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COMPANY NAME: PacifiCorp d/b/a Pacific Power

DOES REPORT CONTAIN CONFIDENTIAL INFORMATION? No Yes If yes, submit a redacted public version (or a cover letter) by email. Submit the confidential information as directed in OAR 860-001-0070 or the terms of an applicable protective order.

Select report type: RE (Electric) RG (Gas) RW (Water) RT (Telecommunications)
 RO (Other, for example, industry safety information)

Did you previously file a similar report? No Yes, report docket number:

Report is required by: OAR

Statute

Order Order No. 20-401

Note: A one-time submission required by an order is a compliance filing and not a report (file compliance in the applicable docket)

Other

(For example, federal regulations, or requested by Staff)

Is this report associated with a specific docket/case? No Yes, docket number:

List Key Words for this report. We use these to improve search results.

Monthly COVID-19 Credit and Collections Report

Send the completed Cover Sheet and the Report in an email addressed to PUC.FilingCenter@state.or.us

Send confidential information, voluminous reports, or energy utility Results of Operations Reports to PUC Filing Center, PO Box 1088, Salem, OR 97308-1088 or by delivery service to 201 High Street SE Suite 100, Salem, OR 97301.

October 20, 2021

VIA ELECTRONIC FILING

Public Utility Commission of Oregon
Attn: Filing Center
201 High Street SE, Suite 100
Salem, OR 97301-3398

RE: RE 189—PacifiCorp’s COVID-19 Credit and Collections Report—Quarterly Report for January 1, 2021 through September 30, 2021, and Monthly Report for September 2021

On November 5, 2020, the Public Utility Commission of Oregon (Commission) issued Order No. 20-401 approving the November 3, 2020 Stipulated Agreement on the Effects of the COVID-19 Pandemic on Energy Utility Customers (Stipulated Agreement) filed by parties in docket UM 2114. In compliance with the reporting requirements outlined in Attachment A of the Stipulated Agreement, Energy Utilities Reporting Requirements, PacifiCorp d/b/a Pacific Power (PacifiCorp or the Company) hereby submits its quarterly COVID-19 credit and collections data report for the period of January 1, 2021 through September 30, 2021 and its monthly COVID-19 credit and collections data report for the month of September 2021.

PacifiCorp is unable to provide payment plan information as requested in section (C), (D), (E), (F), (H), and (I) of the reporting requirements by zip code. Zip code information is obtained using metered service agreement information. Payment plans, however, are done at the customer account level and may contain more than one metered service, and more than one zip code. By reporting payment plans by zip code there would be duplication in the data. As such, the Company is reporting payment plan information at the account level with no zip codes.

This report also contains information not addressed in the Stipulated Agreement. At the request of Commission Staff, the Company has included information related to Schedule 11, Residential Bill Assistance Program, as well as an update to OPUC Information Request 18.

Deferred Payment Plans

In accordance with Order No. 21-057, PacifiCorp also includes with this report a status update of its Deferred Payment Plans (DPPs) pilot.

PacifiCorp began offering customers the ability to defer monthly installment payments early in 2020 with low participation rate. In April 2021, PacifiCorp’s Arrearage Management Plan (AMP) was launched, and customers were offered multiple payment plan options: a time payment plan (TPP), a DPP, and an equal time payment plan. Customers and employees on behalf of the customers complete an online form to apply to the AMP program, and each payment plan is explained as an option. The requests for DPPs significantly increased after the online AMP form went live in April 2021.

Customers could waive a down payment and up to three months of debt payments. Customers continue to pay current charges during the deferral period.

PacifiCorp offers customers the option to defer monthly installments on past due balances. The current billing system allows for the Company to provide this option without changes to the customer bill system. The logic for a time payment plan was used with the monthly installment amount set at zero dollars for the deferred months. An evaluation of billing system automation is not included in the benefit analysis of a DPP. The focus is whether a DPP is a viable option for customers to manage debt.

Summary

As of October 2021, approximately 1300 customers enrolled in a DPP. The average number monthly selected by customers was 20 months, and only 4% of payment plan customers opted for a DPP while 95% of customers opted for a traditional TPP.

Plan Type	Residential	Non-Residential
DPP	1,326	14
TPP	30,926	2,552
TOTAL PLANS	32,252	2,566

Reviewing the data to evaluate if the DPP is beneficial for customers, TPPs were included for comparative purposes. The data presented several challenges:

Low participation rates and high default rate of early participants,
DPPs are designed to have a higher arrears for longer period, and payment plans do not “default” until the account is closed or disconnected for non- payment.

To adequately evaluate the benefit of a DPP and to compare with a traditional payment plan, a review of April, May, and June 2021 are included in the below data. Recent DPPs may still be in the deferral period, and the early defaulted plan have accumulated higher balance. Default is defined as two missed payments. A like for like comparison requires us to pare down the data to three months and will need to continue to report progress.

Plan Type	Average Number of Payments	Average Beginning Balance	Average Current Balance	Average Reduction in Balance	Percentage of Reduction	Default Rate
DPP	20	\$1,991	\$1,129	\$862	43.3%	40.3%
TPP	13	\$1,402	\$480	\$922	65.8%	58.6%

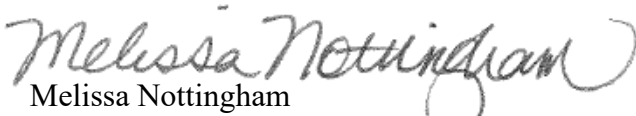
- The average beginning account balances for DPP customers are larger.
- The average reduction in the account balances for DPP customers are 22% less than TPP customers.
- The default rate for TPPs is 18% higher than DPPs.

Next Steps

DPPs are continuing to be offered to residential and small commercial customers and the data collection is ongoing. As the DPP's mature more information will be available to evaluate the long-term and short-term benefits of the plan. PacifiCorp intends to update the DPP/TPP information included in this report on a monthly basis until April 2022.

If you have any questions regarding this report, please contact Jason Hoffman at (503) 331-4474.

Sincerely,


Melissa Nottingham
Manager, Customer Advocacy & Tariff Policy

Enclosures

PacifiCorp

**Monthly COVID-19 Credit and Collections Report
September 2021**

July - 2021	COM	IND	IRG	PSH	RES	GRAND TOTAL
TOTALS	56610	1360	5105	52	539766	602893
97016	7				13	20
97029	29		3		113	145
97031	997	12	42	3	6470	7524
97033	7				18	25
97039	59	1	4		199	263
97040	57	1	24		508	590
97041	2				19	21
97050	37		6	2	94	139
97058	3				28	31
97065	54		5	1	231	291
97102	26		1		440	467
97103	1049	34	3		7893	8979
97110	248	3			1891	2142
97121	56	1			714	771
97138	863	11			6794	7668
97145	4				48	52
97146	428	15	5		3642	4090
97201	130				2169	2299
97203	1	1				2
97204	44				1	45
97205	359				2400	2759
97207	1					1
97209	67				97	164
97211	1090	19	1		15056	16166
97212	468				12000	12468
97213	662	6			11030	11698
97214	2					2
97215	60				623	683
97216	206	2			2354	2562
97217	492	9			5951	6452
97218	663	17			6317	6997
97219	1					1
97220	1392	30			13181	14603
97222	1					1
97223	1					1

July - 2021	COM	IND	IRG	PSH	RES	GRAND TOTAL
TOTALS	56610	1360	5105	52	539766	602893
97227	489	16			2696	3201
97230	49				443	492
97232	541	3			4400	4944
97233	4				2	6
97238	3					3
97250	14				1	15
97252	2					2
97253	1					1
97254	3					3
97301	1		1		5	7
97302	2		3		10	15
97304	23				131	154
97306	11		4		82	97
97308	2					2
97317	30		2		379	411
97321	1237	50	105	1	12444	13837
97322	889	36	28		14526	15479
97325	181	9	63		2582	2835
97327	118	2	17		1067	1204
97329	7				72	79
97330	1052	15	24		15100	16191
97331	4					4
97333	738	30	63	1	10599	11431
97335	10				75	85
97336	8				45	53
97338	668	7	16		9171	9862
97344	36		1		432	469
97345	18	1			168	187
97346	98				290	388
97347	7				6	13
97348	105	2	19		533	659
97351	415	6	53		4361	4835
97352	201	8	74		2146	2429
97355	908	17	83		9733	10741
97358	112	19	2		800	933

July - 2021	COM	IND	IRG	PSH	RES	GRAND TOTAL
TOTALS	56610	1360	5105	52	539766	602893
97360	93	1			906	1000
97361	33		5		105	143
97364	8				327	335
97365					1	1
97367	781	8		1	7465	8255
97368	138				1719	1857
97369					1	1
97370	211	10	5	1	2486	2713
97371	93	2	13		205	313
97373	1					1
97374	160	3	73		1412	1648
97377	80	2	9		316	407
97383	388	13	29		3904	4334
97384	15	1			52	68
97385	97		5	1	1256	1359
97386	451	14	25		5736	6226
97388	70			1	1147	1218
97389	151	3	11		668	833
97392	47		38		549	634
97401	1					1
97405	42	6			29	77
97407					1	1
97408	79	1	2		467	549
97410	64	1	15		365	445
97411	41	1	27		521	590
97414	17	2	10		81	110
97417	159		20	2	1014	1195
97420	1271	58	11		12188	13528
97423	309	6	19		2713	3047
97424	422	12	1		3662	4097
97426	161	6			1384	1551
97429	36		18		337	391
97432	20	1	5		171	197
97442	147	4	23		947	1121
97443	114	1	20		936	1071

July - 2021	COM	IND	IRG	PSH	RES	GRAND TOTAL
TOTALS	56610	1360	5105	52	539766	602893
97446	139	9	24		1594	1766
97447	67				301	368
97448	250	11	9		1979	2249
97456	104	1	30		779	914
97457	386	17	87	1	4394	4885
97458	198	12	23		1526	1759
97459	551	9	1		4809	5370
97462	77	1	8		615	701
97466	44	4	7		414	469
97469	126	9	18		1112	1265
97470	1532	41	66	1	9280	10920
97471	858	14	78		10743	11693
97475					1	1
97476					4	4
97479	392	8	1	1	3633	4035
97484	36	1	5		117	159
97486	13	1	11		27	52
97494	11	2			25	38
97495	31		1		766	798
97496	205	2	18		2922	3147
97497	92	1	8		578	679
97501	2123	47	124	2	18407	20703
97502	1204	34	107	1	11978	13324
97503	434	64	41		4372	4911
97504	1941	19	30	1	21103	23094
97520	331	4	55	2	1816	2208
97522	39	1	2		250	292
97523	425	11	45		2818	3299
97524	508	16	98	3	6460	7085
97525	192	3	30		2274	2499
97526	1882	51	47	1	15949	17930
97527	1107	20	146		15446	16719
97530	433	4	97	1	3695	4230
97531	41	2	7		287	337
97532	163	4	7		1120	1294

July - 2021	COM	IND	IRG	PSH	RES	GRAND TOTAL
TOTALS	56610	1360	5105	52	539766	602893
97534	31	2	1		310	344
97535	231	3	1		1772	2007
97536	75	1	1		536	613
97537	277	5	50		3378	3710
97538	112	2	19		915	1048
97539	166	1	3		1666	1836
97540	254	1	36		3104	3395
97541	58		16		687	761
97543	36		4		335	375
97544	127		42		948	1117
97601	1279	29	166	3	10990	12467
97603	1507	36	381	2	13587	15513
97604	4				17	21
97621	42	1	33		151	227
97622	63	2	23		266	354
97623	182	2	146		1033	1363
97624	233	3	67		1819	2122
97625	27		19		83	129
97626	40	1	8		97	146
97627	71	1	18		521	611
97630	322	16	9	1	1764	2112
97632	165	3	129		547	844
97633	163	1	101		600	865
97634	18		10		105	133
97635	9		2		58	69
97636					1	1
97637	1					1
97639	36		31		287	354
97701	1865	52	69	1	14390	16377
97702	1847	32	9	2	18896	20786
97703	1424	6	111		13079	14620
97707	1					1
97731	34				106	140
97734	143	14	95		1265	1517
97741	586	24	98	2	4411	5121

July - 2021	COM	IND	IRG	PSH	RES	GRAND TOTAL
TOTALS	56610	1360	5105	52	539766	602893
97753	57		47		374	478
97754	960	30	280	1	7385	8656
97756	1549	56	75		13375	15055
97760	188	1	51		3216	3456
97761	124	7	2	1	771	905
97801	1178	17	79	8	8457	9739
97810	48	1	8		219	276
97812	118		5	2	362	487
97813	91	1	2		595	689
97818	44	2	39		33	118
97826	50	1	5		297	353
97828	325	8	57		1548	1938
97835	44		1		140	185
97838	68	4	31		232	335
97842	31		15		132	178
97846	309	7	65		1398	1779
97857	38	1	16		276	331
97862	221	2	264		1077	1564
97868	108	1	52		853	1014
97875	81	3	18		876	978
97882	187	11	4		2126	2328
97885	129	3	18		696	846
97886	45	4	6	1	346	402

August - 2021	COM	IND	IRG	PSH	RES	GRAND TOTAL
TOTALS	56699	1365	5109	52	540995	604220
97016	7				13	20
97029	29		3		112	144
97031	1004	12	42	3	6457	7518
97033	7				18	25
97039	59	1	4		199	263
97040	58	1	25		506	590
97041	2				19	21
97050	37		6	2	94	139
97058	3				28	31
97065	54		5	1	230	290
97102	25		1		443	469
97103	1046	34	3		7912	8995
97110	244	3			1896	2143
97121	56	1			716	773
97138	862	11			6811	7684
97145	4				48	52
97146	426	15	5		3655	4101
97201	130				2202	2332
97203	1	1				2
97204	44				1	45
97205	357				2406	2763
97207	1					1
97209	66				97	163
97211	1094	19	1		15087	16201
97212	470				11999	12469
97213	662	6			11039	11707
97214	2					2
97215	59				621	680
97216	204	2			2364	2570
97217	490	9			5988	6487
97218	662	17			6301	6980
97219	1					1
97220	1396	31			13188	14615
97222	1					1
97223	1					1

August - 2021	COM	IND	IRG	PSH	RES	GRAND TOTAL
TOTALS	56699	1365	5109	52	540995	604220
97227	489	16			2752	3257
97230	49				444	493
97232	542	3			4426	4971
97233	4				2	6
97238	3					3
97250	15				1	16
97252	2					2
97253	1					1
97254	3					3
97301	1		1		5	7
97302	2		3		10	15
97304	22				134	156
97306	11		4		82	97
97308	2					2
97317	28		2		380	410
97321	1240	50	105	1	12432	13828
97322	892	36	28		14534	15490
97325	180	9	63		2577	2829
97327	115	2	18		1074	1209
97329	7				72	79
97330	1051	15	24		15342	16432
97331	4					4
97333	745	30	63	1	10670	11509
97335	10				74	84
97336	8				45	53
97338	671	7	16		9176	9870
97344	36		1		433	470
97345	18	1			169	188
97346	99				288	387
97347	7				6	13
97348	104	2	19		534	659
97351	422	6	53		4369	4850
97352	202	8	74		2143	2427
97355	908	17	83		9748	10756
97358	116	19	2		802	939

