



e-FILING REPORT COVER SHEET

COMPANY NAME: PacifiCorp d/b/a Pacific Power

DOES REPORT CONTAIN CONFIDENTIAL INFORMATION? No Yes If yes, submit a redacted public version (or a cover letter) by email. Submit the confidential information as directed in OAR 860-001-0070 or the terms of an applicable protective order.

Select report type: RE (Electric) RG (Gas) RW (Water) RT (Telecommunications)
 RO (Other, for example, industry safety information)

Did you previously file a similar report? No Yes, report docket number: RE 189

Report is required by: OAR
 Statute
 Order Order No. 20-401
Note: A one-time submission required by an order is a compliance filing and not a report (file compliance in the applicable docket)
 Other
(For example, federal regulations, or requested by Staff)

Is this report associated with a specific docket/case? No Yes, docket number: RE 189

List Key Words for this report. We use these to improve search results.

Quarterly COVID-19 Credit and Collections Report

Send the completed Cover Sheet and the Report in an email addressed to PUC.FilingCenter@state.or.us

Send confidential information, voluminous reports, or energy utility Results of Operations Reports to PUC Filing Center, PO Box 1088, Salem, OR 97308-1088 or by delivery service to 201 High Street SE Suite 100, Salem, OR 97301.

June 20, 2023

VIA ELECTRONIC FILING

Public Utility Commission of Oregon
Attn: Filing Center
201 High Street SE, Suite 100
Salem, OR 97301-3398

Re: RE 189—PacifiCorp’s COVID-19 Credit and Collections Report—Monthly Report for May 2023

On November 5, 2020, the Public Utility Commission of Oregon (Commission) issued Order No. 20-401 approving the November 3, 2020, Stipulated Agreement on the Effects of the COVID-19 Pandemic on Energy Utility Customers (Stipulated Agreement) filed by parties in docket UM 2114. In compliance with the reporting requirements outlined in Attachment A of the Stipulated Agreement, Energy Utilities Reporting Requirements, PacifiCorp d/b/a Pacific Power (PacifiCorp or the Company) hereby submits its monthly COVID-19 credit and collections data report for the month of May 2023.

PacifiCorp is unable to provide payment plan information as requested in section (C), (D), (E), (F), (H), and (I) of the reporting requirements by zip code. Zip code information is obtained using metered service agreement information. Payment plans, however, are done at the customer account level and may contain more than one metered service, and more than one zip code. By reporting payment plans by zip code there would be duplication in the data. As such, the Company is reporting payment plan information at the account level with no zip codes.

This report also contains information not addressed in the Stipulated Agreement. At the request of Commission Staff, the Company has included an update to OPUC Information Request 18.

If you have any questions regarding this report, please contact Jennifer Angell at (503) 331-4414.

Sincerely,



Matthew McVee
Vice President, Regulatory Policy and Operations

Enclosures

May 2023	COM	IND	IRG	PSH	RES	GRAND TOTAL
TOTALS	57317	1338	5002	52	550833	614542
97016	7				13	20
97029	28		3		119	150
97031	1011	12	41	3	6558	7625
97033	7				17	24
97039	61	1	4		198	264
97040	59	1	25		515	600
97041	2				18	20
97050	40		6	2	90	138
97058	3				29	32
97065	57		5	1	231	294
97102	25		1		448	474
97103	1032	34	3		7898	8967
97110	238	3			1914	2155
97121	54	1			720	775
97138	869	10			6925	7804
97145	4				45	49
97146	423	16	5		3706	4150
97201	130				2600	2730
97203	1	1				2
97204	44				1	45
97205	354				2382	2736
97207	1					1
97209	62				227	289
97211	1108	19	1		15303	16431
97212	483				12190	12673
97213	661	5			11232	11898
97214	2					2
97215	59				616	675
97216	207	2			2364	2573
97217	494	9			5945	6448
97218	679	17			6446	7142
97219	1					1
97220	1382	32			13049	14463
97222	1					1
97223	1					1

May 2023	COM	IND	IRG	PSH	RES	GRAND TOTAL
TOTALS	57317	1338	5002	52	550833	614542
97227	502	16			3333	3851
97230	47				428	475
97232	544	3			4416	4963
97233	4				2	6
97238	3					3
97250	15					15
97252	2					2
97253	1					1
97254	2					2
97301	1		1		3	5
97302	2		3		10	15
97304	27				133	160
97306	12		4		80	96
97308	2					2
97317	29		2		388	419
97321	1255	49	100	1	12639	14044
97322	914	35	35		14836	15820
97325	192	9	60		2616	2877
97327	115	3	16		1144	1278
97329	7				73	80
97330	1048	15	24		15735	16822
97331	4					4
97333	792	31	61	1	10759	11644
97335	10				77	87
97336	8				45	53
97338	675	7	13		9481	10176
97344	37		1		447	485
97345	20	1			171	192
97346	93				343	436
97347	7				5	12
97348	104	2	19		529	654
97351	436	6	53		4504	4999
97352	211	7	72		2151	2441
97355	928	16	85		10063	11092
97358	114	18	2		826	960

May 2023	COM	IND	IRG	PSH	RES	GRAND TOTAL
TOTALS	57317	1338	5002	52	550833	614542
97360	94	1			936	1031
97361	33		6		107	146
97362	1					1
97364	8				329	337
97365					1	1
97367	777	8		1	7569	8355
97368	142				1803	1945
97369					1	1
97370	216	10	5	1	2541	2773
97371	99	2	13		203	317
97373	1					1
97374	162	4	77		1404	1647
97377	77	2	9		316	404
97383	389	14	27		3936	4366
97384	17	1			51	69
97385	87		6	1	1313	1407
97386	483	14	25		5877	6399
97388	72			1	1144	1217
97389	147	3	11		666	827
97392	54		38		550	642
97401	1					1
97405	41	6			29	76
97408	84	1	2		486	573
97410	64	1	15		362	442
97411	43	1	27		529	600
97414	18	2	10		78	108
97417	152	1	19	2	1030	1204
97420	1274	58	12		12141	13485
97423	314	6	19		2732	3071
97424	416	12	1		3734	4163
97426	178	6			1415	1599
97429	39		18		334	391
97432	20	1	4		173	198
97442	149	4	23		942	1118
97443	110	1	19		960	1090

