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COMPANY NAME:

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RO (Other, for example, industry safety information)

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Statute
Order

Note: A one-time submission required by an order is a compliance filing and not a report (file compliance in the applicable docket)

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(For example, federal regulations, or requested by Staff)

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March 21, 2022

VIA ELECTRONIC FILING

Public Utility Commission of Oregon
Attn: Filing Center
201 High Street SE, Suite 100
Salem, OR 97301-3398

**RE: RE 189—PacifiCorp’s COVID-19 Credit and Collections Report—Monthly Report
for February 2022**

On November 5, 2020, the Public Utility Commission of Oregon (Commission) issued Order No. 20-401 approving the November 3, 2020 Stipulated Agreement on the Effects of the COVID-19 Pandemic on Energy Utility Customers (Stipulated Agreement) filed by parties in docket UM 2114. In compliance with the reporting requirements outlined in Attachment A of the Stipulated Agreement, Energy Utilities Reporting Requirements, PacifiCorp d/b/a Pacific Power (PacifiCorp or the Company) hereby submits its monthly COVID-19 credit and collections data report for the month of February 2022.

PacifiCorp is unable to provide payment plan information as requested in section (C), (D), (E), (F), (H), and (I) of the reporting requirements by zip code. Zip code information is obtained using metered service agreement information. Payment plans, however, are done at the customer account level and may contain more than one metered service, and more than one zip code. By reporting payment plans by zip code there would be duplication in the data. As such, the Company is reporting payment plan information at the account level with no zip codes.

This report also contains information not addressed in the Stipulated Agreement. At the request of Commission Staff, the Company has included information related to Schedule 11, Residential Bill Assistance Program, as well as an update to OPUC Information Request 18.

Deferred Payment Plan

PacifiCorp also includes in this report an update to the Deferred Payment Plan (DPP)/Time Payment Plan (TPP) information originally provided in the October update and will continue to include the monthly payment plan information with this report until April 2022, at which time the Company will provide a more detailed evaluation of the DPP pilot.

As of February 2022, PacifiCorp had 1,587 customers enrolled in a DPP. The average duration for the plan selected by customers was 21 months, and only 6 percent of payment plan customers opted for a DPP while 94 percent of customers opted for a traditional TPP.

Plan Type	Residential	Non-Residential
DPP	1,569	18
TPP	41,053	2,510
TOTAL PLANS	42,622	2,528

Reviewing the data to evaluate if the DPP is beneficial for customers, TPPs were included for comparative purposes. The data presented several challenges:

- Low participation rates and high default rate of early participants,
- DPPs are designed to have a higher arrears for longer period, and payment plans do not “default” until the account is closed or disconnected for non- payment.

To adequately evaluate the benefit of a DPP and to compare with a traditional payment plan, a review of April 2021 through October 2021 are included in the below data. Recent DPPs may still be in the deferral period, and the early defaulted plans have accumulated higher balances. Default is defined as two missed payments. A like-for-like comparison requires us to pare down the data to three months and will need to continue to report progress.

Plan Type	Average Number of Payments	Average Beginning Balance	Average Current Balance	Average Reduction in Balance	Percentage of Reduction	Default Rate
DPP	21	\$2,031	\$1,751	\$280	13.8%	80.0%
TPP	13	\$1,174	\$825	\$348	29.7%	65.0%

- The average beginning account balances for DPP customers are larger.
- The average reduction in the account balances for DPP customers are 16 percent less than TPP customers.
- The default rate for TPPs shifted from being 18 percent higher than DPPs in October 2021 to having a 15 percent lower default rate through February 2022.

If you have any questions regarding this report, please contact Jennifer Angell at (503) 331-4414.

Sincerely,



Shelley McCoy
 Director, Regulations

Enclosures

PacifiCorp

**Monthly COVID-19 Credit and Collections Report
February 2022**

February - 2022	COM	IND	IRG	PSH	RES	GRAND TOTAL
TOTALS	56945	1355	5031	52	544013	607396
97016	7				13	20
97029	30		3		111	144
97031	1010	12	41	3	6486	7552
97033	7				17	24
97039	59		4		198	261
97040	59	1	23		511	594
97041	2				19	21
97050	39		6	2	91	138
97058	3				29	32
97065	54		5	1	233	293
97102	25		1		444	470
97103	1056	34	3		7897	8990
97110	240	3			1903	2146
97121	57	1			714	772
97138	868	10			6854	7732
97145	4				46	50
97146	422	15	5		3671	4113
97201	134				2450	2584
97203	1	1				2
97204	44				1	45
97205	357				2201	2558
97207	1					1
97209	67				98	165
97211	1105	19	1		15181	16306
97212	466				12077	12543
97213	664	6			11138	11808
97214	2					2
97215	60				621	681
97216	206	2			2322	2530
97217	482	9			5921	6412
97218	664	17			6313	6994
97219	1					1
97220	1386	32			13084	14502
97222	1					1
97223	1					1

February - 2022	COM	IND	IRG	PSH	RES	GRAND TOTAL
TOTALS	56945	1355	5031	52	544013	607396
97227	495	16			3013	3524
97230	50				435	485
97232	536	3			4551	5090
97233	4				2	6
97238	3					3
97250	15				1	16
97252	2					2
97253	1					1
97254	3					3
97301	1		1		5	7
97302	2		3		10	15
97304	23				137	160
97306	11		4		82	97
97308	2					2
97317	29		2		382	413
97321	1258	49	105	1	12464	13877
97322	905	37	31		14645	15618
97325	182	9	63		2615	2869
97327	115	3	16		1110	1244
97329	7				73	80
97330	1054	15	24		15644	16737
97331	4					4
97333	752	30	62	1	10926	11771
97335	12				73	85
97336	8				45	53
97338	680	7	15		9245	9947
97344	37		1		436	474
97345	19	1			170	190
97346	104				309	413
97347	7				5	12
97348	102	1	19		534	656
97351	429	6	54		4390	4879
97352	202	8	73		2157	2440
97355	911	17	84		9798	10810
97358	115	19	2		813	949