August - 2021	COM	IND	IRG	PSH	RES	GRAND TOTAL
TOTALS	56699	1365	5109	52	540995	604220
97360	94	1			909	1004
97361	33		5		105	143
97364	8				326	334
97365					1	1
97367	780	8		1	7472	8261
97368	140				1738	1878
97369					1	1
97370	213	10	5	1	2490	2719
97371	93	2	13		205	313
97373	1					1
97374	160	4	74		1416	1654
97377	80	2	9		314	405
97383	390	13	28		3905	4336
97384	15	1			52	68
97385	92		5	1	1258	1356
97386	457	14	24		5759	6254
97388	70			1	1149	1220
97389	149	3	11		667	830
97392	47		38		548	633
97401	1					1
97405	40	6			29	75
97407					1	1
97408	79	1	2		467	549
97410	65	1	15		367	448
97411	41	1	27		523	592
97414	17	2	10		80	109
97417	160		20	2	1019	1201
97420	1266	58	11		12169	13504
97423	309	6	19		2715	3049
97424	423	12	1		3661	4097
97426	162	6			1382	1550
97429	36		18		336	390
97432	20	1	5		171	197
97442	146	4	23		944	1117
97443	113	1	20		939	1073

August - 2021	COM	IND	IRG	PSH	RES	GRAND TOTAL
TOTALS	56699	1365	5109	52	540995	604220
97446	141	9	24		1595	1769
97447	66				307	373
97448	254	12	9		1979	2254
97456	103	1	30		780	914
97457	389	17	87	1	4405	4899
97458	199	12	22		1528	1761
97459	545	9	1		4798	5353
97462	76	1	8		614	699
97466	44	4	7		415	470
97469	127	9	18		1112	1266
97470	1536	41	66	1	9298	10942
97471	860	14	77		10750	11701
97475					1	1
97476					4	4
97479	390	8	1	1	3638	4038
97484	34	1	5		118	158
97486	13	1	11		27	52
97494	11	2			25	38
97495	32		1		774	807
97496	206	2	18		2916	3142
97497	94	1	8		576	679
97501	2128	47	126	2	18488	20791
97502	1207	34	106	1	12012	13360
97503	434	64	41		4379	4918
97504	1962	19	30	1	21134	23146
97520	331	4	56	2	1813	2206
97522	38	1	2		253	294
97523	424	11	45		2823	3303
97524	510	15	97	3	6481	7106
97525	193	3	32		2285	2513
97526	1885	51	46	1	15942	17925
97527	1112	20	147		15454	16733
97530	432	4	99	1	3699	4235
97531	41	2	7		286	336
97532	162	4	7		1120	1293

August - 2021	COM	IND	IRG	PSH	RES	GRAND TOTAL
TOTALS	56699	1365	5109	52	540995	604220
97534	31	2	1		310	344
97535	232	3	1		1781	2017
97536	74	1	1		539	615
97537	279	5	50		3372	3706
97538	111	2	19		914	1046
97539	165	1	3		1674	1843
97540	256	1	36		3127	3420
97541	59		17		688	764
97543	36		4		333	373
97544	127		42		947	1116
97601	1279	29	167	3	11009	12487
97603	1505	36	379	2	13616	15538
97604	4				17	21
97621	42	1	33		151	227
97622	63	2	23		262	350
97623	181	2	145		1031	1359
97624	232	3	67		1823	2125
97625	27		19		83	129
97626	40	1	8		97	146
97627	71	1	18		523	613
97630	323	16	9	1	1763	2112
97632	165	3	131		549	848
97633	163	1	101		596	861
97634	18		10		106	134
97635	9		2		57	68
97636					1	1
97637	1					1
97639	37		31		286	354
97701	1873	52	69	1	14465	16460
97702	1846	32	8	2	18971	20859
97703	1442	6	113		13128	14689
97707	1					1
97731	34				106	140
97734	135	14	95		1266	1510
97741	584	24	98	2	4419	5127

August - 2021	COM	IND	IRG	PSH	RES	GRAND TOTAL
TOTALS	56699	1365	5109	52	540995	604220
97753	56		47		379	482
97754	960	30	281	1	7410	8682
97756	1548	57	75		13432	15112
97760	196	1	51		3218	3466
97761	123	7	2	1	769	902
97801	1179	17	79	8	8444	9727
97810	48	1	8		219	276
97812	120	1	5	2	364	492
97813	91	1	2		597	691
97818	45	2	39		33	119
97826	50	1	5		296	352
97828	325	8	55		1548	1936
97835	44		1		141	186
97838	68	4	31		232	335
97842	31		15		133	179
97846	311	7	64		1398	1780
97857	38	1	16		275	330
97862	221	2	264		1082	1569
97868	107	1	52		853	1013
97875	79	3	18		876	976
97882	188	11	4		2122	2325
97885	129	4	18		696	847
97886	45	4	6	1	347	403

September - 2021	COM	IND	IRG	PSH	RES	GRAND TOTAL
TOTALS	56665	1360	5101	52	541351	604529
97016	7				13	20
97029	29		3		112	144
97031	1002	12	42	3	6466	7525
97033	7				18	25
97039	59	1	4		198	262
97040	59	1	25		506	591
97041	2				19	21
97050	37		6	2	94	139
97058	3				28	31
97065	54		5	1	231	291
97102	26		1		442	469
97103	1047	34	3		7896	8980
97110	245	3			1894	2142
97121	56	1			715	772
97138	857	11			6817	7685
97145	4				48	52
97146	425	15	5		3654	4099
97201	132				2228	2360
97203	1	1				2
97204	44				1	45
97205	358				2416	2774
97207	1					1
97209	66				100	166
97211	1096	19	1		15071	16187
97212	464				12037	12501
97213	661	6			11040	11707
97214	2					2
97215	59				623	682
97216	200	2			2344	2546
97217	488	9			6030	6527
97218	663	17			6304	6984
97219	1					1
97220	1392	31			13104	14527
97222	1					1
97223	1					1

September - 2021	COM	IND	IRG	PSH	RES	GRAND TOTAL
TOTALS	56665	1360	5101	52	541351	604529
97227	490	16			2875	3381
97230	49				444	493
97232	538	3			4488	5029
97233	4				2	6
97238	3					3
97250	15				1	16
97252	2					2
97253	1					1
97254	3					3
97301	1		1		5	7
97302	2		3		10	15
97304	22				136	158
97306	11		4		82	97
97308	2					2
97317	29		2		381	412
97321	1247	49	105	1	12433	13835
97322	895	35	28		14534	15492
97325	181	9	63		2581	2834
97327	116	2	18		1075	1211
97329	7				73	80
97330	1045	15	24		15500	16584
97331	4					4
97333	746	30	63	1	10753	11593
97335	10				74	84
97336	8				45	53
97338	672	7	16		9192	9887
97344	36		1		438	475
97345	18	1			168	187
97346	98				293	391
97347	7				6	13
97348	104	2	19		535	660
97351	421	6	52		4374	4853
97352	202	7	73		2150	2432
97355	904	17	85		9753	10759
97358	117	19	2		806	944

September - 2021	COM	IND	IRG	PSH	RES	GRAND TOTAL
TOTALS	56665	1360	5101	52	541351	604529
97360	93	1			911	1005
97361	33		5		106	144
97364	8				328	336
97365					1	1
97367	777	8		1	7479	8265
97368	139				1741	1880
97369					1	1
97370	212	10	5	1	2511	2739
97371	95	2	13		204	314
97373	1					1
97374	160	4	75		1413	1652
97377	80	2	9		314	405
97383	390	13	27		3905	4335
97384	15	1			51	67
97385	93		6	1	1257	1357
97386	459	14	24		5770	6267
97388	70			1	1149	1220
97389	151	3	11		665	830
97392	46		40		550	636
97401	1					1
97405	41	6			28	75
97407					1	1
97408	78	1	2		468	549
97410	65	1	15		366	447
97411	42	1	27		523	593
97414	17	2	10		79	108
97417	159		20	2	1019	1200
97420	1270	58	12		12164	13504
97423	312	6	19		2710	3047
97424	424	12	1		3661	4098
97426	161	6			1383	1550
97429	36		18		336	390
97432	20	1	5		172	198
97442	145	4	23		945	1117
97443	112	1	20		939	1072

September - 2021	COM	IND	IRG	PSH	RES	GRAND TOTAL
TOTALS	56665	1360	5101	52	541351	604529
97446	142	9	24		1592	1767
97447	65				309	374
97448	255	13	9		1982	2259
97456	103	1	30		782	916
97457	384	17	87	1	4404	4893
97458	199	12	22		1526	1759
97459	548	9	1		4786	5344
97462	77	1	8		615	701
97466	45	4	7		413	469
97469	128	9	17		1109	1263
97470	1540	41	65	1	9292	10939
97471	857	14	75		10758	11704
97475					1	1
97476					4	4
97479	390	8	1	1	3649	4049
97484	35	1	5		117	158
97486	13	1	11		27	52
97494	11	2			25	38
97495	32		1		773	806
97496	209	1	18		2927	3155
97497	94	1	8		573	676
97501	2128	48	127	2	18490	20795
97502	1209	34	104	1	11914	13262
97503	434	64	41		4377	4916
97504	1953	19	30	1	20920	22923
97520	336	4	56	2	1817	2215
97522	38	1	2		254	295
97523	422	11	44		2829	3306
97524	512	16	98	3	6480	7109
97525	196	3	32		2282	2513
97526	1876	51	46	1	15924	17898
97527	1112	20	147		15481	16760
97530	432	4	99	1	3692	4228
97531	40	2	7		287	336
97532	165	4	7		1123	1299

September - 2021	COM	IND	IRG	PSH	RES	GRAND TOTAL
TOTALS	56665	1360	5101	52	541351	604529
97534	30	2	1		310	343
97535	236	3	1		1793	2033
97536	74	1	1		539	615
97537	279	5	51		3380	3715
97538	112	2	19		912	1045
97539	164	1	3		1675	1843
97540	257	1	35		3136	3429
97541	60		17		688	765
97543	36		4		334	374
97544	127		42		948	1117
97601	1274	29	166	3	11001	12473
97603	1512	34	380	2	13624	15552
97604	4				18	22
97621	43	1	33		151	228
97622	63	2	23		263	351
97623	181	2	145		1035	1363
97624	230	3	66		1820	2119
97625	27		19		83	129
97626	40	1	8		97	146
97627	71	1	18		525	615
97630	324	16	9	1	1766	2116
97632	165	3	131		550	849
97633	163	1	101		595	860
97634	18		10		106	134
97635	9		2		57	68
97636					1	1
97637	1					1
97639	37		31		287	355
97701	1873	51	69	1	14481	16475
97702	1843	32	8	2	18987	20872
97703	1455	6	113		13121	14695
97707	1					1
97731	34				106	140
97734	135	14	95		1263	1507
97741	587	24	95	2	4429	5137

September - 2021	COM	IND	IRG	PSH	RES	GRAND TOTAL
TOTALS	56665	1360	5101	52	541351	604529
97753	57		47		379	483
97754	957	30	280	1	7416	8684
97756	1513	56	75		13438	15082
97760	197	1	51		3222	3471
97761	122	7	2	1	770	902
97801	1177	17	79	8	8479	9760
97810	48	1	8		220	277
97812	118	1	5	2	365	491
97813	91	1	2		592	686
97818	44	2	39		33	118
97826	48	1	5		295	349
97828	326	8	55		1551	1940
97835	43		1		139	183
97838	68	4	31		232	335
97842	31		15		133	179
97846	310	7	64		1406	1787
97857	38	1	16		275	330
97862	220	2	262		1081	1565
97868	107	1	52		852	1012
97875	79	3	18		884	984
97882	186	11	4		2130	2331
97885	131	4	18		694	847
97886	45	4	6	1	344	400

July 2021		GRAND TOTAL
TOTALS		0
		0

August 2021		GRAND TOTAL
TOTALS		0
		0

September 2021		GRAND TOTAL
TOTALS		0
		0

July 2021	
Revenue Class Cd	Count of Customer Id
COM	782
IND	21
IRG	32
RES	16126
Total	16961

August 2021	
Revenue Class Cd	Count of Customer Id
COM	720
IND	21
IRG	29
RES	15889
Total	16659

September 2021	
Revenue Class Cd	Count of Customer Id
COM	723
IND	20
IRG	31
RES	16334
Total	17108

July 2021	
Revenue Class Cd	Count of Customer Id
COM	126
IND	2
IRG	3
RES	1800
Total	1931

August 2021	
Revenue Class Cd	Count of Customer Id
COM	117
IND	4
IRG	3
RES	2533
Total	2657

September 2021	
Revenue Class Cd	Count of Customer Id
COM	114
IND	0
IRG	4
RES	2306
Total	2424

Data E Completed Payment Plans

	2021 July Completed	2021 August Completed	2021 September Completed
TOTAL:	739	810	771
COM	66	69	77
IND	1	2	2
IRG	3	1	0
RES	669	738	692

Data F Renegotiated Plans

	2021 July Renegotiated	2021 August Renegotiated	2021 September Renegotiated
TOTAL:	149	109	97
COM	1	1	4
IND	0	0	0
IRG	0	0	0
RES	148	108	93

	July	August	September
Customer Class	# of Customers	# of Customers	# of Customers
Commercial	0	0	0
Industrial	0	0	0
Irrigation	0	0	0
Lighting	0	0	0
Residential	2131	2893	2563
Total	2131	2893	2563

Residential			
	July	August	September
Zip Code	# of Customers		
97029			1
97031	8	16	14
97039	1		2
97040	2	4	1
97050			1
97065		1	6
97102			
97103	17	33	32
97110	3		1
97121	3	3	3
97138	17	25	16
97146	5	14	12
97201	4	5	1
97205	2	7	3
97209			1
97211	50	85	67
97212	17	31	18
97213	30	50	41
97215	1	2	1
97216	13	19	5
97217	26	45	25
97218	26	50	28
97220	78	74	77
97227	8	11	12
97230	1	6	4
97232	18	15	15
97304	1		
97317	4	1	1
97321	33	43	41
97322	60	102	84
97325	16	11	8
97327	9	5	1
97330	38	41	40
97333	23	27	28
97335	1	1	
97336			1
97338	32	35	40
97344	6	6	2
97345	1	3	
97346	1	2	
97348	1	2	
97351	22	22	20
97352	10	8	8
97355	44	50	60
97358	1	9	3
97360	3	3	7
97361	2	1	
97364		1	

Residential			
	July	August	September
Zip Code	# of Customers		
97367	25	28	18
97368	10	6	4
97370	5	10	5
97371			
97374	5	7	5
97377	1		1
97383	19	30	29
97384			
97385	3	2	3
97386	27	49	41
97388			1
97389		5	2
97392	1	2	2
97405			
97408	1		1
97410		2	
97411	1	2	
97414			
97417	3	4	14
97420	64	54	55
97423	17	18	13
97424	16	26	23
97426	8	11	4
97429	1		2
97432	1	1	1
97442	14	11	10
97443	1	8	4
97446	10	15	7
97447	2	2	2
97448	6	18	12
97456		3	6
97457	23	31	33
97458	8	14	3
97459	11	17	18
97462	5	4	1
97466	2	1	1
97469	4	9	10
97470	55	67	57
97471	35	66	62
97479	29	24	27
97484		2	1
97495	2	6	5
97496	14	20	26
97497	7	4	7
97501	107	119	155
97502	39	69	60
97503	19	30	39
97504	79	134	132

Residential			
	July	August	September
Zip Code	# of Customers		
97520	5	8	7
97522	2	1	2
97523	13	22	17
97524	27	38	35
97525	22	14	13
97526	74	117	123
97527	89	73	91
97530	9	15	8
97531	3	5	1
97532	9	9	6
97534	2	4	4
97535	4	5	6
97536	3	1	1
97537	18	27	10
97538	7	4	3
97539	8	13	11
97540	12	11	9
97541	3	8	4
97543	1	2	4
97544	3	7	5
97601	59	100	81
97603	73	84	61
97621	1	2	2
97622	1		
97623	4	10	8
97624	11	12	12
97625			
97626			1
97627	3	5	3
97630	8	6	12
97632	3	8	4
97633	5	8	3
97634			1
97639	3	4	2
97701	49	54	42
97702	51	61	49
97703	18	24	20
97734	4	3	10
97741	22	46	34
97753	1		1
97754	28	43	40
97756	41	86	51
97760	8	14	12
97761	16	11	16
97801	48	65	50
97810	1		
97812		1	4
97813	4	4	4

