



e-FILING REPORT COVER SHEET

COMPANY NAME: PacifiCorp d/b/a Pacific Power

DOES REPORT CONTAIN CONFIDENTIAL INFORMATION? No Yes If yes, submit a redacted public version (or a cover letter) by email. Submit the confidential information as directed in OAR 860-001-0070 or the terms of an applicable protective order.

Select report type: RE (Electric) RG (Gas) RW (Water) RT (Telecommunications)
 RO (Other, for example, industry safety information)

Did you previously file a similar report? No Yes, report docket number:

Report is required by: OAR

Statute

Order Order No. 20-401

Note: A one-time submission required by an order is a compliance filing and not a report (file compliance in the applicable docket)

Other

(For example, federal regulations, or requested by Staff)

Is this report associated with a specific docket/case? No Yes, docket number:

List Key Words for this report. We use these to improve search results.

Monthly COVID-19 Credit and Collections Report

Send the completed Cover Sheet and the Report in an email addressed to PUC.FilingCenter@state.or.us

Send confidential information, voluminous reports, or energy utility Results of Operations Reports to PUC Filing Center, PO Box 1088, Salem, OR 97308-1088 or by delivery service to 201 High Street SE Suite 100, Salem, OR 97301.

February 22, 2021

VIA ELECTRONIC FILING

Public Utility Commission of Oregon
Attn: Filing Center
201 High Street SE, Suite 100
Salem, OR 97301-3398

**RE: RE 189—PacifiCorp’s COVID-19 Credit and Collections Report—Monthly Report
for January 2021**

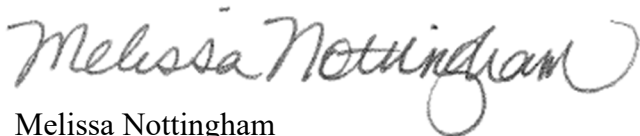
On November 5, 2020, the Public Utility Commission of Oregon (Commission) issued Order No. 20-401 approving the November 3, 2020 Stipulated Agreement on the Effects of the COVID-19 Pandemic on Energy Utility Customers (Stipulated Agreement) filed by parties in docket UM 2114. In compliance with the reporting requirements outlined in Attachment A of the Stipulated Agreement, Energy Utilities Reporting Requirements, PacifiCorp d/b/a Pacific Power (PacifiCorp or the Company) hereby submits its monthly COVID-19 credit and collections data report for the month of January 2021.

PacifiCorp is unable to provide payment plan information as requested in section (C) & (D) of the reporting requirements by zip code. Zip code information is obtained using metered service agreement information. Payment plans, however, are done at the customer account level and may contain more than one metered service, and more than one zip code. By reporting payment plans by zip code there would be duplication in the data. As such, the Company is reporting payment plan information at the account level with no zip codes.

PacifiCorp was requested by staff to modify the data reported in section (J) Arrearages to provide a unique customer count for each arrearage bucket. To accommodate this request, customers and their corresponding arrears will be counted once into the oldest arrears bucket. This will mean the corresponding dollar amounts in each bucket will not align with the aging dollars, but will provide a unique customer count without duplication.

If you have any questions regarding this report, please contact Jason Hoffman at (503) 331-4474.

Sincerely,



Melissa Nottingham
Manager, Customer Advocacy & Tariff Policy

Enclosure

PacifiCorp

**Monthly COVID-19 Credit and Collections Report
January 2021**

	January
Customer Class	# of Customers
Commercial	56,760
Industrial	1,365
Irrigation	5,083
Lighting	52
Residential	543,622
Total	606,882

January					
	Commercial	Industrial	Irrigation	Lighting	Residential
	COM	IND	IRG	PSH	RES
97016	7				13
97029	28		3		114
97031	1004	13	43	3	6504
97033	7				18
97039	59	1	4		204
97040	55	1	23		506
97041	2				19
97050	37		6	2	94
97058	3				28
97065	53		5	1	229
97102	25		1		444
97103	1044	34	3		7916
97110	246	3			1898
97121	57	1			718
97138	868	11			6844
97145	4				49
97146	425	15	5		3624
97201	129				2170
97203	1	1			
97204	47				1
97205	359				2349
97207	1				
97209	67				87
97211	1100	18	1		15128
97212	483				12147
97213	662	6			11093
97214	2				
97215	62				613
97216	206	2			2353
97217	489	9			6063
97218	657	18			6363
97219	1				
97220	1410	31			13209
97222	1				
97223	1				
97227	496	16			2594
97230	50				456
97232	551	3			4387
97233	4				2
97238	3				
97250	14				1
97252	2				
97253	1				
97254	3				

January					
	Commercial	Industrial	Irrigation	Lighting	Residential
	COM	IND	IRG	PSH	RES
97301	1		1		5
97302	2		3		10
97304	22				135
97306	11		4		83
97308	2				
97317	32		2		372
97321	1260	50	105	1	12535
97322	894	35	27		14614
97325	184	9	62		2601
97327	111	2	17		1068
97329	7				71
97330	1056	15	24		15707
97331	4				
97333	759	29	63	1	10804
97335	11				73
97336	7				46
97338	672	7	16		9157
97344	34		1		438
97345	18	1			169
97346	87				278
97347	7				6
97348	104	2	19		546
97351	424	6	52		4281
97352	206	6	72		2168
97355	896	17	83		9778
97358	110	19	2		804
97360	91	1			899
97361	32		5		104
97364	8				320
97365					1
97367	782	8		1	7482
97368	131				1665
97369					1
97370	213	10	5	1	2452
97371	94	2	13		207
97373	1				
97374	160	4	71		1428
97377	82	2	9		321
97383	381	13	30		3911
97384	16	1			51
97385	102		5	1	1229
97386	461	15	25		5784
97388	71			1	1157
97389	151	3	11		670

