



e-FILING REPORT COVER SHEET

COMPANY NAME: PacifiCorp d/b/a Pacific Power

DOES REPORT CONTAIN CONFIDENTIAL INFORMATION?  No  Yes If yes, submit a redacted public version (or a cover letter) by email. Submit the confidential information as directed in OAR 860-001-0070 or the terms of an applicable protective order.

Select report type:  RE (Electric)  RG (Gas)  RW (Water)  RT (Telecommunications)  
 RO (Other, for example, industry safety information)

Did you previously file a similar report?  No  Yes, report docket number:

Report is required by:  OAR

Statute

Order Order No. 20-401

Note: A one-time submission required by an order is a compliance filing and not a report (file compliance in the applicable docket)

Other

(For example, federal regulations, or requested by Staff)

Is this report associated with a specific docket/case?  No  Yes, docket number:

List Key Words for this report. We use these to improve search results.

Monthly COVID-19 Credit and Collections Report

Send the completed Cover Sheet and the Report in an email addressed to [PUC.FilingCenter@state.or.us](mailto:PUC.FilingCenter@state.or.us)

Send confidential information, voluminous reports, or energy utility Results of Operations Reports to PUC Filing Center, PO Box 1088, Salem, OR 97308-1088 or by delivery service to 201 High Street SE Suite 100, Salem, OR 97301.

September 20, 2021

***VIA ELECTRONIC FILING***

Public Utility Commission of Oregon  
Attn: Filing Center  
201 High Street SE, Suite 100  
Salem, OR 97301-3398

**RE: RE 189—PacifiCorp’s COVID-19 Credit and Collections Report—Monthly Report  
for August 2021**

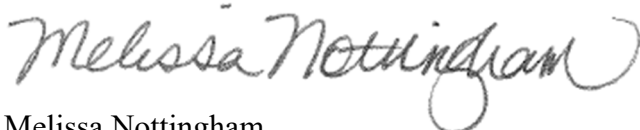
On November 5, 2020, the Public Utility Commission of Oregon (Commission) issued Order No. 20-401 approving the November 3, 2020 Stipulated Agreement on the Effects of the COVID-19 Pandemic on Energy Utility Customers (Stipulated Agreement) filed by parties in docket UM 2114. In compliance with the reporting requirements outlined in Attachment A of the Stipulated Agreement, Energy Utilities Reporting Requirements, PacifiCorp d/b/a Pacific Power (PacifiCorp or the Company) hereby submits its monthly COVID-19 credit and collections data report for the month of August 2021.

PacifiCorp is unable to provide payment plan information as requested in section (C) and (D) of the reporting requirements by zip code. Zip code information is obtained using metered service agreement information. Payment plans, however, are done at the customer account level and may contain more than one metered service, and more than one zip code. By reporting payment plans by zip code there would be duplication in the data. As such, the Company is reporting payment plan information at the account level with no zip codes.

This report also contains information not addressed in the Stipulated Agreement. At the request of Commission Staff, the Company has included information related to Schedule 11, Residential Bill Assistance Program, as well as an update to OPUC Information Request 18. Further, upon request by Staff in an informal data request, the Company has included data for small commercial customers for the years 2018, 2019, and 2020.

If you have any questions regarding this report, please contact Jason Hoffman at (503) 331-4474.

Sincerely,



Melissa Nottingham  
Manager, Customer Advocacy & Tariff Policy

Enclosures

**PacifiCorp**

**Monthly COVID-19 Credit and Collections Report  
August 2021**

August - 2021	COM	IND	IRG	PSH	RES	GRAND TOTAL
<b>TOTALS</b>	<b>56699</b>	<b>1365</b>	<b>5109</b>	<b>52</b>	<b>540995</b>	<b>604220</b>
97016	7				13	20
97029	29		3		112	144
97031	1004	12	42	3	6457	7518
97033	7				18	25
97039	59	1	4		199	263
97040	58	1	25		506	590
97041	2				19	21
97050	37		6	2	94	139
97058	3				28	31
97065	54		5	1	230	290
97102	25		1		443	469
97103	1046	34	3		7912	8995
97110	244	3			1896	2143
97121	56	1			716	773
97138	862	11			6811	7684
97145	4				48	52
97146	426	15	5		3655	4101
97201	130				2202	2332
97203	1	1				2
97204	44				1	45
97205	357				2406	2763
97207	1					1
97209	66				97	163
97211	1094	19	1		15087	16201
97212	470				11999	12469
97213	662	6			11039	11707
97214	2					2
97215	59				621	680
97216	204	2			2364	2570
97217	490	9			5988	6487
97218	662	17			6301	6980
97219	1					1
97220	1396	31			13188	14615
97222	1					1
97223	1					1