Residential			
	July	August	September
Zip Code	# of Customers		
97818			
97826		2	2
97828	4	7	2
97835		1	
97838			
97846	1	1	
97857			
97862	5	11	5
97868	3	7	5
97875	3	9	8
97882	14	13	20
97885	3	4	2
97886	4	3	3
Totals	2131	2893	2563

Data H Med Payment on Day One

	July	August	September
Customer Class	# of Customers	# of Customers	# of Customers
Commercial	0	0	0
Industrial	0	0	0
Irrigation	0	0	0
Lighting	0	0	0
Residential	126	126	114
Total	126	126	114

* Customers active on first day of month with an active payment plan and MED/LIF collection profile active on that same day

Data H Med Payment on Day One

Jul-21		Aug-21		Sep-21	
Residential		Residential		Residential	
Zip Code	Customer Id	Zip Code	Customer Id	Zip Code	Customer Id
97031	1	97031	1	97103	2
97103	1	97103	2	97121	1
97138	1	97138	1	97211	3
97211	3	97146	1	97212	3
97212	1	97211	1	97213	1
97213	1	97212	3	97216	1
97216	1	97213	2	97218	1
97218	2	97218	1	97220	8
97220	7	97220	7	97321	2
97227	1	97232	1	97325	1
97232	1	97321	1	97327	2
97321	1	97322	2	97330	2
97322	2	97325	4	97338	3
97325	4	97327	2	97351	1
97330	2	97330	1	97355	5
97338	4	97333	1	97360	1
97345	1	97338	4	97367	2
97351	1	97345	1	97383	2
97355	5	97351	1	97386	8
97360	1	97355	6	97420	2
97367	3	97360	1	97442	1
97368	1	97367	2	97447	1
97383	2	97368	1	97457	3
97385	1	97383	2	97469	1
97386	6	97386	7	97470	5
97420	1	97420	1	97471	1
97423	1	97426	1	97496	1
97426	1	97442	1	97501	4
97442	1	97447	1	97502	3
97446	1	97457	2	97503	3
97447	1	97469	1	97504	4
97456	1	97470	5	97523	1
97457	3	97471	1	97524	2
97459	1	97496	1	97525	1
97469	1	97501	4	97526	8
97470	8	97502	4	97527	6
97471	2	97503	4	97530	3
97501	5	97504	4	97532	2
97502	4	97523	1	97534	1
97503	1	97524	2	97537	4
97504	4	97525	1	97544	1
97522	1	97526	7	97601	7
97523	2	97527	5	97603	2
97524	2	97530	2	97626	1

Data H Med Payment on Day One

Jul-21		Aug-21		Sep-21	
Residential		Residential		Residential	
Zip Code	Customer Id	Zip Code	Customer Id	Zip Code	Customer Id
97525	1	97532	1	97639	1
97526	6	97534	1	97701	2
97527	4	97537	4	97741	1
97530	1	97544	1	97754	1
97532	1	97601	5	97756	1
97534	1	97603	3	97761	1
97537	3	97624	1	97801	1
97539	1	97630	1	97812	1
97544	1	97639	1	97862	1
97601	4	97701	2	97875	1
97603	2	97702	1		
97624	3	97741	1		
97626	1	97754	1		
97630	1	97756	1		
97639	1	97761	1		
97701	2	97801	1		
97702	1	97875	1		
97754	1				
97756	1				
97801	1				
97812	1				
97875	1				

New Medical Plans			
	July	August	September
Customer Class	# of Customers	# of Customers	# of Customers
Commercial	0	0	0
Industrial	0	0	0
Irrigation	0	0	0
Residential	22	14	11
Total	22	14	11

COUNTS AND ARREARS ARE FORCED TO THE OLDEST ARREARS BUCKET

JULY	RES								
	Days 31 60		Days 61 90		Days 91+		Grand Total		
	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
TOTAL	37,434	\$ 2,701,113	15,710	\$ 2,605,679	35,166	\$ 30,543,379	88,310	\$ 35,850,171	\$ 406
ZIP	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
97029	9	\$ 850	3	\$ 547	16	\$ 25,041			
97031	364	\$ 25,341	142	\$ 20,624	288	\$ 198,614			
97033	2	\$ 124			1	\$ 420			
97039	14	\$ 1,029	4	\$ 672	13	\$ 8,015			
97040	25	\$ 1,489	8	\$ 1,610	33	\$ 21,981			
97041			1	\$ 160	1	\$ 644			
97050	3	\$ 200	1	\$ 81	4	\$ 3,693			
97065	18	\$ 1,429	2	\$ 280	17	\$ 24,960			
97102	19	\$ 1,182	5	\$ 637	11	\$ 6,358			
97103	519	\$ 32,635	229	\$ 34,670	437	\$ 358,581			
97110	81	\$ 3,022	33	\$ 3,495	53	\$ 28,923			
97121	48	\$ 2,667	17	\$ 2,350	41	\$ 29,660			
97138	426	\$ 20,858	192	\$ 22,401	375	\$ 269,635			
97145	2	\$ 160	1	\$ 43					
97146	262	\$ 15,232	128	\$ 17,510	221	\$ 134,974			
97201	81	\$ 3,271	34	\$ 2,643	115	\$ 45,664			
97204									
97205	108	\$ 2,939	70	\$ 4,074	142	\$ 40,649			
97209	10	\$ 932	5	\$ 233	35	\$ 8,951			
97211	949	\$ 54,954	409	\$ 51,197	952	\$ 646,487			
97212	639	\$ 33,912	286	\$ 32,987	533	\$ 255,028			
97213	763	\$ 38,311	282	\$ 34,317	599	\$ 345,651			
97215	31	\$ 1,547	17	\$ 1,788	28	\$ 15,977			
97216	231	\$ 15,243	109	\$ 13,621	257	\$ 166,548			
97217	525	\$ 22,654	147	\$ 17,950	411	\$ 278,422			
97218	489	\$ 33,681	193	\$ 30,468	437	\$ 339,787			
97220	1,106	\$ 67,531	497	\$ 67,234	1,222	\$ 886,418			
97227	253	\$ 9,668	99	\$ 8,008	226	\$ 94,152			
97230	34	\$ 1,863	14	\$ 1,303	71	\$ 35,831			
97232	229	\$ 7,445	100	\$ 7,958	423	\$ 129,940			
97233			1	\$ 300					
97302	1	\$ 248							
97304	6	\$ 576	4	\$ 548	1	\$ 744			
97306	6	\$ 455	4	\$ 1,002	2	\$ 925			
97317	29	\$ 3,575	14	\$ 2,884	14	\$ 16,936			
97321	799	\$ 59,751	250	\$ 45,605	530	\$ 373,832			
97322	1,197	\$ 77,101	527	\$ 79,201	939	\$ 659,594			
97325	233	\$ 18,292	90	\$ 17,633	210	\$ 197,369			
97327	60	\$ 4,279	33	\$ 5,862	49	\$ 54,826			
97329	3	\$ 224	1	\$ 359	5	\$ 6,223			
97330	778	\$ 45,134	252	\$ 35,204	560	\$ 342,739			
97333	605	\$ 33,409	263	\$ 30,490	461	\$ 238,615			
97335	8	\$ 589	2	\$ 283	11	\$ 9,643			
97336	3	\$ 64	3	\$ 1,228	2	\$ 606			
97338	597	\$ 41,640	247	\$ 43,377	515	\$ 444,327			
97344	32	\$ 2,956	18	\$ 4,182	31	\$ 37,347			
97345	19	\$ 944	9	\$ 1,298	17	\$ 12,501			
97346	18	\$ 1,068	7	\$ 1,257	25	\$ 21,922			
97347	3	\$ 241			1	\$ 266			
97348	86	\$ 10,305	13	\$ 3,911	30	\$ 50,837			
97351	390	\$ 27,609	160	\$ 25,743	360	\$ 266,276			
97352	202	\$ 15,434	83	\$ 14,842	176	\$ 143,325			
97355	714	\$ 48,450	338	\$ 53,292	726	\$ 627,876			
97358	45	\$ 3,063	25	\$ 4,679	51	\$ 43,685			
97360	62	\$ 4,599	29	\$ 6,597	74	\$ 85,581			
97361	9	\$ 685	3	\$ 2,669	7	\$ 3,921			
97364	16	\$ 607	5	\$ 733	16	\$ 10,676			
97367	417	\$ 20,787	202	\$ 23,768	412	\$ 240,975			
97368	140	\$ 10,239	70	\$ 13,899	127	\$ 111,296			
97370	159	\$ 9,054	64	\$ 8,752	133	\$ 84,396			
97371	21	\$ 961	4	\$ 524	15	\$ 18,641			
97374	89	\$ 8,152	37	\$ 8,959	94	\$ 96,306			

COUNTS AND ARREARS ARE FORCED TO THE OLDEST ARREARS BUCKET

JULY	RES								
	Days 31 60		Days 61 90		Days 91+		Grand Total		
	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
TOTAL	37,434	\$ 2,701,113	15,710	\$ 2,605,679	35,166	\$ 30,543,379	88,310	\$ 35,850,171	\$ 406
ZIP	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
97377	34	\$ 3,060	9	\$ 1,832	11	\$ 8,297			
97383	317	\$ 24,192	125	\$ 19,414	282	\$ 234,876			
97384	3	\$ 140			3	\$ 1,715			
97385	77	\$ 4,180	30	\$ 4,291	40	\$ 24,101			
97386	510	\$ 37,646	216	\$ 40,785	529	\$ 492,971			
97388	68	\$ 3,193	33	\$ 3,500	37	\$ 16,226			
97389	49	\$ 3,479	14	\$ 2,035	34	\$ 35,764			
97392	50	\$ 5,316	25	\$ 4,146	33	\$ 51,217			
97405	5	\$ 416	2	\$ 693	4	\$ 1,563			
97408	39	\$ 3,979	8	\$ 1,754	21	\$ 14,823			
97410	44	\$ 4,361	16	\$ 3,268	47	\$ 49,760			
97411	41	\$ 3,685	17	\$ 3,663	24	\$ 29,560			
97414	4	\$ 239			5	\$ 3,275			
97417	45	\$ 3,212	35	\$ 5,629	88	\$ 95,583			
97420	944	\$ 66,966	451	\$ 81,005	956	\$ 842,515			
97423	219	\$ 12,824	115	\$ 16,858	238	\$ 191,384			
97424	305	\$ 20,389	114	\$ 17,610	220	\$ 155,453			
97426	113	\$ 7,874	49	\$ 7,947	118	\$ 78,761			
97429	25	\$ 1,759	8	\$ 1,443	24	\$ 20,930			
97432	12	\$ 993	6	\$ 1,179	13	\$ 13,136			
97442	105	\$ 7,778	42	\$ 7,639	107	\$ 101,735			
97443	78	\$ 5,584	25	\$ 5,459	61	\$ 62,106			
97446	98	\$ 5,866	52	\$ 7,267	108	\$ 82,046			
97447	23	\$ 1,264	10	\$ 1,415	26	\$ 22,027			
97448	165	\$ 10,339	79	\$ 10,468	134	\$ 94,467			
97456	64	\$ 5,128	26	\$ 3,756	61	\$ 60,524			
97457	277	\$ 20,195	127	\$ 20,964	337	\$ 332,711			
97458	139	\$ 8,281	57	\$ 9,089	135	\$ 114,659			
97459	377	\$ 27,933	200	\$ 37,882	316	\$ 264,796			
97462	64	\$ 4,265	27	\$ 4,444	48	\$ 61,451			
97466	40	\$ 1,809	14	\$ 2,077	46	\$ 37,103			
97469	52	\$ 3,597	33	\$ 8,481	97	\$ 85,401			
97470	687	\$ 41,562	321	\$ 47,034	797	\$ 721,246			
97471	900	\$ 70,241	400	\$ 72,988	657	\$ 598,433			
97479	318	\$ 20,794	148	\$ 21,083	327	\$ 290,849			
97484	5	\$ 247	5	\$ 949	14	\$ 12,109			
97486	1	\$ 600	1	\$ 153	1	\$ 318			
97494	2	\$ 112							
97495	40	\$ 2,578	16	\$ 2,111	45	\$ 28,338			
97496	194	\$ 14,236	76	\$ 12,618	225	\$ 197,592			
97497	74	\$ 8,723	31	\$ 7,876	71	\$ 137,578			
97501	1,070	\$ 71,394	466	\$ 76,717	1,335	\$ 1,304,479			
97502	614	\$ 50,779	250	\$ 49,195	726	\$ 797,531			
97503	404	\$ 31,821	156	\$ 40,458	434	\$ 438,371			
97504	1,989	\$ 198,575	663	\$ 143,870	1,296	\$ 1,206,558			
97520	97	\$ 11,014	53	\$ 14,490	124	\$ 169,350			
97522	26	\$ 3,221	7	\$ 1,449	32	\$ 33,399			
97523	250	\$ 33,519	121	\$ 36,114	329	\$ 579,726			
97524	472	\$ 39,759	210	\$ 46,378	447	\$ 490,032			
97525	187	\$ 16,607	76	\$ 15,762	185	\$ 272,046			
97526	1,543	\$ 152,162	391	\$ 76,431	1,037	\$ 1,143,302			
97527	791	\$ 70,245	386	\$ 81,918	1,045	\$ 1,335,691			
97530	196	\$ 20,865	93	\$ 18,327	189	\$ 296,582			
97531	21	\$ 3,427	13	\$ 3,507	55	\$ 93,423			
97532	81	\$ 7,711	57	\$ 12,004	105	\$ 142,171			
97534	23	\$ 3,238	13	\$ 4,007	50	\$ 84,946			
97535	84	\$ 5,101	50	\$ 7,362	99	\$ 86,714			
97536	49	\$ 3,598	24	\$ 4,167	66	\$ 67,574			
97537	211	\$ 22,220	117	\$ 25,096	227	\$ 253,882			
97538	99	\$ 11,750	52	\$ 13,817	117	\$ 214,078			
97539	119	\$ 8,777	60	\$ 11,614	134	\$ 135,171			
97540	159	\$ 10,066	64	\$ 11,714	153	\$ 148,509			