January					
	Commercial	Industrial	Irrigation	Lighting	Residential
	COM	IND	IRG	PSH	RES
97392	48		39		555
97401	1				
97405	44	6			29
97407					1
97408	80	1	2		475
97410	66	1	15		366
97411	42	1	28		525
97414	16	2	10		81
97417	164		19	2	1023
97420	1269	59	11		12423
97423	311	6	19		2734
97424	417	12	1		3693
97426	161	6			1404
97429	38		19		351
97432	21	1	5		173
97442	147	4	23		954
97443	114	1	20		944
97446	145	9	24		1590
97447	59				299
97448	249	11	9		2007
97456	101	1	31		774
97457	385	17	88	1	4419
97458	197	12	24		1535
97459	558	9	1		4989
97462	77	1	7		623
97466	45	4	6		420
97469	130	9	17		1122
97470	1538	41	67	1	9280
97471	859	14	77		10803
97475					1
97476					4
97479	392	8	1	1	3656
97484	36	1	4		120
97486	13	1	11		27
97494	11	2			25
97495	32		1		780
97496	211	2	18		2955
97497	90	1	9		582
97501	2120	47	125	2	18602
97502	1205	33	104	1	12053
97503	440	64	41		4385
97504	1968	18	31	1	21320
97520	332	4	54	2	1825
97522	38	1	1		254

January					
	Commercial	Industrial	Irrigation	Lighting	Residential
	COM	IND	IRG	PSH	RES
97523	429	12	43		2871
97524	508	17	99	3	6510
97525	190	3	33		2312
97526	1888	51	46	1	16090
97527	1096	20	146		15565
97530	431	4	96	1	3703
97531	42	2	7		275
97532	161	4	7		1130
97534	30	2	1		308
97535	205	3	1		1765
97536	74	1	1		542
97537	277	5	49		3410
97538	109	2	21		917
97539	164	1	3		1685
97540	215	1	36		3076
97541	63		17		697
97543	34		4		337
97544	124		40		960
97601	1286	28	163	3	11155
97603	1511	36	384	2	13701
97604	4				17
97621	42	1	32		153
97622	61	2	23		268
97623	181	2	142		1037
97624	235	3	67		1836
97625	26		21		88
97626	41	1	8		97
97627	71	1	18		520
97630	325	16	9	1	1800
97632	166	3	129		560
97633	167	1	100		607
97634	18		10		107
97635	8		2		57
97636					1
97637	1				
97639	37		32		283
97701	1891	52	70	1	14476
97702	1868	32	10	2	19034
97703	1432	6	110		13300
97707	1				
97731	33				106
97734	146	14	93		1274
97741	578	25	99	2	4416
97753	56		43		377

January					
	Commercial	Industrial	Irrigation	Lighting	Residential
	COM	IND	IRG	PSH	RES
97754	930	31	276	1	7308
97756	1578	57	72		13275
97760	181	1	50		3242
97761	127	7	2	1	772
97801	1186	18	76	8	8479
97810	46	1	8		218
97812	120	1	5	2	357
97813	90		2		600
97818	43	2	40		33
97826	51	1	5		302
97828	327	8	60		1565
97835	45		1		141
97838	69	4	31		236
97842	31		15		132
97846	306	7	61		1396
97857	37	1	16		280
97862	222	2	265		1085
97868	110	1	54		870
97875	83	3	18		868
97882	186	11	4		2142
97885	129	4	18		699
97886	45	4	6	1	349

	January
Customer Class	# of Customers
Commercial	0
Industrial	0
Irrigation	0
Lighting	0
Residential	0
Total	0

C

Active Payment Plans	
	January
Customer Class	# of Customers
Commercial	543
Industrial	13
Irrigation	33
Residential	17302
Total	17891

D

New Payment Plans	
	January
Customer Class	# of Customers
Commercial	136
Industrial	2
Irrigation	1
Residential	2575
Total	2714

COUNTS AND ARREARS ARE FORCED AT THE OLDEST ARREARS BUCKET

Residential	
January	
Total Arrears	\$30,465,663.33
Total Customers	77,160
Average Arrears	\$394.84

Small Commercial	
January	
Total Arrears	\$2,602,437.03
Total Customers	4,298
Average Arrears	\$605.50

COUNTS AND ARREARS ARE FORCED TO THE OLDEST ARREARS BUCKET.

Commercial									
Zip Code	Days 31 60		Days 61 90		Days 91+		Total		
	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Average
97029	1	\$134.35					1	\$134.35	\$134.35
97031	26	\$3,669.39	10	\$2,464.12	24	\$24,020.38	60	\$30,153.89	\$502.56
97033							0	\$0.00	
97039	1	\$480.51	1	\$364.06	2	\$703.73	4	\$1,548.30	\$387.08
97040	2	\$42.22			1	\$495.27	3	\$537.49	\$179.16
97041							0	\$0.00	
97050							0	\$0.00	
97058							0	\$0.00	
97065			1	\$28.79			1	\$28.79	\$28.79
97102	1	\$90.97					1	\$90.97	\$90.97
97103	23	\$2,982.86	7	\$1,035.56	33	\$30,513.55	63	\$34,531.97	\$548.13
97110	8	\$1,007.37	1	\$188.65	9	\$8,300.81	18	\$9,496.83	\$527.60
97121	5	\$320.35			2	\$3,216.81	7	\$3,537.16	\$505.31
97138	38	\$5,863.51	16	\$4,942.38	35	\$54,762.68	89	\$65,568.57	\$736.73
97145							0	\$0.00	
97146	19	\$3,673.88	5	\$537.31	9	\$4,470.40	33	\$8,681.59	\$263.08
97201	6	\$3,289.74	1	\$81.76	3	\$5,642.53	10	\$9,014.03	\$901.40
97204					4	\$4,079.51	4	\$4,079.51	\$1,019.88
97205	6	\$1,778.68	4	\$1,354.54	9	\$9,808.37	19	\$12,941.59	\$681.14
97209	1	\$59.47			2	\$5,214.77	3	\$5,274.24	\$1,758.08
97211	44	\$8,116.68	15	\$7,470.03	54	\$69,260.33	113	\$84,847.04	\$750.86
97212	22	\$3,538.00	7	\$2,458.56	22	\$26,156.80	51	\$32,153.36	\$630.46
97213	14	\$1,678.06	8	\$1,792.79	38	\$67,854.20	60	\$71,325.05	\$1,188.75
97214					1	\$839.82	1	\$839.82	\$839.82
97215	3	\$469.48			1	\$426.17	4	\$895.65	\$223.91
97216	3	\$645.85	3	\$1,065.63	9	\$6,974.91	15	\$8,686.39	\$579.09
97217	8	\$449.08	8	\$1,183.94	20	\$30,700.29	36	\$32,333.31	\$898.15
97218	23	\$3,446.15	8	\$3,658.21	28	\$33,193.76	59	\$40,298.12	\$683.02
97220	44	\$10,247.31	16	\$8,104.94	67	\$94,755.63	127	\$113,107.88	\$890.61
97227	19	\$2,368.38	13	\$4,515.87	14	\$25,353.93	46	\$32,238.18	\$700.83
97230	2	\$177.95					2	\$177.95	\$88.98

COUNTS AND ARREARS ARE FORCED TO THE OLDEST ARREARS BUCKET.