February - 2022	COM	IND	IRG	PSH	RES	GRAND TOTAL
TOTALS	56945	1355	5031	52	544013	607396
97360	92	1			918	1011
97361	31		6		107	144
97364	8				330	338
97365					1	1
97367	783	8		1	7494	8286
97368	140				1769	1909
97369					1	1
97370	212	10	5	1	2534	2762
97371	96	2	13		205	316
97373	1					1
97374	162	4	74		1410	1650
97377	80	2	9		314	405
97383	381	12	29		3907	4329
97384	15	1			50	66
97385	95		6	1	1277	1379
97386	472	13	23		5789	6297
97388	71			1	1147	1219
97389	142	3	11		668	824
97392	49		38		550	637
97401	1					1
97405	43	6			29	78
97408	79	1	2		471	553
97410	64	1	15		367	447
97411	42	1	27		522	592
97414	17	2	10		80	109
97417	160		20	2	1025	1207
97420	1266	57	12		12168	13503
97423	313	6	19		2704	3042
97424	422	12	1		3659	4094
97426	160	6			1385	1551
97429	37		18		331	386
97432	21	1	4		170	196
97442	147	4	23		950	1124
97443	114	1	20		940	1075
97446	143	9	24		1598	1774

February - 2022	COM	IND	IRG	PSH	RES	GRAND TOTAL
TOTALS	56945	1355	5031	52	544013	607396
97447	67				317	384
97448	258	14	9		1970	2251
97456	98	1	29		795	923
97457	389	17	85	1	4421	4913
97458	199	12	21		1525	1757
97459	546	9	1		4779	5335
97462	78	1	8		613	700
97466	46	4	7		412	469
97469	128	9	17		1109	1263
97470	1537	40	66	1	9307	10951
97471	865	14	78		10782	11739
97475					1	1
97476					4	4
97479	384	8		1	3655	4048
97484	35	1	5		119	160
97486	11	1	11		27	50
97494	11	2			25	38
97495	34		1		773	808
97496	216	2	16		2929	3163
97497	95	1	8		573	677
97501	2126	47	126	2	18637	20938
97502	1217	34	103	1	11943	13298
97503	444	65	40		4328	4877
97504	1966	19	31	1	20983	23000
97520	342	4	55	2	1823	2226
97522	39	1	2		248	290
97523	423	11	44		2849	3327
97524	511	15	94	3	6506	7129
97525	202	3	29		2293	2527
97526	1874	50	46	1	16037	18008
97527	1119	20	146		15431	16716
97530	437	4	97	1	3685	4224
97531	41	2	7		277	327
97532	161	4	6		1125	1296
97534	32	2	1		307	342

February - 2022	COM	IND	IRG	PSH	RES	GRAND TOTAL
TOTALS	56945	1355	5031	52	544013	607396
97535	236	3	1		1918	2158
97536	71	1	1		540	613
97537	283	5	49		3384	3721
97538	114	2	18		902	1036
97539	163	1	3		1670	1837
97540	264	1	34		3209	3508
97541	58		17		685	760
97543	39		4		331	374
97544	127		41		942	1110
97601	1265	28	162	3	11074	12532
97603	1531	34	370	2	13660	15597
97604	5				18	23
97621	44	1	33		152	230
97622	62	2	23		268	355
97623	183	2	144		1030	1359
97624	234	3	65		1834	2136
97625	28		18		82	128
97626	40	1	8		96	145
97627	71	1	18		523	613
97630	323	16	9	1	1763	2112
97632	163	3	131		551	848
97633	165	1	98		591	855
97634	18		10		106	134
97635	8		2		57	67
97636					1	1
97637	1					1
97639	37		31		291	359
97701	1893	48	67	1	14633	16642
97702	1835	32	7	2	19155	21031
97703	1494	6	113		13221	14834
97707	1					1
97731	36				106	142
97734	133	15	90		1273	1511
97741	596	24	90	2	4490	5202
97753	57		47		385	489

February - 2022	COM	IND	IRG	PSH	RES	GRAND TOTAL
TOTALS	56945	1355	5031	52	544013	607396
97754	961	31	278	1	7440	8711
97756	1501	55	72		13648	15276
97760	198	1	51		3255	3505
97761	128	7	2	1	759	897
97801	1172	17	78	8	8528	9803
97810	47	1	8		218	274
97812	121	1	5	2	367	496
97813	91	1	2		584	678
97818	45	2	39		33	119
97826	48	1	5		298	352
97828	333	8	56		1530	1927
97835	44		1		140	185
97838	69	4	30		229	332
97842	31		15		135	181
97846	307	7	62		1404	1780
97857	38	1	16		274	329
97862	222	2	261		1082	1567
97868	106	1	52		858	1017
97875	83	3	18		900	1004
97882	188	11	4		2160	2363
97885	135	4	18		692	849
97886	45	4	5	1	346	401

February 2022	
Customer Class	# of Customers
Commercial	0
Industrial	0
Irrigation	0
Lighting	0
Residential	97701
Total	0

Active Payment Plans	
	February 2022
Customer Class	# of Customers
Commercial	728
Industrial	15
Irrigation	41
Residential	25012
Total	25796

New Payment Plans	
	February 2022
Customer Class	# of Customers
Commercial	119
Industrial	2
Irrigation	5
Residential	4178
Total	4304

COUNTS AND ARREARS ARE FORCED TO THE OLDEST ARREARS BUCKET.