COUNTS AND ARREARS ARE FORCED TO THE OLDEST ARREARS BUCKET

JULY	RES								
	Days 31 60		Days 61 90		Days 91+		Grand Total		
	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
TOTAL	37,434	\$ 2,701,113	15,710	\$ 2,605,679	35,166	\$ 30,543,379	88,310	\$ 35,850,171	\$ 406
ZIP	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
97541	66	\$ 8,592	33	\$ 8,153	78	\$ 134,630			
97543	23	\$ 1,984	15	\$ 3,672	28	\$ 53,670			
97544	93	\$ 11,097	40	\$ 9,994	96	\$ 165,033			
97601	816	\$ 55,121	366	\$ 57,678	868	\$ 715,328			
97603	799	\$ 50,765	431	\$ 64,077	912	\$ 763,318			
97604	4	\$ 298			1	\$ 112			
97621	14	\$ 1,121	3	\$ 1,417	16	\$ 23,039			
97622	26	\$ 1,737	12	\$ 3,627	31	\$ 30,589			
97623	74	\$ 6,344	30	\$ 5,651	101	\$ 130,992			
97624	153	\$ 11,367	71	\$ 11,623	176	\$ 147,396			
97625	5	\$ 151	6	\$ 847	4	\$ 2,621			
97626	4	\$ 172			4	\$ 14,506			
97627	50	\$ 3,676	28	\$ 5,094	45	\$ 45,541			
97630	106	\$ 7,469	51	\$ 7,739	168	\$ 165,558			
97632	42	\$ 3,317	22	\$ 4,785	37	\$ 31,255			
97633	46	\$ 3,474	22	\$ 2,935	48	\$ 47,439			
97634	7	\$ 458	2	\$ 268	5	\$ 4,223			
97635	3	\$ 257			2	\$ 2,556			
97639	26	\$ 2,320	12	\$ 3,416	45	\$ 54,792			
97701	797	\$ 56,027	383	\$ 51,269	736	\$ 510,900			
97702	807	\$ 52,918	394	\$ 64,998	783	\$ 643,744			
97703	725	\$ 53,554	207	\$ 32,464	388	\$ 280,979			
97731	4	\$ 44	1	\$ 105	3	\$ 458			
97734	83	\$ 6,228	46	\$ 8,154	77	\$ 82,233			
97741	451	\$ 36,015	161	\$ 29,395	398	\$ 372,062			
97753	36	\$ 3,918	9	\$ 1,618	22	\$ 24,041			
97754	504	\$ 40,383	245	\$ 41,197	463	\$ 380,970			
97756	815	\$ 48,497	331	\$ 52,072	707	\$ 540,806			
97760	234	\$ 17,664	101	\$ 19,780	195	\$ 177,001			
97761	144	\$ 13,910	59	\$ 10,574	228	\$ 247,254			
97801	575	\$ 41,307	215	\$ 31,670	621	\$ 476,332			
97810	5	\$ 235	8	\$ 1,488	16	\$ 14,625			
97812	34	\$ 4,632	10	\$ 1,734	38	\$ 30,770			
97813	31	\$ 1,950	17	\$ 2,780	39	\$ 37,780			
97818	1	\$ 69	1	\$ 148	4	\$ 5,849			
97826	10	\$ 633	7	\$ 1,085	24	\$ 26,466			
97828	95	\$ 7,198	48	\$ 8,743	88	\$ 71,248			
97835	11	\$ 1,866	1	\$ 147	10	\$ 13,135			
97838	17	\$ 1,934	10	\$ 1,457	12	\$ 10,412			
97842	3	\$ 268	4	\$ 652	1	\$ 55			
97846	80	\$ 5,193	29	\$ 4,579	61	\$ 35,964			
97857	11	\$ 435	6	\$ 1,000	8	\$ 3,163			
97862	102	\$ 9,817	40	\$ 8,046	86	\$ 115,972			
97868	92	\$ 8,188	31	\$ 6,401	75	\$ 62,108			
97875	93	\$ 8,015	27	\$ 4,889	74	\$ 75,912			
97882	172	\$ 11,406	76	\$ 11,120	186	\$ 125,322			
97885	41	\$ 2,507	16	\$ 2,047	43	\$ 46,301			
97886	25	\$ 1,035	10	\$ 1,722	34	\$ 34,775			
97301			1	\$ 125					
97636			1	\$ 102					

COUNTS AND ARREARS ARE FORCED TO THE OLDEST ARREARS BUCKET

JULY	SMALL COM								
	Days 31 60		Days 61 90		Days 91+		Grand Total		
	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
TOTAL	2,602	\$ 315,102	669	\$ 146,266	1,376	\$ 1,777,724	4,647	\$ 2,239,092	\$ 482
ZIP	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
97029	1	\$ 30			1	\$ 128			
97031	42	\$ 6,057	11	\$ 2,664	15	\$ 15,059			
97033									
97039	2	\$ 1,134	1	\$ 35	3	\$ 945			
97040	1	\$ 20			1	\$ 106			
97041									
97050									
97065	2	\$ 71	1	\$ 35					
97102	4	\$ 736	1	\$ 194					
97103	36	\$ 2,402	12	\$ 1,802	24	\$ 19,380			
97110	14	\$ 550	2	\$ 477	7	\$ 3,674			
97121	1	\$ 46			2	\$ 3,054			
97138	41	\$ 2,744	17	\$ 3,384	29	\$ 39,039			
97145									
97146	31	\$ 4,678	2	\$ 318	14	\$ 6,827			
97201	4	\$ 287	1	\$ 55					
97204					1	\$ 724			
97205	2	\$ 25			4	\$ 2,827			
97209					2	\$ 1,286			
97211	57	\$ 9,647	11	\$ 2,093	41	\$ 61,004			
97212	18	\$ 1,326	9	\$ 1,620	10	\$ 11,835			
97213	43	\$ 6,427	15	\$ 2,515	23	\$ 47,685			
97215	2	\$ 176	3	\$ 285					
97216	7	\$ 1,093	5	\$ 533	8	\$ 6,320			
97217	17	\$ 4,664	13	\$ 4,910	18	\$ 36,863			
97218	33	\$ 3,707	2	\$ 105	15	\$ 17,799			
97220	63	\$ 9,431	20	\$ 7,911	47	\$ 70,451			
97227	24	\$ 3,813	4	\$ 300	16	\$ 27,145			
97230	3	\$ 286			1	\$ 991			
97232	12	\$ 1,635	9	\$ 1,504	6	\$ 9,103			
97233									
97302									
97304			3	\$ 321					
97306			1	\$ 592					
97317	3	\$ 370			1	\$ 495			
97321	114	\$ 10,023	11	\$ 1,360	20	\$ 34,813			
97322	52	\$ 8,327	11	\$ 1,822	21	\$ 33,026			
97325	8	\$ 440	3	\$ 521	5	\$ 2,257			
97327	2	\$ 370	2	\$ 338	5	\$ 3,990			
97329			1	\$ 191					
97330	30	\$ 4,512	4	\$ 2,818	15	\$ 23,978			
97333	43	\$ 5,045	9	\$ 635	19	\$ 22,286			
97335									
97336	1	\$ 84							
97338	24	\$ 2,650	4	\$ 489	8	\$ 7,715			
97344	2	\$ 92							
97345	1	\$ 19							
97346	3	\$ 158	3	\$ 464	4	\$ 2,986			
97347									
97348	2	\$ 331	1	\$ 63	2	\$ 1,615			
97351	33	\$ 3,648	11	\$ 2,141	8	\$ 6,193			
97352	9	\$ 825	3	\$ 1,505	10	\$ 11,737			
97355	31	\$ 3,838	10	\$ 612	21	\$ 10,227			
97358	8	\$ 381	1	\$ 36	3	\$ 3,078			
97360	6	\$ 889	3	\$ 255	1	\$ 60			
97361	1	\$ 10							
97364									
97367	37	\$ 4,408	7	\$ 1,098	18	\$ 24,539			
97368	6	\$ 253	4	\$ 999	3	\$ 728			
97370	5	\$ 402	5	\$ 687	2	\$ 1,191			
97371	4	\$ 549			3	\$ 603			
97374	7	\$ 223	3	\$ 961	3	\$ 1,706			

COUNTS AND ARREARS ARE FORCED TO THE OLDEST ARREARS BUCKET

JULY	SMALL COM								
	Days 31 60		Days 61 90		Days 91+		Grand Total		
	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
TOTAL	2,602	\$ 315,102	669	\$ 146,266	1,376	\$ 1,777,724	4,647	\$ 2,239,092	\$ 482
ZIP	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
97377	1	\$ 45			3	\$ 4,154			
97383	18	\$ 1,167	3	\$ 1,491	6	\$ 5,715			
97384									
97385	3	\$ 127	1	\$ 68	2	\$ 1,159			
97386	16	\$ 1,399	9	\$ 825	12	\$ 18,517			
97388	2	\$ 99	1	\$ 24	1	\$ 71			
97389	2	\$ 272							
97392	2	\$ 106							
97405	2	\$ 509			2	\$ 7,442			
97408	7	\$ 1,607			1	\$ 134			
97410	2	\$ 149			5	\$ 17,265			
97411	1	\$ 150							
97414	2	\$ 104			1	\$ 380			
97417	2	\$ 106			3	\$ 1,798			
97420	34	\$ 3,999	11	\$ 1,820	38	\$ 35,217			
97423	36	\$ 4,164	3	\$ 196	4	\$ 7,749			
97424	14	\$ 1,076	5	\$ 570	4	\$ 9,383			
97426	9	\$ 813	1	\$ 67	4	\$ 1,025			
97429	5	\$ 464	3	\$ 415	1	\$ 281			
97432					1	\$ 182			
97442	2	\$ 707	3	\$ 2,047	10	\$ 13,497			
97443	5	\$ 280	4	\$ 182	3	\$ 1,224			
97446	1	\$ 9			2	\$ 704			
97447	1	\$ 18	1	\$ 28	2	\$ 486			
97448	19	\$ 1,282	2	\$ 170	6	\$ 8,518			
97456	7	\$ 822	2	\$ 229	3	\$ 4,458			
97457	14	\$ 1,075	6	\$ 599	9	\$ 12,042			
97458	9	\$ 625	2	\$ 228	4	\$ 3,010			
97459	18	\$ 2,226	6	\$ 1,259	5	\$ 4,102			
97462	6	\$ 1,775	3	\$ 1,095	1	\$ 959			
97466	2	\$ 90	1	\$ 72					
97469	2	\$ 208	1	\$ 35	1	\$ 496			
97470	78	\$ 7,178	17	\$ 4,008	46	\$ 54,182			
97471	61	\$ 10,409	9	\$ 1,174	14	\$ 16,166			
97479	23	\$ 1,315	9	\$ 1,777	17	\$ 21,985			
97484					7	\$ 8,650			
97486	1	\$ 21							
97494			1	\$ 343					
97495	2	\$ 133							
97496	8	\$ 849	2	\$ 88	6	\$ 2,791			
97497	4	\$ 1,218	2	\$ 394	13	\$ 21,009			
97501	71	\$ 10,071	21	\$ 8,232	60	\$ 84,121			
97502	40	\$ 8,025	15	\$ 3,159	27	\$ 35,259			
97503	27	\$ 4,660	5	\$ 3,843	10	\$ 9,772			
97504	87	\$ 14,133	22	\$ 5,593	20	\$ 15,384			
97520	18	\$ 2,203	5	\$ 1,547	6	\$ 5,537			
97522	2	\$ 46	1	\$ 339	1	\$ 124			
97523	39	\$ 6,049	17	\$ 6,964	23	\$ 35,373			
97524	33	\$ 4,275	11	\$ 2,999	17	\$ 28,948			
97525	13	\$ 1,440	1	\$ 374	6	\$ 21,019			
97526	115	\$ 14,282	14	\$ 2,241	54	\$ 70,274			
97527	24	\$ 3,177	14	\$ 3,869	38	\$ 47,547			
97530	14	\$ 909	5	\$ 632	17	\$ 25,776			
97531	2	\$ 102	2	\$ 162					
97532	18	\$ 5,454	2	\$ 806	6	\$ 8,403			
97534	3	\$ 68			1	\$ 1,214			
97535	10	\$ 443	1	\$ 128	3	\$ 4,479			
97536	1	\$ 0	1	\$ 81	1	\$ 3,511			
97537	17	\$ 2,192			14	\$ 32,786			
97538	12	\$ 2,170	1	\$ 17	9	\$ 12,116			
97539	14	\$ 2,570	3	\$ 353	7	\$ 10,042			
97540	8	\$ 595	3	\$ 816	1	\$ 4,021			

COUNTS AND ARREARS ARE FORCED TO THE OLDEST ARREARS BUCKET

JULY	SMALL COM								
	Days 31 60		Days 61 90		Days 91+		Grand Total		
	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
TOTAL	2,602	\$ 315,102	669	\$ 146,266	1,376	\$ 1,777,724	4,647	\$ 2,239,092	\$ 482
ZIP	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
97541	7	\$ 476	1	\$ 199	2	\$ 707			
97543	3	\$ 240	1	\$ 302	1	\$ 930			
97544	7	\$ 575	5	\$ 775	7	\$ 9,294			
97601	77	\$ 11,189	13	\$ 2,618	37	\$ 57,812			
97603	52	\$ 3,360	15	\$ 5,687	65	\$ 124,023			
97604	14	\$ 1,009	1	\$ 59					
97621	2	\$ 398			3	\$ 2,323			
97622	1	\$ 26	1	\$ 36	1	\$ 2,841			
97623	10	\$ 668	4	\$ 328	7	\$ 2,419			
97624	18	\$ 872	3	\$ 214	5	\$ 12,242			
97625	1	\$ 18							
97626	1	\$ 22							
97627	6	\$ 682			1	\$ 596			
97630	7	\$ 444	4	\$ 2,198	16	\$ 34,835			
97632	8	\$ 876	4	\$ 390	4	\$ 643			
97633	15	\$ 1,052	2	\$ 176	3	\$ 9,648			
97634	1	\$ 98							
97635									
97639	1	\$ 37			1	\$ 279			
97701	78	\$ 8,487	31	\$ 6,754	19	\$ 26,776			
97702	44	\$ 6,426	9	\$ 908	23	\$ 31,564			
97703	48	\$ 4,677	10	\$ 1,220	11	\$ 16,117			
97731									
97734	4	\$ 83	1	\$ 45	1	\$ 1,572			
97741	48	\$ 6,425	5	\$ 367	14	\$ 10,177			
97753	2	\$ 162			4	\$ 6,667			
97754	45	\$ 6,066	15	\$ 2,649	13	\$ 5,522			
97756	65	\$ 5,567	11	\$ 2,831	41	\$ 35,765			
97760	8	\$ 383	5	\$ 789	2	\$ 963			
97761	2	\$ 41	1	\$ 36	6	\$ 13,247			
97801	44	\$ 5,961	17	\$ 3,945	30	\$ 31,979			
97810	1	\$ 4							
97812	7	\$ 1,527	1	\$ 244					
97813	4	\$ 255			1	\$ 2,199			
97818	1	\$ 1							
97826					1	\$ 134			
97828	13	\$ 1,075	3	\$ 761	9	\$ 3,041			
97835					2	\$ 4,648			
97838	3	\$ 525							
97842					1	\$ 639			
97846	25	\$ 2,467	4	\$ 680	5	\$ 1,257			
97857					1	\$ 112			
97862	17	\$ 1,676	2	\$ 136	6	\$ 5,215			
97868	5	\$ 369	2	\$ 707	4	\$ 2,251			
97875	6	\$ 393	2	\$ 67	2	\$ 230			
97882	13	\$ 1,864	3	\$ 926	6	\$ 2,728			
97885	5	\$ 112	2	\$ 213	2	\$ 293			
97886	2	\$ 219			1	\$ 117			
97301									
97636									