August - 2021	COM	IND	IRG	PSH	RES	GRAND TOTAL
97227	489	16			2752	3257
97230	49				444	493
97232	542	3			4426	4971
97233	4				2	6
97238	3					3
97250	15				1	16
97252	2					2
97253	1					1
97254	3					3
97301	1		1		5	7
97302	2		3		10	15
97304	22				134	156
97306	11		4		82	97
97308	2					2
97317	28		2		380	410
97321	1240	50	105	1	12432	13828
97322	892	36	28		14534	15490
97325	180	9	63		2577	2829
97327	115	2	18		1074	1209
97329	7				72	79
97330	1051	15	24		15342	16432
97331	4					4
97333	745	30	63	1	10670	11509
97335	10				74	84
97336	8				45	53
97338	671	7	16		9176	9870
97344	36		1		433	470
97345	18	1			169	188
97346	99				288	387
97347	7				6	13
97348	104	2	19		534	659
97351	422	6	53		4369	4850
97352	202	8	74		2143	2427
97355	908	17	83		9748	10756
97358	116	19	2		802	939
97360	94	1			909	1004

August - 2021	COM	IND	IRG	PSH	RES	GRAND TOTAL
97361	33		5		105	143
97364	8				326	334
97365					1	1
97367	780	8		1	7472	8261
97368	140				1738	1878
97369					1	1
97370	213	10	5	1	2490	2719
97371	93	2	13		205	313
97373	1					1
97374	160	4	74		1416	1654
97377	80	2	9		314	405
97383	390	13	28		3905	4336
97384	15	1			52	68
97385	92		5	1	1258	1356
97386	457	14	24		5759	6254
97388	70			1	1149	1220
97389	149	3	11		667	830
97392	47		38		548	633
97401	1					1
97405	40	6			29	75
97407					1	1
97408	79	1	2		467	549
97410	65	1	15		367	448
97411	41	1	27		523	592
97414	17	2	10		80	109
97417	160		20	2	1019	1201
97420	1266	58	11		12169	13504
97423	309	6	19		2715	3049
97424	423	12	1		3661	4097
97426	162	6			1382	1550
97429	36		18		336	390
97432	20	1	5		171	197
97442	146	4	23		944	1117
97443	113	1	20		939	1073
97446	141	9	24		1595	1769
97447	66				307	373

August - 2021	COM	IND	IRG	PSH	RES	GRAND TOTAL
97448	254	12	9		1979	2254
97456	103	1	30		780	914
97457	389	17	87	1	4405	4899
97458	199	12	22		1528	1761
97459	545	9	1		4798	5353
97462	76	1	8		614	699
97466	44	4	7		415	470
97469	127	9	18		1112	1266
97470	1536	41	66	1	9298	10942
97471	860	14	77		10750	11701
97475					1	1
97476					4	4
97479	390	8	1	1	3638	4038
97484	34	1	5		118	158
97486	13	1	11		27	52
97494	11	2			25	38
97495	32		1		774	807
97496	206	2	18		2916	3142
97497	94	1	8		576	679
97501	2128	47	126	2	18488	20791
97502	1207	34	106	1	12012	13360
97503	434	64	41		4379	4918
97504	1962	19	30	1	21134	23146
97520	331	4	56	2	1813	2206
97522	38	1	2		253	294
97523	424	11	45		2823	3303
97524	510	15	97	3	6481	7106
97525	193	3	32		2285	2513
97526	1885	51	46	1	15942	17925
97527	1112	20	147		15454	16733
97530	432	4	99	1	3699	4235
97531	41	2	7		286	336
97532	162	4	7		1120	1293
97534	31	2	1		310	344
97535	232	3	1		1781	2017
97536	74	1	1		539	615

August - 2021	COM	IND	IRG	PSH	RES	GRAND TOTAL
97537	279	5	50		3372	3706
97538	111	2	19		914	1046
97539	165	1	3		1674	1843
97540	256	1	36		3127	3420
97541	59		17		688	764
97543	36		4		333	373
97544	127		42		947	1116
97601	1279	29	167	3	11009	12487
97603	1505	36	379	2	13616	15538
97604	4				17	21
97621	42	1	33		151	227
97622	63	2	23		262	350
97623	181	2	145		1031	1359
97624	232	3	67		1823	2125
97625	27		19		83	129
97626	40	1	8		97	146
97627	71	1	18		523	613
97630	323	16	9	1	1763	2112
97632	165	3	131		549	848
97633	163	1	101		596	861
97634	18		10		106	134
97635	9		2		57	68
97636					1	1
97637	1					1
97639	37		31		286	354
97701	1873	52	69	1	14465	16460
97702	1846	32	8	2	18971	20859
97703	1442	6	113		13128	14689
97707	1					1
97731	34				106	140
97734	135	14	95		1266	1510
97741	584	24	98	2	4419	5127
97753	56		47		379	482
97754	960	30	281	1	7410	8682
97756	1548	57	75		13432	15112
97760	196	1	51		3218	3466



<b>August - 2021</b>	<b>COM</b>	<b>IND</b>	<b>IRG</b>	<b>PSH</b>	<b>RES</b>	<b>GRAND TOTAL</b>
97761	123	7	2	1	769	902
97801	1179	17	79	8	8444	9727
97810	48	1	8		219	276
97812	120	1	5	2	364	492
97813	91	1	2		597	691
97818	45	2	39		33	119
97826	50	1	5		296	352
97828	325	8	55		1548	1936
97835	44		1		141	186
97838	68	4	31		232	335
97842	31		15		133	179
97846	311	7	64		1398	1780
97857	38	1	16		275	330
97862	221	2	264		1082	1569
97868	107	1	52		853	1013
97875	79	3	18		876	976
97882	188	11	4		2122	2325
97885	129	4	18		696	847
97886	45	4	6	1	347	403