FEBRUARY 2022	RES								
	Days 31 60		Days 61 90		Days 91+		Grand Total		
	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
TOTAL	42,349	\$ 4,707,821	14,279	\$ 3,763,788	23,933	\$ 23,398,391	80,561	\$ 31,870,000	\$ 396
ZIP	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
97029					8	\$ 24,639			
97031	449	\$ 55,287	123	\$ 32,848	158	\$ 123,653			
97033	1	\$ 106	1	\$ 718					
97039	20	\$ 3,625	6	\$ 2,595	4	\$ 2,605			
97040	43	\$ 6,526	18	\$ 5,874	17	\$ 7,401			
97041	2	\$ 207	1	\$ 342					
97050	6	\$ 698	1	\$ 342	1	\$ 2,601			
97058	2	\$ 389							
97065	15	\$ 2,298	6	\$ 1,979	11	\$ 29,934			
97102	27	\$ 2,889	8	\$ 3,328	3	\$ 1,101			
97103	468	\$ 45,594	138	\$ 31,953	243	\$ 243,765			
97110	98	\$ 7,259	31	\$ 5,579	34	\$ 22,696			
97121	65	\$ 6,063	15	\$ 3,090	29	\$ 21,867			
97138	526	\$ 47,626	164	\$ 33,723	285	\$ 202,519			
97145	1	\$ 57			1	\$ 287			
97146	284	\$ 34,383	73	\$ 16,623	109	\$ 79,891			
97201	115	\$ 6,510	32	\$ 3,391	98	\$ 39,634			
97205	130	\$ 6,638	42	\$ 4,668	123	\$ 38,310			
97209	8	\$ 432	4	\$ 319	14	\$ 3,218			
97211	1,117	\$ 93,197	412	\$ 84,443	645	\$ 514,732			
97212	798	\$ 66,156	259	\$ 42,297	412	\$ 203,648			
97213	635	\$ 47,097	205	\$ 41,221	378	\$ 238,654			
97215	58	\$ 4,775	14	\$ 2,237	15	\$ 6,525			
97216	159	\$ 13,506	57	\$ 13,551	158	\$ 111,701			
97217	405	\$ 32,540	196	\$ 29,516	309	\$ 227,133			
97218	454	\$ 44,537	169	\$ 34,687	274	\$ 265,885			
97220	1,201	\$ 123,452	402	\$ 94,642	896	\$ 722,572			
97227	212	\$ 17,932	89	\$ 12,253	221	\$ 103,030			
97230	36	\$ 2,604	14	\$ 2,390	40	\$ 27,890			
97232	222	\$ 19,771	94	\$ 13,915	411	\$ 122,968			
97233	1	\$ 142							
97301	1	\$ 117							
97302					1	\$ 911			
97304	8	\$ 1,587	4	\$ 909	1	\$ 602			
97306	7	\$ 1,394	3	\$ 1,154					
97317	48	\$ 7,336	10	\$ 4,675	17	\$ 21,680			
97321	770	\$ 72,490	298	\$ 76,865	340	\$ 276,249			
97322	1,516	\$ 140,610	563	\$ 128,118	748	\$ 583,486			
97325	270	\$ 35,654	91	\$ 26,268	139	\$ 153,687			
97327	98	\$ 11,749	18	\$ 4,549	25	\$ 31,578			
97329	6	\$ 492	1	\$ 373	4	\$ 4,728			
97330	738	\$ 66,279	238	\$ 43,598	371	\$ 234,154			
97333	690	\$ 61,239	217	\$ 46,720	323	\$ 206,361			
97335	3	\$ 451			6	\$ 2,919			
97336	6	\$ 573	3	\$ 920	1	\$ 57			
97338	772	\$ 81,581	214	\$ 56,258	335	\$ 324,774			
97344	38	\$ 5,110	12	\$ 4,243	15	\$ 24,446			
97345	22	\$ 2,577	5	\$ 3,045	13	\$ 11,191			
97346	28	\$ 3,519	14	\$ 5,806	11	\$ 13,676			
97348	39	\$ 3,889	9	\$ 2,862	21	\$ 26,839			
97351	357	\$ 40,279	120	\$ 29,005	236	\$ 209,711			
97352	109	\$ 11,309	10	\$ 2,982	121	\$ 101,559			
97355	899	\$ 104,310	318	\$ 83,330	510	\$ 515,146			
97358	83	\$ 9,697	23	\$ 5,266	37	\$ 39,517			
97360	100	\$ 10,789	34	\$ 9,398	44	\$ 66,158			
97361	15	\$ 2,526	4	\$ 1,243	2	\$ 628			
97364	13	\$ 877	5	\$ 1,447	10	\$ 9,623			
97367	514	\$ 43,164	180	\$ 35,660	246	\$ 166,802			
97368	152	\$ 18,601	48	\$ 13,634	58	\$ 62,629			
97370	213	\$ 21,372	65	\$ 13,913	75	\$ 59,558			
97371	17	\$ 1,922	2	\$ 426	8	\$ 13,951			
97374	95	\$ 11,632	30	\$ 9,613	48	\$ 60,183			
97377	24	\$ 3,650	3	\$ 1,065	4	\$ 8,789			
97383	391	\$ 45,501	134	\$ 34,526	207	\$ 182,497			
97384	9	\$ 496			3	\$ 1,120			
97385	101	\$ 8,523	44	\$ 8,809	23	\$ 15,363			
97386	568	\$ 69,781	189	\$ 55,109	320	\$ 387,168			

COUNTS AND ARREARS ARE FORCED TO THE OLDEST ARREARS BUCKET.

