,953</b>	<b>23,974</b>	<b>100%</b>	<b>\$413</b>

Total Program Funds	\$12,681,000
Total Committed Funds	\$11,766,053
Available Funds	<b>\$914,947</b>

PacifiCorp	December	January	February	March	April	May	June	July	August	September	October	November
Small Commercial Customers	210,727	211,481	212,141	212,626	213,280	213,760	213,435	213,554	213,516	213,861	214,269	214,767
Small Commercial Disconnects	15	21	34	66	43	103	131	100	96	71	53	57
Disconnects as Percentage of Small Commercial Customers	0.01%	0.01%	0.02%	0.03%	0.02%	0.05%	0.06%	0.05%	0.04%	0.03%	0.02%	0.03%

\*\* changed definition of "Small Commercial" to Non Residential use customers using no more than 30kW per month.

Oregon	December	January	February	March	April	May	June	July	August	September	October	November
Small Commercial Customers	67,512	67,829	68,010	68,193	68,414	68,557	68,550	68,638	68,528	68,663	68,760	68,813
Small Commercial Disconnects	0	0	0	0	0	82	96	76	65	57	42	42
Disconnects as Percentage of Small Commercial Customers	0.00%	0.00%	0.00%	0.00%	0.00%	0.12%	0.14%	0.11%	0.09%	0.08%	0.06%	0.06%

\*\* changed definition of "Small Commercial" to Non Residential use customers using no more than 30kW per month.

Oregon - 2021	January	February	March	April	May	June	July	August	September	October	November	December
Small Commercial Customers	67,829	68,010	68,193	68,414	68,557	68,550	68,638	68,528	68,663	68,760	68,813	
Small Commercial Disconnects	0	0	0	0	82	96	76	65	57	42	42	
Disconnects as Percentage of Small	0.00%	0.00%	0.00%	0.00%	0.12%	0.14%	0.11%	0.09%	0.08%	0.06%	0.06%	

\*\* changed definition of "Small Commercial" to Non Residential use customers using no more than 30kW per month.

Oregon - 2020	January	February	March	April	May	June	July	August	September	October	November	December
Small Commercial Customers	66,623	66,844	66,732	66,646	66,954	66,926	67,053	67,144	66,931	67,234	67,346	67,512
Small Commercial Disconnects	128	133	42	0	0	0	0	0	0	0	0	0
Disconnects as Percentage of Small	0.19%	0.20%	0.06%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%

\*\* changed definition of "Small Commercial" to Non Residential use customers using no more than 30kW per month.

Oregon - 2019	January	February	March	April	May	June	July	August	September	October	November	December
Small Commercial Customers	65,892	66,073	66,156	66,138	66,167	66,415	66,332	66,410	66,394	66,661	66,822	66,652
Small Commercial Disconnects	88	38	77	88	112	84	107	103	81	127	62	78
Disconnects as Percentage of Small	0.13%	0.06%	0.12%	0.13%	0.17%	0.13%	0.16%	0.16%	0.12%	0.19%	0.09%	0.12%

\*\* changed definition of "Small Commercial" to Non Residential use customers using no more than 30kW per month.

Oregon - 2018	January	February	March	April	May	June	July	August	September	October	November	December
Small Commercial Customers	65,302	65,381	65,467	65,525	65,444	65,637	65,664	65,614	65,817	65,484	65,910	65,883
Small Commercial Disconnects	35	30	14	18	24	4	12	15	32	56	34	31
Disconnects as Percentage of Small	0.05%	0.05%	0.02%	0.03%	0.04%	0.01%	0.02%	0.02%	0.05%	0.09%	0.05%	0.05%

\*\* changed definition of "Small Commercial" to Non Residential use customers using no more than 30kW per month.