COUNTS AND ARREARS ARE FORCED TO THE OLDEST ARREARS BUCKET

AUGUST	RES								
	Days 31 60		Days 61 90		Days 91+		Grand Total		
	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
TOTAL	32,046	\$ 2,094,811	19,246	\$ 3,240,124	33,806	\$ 30,055,292	85,098	\$ 35,390,227	\$ 416
ZIP	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
97029	7	\$ 641	2	\$ 280	17	\$ 23,615			
97031	309	\$ 17,593	181	\$ 25,609	270	\$ 192,603			
97033	1	\$ 34	1	\$ 173	1	\$ 348			
97039	11	\$ 694	12	\$ 2,549	8	\$ 6,787			
97040	28	\$ 1,487	18	\$ 6,659	31	\$ 19,264			
97041	1	\$ 83	1	\$ 244					
97050	1	\$ 137	2	\$ 358	4	\$ 3,652			
97065	16	\$ 833	5	\$ 608	16	\$ 22,993			
97102	20	\$ 1,491	9	\$ 1,839	7	\$ 4,988			
97103	382	\$ 24,170	271	\$ 47,742	410	\$ 342,262			
97110	86	\$ 3,325	37	\$ 4,857	54	\$ 32,878			
97121	47	\$ 2,292	23	\$ 3,263	42	\$ 39,222			
97138	454	\$ 24,143	207	\$ 30,041	389	\$ 279,419			
97145	5	\$ 300	2	\$ 165					
97146	219	\$ 13,342	153	\$ 24,001	210	\$ 132,071			
97201	56	\$ 1,949	36	\$ 2,532	113	\$ 45,419			
97204									
97205	116	\$ 3,623	52	\$ 3,355	132	\$ 38,935			
97209	7	\$ 195	36	\$ 1,969	32	\$ 8,632			
97211	869	\$ 43,332	428	\$ 56,331	905	\$ 636,606			
97212	703	\$ 34,784	327	\$ 36,739	493	\$ 246,588			
97213	661	\$ 28,810	319	\$ 40,052	559	\$ 339,956			
97215	44	\$ 2,285	14	\$ 1,691	29	\$ 15,839			
97216	152	\$ 8,486	79	\$ 9,940	175	\$ 141,775			
97217	316	\$ 14,588	156	\$ 16,825	389	\$ 268,831			
97218	342	\$ 22,505	201	\$ 31,377	429	\$ 341,652			
97220	855	\$ 47,028	580	\$ 76,794	1,154	\$ 875,907			
97227	166	\$ 6,522	197	\$ 11,410	204	\$ 90,561			
97230	19	\$ 929	39	\$ 3,192	47	\$ 33,269			
97232	208	\$ 7,136	158	\$ 13,691	375	\$ 128,861			
97233					1	\$ 204			
97304	7	\$ 544	5	\$ 1,120	1	\$ 815			
97306	6	\$ 569	5	\$ 1,161	4	\$ 2,275			
97317	32	\$ 2,835	18	\$ 7,161	19	\$ 20,843			
97321	576	\$ 36,125	320	\$ 53,710	521	\$ 367,249			
97322	1,149	\$ 65,465	633	\$ 90,304	977	\$ 680,287			
97325	188	\$ 13,627	143	\$ 23,988	195	\$ 191,523			
97327	51	\$ 3,281	36	\$ 5,949	53	\$ 56,509			
97329	3	\$ 243	3	\$ 891	5	\$ 5,730			
97330	583	\$ 28,564	345	\$ 47,099	547	\$ 356,794			
97333	582	\$ 30,887	337	\$ 41,473	451	\$ 245,774			
97335			7	\$ 580	9	\$ 8,144			
97336	6	\$ 317	2	\$ 831	2	\$ 617			
97338	544	\$ 32,533	341	\$ 63,529	500	\$ 445,381			
97344	28	\$ 2,237	20	\$ 5,868	30	\$ 41,972			
97345	14	\$ 615	9	\$ 1,809	17	\$ 13,760			
97346	16	\$ 1,246	17	\$ 2,982	24	\$ 21,808			
97347					1	\$ 334			
97348	22	\$ 1,198	20	\$ 4,418	26	\$ 45,545			
97351	287	\$ 18,411	187	\$ 27,298	343	\$ 262,309			
97352	115	\$ 8,242	119	\$ 19,140	171	\$ 140,687			
97355	737	\$ 46,939	429	\$ 71,946	699	\$ 618,687			
97358	54	\$ 3,690	29	\$ 5,463	55	\$ 57,154			
97360	72	\$ 6,248	49	\$ 10,203	61	\$ 78,546			
97361	4	\$ 449	8	\$ 4,353	8	\$ 4,741			
97364	22	\$ 904	11	\$ 1,614	13	\$ 9,124			
97367	430	\$ 21,634	242	\$ 33,966	395	\$ 244,530			
97368	124	\$ 9,577	69	\$ 17,741	119	\$ 107,104			
97370	145	\$ 7,720	100	\$ 14,052	133	\$ 89,617			
97371	13	\$ 970	9	\$ 2,045	14	\$ 17,129			
97374	74	\$ 5,833	51	\$ 11,089	84	\$ 97,108			
97377	20	\$ 1,468	13	\$ 2,323	11	\$ 11,584			

COUNTS AND ARREARS ARE FORCED TO THE OLDEST ARREARS BUCKET

AUGUST	RES								
	Days 31 60		Days 61 90		Days 91+		Grand Total		
	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
TOTAL	32,046	\$ 2,094,811	19,246	\$ 3,240,124	33,806	\$ 30,055,292	85,098	\$ 35,390,227	\$ 416
ZIP	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
97383	272	\$ 18,079	159	\$ 25,929	279	\$ 237,516			
97384	7	\$ 238	1	\$ 60	3	\$ 1,693			
97385	76	\$ 3,306	39	\$ 5,970	37	\$ 24,425			
97386	427	\$ 32,535	272	\$ 52,220	491	\$ 493,590			
97388	29	\$ 1,237	26	\$ 3,462	15	\$ 12,028			
97389	49	\$ 3,045	23	\$ 4,057	36	\$ 38,602			
97392	25	\$ 2,296	27	\$ 3,624	38	\$ 51,117			
97405	2	\$ 271	2	\$ 467	3	\$ 799			
97408	27	\$ 2,011	7	\$ 1,118	23	\$ 16,061			
97410	7	\$ 322	33	\$ 6,383	32	\$ 38,924			
97411	41	\$ 5,202	27	\$ 6,940	19	\$ 27,963			
97414	5	\$ 287	3	\$ 894	3	\$ 2,494			
97417	58	\$ 3,229	28	\$ 6,678	88	\$ 94,541			
97420	799	\$ 63,594	593	\$ 122,321	866	\$ 827,909			
97423	209	\$ 13,408	155	\$ 27,671	229	\$ 194,210			
97424	260	\$ 16,248	150	\$ 25,357	252	\$ 173,701			
97426	93	\$ 5,544	93	\$ 12,243	116	\$ 78,479			
97429	13	\$ 976	13	\$ 1,780	19	\$ 18,624			
97432	10	\$ 924	9	\$ 1,810	11	\$ 13,870			
97442	43	\$ 3,698	58	\$ 14,985	79	\$ 82,523			
97443	70	\$ 7,300	38	\$ 8,781	53	\$ 59,062			
97446	115	\$ 7,365	67	\$ 11,102	108	\$ 82,421			
97447	25	\$ 1,539	7	\$ 970	32	\$ 24,833			
97448	164	\$ 10,085	112	\$ 16,048	125	\$ 93,405			
97456	56	\$ 3,987	33	\$ 5,201	57	\$ 55,067			
97457	285	\$ 18,689	173	\$ 30,557	345	\$ 333,190			
97458	118	\$ 9,233	63	\$ 10,416	131	\$ 114,622			
97459	301	\$ 22,575	168	\$ 34,852	280	\$ 255,384			
97462	48	\$ 2,888	28	\$ 4,305	56	\$ 60,951			
97466	39	\$ 2,299	22	\$ 4,232	46	\$ 36,172			
97469	68	\$ 4,392	35	\$ 7,213	94	\$ 89,024			
97470	681	\$ 40,339	386	\$ 58,326	886	\$ 753,857			
97471	620	\$ 38,251	339	\$ 60,852	580	\$ 546,801			
97479	274	\$ 14,892	193	\$ 28,705	325	\$ 303,156			
97484	3	\$ 320	3	\$ 589	14	\$ 10,782			
97486			1	\$ 209	3	\$ 3,041			
97494	1	\$ 101	1	\$ 160					
97495	45	\$ 2,127	26	\$ 3,887	42	\$ 28,333			
97496	147	\$ 9,561	86	\$ 15,522	228	\$ 202,152			
97497	51	\$ 5,198	36	\$ 16,791	58	\$ 114,352			
97501	1,006	\$ 62,200	579	\$ 92,414	1,358	\$ 1,288,042			
97502	607	\$ 45,977	331	\$ 64,357	729	\$ 785,920			
97503	416	\$ 31,962	185	\$ 34,824	435	\$ 427,206			
97504	713	\$ 44,931	681	\$ 97,386	1,096	\$ 1,024,822			
97520	107	\$ 11,232	59	\$ 18,209	121	\$ 164,843			
97522	20	\$ 1,363	10	\$ 1,758	31	\$ 33,886			
97523	258	\$ 36,568	153	\$ 46,565	332	\$ 570,992			
97524	502	\$ 42,231	233	\$ 47,894	459	\$ 485,435			
97525	164	\$ 14,594	95	\$ 22,087	192	\$ 273,828			
97526	960	\$ 77,097	540	\$ 98,685	947	\$ 1,116,020			
97527	864	\$ 71,923	497	\$ 106,794	1,050	\$ 1,320,873			
97530	190	\$ 15,917	139	\$ 34,334	187	\$ 308,536			
97531	37	\$ 3,875	13	\$ 4,373	52	\$ 103,930			
97532	116	\$ 9,575	49	\$ 12,822	105	\$ 143,095			
97534	27	\$ 3,544	18	\$ 5,760	47	\$ 84,310			
97535	100	\$ 5,124	48	\$ 7,755	98	\$ 87,623			
97536	52	\$ 4,437	26	\$ 5,353	63	\$ 66,842			
97537	232	\$ 20,136	146	\$ 37,901	228	\$ 255,031			
97538	110	\$ 14,813	31	\$ 10,620	122	\$ 211,739			
97539	145	\$ 10,535	74	\$ 13,035	143	\$ 136,105			
97540	164	\$ 11,076	83	\$ 14,427	152	\$ 146,940			
97541	76	\$ 8,282	36	\$ 9,015	78	\$ 127,322			

COUNTS AND ARREARS ARE FORCED TO THE OLDEST ARREARS BUCKET

AUGUST	RES								
	Days 31 60		Days 61 90		Days 91+		Grand Total		
	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
TOTAL	32,046	\$ 2,094,811	19,246	\$ 3,240,124	33,806	\$ 30,055,292	85,098	\$ 35,390,227	\$ 416
ZIP	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
97543	28	\$ 3,766	13	\$ 3,926	31	\$ 54,132			
97544	97	\$ 12,242	38	\$ 14,167	87	\$ 150,303			
97601	666	\$ 41,068	411	\$ 62,890	819	\$ 697,060			
97603	895	\$ 54,439	532	\$ 87,582	883	\$ 762,137			
97604	31	\$ 2,691	1	\$ 103					
97621	10	\$ 493	9	\$ 3,788	15	\$ 20,800			
97622	25	\$ 2,177	8	\$ 2,110	32	\$ 29,092			
97623	75	\$ 6,921	52	\$ 11,953	100	\$ 125,581			
97624	166	\$ 12,593	98	\$ 18,209	153	\$ 143,702			
97625	12	\$ 893	2	\$ 422	3	\$ 2,259			
97626	5	\$ 182	7	\$ 811	3	\$ 13,486			
97627	51	\$ 3,716	38	\$ 9,534	32	\$ 41,015			
97630	97	\$ 6,940	73	\$ 14,091	167	\$ 163,563			
97632	48	\$ 3,594	27	\$ 4,192	34	\$ 32,333			
97633	37	\$ 2,215	28	\$ 4,455	48	\$ 46,372			
97634	6	\$ 380	3	\$ 391	6	\$ 4,051			
97635	3	\$ 54	2	\$ 364	2	\$ 2,384			
97639	26	\$ 3,088	23	\$ 4,733	40	\$ 54,585			
97701	878	\$ 50,014	433	\$ 62,520	735	\$ 522,348			
97702	884	\$ 60,479	527	\$ 93,552	760	\$ 644,853			
97703	368	\$ 25,103	247	\$ 39,025	348	\$ 269,733			
97731	3	\$ 79	2	\$ 68	2	\$ 448			
97734	75	\$ 5,913	62	\$ 12,443	73	\$ 81,371			
97741	336	\$ 21,255	210	\$ 40,320	381	\$ 365,349			
97753	11	\$ 1,441	10	\$ 2,010	18	\$ 19,861			
97754	505	\$ 33,483	306	\$ 54,947	441	\$ 369,927			
97756	801	\$ 49,140	409	\$ 66,103	708	\$ 540,869			
97760	216	\$ 16,800	161	\$ 32,263	173	\$ 168,960			
97761	89	\$ 6,842	80	\$ 14,639	194	\$ 218,747			
97801	546	\$ 32,090	294	\$ 44,403	633	\$ 481,881			
97810	11	\$ 1,281	11	\$ 2,335	14	\$ 14,568			
97812	38	\$ 2,555	15	\$ 2,818	36	\$ 29,071			
97813	30	\$ 1,900	23	\$ 3,283	39	\$ 40,651			
97818	1	\$ 62			5	\$ 5,719			
97826	17	\$ 1,377	9	\$ 1,859	25	\$ 27,675			
97828	81	\$ 7,079	72	\$ 15,410	76	\$ 69,501			
97835	10	\$ 1,025	2	\$ 196	11	\$ 14,070			
97838	19	\$ 1,683	5	\$ 829	11	\$ 10,846			
97842	4	\$ 90	2	\$ 610	3	\$ 129			
97846	81	\$ 5,180	45	\$ 8,814	51	\$ 33,891			
97857	13	\$ 1,063	5	\$ 588	9	\$ 4,536			
97862	69	\$ 5,064	41	\$ 9,287	87	\$ 112,694			
97868	21	\$ 1,571	52	\$ 6,949	61	\$ 55,845			
97875	25	\$ 1,828	46	\$ 5,701	60	\$ 70,665			
97882	156	\$ 9,994	89	\$ 11,866	209	\$ 138,852			
97885	27	\$ 1,723	24	\$ 3,378	40	\$ 47,449			
97886	19	\$ 1,152	14	\$ 2,540	37	\$ 36,095			
97058			1	\$ 205					
97301	1	\$ 64							
97636	1	\$ 33							