FEBRUARY 2022	RES								
	Days 31 60		Days 61 90		Days 91+		Grand Total		
	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
TOTAL	42,349	\$ 4,707,821	14,279	\$ 3,763,788	23,933	\$ 23,398,391	80,561	\$ 31,870,000	\$ 396
ZIP	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
97388	25	\$ 1,854	10	\$ 2,371	11	\$ 7,739			
97389	67	\$ 7,241	18	\$ 4,650	25	\$ 35,815			
97392	30	\$ 3,614	2	\$ 693	27	\$ 35,122			
97405	4	\$ 598							
97408	23	\$ 2,059	8	\$ 1,930	10	\$ 10,294			
97410	25	\$ 5,082	2	\$ 956	34	\$ 33,795			
97411	33	\$ 5,357	13	\$ 4,722	22	\$ 28,739			
97414	4	\$ 667	6	\$ 1,461	3	\$ 2,113			
97417	82	\$ 9,170	26	\$ 8,131	64	\$ 79,438			
97420	1,090	\$ 126,653	355	\$ 102,225	673	\$ 638,899			
97423	305	\$ 32,735	104	\$ 27,943	146	\$ 144,487			
97424	360	\$ 38,776	104	\$ 28,356	160	\$ 120,042			
97426	158	\$ 18,818	46	\$ 11,639	87	\$ 66,771			
97429	31	\$ 4,565	6	\$ 1,970	12	\$ 16,395			
97432	12	\$ 1,261	4	\$ 1,104	13	\$ 12,852			
97442	64	\$ 8,787	21	\$ 7,508	71	\$ 71,713			
97443	81	\$ 11,318	23	\$ 8,208	44	\$ 49,720			
97446	132	\$ 14,257	36	\$ 8,807	81	\$ 70,236			
97447	26	\$ 3,052	12	\$ 3,040	22	\$ 18,695			
97448	218	\$ 24,382	84	\$ 20,751	96	\$ 66,428			
97456	56	\$ 7,511	12	\$ 4,824	33	\$ 29,431			
97457	423	\$ 46,942	124	\$ 36,211	255	\$ 271,912			
97458	140	\$ 17,204	62	\$ 16,757	107	\$ 100,983			
97459	299	\$ 36,580	104	\$ 28,965	193	\$ 181,420			
97462	82	\$ 10,115	27	\$ 8,122	26	\$ 38,838			
97466	48	\$ 4,231	26	\$ 5,355	37	\$ 24,520			
97469	84	\$ 8,895	34	\$ 10,106	72	\$ 75,564			
97470	942	\$ 104,436	355	\$ 85,521	534	\$ 531,480			
97471	773	\$ 83,334	242	\$ 59,964	433	\$ 439,502			
97479	424	\$ 47,667	161	\$ 41,038	243	\$ 238,712			
97484	4	\$ 291	3	\$ 306	17	\$ 17,229			
97486	3	\$ 1,067	1	\$ 337	1	\$ 457			
97494	1	\$ 290							
97495	55	\$ 5,017	21	\$ 5,288	32	\$ 19,960			
97496	210	\$ 23,400	66	\$ 18,810	159	\$ 147,809			
97497	37	\$ 5,506	9	\$ 4,726	52	\$ 62,531			
97501	1,382	\$ 143,233	568	\$ 139,482	999	\$ 1,008,710			
97502	820	\$ 98,766	328	\$ 98,719	522	\$ 671,642			
97503	529	\$ 71,797	230	\$ 66,490	313	\$ 363,727			
97504	1,103	\$ 116,370	275	\$ 70,739	898	\$ 824,759			
97520	147	\$ 26,575	44	\$ 26,152	74	\$ 136,830			
97522	28	\$ 3,829	11	\$ 2,761	21	\$ 27,691			
97523	353	\$ 59,714	152	\$ 62,712	224	\$ 506,646			
97524	677	\$ 89,969	245	\$ 76,882	350	\$ 425,304			
97525	235	\$ 33,498	88	\$ 27,678	139	\$ 208,833			
97526	1,261	\$ 154,139	463	\$ 150,318	673	\$ 861,785			
97527	1,246	\$ 164,281	409	\$ 136,396	680	\$ 994,402			
97530	276	\$ 41,612	91	\$ 32,674	131	\$ 265,839			
97531	28	\$ 4,567	18	\$ 7,659	31	\$ 48,116			
97532	122	\$ 17,117	50	\$ 19,689	78	\$ 114,435			
97534	44	\$ 6,840	15	\$ 6,045	32	\$ 41,604			
97535	150	\$ 13,357	42	\$ 10,474	91	\$ 81,517			
97536	73	\$ 8,549	23	\$ 7,889	46	\$ 61,952			
97537	284	\$ 42,711	108	\$ 38,536	162	\$ 242,204			
97538	107	\$ 18,280	49	\$ 18,956	90	\$ 169,775			
97539	170	\$ 21,007	76	\$ 24,622	98	\$ 116,442			
97540	253	\$ 29,016	77	\$ 20,813	103	\$ 128,222			
97541	99	\$ 17,438	39	\$ 11,691	54	\$ 147,163			
97543	24	\$ 5,097	9	\$ 4,738	14	\$ 29,754			
97544	120	\$ 18,837	43	\$ 21,446	81	\$ 150,361			
97601	836	\$ 90,295	262	\$ 62,785	596	\$ 521,320			
97603	1,213	\$ 124,905	398	\$ 105,461	622	\$ 599,131			
97604	3	\$ 145							
97621	15	\$ 2,895	9	\$ 3,314	15	\$ 21,789			
97622	27	\$ 3,431	8	\$ 2,216	25	\$ 33,463			
97623	114	\$ 17,420	43	\$ 14,730	61	\$ 104,358			
97624	201	\$ 25,518	98	\$ 26,858	107	\$ 97,584			

COUNTS AND ARREARS ARE FORCED TO THE OLDEST ARREARS BUCKET.

FEBRUARY 2022	RES								
	Days 31 60		Days 61 90		Days 91+		Grand Total		
	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
TOTAL	42,349	\$ 4,707,821	14,279	\$ 3,763,788	23,933	\$ 23,398,391	80,561	\$ 31,870,000	\$ 396
ZIP	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
97625	11	\$ 1,034	3	\$ 1,566	2	\$ 1,800			
97626	8	\$ 1,184	2	\$ 1,677	3	\$ 14,016			
97627	32	\$ 3,712	1	\$ 451	39	\$ 42,824			
97630	123	\$ 16,408	55	\$ 14,814	123	\$ 154,869			
97632	56	\$ 7,975	22	\$ 6,372	30	\$ 27,481			
97633	52	\$ 7,524	18	\$ 6,584	30	\$ 28,406			
97634	6	\$ 659	4	\$ 2,207	5	\$ 6,577			
97635	4	\$ 456	3	\$ 725	1	\$ 552			
97639	32	\$ 3,466	19	\$ 7,630	31	\$ 51,433			
97701	1,078	\$ 106,248	391	\$ 83,863	486	\$ 384,961			
97702	1,186	\$ 124,776	323	\$ 87,035	446	\$ 460,965			
97703	451	\$ 58,598	119	\$ 26,142	237	\$ 189,920			
97731	4	\$ 53	2	\$ 296	1	\$ 54			
97734	150	\$ 25,135	30	\$ 10,748	47	\$ 55,950			
97741	499	\$ 57,532	160	\$ 48,453	220	\$ 239,299			
97753	20	\$ 5,149	5	\$ 1,993	8	\$ 17,929			
97754	686	\$ 84,111	197	\$ 57,227	281	\$ 277,405			
97756	1,023	\$ 104,544	315	\$ 76,935	447	\$ 379,557			
97760	314	\$ 45,402	83	\$ 31,837	85	\$ 115,544			
97761	103	\$ 14,571	56	\$ 22,185	137	\$ 181,710			
97801	873	\$ 101,116	283	\$ 67,108	449	\$ 367,987			
97810	16	\$ 2,165	7	\$ 3,331	10	\$ 10,562			
97812	47	\$ 7,200	15	\$ 5,666	21	\$ 20,777			
97813	48	\$ 5,636	18	\$ 5,499	22	\$ 17,337			
97818	4	\$ 693	1	\$ 381	4	\$ 8,025			
97826	38	\$ 5,353	7	\$ 1,703	10	\$ 17,227			
97828	127	\$ 19,646	41	\$ 15,566	44	\$ 44,563			
97835	9	\$ 849	7	\$ 2,195	4	\$ 4,009			
97838	23	\$ 4,116	6	\$ 2,804	3	\$ 4,114			
97842	6	\$ 512	2	\$ 572					
97846	110	\$ 14,639	27	\$ 5,253	26	\$ 26,917			
97857	15	\$ 2,066	6	\$ 2,691	3	\$ 1,173			
97862	119	\$ 21,269	37	\$ 20,750	41	\$ 72,019			
97868	58	\$ 6,451	7	\$ 2,282	60	\$ 43,334			
97875	76	\$ 9,681	20	\$ 7,175	43	\$ 51,147			
97882	285	\$ 39,353	90	\$ 25,068	149	\$ 117,352			
97885	50	\$ 6,478	10	\$ 3,628	21	\$ 32,797			
97886	38	\$ 4,747	6	\$ 1,351	18	\$ 25,929			
97250					1	\$ 271			

COUNTS AND ARREARS ARE FORCED TO THE OLDEST ARREARS BUCKET.

