



e-FILING REPORT COVER SHEET

COMPANY NAME: PacifiCorp d/b/a Pacific Power

DOES REPORT CONTAIN CONFIDENTIAL INFORMATION? No Yes If yes, submit a redacted public version (or a cover letter) by email. Submit the confidential information as directed in OAR 860-001-0070 or the terms of an applicable protective order.

Select report type: RE (Electric) RG (Gas) RW (Water) RT (Telecommunications)
 RO (Other, for example, industry safety information)

Did you previously file a similar report? No Yes, report docket number: RE 189

Report is required by: OAR

Statute

Order Order No. 20-401

Note: A one-time submission required by an order is a compliance filing and not a report (file compliance in the applicable docket)

Other

(For example, federal regulations, or requested by Staff)

Is this report associated with a specific docket/case? No Yes, docket number: RE 189

List Key Words for this report. We use these to improve search results.

Monthly COVID-19 Credit and Collections Report

Send the completed Cover Sheet and the Report in an email addressed to PUC.FilingCenter@state.or.us

Send confidential information, voluminous reports, or energy utility Results of Operations Reports to PUC Filing Center, PO Box 1088, Salem, OR 97308-1088 or by delivery service to 201 High Street SE Suite 100, Salem, OR 97301.

August 19, 2022

VIA ELECTRONIC FILING

Public Utility Commission of Oregon
Attn: Filing Center
201 High Street SE, Suite 100
Salem, OR 97301-3398

**RE: RE 189—PacifiCorp’s COVID-19 Credit and Collections Report—Monthly Report
for July 2022**

On November 5, 2020, the Public Utility Commission of Oregon (Commission) issued Order No. 20-401 approving the November 3, 2020, Stipulated Agreement on the Effects of the COVID-19 Pandemic on Energy Utility Customers (Stipulated Agreement) filed by parties in docket UM 2114. In compliance with the reporting requirements outlined in Attachment A of the Stipulated Agreement, Energy Utilities Reporting Requirements, PacifiCorp d/b/a Pacific Power (PacifiCorp or the Company) hereby submits its monthly COVID-19 credit and collections data report for the month of July 2022.

PacifiCorp is unable to provide payment plan information as requested in section (C), (D), (E), (F), (H), and (I) of the reporting requirements by zip code. Zip code information is obtained using metered service agreement information. Payment plans, however, are done at the customer account level and may contain more than one metered service, and more than one zip code. By reporting payment plans by zip code there would be duplication in the data. As such, the Company is reporting payment plan information at the account level with no zip codes.

This report also contains information not addressed in the Stipulated Agreement. At the request of Commission Staff, the Company has included information related to Schedule 11, Residential Bill Assistance Program, as well as an update to OPUC Information Request 18.

If you have any questions regarding this report, please contact Jennifer Angell at (503) 331-4414.

Sincerely,



Shelley McCoy
Director, Regulations

Enclosures

July 2022	COM	IND	IRG	PSH	RES	GRAND TOTAL
TOTALS	57173	1348	5028	52	545643	609244
97016	7				13	20
97029	29		3		118	150
97031	1007	12	41	3	6478	7541
97033	7				16	23
97039	59	1	4		199	263
97040	57	1	25		508	591
97041	2				18	20
97050	38		6	2	89	135
97058	3				28	31
97065	55		5	1	235	296
97102	27		1		441	469
97103	1044	33	3		7892	8972
97110	238	3			1900	2141
97121	55	1			711	767
97138	870	10			6889	7769
97145	4				46	50
97146	423	16	5		3679	4123
97201	131				2514	2645
97203	1	1				2
97204	44				1	45
97205	360				2206	2566
97207	1					1
97209	65				191	256
97211	1098	19	1		15220	16338
97212	477				12081	12558
97213	658	6			11179	11843
97214	2					2
97215	58				623	681
97216	202	2			2338	2542
97217	488	9			5927	6424
97218	663	16			6325	7004
97219	1					1
97220	1392	32			13137	14561
97222	1					1
97223	1					1

July 2022	COM	IND	IRG	PSH	RES	GRAND TOTAL
TOTALS	57173	1348	5028	52	545643	609244
97227	495	16			3341	3852
97230	50				441	491
97232	535	3			4531	5069
97233	4				2	6
97238	3					3
97250	15				1	16
97252	2					2
97253	1					1
97254	2					2
97301	1		1		3	5
97302	2		3		10	15
97304	26				137	163
97306	12		4		81	97
97308	2					2
97317	28		2		383	413
97321	1265	49	103	1	12499	13917
97322	918	37	33		14654	15642
97325	188	9	62		2618	2877
97327	115	3	15		1130	1263
97329	7				72	79
97330	1052	15	24		15373	16464
97331	3					3
97333	758	31	61	1	10670	11521
97335	11				73	84
97336	8				45	53
97338	677	7	14		9289	9987
97344	38		1		442	481
97345	19	1			169	189
97346	98				325	423
97347	7				5	12
97348	103	2	19		531	655
97351	432	6	53		4382	4873
97352	206	7	74		2155	2442
97355	922	17	83		9896	10918
97358	114	19	2		817	952