May 2023	COM	IND	IRG	PSH	RES	GRAND TOTAL
TOTALS	57317	1338	5002	52	550833	614542
97446	143	9	25		1586	1763
97447	66				323	389
97448	254	15	9		1969	2247
97456	98	1	29		796	924
97457	391	17	83	1	4408	4900
97458	202	12	24		1517	1755
97459	536	9	1		4780	5326
97462	79	1	8		618	706
97466	48	4	5		418	475
97469	132	9	17		1114	1272
97470	1556	39	66	1	9451	11113
97471	887	14	73		10920	11894
97475					1	1
97476					4	4
97479	386	8	1	1	3753	4149
97484	35	1	5		123	164
97486	11	1	10		27	49
97494	11	2			25	38
97495	35		1		790	826
97496	213	2	14		2984	3213
97497	97	1	9		560	667
97501	2115	48	121	2	18788	21074
97502	1244	34	102	1	12026	13407
97503	450	64	40		4380	4934
97504	2000	19	32	1	21077	23129
97520	352	4	55	2	1855	2268
97522	41	1	2		247	291
97523	438	11	42		2863	3354
97524	516	16	94	3	6593	7222
97525	205	3	31		2285	2524
97526	1862	50	43	1	16005	17961
97527	1128	20	139		15545	16832
97530	439	3	96	1	3710	4249
97531	39	2	6		268	315
97532	164	4	6		1132	1306

May 2023	COM	IND	IRG	PSH	RES	GRAND TOTAL
TOTALS	57317	1338	5002	52	550833	614542
97534	38	1	1		300	340
97535	232	3	1		2049	2285
97536	71	1	1		535	608
97537	286	5	50		3324	3665
97538	111	2	18		901	1032
97539	163	1	3		1685	1852
97540	258	1	35		3499	3793
97541	59		17		683	759
97543	40		4		328	372
97544	128		36		941	1105
97601	1282	27	166	3	11331	12809
97603	1545	35	366	2	13712	15660
97604	6				14	20
97621	42	1	35		150	228
97622	64	2	23		269	358
97623	181	2	140		1041	1364
97624	239	3	65		1860	2167
97625	27		20		82	129
97626	41	1	8		92	142
97627	69	1	18		514	602
97630	327	14	11	1	1774	2127
97632	163	3	126		551	843
97633	166	1	96		591	854
97634	18		10		103	131
97635	9		2		55	66
97636					1	1
97637	1					1
97639	38		32		289	359
97701	1864	43	66	1	14898	16872
97702	1846	31	8	2	19826	21713
97703	1520	6	111		13581	15218
97707	1					1
97731	38				105	143
97734	140	14	98		1298	1550
97741	583	22	86	2	4613	5306

May 2023	COM	IND	IRG	PSH	RES	GRAND TOTAL
TOTALS	57317	1338	5002	52	550833	614542
97753	59		44		386	489
97754	944	31	276	1	7640	8892
97756	1537	56	73		14077	15743
97760	207	1	51		3268	3527
97761	122	5	2	1	774	904
97801	1194	14	81	8	8638	9935
97810	49	1	8		219	277
97812	119	1	5	2	366	493
97813	90	1	2		582	675
97818	45	2	39		33	119
97826	49	1	5		295	350
97828	340	8	58		1523	1929
97835	44		1		138	183
97838	70	3	30		230	333
97842	31		14		131	176
97846	305	7	61		1419	1792
97857	43	1	17		280	341
97862	215	2	263		1075	1555
97868	113	1	53		864	1031
97875	87	3	18		913	1021
97882	189	8	4		2289	2490
97885	138	4	19		681	842
97886	43	4	5	1	348	401

May 2023	COM	IND	IRG	PSH	RES	GRAND TOTAL
TOTALS	8089	184	393	18	82678	91362
97016					1	1
97029	2				24	26
97031	91	1	3		693	788
97033					4	4
97039	4				24	28
97040	6		2		67	75
97041					2	2
97050	4		1		20	25
97058					1	1
97065	6				42	48
97102	1				34	35
97103	123	2			1143	1268
97110	33				148	181
97121	5				105	110
97138	125	4			929	1058
97145					3	3
97146	51				468	519
97201	13				342	355
97205	61				578	639
97209	5				72	77
97211	204				2226	2430
97212	61				1432	1493
97213	90				1419	1509
97215	6				71	77
97216	40				487	527
97217	77				1196	1273
97218	131	1			1182	1314
97220	281	3			2418	2702
97227	66	1			687	754
97230	6				95	101
97232	51				972	1023
97238	1					1
97250	1					1
97302					2	2
97304	3				11	14
97306					8	8

May 2023	COM	IND	IRG	PSH	RES	GRAND TOTAL
TOTALS	8089	184	393	18	82678	91362
97317	1				44	45
97321	182	9	5		1640	1836
97322	126	2			2315	2443
97325	28		1		382	411
97327	12				170	182
97329	1				10	11
97330	87	2	1		1782	1872
97333	114	2	5		1173	1294
97335	1				8	9
97336	1				7	8
97338	80	2			1165	1247
97344	2				84	86
97345	1				39	40
97346	19				76	95
97348	7				79	86
97351	72	1	5		675	753
97352	36	1	14		355	406
97355	114	4	3		1659	1780
97358	16				118	134
97360	13				164	177
97361	1				7	8
97362	1					1
97364					43	43
97367	97	3			954	1054
97368	31				301	332
97370	18				319	337
97371	15	1			17	33
97374	24	2	6		232	264
97377	13				49	62
97383	47	3	2		558	610
97384	5	2			7	14
97385	6				103	109
97386	77	2			1143	1222
97388	3				76	79
97389	13		1		93	107
97392	3		4		95	102

May 2023	COM	IND	IRG	PSH	RES	GRAND TOTAL
TOTALS	8089	184	393	18	82678	91362
97405	11				7	18
97408	7				50	57
97410	5		1		74	80
97411	5		5		66	76
97414	2				14	16
97417	21		3		188	212
97420	177	3	2	1	2128	2311
97423	50		1		426	477
97424	64	4			653	721
97426	28				238	266
97429	3		3		59	65
97432	1				30	31
97442	28	2	1		218	249
97443	19	1			167	187
97446	16	1	1		264	282
97447	7				56	63
97448	45	5			345	395
97456	12		1		131	144
97457	66	2	2	1	836	907
97458	22	2			257	281
97459	52	1			749	802
97462	10				97	107
97466	4				87	91
97469	25	4	1		264	294
97470	207	2		1	1592	1802
97471	106		1		1387	1494
97476					1	1
97479	74	3			606	683
97484	9		1		34	44
97486		1				1
97494	1				6	7
97495	2				85	87
97496	34		1		534	569
97497	24		1		152	177
97501	370	6	4		3345	3725
97502	192	6	11		1769	1978