FEBRUARY 2022	SMALL COM								
	Days 31 60		Days 61 90		Days 91+		Grand Total		
	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
TOTAL	2,333	\$ 338,425	641	\$ 164,041	1,124	\$ 1,450,067	4,098	\$ 1,952,533	\$ 476
ZIP	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
97029									
97031	24	\$ 3,199	9	\$ 3,499	8	\$ 8,868			
97033									
97039	1	\$ 217	1	\$ 132	3	\$ 1,658			
97040	2	\$ 410	2	\$ 79	2	\$ 464			
97041									
97050									
97058									
97065	1	\$ 114			1	\$ 441			
97102									
97103	31	\$ 4,621	13	\$ 3,335	20	\$ 13,990			
97110	20	\$ 1,829	4	\$ 784					
97121	3	\$ 366			1	\$ 1,036			
97138	50	\$ 6,783	19	\$ 2,759	14	\$ 35,001			
97145									
97146	15	\$ 3,062	4	\$ 2,022	6	\$ 3,209			
97201	3	\$ 1,126	1	\$ 79	1	\$ 630			
97205	7	\$ 772	3	\$ 538	1	\$ 1,610			
97209			1	\$ 148					
97211	49	\$ 6,284	21	\$ 5,410	45	\$ 50,832			
97212	13	\$ 1,401	2	\$ 269	12	\$ 11,881			
97213	35	\$ 5,068	7	\$ 2,819	17	\$ 24,084			
97215	4	\$ 443	1	\$ 79	1	\$ 577			
97216	8	\$ 2,338	3	\$ 407	7	\$ 6,554			
97217	20	\$ 1,134	6	\$ 1,464	12	\$ 25,888			
97218	28	\$ 4,950	7	\$ 2,356	12	\$ 16,975			
97220	84	\$ 15,240	15	\$ 4,179	39	\$ 54,417			
97227	17	\$ 2,406	8	\$ 3,982	12	\$ 29,968			
97230	2	\$ 185			1	\$ 358			
97232	16	\$ 3,389	3	\$ 612	8	\$ 11,583			
97233									
97301									
97302									
97304					1	\$ 161			
97306			1	\$ 438					
97317	3	\$ 363	1	\$ 185	2	\$ 343			
97321	36	\$ 5,033	17	\$ 2,691	13	\$ 29,652			
97322	55	\$ 7,373	15	\$ 3,822	15	\$ 15,059			
97325	7	\$ 410	1	\$ 140	4	\$ 2,418			
97327	2	\$ 497	1	\$ 94	5	\$ 1,321			
97329	1	\$ 191							
97330	19	\$ 3,303	5	\$ 1,352	6	\$ 25,192			
97333	33	\$ 4,279	4	\$ 545	9	\$ 15,016			
97335									
97336	1	\$ 37			1	\$ 1,590			
97338	27	\$ 3,577	7	\$ 1,531	5	\$ 1,264			
97344	2	\$ 200							
97345	1	\$ 19	1	\$ 35					
97346	4	\$ 216	1	\$ 93	5	\$ 1,001			
97348	1	\$ 1			1	\$ 2,164			
97351	24	\$ 4,319	6	\$ 2,248	7	\$ 4,386			
97352	2	\$ 269	1	\$ 100	9	\$ 12,622			
97355	36	\$ 3,558	10	\$ 2,367	21	\$ 11,350			
97358	7	\$ 674	1	\$ 18					
97360	6	\$ 1,469	1	\$ 195	1	\$ 125			
97361	1	\$ 26	1	\$ 35	1	\$ 326			
97364									
97367	33	\$ 5,168	9	\$ 2,674	18	\$ 31,692			
97368	8	\$ 843	3	\$ 617	3	\$ 278			
97370	12	\$ 1,557	2	\$ 300	4	\$ 410			
97371	2	\$ 66	1	\$ 59					
97374	4	\$ 816	3	\$ 285	3	\$ 1,188			
97377					2	\$ 5,335			
97383	10	\$ 1,818			5	\$ 8,053			
97384									
97385	3	\$ 101							
97386	16	\$ 1,237	10	\$ 3,483	11	\$ 7,572			

COUNTS AND ARREARS ARE FORCED TO THE OLDEST ARREARS BUCKET.