July 2022	COM	IND	IRG	PSH	RES	GRAND TOTAL
TOTALS	57173	1348	5028	52	545643	609244
97360	94	1			918	1013
97361	33		6		107	146
97364	8				327	335
97365					1	1
97367	793	8		1	7542	8344
97368	140				1792	1932
97369					1	1
97370	214	10	5	1	2512	2742
97371	98	2	13		206	319
97373	1					1
97374	163	4	73		1414	1654
97377	80	2	9		312	403
97383	381	14	29		3913	4337
97384	15	1			51	67
97385	88		6	1	1289	1384
97386	496	13	24		5794	6327
97388	74			1	1144	1219
97389	143	3	11		665	822
97392	52		38		550	640
97401	1					1
97405	42	6			29	77
97408	80	1	2		474	557
97410	65	1	15		364	445
97411	43	1	26		521	591
97414	18	2	10		80	110
97417	160	1	19	2	1029	1211
97420	1282	58	12		12135	13487
97423	308	6	19		2724	3057
97424	423	12	1		3661	4097
97426	163	6			1399	1568
97429	36		18		331	385
97432	20	1	4		171	196
97442	149	4	23		937	1113
97443	111	1	20		955	1087
97446	143	9	24		1595	1771

July 2022	COM	IND	IRG	PSH	RES	GRAND TOTAL
TOTALS	57173	1348	5028	52	545643	609244
97447	64				317	381
97448	258	14	9		1974	2255
97456	101	1	29		796	927
97457	391	17	85	1	4402	4896
97458	198	12	22		1521	1753
97459	543	9	1		4764	5317
97462	78	1	8		613	700
97466	47	4	6		415	472
97469	129	9	17		1112	1267
97470	1547	39	66	1	9393	11046
97471	878	14	78		10875	11845
97475					1	1
97476					4	4
97479	390	8	1	1	3757	4157
97484	35	1	5		119	160
97486	11	1	9		27	48
97494	11	2			25	38
97495	34		1		782	817
97496	211	2	17		2965	3195
97497	98	1	9		566	674
97501	2128	47	123	2	18630	20930
97502	1220	33	103	1	11973	13330
97503	448	64	40		4311	4863
97504	1969	19	31	1	20986	23006
97520	348	4	55	2	1840	2249
97522	40	1	2		250	293
97523	428	11	43		2846	3328
97524	520	16	96	3	6544	7179
97525	203	3	30		2276	2512
97526	1880	50	43	1	16050	18024
97527	1117	20	143		15515	16795
97530	442	4	96	1	3680	4223
97531	40	2	7		277	326
97532	166	4	6		1122	1298
97534	34	1	1		307	343

July 2022	COM	IND	IRG	PSH	RES	GRAND TOTAL
TOTALS	57173	1348	5028	52	545643	609244
97535	233	3	1		1944	2181
97536	72	1	1		537	611
97537	290	5	49		3338	3682
97538	108	2	17		898	1025
97539	172	1	3		1673	1849
97540	276	1	35		3252	3564
97541	61		17		677	755
97543	39		4		328	371
97544	129		40		946	1115
97601	1268	26	164	3	11021	12482
97603	1522	35	373	2	13630	15562
97604	6				15	21
97621	43	1	34		152	230
97622	61	2	24		269	356
97623	185	2	142		1033	1362
97624	239	3	65		1838	2145
97625	27		19		84	130
97626	40	1	8		97	146
97627	69	1	18		520	608
97630	323	15	10	1	1759	2108
97632	164	3	130		548	845
97633	162	1	100		592	855
97634	18		10		106	134
97635	8		2		58	68
97636					1	1
97637	1					1
97639	38		31		289	358
97701	1869	46	67	1	14780	16763
97702	1864	32	8	2	19444	21350
97703	1501	6	112		13261	14880
97707	1					1
97731	36				106	142
97734	137	15	95		1287	1534
97741	592	24	87	2	4497	5202
97753	58		47		383	488

July 2022	COM	IND	IRG	PSH	RES	GRAND TOTAL
TOTALS	57173	1348	5028	52	545643	609244
97754	966	30	277	1	7496	8770
97756	1500	56	72		13806	15434
97760	201	1	49		3246	3497
97761	127	5	2	1	759	894
97801	1192	17	80	8	8635	9932
97810	47	1	8		217	273
97812	120	1	5	2	377	505
97813	90	1	2		586	679
97818	45	2	39		32	118
97826	48	1	5		293	347
97828	339	8	57		1523	1927
97835	44		1		135	180
97838	70	4	30		230	334
97842	31		14		132	177
97846	305	7	60		1405	1777
97857	38	1	16		277	332
97862	220	2	263		1078	1563
97868	111	1	52		865	1029
97875	83	3	18		906	1010
97882	192	8	4		2201	2405
97885	136	4	19		680	839
97886	45	4	5	1	346	401

July 2022	RES	GRAND TOTAL
TOTALS	0	0

Revenue Class Cd	Count of Customer Id
COM	632
IND	17
IRG	40
RES	25947
Total	26636