	Aug-21
Customer Class	# of Customers
Commercial	0
Industrial	0
Irrigation	0
Lighting	0
Residential	0
<b>Total</b>	<b>0</b>

Active Payment Plans	
	August
Customer Class	# of Customers
Commercial	720
Industrial	21
Irrigation	29
Residential	15889
<b>Total</b>	<b>16659</b>

New Payment Plans	
	August
Customer Class	# of Customers
Commercial	117
Industrial	4
Irrigation	3
Residential	2533
<b>Total</b>	<b>2657</b>

**COUNTS AND ARREARS ARE FORCED TO THE OLDEST ARREARS BUCKET.**

	RES								
	Days 31 60		Days 61 90		Days 91+		Grand Total		
	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
<b>TOTAL</b>	32,046	\$ 2,094,811	19,246	\$ 3,240,124	33,806	\$ 30,055,292	85,098	\$ 35,390,227	\$ 416
<b>ZIP</b>	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
97029	7	\$ 641	2	\$ 280	17	\$ 23,615			
97031	309	\$ 17,593	181	\$ 25,609	270	\$ 192,603			
97033	1	\$ 34	1	\$ 173	1	\$ 348			
97039	11	\$ 694	12	\$ 2,549	8	\$ 6,787			
97040	28	\$ 1,487	18	\$ 6,659	31	\$ 19,264			
97041	1	\$ 83	1	\$ 244					
97050	1	\$ 137	2	\$ 358	4	\$ 3,652			
97065	16	\$ 833	5	\$ 608	16	\$ 22,993			
97102	20	\$ 1,491	9	\$ 1,839	7	\$ 4,988			
97103	382	\$ 24,170	271	\$ 47,742	410	\$ 342,262			
97110	86	\$ 3,325	37	\$ 4,857	54	\$ 32,878			
97121	47	\$ 2,292	23	\$ 3,263	42	\$ 39,222			
97138	454	\$ 24,143	207	\$ 30,041	389	\$ 279,419			
97145	5	\$ 300	2	\$ 165					
97146	219	\$ 13,342	153	\$ 24,001	210	\$ 132,071			
97201	56	\$ 1,949	36	\$ 2,532	113	\$ 45,419			
97204									
97205	116	\$ 3,623	52	\$ 3,355	132	\$ 38,935			
97209	7	\$ 195	36	\$ 1,969	32	\$ 8,632			
97211	869	\$ 43,332	428	\$ 56,331	905	\$ 636,606			
97212	703	\$ 34,784	327	\$ 36,739	493	\$ 246,588			
97213	661	\$ 28,810	319	\$ 40,052	559	\$ 339,956			
97215	44	\$ 2,285	14	\$ 1,691	29	\$ 15,839			
97216	152	\$ 8,486	79	\$ 9,940	175	\$ 141,775			
97217	316	\$ 14,588	156	\$ 16,825	389	\$ 268,831			
97218	342	\$ 22,505	201	\$ 31,377	429	\$ 341,652			
97220	855	\$ 47,028	580	\$ 76,794	1,154	\$ 875,907			
97227	166	\$ 6,522	197	\$ 11,410	204	\$ 90,561			
97230	19	\$ 929	39	\$ 3,192	47	\$ 33,269			
97232	208	\$ 7,136	158	\$ 13,691	375	\$ 128,861			
97233					1	\$ 204			
97304	7	\$ 544	5	\$ 1,120	1	\$ 815			
97306	6	\$ 569	5	\$ 1,161	4	\$ 2,275			
97317	32	\$ 2,835	18	\$ 7,161	19	\$ 20,843			
97321	576	\$ 36,125	320	\$ 53,710	521	\$ 367,249			
97322	1,149	\$ 65,465	633	\$ 90,304	977	\$ 680,287			
97325	188	\$ 13,627	143	\$ 23,988	195	\$ 191,523			
97327	51	\$ 3,281	36	\$ 5,949	53	\$ 56,509			
97329	3	\$ 243	3	\$ 891	5	\$ 5,730			
97330	583	\$ 28,564	345	\$ 47,099	547	\$ 356,794			
97333	582	\$ 30,887	337	\$ 41,473	451	\$ 245,774			
97335			7	\$ 580	9	\$ 8,144			
97336	6	\$ 317	2	\$ 831	2	\$ 617			
97338	544	\$ 32,533	341	\$ 63,529	500	\$ 445,381			
97344	28	\$ 2,237	20	\$ 5,868	30	\$ 41,972			
97345	14	\$ 615	9	\$ 1,809	17	\$ 13,760			
97346	16	\$ 1,246	17	\$ 2,982	24	\$ 21,808			
97347					1	\$ 334			
97348	22	\$ 1,198	20	\$ 4,418	26	\$ 45,545			
97351	287	\$ 18,411	187	\$ 27,298	343	\$ 262,309			
97352	115	\$ 8,242	119	\$ 19,140	171	\$ 140,687			
97355	737	\$ 46,939	429	\$ 71,946	699	\$ 618,687			
97358	54	\$ 3,690	29	\$ 5,463	55	\$ 57,154			
97360	72	\$ 6,248	49	\$ 10,203	61	\$ 78,546			
97361	4	\$ 449	8	\$ 4,353	8	\$ 4,741			