COUNTS AND ARREARS ARE FORCED TO THE OLDEST ARREARS BUCKET

AUGUST	SMALL COM								
	Days 31 60		Days 61 90		Days 91+		Grand Total		
	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
TOTAL	2,117	\$ 222,943	617	\$ 126,839	1,447	\$ 1,919,232	4,181	\$ 2,269,013	\$ 543
ZIP	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
97029	1	\$ 30	1	\$ 71					
97031	32	\$ 2,562	10	\$ 1,457	13	\$ 13,754			
97033									
97039	4	\$ 212	1	\$ 127	2	\$ 687			
97040	1	\$ 180	1	\$ 66					
97041									
97050	1	\$ 18							
97065	3	\$ 138							
97102	2	\$ 112							
97103	26	\$ 1,901	9	\$ 619	27	\$ 21,200			
97110	8	\$ 750	3	\$ 291	6	\$ 4,267			
97121	2	\$ 223	1	\$ 80	2	\$ 3,360			
97138	45	\$ 2,866	8	\$ 898	33	\$ 45,127			
97145									
97146	16	\$ 2,349	9	\$ 1,544	7	\$ 4,587			
97201	5	\$ 172	2	\$ 3,671	2	\$ 1,273			
97204					1	\$ 905			
97205	2	\$ 138	4	\$ 1,572	5	\$ 3,141			
97209					2	\$ 954			
97211	59	\$ 7,664	7	\$ 2,938	47	\$ 62,983			
97212	16	\$ 2,633	7	\$ 797	10	\$ 11,239			
97213	33	\$ 4,145	10	\$ 2,000	23	\$ 49,864			
97215	5	\$ 391							
97216	9	\$ 1,835	3	\$ 238	8	\$ 6,268			
97217	21	\$ 2,944	7	\$ 2,034	16	\$ 32,184			
97218	15	\$ 751	4	\$ 407	20	\$ 25,033			
97220	67	\$ 8,327	22	\$ 3,153	59	\$ 97,221			
97227	13	\$ 1,585	5	\$ 1,040	19	\$ 29,470			
97230	1	\$ 22			1	\$ 834			
97232	20	\$ 1,495	6	\$ 1,213	7	\$ 9,913			
97233									
97304	3	\$ 156							
97306	2	\$ 362							
97317	3	\$ 288			1	\$ 719			
97321	46	\$ 3,986	7	\$ 1,531	24	\$ 35,409			
97322	32	\$ 3,762	20	\$ 5,765	23	\$ 34,074			
97325	14	\$ 1,624	1	\$ 29	3	\$ 1,431			
97327	4	\$ 428	2	\$ 202	5	\$ 4,010			
97329			1	\$ 191					
97330	14	\$ 2,515	8	\$ 1,307	13	\$ 25,396			
97333	39	\$ 2,325	4	\$ 505	22	\$ 30,014			
97335			1	\$ 29					
97336									
97338	20	\$ 2,152	5	\$ 1,376	7	\$ 7,427			
97344									
97345	1	\$ 18							
97346	8	\$ 455	2	\$ 144	5	\$ 3,104			
97347									
97348			1	\$ 518	1	\$ 468			
97351	32	\$ 2,631	2	\$ 205	12	\$ 8,394			
97352	6	\$ 772	3	\$ 547	8	\$ 10,332			
97355	39	\$ 2,647	10	\$ 1,200	17	\$ 10,333			
97358	7	\$ 279	1	\$ 296	3	\$ 2,703			
97360	11	\$ 649	3	\$ 385					
97361	2	\$ 45	1	\$ 96					
97364									
97367	32	\$ 4,742	16	\$ 3,757	15	\$ 20,916			
97368	10	\$ 2,340	4	\$ 874	4	\$ 884			
97370	10	\$ 366	3	\$ 550	5	\$ 1,357			
97371	3	\$ 187	1	\$ 88	2	\$ 450			
97374	5	\$ 603			4	\$ 1,738			
97377					3	\$ 3,623			

COUNTS AND ARREARS ARE FORCED TO THE OLDEST ARREARS BUCKET

AUGUST	SMALL COM								
	Days 31 60		Days 61 90		Days 91+		Grand Total		
	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
TOTAL	2,117	\$ 222,943	617	\$ 126,839	1,447	\$ 1,919,232	4,181	\$ 2,269,013	\$ 543
ZIP	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
97383	12	\$ 867	3	\$ 218	5	\$ 6,878			
97384	2	\$ 110			1	\$ 2,045			
97385	1	\$ 47	1	\$ 73	3	\$ 1,212			
97386	22	\$ 2,571	9	\$ 871	10	\$ 18,186			
97388			1	\$ 35					
97389									
97392	2	\$ 98	1	\$ 7					
97405	1	\$ 123			2	\$ 6,940			
97408					1	\$ 108			
97410			1	\$ 302	4	\$ 16,022			
97411	4	\$ 867							
97414	2	\$ 93	1	\$ 292	1	\$ 300			
97417	4	\$ 1,095	1	\$ 96	3	\$ 1,650			
97420	28	\$ 3,556	14	\$ 3,516	37	\$ 39,773			
97423	13	\$ 1,690	3	\$ 245	7	\$ 8,658			
97424	12	\$ 548	4	\$ 559	5	\$ 9,207			
97426	5	\$ 353	5	\$ 1,121	4	\$ 687			
97429	1	\$ 102	2	\$ 589					
97432	1	\$ 154			1	\$ 247			
97442	1	\$ 312			10	\$ 14,007			
97443	5	\$ 74	1	\$ 38	3	\$ 1,393			
97446					3	\$ 625			
97447	1	\$ 10			3	\$ 3,878			
97448	13	\$ 458	3	\$ 817	4	\$ 8,133			
97456	3	\$ 311	2	\$ 58	2	\$ 4,092			
97457	12	\$ 980	3	\$ 460	13	\$ 15,981			
97458	10	\$ 778			6	\$ 3,402			
97459	4	\$ 395	3	\$ 632	8	\$ 5,644			
97462	5	\$ 216	2	\$ 1,130	1	\$ 855			
97466	2	\$ 94							
97469	3	\$ 362	2	\$ 341	2	\$ 634			
97470	73	\$ 6,407	19	\$ 3,081	47	\$ 61,568			
97471	29	\$ 3,105	8	\$ 1,605	12	\$ 22,023			
97479	19	\$ 1,969	11	\$ 1,362	19	\$ 22,722			
97484	1	\$ 24	2	\$ 132	7	\$ 7,842			
97486									
97494	1	\$ 136							
97495									
97496	4	\$ 128	3	\$ 247	9	\$ 3,800			
97497	1	\$ 12	1	\$ 381	12	\$ 18,098			
97501	64	\$ 8,648	17	\$ 3,650	70	\$ 103,977			
97502	43	\$ 6,256	15	\$ 3,927	34	\$ 36,662			
97503	33	\$ 4,676	6	\$ 3,612	13	\$ 13,954			
97504	32	\$ 5,121	17	\$ 1,346	19	\$ 16,383			
97520	23	\$ 4,675	1	\$ 58	8	\$ 7,677			
97522					1	\$ 101			
97523	49	\$ 7,084	11	\$ 3,316	20	\$ 32,227			
97524	31	\$ 3,327	7	\$ 2,362	22	\$ 28,201			
97525	7	\$ 833	2	\$ 566	7	\$ 25,761			
97526	57	\$ 4,753	15	\$ 6,800	56	\$ 65,914			
97527	39	\$ 4,356	15	\$ 4,567	35	\$ 47,425			
97530	16	\$ 1,613	9	\$ 1,256	17	\$ 26,007			
97531	6	\$ 759			1	\$ 624			
97532	12	\$ 1,675	4	\$ 511	6	\$ 4,320			
97534	5	\$ 859	1	\$ 416					
97535	8	\$ 658	3	\$ 393	3	\$ 3,621			
97536	1	\$ 32	1	\$ 111	1	\$ 3,203			
97537	6	\$ 261	2	\$ 1,352	18	\$ 37,804			
97538	8	\$ 525	4	\$ 1,587	11	\$ 16,172			
97539	6	\$ 770	3	\$ 230	7	\$ 10,001			
97540	4	\$ 181	1	\$ 793	4	\$ 6,899			
97541	4	\$ 210	2	\$ 113	2	\$ 3,218			

COUNTS AND ARREARS ARE FORCED TO THE OLDEST ARREARS BUCKET

AUGUST	SMALL COM								
	Days 31 60		Days 61 90		Days 91+		Grand Total		
	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
TOTAL	2,117	\$ 222,943	617	\$ 126,839	1,447	\$ 1,919,232	4,181	\$ 2,269,013	\$ 543
ZIP	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
97543	3	\$ 903			1	\$ 758			
97544	10	\$ 1,263	2	\$ 297	7	\$ 13,814			
97601	40	\$ 4,226	14	\$ 1,744	35	\$ 58,521			
97603	47	\$ 4,962	19	\$ 3,316	61	\$ 118,309			
97604	14	\$ 2,092			1	\$ 70			
97621	3	\$ 143			3	\$ 2,166			
97622	5	\$ 253			1	\$ 2,996			
97623	20	\$ 1,564	5	\$ 362	6	\$ 2,819			
97624	20	\$ 1,539	3	\$ 447	8	\$ 12,632			
97625	1	\$ 3	1	\$ 46	1	\$ 1,438			
97626	1	\$ 18							
97627	4	\$ 424	1	\$ 107	1	\$ 589			
97630	8	\$ 1,428	5	\$ 1,153	15	\$ 33,593			
97632	9	\$ 203	5	\$ 518	5	\$ 1,222			
97633	4	\$ 259	2	\$ 221	4	\$ 9,020			
97634	3	\$ 110							
97635									
97639			1	\$ 250	1	\$ 351			
97701	75	\$ 8,234	12	\$ 2,653	20	\$ 47,741			
97702	44	\$ 5,311	8	\$ 1,463	28	\$ 39,426			
97703	58	\$ 5,756	10	\$ 1,714	10	\$ 15,077			
97731									
97734	3	\$ 64			2	\$ 1,754			
97741	29	\$ 3,386	5	\$ 647	13	\$ 11,389			
97753	1	\$ 129	3	\$ 763	2	\$ 5,001			
97754	43	\$ 4,106	11	\$ 1,871	17	\$ 15,350			
97756	38	\$ 2,679	10	\$ 2,124	44	\$ 34,828			
97760	12	\$ 1,996	4	\$ 539	2	\$ 1,127			
97761	2	\$ 42	2	\$ 339	5	\$ 11,770			
97801	48	\$ 2,842	11	\$ 3,365	31	\$ 33,295			
97810									
97812	3	\$ 190			1	\$ 250			
97813	1	\$ 19	3	\$ 693	1	\$ 2,033			
97818									
97826					1	\$ 115			
97828	6	\$ 333	7	\$ 1,505	6	\$ 2,131			
97835	1	\$ 376			1	\$ 3,227			
97838	3	\$ 102							
97842	3	\$ 178			1	\$ 694			
97846	20	\$ 1,476	4	\$ 166	7	\$ 2,022			
97857	5	\$ 124			1	\$ 90			
97862	12	\$ 2,231	2	\$ 97	7	\$ 5,238			
97868					4	\$ 2,074			
97875	3	\$ 116	2	\$ 111	1	\$ 127			
97882	11	\$ 1,553	4	\$ 1,136	4	\$ 2,124			
97885	3	\$ 213	3	\$ 206					
97886					1	\$ 245			
97058									
97301									
97636									

COUNTS AND ARREARS ARE FORCED TO THE OLDEST ARREARS BUCKET

SEPTEMBER	RES								
	Days 31 60		Days 61 90		Days 91+		Grand Total		
	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
TOTAL	38,330	\$ 3,070,501	15,192	\$ 2,925,409	32,606	\$ 29,801,634	86,128	\$ 35,797,544	\$ 416
ZIP	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
97016			1	\$ 217					
97029	8	\$ 1,175	4	\$ 456	14	\$ 25,814			
97031	334	\$ 23,653	136	\$ 22,939	287	\$ 192,359			
97033					1	\$ 414			
97039	12	\$ 1,444	5	\$ 1,146	11	\$ 8,609			
97040	29	\$ 2,054	10	\$ 1,375	22	\$ 20,415			
97041	1	\$ 1			1	\$ 363			
97050	5	\$ 374	2	\$ 620	5	\$ 4,511			
97058	1	\$ 279	1	\$ 456					
97065	14	\$ 1,021	10	\$ 1,174	15	\$ 25,137			
97102	15	\$ 578	4	\$ 687	7	\$ 3,677			
97103	361	\$ 19,020	122	\$ 13,815	436	\$ 343,006			
97110	84	\$ 3,253	20	\$ 1,753	56	\$ 28,230			
97121	50	\$ 2,658	18	\$ 2,011	46	\$ 29,182			
97138	446	\$ 20,171	162	\$ 16,390	369	\$ 258,878			
97145	4	\$ 302	1	\$ 50					
97146	217	\$ 11,406	94	\$ 11,842	210	\$ 119,832			
97201	378	\$ 14,134	38	\$ 2,428	129	\$ 50,936			
97204									
97205	107	\$ 3,069	48	\$ 3,095	178	\$ 45,854			
97209	4	\$ 176	3	\$ 185	16	\$ 4,718			
97211	961	\$ 64,147	375	\$ 55,112	908	\$ 624,771			
97212	750	\$ 50,806	283	\$ 37,711	541	\$ 268,626			
97213	555	\$ 37,216	188	\$ 28,075	555	\$ 322,907			
97215	41	\$ 2,733	17	\$ 2,310	24	\$ 14,023			
97216	137	\$ 7,746	15	\$ 2,359	249	\$ 144,621			
97217	368	\$ 21,274	282	\$ 28,282	418	\$ 270,861			
97218	349	\$ 21,596	140	\$ 20,958	438	\$ 340,984			
97220	1,071	\$ 73,706	433	\$ 74,662	1,210	\$ 906,000			
97227	238	\$ 11,901	102	\$ 10,449	278	\$ 104,572			
97230	35	\$ 1,896	6	\$ 831	67	\$ 35,118			
97232	227	\$ 9,396	116	\$ 9,520	447	\$ 142,092			
97233					1	\$ 271			
97301	2	\$ 174							
97302	1	\$ 108	1	\$ 551					
97304	6	\$ 700	3	\$ 957	4	\$ 1,366			
97306	6	\$ 1,017	5	\$ 1,239	2	\$ 1,045			
97308									
97317	34	\$ 4,940	14	\$ 3,705	15	\$ 17,832			
97321	791	\$ 63,716	246	\$ 48,688	467	\$ 341,108			
97322	1,582	\$ 133,350	620	\$ 122,229	851	\$ 658,205			
97325	268	\$ 24,272	111	\$ 23,494	180	\$ 186,371			
97327	70	\$ 5,201	20	\$ 4,464	45	\$ 55,484			
97329	5	\$ 322	1	\$ 197	5	\$ 7,332			
97330	702	\$ 41,349	269	\$ 34,777	497	\$ 289,195			
97333	688	\$ 43,324	220	\$ 30,712	428	\$ 236,241			
97335	10	\$ 914			8	\$ 8,154			
97336	2	\$ 48	1	\$ 56	3	\$ 1,381			
97338	696	\$ 54,447	265	\$ 50,662	443	\$ 406,536			
97344	26	\$ 2,323	14	\$ 2,744	28	\$ 35,401			
97345	15	\$ 1,520	7	\$ 858	12	\$ 9,206			
97346	27	\$ 2,000	10	\$ 1,343	19	\$ 16,894			
97347					1	\$ 89			
97348	33	\$ 2,896	1	\$ 317	36	\$ 40,637			
97351	365	\$ 32,114	108	\$ 20,410	345	\$ 276,903			
97352	212	\$ 20,377	69	\$ 14,549	166	\$ 143,285			
97355	892	\$ 77,428	372	\$ 80,700	644	\$ 630,053			
97358	75	\$ 8,698	32	\$ 6,075	41	\$ 41,756			
97360	89	\$ 6,692	36	\$ 5,749	69	\$ 89,460			
97361	8	\$ 537	4	\$ 2,265	7	\$ 3,230			
97364	12	\$ 383	3	\$ 339	13	\$ 10,049			
97367	414	\$ 17,660	181	\$ 18,378	379	\$ 214,962			