Commercial									
Zip Code	Days 31 60		Days 61 90		Days 91+		Count	Total	
	Count	Arrears	Count	Arrears	Count	Arrears		Arrears	Average
97232	11	\$1,255.50	5	\$1,589.42	16	\$17,433.88	32	\$20,278.80	\$633.71
97233							0	\$0.00	
97301	1	\$37.08					1	\$37.08	\$37.08
97302							0	\$0.00	
97304			1	\$35.88	1	\$200.18	2	\$236.06	\$118.03
97306							0	\$0.00	
97317	2	\$383.60					2	\$383.60	\$191.80
97321	34	\$5,005.80	9	\$3,365.92	31	\$35,281.62	74	\$43,653.34	\$589.91
97322	37	\$9,443.04	6	\$1,409.75	25	\$36,248.58	68	\$47,101.37	\$692.67
97325	8	\$951.96	4	\$503.06	4	\$2,425.98	16	\$3,881.00	\$242.56
97327	4	\$732.80	3	\$127.04	4	\$4,148.53	11	\$5,008.37	\$455.31
97329			1	\$191.11			1	\$191.11	\$191.11
97330	24	\$2,943.26	3	\$2,851.99	17	\$30,298.82	44	\$36,094.07	\$820.32
97333	26	\$3,650.33	13	\$6,832.58	19	\$39,587.74	58	\$50,070.65	\$863.29
97335							0	\$0.00	
97336	1	\$277.02					1	\$277.02	\$277.02
97338	22	\$3,494.82	8	\$1,188.78	11	\$7,164.83	41	\$11,848.43	\$288.99
97344	1	\$24.14					1	\$24.14	\$24.14
97345	1	\$154.44					1	\$154.44	\$154.44
97346	14	\$1,137.23	3	\$1,043.01	3	\$2,600.36	20	\$4,780.60	\$239.03
97347	2	\$114.12					2	\$114.12	\$57.06
97348	2	\$17.98	1	\$26.79			3	\$44.77	\$14.92
97351	17	\$1,871.89	3	\$231.23	17	\$18,154.64	37	\$20,257.76	\$547.51
97352	8	\$1,093.17	4	\$693.08	7	\$10,677.04	19	\$12,463.29	\$655.96
97355	27	\$3,067.71	13	\$3,593.47	24	\$17,317.25	64	\$23,978.43	\$374.66
97358	4	\$408.94	1	\$240.21	4	\$2,779.02	9	\$3,428.17	\$380.91
97360	4	\$201.02	3	\$667.30	2	\$2,840.10	9	\$3,708.42	\$412.05
97361	2	\$203.93			1	\$1,127.25	3	\$1,331.18	\$443.73
97364	1	\$25.22					1	\$25.22	\$25.22
97367	39	\$8,211.39	10	\$2,113.17	21	\$20,413.57	70	\$30,738.13	\$439.12
97368	8	\$529.01			6	\$9,626.54	14	\$10,155.55	\$725.40

COUNTS AND ARREARS ARE FORCED TO THE OLDEST ARREARS BUCKET.

Commercial									
Zip Code	Days 31 60		Days 61 90		Days 91+		Count	Total	
	Count	Arrears	Count	Arrears	Count	Arrears		Arrears	Average
97369							0	\$0.00	
97370	10	\$2,225.45	4	\$584.11	3	\$740.30	17	\$3,549.86	\$208.82
97371	5	\$699.35					5	\$699.35	\$139.87
97374	5	\$1,301.75	3	\$213.07	3	\$2,966.57	11	\$4,481.39	\$407.40
97377					3	\$3,607.75	3	\$3,607.75	\$1,202.58
97383	5	\$341.98	2	\$167.14	6	\$13,651.13	13	\$14,160.25	\$1,089.25
97384					1	\$808.77	1	\$808.77	\$808.77
97385	5	\$394.99			2	\$844.54	7	\$1,239.53	\$177.08
97386	15	\$3,647.45	11	\$1,771.79	10	\$18,556.66	36	\$23,975.90	\$666.00
97388					1	\$73.51	1	\$73.51	\$73.51
97389			1	\$65.84	1	\$300.87	2	\$366.71	\$183.36
97392	2	\$18.10			1	\$59.40	3	\$77.50	\$25.83
97405			2	\$793.74	2	\$1,264.62	4	\$2,058.36	\$514.59
97408			1	\$99.17			1	\$99.17	\$99.17
97410			4	\$63.94	2	\$86.76	6	\$150.70	\$25.12
97411	5	\$1,397.20					5	\$1,397.20	\$279.44
97414	1	\$57.73	2	\$383.39			3	\$441.12	\$147.04
97417	5	\$2,166.56	1	\$45.72	8	\$5,948.50	14	\$8,160.78	\$582.91
97420	39	\$7,692.60	9	\$1,505.35	34	\$45,334.23	82	\$54,532.18	\$665.03
97423	15	\$2,227.43	11	\$1,987.61	7	\$9,304.62	33	\$13,519.66	\$409.69
97424	14	\$4,084.33	8	\$1,880.96	12	\$12,639.00	34	\$18,604.29	\$547.19
97426	11	\$1,055.58	4	\$618.70	6	\$2,674.37	21	\$4,348.65	\$207.08
97429			3	\$101.68			3	\$101.68	\$33.89
97432	1	\$112.16					1	\$112.16	\$112.16
97442			4	\$495.58	10	\$11,531.46	14	\$12,027.04	\$859.07
97443	3	\$471.78			4	\$5,462.34	7	\$5,934.12	\$847.73
97446	1	\$11.35	1	\$215.21	3	\$1,621.30	5	\$1,847.86	\$369.57
97447	5	\$1,645.84	1	\$28.11	2	\$2,543.12	8	\$4,217.07	\$527.13
97448	10	\$1,550.04	2	\$548.29	6	\$6,643.28	18	\$8,741.61	\$485.65
97456	6	\$973.55			4	\$3,859.31	10	\$4,832.86	\$483.29
97457	16	\$1,412.62	8	\$924.28	10	\$11,828.88	34	\$14,165.78	\$416.64

COUNTS AND ARREARS ARE FORCED TO THE OLDEST ARREARS BUCKET.