FEBRUARY 2022	SMALL COM								
	Days 31 60		Days 61 90		Days 91+		Grand Total		
	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
TOTAL	2,333	\$ 338,425	641	\$ 164,041	1,124	\$ 1,450,067	4,098	\$ 1,952,533	\$ 476
ZIP	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
97388	1	\$ 18							
97389	2	\$ 655			1	\$ 55			
97392	1	\$ 172							
97405	1	\$ 75			1	\$ 5,238			
97408	2	\$ 42							
97410	1	\$ 64			4	\$ 18,694			
97411	3	\$ 1,408	1	\$ 20					
97414	3	\$ 279	2	\$ 99	1	\$ 214			
97417	2	\$ 175			3	\$ 1,926			
97420	55	\$ 11,702	7	\$ 1,254	29	\$ 26,676			
97423	20	\$ 4,084	3	\$ 682	4	\$ 5,730			
97424	13	\$ 1,457	3	\$ 255	4	\$ 5,132			
97426	9	\$ 734	4	\$ 685	4	\$ 1,336			
97429									
97432	1	\$ 25							
97442	4	\$ 419	2	\$ 917	8	\$ 15,528			
97443	4	\$ 366	1	\$ 85	3	\$ 890			
97446	4	\$ 116			1	\$ 153			
97447	5	\$ 1,068	1	\$ 85					
97448	12	\$ 1,779	5	\$ 697	7	\$ 7,065			
97456	4	\$ 1,227	1	\$ 136	2	\$ 184			
97457	17	\$ 1,669	7	\$ 1,515	12	\$ 18,581			
97458	18	\$ 1,814			4	\$ 3,676			
97459	7	\$ 1,371	3	\$ 348	8	\$ 8,335			
97462	6	\$ 3,179	1	\$ 64	1	\$ 1,130			
97466	3	\$ 233	1	\$ 47					
97469	3	\$ 475	1	\$ 20	1	\$ 765			
97470	72	\$ 9,652	20	\$ 6,348	30	\$ 46,226			
97471	29	\$ 4,205	6	\$ 1,034	9	\$ 4,160			
97479	38	\$ 3,784	12	\$ 1,296	15	\$ 14,607			
97484	1	\$ 26			6	\$ 4,355			
97486	1	\$ 144							
97494	1	\$ 311							
97495	1	\$ 229	1	\$ 74					
97496	9	\$ 788	5	\$ 247	2	\$ 2,442			
97497	1	\$ 145	1	\$ 41	13	\$ 20,976			
97501	59	\$ 7,222	33	\$ 9,353	52	\$ 89,337			
97502	52	\$ 9,973	22	\$ 6,547	27	\$ 34,280			
97503	23	\$ 3,341	8	\$ 4,066	14	\$ 13,221			
97504	34	\$ 4,149	2	\$ 196	15	\$ 14,632			
97520	17	\$ 2,757	5	\$ 1,282	5	\$ 4,107			
97522	1	\$ 222	1	\$ 591	1	\$ 307			
97523	34	\$ 5,256	9	\$ 3,617	24	\$ 30,613			
97524	45	\$ 5,354	9	\$ 4,171	13	\$ 22,032			
97525	18	\$ 2,784	4	\$ 593	5	\$ 4,520			
97526	73	\$ 9,241	17	\$ 4,258	47	\$ 69,638			
97527	42	\$ 5,373	21	\$ 7,424	31	\$ 34,147			
97530	20	\$ 2,053	5	\$ 685	17	\$ 24,379			
97531	5	\$ 714	2	\$ 466	3	\$ 889			
97532	9	\$ 1,874	3	\$ 917	4	\$ 2,762			
97534	2	\$ 210							
97535	3	\$ 457	4	\$ 1,940	5	\$ 643			
97536	4	\$ 375	3	\$ 330	1	\$ 90			
97537	22	\$ 1,982	5	\$ 881	11	\$ 20,501			
97538	5	\$ 574	3	\$ 1,046	10	\$ 19,714			
97539	11	\$ 2,514	4	\$ 967	7	\$ 5,886			
97540	9	\$ 1,735	2	\$ 560	4	\$ 918			
97541	6	\$ 1,697	1	\$ 46					
97543	2	\$ 41			1	\$ 1,765			
97544	18	\$ 2,153	1	\$ 65	8	\$ 13,835			
97601	29	\$ 2,367	12	\$ 3,365	29	\$ 44,220			
97603	67	\$ 7,220	24	\$ 6,193	64	\$ 140,385			
97604									
97621					1	\$ 1,665			
97622	5	\$ 366			1	\$ 3,300			
97623	11	\$ 2,375	2	\$ 147	8	\$ 3,119			
97624	17	\$ 2,403	5	\$ 1,463	4	\$ 614			

COUNTS AND ARREARS ARE FORCED TO THE OLDEST ARREARS BUCKET.

FEBRUARY 2022	SMALL COM								
	Days 31 60		Days 61 90		Days 91+		Grand Total		
	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
TOTAL	2,333	\$ 338,425	641	\$ 164,041	1,124	\$ 1,450,067	4,098	\$ 1,952,533	\$ 476
ZIP	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
97625	1	\$ 374			1	\$ 1,161			
97626	2	\$ 300							
97627	3	\$ 431			1	\$ 219			
97630	8	\$ 1,528	4	\$ 2,021	7	\$ 13,114			
97632	15	\$ 1,388			4	\$ 968			
97633	8	\$ 746	1	\$ 301	3	\$ 2,680			
97634	3	\$ 231							
97635									
97639	1	\$ 30			1	\$ 361			
97701	86	\$ 14,112	17	\$ 4,487	14	\$ 15,668			
97702	65	\$ 9,472	22	\$ 4,171	18	\$ 12,552			
97703	54	\$ 10,581	7	\$ 1,207	8	\$ 9,457			
97731			1	\$ 1,079					
97734	22	\$ 1,931	1	\$ 482	1	\$ 76			
97741	17	\$ 2,436	7	\$ 1,539	14	\$ 6,157			
97753	5	\$ 587			2	\$ 6,833			
97754	45	\$ 6,092	9	\$ 2,143	12	\$ 6,743			
97756	40	\$ 4,347	11	\$ 1,785	36	\$ 38,447			
97760	8	\$ 1,651	1	\$ 298	1	\$ 476			
97761	13	\$ 3,703	3	\$ 461	2	\$ 7,419			
97801	53	\$ 9,185	10	\$ 5,152	16	\$ 14,121			
97810									
97812	16	\$ 3,613	1	\$ 73	1	\$ 1,651			
97813	1	\$ 159	1	\$ 112	2	\$ 4,543			
97818	13	\$ 800							
97826	2	\$ 261							
97828	12	\$ 3,361	4	\$ 1,146	4	\$ 2,798			
97835			1	\$ 35	2	\$ 5,428			
97838					1	\$ 52			
97842	1	\$ 290							
97846	26	\$ 2,549	1	\$ 56	6	\$ 1,559			
97857	1	\$ 1							
97862	14	\$ 2,108	5	\$ 645	4	\$ 821			
97868	2	\$ 495			1	\$ 1,360			
97875			1	\$ 78					
97882	6	\$ 1,675	6	\$ 1,394	1	\$ 1,103			
97885	3	\$ 158			1	\$ 160			
97886	1	\$ 401							
97250									

Disconnection Communications	
February 2022	
Customer Class	# of Customers
PDN	10,046
FNL	18,894
FFN	36,775
Total	65,715

February - 2022	COM	RES	Total
	47	627	
97031		2	2
97040		1	1
97103	1	5	6
97110		2	2
97121		2	2
97138		5	5
97146		4	4
97201		5	5
97205		2	2
97209		2	2
97211	1	19	20
97212		15	15
97213	1	12	13
97215		1	1
97216		8	8
97217		18	18
97218	2	6	8
97220		30	30
97227		6	6
97230		1	1
97232		8	8
97321	1	13	14
97322		11	11
97325		1	1
97329		1	1
97330		12	12
97333		5	5
97338	1	7	8
97348		1	1
97351	1	4	5
97352		2	2
97355	1	11	12
97358		1	1
97360		1	1
97367	1	2	3
97368		2	2
97383		2	2
97385		1	1
97386	2	9	11
97388		2	2
97408		1	1
97411		2	2
97417	1	1	2
97420	1	19	20
97423		2	2
97424		5	5
97426		1	1
97442		4	4
97446		2	2
97448		1	1
97456	1		1
97457		9	9
97458		4	4
97459	2	9	11