**COUNTS AND ARREARS ARE FORCED TO THE OLDEST ARREARS BUCKET.**

	RES								
	Days 31 60		Days 61 90		Days 91+		Grand Total		
	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
<b>TOTAL</b>	32,046	\$ 2,094,811	19,246	\$ 3,240,124	33,806	\$ 30,055,292	85,098	\$ 35,390,227	\$ 416
<b>ZIP</b>	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
97364	22	\$ 904	11	\$ 1,614	13	\$ 9,124			
97367	430	\$ 21,634	242	\$ 33,966	395	\$ 244,530			
97368	124	\$ 9,577	69	\$ 17,741	119	\$ 107,104			
97370	145	\$ 7,720	100	\$ 14,052	133	\$ 89,617			
97371	13	\$ 970	9	\$ 2,045	14	\$ 17,129			
97374	74	\$ 5,833	51	\$ 11,089	84	\$ 97,108			
97377	20	\$ 1,468	13	\$ 2,323	11	\$ 11,584			
97383	272	\$ 18,079	159	\$ 25,929	279	\$ 237,516			
97384	7	\$ 238	1	\$ 60	3	\$ 1,693			
97385	76	\$ 3,306	39	\$ 5,970	37	\$ 24,425			
97386	427	\$ 32,535	272	\$ 52,220	491	\$ 493,590			
97388	29	\$ 1,237	26	\$ 3,462	15	\$ 12,028			
97389	49	\$ 3,045	23	\$ 4,057	36	\$ 38,602			
97392	25	\$ 2,296	27	\$ 3,624	38	\$ 51,117			
97405	2	\$ 271	2	\$ 467	3	\$ 799			
97408	27	\$ 2,011	7	\$ 1,118	23	\$ 16,061			
97410	7	\$ 322	33	\$ 6,383	32	\$ 38,924			
97411	41	\$ 5,202	27	\$ 6,940	19	\$ 27,963			
97414	5	\$ 287	3	\$ 894	3	\$ 2,494			
97417	58	\$ 3,229	28	\$ 6,678	88	\$ 94,541			
97420	799	\$ 63,594	593	\$ 122,321	866	\$ 827,909			
97423	209	\$ 13,408	155	\$ 27,671	229	\$ 194,210			
97424	260	\$ 16,248	150	\$ 25,357	252	\$ 173,701			
97426	93	\$ 5,544	93	\$ 12,243	116	\$ 78,479			
97429	13	\$ 976	13	\$ 1,780	19	\$ 18,624			
97432	10	\$ 924	9	\$ 1,810	11	\$ 13,870			
97442	43	\$ 3,698	58	\$ 14,985	79	\$ 82,523			
97443	70	\$ 7,300	38	\$ 8,781	53	\$ 59,062			
97446	115	\$ 7,365	67	\$ 11,102	108	\$ 82,421			
97447	25	\$ 1,539	7	\$ 970	32	\$ 24,833			
97448	164	\$ 10,085	112	\$ 16,048	125	\$ 93,405			
97456	56	\$ 3,987	33	\$ 5,201	57	\$ 55,067			
97457	285	\$ 18,689	173	\$ 30,557	345	\$ 333,190			
97458	118	\$ 9,233	63	\$ 10,416	131	\$ 114,622			
97459	301	\$ 22,575	168	\$ 34,852	280	\$ 255,384			
97462	48	\$ 2,888	28	\$ 4,305	56	\$ 60,951			
97466	39	\$ 2,299	22	\$ 4,232	46	\$ 36,172			
97469	68	\$ 4,392	35	\$ 7,213	94	\$ 89,024			
97470	681	\$ 40,339	386	\$ 58,326	886	\$ 753,857			
97471	620	\$ 38,251	339	\$ 60,852	580	\$ 546,801			
97479	274	\$ 14,892	193	\$ 28,705	325	\$ 303,156			
97484	3	\$ 320	3	\$ 589	14	\$ 10,782			
97486			1	\$ 209	3	\$ 3,041			
97494	1	\$ 101	1	\$ 160					
97495	45	\$ 2,127	26	\$ 3,887	42	\$ 28,333			
97496	147	\$ 9,561	86	\$ 15,522	228	\$ 202,152			
97497	51	\$ 5,198	36	\$ 16,791	58	\$ 114,352			
97501	1,006	\$ 62,200	579	\$ 92,414	1,358	\$ 1,288,042			
97502	607	\$ 45,977	331	\$ 64,357	729	\$ 785,920			
97503	416	\$ 31,962	185	\$ 34,824	435	\$ 427,206			
97504	713	\$ 44,931	681	\$ 97,386	1,096	\$ 1,024,822			
97520	107	\$ 11,232	59	\$ 18,209	121	\$ 164,843			
97522	20	\$ 1,363	10	\$ 1,758	31	\$ 33,886			
97523	258	\$ 36,568	153	\$ 46,565	332	\$ 570,992			
97524	502	\$ 42,231	233	\$ 47,894	459	\$ 485,435			