Commercial									
Zip Code	Days 31 60		Days 61 90		Days 91+		Total		
	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Average
97458	9	\$1,918.14	2	\$334.67	8	\$7,381.47	19	\$9,634.28	\$507.07
97459	4	\$518.14	2	\$340.91	10	\$7,722.34	16	\$8,581.39	\$536.34
97462	7	\$1,981.22	2	\$334.93	2	\$1,234.77	11	\$3,550.92	\$322.81
97466	1	\$69.88			1	\$610.32	2	\$680.20	\$340.10
97469	6	\$914.68	3	\$1,306.13	1	\$109.20	10	\$2,330.01	\$233.00
97470	64	\$11,374.73	19	\$7,300.97	58	\$59,898.37	141	\$78,574.07	\$557.26
97471	20	\$3,255.69	5	\$1,063.60	14	\$20,815.28	39	\$25,134.57	\$644.48
97476							0	\$0.00	
97479	21	\$1,830.39	13	\$3,464.22	20	\$19,890.34	54	\$25,184.95	\$466.39
97484	1	\$24.22			4	\$4,831.85	5	\$4,856.07	\$971.21
97486							0	\$0.00	
97494					1	\$1,193.62	1	\$1,193.62	\$1,193.62
97495					2	\$2,201.51	2	\$2,201.51	\$1,100.76
97496	6	\$398.11	1	\$54.06	8	\$1,176.23	15	\$1,628.40	\$108.56
97497	2	\$320.73	4	\$1,273.51	8	\$10,331.37	14	\$11,925.61	\$851.83
97501	62	\$17,209.90	16	\$4,053.77	75	\$104,325.12	153	\$125,588.79	\$820.84
97502	46	\$10,343.31	14	\$3,307.72	45	\$48,196.26	105	\$61,847.29	\$589.02
97503	20	\$4,475.10	8	\$2,947.03	13	\$23,519.20	41	\$30,941.33	\$754.67
97504	19	\$2,152.77	18	\$1,726.34	40	\$29,046.52	77	\$32,925.63	\$427.61
97520	12	\$2,683.93	3	\$430.07	8	\$6,824.35	23	\$9,938.35	\$432.10
97522	2	\$590.17			1	\$398.31	3	\$988.48	\$329.49
97523	35	\$6,544.87	12	\$3,431.41	33	\$40,323.06	80	\$50,299.34	\$628.74
97524	28	\$5,331.52	7	\$2,318.30	22	\$29,015.71	57	\$36,665.53	\$643.25
97525	11	\$1,933.25	3	\$1,815.64	9	\$16,793.70	23	\$20,542.59	\$893.16
97526	50	\$10,500.88	19	\$5,942.51	73	\$64,125.78	142	\$80,569.17	\$567.39
97527	35	\$3,314.35	12	\$4,488.23	50	\$58,205.97	97	\$66,008.55	\$680.50
97530	21	\$2,653.29	5	\$1,111.95	16	\$28,262.11	42	\$32,027.35	\$762.56
97531	1	\$35.16	1	\$897.41	3	\$2,675.97	5	\$3,608.54	\$721.71
97532	4	\$384.85	7	\$1,898.90	6	\$4,370.73	17	\$6,654.48	\$391.44
97534	1	\$610.77	2	\$87.24	1	\$543.10	4	\$1,241.11	\$310.28
97535	9	\$1,187.35	1	\$298.38	3	\$5,604.47	13	\$7,090.20	\$545.40

COUNTS AND ARREARS ARE FORCED TO THE OLDEST ARREARS BUCKET.

Commercial									
Zip Code	Days 31 60		Days 61 90		Days 91+		Total		
	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Average
97536	3	\$630.05			2	\$1,117.34	5	\$1,747.39	\$349.48
97537	11	\$3,072.24	5	\$1,129.65	16	\$32,710.94	32	\$36,912.83	\$1,153.53
97538	5	\$796.68	6	\$1,130.88	11	\$20,266.38	22	\$22,193.94	\$1,008.82
97539	8	\$1,359.00	5	\$1,345.66	5	\$4,064.71	18	\$6,769.37	\$376.08
97540	9	\$700.41	3	\$1,628.09	4	\$9,122.16	16	\$11,450.66	\$715.67
97541	2	\$476.17			1	\$2,259.84	3	\$2,736.01	\$912.00
97543	3	\$416.08	1	\$266.78	2	\$4,195.78	6	\$4,878.64	\$813.11
97544	14	\$2,324.52	6	\$2,679.10	9	\$16,321.71	29	\$21,325.33	\$735.36
97601	26	\$5,168.89	14	\$2,359.56	57	\$59,723.13	97	\$67,251.58	\$693.32
97603	48	\$7,129.26	17	\$5,151.09	42	\$91,030.22	107	\$103,310.57	\$965.52
97621	1	\$198.45			3	\$2,055.74	4	\$2,254.19	\$563.55
97622	2	\$63.12	4	\$337.46	1	\$3,520.41	7	\$3,920.99	\$560.14
97623	17	\$1,379.15			9	\$6,009.01	26	\$7,388.16	\$284.16
97624	17	\$4,467.68	1	\$90.52	10	\$11,968.67	28	\$16,526.87	\$590.25
97625	1	\$1.00			1	\$803.95	2	\$804.95	\$402.48
97626			1	\$58.63			1	\$58.63	\$58.63
97627	3	\$68.54	2	\$253.84	1	\$131.94	6	\$454.32	\$75.72
97630	18	\$2,804.32	3	\$513.71	9	\$25,647.23	30	\$28,965.26	\$965.51
97632	12	\$2,108.19	2	\$622.71	1	\$132.79	15	\$2,863.69	\$190.91
97633	9	\$336.07	4	\$472.49	5	\$8,396.64	18	\$9,205.20	\$511.40
97634	1	\$32.02					1	\$32.02	\$32.02
97635	1	\$17.94					1	\$17.94	\$17.94
97639	1	\$9.33			1	\$396.50	2	\$405.83	\$202.92
97701	60	\$12,407.00	18	\$4,037.41	37	\$52,267.15	115	\$68,711.56	\$597.49
97702	51	\$9,313.64	20	\$6,309.31	32	\$50,825.10	103	\$66,448.05	\$645.13
97703	34	\$4,187.57	11	\$4,048.26	27	\$24,158.58	72	\$32,394.41	\$449.92
97731							0	\$0.00	
97734	6	\$870.92	2	\$1,172.94	5	\$5,678.48	13	\$7,722.34	\$594.03
97741	19	\$2,360.96	8	\$1,969.77	24	\$12,658.38	51	\$16,989.11	\$333.12
97753	1	\$35.14			5	\$4,007.74	6	\$4,042.88	\$673.81
97754	32	\$4,559.63	9	\$1,840.64	27	\$28,856.43	68	\$35,256.70	\$518.48