May 2023	COM	IND	IRG	PSH	RES	GRAND TOTAL
TOTALS	8089	184	393	18	82678	91362
97503	89	11	4		915	1019
97504	241	3	1		2993	3238
97520	52		6		290	348
97522	2				46	48
97523	119	5	9		668	801
97524	95	5	4		1074	1178
97525	29	2	4		398	433
97526	280	5	3	1	2354	2643
97527	198	3	13		2308	2522
97530	70		7		515	592
97531	12		4		68	84
97532	46	2			175	223
97534	19		1		74	94
97535	29				357	386
97536	13				135	148
97537	60		5		538	603
97538	36		7		221	264
97539	28	1			279	308
97540	39				503	542
97541	11		4		161	176
97543	16				64	80
97544	43		1		220	264
97601	225	4	8	1	1798	2036
97603	243	2	24	2	2106	2377
97604	1				2	3
97621	3	1	2		30	36
97622	9		2		46	57
97623	28	1	13		212	254
97624	18		3	1	308	330
97625	4		1		21	26
97626	3		2		13	18
97627	7		1		77	85

May 2023	COM	IND	IRG	PSH	RES	GRAND TOTAL
TOTALS	8089	184	393	18	82678	91362
97630	56	3	1		340	400
97632	34		4		108	146
97633	16	1	3		116	136
97634	7		1		22	30
97635	2				11	13
97639	7		5		70	82
97701	216	6	3		1768	1993
97702	201	4			2280	2485
97703	144	1	8		1121	1274
97731					10	10
97734	16		20		215	251
97741	104	6	17		852	979
97753	8		3		57	68
97754	127	7	21		1193	1348
97756	181	5	7	1	1927	2121
97760	27	1	3		438	469
97761	14	5		9	248	276
97801	139	3	7		1419	1568
97810	2				21	23
97812	14				79	93
97813	15		1		91	107
97818	5		2		14	21
97826	4				48	52
97828	33	1	3		193	230
97835	4				23	27
97838	3		1		35	39
97842	2				16	18
97846	25	3	4		150	182
97857	4	1	3		34	42
97862	32		45		168	245
97868	11		4		164	179
97875	9		4		153	166
97882	25				406	431
97885	15	1	1		93	110
97886	5				63	68

Revenue Class Cd	Count of Customer Id
COM	752
IND	22
IRG	45
RES	26845
Total	27664

Revenue Class Cd	Count of Customer Id
COM	138
IND	5
IRG	6
RES	3924
Total	4073

MAY 2023	RES								
	Days 31 60		Days 61 90		Days 91+		Grand Total		
	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
TOTAL	41,542	\$ 4,103,468	26,597	\$ 7,206,021	26,230	\$ 25,556,826	94,369	\$ 36,866,315	\$ 391
ZIP	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
97016			1	\$ 92					
97029	8	\$ 1,076	7	\$ 2,417	12	\$ 37,724			
97031	400	\$ 39,640	234	\$ 61,433	194	\$ 148,837			
97033			1	\$ 548	1	\$ 646			
97039	13	\$ 2,186	12	\$ 3,466	13	\$ 9,760			
97040	38	\$ 4,142	20	\$ 5,772	22	\$ 19,743			
97041			2	\$ 606					
97050	7	\$ 746	11	\$ 3,143	3	\$ 922			
97058			2	\$ 774					
97065	25	\$ 1,740	13	\$ 4,206	11	\$ 18,455			
97102	21	\$ 2,816	20	\$ 5,876	9	\$ 5,087			
97103	488	\$ 45,801	323	\$ 83,656	249	\$ 244,235			
97110	80	\$ 6,769	60	\$ 12,222	37	\$ 17,358			
97121	53	\$ 4,195	25	\$ 5,652	29	\$ 24,675			
97138	478	\$ 38,001	311	\$ 70,615	279	\$ 214,668			
97145	2	\$ 234	1	\$ 75	1	\$ 457			
97146	257	\$ 25,610	161	\$ 41,739	127	\$ 88,209			
97201	81	\$ 3,461	61	\$ 7,655	86	\$ 35,695			
97205	210	\$ 7,890	135	\$ 10,208	111	\$ 45,386			
97209	18	\$ 784	4	\$ 316	9	\$ 3,282			
97211	934	\$ 69,739	544	\$ 106,975	613	\$ 413,834			
97212	686	\$ 48,683	421	\$ 70,719	378	\$ 210,316			
97213	698	\$ 51,590	328	\$ 59,849	360	\$ 227,733			
97215	34	\$ 2,335	22	\$ 3,640	22	\$ 14,871			
97216	176	\$ 14,878	105	\$ 20,955	137	\$ 101,717			
97217	366	\$ 26,400	216	\$ 40,249	266	\$ 173,936			
97218	445	\$ 35,560	252	\$ 56,295	321	\$ 246,206			
97220	1,277	\$ 114,171	664	\$ 148,766	894	\$ 763,464			
97227	256	\$ 12,390	113	\$ 15,297	219	\$ 100,924			
97230	48	\$ 3,745	21	\$ 3,679	45	\$ 35,792			
97232	346	\$ 16,133	164	\$ 20,706	247	\$ 123,070			
97250									
97302	1	\$ 189							
97304	7	\$ 1,317	5	\$ 1,210	5	\$ 2,714			
97306	7	\$ 1,123	5	\$ 1,330	3	\$ 2,835			
97317	35	\$ 5,794	34	\$ 15,822	18	\$ 13,697			
97321	783	\$ 68,497	444	\$ 111,910	313	\$ 261,006			
97322	1,391	\$ 122,071	891	\$ 213,598	699	\$ 498,419			
97325	268	\$ 29,531	190	\$ 59,399	167	\$ 178,659			
97327	99	\$ 10,238	55	\$ 16,386	46	\$ 43,987			
97329	2	\$ 469	2	\$ 885	4	\$ 2,586			
97330	811	\$ 64,859	460	\$ 102,401	402	\$ 249,398			
97333	652	\$ 54,423	383	\$ 86,836	314	\$ 192,402			
97335	6	\$ 657	2	\$ 1,114	8	\$ 5,877			
97336	3	\$ 248	7	\$ 2,466	3	\$ 1,498			
97338	703	\$ 67,916	497	\$ 145,152	414	\$ 391,353			
97344	46	\$ 7,030	30	\$ 10,505	19	\$ 25,728			
97345	19	\$ 3,294	10	\$ 3,622	15	\$ 14,740			
97346	33	\$ 4,512	27	\$ 11,478	23	\$ 22,594			
97348	36	\$ 4,706	23	\$ 8,139	23	\$ 27,982			
97351	406	\$ 38,944	294	\$ 75,656	256	\$ 204,312			
97352	195	\$ 21,428	166	\$ 45,962	136	\$ 112,843			
97355	885	\$ 91,428	570	\$ 152,859	566	\$ 568,638			
97358	80	\$ 9,520	59	\$ 20,389	31	\$ 29,100			
97360	94	\$ 15,821	48	\$ 13,740	34	\$ 56,285			
97361	10	\$ 3,087	4	\$ 2,071	3	\$ 1,392			
97364	16	\$ 1,195	18	\$ 4,198	12	\$ 13,097			
97367	503	\$ 41,415	317	\$ 65,267	262	\$ 165,947			
97368	161	\$ 19,842	91	\$ 31,142	89	\$ 86,536			