**COUNTS AND ARREARS ARE FORCED TO THE OLDEST ARREARS BUCKET.**

	RES								
	Days 31 60		Days 61 90		Days 91+		Grand Total		
	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
<b>TOTAL</b>	32,046	\$ 2,094,811	19,246	\$ 3,240,124	33,806	\$ 30,055,292	85,098	\$ 35,390,227	\$ 416
<b>ZIP</b>	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
97525	164	\$ 14,594	95	\$ 22,087	192	\$ 273,828			
97526	960	\$ 77,097	540	\$ 98,685	947	\$ 1,116,020			
97527	864	\$ 71,923	497	\$ 106,794	1,050	\$ 1,320,873			
97530	190	\$ 15,917	139	\$ 34,334	187	\$ 308,536			
97531	37	\$ 3,875	13	\$ 4,373	52	\$ 103,930			
97532	116	\$ 9,575	49	\$ 12,822	105	\$ 143,095			
97534	27	\$ 3,544	18	\$ 5,760	47	\$ 84,310			
97535	100	\$ 5,124	48	\$ 7,755	98	\$ 87,623			
97536	52	\$ 4,437	26	\$ 5,353	63	\$ 66,842			
97537	232	\$ 20,136	146	\$ 37,901	228	\$ 255,031			
97538	110	\$ 14,813	31	\$ 10,620	122	\$ 211,739			
97539	145	\$ 10,535	74	\$ 13,035	143	\$ 136,105			
97540	164	\$ 11,076	83	\$ 14,427	152	\$ 146,940			
97541	76	\$ 8,282	36	\$ 9,015	78	\$ 127,322			
97543	28	\$ 3,766	13	\$ 3,926	31	\$ 54,132			
97544	97	\$ 12,242	38	\$ 14,167	87	\$ 150,303			
97601	666	\$ 41,068	411	\$ 62,890	819	\$ 697,060			
97603	895	\$ 54,439	532	\$ 87,582	883	\$ 762,137			
97604	31	\$ 2,691	1	\$ 103					
97621	10	\$ 493	9	\$ 3,788	15	\$ 20,800			
97622	25	\$ 2,177	8	\$ 2,110	32	\$ 29,092			
97623	75	\$ 6,921	52	\$ 11,953	100	\$ 125,581			
97624	166	\$ 12,593	98	\$ 18,209	153	\$ 143,702			
97625	12	\$ 893	2	\$ 422	3	\$ 2,259			
97626	5	\$ 182	7	\$ 811	3	\$ 13,486			
97627	51	\$ 3,716	38	\$ 9,534	32	\$ 41,015			
97630	97	\$ 6,940	73	\$ 14,091	167	\$ 163,563			
97632	48	\$ 3,594	27	\$ 4,192	34	\$ 32,333			
97633	37	\$ 2,215	28	\$ 4,455	48	\$ 46,372			
97634	6	\$ 380	3	\$ 391	6	\$ 4,051			
97635	3	\$ 54	2	\$ 364	2	\$ 2,384			
97639	26	\$ 3,088	23	\$ 4,733	40	\$ 54,585			
97701	878	\$ 50,014	433	\$ 62,520	735	\$ 522,348			
97702	884	\$ 60,479	527	\$ 93,552	760	\$ 644,853			
97703	368	\$ 25,103	247	\$ 39,025	348	\$ 269,733			
97731	3	\$ 79	2	\$ 68	2	\$ 448			
97734	75	\$ 5,913	62	\$ 12,443	73	\$ 81,371			
97741	336	\$ 21,255	210	\$ 40,320	381	\$ 365,349			
97753	11	\$ 1,441	10	\$ 2,010	18	\$ 19,861			
97754	505	\$ 33,483	306	\$ 54,947	441	\$ 369,927			
97756	801	\$ 49,140	409	\$ 66,103	708	\$ 540,869			
97760	216	\$ 16,800	161	\$ 32,263	173	\$ 168,960			
97761	89	\$ 6,842	80	\$ 14,639	194	\$ 218,747			
97801	546	\$ 32,090	294	\$ 44,403	633	\$ 481,881			
97810	11	\$ 1,281	11	\$ 2,335	14	\$ 14,568			
97812	38	\$ 2,555	15	\$ 2,818	36	\$ 29,071			
97813	30	\$ 1,900	23	\$ 3,283	39	\$ 40,651			
97818	1	\$ 62			5	\$ 5,719			
97826	17	\$ 1,377	9	\$ 1,859	25	\$ 27,675			
97828	81	\$ 7,079	72	\$ 15,410	76	\$ 69,501			
97835	10	\$ 1,025	2	\$ 196	11	\$ 14,070			
97838	19	\$ 1,683	5	\$ 829	11	\$ 10,846			
97842	4	\$ 90	2	\$ 610	3	\$ 129			
97846	81	\$ 5,180	45	\$ 8,814	51	\$ 33,891			
97857	13	\$ 1,063	5	\$ 588	9	\$ 4,536			