COUNTS AND ARREARS ARE FORCED TO THE OLDEST ARREARS BUCKET

SEPTEMBER	RES								
	Days 31 60		Days 61 90		Days 91+		Grand Total		
	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
TOTAL	38,330	\$ 3,070,501	15,192	\$ 2,925,409	32,606	\$ 29,801,634	86,128	\$ 35,797,544	\$ 416
ZIP	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
97368	96	\$ 6,992	46	\$ 5,841	101	\$ 96,283			
97370	194	\$ 15,685	75	\$ 12,318	112	\$ 72,378			
97371	16	\$ 1,575	4	\$ 637	16	\$ 19,806			
97374	88	\$ 6,371	34	\$ 8,667	87	\$ 89,385			
97377	27	\$ 3,239	9	\$ 1,590	11	\$ 8,948			
97383	370	\$ 29,049	122	\$ 24,372	263	\$ 231,580			
97384	3	\$ 29	2	\$ 294	3	\$ 1,898			
97385	135	\$ 11,210	41	\$ 7,701	27	\$ 22,228			
97386	453	\$ 36,838	208	\$ 43,701	489	\$ 476,887			
97388	27	\$ 1,519	7	\$ 732	31	\$ 13,832			
97389	53	\$ 5,343	26	\$ 6,519	35	\$ 38,030			
97392	54	\$ 5,740	21	\$ 3,949	32	\$ 52,500			
97405	1	\$ 73			2	\$ 414			
97408	26	\$ 2,325	3	\$ 540	23	\$ 14,415			
97410	22	\$ 1,352	4	\$ 2,023	40	\$ 44,831			
97411	32	\$ 1,918	10	\$ 1,765	26	\$ 28,584			
97414	6	\$ 386	2	\$ 108	6	\$ 4,207			
97417	73	\$ 5,260	22	\$ 4,290	88	\$ 93,160			
97420	728	\$ 41,790	337	\$ 44,955	995	\$ 825,274			
97423	214	\$ 12,472	96	\$ 11,293	229	\$ 175,681			
97424	272	\$ 20,670	106	\$ 18,054	197	\$ 141,258			
97426	139	\$ 10,867	60	\$ 10,790	97	\$ 68,329			
97429	23	\$ 1,611	6	\$ 1,536	21	\$ 21,021			
97432	10	\$ 700	7	\$ 1,234	13	\$ 13,379			
97442	45	\$ 3,071	7	\$ 2,069	111	\$ 97,761			
97443	74	\$ 6,328	32	\$ 6,555	63	\$ 61,787			
97446	109	\$ 9,010	56	\$ 10,896	98	\$ 77,309			
97447	24	\$ 1,421	10	\$ 1,781	28	\$ 24,029			
97448	196	\$ 16,142	79	\$ 13,722	126	\$ 90,771			
97456	65	\$ 6,288	14	\$ 2,654	52	\$ 54,572			
97457	357	\$ 31,902	142	\$ 30,018	326	\$ 343,166			
97458	136	\$ 8,103	51	\$ 5,754	137	\$ 111,789			
97459	223	\$ 11,776	98	\$ 13,968	316	\$ 254,194			
97462	59	\$ 5,020	27	\$ 5,418	52	\$ 68,990			
97466	38	\$ 1,432	17	\$ 1,980	48	\$ 36,106			
97469	70	\$ 5,339	35	\$ 7,071	91	\$ 94,692			
97470	838	\$ 68,225	379	\$ 73,467	741	\$ 729,094			
97471	666	\$ 54,669	227	\$ 50,686	598	\$ 560,382			
97476	1	\$ 43							
97479	371	\$ 30,644	186	\$ 35,012	309	\$ 292,713			
97484	7	\$ 234	2	\$ 246	15	\$ 12,864			
97486	2	\$ 769	1	\$ 314	1	\$ 276			
97494	1	\$ 148	2	\$ 297					
97495	62	\$ 5,955	22	\$ 4,910	46	\$ 30,090			
97496	211	\$ 16,488	77	\$ 15,833	217	\$ 208,658			
97497	27	\$ 3,261	24	\$ 4,440	82	\$ 132,064			
97501	1,447	\$ 127,370	582	\$ 128,423	1,265	\$ 1,347,105			
97502	933	\$ 99,548	333	\$ 90,545	638	\$ 846,736			
97503	484	\$ 51,582	247	\$ 62,695	375	\$ 475,129			
97504	1,283	\$ 124,912	270	\$ 66,923	1,179	\$ 1,157,562			
97520	126	\$ 15,377	49	\$ 11,398	110	\$ 174,154			
97522	22	\$ 1,844	12	\$ 2,398	31	\$ 37,229			
97523	269	\$ 33,548	142	\$ 36,758	329	\$ 621,856			
97524	670	\$ 74,121	310	\$ 81,093	410	\$ 528,128			
97525	191	\$ 21,807	109	\$ 33,580	171	\$ 267,833			
97526	1,249	\$ 123,510	406	\$ 99,413	932	\$ 1,153,195			
97527	1,084	\$ 111,895	462	\$ 119,197	959	\$ 1,369,585			
97530	243	\$ 26,653	98	\$ 27,632	194	\$ 303,378			
97531	22	\$ 2,816	13	\$ 3,021	57	\$ 99,078			
97532	95	\$ 9,315	43	\$ 12,631	114	\$ 150,900			
97534	20	\$ 2,433	16	\$ 5,581	47	\$ 80,094			
97535	143	\$ 12,325	44	\$ 8,999	90	\$ 94,720			

COUNTS AND ARREARS ARE FORCED TO THE OLDEST ARREARS BUCKET

SEPTEMBER	RES								
	Days 31 60		Days 61 90		Days 91+		Grand Total		
	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
TOTAL	38,330	\$ 3,070,501	15,192	\$ 2,925,409	32,606	\$ 29,801,634	86,128	\$ 35,797,544	\$ 416
ZIP	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
97536	57	\$ 4,258	20	\$ 3,622	64	\$ 74,098			
97537	251	\$ 25,918	112	\$ 32,406	206	\$ 257,363			
97538	98	\$ 10,605	48	\$ 18,084	121	\$ 219,362			
97539	163	\$ 13,696	79	\$ 15,319	120	\$ 139,547			
97540	205	\$ 17,805	85	\$ 19,567	143	\$ 161,137			
97541	88	\$ 10,620	38	\$ 13,996	67	\$ 136,825			
97543	29	\$ 2,284	7	\$ 1,563	31	\$ 61,494			
97544	102	\$ 13,861	44	\$ 20,113	104	\$ 173,533			
97601	803	\$ 56,404	339	\$ 61,029	790	\$ 669,821			
97603	1,098	\$ 81,602	469	\$ 87,376	893	\$ 792,714			
97604	3	\$ 131	1	\$ 88					
97621	7	\$ 357	8	\$ 975	17	\$ 21,732			
97622	20	\$ 916	8	\$ 2,015	37	\$ 36,202			
97623	101	\$ 8,457	41	\$ 9,309	81	\$ 115,532			
97624	170	\$ 10,366	73	\$ 12,508	161	\$ 131,608			
97625	8	\$ 2,662	1	\$ 212	6	\$ 2,685			
97626	12	\$ 565	1	\$ 192	3	\$ 11,087			
97627	46	\$ 3,169	32	\$ 5,395	43	\$ 45,385			
97630	118	\$ 8,818	61	\$ 8,753	175	\$ 170,320			
97632	45	\$ 3,347	24	\$ 3,916	34	\$ 26,730			
97633	54	\$ 4,750	27	\$ 5,259	39	\$ 43,941			
97634	9	\$ 767	3	\$ 451	5	\$ 4,855			
97635	1	\$ 38	2	\$ 335	2	\$ 788			
97636					1	\$ 132			
97639	29	\$ 1,792	24	\$ 5,055	39	\$ 47,593			
97701	1,028	\$ 75,353	442	\$ 75,180	680	\$ 488,756			
97702	956	\$ 72,136	417	\$ 71,458	733	\$ 629,693			
97703	433	\$ 34,597	136	\$ 23,222	382	\$ 266,180			
97731	4	\$ 110	2	\$ 116	2	\$ 318			
97734	112	\$ 10,188	37	\$ 8,534	69	\$ 80,191			
97741	379	\$ 30,261	197	\$ 37,944	354	\$ 357,986			
97753	16	\$ 1,464	6	\$ 1,052	22	\$ 23,176			
97754	601	\$ 49,078	255	\$ 47,813	408	\$ 376,861			
97756	968	\$ 76,715	369	\$ 72,643	647	\$ 511,017			
97760	237	\$ 21,133	109	\$ 26,346	158	\$ 167,339			
97761	103	\$ 10,721	36	\$ 8,716	199	\$ 237,623			
97801	861	\$ 76,272	371	\$ 78,908	563	\$ 495,048			
97810	10	\$ 699	7	\$ 2,164	13	\$ 15,741			
97812	41	\$ 3,802	15	\$ 3,552	34	\$ 33,002			
97813	48	\$ 3,336	19	\$ 4,825	27	\$ 29,537			
97818					5	\$ 7,483			
97826	34	\$ 3,490	9	\$ 2,167	18	\$ 21,441			
97828	94	\$ 5,884	41	\$ 6,943	78	\$ 60,453			
97835	8	\$ 858	3	\$ 846	10	\$ 7,828			
97838	27	\$ 3,173	10	\$ 2,600	11	\$ 8,740			
97842	3	\$ 39	2	\$ 269					
97846	77	\$ 4,681	36	\$ 5,415	52	\$ 33,007			
97857	15	\$ 1,289	5	\$ 507	10	\$ 4,474			
97862	102	\$ 10,275	52	\$ 15,030	68	\$ 106,502			
97868	119	\$ 13,369	23	\$ 5,048	71	\$ 57,496			
97875	65	\$ 6,517	14	\$ 3,159	62	\$ 67,168			
97882	238	\$ 20,813	125	\$ 30,801	154	\$ 125,020			
97885	32	\$ 2,560	10	\$ 1,794	35	\$ 42,678			
97886	30	\$ 2,516	15	\$ 2,670	30	\$ 36,076			

COUNTS AND ARREARS ARE FORCED TO THE OLDEST ARREARS BUCKET

SEPTEMBER	SMALL COM								
	Days 31 60		Days 61 90		Days 91+		Grand Total		
	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
TOTAL	2,408	\$ 317,704	612	\$ 150,208	1,350	\$ 1,636,219	4,370	\$ 2,104,131	\$ 481
ZIP	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
97016									
97029	1	\$ 65							
97031	32	\$ 6,005	8	\$ 4,921	13	\$ 12,550			
97033									
97039	2	\$ 154	1	\$ 245	2	\$ 889			
97040	1	\$ 455	2	\$ 106					
97041									
97050									
97058									
97065	1	\$ 17	1	\$ 44	1	\$ 149			
97102									
97103	33	\$ 2,423	11	\$ 1,192	25	\$ 17,007			
97110	6	\$ 396	4	\$ 453	6	\$ 1,598			
97121	4	\$ 210	1	\$ 142	1	\$ 2,402			
97138	68	\$ 7,778	11	\$ 1,574	32	\$ 35,534			
97145									
97146	16	\$ 2,696	7	\$ 1,752	14	\$ 6,513			
97201	5	\$ 1,970	2	\$ 450	1	\$ 549			
97204					1	\$ 1,100			
97205	8	\$ 1,396	3	\$ 342	2	\$ 1,133			
97209	2	\$ 447	2	\$ 1,687					
97211	49	\$ 10,636	8	\$ 4,620	51	\$ 58,619			
97212	20	\$ 4,988	4	\$ 381	13	\$ 9,495			
97213	34	\$ 4,044	5	\$ 1,398	23	\$ 23,826			
97215	4	\$ 647	1	\$ 234					
97216	11	\$ 3,348	3	\$ 289	10	\$ 5,667			
97217	16	\$ 2,081	5	\$ 472	20	\$ 31,479			
97218	23	\$ 5,221	9	\$ 1,107	19	\$ 16,889			
97220	101	\$ 16,701	28	\$ 5,171	39	\$ 62,644			
97227	24	\$ 3,363	4	\$ 862	22	\$ 29,126			
97230	3	\$ 468			1	\$ 480			
97232	16	\$ 2,159	5	\$ 1,075	6	\$ 9,357			
97233									
97301									
97302									
97304			1	\$ 225	1	\$ 72			
97306	1	\$ 1	1	\$ 616					
97308	1	\$ 426							
97317	1	\$ 23			1	\$ 426			
97321	34	\$ 2,881	12	\$ 1,760	22	\$ 34,031			
97322	51	\$ 7,769	22	\$ 5,573	16	\$ 18,976			
97325	6	\$ 648	2	\$ 166	5	\$ 2,710			
97327	4	\$ 705			5	\$ 3,789			
97329					1	\$ 191			
97330	37	\$ 7,702	3	\$ 3,434	13	\$ 24,912			
97333	47	\$ 5,344	10	\$ 2,753	17	\$ 18,439			
97335	2	\$ 91							
97336									
97338	30	\$ 2,705	3	\$ 164	12	\$ 7,460			
97344	1	\$ 16	1	\$ 25					
97345	2	\$ 32							
97346	8	\$ 501	1	\$ 162	6	\$ 3,348			
97347									
97348					2	\$ 2,030			
97351	34	\$ 6,490	5	\$ 662	12	\$ 4,984			
97352	13	\$ 1,311	1	\$ 352	10	\$ 14,610			
97355	57	\$ 5,082	11	\$ 1,535	15	\$ 8,841			
97358	11	\$ 360	2	\$ 114	2	\$ 2,818			
97360	3	\$ 135	2	\$ 387	2	\$ 393			
97361	1	\$ 16	1	\$ 79					
97364									
97367	33	\$ 2,466	7	\$ 1,946	18	\$ 23,445			

COUNTS AND ARREARS ARE FORCED TO THE OLDEST ARREARS BUCKET

SEPTEMBER	SMALL COM								
	Days 31 60		Days 61 90		Days 91+		Grand Total		
	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
TOTAL	2,408	\$ 317,704	612	\$ 150,208	1,350	\$ 1,636,219	4,370	\$ 2,104,131	\$ 481
ZIP	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
97368	8	\$ 409	4	\$ 4,523	4	\$ 700			
97370	7	\$ 690	1	\$ 327	2	\$ 1,148			
97371	3	\$ 89			2	\$ 480			
97374	3	\$ 406	1	\$ 111	4	\$ 2,634			
97377	3	\$ 850			3	\$ 4,596			
97383	15	\$ 1,920	3	\$ 175	6	\$ 7,086			
97384	3	\$ 1,493							
97385	2	\$ 50			2	\$ 1,311			
97386	20	\$ 1,526	8	\$ 1,450	8	\$ 15,069			
97388					1	\$ 90			
97389	2	\$ 254							
97392	2	\$ 129	1	\$ 95					
97405	3	\$ 133	2	\$ 1,133	1	\$ 6,091			
97408	1	\$ 26							
97410	1	\$ 261	1	\$ 17	3	\$ 15,657			
97411	1	\$ 4							
97414	3	\$ 193	1	\$ 54	1	\$ 429			
97417	4	\$ 87			3	\$ 2,168			
97420	32	\$ 4,401	11	\$ 3,207	34	\$ 32,602			
97423	19	\$ 1,822	3	\$ 246	6	\$ 8,458			
97424	12	\$ 1,725	1	\$ 42	6	\$ 4,457			
97426	10	\$ 438	3	\$ 225	5	\$ 1,025			
97429	1	\$ 21			1	\$ 183			
97432	2	\$ 196			1	\$ 125			
97442	3	\$ 1,199			11	\$ 14,526			
97443	1	\$ 19	3	\$ 317	1	\$ 489			
97446	2	\$ 136	2	\$ 597	1	\$ 298			
97447	1	\$ 18			2	\$ 558			
97448	12	\$ 1,126	1	\$ 101	7	\$ 9,886			
97456	4	\$ 618	1	\$ 202	3	\$ 3,618			
97457	13	\$ 1,802	6	\$ 1,238	10	\$ 12,304			
97458	11	\$ 1,291			7	\$ 3,299			
97459	8	\$ 306	1	\$ 37	7	\$ 3,354			
97462	5	\$ 688			3	\$ 2,314			
97466	4	\$ 95	1	\$ 130					
97469	2	\$ 78			2	\$ 744			
97470	70	\$ 11,172	28	\$ 3,909	36	\$ 50,274			
97471	26	\$ 3,561	5	\$ 871	8	\$ 3,907			
97476									
97479	25	\$ 2,402	10	\$ 2,476	18	\$ 22,843			
97484					6	\$ 3,158			
97486									
97494	1	\$ 146							
97495	2	\$ 78							
97496	10	\$ 403	1	\$ 323	4	\$ 2,045			
97497	2	\$ 119	3	\$ 487	13	\$ 15,385			
97501	80	\$ 10,710	25	\$ 15,996	54	\$ 84,520			
97502	55	\$ 10,626	13	\$ 2,936	29	\$ 32,772			
97503	34	\$ 7,354	7	\$ 2,968	12	\$ 16,154			
97504	45	\$ 4,849	4	\$ 448	21	\$ 16,689			
97520	16	\$ 3,285	7	\$ 2,109	5	\$ 4,756			
97522	2	\$ 214			1	\$ 172			
97523	33	\$ 3,511	14	\$ 5,272	26	\$ 37,678			
97524	42	\$ 7,922	10	\$ 1,809	24	\$ 34,335			
97525	13	\$ 2,651	3	\$ 552	6	\$ 19,651			
97526	94	\$ 12,676	13	\$ 2,805	53	\$ 55,392			
97527	45	\$ 4,388	10	\$ 2,120	35	\$ 50,562			
97530	54	\$ 5,701	7	\$ 921	15	\$ 22,741			
97531	4	\$ 581	2	\$ 374	1	\$ 541			
97532	13	\$ 2,829	6	\$ 1,195	6	\$ 6,031			
97534			1	\$ 238	1	\$ 131			
97535	7	\$ 815	4	\$ 993	3	\$ 6,807			