February - 2022	COM	RES	Total
	47	627	
97466		2	2
97470	2	18	20
97471		11	11
97479		7	7
97496	1	4	5
97501	6	31	37
97502	5	11	16
97503		7	7
97504	3	34	37
97520		2	2
97523	1	10	11
97524		8	8
97525		5	5
97526	4	18	22
97527		11	11
97530	1	7	8
97531		3	3
97532	1	1	2
97537		2	2
97538		4	4
97540		5	5
97541		1	1
97544		3	3
97601		24	24
97603		17	17
97621	1	2	3
97622		1	1
97623		2	2
97624		1	1
97625		1	1
97630		4	4
97632		1	1
97639		1	1
97701		9	9
97702		13	13
97703	1	4	5
97741	1	4	5
97754	2	6	8
97756		7	7
97760		3	3
97761		3	3
97801	1	6	7
97812		1	1
97828		1	1
97846		2	2
97862		1	1
97868		1	1
97882		3	3
97885		1	1
97886		1	1

February - 2022	COM	RES	Total
	18	346	
97031		5	5
97039		1	1
97103		3	3
97121		3	3
97138	1	4	5
97211		8	8
97212		2	2
97213		3	3
97216		1	1
97217		4	4
97218		4	4
97220	1	15	16
97317		1	1
97321		4	4
97322		6	6
97325		1	1
97330		2	2
97333	1	3	4
97338		4	4
97351	1	3	4
97352		3	3
97355		8	8
97360		2	2
97367		2	2
97383		3	3
97386		4	4
97392		1	1
97411		1	1
97420		11	11
97423		1	1
97426		1	1
97429		1	1
97432	1		1
97457		4	4
97458		1	1
97459		3	3
97462		1	1
97469		1	1
97470		3	3
97471		10	10
97479		2	2
97496	1	2	3
97497		3	3

February - 2022	COM	RES	Total
	18	346	
97501	3	14	17
97502	2	16	18
97503		4	4
97504	1	20	21
97523		7	7
97524		11	11
97525		6	6
97526	1	18	19
97527	1	22	23
97530		5	5
97531		1	1
97532		2	2
97536		2	2
97537		2	2
97538		1	1
97539		5	5
97541		1	1
97601	3	7	10
97603		7	7
97621		1	1
97624		4	4
97630		5	5
97639		1	1
97701		2	2
97702		4	4
97703		3	3
97734		1	1
97741	1	3	4
97754		1	1
97756		4	4
97760		4	4
97761		6	6
97801		6	6
97826		1	1
97862		1	1
97875		1	1
97882		1	1
97886		1	1

OR DPP PLANS UPDATE - MARCH 17, 2022

PLAN	RES COUNTS	COM COUNTS
DPP	1,569	18
TPP	41,053	2,510
TOTAL PLANS	42,622	2,528

PLAN	AVG INSTALLMENTS	AVG BEGINNING BALANCE	AVG CURRENT BALANCE	AVG REDUCTION	AVG REDUCTION %	AVG DEFAULT RATE
DPP	21	2031	1751	280	13.8%	80.0%
TPP	13	1174	825	348	29.7%	65.0%

Based on highlighted months.

CLASS/MONTH	COUNTS	AVG INSTALLMENTS	AVG BEGINNING BALANCE	AVG CURRENT BALANCE	PYMNTS DURING PLAN	AVG PYMNTS DURING PLAN
DPP	1569	20	\$ 1,545	\$ 1,427.01	1,992	1.94
202011	1	24	\$ 444	\$ 349.05	6	6.00
202012	1	16	\$ 592	\$ 461.89	6	6.00
202101	2	16	\$ 516	\$ 1,862.22	6	3.00
202102	1	16	\$ 236	\$ 313.12	2	2.00
202103	3	19	\$ 779	\$ 335.46	8	2.67
202104	251	21	\$ 1,982	\$ 1,604.24	575	2.29
202105	276	20	\$ 1,943	\$ 1,690.42	518	1.88
202106	117	20	\$ 2,055	\$ 1,694.94	174	1.49
202107	53	21	\$ 2,046	\$ 1,626.89	50	0.94
202108	150	20	\$ 1,910	\$ 1,826.74	182	1.21
202109	152	21	\$ 2,093	\$ 1,867.56	146	0.96
202110	232	21	\$ 2,191	\$ 1,949.27	161	0.69
202111	84	21	\$ 2,775	\$ 2,542.08	39	0.46
202112	128	20	\$ 2,211	\$ 2,033.35	55	0.43
202201	61	19	\$ 1,588	\$ 1,329.33	42	0.69
202202	57	18	\$ 1,362	\$ 1,345.52	22	0.39
TPP	41053	11	\$ 791	\$ 524.23	107333	3.10
202004	998	8	\$ 322	\$ 175.70	4051	4.06
202005	851	7	\$ 309	\$ 209.52	2630	3.09
202006	1211	7	\$ 363	\$ 189.10	3628	3.00
202007	1402	8	\$ 382	\$ 162.33	4207	3.00
202008	1287	8	\$ 332	\$ 176.48	4373	3.40
202009	1221	8	\$ 304	\$ 160.80	4490	3.68
202010	1240	8	\$ 374	\$ 201.63	4636	3.74
202011	1002	9	\$ 711	\$ 241.64	4093	4.08
202012	1316	11	\$ 508	\$ 260.23	6388	4.85
202101	1293	11	\$ 542	\$ 285.79	6158	4.76
202102	1242	11	\$ 819	\$ 397.84	5976	4.81
202103	1458	11	\$ 1,050	\$ 550.00	6541	4.49
202104	1910	14	\$ 1,195	\$ 777.85	7435	3.89
202105	1765	13	\$ 1,418	\$ 841.17	6048	3.43
202106	1498	12	\$ 1,073	\$ 737.22	4666	3.11
202107	1438	11	\$ 893	\$ 624.20	4235	2.95
202108	1959	12	\$ 891	\$ 677.51	5300	2.71
202109	1792	12	\$ 1,061	\$ 836.00	4149	2.32
202110	3068	14	\$ 1,684	\$ 1,283.67	5702	1.86
202111	2304	13	\$ 1,435	\$ 1,085.78	3550	1.54
202112	3148	12	\$ 1,068	\$ 869.34	3770	1.20
202201	4150	12	\$ 731	\$ 685.16	3681	0.89
202202	3500	11	\$ 717	\$ 628.24	1626	0.46

CLASS/MONTH	COUNTS	AVG INSTALLMENTS	AVG BEGINNING BALANCE	AVG CURRENT BALANCE	PYMNTS DURING PLAN	AVG PYMNTS DURING PLAN
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Bill Assistance Program Payment Match Participants

PLAN	RES COUNTS
DPP	728
TPP	3,394
TOTAL PLANS	4,122

PLAN	AVG INSTALLMENTS	AVG BEGINNING BALANCE	AVG CURRENT BALANCE	AVG REDUCTION	AVG REDUCTION %	AVG DEFAULT RATE
DPP	22	2698	2599	98	3.6%	80.4%
TPP	19	2409	1757	652	27.1%	82.0%

Based on highlighted months.