Revenue Class Cd	Count of Customer Id
COM	122
IND	3
RES	2242
Total	2367

COUNTS AND ARREARS ARE FORCED TO THE OLDEST ARREARS BUCKET

July 2022	RES								
	Days 31 60		Days 61 90		Days 91+		Grand Total		
	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
TOTAL	33,642	\$ 2,240,588	17,570	\$ 2,852,819	31,131	\$ 28,079,184	82,343	\$ 33,172,590	\$ 403
ZIP	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
97016	1	\$ 88							
97029	8	\$ 636	4	\$ 577	14	\$ 28,852			
97031	334	\$ 20,625	179	\$ 26,136	211	\$ 161,727			
97033	1	\$ 22	1	\$ 191	1	\$ 171			
97039	10	\$ 742	23	\$ 4,205	10	\$ 8,609			
97040	26	\$ 1,292	13	\$ 2,219	20	\$ 14,406			
97041			3	\$ 679	1	\$ 981			
97050	6	\$ 629	2	\$ 418	2	\$ 751			
97058	1	\$ 135							
97065	13	\$ 697	7	\$ 1,235	16	\$ 17,318			
97102	28	\$ 1,744	5	\$ 1,505	10	\$ 2,607			
97103	451	\$ 26,936	204	\$ 34,342	381	\$ 312,181			
97110	73	\$ 3,093	34	\$ 4,593	40	\$ 17,849			
97121	54	\$ 2,878	20	\$ 2,741	36	\$ 27,732			
97138	443	\$ 22,958	189	\$ 25,363	352	\$ 237,701			
97145			2	\$ 168					
97146	236	\$ 15,228	131	\$ 21,371	167	\$ 97,458			
97201	87	\$ 2,765	49	\$ 3,936	100	\$ 35,885			
97205	115	\$ 3,479	66	\$ 4,554	140	\$ 44,611			
97209	15	\$ 1,243	8	\$ 447	9	\$ 2,648			
97211	837	\$ 42,517	417	\$ 49,662	793	\$ 609,349			
97212	651	\$ 35,105	276	\$ 31,209	424	\$ 226,908			
97213	609	\$ 31,891	323	\$ 38,743	469	\$ 262,851			
97215	39	\$ 1,628	18	\$ 1,727	27	\$ 11,470			
97216	231	\$ 19,479	124	\$ 16,193	250	\$ 161,003			
97217	306	\$ 14,769	160	\$ 18,507	415	\$ 250,008			
97218	306	\$ 17,130	202	\$ 24,755	427	\$ 353,659			
97220	1,004	\$ 58,673	516	\$ 64,501	1,140	\$ 906,500			
97227	228	\$ 11,073	112	\$ 8,572	229	\$ 103,146			
97230	36	\$ 2,085	23	\$ 2,314	62	\$ 41,331			
97232	224	\$ 11,672	120	\$ 9,885	318	\$ 125,600			
97233					1	\$ 381			
97250					1	\$ 937			
97302	1	\$ 133			1	\$ 456			
97304	8	\$ 583	4	\$ 673	4	\$ 1,558			
97306	7	\$ 774	5	\$ 991	1	\$ 1,062			
97317	20	\$ 3,424	22	\$ 4,263	17	\$ 11,536			
97321	615	\$ 40,026	297	\$ 47,004	440	\$ 306,852			
97322	1,058	\$ 60,889	519	\$ 74,414	926	\$ 655,228			
97325	224	\$ 15,761	137	\$ 24,098	200	\$ 199,001			
97327	63	\$ 4,217	33	\$ 6,492	33	\$ 37,327			
97329	4	\$ 294	1	\$ 124	6	\$ 7,178			
97330	614	\$ 31,415	360	\$ 52,350	432	\$ 263,612			
97333	553	\$ 30,883	289	\$ 37,926	374	\$ 215,999			
97335	5	\$ 520	5	\$ 966	6	\$ 4,869			
97336	8	\$ 791	3	\$ 688	2	\$ 450			
97338	575	\$ 40,130	294	\$ 56,367	471	\$ 409,579			
97344	29	\$ 2,133	18	\$ 3,945	25	\$ 32,223			
97345	12	\$ 952	12	\$ 2,671	15	\$ 10,386			
97346	23	\$ 1,965	13	\$ 3,072	25	\$ 28,545			
97348	19	\$ 1,881	32	\$ 3,953	31	\$ 38,051			
97351	391	\$ 25,549	173	\$ 26,358	312	\$ 228,798			
97352	193	\$ 15,896	86	\$ 13,250	170	\$ 138,525			
97355	703	\$ 47,906	395	\$ 62,678	673	\$ 616,458			
97358	60	\$ 4,578	40	\$ 7,661	49	\$ 51,731			
97360	65	\$ 5,514	45	\$ 8,043	67	\$ 87,192			
97361	4	\$ 248	5	\$ 957	4	\$ 3,934			
97364	28	\$ 1,636	8	\$ 1,736	13	\$ 12,692			
97367	444	\$ 23,525	217	\$ 28,528	333	\$ 202,189			
97368	115	\$ 9,091	76	\$ 15,809	91	\$ 86,210			
97370	136	\$ 7,504	79	\$ 11,992	119	\$ 82,356			
97371	16	\$ 1,443	8	\$ 1,035	10	\$ 17,793			
97374	92	\$ 7,397	46	\$ 9,869	84	\$ 89,294			
97377	27	\$ 2,739	11	\$ 2,069	10	\$ 13,148			
97383	231	\$ 15,736	174	\$ 29,111	266	\$ 229,172			
97384	4	\$ 128	3	\$ 588	5	\$ 1,526			
97385	80	\$ 4,639	41	\$ 5,069	36	\$ 16,140			
97386	467	\$ 32,679	311	\$ 56,883	462	\$ 497,107			