**COUNTS AND ARREARS ARE FORCED TO THE OLDEST ARREARS BUCKET.**

	RES								
	Days 31 60		Days 61 90		Days 91+		Grand Total		
	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
<b>TOTAL</b>	32,046	\$ 2,094,811	19,246	\$ 3,240,124	33,806	\$ 30,055,292	85,098	\$ 35,390,227	\$ 416
ZIP	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
97862	69	\$ 5,064	41	\$ 9,287	87	\$ 112,694			
97868	21	\$ 1,571	52	\$ 6,949	61	\$ 55,845			
97875	25	\$ 1,828	46	\$ 5,701	60	\$ 70,665			
97882	156	\$ 9,994	89	\$ 11,866	209	\$ 138,852			
97885	27	\$ 1,723	24	\$ 3,378	40	\$ 47,449			
97886	19	\$ 1,152	14	\$ 2,540	37	\$ 36,095			
97058			1	\$ 205					
97301	1	\$ 64							
97636	1	\$ 33							



SMALL COM								
Days 31 60		Days 61 90		Days 91+		Grand Total		
Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
2,117	\$ 222,943	617	\$ 126,839	1,447	\$ 1,919,232	4,181	\$ 2,269,013	\$ 543
Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
1	\$ 30	1	\$ 71					
32	\$ 2,562	10	\$ 1,457	13	\$ 13,754			
4	\$ 212	1	\$ 127	2	\$ 687			
1	\$ 180	1	\$ 66					
1	\$ 18							
3	\$ 138							
2	\$ 112							
26	\$ 1,901	9	\$ 619	27	\$ 21,200			
8	\$ 750	3	\$ 291	6	\$ 4,267			
2	\$ 223	1	\$ 80	2	\$ 3,360			
45	\$ 2,866	8	\$ 898	33	\$ 45,127			
16	\$ 2,349	9	\$ 1,544	7	\$ 4,587			
5	\$ 172	2	\$ 3,671	2	\$ 1,273			
				1	\$ 905			
2	\$ 138	4	\$ 1,572	5	\$ 3,141			
				2	\$ 954			
59	\$ 7,664	7	\$ 2,938	47	\$ 62,983			
16	\$ 2,633	7	\$ 797	10	\$ 11,239			
33	\$ 4,145	10	\$ 2,000	23	\$ 49,864			
5	\$ 391							
9	\$ 1,835	3	\$ 238	8	\$ 6,268			
21	\$ 2,944	7	\$ 2,034	16	\$ 32,184			
15	\$ 751	4	\$ 407	20	\$ 25,033			
67	\$ 8,327	22	\$ 3,153	59	\$ 97,221			
13	\$ 1,585	5	\$ 1,040	19	\$ 29,470			
1	\$ 22			1	\$ 834			
20	\$ 1,495	6	\$ 1,213	7	\$ 9,913			
3	\$ 156							
2	\$ 362							
3	\$ 288			1	\$ 719			
46	\$ 3,986	7	\$ 1,531	24	\$ 35,409			
32	\$ 3,762	20	\$ 5,765	23	\$ 34,074			
14	\$ 1,624	1	\$ 29	3	\$ 1,431			
4	\$ 428	2	\$ 202	5	\$ 4,010			
		1	\$ 191					
14	\$ 2,515	8	\$ 1,307	13	\$ 25,396			
39	\$ 2,325	4	\$ 505	22	\$ 30,014			
		1	\$ 29					
20	\$ 2,152	5	\$ 1,376	7	\$ 7,427			
1	\$ 18							
8	\$ 455	2	\$ 144	5	\$ 3,104			
		1	\$ 518	1	\$ 468			
32	\$ 2,631	2	\$ 205	12	\$ 8,394			
6	\$ 772	3	\$ 547	8	\$ 10,332			
39	\$ 2,647	10	\$ 1,200	17	\$ 10,333			
7	\$ 279	1	\$ 296	3	\$ 2,703			
11	\$ 649	3	\$ 385					
2	\$ 45	1	\$ 96					