MAY 2023	RES								
	Days 31 60		Days 61 90		Days 91+		Grand Total		
	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
TOTAL	41,542	\$ 4,103,468	26,597	\$ 7,206,021	26,230	\$ 25,556,826	94,369	\$ 36,866,315	\$ 391
ZIP	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
97370	175	\$ 16,053	122	\$ 29,012	117	\$ 88,172			
97371	17	\$ 1,714	8	\$ 2,238	9	\$ 14,939			
97374	123	\$ 17,590	66	\$ 21,649	57	\$ 60,269			
97377	31	\$ 3,844	10	\$ 2,896	8	\$ 11,712			
97383	368	\$ 36,986	223	\$ 59,036	211	\$ 207,729			
97384	6	\$ 416	1	\$ 101	2	\$ 893			
97385	104	\$ 8,471	60	\$ 13,142	36	\$ 16,288			
97386	583	\$ 69,326	401	\$ 126,399	356	\$ 412,427			
97388	51	\$ 3,030	15	\$ 2,755	16	\$ 10,686			
97389	60	\$ 4,985	37	\$ 11,677	39	\$ 48,197			
97392	64	\$ 9,432	44	\$ 14,879	28	\$ 41,257			
97405			2	\$ 838	1	\$ 79			
97408	18	\$ 1,926	19	\$ 7,864	9	\$ 7,814			
97410	45	\$ 9,095	12	\$ 5,324	23	\$ 26,652			
97411	31	\$ 4,777	20	\$ 5,527	22	\$ 32,385			
97414	5	\$ 907	1	\$ 82	7	\$ 4,988			
97417	92	\$ 9,119	62	\$ 19,236	62	\$ 71,026			
97420	1,050	\$ 127,108	762	\$ 249,748	746	\$ 790,612			
97423	249	\$ 30,513	187	\$ 60,122	211	\$ 199,375			
97424	333	\$ 33,143	227	\$ 68,790	141	\$ 95,923			
97426	154	\$ 15,227	114	\$ 33,100	86	\$ 67,133			
97429	23	\$ 2,736	15	\$ 5,820	16	\$ 24,405			
97432	18	\$ 1,848	9	\$ 2,261	15	\$ 14,436			
97442	81	\$ 7,593	49	\$ 16,058	71	\$ 97,691			
97443	87	\$ 12,031	58	\$ 20,397	64	\$ 52,379			
97446	151	\$ 14,726	92	\$ 25,714	74	\$ 75,122			
97447	29	\$ 2,722	17	\$ 4,575	15	\$ 29,413			
97448	185	\$ 18,665	139	\$ 36,883	112	\$ 92,878			
97456	72	\$ 9,164	51	\$ 15,793	52	\$ 43,652			
97457	408	\$ 45,057	257	\$ 81,297	270	\$ 267,489			
97458	125	\$ 14,215	105	\$ 30,925	115	\$ 115,028			
97459	368	\$ 42,512	250	\$ 79,834	235	\$ 271,609			
97462	47	\$ 4,462	45	\$ 12,831	56	\$ 51,399			
97466	49	\$ 5,290	33	\$ 8,433	40	\$ 37,615			
97469	110	\$ 13,606	63	\$ 20,230	63	\$ 71,892			
97470	840	\$ 84,640	607	\$ 156,938	645	\$ 588,578			
97471	868	\$ 96,164	511	\$ 143,900	429	\$ 399,314			
97479	337	\$ 32,218	316	\$ 84,765	296	\$ 248,886			
97484	2	\$ 499	5	\$ 911	11	\$ 16,692			
97486			3	\$ 1,230	1	\$ 666			
97494			4	\$ 1,206	2	\$ 1,935			
97495	52	\$ 3,956	36	\$ 9,465	39	\$ 26,192			
97496	247	\$ 22,708	158	\$ 43,183	176	\$ 138,520			
97497	67	\$ 9,278	34	\$ 14,493	56	\$ 109,988			
97501	1,573	\$ 139,601	898	\$ 235,024	1,068	\$ 1,098,643			
97502	920	\$ 90,897	542	\$ 144,993	579	\$ 707,269			
97503	481	\$ 58,864	321	\$ 87,738	352	\$ 395,555			
97504	1,675	\$ 181,412	724	\$ 185,173	793	\$ 805,294			
97520	127	\$ 20,253	91	\$ 37,854	90	\$ 140,939			
97522	24	\$ 2,754	23	\$ 6,496	22	\$ 25,034			
97523	341	\$ 51,415	224	\$ 89,505	286	\$ 559,020			
97524	593	\$ 64,434	395	\$ 113,178	425	\$ 474,935			
97525	211	\$ 26,252	152	\$ 46,999	149	\$ 232,744			
97526	1,274	\$ 135,507	829	\$ 247,566	841	\$ 970,875			
97527	1,189	\$ 135,014	826	\$ 253,609	803	\$ 1,011,276			
97530	247	\$ 29,961	152	\$ 50,024	159	\$ 243,741			
97531	27	\$ 3,707	19	\$ 8,151	35	\$ 65,180			