COUNTS AND ARREARS ARE FORCED TO THE OLDEST ARREARS BUCKET

July 2022	RES								
	Days 31 60		Days 61 90		Days 91+		Grand Total		
	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
TOTAL	33,642	\$ 2,240,588	17,570	\$ 2,852,819	31,131	\$ 28,079,184	82,343	\$ 33,172,590	\$ 403
ZIP	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
97388	73	\$ 3,154	26	\$ 2,885	21	\$ 17,449			
97389	31	\$ 2,221	19	\$ 3,057	35	\$ 41,602			
97392	56	\$ 4,476	23	\$ 4,442	33	\$ 41,368			
97405	5	\$ 744	1	\$ 83	1	\$ 767			
97408	22	\$ 1,484	19	\$ 3,001	16	\$ 11,437			
97410	43	\$ 3,512	20	\$ 2,887	33	\$ 26,850			
97411	30	\$ 2,373	16	\$ 3,237	31	\$ 41,904			
97414	7	\$ 455	4	\$ 2,462	7	\$ 4,456			
97417	61	\$ 3,981	35	\$ 6,503	76	\$ 75,507			
97420	889	\$ 66,453	544	\$ 100,793	987	\$ 937,107			
97423	203	\$ 13,601	135	\$ 21,405	234	\$ 207,114			
97424	257	\$ 17,305	158	\$ 24,307	194	\$ 130,531			
97426	133	\$ 9,534	59	\$ 8,409	114	\$ 76,573			
97429	20	\$ 1,328	13	\$ 3,069	23	\$ 25,178			
97432	12	\$ 1,098	4	\$ 868	17	\$ 17,970			
97442	125	\$ 9,504	41	\$ 7,895	100	\$ 104,251			
97443	71	\$ 5,580	40	\$ 7,063	69	\$ 58,904			
97446	91	\$ 6,258	72	\$ 10,980	92	\$ 82,439			
97447	25	\$ 1,541	9	\$ 1,412	20	\$ 21,070			
97448	141	\$ 7,890	81	\$ 12,387	120	\$ 80,548			
97456	70	\$ 5,866	33	\$ 5,746	54	\$ 36,821			
97457	253	\$ 16,038	176	\$ 29,865	327	\$ 312,392			
97458	129	\$ 8,125	64	\$ 10,963	162	\$ 136,740			
97459	290	\$ 21,394	162	\$ 31,231	344	\$ 323,967			
97462	62	\$ 3,718	22	\$ 4,306	46	\$ 46,057			
97466	31	\$ 1,860	26	\$ 3,499	53	\$ 41,631			
97469	55	\$ 3,373	46	\$ 10,270	79	\$ 89,904			
97470	743	\$ 43,738	348	\$ 50,455	714	\$ 608,090			
97471	808	\$ 56,422	328	\$ 53,687	611	\$ 506,645			
97479	277	\$ 15,974	194	\$ 27,422	310	\$ 264,573			
97484	11	\$ 653			17	\$ 23,296			
97486			2	\$ 888	2	\$ 1,070			
97494	3	\$ 214	2	\$ 343					
97495	53	\$ 3,717	17	\$ 1,840	39	\$ 26,096			
97496	170	\$ 12,242	106	\$ 18,116	178	\$ 159,813			
97497	69	\$ 9,389	30	\$ 12,167	73	\$ 88,976			
97501	1,076	\$ 65,634	525	\$ 78,565	1,204	\$ 1,134,871			
97502	649	\$ 51,783	294	\$ 53,781	610	\$ 711,381			
97503	388	\$ 38,489	179	\$ 33,940	393	\$ 414,573			
97504	1,309	\$ 102,160	577	\$ 95,066	1,094	\$ 985,852			
97520	109	\$ 10,899	61	\$ 10,666	94	\$ 162,831			
97522	20	\$ 1,693	10	\$ 2,020	34	\$ 46,895			
97523	287	\$ 31,064	138	\$ 36,537	300	\$ 600,621			
97524	464	\$ 37,305	208	\$ 38,407	435	\$ 517,513			
97525	179	\$ 15,087	75	\$ 30,393	150	\$ 232,551			
97526	1,032	\$ 79,690	536	\$ 103,983	871	\$ 997,878			
97527	898	\$ 70,244	467	\$ 95,715	867	\$ 1,169,855			
97530	168	\$ 17,542	101	\$ 23,465	188	\$ 285,388			
97531	25	\$ 2,133	10	\$ 3,447	41	\$ 73,427			
97532	95	\$ 8,085	41	\$ 8,627	89	\$ 104,597			
97534	27	\$ 3,258	21	\$ 4,380	38	\$ 62,815			
97535	90	\$ 5,825	51	\$ 5,848	111	\$ 93,854			
97536	48	\$ 3,699	34	\$ 5,632	61	\$ 85,024			
97537	177	\$ 13,754	120	\$ 26,479	202	\$ 291,804			
97538	101	\$ 10,417	40	\$ 11,189	109	\$ 210,134			
97539	125	\$ 8,733	71	\$ 11,077	127	\$ 134,784			
97540	150	\$ 10,162	89	\$ 10,849	140	\$ 155,192			
97541	65	\$ 6,535	26	\$ 5,374	78	\$ 103,700			
97543	27	\$ 2,307	17	\$ 5,218	29	\$ 63,261			
97544	91	\$ 8,109	33	\$ 12,524	86	\$ 175,853			
97601	641	\$ 38,858	377	\$ 61,850	738	\$ 655,042			
97603	767	\$ 46,435	483	\$ 76,979	857	\$ 773,925			
97604			1	\$ 55					
97621	15	\$ 854	5	\$ 1,084	20	\$ 30,101			
97622	28	\$ 1,669	11	\$ 1,836	27	\$ 28,719			
97623	89	\$ 8,295	43	\$ 9,911	89	\$ 131,704			
97624	157	\$ 10,009	85	\$ 14,792	165	\$ 141,701			
97625	11	\$ 726	2	\$ 389	1	\$ 1,488			