SMALL COM								
Days 31 60		Days 61 90		Days 91+		Grand Total		
Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
2,117	\$ 222,943	617	\$ 126,839	1,447	\$ 1,919,232	4,181	\$ 2,269,013	\$ 543
Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
32	\$ 4,742	16	\$ 3,757	15	\$ 20,916			
10	\$ 2,340	4	\$ 874	4	\$ 884			
10	\$ 366	3	\$ 550	5	\$ 1,357			
3	\$ 187	1	\$ 88	2	\$ 450			
5	\$ 603			4	\$ 1,738			
				3	\$ 3,623			
12	\$ 867	3	\$ 218	5	\$ 6,878			
2	\$ 110			1	\$ 2,045			
1	\$ 47	1	\$ 73	3	\$ 1,212			
22	\$ 2,571	9	\$ 871	10	\$ 18,186			
		1	\$ 35					
2	\$ 98	1	\$ 7					
1	\$ 123			2	\$ 6,940			
				1	\$ 108			
		1	\$ 302	4	\$ 16,022			
4	\$ 867							
2	\$ 93	1	\$ 292	1	\$ 300			
4	\$ 1,095	1	\$ 96	3	\$ 1,650			
28	\$ 3,556	14	\$ 3,516	37	\$ 39,773			
13	\$ 1,690	3	\$ 245	7	\$ 8,658			
12	\$ 548	4	\$ 559	5	\$ 9,207			
5	\$ 353	5	\$ 1,121	4	\$ 687			
1	\$ 102	2	\$ 589					
1	\$ 154			1	\$ 247			
1	\$ 312			10	\$ 14,007			
5	\$ 74	1	\$ 38	3	\$ 1,393			
				3	\$ 625			
1	\$ 10			3	\$ 3,878			
13	\$ 458	3	\$ 817	4	\$ 8,133			
3	\$ 311	2	\$ 58	2	\$ 4,092			
12	\$ 980	3	\$ 460	13	\$ 15,981			
10	\$ 778			6	\$ 3,402			
4	\$ 395	3	\$ 632	8	\$ 5,644			
5	\$ 216	2	\$ 1,130	1	\$ 855			
2	\$ 94							
3	\$ 362	2	\$ 341	2	\$ 634			
73	\$ 6,407	19	\$ 3,081	47	\$ 61,568			
29	\$ 3,105	8	\$ 1,605	12	\$ 22,023			
19	\$ 1,969	11	\$ 1,362	19	\$ 22,722			
1	\$ 24	2	\$ 132	7	\$ 7,842			
1	\$ 136							
4	\$ 128	3	\$ 247	9	\$ 3,800			
1	\$ 12	1	\$ 381	12	\$ 18,098			
64	\$ 8,648	17	\$ 3,650	70	\$ 103,977			
43	\$ 6,256	15	\$ 3,927	34	\$ 36,662			
33	\$ 4,676	6	\$ 3,612	13	\$ 13,954			
32	\$ 5,121	17	\$ 1,346	19	\$ 16,383			
23	\$ 4,675	1	\$ 58	8	\$ 7,677			
				1	\$ 101			
49	\$ 7,084	11	\$ 3,316	20	\$ 32,227			
31	\$ 3,327	7	\$ 2,362	22	\$ 28,201			

SMALL COM								
Days 31 60		Days 61 90		Days 91+		Grand Total		
Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
2,117	\$ 222,943	617	\$ 126,839	1,447	\$ 1,919,232	4,181	\$ 2,269,013	\$ 543
Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
7	\$ 833	2	\$ 566	7	\$ 25,761			
57	\$ 4,753	15	\$ 6,800	56	\$ 65,914			
39	\$ 4,356	15	\$ 4,567	35	\$ 47,425			
16	\$ 1,613	9	\$ 1,256	17	\$ 26,007			
6	\$ 759			1	\$ 624			
12	\$ 1,675	4	\$ 511	6	\$ 4,320			
5	\$ 859	1	\$ 416					
8	\$ 658	3	\$ 393	3	\$ 3,621			
1	\$ 32	1	\$ 111	1	\$ 3,203			
6	\$ 261	2	\$ 1,352	18	\$ 37,804			
8	\$ 525	4	\$ 1,587	11	\$ 16,172			
6	\$ 770	3	\$ 230	7	\$ 10,001			
4	\$ 181	1	\$ 793	4	\$ 6,899			
4	\$ 210	2	\$ 113	2	\$ 3,218			
3	\$ 903			1	\$ 758			
10	\$ 1,263	2	\$ 297	7	\$ 13,814			
40	\$ 4,226	14	\$ 1,744	35	\$ 58,521			
47	\$ 4,962	19	\$ 3,316	61	\$ 118,309			
14	\$ 2,092			1	\$ 70			
3	\$ 143			3	\$ 2,166			
5	\$ 253			1	\$ 2,996			
20	\$ 1,564	5	\$ 362	6	\$ 2,819			
20	\$ 1,539	3	\$ 447	8	\$ 12,632			
1	\$ 3	1	\$ 46	1	\$ 1,438			
1	\$ 18							
4	\$ 424	1	\$ 107	1	\$ 589			
8	\$ 1,428	5	\$ 1,153	15	\$ 33,593			
9	\$ 203	5	\$ 518	5	\$ 1,222			
4	\$ 259	2	\$ 221	4	\$ 9,020			
3	\$ 110							
		1	\$ 250	1	\$ 351			
75	\$ 8,234	12	\$ 2,653	20	\$ 47,741			
44	\$ 5,311	8	\$ 1,463	28	\$ 39,426			
58	\$ 5,756	10	\$ 1,714	10	\$ 15,077			
3	\$ 64			2	\$ 1,754			
29	\$ 3,386	5	\$ 647	13	\$ 11,389			
1	\$ 129	3	\$ 763	2	\$ 5,001			
43	\$ 4,106	11	\$ 1,871	17	\$ 15,350			
38	\$ 2,679	10	\$ 2,124	44	\$ 34,828			
12	\$ 1,996	4	\$ 539	2	\$ 1,127			
2	\$ 42	2	\$ 339	5	\$ 11,770			
48	\$ 2,842	11	\$ 3,365	31	\$ 33,295			
3	\$ 190			1	\$ 250			
1	\$ 19	3	\$ 693	1	\$ 2,033			
				1	\$ 115			
6	\$ 333	7	\$ 1,505	6	\$ 2,131			
1	\$ 376			1	\$ 3,227			
3	\$ 102							
3	\$ 178			1	\$ 694			
20	\$ 1,476	4	\$ 166	7	\$ 2,022			
5	\$ 124			1	\$ 90			