MAY 2023	RES								
	Days 31 60		Days 61 90		Days 91+		Grand Total		
	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
TOTAL	41,542	\$ 4,103,468	26,597	\$ 7,206,021	26,230	\$ 25,556,826	94,369	\$ 36,866,315	\$ 391
ZIP	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
97532	118	\$ 14,066	89	\$ 29,964	85	\$ 103,277			
97534	39	\$ 6,885	26	\$ 9,573	32	\$ 72,326			
97535	145	\$ 11,210	93	\$ 20,207	107	\$ 81,835			
97536	56	\$ 6,643	43	\$ 13,335	59	\$ 82,629			
97537	279	\$ 35,525	199	\$ 63,171	193	\$ 304,414			
97538	97	\$ 14,450	64	\$ 24,361	98	\$ 185,321			
97539	170	\$ 17,991	139	\$ 37,310	123	\$ 153,689			
97540	226	\$ 20,045	159	\$ 40,134	103	\$ 149,450			
97541	88	\$ 12,687	48	\$ 20,166	61	\$ 82,906			
97543	34	\$ 4,035	22	\$ 7,834	25	\$ 70,206			
97544	95	\$ 14,260	57	\$ 26,691	84	\$ 159,055			
97601	816	\$ 75,965	595	\$ 163,043	659	\$ 651,594			
97603	1,170	\$ 98,548	775	\$ 209,547	725	\$ 703,437			
97604	1	\$ 86	1	\$ 280	1	\$ 133			
97621	7	\$ 924	2	\$ 530	13	\$ 26,559			
97622	30	\$ 3,583	13	\$ 5,079	28	\$ 27,881			
97623	104	\$ 12,518	71	\$ 23,414	72	\$ 129,932			
97624	175	\$ 23,003	149	\$ 46,506	144	\$ 162,719			
97625	11	\$ 1,901	4	\$ 1,620	2	\$ 1,034			
97626	7	\$ 957	2	\$ 531	6	\$ 19,541			
97627	43	\$ 4,954	39	\$ 10,551	31	\$ 50,252			
97630	143	\$ 16,747	101	\$ 31,932	146	\$ 189,908			
97632	54	\$ 5,299	29	\$ 7,833	35	\$ 40,812			
97633	67	\$ 8,501	26	\$ 7,824	43	\$ 44,635			
97634	13	\$ 1,564	8	\$ 2,524	6	\$ 15,173			
97635	4	\$ 393	1	\$ 451	6	\$ 4,289			
97639	28	\$ 4,478	20	\$ 6,642	51	\$ 74,164			
97701	856	\$ 72,319	613	\$ 150,966	537	\$ 410,107			
97702	1,026	\$ 104,378	710	\$ 214,065	521	\$ 521,350			
97703	532	\$ 50,814	294	\$ 82,635	246	\$ 214,798			
97731	3	\$ 27			1	\$ 110			
97734	96	\$ 12,317	83	\$ 29,015	79	\$ 89,583			
97741	399	\$ 39,917	312	\$ 92,030	316	\$ 277,504			
97753	27	\$ 3,678	8	\$ 4,339	10	\$ 30,088			
97754	607	\$ 69,185	402	\$ 120,569	368	\$ 330,247			
97756	916	\$ 86,114	624	\$ 160,679	536	\$ 446,539			
97760	269	\$ 33,080	259	\$ 88,104	190	\$ 179,471			
97761	105	\$ 14,226	87	\$ 28,621	131	\$ 203,779			
97801	661	\$ 52,837	468	\$ 108,710	502	\$ 383,969			
97810	10	\$ 1,457	20	\$ 6,000	10	\$ 7,370			
97812	39	\$ 3,877	25	\$ 8,233	35	\$ 32,507			
97813	47	\$ 3,485	31	\$ 9,488	28	\$ 25,294			
97818	3	\$ 346	1	\$ 530	4	\$ 15,486			
97826	24	\$ 1,702	22	\$ 8,073	20	\$ 24,677			
97828	113	\$ 11,881	59	\$ 21,220	69	\$ 69,641			
97835	10	\$ 1,968	6	\$ 2,371	4	\$ 4,490			
97838	20	\$ 2,068	16	\$ 5,485	11	\$ 8,332			
97842	4	\$ 787	4	\$ 1,195					
97846	99	\$ 9,203	56	\$ 18,649	45	\$ 60,815			
97857	17	\$ 2,445	9	\$ 2,061	7	\$ 6,654			
97862	111	\$ 11,651	65	\$ 21,721	80	\$ 121,899			
97868	83	\$ 9,396	46	\$ 12,478	75	\$ 58,497			
97875	69	\$ 5,594	52	\$ 16,214	45	\$ 52,734			
97882	194	\$ 15,585	159	\$ 36,869	171	\$ 117,951			
97885	42	\$ 4,704	24	\$ 6,410	20	\$ 31,733			
97886	36	\$ 3,110	33	\$ 8,617	29	\$ 28,565			
97476			1	\$ 137					
97347									
97636			1	\$ 480					