COUNTS AND ARREARS ARE FORCED TO THE OLDEST ARREARS BUCKET

July 2022	RES								
	Days 31 60		Days 61 90		Days 91+		Grand Total		
	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
TOTAL	33,642	\$ 2,240,588	17,570	\$ 2,852,819	31,131	\$ 28,079,184	82,343	\$ 33,172,590	\$ 403
ZIP	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
97626	4	\$ 228	1	\$ 231	5	\$ 17,924			
97627	47	\$ 3,385	23	\$ 3,385	46	\$ 65,292			
97630	93	\$ 5,521	47	\$ 7,170	174	\$ 204,313			
97632	48	\$ 2,734	24	\$ 4,857	33	\$ 29,404			
97633	52	\$ 3,226	30	\$ 5,157	44	\$ 42,779			
97634	11	\$ 1,406	3	\$ 693	5	\$ 8,680			
97635	3	\$ 214	1	\$ 65	3	\$ 905			
97639	32	\$ 2,459	22	\$ 3,445	45	\$ 57,979			
97701	792	\$ 43,466	378	\$ 53,626	588	\$ 423,626			
97702	775	\$ 47,773	429	\$ 75,877	588	\$ 557,435			
97703	506	\$ 32,832	203	\$ 31,862	268	\$ 205,057			
97731	4	\$ 18							
97734	79	\$ 6,248	50	\$ 10,279	82	\$ 68,671			
97741	391	\$ 25,671	215	\$ 36,511	337	\$ 298,929			
97753	32	\$ 3,021	14	\$ 4,098	15	\$ 23,785			
97754	508	\$ 36,283	249	\$ 41,920	415	\$ 359,051			
97756	724	\$ 43,617	411	\$ 59,232	615	\$ 456,550			
97760	233	\$ 17,825	123	\$ 23,491	157	\$ 157,589			
97761	96	\$ 7,047	64	\$ 11,343	203	\$ 223,401			
97801	547	\$ 32,508	282	\$ 39,660	546	\$ 390,647			
97810	11	\$ 582	9	\$ 2,383	10	\$ 8,615			
97812	37	\$ 2,881	24	\$ 3,987	39	\$ 26,003			
97813	31	\$ 1,921	25	\$ 5,020	19	\$ 13,391			
97818	6	\$ 589	2	\$ 363	3	\$ 9,297			
97826	20	\$ 1,224	15	\$ 2,354	24	\$ 25,720			
97828	71	\$ 5,076	54	\$ 11,040	73	\$ 63,607			
97835	7	\$ 575	11	\$ 2,088	11	\$ 6,760			
97838	18	\$ 2,095	6	\$ 835	5	\$ 2,673			
97842	4	\$ 294	2	\$ 407	3	\$ 281			
97846	80	\$ 4,645	20	\$ 3,316	71	\$ 54,103			
97857	12	\$ 818	4	\$ 1,107	5	\$ 2,486			
97862	98	\$ 6,601	44	\$ 8,096	72	\$ 89,500			
97868	89	\$ 6,942	38	\$ 5,228	65	\$ 51,947			
97875	69	\$ 3,963	41	\$ 6,148	66	\$ 50,346			
97882	161	\$ 10,231	66	\$ 9,241	177	\$ 115,825			
97885	37	\$ 3,355	23	\$ 4,926	30	\$ 34,389			
97886	20	\$ 2,458	18	\$ 2,979	30	\$ 22,990			

COUNTS AND ARREARS ARE FORCED TO THE OLDEST ARREARS BUCKET

July 2022	SMALL COM								
	Days 31 60		Days 61 90		Days 91+		Grand Total		
	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
TOTAL	2,630	\$ 308,293	792	\$ 179,456	1,224	\$ 1,553,817	4,646	\$ 2,041,565	\$ 439
ZIP	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
97016									
97029	1	\$ 27	1	\$ 104					
97031	47	\$ 5,623	8	\$ 839	7	\$ 5,508			
97033									
97039			1	\$ 105	4	\$ 2,938			
97040					2	\$ 229			
97041									
97050									
97058									
97065	1	\$ 22			1	\$ 611			
97102	2	\$ 953							
97103	38	\$ 4,054	8	\$ 2,507	22	\$ 21,036			
97110	29	\$ 3,515	3	\$ 210	2	\$ 281			
97121	2	\$ 282			1	\$ 216			
97138	53	\$ 6,626	13	\$ 1,759	18	\$ 30,717			
97145									
97146	28	\$ 3,999	3	\$ 790	11	\$ 6,913			
97201	2	\$ 1,033	1	\$ 155	1	\$ 1,762			
97205	7	\$ 728	1	\$ 45	2	\$ 2,608			
97209	1	\$ 18			2	\$ 1,403			
97211	45	\$ 4,796	21	\$ 5,387	39	\$ 58,342			
97212	17	\$ 1,562	3	\$ 806	13	\$ 16,154			
97213	31	\$ 3,191	7	\$ 1,537	16	\$ 25,152			
97215	2	\$ 81			1	\$ 377			
97216	13	\$ 3,783	2	\$ 746	12	\$ 14,190			
97217	12	\$ 923	5	\$ 1,907	13	\$ 31,213			
97218	18	\$ 1,680	10	\$ 3,493	8	\$ 9,860			
97220	73	\$ 11,276	23	\$ 6,548	52	\$ 96,431			
97227	11	\$ 1,380	3	\$ 279	13	\$ 36,512			
97230	1	\$ 413	1	\$ 277					
97232	13	\$ 1,152	7	\$ 998	7	\$ 9,461			
97233									
97250			1	\$ 63					
97302									
97304					1	\$ 82			
97306	1	\$ 350							
97317	5	\$ 363	1	\$ 89	2	\$ 899			
97321	48	\$ 5,992	14	\$ 1,473	23	\$ 30,452			
97322	43	\$ 10,338	18	\$ 4,693	17	\$ 12,655			
97325	21	\$ 1,970	5	\$ 528	4	\$ 2,300			
97327	4	\$ 251	3	\$ 408	3	\$ 3,715			
97329					1	\$ 191			
97330	23	\$ 4,010	5	\$ 2,742	12	\$ 25,043			
97333	49	\$ 8,193	7	\$ 2,659	11	\$ 18,212			
97335	2	\$ 52							
97336	1	\$ 141	1	\$ 69					
97338	20	\$ 1,684	8	\$ 1,177	10	\$ 4,056			
97344	1	\$ 38			3	\$ 201			
97345	1	\$ 25							
97346	12	\$ 676	3	\$ 351	6	\$ 2,983			
97348	3	\$ 443	2	\$ 330	1	\$ 2,565			
97351	43	\$ 4,264	10	\$ 1,740	15	\$ 9,440			
97352	15	\$ 1,508	4	\$ 162	8	\$ 12,795			
97355	41	\$ 2,387	11	\$ 2,032	17	\$ 6,634			
97358	15	\$ 875	2	\$ 262	3	\$ 3,285			
97360	10	\$ 1,007	1	\$ 210	3	\$ 1,203			
97361	1	\$ 312	1	\$ 78	1	\$ 199			
97364									
97367	39	\$ 3,551	23	\$ 4,804	29	\$ 28,008			
97368	7	\$ 2,297	2	\$ 1,126	2	\$ 201			
97370	9	\$ 715	5	\$ 975	2	\$ 444			
97371	3	\$ 112	1	\$ 1,124					
97374	2	\$ 214	1	\$ 40	5	\$ 1,553			
97377	1	\$ 58			2	\$ 6,816			
97383	23	\$ 2,211	2	\$ 368	8	\$ 14,800			
97384	2	\$ 207			1	\$ 2,999			
97385	12	\$ 644	1	\$ 36	3	\$ 2,136			
97386	16	\$ 1,360	13	\$ 2,572	12	\$ 6,370			