SMALL COM								
Days 31 60		Days 61 90		Days 91+		Grand Total		
Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
2,117	\$ 222,943	617	\$ 126,839	1,447	\$ 1,919,232	4,181	\$ 2,269,013	\$ 543
Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
12	\$ 2,231	2	\$ 97	7	\$ 5,238			
				4	\$ 2,074			
3	\$ 116	2	\$ 111	1	\$ 127			
11	\$ 1,553	4	\$ 1,136	4	\$ 2,124			
3	\$ 213	3	\$ 206					
				1	\$ 245			

Disconnection Communications	
August	
Customer Class	# of Customers
PDN	3,401
FNL	1,843
FFN	1,040
<b>Total</b>	<b>6,284</b>

	August
Customer Class	# of Customers
Commercial	65
Industrial	2
Irrigation	0
Lighting	0
Residential	0
<b>Total</b>	<b>67</b>

	August
Customer Class	# of Customers
Commercial	37
Industrial	1
Irrigation	0
Lighting	0
Residential	0
<b>Total</b>	<b>38*</b>

\* Counts are only for customers disconnect AND reconnected in the same month only

<i>As of 08/18/21</i>	Paid	Committed	% Committed Assistance	Customer Arrears	# Customers	% Customer	Average Customer Payment
Extended Payment Grant	\$1,176,566	\$2,299,707	28%	\$6,156,787	2,732	16%	\$431
Instant Grant	\$5,680,604	\$5,782,111	72%	\$9,461,402	14,327	84%	\$396
<b>Total</b>	<b>\$6,857,170</b>	<b>\$8,081,818</b>	<b>100%</b>	<b>\$15,618,189</b>	<b>17,059</b>	<b>100%</b>	<b>\$402</b>

Total Program Funds	\$12,681,000
Total Committed Funds	\$8,081,818
Available Funds	<b>\$4,599,182</b>



PacifiCorp	December	January	February	March	April	May	June	July	August
Small Commercial Customers	210,727	211,481	212,141	212,626	213,280	213,760	213,435	213,554	213,516
Small Commercial Disconnects	15	21	34	66	43	103	131	100	96
Disconnects as Percentage of Small Commercial Customers	0.01%	0.01%	0.02%	0.03%	0.02%	0.05%	0.06%	0.05%	0.04%

\*\* changed definition of "Small Commercial" to Non Residential use customers using no more than 30kW per month.

Oregon	December	January	February	March	April	May	June	July	August
Small Commercial Customers	67,512	67,829	68,010	68,193	68,414	68,557	68,550	68,638	68,528
Small Commercial Disconnects	0	0	0	0	0	82	96	76	65
Disconnects as Percentage of Small Commercial Customers	0.00%	0.00%	0.00%	0.00%	0.00%	0.12%	0.14%	0.11%	0.09%

\*\* changed definition of "Small Commercial" to Non Residential use customers using no more than 30kW per month.

Oregon - 2021	January	February	March	April	May	June	July	August	September	October	November	December
Small Commercial Customers	67,829	68,010	68,193	68,414	68,557	68,550	68,638	68,528				
Small Commercial Disconnects	0	0	0	0	82	96	76	65				
Disconnects as Percentage of Small Commercial Customers	0.00%	0.00%	0.00%	0.00%	0.12%	0.14%	0.11%	0.09%				

\*\* changed definition of "Small Commercial" to Non Residential use customers using no more than 30kW per month.

Oregon - 2020	January	February	March	April	May	June	July	August	September	October	November	December
Small Commercial Customers	66,623	66,844	66,732	66,646	66,954	66,926	67,053	67,144	66,931	67,234	67,346	67,512
Small Commercial Disconnects	128	133	42	0	0	0	0	0	0	0	0	0
Disconnects as Percentage of Small Commercial Customers	0.19%	0.20%	0.06%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%

\*\* changed definition of "Small Commercial" to Non Residential use customers using no more than 30kW per month.

Oregon - 2019	January	February	March	April	May	June	July	August	September	October	November	December
Small Commercial Customers	65,892	66,073	66,156	66,138	66,167	66,415	66,332	66,410	66,394	66,661	66,822	66,652
Small Commercial Disconnects	88	38	77	88	112	84	107	103	81	127	62	78
Disconnects as Percentage of Small Commercial Customers	0.13%	0.06%	0.12%	0.13%	0.17%	0.13%	0.16%	0.16%	0.12%	0.19%	0.09%	0.12%

\*\* changed definition of "Small Commercial" to Non Residential use customers using no more than 30kW per month.

Oregon - 2018	January	February	March	April	May	June	July	August	September	October	November	December
Small Commercial Customers	65,302	65,381	65,467	65,525	65,444	65,637	65,664	65,614	65,817	65,484	65,910	65,883
Small Commercial Disconnects	35	30	14	18	24	4	12	15	32	56	34	31
Disconnects as Percentage of Small Commercial Customers	0.05%	0.05%	0.02%	0.03%	0.04%	0.01%	0.02%	0.02%	0.05%	0.09%	0.05%	0.05%

\*\* changed definition of "Small Commercial" to Non Residential use customers using no more than 30kW per month.