MAY 2023	SMALL COM								
	Days 31 60		Days 61 90		Days 91+		Grand Total		
	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
TOTAL	2,198	\$ 304,889	821	\$ 249,721	1,314	\$ 2,241,930	4,333	\$ 2,796,541	\$ 645
ZIP	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
97016									
97029	1	\$1.17							
97031	25	\$5,311.28	14	\$3,664.33	7	\$7,796.09			
97033									
97039	1	\$7.04			3	\$5,771.67			
97040	2	\$349.10			2	\$129.37			
97041									
97050			1	\$35.10					
97058									
97065	1	\$232.80			1	\$784.03			
97102	2	\$1,323.48							
97103	39	\$4,569.29	23	\$9,792.80	17	\$26,025.61			
97110	14	\$1,524.63	2	\$185.32	5	\$1,910.14			
97121	1	\$377.47							
97138	38	\$5,772.25	20	\$3,448.91	24	\$37,018.21			
97145									
97146	13	\$973.38	5	\$1,577.90	6	\$2,981.52			
97201	2	\$511.20	4	\$604.54					
97205	9	\$645.85	5	\$245.52	3	\$4,486.82			
97209	1	\$234.10							
97211	35	\$5,248.36	20	\$8,064.56	35	\$79,067.06			
97212	22	\$4,448.85	4	\$1,001.45	11	\$29,050.58			
97213	30	\$4,331.29	7	\$1,425.83	10	\$8,464.28			
97215	2	\$291.43			2	\$1,782.77			
97216	6	\$668.11	9	\$3,285.91	10	\$18,409.19			
97217	23	\$2,491.51	4	\$867.84	9	\$47,777.42			
97218	24	\$2,531.40	14	\$3,502.33	9	\$4,496.20			
97220	64	\$9,629.57	27	\$5,792.35	49	\$138,214.82			
97227	15	\$3,038.69	6	\$1,480.09	13	\$71,187.69			
97230	1	\$324.30	1	\$45.50					
97232	11	\$1,787.41	2	\$330.68	12	\$21,371.86			
97250	1	\$114.06							
97302									
97304	3	\$794.39							
97306	1	\$154.66							
97317	2	\$97.88							
97321	26	\$1,990.39	17	\$4,086.69	30	\$43,491.40			
97322	60	\$7,359.72	12	\$2,256.68	19	\$22,451.82			
97325	11	\$951.21	6	\$1,660.03	3	\$521.15			
97327	1	\$44.21	2	\$407.26	4	\$3,249.33			
97329			1	\$191.11					
97330	19	\$2,167.52	11	\$1,996.02	12	\$12,566.82			
97333	40	\$6,963.46	10	\$4,518.07	12	\$100,758.56			
97335	1	\$30.36							
97336	1	\$37.49							
97338	17	\$1,880.75	10	\$3,250.24	7	\$5,383.32			
97344	1	\$7.78	1	\$36.69	3	\$1,714.87			
97345	1	\$0.66							
97346	8	\$701.82	3	\$982.69	4	\$1,254.82			
97348	2	\$75.92							
97351	42	\$3,896.56	15	\$2,384.05	12	\$8,872.61			
97352	12	\$1,926.58	6	\$398.27	10	\$14,323.63			
97355	38	\$5,596.46	18	\$5,310.23	18	\$13,788.23			
97358	9	\$647.51	4	\$651.39	5	\$4,278.27			
97360	3	\$553.63	1	\$68.22	4	\$1,657.22			
97361									
97364									
97367	36	\$6,382.15	17	\$8,211.03	11	\$26,380.69			
97368	11	\$1,177.36	3	\$1,307.98	5	\$1,216.53			

MAY 2023	SMALL COM								
	Days 31 60		Days 61 90		Days 91+		Grand Total		
	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
TOTAL	2,198	\$ 304,889	821	\$ 249,721	1,314	\$ 2,241,930	4,333	\$ 2,796,541	\$ 645
ZIP	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
97370	9	\$1,195.33	4	\$882.68	4	\$1,669.18			
97371	6	\$1,414.17	1	\$159.48	2	\$600.49			
97374	4	\$328.31	2	\$358.08	6	\$15,720.76			
97377					2	\$9,043.82			
97383	11	\$1,028.34	4	\$598.21	10	\$21,830.18			
97384					1	\$6,007.30			
97385	3	\$529.97			2	\$906.86			
97386	19	\$2,246.85	7	\$2,631.94	16	\$10,230.54			
97388									
97389	3	\$283.80							
97392	2	\$177.29			1	\$791.06			
97405	1	\$137.93			8	\$11,636.38			
97408	2	\$93.26							
97410	2	\$36.87	2	\$1,229.39	2	\$17,728.62			
97411	1	\$120.93							
97414	3	\$232.92	1	\$329.56					
97417	10	\$659.38	5	\$1,122.02	4	\$10,392.73			
97420	50	\$8,413.24	15	\$6,342.19	24	\$12,787.35			
97423	21	\$4,397.98	8	\$2,110.88	5	\$3,576.12			
97424	15	\$1,259.49	4	\$572.86	6	\$6,810.26			
97426	13	\$2,136.29			7	\$3,824.25			
97429			1	\$494.29					
97432			1	\$557.17					
97442	4	\$609.40			6	\$17,716.51			
97443	2	\$75.28	1	\$351.10	3	\$21,847.15			
97446	2	\$414.16	1	\$208.99	2	\$418.80			
97447	2	\$145.08			1	\$193.04			
97448	9	\$2,492.74	3	\$488.63	7	\$19,834.52			
97456	3	\$1,466.16	2	\$869.43	1	\$475.42			
97457	25	\$2,041.35	2	\$181.01	11	\$29,040.15			
97458	8	\$1,056.49	5	\$2,539.55	6	\$9,917.46			
97459	10	\$1,620.33	4	\$1,814.37	9	\$9,442.09			
97462	2	\$979.69							
97466	4	\$808.29			1	\$667.57			
97469	6	\$716.97	1	\$348.36	7	\$8,553.19			
97470	67	\$7,572.24	27	\$9,867.06	34	\$74,672.53			
97471	32	\$4,992.05	8	\$2,727.83	13	\$10,446.78			
97479	38	\$3,382.10	11	\$2,047.17	24	\$23,149.98			
97484			1	\$898.93	6	\$7,012.02			
97486	2	\$144.26							
97494									
97495			1	\$34.60					
97496	7	\$619.77			5	\$7,280.80			
97497	5	\$517.49	5	\$4,432.32	15	\$42,334.07			
97501	75	\$11,552.18	39	\$18,524.11	45	\$101,561.55			
97502	42	\$3,860.14	26	\$6,369.41	42	\$65,193.65			
97503	21	\$2,985.17	7	\$2,175.26	21	\$23,388.77			
97504	76	\$9,799.02	11	\$2,478.42	10	\$9,959.48			
97520	11	\$962.52	9	\$1,464.56	12	\$6,018.59			
97522					4	\$2,871.63			
97523	32	\$5,528.89	15	\$4,786.43	28	\$31,765.52			
97524	35	\$4,721.33	17	\$4,584.60	30	\$36,254.64			
97525	12	\$1,495.29	5	\$2,012.57	7	\$7,142.36			
97526	64	\$9,912.56	23	\$5,822.24	46	\$79,531.13			
97527	40	\$6,442.78	19	\$6,013.14	37	\$59,500.79			
97530	22	\$1,852.88	8	\$1,285.16	19	\$49,396.06			
97531	3	\$516.03	3	\$2,009.78	2	\$576.63			