COUNTS AND ARREARS ARE FORCED TO THE OLDEST ARREARS BUCKET.

Commercial									
Zip Code	Days 31 60		Days 61 90		Days 91+		Count	Total	
	Count	Arrears	Count	Arrears	Count	Arrears		Arrears	Average
97756	49	\$4,424.88	17	\$3,721.29	41	\$31,666.09	107	\$39,812.26	\$372.08
97760	11	\$857.52			1	\$615.44	12	\$1,472.96	\$122.75
97761	5	\$665.44	2	\$1,913.19	5	\$4,787.85	12	\$7,366.48	\$613.87
97801	39	\$6,727.93	6	\$2,052.90	36	\$32,675.29	81	\$41,456.12	\$511.80
97810							0	\$0.00	
97812	16	\$4,976.87			1	\$85.98	17	\$5,062.85	\$297.81
97813	2	\$198.27	2	\$1,645.26	2	\$1,412.24	6	\$3,255.77	\$542.63
97818	3	\$1,971.30					3	\$1,971.30	\$657.10
97826					1	\$133.91	1	\$133.91	\$133.91
97828	11	\$2,381.13	3	\$367.41	3	\$3,748.65	17	\$6,497.19	\$382.19
97835	1	\$12.86	1	\$156.05	1	\$2,574.41	3	\$2,743.32	\$914.44
97838			1	\$11.33			1	\$11.33	\$11.33
97842					1	\$682.58	1	\$682.58	\$682.58
97846	8	\$718.71	5	\$509.54	7	\$3,325.78	20	\$4,554.03	\$227.70
97857	1	\$44.09					1	\$44.09	\$44.09
97862	9	\$2,754.54	5	\$882.19	6	\$5,134.37	20	\$8,771.10	\$438.56
97868	3	\$262.35	1	\$36.08	5	\$1,953.15	9	\$2,251.58	\$250.18
97875	2	\$259.00	2	\$574.73	3	\$327.17	7	\$1,160.90	\$165.84
97882	8	\$1,819.31	5	\$2,216.42	7	\$2,997.62	20	\$7,033.35	\$351.67
97885	3	\$439.84	2	\$271.64	1	\$81.93	6	\$793.41	\$132.24
97886			3	\$790.79			3	\$790.79	\$263.60

COUNTS AND ARREARS ARE FORCED TO THE OLDEST ARREARS BUCKET.

Zip Code	Residential								
	Days 31 60		Days 61 90		Days 91+		Total		
	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Average
97029	7	\$1,310.13	2	\$774.69	15	\$18,452.56	24	\$20,537.38	\$855.72
97031	329	\$35,261.41	122	\$23,059.71	196	\$126,887.09	647	\$185,208.21	\$286.26
97033					1	\$671.69	1	\$671.69	\$671.69
97039	15	\$1,984.15	1	\$228.45	5	\$5,306.12	21	\$7,518.72	\$358.03
97040	37	\$3,676.07	8	\$2,181.83	18	\$15,626.20	63	\$21,484.10	\$341.02
97041	2	\$214.11					2	\$214.11	\$107.06
97050	3	\$291.83			3	\$2,101.72	6	\$2,393.55	\$398.93
97058	1	\$48.02	1	\$330.87			2	\$378.89	\$189.45
97065	6	\$676.43	5	\$2,140.22	13	\$12,450.32	24	\$15,266.97	\$636.12
97102	17	\$1,274.62	5	\$883.57	7	\$4,406.99	29	\$6,565.18	\$226.39
97103	305	\$26,989.95	158	\$25,435.62	361	\$247,159.02	824	\$299,584.59	\$363.57
97110	89	\$5,678.50	22	\$3,531.95	38	\$22,166.42	149	\$31,376.87	\$210.58
97121	50	\$3,492.62	16	\$3,113.79	40	\$30,758.04	106	\$37,364.45	\$352.49
97138	509	\$40,840.11	170	\$33,755.53	287	\$190,258.45	966	\$264,854.09	\$274.18
97145	2	\$101.40	2	\$151.25			4	\$252.65	\$63.16
97146	248	\$24,187.82	93	\$16,584.90	158	\$96,485.56	499	\$137,258.28	\$275.07
97201	64	\$11,344.99	31	\$2,874.00	107	\$35,368.54	202	\$49,587.53	\$245.48
97204							0	\$0.00	
97205	91	\$3,232.69	24	\$1,738.66	165	\$40,541.01	280	\$45,512.36	\$162.54
97209	3	\$99.16	2	\$108.74	9	\$2,181.73	14	\$2,389.63	\$170.69
97211	911	\$69,876.93	293	\$45,325.99	798	\$514,615.89	2,002	\$629,818.81	\$314.59
97212	718	\$50,888.56	220	\$33,101.85	490	\$230,071.43	1,428	\$314,061.84	\$219.93
97213	401	\$29,334.70	248	\$36,882.95	520	\$278,815.76	1,169	\$345,033.41	\$295.15
97214							0	\$0.00	
97215	37	\$3,476.34	6	\$977.11	20	\$10,760.93	63	\$15,214.38	\$241.50
97216	23	\$1,732.83	107	\$9,373.11	224	\$115,838.42	354	\$126,944.36	\$358.60
97217	284	\$20,977.42	96	\$13,616.75	411	\$220,900.29	791	\$255,494.46	\$323.00
97218	298	\$24,630.52	109	\$16,172.13	451	\$286,051.54	858	\$326,854.19	\$380.95
97220	973	\$84,991.90	458	\$85,662.61	1,049	\$739,652.27	2,480	\$910,306.78	\$367.06
97227	169	\$10,994.69	72	\$9,910.45	188	\$86,294.10	429	\$107,199.24	\$249.88
97230	20	\$1,713.88	20	\$2,368.83	58	\$27,108.92	98	\$31,191.63	\$318.28

COUNTS AND ARREARS ARE FORCED TO THE OLDEST ARREARS BUCKET.