COUNTS AND ARREARS ARE FORCED TO THE OLDEST ARREARS BUCKET

SEPTEMBER	SMALL COM								
	Days 31 60		Days 61 90		Days 91+		Grand Total		
	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
TOTAL	2,408	\$ 317,704	612	\$ 150,208	1,350	\$ 1,636,219	4,370	\$ 2,104,131	\$ 481
ZIP	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
97536	2	\$ 91	1	\$ 22	1	\$ 2,911			
97537	12	\$ 1,226	10	\$ 2,305	11	\$ 30,550			
97538	10	\$ 574	3	\$ 564	11	\$ 15,032			
97539	14	\$ 2,671	1	\$ 667	8	\$ 6,590			
97540	12	\$ 704	2	\$ 71	2	\$ 3,362			
97541	6	\$ 430	2	\$ 334	2	\$ 105			
97543	1	\$ 1,244			1	\$ 1,327			
97544	9	\$ 790	6	\$ 1,295	9	\$ 14,859			
97601	51	\$ 5,750	7	\$ 3,316	36	\$ 51,062			
97603	54	\$ 4,366	19	\$ 4,640	65	\$ 147,365			
97604									
97621			1	\$ 36	3	\$ 2,534			
97622	1	\$ 1	5	\$ 583	2	\$ 2,203			
97623	10	\$ 689	6	\$ 931	4	\$ 1,380			
97624	13	\$ 883	4	\$ 982	6	\$ 12,939			
97625	1	\$ 97							
97626	2	\$ 64							
97627	5	\$ 538	2	\$ 107	2	\$ 647			
97630	7	\$ 1,001	5	\$ 1,616	15	\$ 36,878			
97632	8	\$ 633	4	\$ 428	4	\$ 675			
97633	7	\$ 835	1	\$ 406	6	\$ 8,468			
97634	2	\$ 60	3	\$ 440					
97635									
97636									
97639	1	\$ 11	1	\$ 61	1	\$ 395			
97701	86	\$ 12,245	13	\$ 2,302	23	\$ 24,020			
97702	57	\$ 6,719	17	\$ 2,871	18	\$ 17,388			
97703	42	\$ 4,004	9	\$ 2,573	6	\$ 9,609			
97731									
97734	13	\$ 1,793	1	\$ 696	5	\$ 3,035			
97741	21	\$ 3,429	7	\$ 1,967	14	\$ 7,190			
97753	1	\$ 78			2	\$ 5,119			
97754	49	\$ 6,105	14	\$ 3,247	14	\$ 5,163			
97756	33	\$ 3,226	5	\$ 656	44	\$ 37,949			
97760	11	\$ 749	2	\$ 237	1	\$ 802			
97761	4	\$ 823			3	\$ 6,331			
97801	60	\$ 8,288	12	\$ 3,699	25	\$ 28,016			
97810									
97812	5	\$ 307	2	\$ 468					
97813	2	\$ 63	3	\$ 552	1	\$ 2,636			
97818									
97826					1	\$ 134			
97828	14	\$ 2,036	2	\$ 71	9	\$ 3,063			
97835					2	\$ 4,437			
97838			1	\$ 35					
97842			1	\$ 271					
97846	28	\$ 2,260	2	\$ 260	7	\$ 1,321			
97857	1	\$ 57							
97862	10	\$ 1,300	7	\$ 1,426	6	\$ 4,734			
97868	4	\$ 503	1	\$ 506	2	\$ 1,467			
97875	1	\$ 20	1	\$ 137	1	\$ 145			
97882	11	\$ 1,919	7	\$ 2,157	2	\$ 897			
97885	4	\$ 216	1	\$ 233	2	\$ 199			
97886	2	\$ 173							

Disconnection Communications			
	July	August	September
Customer Class	# of Customers	# of Customers	# of Customers
PDN	2,854	3,401	7,812
FNL	1,538	1,843	3,874
FFN	915	1,040	1,401
Total	5,307	6,284	13,087

	July	August	September
Customer Class	# of Customers	# of Customers	# of Customers
Commercial	76	65	57
Industrial	0	2	1
Irrigation	0	0	0
Lighting	0	0	0
Residential	0	0	0
Total	76	67	58

Commercial July	
Zip Code	# of Customers
97138	4
97211	3
97213	3
97216	1
97218	3
97321	3
97325	1
97330	1
97333	5
97338	1
97351	1
97355	3
97367	1
97370	2
97374	1
97405	1
97420	1
97426	1
97462	1
97466	1
97470	2
97501	12
97502	4
97503	1
97525	1
97526	1
97527	3
97540	1
97601	2
97603	1
97625	1
97702	1
97703	3
97741	1
97756	3
97761	1

Commercial August	
Zip Code	# of Customers
97031	1
97039	1
97138	2
97211	1
97212	2
97213	1
97216	2
97217	2
97218	1
97220	4
97321	2
97322	1
97333	3
97338	1
97351	1
97355	1
97360	1
97367	5
97374	1
97408	1
97420	2
97423	1
97424	2
97426	1
97457	1
97470	3
97502	1
97523	2
97525	2
97527	1
97532	1
97537	1
97539	1
97540	1
97543	1
97601	1
97603	1
97702	1
97703	1
97741	2
97756	1
97801	3

Commercial September	
Zip Code	# of Customers
97103	1
97110	1
97138	1
97211	9
97213	3
97220	1
97227	1
97321	2
97330	1
97367	1
97386	2
97420	1
97424	3
97442	1
97457	1
97470	2
97501	7
97503	1
97504	1
97523	1
97526	5
97527	1
97530	1
97535	1
97540	1
97630	1
97702	2
97741	2
97756	1
97760	1

Industrial July		Industrial August		Industrial September	
Zip Code	# of Customers	Zip Code	# of Customers	Zip Code	# of Customers
N/A	N/A	97352	1	97523	1
		97702	1		

	July	August	September
Customer Class	# of Customers	# of Customers	# of Customers
Commercial	48	37	31
Industrial	0	1	1
Irrigation	0	0	0
Lighting	0	0	0
Residential	0	0	0
Total	48	38	32

July	
Commercial	
Zip Code	# of Customers
97138	4
97211	1
97213	2
97216	1
97218	2
97321	2
97330	1
97333	1
97338	1
97351	1
97355	1
97367	1
97370	2
97374	1
97426	1
97466	1
97470	2
97501	8
97502	2
97503	1
97525	1
97526	1
97527	3
97540	1
97601	2
97603	1
97702	1
97741	1
97756	1

August	
Commercial	
Zip Code	# of Customers
97031	1
97039	1
97138	1
97212	2
97213	1
97216	1
97217	2
97218	1
97220	1
97321	1
97333	2
97338	1
97351	1
97360	1
97367	4
97374	1
97408	1
97420	1
97424	2
97426	1
97457	1
97470	1
97502	1
97527	1
97532	1
97540	1
97543	1
97601	1
97702	1
97756	1

September	
Commercial	
Zip Code	# of Customers
97138	1
97211	4
97213	3
97220	1
97227	1
97367	1
97420	1
97424	2
97470	1
97501	5
97503	1
97526	3
97527	1
97530	1
97535	1
97702	2
97756	1
97760	1

OR DPP PLANS UPDATE - OCTOBER 19, 2021

PLAN	RES COUNTS	COM COUNTS
DPP	1,326	14
TPP	30,926	2,552
TOTAL PLANS	32,252	2,566

PLAN	AVG INSTALLMENTS	AVG BEGINNING BALANCE	AVG CURRENT BALANCE	AVG REDUCTION	AVG REDUCTION %	AVG DEFAULT RATE
DPP	20	1991	1129	862	43.3%	40.3%
TPP	13	1402	480	922	65.8%	58.6%

Based on highlighted months.

CLASS/MONTH	COUNTS	AVG INSTALLMENTS	AVG BEGINNING BALANCE	AVG CURRENT BALANCE	PYMNTS DURING PLAN	AVG PYMNTS DURING PLAN
DPP	1326	20	\$ 2,084	\$ 1,142.41	692	0.52
202011	1	24	\$ 444	\$ -	2	2.00
202012	2	20	\$ 1,133	\$ -	9	4.50
202101	2	16	\$ 516	\$ -	2	1.00
202102	2	20	\$ 351	\$ 86.54	2	1.00
202103	3	19	\$ 779	\$ 384.12	4	1.33
202104	290	21	\$ 1,945	\$ 1,218.64	311	1.07
202105	331	19	\$ 1,924	\$ 916.36	257	0.78
202106	142	20	\$ 2,104	\$ 1,253.35	57	0.40
202107	59	21	\$ 2,050	\$ 1,408.96	14	0.24
202108	169	20	\$ 1,913	\$ 936.51	21	0.12
202109	164	21	\$ 2,531	\$ 1,092.56	13	0.08
202110	161	21	\$ 2,467	\$ 1,603.98	0	0.00
TPP	30926	11	\$ 862	\$ 345.13	84427	2.73
202004	1139	8	\$ 335	\$ 133.85	4858	4.27
202005	947	7	\$ 328	\$ 158.10	3050	3.22
202006	1385	8	\$ 390	\$ 177.93	4603	3.32
202007	1569	8	\$ 392	\$ 139.70	5151	3.28
202008	1517	8	\$ 357	\$ 162.07	5593	3.69
202009	1461	8	\$ 336	\$ 155.43	5881	4.03
202010	1503	9	\$ 404	\$ 193.88	6186	4.12
202011	1254	10	\$ 684	\$ 236.91	5273	4.20
202012	1665	11	\$ 512	\$ 201.80	7660	4.60
202101	1546	11	\$ 560	\$ 220.68	6386	4.13
202102	1500	11	\$ 810	\$ 276.42	5579	3.72
202103	1718	11	\$ 1,038	\$ 344.85	5286	3.08
202104	2285	14	\$ 1,267	\$ 540.89	5684	2.49
202105	2104	13	\$ 1,762	\$ 482.30	4283	2.04
202106	1732	12	\$ 1,176	\$ 416.37	2903	1.68
202107	1676	11	\$ 961	\$ 394.75	2271	1.36
202108	2174	12	\$ 926	\$ 429.72	2158	0.99
202109	1960	12	\$ 1,080	\$ 502.65	1051	0.54
202110	1791	14	\$ 1,799	\$ 897.34	571	0.32

PacifiCorp	December	January	February	March	April	May	June	July	August	September
Small Commercial Customers	210,727	211,481	212,141	212,626	213,280	213,760	213,435	213,554	213,516	213,861
Small Commercial Disconnects	15	21	34	66	43	103	131	100	96	71
Disconnects as Percentage of Small Commercial Customers	0.01%	0.01%	0.02%	0.03%	0.02%	0.05%	0.06%	0.05%	0.04%	0.03%

** changed definition of "Small Commercial" to Non Residential use customers using no more than 30kW per month.

Oregon	December	January	February	March	April	May	June	July	August	September
Small Commercial Customers	67,512	67,829	68,010	68,193	68,414	68,557	68,550	68,638	68,528	68,663
Small Commercial Disconnects	0	0	0	0	0	82	96	76	65	57
Disconnects as Percentage of Small Commercial Customers	0.00%	0.00%	0.00%	0.00%	0.00%	0.12%	0.14%	0.11%	0.09%	0.08%

** changed definition of "Small Commercial" to Non Residential use customers using no more than 30kW per month.

Oregon - 2021	January	February	March	April	May	June	July	August	September	October	November	December
Small Commercial Customers	67,829	68,010	68,193	68,414	68,557	68,550	68,638	68,528	68,663			
Small Commercial Disconnects	0	0	0	0	82	96	76	65	57			
Disconnects as Percentage of Small Commercial Customers	0.00%	0.00%	0.00%	0.00%	0.12%	0.14%	0.11%	0.09%	0.08%			

** changed definition of "Small Commercial" to Non Residential use customers using no more than 30kW per month.

Oregon - 2020	January	February	March	April	May	June	July	August	September	October	November	December
Small Commercial Customers	66,623	66,844	66,732	66,646	66,954	66,926	67,053	67,144	66,931	67,234	67,346	67,512
Small Commercial Disconnects	128	133	42	0	0	0	0	0	0	0	0	0
Disconnects as Percentage of Small Commercial Customers	0.19%	0.20%	0.06%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%

** changed definition of "Small Commercial" to Non Residential use customers using no more than 30kW per month.

Oregon - 2019	January	February	March	April	May	June	July	August	September	October	November	December
Small Commercial Customers	65,892	66,073	66,156	66,138	66,167	66,415	66,332	66,410	66,394	66,661	66,822	66,652
Small Commercial Disconnects	88	38	77	88	112	84	107	103	81	127	62	78
Disconnects as Percentage of Small Commercial Customers	0.13%	0.06%	0.12%	0.13%	0.17%	0.13%	0.16%	0.16%	0.12%	0.19%	0.09%	0.12%

** changed definition of "Small Commercial" to Non Residential use customers using no more than 30kW per month.

Oregon - 2018	January	February	March	April	May	June	July	August	September	October	November	December
Small Commercial Customers	65,302	65,381	65,467	65,525	65,444	65,637	65,664	65,614	65,817	65,484	65,910	65,883
Small Commercial Disconnects	35	30	14	18	24	4	12	15	32	56	34	31
Disconnects as Percentage of Small Commercial Customers	0.05%	0.05%	0.02%	0.03%	0.04%	0.01%	0.02%	0.02%	0.05%	0.09%	0.05%	0.05%

** changed definition of "Small Commercial" to Non Residential use customers using no more than 30kW per month.

<i>As of 10/14/21</i>	Paid	Committed	% Committed Assistance	Customer Arrears	# Customers	% Customer	Average Customer Payment
Extended Payment Grant	\$1,353,736	\$2,598,332	29%	\$7,001,831	3,067	16%	\$441
Instant Grant	\$6,385,002	\$6,507,888	71%	\$10,825,809	16,182	84%	\$395
Total	\$7,738,738	\$9,106,220	100%	\$17,827,640	19,249	100%	\$402

Total Program Funds	\$12,681,000
Total Committed Funds	\$9,106,220
Available Funds	\$3,574,780