COUNTS AND ARREARS ARE FORCED TO THE OLDEST ARREARS BUCKET

July 2022	SMALL COM								
	Days 31 60		Days 61 90		Days 91+		Grand Total		
	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
TOTAL	2,630	\$ 308,293	792	\$ 179,456	1,224	\$ 1,553,817	4,646	\$ 2,041,565	\$ 439
ZIP	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
97388			1	\$ 99	1	\$ 53			
97389	2	\$ 79	1	\$ 205	2	\$ 499			
97392	4	\$ 189	1	\$ 84	1	\$ 646			
97405	14	\$ 6,544	2	\$ 680	1	\$ 5,586			
97408	3	\$ 665			1	\$ 124			
97410	7	\$ 519	1	\$ 189	4	\$ 17,835			
97411	4	\$ 170							
97414			1	\$ 317	1	\$ 138			
97417	3	\$ 227	1	\$ 144	3	\$ 2,129			
97420	39	\$ 3,523	19	\$ 6,084	23	\$ 21,621			
97423	38	\$ 4,524	6	\$ 1,173	9	\$ 4,493			
97424	9	\$ 794			4	\$ 4,273			
97426	10	\$ 1,119	3	\$ 281	3	\$ 1,077			
97429	1	\$ 202	1	\$ 303					
97432	2	\$ 51	1	\$ 242					
97442	7	\$ 515	1	\$ 204	12	\$ 19,349			
97443	6	\$ 191	1	\$ 48	4	\$ 7,978			
97446	4	\$ 1,209	1	\$ 59	2	\$ 332			
97447	5	\$ 699							
97448	27	\$ 5,945	3	\$ 1,008	6	\$ 7,366			
97456	8	\$ 887	3	\$ 715	1	\$ 271			
97457	16	\$ 1,328	6	\$ 654	13	\$ 19,902			
97458	9	\$ 488	4	\$ 204	7	\$ 6,570			
97459	11	\$ 1,814	3	\$ 1,230	8	\$ 8,052			
97462	7	\$ 1,133	3	\$ 598					
97466	10	\$ 739	2	\$ 231					
97469	2	\$ 614	4	\$ 538	4	\$ 1,743			
97470	73	\$ 6,872	17	\$ 5,659	39	\$ 53,472			
97471	64	\$ 8,314	8	\$ 2,451	8	\$ 5,204			
97479	31	\$ 2,519	17	\$ 2,125	18	\$ 18,864			
97484					6	\$ 5,204			
97486	2	\$ 69	1	\$ 199					
97494	1	\$ 198							
97495									
97496	7	\$ 426	1	\$ 160	4	\$ 4,291			
97497	11	\$ 1,573	2	\$ 498	13	\$ 27,882			
97501	70	\$ 7,645	34	\$ 11,403	52	\$ 88,019			
97502	61	\$ 10,222	17	\$ 2,445	33	\$ 33,609			
97503	36	\$ 6,180	3	\$ 627	15	\$ 16,174			
97504	72	\$ 9,581	22	\$ 4,329	14	\$ 12,875			
97520	18	\$ 1,116	10	\$ 4,581	7	\$ 1,857			
97522	2	\$ 78	1	\$ 400	1	\$ 412			
97523	38	\$ 5,069	16	\$ 4,036	26	\$ 43,101			
97524	34	\$ 3,222	27	\$ 7,341	19	\$ 41,227			
97525	17	\$ 2,160	6	\$ 404	5	\$ 17,870			
97526	69	\$ 7,687	22	\$ 7,251	53	\$ 76,577			
97527	36	\$ 3,604	18	\$ 3,518	31	\$ 41,477			
97530	18	\$ 2,131	7	\$ 2,582	15	\$ 29,407			
97531	4	\$ 613	1	\$ 93	2	\$ 1,633			
97532	24	\$ 2,092	5	\$ 2,959	5	\$ 2,438			
97534			2	\$ 292	1	\$ 191			
97535	4	\$ 79	3	\$ 330	6	\$ 3,000			
97536	3	\$ 214	2	\$ 96	1	\$ 76			
97537	20	\$ 2,023	5	\$ 791	16	\$ 28,325			
97538	9	\$ 1,141	4	\$ 1,550	7	\$ 14,014			
97539	7	\$ 654	6	\$ 1,652	5	\$ 12,738			
97540	11	\$ 706	2	\$ 169	6	\$ 1,439			
97541	1	\$ 47	2	\$ 318	2	\$ 1,702			
97543	2	\$ 41			2	\$ 5,304			
97544	9	\$ 1,317	3	\$ 622	9	\$ 10,059			
97601	40	\$ 4,542	17	\$ 2,178	23	\$ 37,886			
97603	69	\$ 7,285	27	\$ 8,479	38	\$ 58,836			
97604									
97621	3	\$ 414			2	\$ 2,410			
97622	1	\$ 1							
97623	19	\$ 1,382	3	\$ 172	4	\$ 1,715			
97624	19	\$ 2,960	1	\$ 19	5	\$ 2,306			
97625	2	\$ 216							