Zip Code	Residential								
	Days 31 60		Days 61 90		Days 91+		Total		
	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Average
97232	155	\$8,558.79	93	\$8,799.83	357	\$106,436.75	605	\$123,795.37	\$204.62
97233					1	\$151.84	1	\$151.84	\$151.84
97301	1	\$67.27					1	\$67.27	\$67.27
97302	1	\$244.92					1	\$244.92	\$244.92
97304	7	\$1,310.96	1	\$311.93	2	\$1,265.63	10	\$2,888.52	\$288.85
97306	14	\$3,214.19	5	\$1,486.38	1	\$549.02	20	\$5,249.59	\$262.48
97317	38	\$6,455.62	5	\$3,758.69	13	\$15,452.05	56	\$25,666.36	\$458.33
97321	587	\$51,156.08	218	\$33,357.20	548	\$323,782.51	1,353	\$408,295.79	\$301.77
97322	1,274	\$110,134.21	503	\$106,146.63	854	\$573,373.63	2,631	\$789,654.47	\$300.13
97325	266	\$32,882.61	91	\$21,716.93	165	\$162,832.07	522	\$217,431.61	\$416.54
97327	59	\$6,027.67	8	\$1,712.86	53	\$46,429.45	120	\$54,169.98	\$451.42
97329	10	\$561.94			3	\$2,684.81	13	\$3,246.75	\$249.75
97330	572	\$46,827.03	219	\$35,837.30	511	\$263,375.72	1,302	\$346,040.05	\$265.78
97333	624	\$55,620.25	200	\$36,309.79	448	\$204,037.71	1,272	\$295,967.75	\$232.68
97335	6	\$1,298.82	3	\$651.13	5	\$4,153.23	14	\$6,103.18	\$435.94
97336	4	\$283.27	1	\$120.48	1	\$687.98	6	\$1,091.73	\$181.96
97338	577	\$54,652.40	208	\$45,301.16	397	\$337,807.57	1,182	\$437,761.13	\$370.36
97344	29	\$4,051.68	6	\$1,610.66	36	\$37,493.02	71	\$43,155.36	\$607.82
97345	21	\$3,760.92	2	\$1,359.27	13	\$8,102.92	36	\$13,223.11	\$367.31
97346	23	\$3,982.19	7	\$2,444.93	21	\$18,966.65	51	\$25,393.77	\$497.92
97347							0	\$0.00	
97348	3	\$291.29	23	\$2,226.10	25	\$36,700.85	51	\$39,218.24	\$768.99
97351	322	\$33,839.27	181	\$34,084.70	262	\$192,092.05	765	\$260,016.02	\$339.89
97352	191	\$22,051.39	93	\$22,712.42	138	\$111,879.65	422	\$156,643.46	\$371.19
97355	794	\$85,116.50	296	\$73,848.74	623	\$519,134.42	1,713	\$678,099.66	\$395.86
97358	61	\$8,384.66	13	\$3,448.04	41	\$41,551.97	115	\$53,384.67	\$464.21
97360	80	\$7,936.51	28	\$6,823.56	66	\$74,392.87	174	\$89,152.94	\$512.37
97361	9	\$997.47	2	\$1,223.91	4	\$2,569.65	15	\$4,791.03	\$319.40
97364	13	\$984.65	5	\$593.23	16	\$9,709.79	34	\$11,287.67	\$331.99
97367	483	\$39,566.68	164	\$32,500.71	320	\$186,285.13	967	\$258,352.52	\$267.17
97368	96	\$12,330.63	21	\$5,001.23	97	\$75,377.28	214	\$92,709.14	\$433.22

COUNTS AND ARREARS ARE FORCED TO THE OLDEST ARREARS BUCKET.

Residential									
Zip Code	Days 31 60		Days 61 90		Days 91+		Total		
	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Average
97369	1	\$31.71					1	\$31.71	\$31.71
97370	155	\$14,079.52	61	\$13,136.03	96	\$61,014.48	312	\$88,230.03	\$282.79
97371	14	\$1,797.04	9	\$2,637.59	11	\$8,833.55	34	\$13,268.18	\$390.24
97374	63	\$8,323.98	19	\$2,820.02	74	\$69,319.45	156	\$80,463.45	\$515.79
97377	18	\$2,525.62	6	\$1,076.51	8	\$8,895.76	32	\$12,497.89	\$390.56
97383	304	\$29,518.23	114	\$20,838.24	254	\$194,541.24	672	\$244,897.71	\$364.43
97384	1	\$102.38			3	\$1,726.70	4	\$1,829.08	\$457.27
97385	100	\$7,018.73	24	\$5,671.93	29	\$20,915.99	153	\$33,606.65	\$219.65
97386	449	\$48,002.23	177	\$47,475.81	423	\$399,794.88	1,049	\$495,272.92	\$472.14
97388	17	\$1,276.36	31	\$3,121.49	26	\$10,536.65	74	\$14,934.50	\$201.82
97389	47	\$4,147.85	14	\$4,223.80	31	\$27,214.93	92	\$35,586.58	\$386.81
97392	64	\$10,099.34	18	\$5,917.62	31	\$39,889.51	113	\$55,906.47	\$494.75
97405					4	\$2,831.14	4	\$2,831.14	\$707.79
97408	12	\$940.25	10	\$1,118.59	26	\$14,025.41	48	\$16,084.25	\$335.09
97410	2	\$111.80	19	\$2,347.08	23	\$25,486.67	44	\$27,945.55	\$635.13
97411	44	\$6,829.28	9	\$2,643.57	22	\$25,592.56	75	\$35,065.41	\$467.54
97414	4	\$583.94	3	\$713.96	2	\$825.68	9	\$2,123.58	\$235.95
97417	55	\$5,835.69	29	\$6,861.90	86	\$69,149.06	170	\$81,846.65	\$481.45
97420	849	\$101,314.24	256	\$56,710.27	791	\$631,469.93	1,896	\$789,494.44	\$416.40
97423	263	\$29,986.59	78	\$21,800.09	151	\$138,245.66	492	\$190,032.34	\$386.24
97424	260	\$23,787.26	99	\$22,119.49	221	\$131,982.40	580	\$177,889.15	\$306.71
97426	148	\$15,299.84	62	\$14,627.19	82	\$56,096.91	292	\$86,023.94	\$294.60
97429	12	\$1,762.75	8	\$777.23	22	\$21,412.10	42	\$23,952.08	\$570.29
97432	7	\$680.18	1	\$399.69	15	\$11,844.53	23	\$12,924.40	\$561.93
97442	4	\$235.48	49	\$5,444.84	86	\$58,645.57	139	\$64,325.89	\$462.78
97443	64	\$8,760.53	18	\$4,645.12	53	\$58,341.06	135	\$71,746.71	\$531.46
97446	124	\$11,484.08	35	\$7,303.67	92	\$61,989.67	251	\$80,777.42	\$321.82
97447	24	\$2,131.77	10	\$2,282.74	26	\$17,862.10	60	\$22,276.61	\$371.28
97448	207	\$20,544.52	56	\$13,947.68	111	\$82,835.95	374	\$117,328.15	\$313.71
97456	62	\$10,002.30	24	\$6,039.22	28	\$36,165.18	114	\$52,206.70	\$457.95
97457	305	\$29,642.24	84	\$19,246.12	309	\$258,045.24	698	\$306,933.60	\$439.73