MAY 2023	SMALL COM								
	Days 31 60		Days 61 90		Days 91+		Grand Total		
	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
TOTAL	2,198	\$ 304,889	821	\$ 249,721	1,314	\$ 2,241,930	4,333	\$ 2,796,541	\$ 645
ZIP	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
97532	17	\$4,156.47	3	\$613.25	5	\$4,066.75			
97534	2	\$115.01	2	\$162.80	2	\$2,656.21			
97535	3	\$205.43	6	\$2,156.39	6	\$4,106.81			
97536	7	\$972.49	1	\$36.95	1	\$499.90			
97537	18	\$2,176.22	3	\$730.26	12	\$16,717.18			
97538	11	\$2,023.71	1	\$353.31	14	\$15,014.90			
97539	15	\$2,686.44			9	\$19,310.56			
97540	8	\$1,163.47	5	\$534.34	5	\$2,884.12			
97541	7	\$1,831.35	1	\$34.34					
97543	6	\$464.29			3	\$4,355.11			
97544	6	\$324.70	7	\$2,509.79	10	\$18,672.96			
97601	45	\$5,308.02	22	\$7,461.18	32	\$53,105.44			
97603	57	\$7,664.41	22	\$5,871.99	69	\$167,817.01			
97604									
97621	1	\$12.87			1	\$267.76			
97622	7	\$573.49	1	\$295.10					
97623	8	\$1,384.34	3	\$1,067.30	6	\$1,538.72			
97624	10	\$1,885.73	3	\$618.71	3	\$17,548.56			
97625	1	\$343.66			1	\$769.12			
97626	3	\$480.45							
97627	5	\$597.61	1	\$386.76	1	\$286.53			
97630	8	\$1,076.29	2	\$222.88	6	\$26,371.40			
97632	8	\$316.45	2	\$230.65	7	\$2,388.42			
97633	5	\$549.44	2	\$833.01	1	\$5,791.50			
97634	1	\$13.61	3	\$461.81					
97635									
97639	1	\$0.50	1	\$92.51	2	\$1,532.75			
97701	67	\$14,099.58	24	\$10,652.42	17	\$22,382.67			
97702	30	\$2,918.57	8	\$4,481.34	27	\$33,620.22			
97703	27	\$3,690.35	10	\$3,992.27	15	\$26,835.75			
97731	1	\$546.46							
97734	4	\$424.57	1	\$135.91	1	\$371.09			
97741	25	\$4,704.81	8	\$1,279.09	13	\$13,614.79			
97753	3	\$678.80	1	\$364.57	2	\$9,233.33			
97754	48	\$6,035.79	9	\$2,658.08	16	\$10,755.47			
97756	40	\$5,193.24	11	\$3,146.45	26	\$29,298.59			
97760	12	\$1,015.40	3	\$898.45	4	\$2,103.64			
97761	2	\$47.48			3	\$16,230.76			
97801	34	\$3,193.44	12	\$4,495.20	18	\$17,950.39			
97810									
97812	17	\$2,652.33	1	\$631.83	2	\$4,680.48			
97813	5	\$793.42	2	\$411.53	1	\$802.26			
97818									
97826	1	\$190.14	1	\$18.85					
97828	7	\$1,265.46	6	\$1,422.40	5	\$7,093.13			
97835	2	\$22.16			2	\$4,843.32			
97838	1	\$7.63			1	\$52.47			
97842									
97846	12	\$1,633.75	3	\$365.44	9	\$9,330.81			
97857	2	\$227.17							
97862	13	\$1,863.48	3	\$428.88	6	\$1,554.41			
97868	9	\$1,534.52			1	\$59.18			
97875			3	\$935.05	1	\$67.11			
97882	7	\$1,038.80	8	\$3,847.31	2	\$951.75			
97885	2	\$313.70	1	\$70.65	2	\$715.42			
97886	2	\$250.23	1	\$20.70	2	\$4,852.48			
97476									
97347	1	\$70.05			1	\$475.49			
97636									

Notices	May 2023
FFN	17409
FNL	31331
PDN	46278

May 2023	COM	RES	Total
	33	601	
97031		5	5
97102		1	1
97103	1	9	10
97110		1	1
97138		4	4
97201		3	3
97205		4	4
97211	1	13	14
97212	1	6	7
97213		2	2
97215		2	2
97216		6	6
97217		9	9
97218	1	23	24
97220	2	24	26
97227		4	4
97230		1	1
97232		11	11
97317	1		1
97321		14	14
97322		11	11
97325		4	4
97327		2	2
97330		13	13
97333	1	3	4
97338		1	1
97348		2	2
97351		5	5
97352	1	3	4
97355		13	13
97367		4	4
97368		2	2
97371		1	1
97374		1	1
97383		1	1

May 2023	COM	RES	Total
	33	601	
97386	1	7	8
97389		2	2
97408		1	1
97410		2	2
97417	1	2	3
97420	2	13	15
97423		2	2
97424		2	2
97426		3	3
97442		3	3
97446		1	1
97448		2	2
97457		3	3
97458		3	3
97459	2	7	9
97462		1	1
97470	2	11	13
97471		16	16
97479		5	5
97495		1	1
97496		4	4
97497		2	2
97501	2	41	43
97502	1	19	20
97503		4	4
97504		34	34
97520		1	1
97523		6	6
97524		5	5
97525		3	3
97526	2	20	22
97527	1	23	24
97530	1	6	7
97532		1	1
97535		4	4

	COM	RES	
May 2023	33	601	Total
97536		1	1
97537		2	2
97538	1	2	3
97539		4	4
97540	1	4	5
97544		2	2
97601		23	23
97603	1	19	20
97622		1	1
97623		1	1
97630		2	2
97632		1	1
97639		1	1
97701		2	2
97702	2	11	13
97703		6	6
97734		1	1
97741	2	5	7
97754		7	7
97756		8	8
97760	1	5	6
97761		5	5
97801	1	7	8
97828		1	1
97846		2	2
97862		1	1
97868		4	4
97875		1	1
97882		4	4