COUNTS AND ARREARS ARE FORCED TO THE OLDEST ARREARS BUCKET

July 2022	SMALL COM								
	Days 31 60		Days 61 90		Days 91+		Grand Total		
	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
TOTAL	2,630	\$ 308,293	792	\$ 179,456	1,224	\$ 1,553,817	4,646	\$ 2,041,565	\$ 439
ZIP	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
97626	3	\$ 196							
97627	1	\$ 33			1	\$ 226			
97630	13	\$ 934	3	\$ 1,056	9	\$ 19,427			
97632	18	\$ 1,220			6	\$ 1,654			
97633	8	\$ 472	4	\$ 799	2	\$ 5,820			
97634			2	\$ 109					
97635									
97639	1	\$ 4	2	\$ 254	2	\$ 1,225			
97701	87	\$ 11,015	26	\$ 5,495	17	\$ 13,543			
97702	48	\$ 4,287	16	\$ 1,516	19	\$ 9,653			
97703	37	\$ 3,339	9	\$ 1,042	6	\$ 10,428			
97731									
97734	5	\$ 182	5	\$ 470	2	\$ 1,261			
97741	41	\$ 6,379	11	\$ 1,918	12	\$ 4,302			
97753	4	\$ 216	1	\$ 336	2	\$ 7,786			
97754	47	\$ 4,345	11	\$ 1,455	13	\$ 9,259			
97756	82	\$ 8,820	17	\$ 3,716	21	\$ 16,351			
97760	3	\$ 389	3	\$ 555	1	\$ 340			
97761	4	\$ 248	1	\$ 830	7	\$ 11,861			
97801	37	\$ 3,325	8	\$ 1,908	22	\$ 17,413			
97810	1	\$ 0							
97812	8	\$ 1,238	1	\$ 105	1	\$ 1,258			
97813	2	\$ 81	1	\$ 244	1	\$ 4,912			
97818									
97826	1	\$ 18							
97828	8	\$ 982	6	\$ 1,573	7	\$ 2,949			
97835	1	\$ 59			2	\$ 5,167			
97838	3	\$ 188							
97842	4	\$ 140							
97846	33	\$ 2,461	5	\$ 882	4	\$ 1,466			
97857									
97862	23	\$ 2,389	4	\$ 256	2	\$ 524			
97868	8	\$ 594	1	\$ 206	1	\$ 940			
97875	5	\$ 457	4	\$ 272	1	\$ 72			
97882	13	\$ 2,030	3	\$ 753	3	\$ 880			
97885	3	\$ 153			4	\$ 694			
97886	3	\$ 174	1	\$ 86	1	\$ 623			

Notices	July 2022
FFN	7906
FNL	13334
PDN	36584

July 2022	COM	RES	
	41	450	Total
97031		2	2
97103	2	1	3
97110		1	1
97138	4	2	6
97201		1	1
97205		4	4
97209		1	1
97211	3	38	41
97212	1	25	26
97213		11	11
97215		2	2
97216		5	5
97217		6	6
97218	1	10	11
97220	3	22	25
97227		12	12
97230		2	2
97232	1	5	6
97321	2	11	13
97322		13	13
97325		2	2
97327		1	1
97330		1	1
97333	1	7	8
97336		1	1
97338	1	2	3
97348	1	1	2
97351		3	3
97355		12	12
97360		2	2
97367		3	3
97368		4	4
97370		1	1
97374		1	1
97383		3	3

July 2022	COM	RES	
	41	450	Total
97386	1	7	8
97411		1	1
97420	1	8	9
97423		6	6
97424		1	1
97426		1	1
97429		1	1
97443		1	1
97446		2	2
97457		1	1
97458		4	4
97459	1	7	8
97462		1	1
97466		2	2
97469		1	1
97470		12	12
97471		7	7
97479		3	3
97495		1	1
97496		3	3
97501		7	7
97502	2	7	9
97503		4	4
97504	1	14	15
97520	1	1	2
97522		2	2
97523		3	3
97524		8	8
97525		2	2
97526	2	8	10
97527	2	11	13
97530		2	2
97532		1	1
97535		1	1
97536		2	2

July 2022	COM	RES	
	41	450	Total
97537	1		1
97538		1	1
97539		2	2
97540		3	3
97544	1	2	3
97601	1	11	12
97603		6	6
97623		2	2
97624		3	3
97630		2	2
97701	2	10	12
97702		7	7
97703	2	3	5
97741	1	8	9
97754	1	5	6
97756	1	6	7
97760		1	1
97761		7	7
97801		3	3
97813		1	1
97828		1	1
97846		2	2
97882		2	2
97886		1	1