COUNTS AND ARREARS ARE FORCED TO THE OLDEST ARREARS BUCKET.

Residential									
Zip Code	Days 31 60		Days 61 90		Days 91+		Count	Total	
	Count	Arrears	Count	Arrears	Count	Arrears		Count	Arrears
97458	139	\$15,708.12	32	\$8,217.59	108	\$91,716.31	279	\$115,642.02	\$414.49
97459	160	\$14,364.72	58	\$7,639.37	306	\$206,771.44	524	\$228,775.53	\$436.59
97462	61	\$7,190.26	19	\$4,276.99	47	\$42,962.03	127	\$54,429.28	\$428.58
97466	39	\$4,085.31	13	\$2,880.57	32	\$23,181.68	84	\$30,147.56	\$358.90
97469	55	\$7,165.34	28	\$7,357.62	97	\$79,168.58	180	\$93,691.54	\$520.51
97470	743	\$82,906.36	303	\$66,076.28	735	\$629,509.08	1,781	\$778,491.72	\$437.11
97471	359	\$40,557.49	353	\$46,866.44	675	\$486,432.15	1,387	\$573,856.08	\$413.74
97476	1	\$15.04					1	\$15.04	\$15.04
97479	392	\$40,733.73	137	\$33,383.95	271	\$252,720.62	800	\$326,838.30	\$408.55
97484	2	\$274.98	4	\$483.95	8	\$7,503.14	14	\$8,262.07	\$590.15
97486	1	\$143.89	2	\$458.29			3	\$602.18	\$200.73
97494	4	\$675.72	1	\$150.78			5	\$826.50	\$165.30
97495	57	\$5,077.11	19	\$4,382.99	43	\$28,433.21	119	\$37,893.31	\$318.43
97496	159	\$14,446.08	12	\$2,256.36	279	\$188,113.49	450	\$204,815.93	\$455.15
97497	23	\$2,992.15	25	\$4,233.37	49	\$79,442.47	97	\$86,667.99	\$893.48
97501	1,224	\$119,410.90	339	\$72,953.64	1,380	#####	2,943	\$1,315,576.14	\$447.02
97502	719	\$90,924.17	206	\$55,843.53	754	\$643,684.15	1,679	\$790,451.85	\$470.79
97503	473	\$65,479.88	172	\$43,114.39	401	\$384,000.91	1,046	\$492,595.18	\$470.93
97504	559	\$49,232.50	488	\$47,897.37	1,372	\$974,974.41	2,419	\$1,072,104.28	\$443.20
97520	111	\$24,489.58	38	\$12,566.38	81	\$119,806.88	230	\$156,862.84	\$682.01
97522	20	\$2,591.32	8	\$2,061.12	28	\$26,472.96	56	\$31,125.40	\$555.81
97523	300	\$54,917.09	93	\$39,232.18	235	\$414,920.09	628	\$509,069.36	\$810.62
97524	591	\$78,553.52	167	\$51,972.88	401	\$408,993.15	1,159	\$539,519.55	\$465.50
97525	228	\$33,543.86	65	\$21,835.72	168	\$233,268.43	461	\$288,648.01	\$626.13
97526	911	\$109,241.58	251	\$61,646.71	1,110	\$979,493.14	2,272	\$1,150,381.43	\$506.33
97527	966	\$127,351.80	310	\$92,683.89	919	#####	2,195	\$1,234,797.47	\$562.55
97530	226	\$38,971.76	65	\$26,242.09	151	\$223,567.61	442	\$288,781.46	\$653.35
97531	29	\$5,751.87	11	\$5,541.54	49	\$73,366.22	89	\$84,659.63	\$951.23
97532	94	\$16,673.51	38	\$17,401.68	71	\$91,188.06	203	\$125,263.25	\$617.06
97534	26	\$5,260.93	16	\$8,304.33	32	\$58,710.44	74	\$72,275.70	\$976.70
97535	123	\$9,915.53	32	\$7,330.86	92	\$72,104.08	247	\$89,350.47	\$361.74

COUNTS AND ARREARS ARE FORCED TO THE OLDEST ARREARS BUCKET.