MAY 2023	COM	RES	TOTAL
	20	409	429
97031		3	3
97102		1	1
97103	1	6	7
97110		1	1
97138		3	3
97201		2	2
97205		1	1
97211	1	10	11
97212	1	6	7
97213		1	1
97215		1	1
97216		6	6
97217		6	6
97218	1	18	19
97220	2	14	16
97227		2	2
97230		1	1
97232		9	9
97317	1		1
97321		14	14
97322		8	8
97325		3	3
97330		11	11
97333		1	1
97338		1	1
97348		2	2
97351		2	2
97352	1	3	4
97355		10	10
97367		2	2
97368		1	1
97374		1	1
97386		5	5
97389		2	2
97408		1	1
97417	1	1	2
97420	1	7	8
97423		1	1
97424		2	2
97426		2	2
97442		1	1
97448		2	2
97457		3	3
97458		2	2
97459	1	4	5
97462		1	1
97470		7	7
97471		8	8
97479		5	5
97495		1	1
97496		3	3
97497		1	1
97501	1	32	33
97502		13	13
97503		3	3

MAY 2023	COM	RES	TOTAL
	20	409	429
97504		30	30
97523		3	3
97524		3	3
97525		2	2
97526	1	15	16
97527	1	11	12
97530	1	3	4
97535		3	3
97536		1	1
97537		1	1
97539		2	2
97540	1	2	3
97544		1	1
97601		12	12
97603	1	10	11
97622		1	1
97630		2	2
97632		1	1
97639		1	1
97701		1	1
97702		8	8
97703		5	5
97734		1	1
97741	1	4	5
97754		5	5
97756		6	6
97760	1	2	3
97761		2	2
97801	1	4	5
97828		1	1
97846		2	2
97862		1	1
97868		1	1
97875		1	1
97882		4	4

PacifiCorp - 2023	January	February	March	April	May	June	July	August	September	October	November	December
Small Commercial Customers	217,054	217,081	217,253	217,435	217,691							
Small Commercial Disconnects	48	37	73	103	65							
Disconnects as Percentage of Small Commercial Customers	0.02%	0.02%	0.03%	0.05%	0.03%							

PacifiCorp - 2022	January	February	March	April	May	June	July	August	September	October	November	December
Small Commercial Customers	214,939	215,851	219,229	215,978	217,115	217,450	217,849	217,709	217,648	217,448	217,585	217,320
Small Commercial Disconnects	60	73	77	63	93	86	65	99	96	73	22	24
Disconnects as Percentage of Small Commercial Customers	0.03%	0.03%	0.04%	0.03%	0.04%	0.04%	0.03%	0.05%	0.04%	0.03%	0.01%	0.01%

PacifiCorp - 2021	January	February	March	April	May	June	July	August	September	October	November	December
Small Commercial Customers	211,481	212,141	212,626	213,280	213,760	213,435	213,554	213,516	213,861	214,269	214,767	215,212
Small Commercial Disconnects	21	34	66	43	103	131	100	96	71	53	57	35
Disconnects as Percentage of Small Commercial Customers	0.01%	0.02%	0.03%	0.02%	0.05%	0.06%	0.05%	0.04%	0.03%	0.02%	0.03%	0.02%

Oregon - 2023	January	February	March	April	May	June	July	August	September	October	November	December
Small Commercial Customers	69,411	69,534	69,610	69,703	69,792							
Small Commercial Disconnects	39	18	52	70	33							
Disconnects as Percentage of Small Commercial Customers	0.06%	0.03%	0.07%	0.10%	0.05%							

Oregon - 2022	January	February	March	April	May	June	July	August	September	October	November	December
Small Commercial Customers	68,701	68,884	69,026	68,962	69,184	69,243	69,341	69,336	69,450	69,533	69,583	69,648
Small Commercial Disconnects	49	47	37	41	58	56	41	67	57	52	16	17
Disconnects as Percentage of Small Commercial Customers	0.07%	0.07%	0.05%	0.06%	0.08%	0.08%	0.06%	0.10%	0.08%	0.07%	0.02%	0.02%

Oregon - 2021	January	February	March	April	May	June	July	August	September	October	November	December
Small Commercial Customers	67,829	68,010	68,193	68,414	68,557	68,550	68,638	68,528	68,663	68,760	68,813	68,794
Small Commercial Disconnects	0	0	0	0	82	96	76	65	57	42	42	33
Disconnects as Percentage of Small Commercial Customers	0.00%	0.00%	0.00%	0.00%	0.12%	0.14%	0.11%	0.09%	0.08%	0.06%	0.06%	0.05%

Oregon - 2020	January	February	March	April	May	June	July	August	September	October	November	December
Small Commercial Customers	66,623	66,844	66,732	66,646	66,954	66,926	67,053	67,144	66,931	67,234	67,346	67,512
Small Commercial Disconnects	128	133	42	0	0	0	0	0	0	0	0	0
Disconnects as Percentage of Small Commercial Customers	0.19%	0.20%	0.06%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%

Oregon - 2019	January	February	March	April	May	June	July	August	September	October	November	December
Small Commercial Customers	65,892	66,073	66,156	66,138	66,167	66,415	66,332	66,410	66,394	66,661	66,822	66,652
Small Commercial Disconnects	88	38	77	88	112	84	107	103	81	127	62	78
Disconnects as Percentage of Small Commercial Customers	0.13%	0.06%	0.12%	0.13%	0.17%	0.13%	0.16%	0.16%	0.12%	0.19%	0.09%	0.12%

Oregon - 2018	January	February	March	April	May	June	July	August	September	October	November	December
Small Commercial Customers	65,302	65,381	65,467	65,525	65,444	65,637	65,664	65,614	65,817	65,484	65,910	65,883
Small Commercial Disconnects	35	30	14	18	24	4	12	15	32	56	34	31
Disconnects as Percentage of Small Commercial Customers	0.05%	0.05%	0.02%	0.03%	0.04%	0.01%	0.02%	0.02%	0.05%	0.09%	0.05%	0.05%

"Small Commercial" is defined as Non Residential use customers using no more than 30kW per month.