July 2022	COM	RES	
	24	293	Total
97031		1	1
97103	2	1	3
97110		1	1
97138	4	2	6
97201		1	1
97205		4	4
97211	2	10	12
97212	1	10	11
97213		7	7
97215		2	2
97216		5	5
97217		4	4
97218	1	8	9
97220	1	15	16
97227		9	9
97230		1	1
97232		4	4
97321	1	10	11
97322		9	9
97325		1	1
97327		1	1
97330		1	1
97333		5	5
97336		1	1
97338		2	2
97348		1	1
97351		2	2
97355		7	7
97360		2	2
97367		2	2
97368		4	4
97370		1	1
97374		1	1
97383		2	2
97386		4	4
97420		5	5
97423		3	3
97424		1	1
97426		1	1
97429		1	1
97458		4	4
97459	1	6	7
97462		1	1
97469		1	1
97470		9	9
97471		5	5
97479		2	2
97495		1	1
97496		2	2
97501		6	6
97502	1	4	5
97503		3	3
97504	1	8	9
97520	1	1	2
97522		2	2
97523		1	1

July 2022	COM	RES	
	24	293	Total
97524		6	6
97525		2	2
97526	2	7	9
97527	1	7	8
97530		1	1
97532		1	1
97535		1	1
97536		2	2
97537	1		1
97538		1	1
97540		3	3
97601	1	7	8
97603		4	4
97623		1	1
97624		1	1
97630		1	1
97701		9	9
97702		5	5
97703	1	3	4
97741	1	3	4
97754		4	4
97756	1	3	4
97761		6	6
97801		3	3
97813		1	1
97828		1	1
97846		2	2

Program to Date - July 16, 2022	Paid	Committed	% Committed Assistance	Customer Arrears	# of Customers	% of Customers	Average customer payment
Extended Payment Grant	\$ 2,864,837	\$ 3,324,669	27%	\$ 10,354,532	4,186	16%	\$ 684.39
Instant Grant	\$ 8,814,261	\$ 8,809,801	73%	\$ 15,748,564	21,578	84%	\$ 408.48
Total	\$ 11,679,098	\$ 12,134,470	100%	\$ 26,103,096	25,764	100%	\$ 453.31

Total Program Funds	\$12,681,000	
Total Committed Funds	\$12,134,470	96%
Available Funds	\$546,530	4%

PacifiCorp - 2022	January	February 2022	March 2022	April 2022	May 2022	June 2022	July 2022	August	September	October	November	December
Small Commercial Customers	214,939	215,851	219,229	215,978	217,115	217,450	217,849					
Small Commercial Disconnects	60	73	77	63	93	86	65					
Disconnects as Percentage of Small Commercial Customers	0.03%	0.03%	0.04%	0.03%	0.04%	0.04%	0.03%					

PacifiCorp - 2021	January	February	March	April	May	June	July	August	September	October	November	December
Small Commercial Customers	211,481	212,141	212,626	213,280	213,760	213,435	213,554	213,516	213,861	214,269	214,767	215,212
Small Commercial Disconnects	21	34	66	43	103	131	100	96	71	53	57	35
Disconnects as Percentage of Small Commercial Customers	0.01%	0.02%	0.03%	0.02%	0.05%	0.06%	0.05%	0.04%	0.03%	0.02%	0.03%	0.02%

Oregon - 2022	January	February	March	April	May	June	July	August	September	October	November	December
Small Commercial Customers	68,701	68,884	69,026	68,962	69,184	69,243	69,341					
Small Commercial Disconnects	49	47	37	41	58	56	41					
Disconnects as Percentage of Small Commercial Customers	0.07%	0.07%	0.05%	0.06%	0.08%	0.08%	0.06%					

Oregon - 2021	January	February	March	April	May	June	July	August	September	October	November	December
Small Commercial Customers	67,829	68,010	68,193	68,414	68,557	68,550	68,638	68,528	68,663	68,760	68,813	68,794
Small Commercial Disconnects	0	0	0	0	82	96	76	65	57	42	42	33
Disconnects as Percentage of Small Commercial Customers	0.00%	0.00%	0.00%	0.00%	0.12%	0.14%	0.11%	0.09%	0.08%	0.06%	0.06%	0.05%

Oregon - 2020	January	February	March	April	May	June	July	August	September	October	November	December
Small Commercial Customers	66,623	66,844	66,732	66,646	66,954	66,926	67,053	67,144	66,931	67,234	67,346	67,512
Small Commercial Disconnects	128	133	42	0	0	0	0	0	0	0	0	0
Disconnects as Percentage of Small Commercial Customers	0.19%	0.20%	0.06%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%

Oregon - 2019	January	February	March	April	May	June	July	August	September	October	November	December
Small Commercial Customers	65,892	66,073	66,156	66,138	66,167	66,415	66,332	66,410	66,394	66,661	66,822	66,652
Small Commercial Disconnects	88	38	77	88	112	84	107	103	81	127	62	78
Disconnects as Percentage of Small Commercial Customers	0.13%	0.06%	0.12%	0.13%	0.17%	0.13%	0.16%	0.16%	0.12%	0.19%	0.09%	0.12%

Oregon - 2018	January	February	March	April	May	June	July	August	September	October	November	December
Small Commercial Customers	65,302	65,381	65,467	65,525	65,444	65,637	65,664	65,614	65,817	65,484	65,910	65,883
Small Commercial Disconnects	35	30	14	18	24	4	12	15	32	56	34	31
Disconnects as Percentage of Small Commercial Customers	0.05%	0.05%	0.02%	0.03%	0.04%	0.01%	0.02%	0.02%	0.05%	0.09%	0.05%	0.05%