Zip Code	Residential								
	Days 31 60		Days 61 90		Days 91+		Total		
	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Average
97536	62	\$8,449.98	28	\$9,519.39	47	\$41,872.10	137	\$59,841.47	\$436.80
97537	243	\$37,249.63	84	\$24,718.60	167	\$189,142.29	494	\$251,110.52	\$508.32
97538	79	\$14,616.91	40	\$22,059.31	95	\$152,472.50	214	\$189,148.72	\$883.87
97539	169	\$20,003.25	54	\$18,418.81	107	\$112,678.56	330	\$151,100.62	\$457.88
97540	165	\$17,438.79	57	\$12,164.45	121	\$97,628.56	343	\$127,231.80	\$370.94
97541	74	\$11,853.61	31	\$11,521.55	57	\$98,455.43	162	\$121,830.59	\$752.04
97543	20	\$3,201.23	7	\$2,170.44	26	\$35,507.30	53	\$40,878.97	\$771.30
97544	100	\$20,128.87	37	\$15,087.14	72	\$119,319.43	209	\$154,535.44	\$739.40
97601	643	\$64,912.05	258	\$48,160.61	859	\$573,735.36	1,760	\$686,808.02	\$390.23
97603	963	\$85,801.64	314	\$68,396.54	836	\$634,254.32	2,113	\$788,452.50	\$373.14
97621	15	\$1,983.94	6	\$3,084.21	12	\$18,282.53	33	\$23,350.68	\$707.60
97622	35	\$4,814.65	10	\$3,087.68	22	\$22,038.48	67	\$29,940.81	\$446.88
97623	107	\$14,447.97	29	\$11,816.25	68	\$86,333.35	204	\$112,597.57	\$551.95
97624	207	\$27,960.36	61	\$19,486.51	119	\$109,927.03	387	\$157,373.90	\$406.65
97625	7	\$1,188.37	2	\$726.99	4	\$2,940.20	13	\$4,855.56	\$373.50
97626	11	\$1,485.17	1	\$15.71	3	\$12,031.06	15	\$13,531.94	\$902.13
97627	23	\$2,226.37	23	\$5,041.13	40	\$35,704.17	86	\$42,971.67	\$499.67
97630	99	\$11,520.96	31	\$6,688.15	162	\$118,630.79	292	\$136,839.90	\$468.63
97632	56	\$7,999.42	17	\$3,607.35	30	\$24,840.70	103	\$36,447.47	\$353.86
97633	54	\$7,172.20	17	\$4,213.54	37	\$32,235.08	108	\$43,620.82	\$403.90
97634	10	\$1,329.32	2	\$555.46	4	\$5,270.32	16	\$7,155.10	\$447.19
97635	2	\$157.14			2	\$1,772.77	4	\$1,929.91	\$482.48
97639	38	\$4,377.74	17	\$7,041.87	31	\$38,936.32	86	\$50,355.93	\$585.53
97701	979	\$92,096.89	305	\$64,858.15	644	\$443,365.51	1,928	\$600,320.55	\$311.37
97702	979	\$99,144.18	283	\$66,162.26	612	\$471,514.77	1,874	\$636,821.21	\$339.82
97703	334	\$38,311.19	165	\$33,243.34	389	\$226,366.16	888	\$297,920.69	\$335.50
97731	4	\$135.26	2	\$50.33	3	\$407.40	9	\$592.99	\$65.89
97734	98	\$14,020.18	29	\$7,651.88	65	\$61,431.86	192	\$83,103.92	\$432.83
97741	348	\$40,876.43	155	\$38,186.73	363	\$292,816.34	866	\$371,879.50	\$429.42
97753	10	\$2,286.38	7	\$1,736.10	16	\$14,706.53	33	\$18,729.01	\$567.55
97754	538	\$60,365.16	163	\$44,669.42	374	\$303,237.66	1,075	\$408,272.24	\$379.79

COUNTS AND ARREARS ARE FORCED TO THE OLDEST ARREARS BUCKET.

Zip Code	Residential								
	Days 31 60		Days 61 90		Days 91+		Total		
	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Average
97756	837	\$83,607.61	281	\$61,621.63	649	\$439,048.57	1,767	\$584,277.81	\$330.66
97760	245	\$37,282.14	65	\$18,374.98	116	\$119,428.65	426	\$175,085.77	\$411.00
97761	67	\$9,300.52	70	\$15,977.25	183	\$180,128.21	320	\$205,405.98	\$641.89
97801	737	\$70,723.46	223	\$48,852.73	564	\$389,722.54	1,524	\$509,298.73	\$334.19
97810	14	\$1,792.07	2	\$806.78	9	\$6,362.92	25	\$8,961.77	\$358.47
97812	25	\$4,043.55	22	\$4,597.01	27	\$22,802.08	74	\$31,442.64	\$424.90
97813	35	\$3,211.10	10	\$1,461.02	44	\$32,708.60	89	\$37,380.72	\$420.01
97818	4	\$1,054.93			3	\$3,943.60	7	\$4,998.53	\$714.08
97826	14	\$1,034.14	1	\$269.64	21	\$17,098.11	36	\$18,401.89	\$511.16
97828	99	\$13,088.03	30	\$9,317.50	50	\$43,622.78	179	\$66,028.31	\$368.87
97835	3	\$142.68	4	\$1,361.44	8	\$10,745.99	15	\$12,250.11	\$816.67
97838	19	\$2,494.85	4	\$1,038.65	10	\$10,970.89	33	\$14,504.39	\$439.53
97842	1	\$10.52	1	\$120.98	1	\$93.11	3	\$224.61	\$74.87
97846	66	\$8,382.64	23	\$4,842.22	30	\$21,917.19	119	\$35,142.05	\$295.31
97857	8	\$829.28			7	\$2,631.77	15	\$3,461.05	\$230.74
97862	95	\$14,857.56	32	\$9,879.29	63	\$83,584.75	190	\$108,321.60	\$570.11
97868	28	\$2,935.05	55	\$8,239.76	66	\$50,192.61	149	\$61,367.42	\$411.86
97875	32	\$3,970.88	26	\$5,174.90	58	\$52,862.73	116	\$62,008.51	\$534.56
97882	228	\$24,550.94	57	\$13,188.26	167	\$126,189.35	452	\$163,928.55	\$362.67
97885	35	\$4,205.76	9	\$1,924.08	25	\$23,710.46	69	\$29,840.30	\$432.47
97886	21	\$2,319.22	10	\$2,857.80	23	\$24,063.05	54	\$29,240.07	\$541.48

	January
Customer Class	# of Customers
Commercial	0
Industrial	0
Irrigation	0
Lighting	0
Residential	0
Total	0

	January
Customer Class	# of Customers
Commercial	0
Industrial	0
Irrigation	0
Lighting	0
Residential	0
Total	0