CLASS/MONTH	COUNTS	AVG INSTALLMENTS	AVG BEGINNING BALANCE	AVG CURRENT BALANCE	PYMNTS DURING PLAN	AVG PYMNTS DURING PLAN
DPP	728	21	\$ 2,773	\$ 2,654.28	1002	1.09
202104	154	22	\$ 2,377	\$ 2,094.08	338	2.19
202105	116	21	\$ 2,606	\$ 2,626.50	259	2.23
202106	60	21	\$ 2,540	\$ 2,289.24	85	1.42
202107	20	22	\$ 2,832	\$ 2,791.86	26	1.30
202108	50	21	\$ 3,343	\$ 3,501.09	48	0.96
202109	94	21	\$ 2,480	\$ 2,338.38	104	1.11
202110	120	23	\$ 2,707	\$ 2,555.21	79	0.66
202111	36	22	\$ 3,665	\$ 3,620.85	15	0.42
202112	50	22	\$ 3,457	\$ 3,328.40	34	0.68
202201	14	19	\$ 2,455	\$ 2,090.93	7	0.50
202202	14	19	\$ 2,044	\$ 1,960.53	7	0.50
TPP	3394	18	\$ 2,453	\$ 1,897.87	8452	2.28
202104	547	19	\$ 2,106	\$ 1,542.56	2232	4.08
202105	386	18	\$ 2,160	\$ 1,581.94	1310	3.39
202106	240	18	\$ 2,281	\$ 1,567.22	805	3.35
202107	175	18	\$ 2,498	\$ 1,436.19	597	3.41
202108	214	19	\$ 2,512	\$ 1,959.62	569	2.66
202109	291	19	\$ 2,500	\$ 2,028.43	612	2.10
202110	735	20	\$ 2,806	\$ 2,181.41	1358	1.85
202111	357	20	\$ 2,902	\$ 2,396.66	508	1.42
202112	218	19	\$ 2,511	\$ 2,128.33	280	1.28
202201	125	16	\$ 2,130	\$ 1,925.15	112	0.90
202202	106	16	\$ 2,573	\$ 2,129.09	69	0.65

<i>As of March 14, 2022</i>	Paid	Committed	% Committed Assistance	Customer Arrears	# of Customers	% of Customers	Average customer payment
Extended Payment Grant	\$2,591,927	\$3,737,062	30%	\$11,088,343	4,455	17%	\$582
Instant Grant	\$8,635,217	\$8,611,947	70%	\$15,034,330	21,142	83%	\$408
Total	\$11,227,144	\$12,349,009	100%	\$26,122,673	25,597	100%	\$439

Total Program Funds	\$12,681,000	
Total Committed Funds	\$12,349,009	97%
Available Funds	\$331,991	3%

PacifiCorp	December	January 2021	February	March	April	May	June	July	August	September	October	November	December	January 2022	February 2022
Small Commercial Customers	210,727	211,481	212,141	212,626	213,280	213,760	213,435	213,554	213,516	213,861	214,269	214,767	215,212	214,939	215,851
Small Commercial Disconnects	15	21	34	66	43	103	131	100	96	71	53	57	35	60	73
Disconnects as Percentage of Small Commercial Customers	0.01%	0.01%	0.02%	0.03%	0.02%	0.05%	0.06%	0.05%	0.04%	0.03%	0.02%	0.03%	0.02%	0.03%	0.03%

** changed definition of "Small Commercial" to Non Residential use customers using no more than 30kW per month.

Oregon	December	January	February	March	April	May	June	July	August	September	October	November	December	January	February
Small Commercial Customers	67,512	67,829	68,010	68,193	68,414	68,557	68,550	68,638	68,528	68,663	68,760	68,813	68,794	68,701	68,884
Small Commercial Disconnects	0	0	0	0	0	82	96	76	65	57	42	42	33	49	47
Disconnects as Percentage of Small Commercial Customers	0.00%	0.00%	0.00%	0.00%	0.00%	0.12%	0.14%	0.11%	0.09%	0.08%	0.06%	0.06%	0.05%	0.07%	0.07%

** changed definition of "Small Commercial" to Non Residential use customers using no more than 30kW per month.

Oregon - 2022	January	February	March	April	May	June	July	August	September	October	November	December
Small Commercial Customers	68,701	68,884										
Small Commercial Disconnects	49	47										
Disconnects as Percentage of Small	0.07%	0.07%										

** changed definition of "Small Commercial" to Non Residential use customers using no more than 30kW per month.

Oregon - 2021	January	February	March	April	May	June	July	August	September	October	November	December
Small Commercial Customers	67,829	68,010	68,193	68,414	68,557	68,550	68,638	68,528	68,663	68,760	68,813	68,794
Small Commercial Disconnects	0	0	0	0	82	96	76	65	57	42	42	33
Disconnects as Percentage of Small	0.00%	0.00%	0.00%	0.00%	0.12%	0.14%	0.11%	0.09%	0.08%	0.06%	0.06%	0.05%

** changed definition of "Small Commercial" to Non Residential use customers using no more than 30kW per month.

Oregon - 2020	January	February	March	April	May	June	July	August	September	October	November	December
Small Commercial Customers	66,623	66,844	66,732	66,646	66,954	66,926	67,053	67,144	66,931	67,234	67,346	67,512
Small Commercial Disconnects	128	133	42	0	0	0	0	0	0	0	0	0
Disconnects as Percentage of Small	0.19%	0.20%	0.06%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%

** changed definition of "Small Commercial" to Non Residential use customers using no more than 30kW per month.

Oregon - 2019	January	February	March	April	May	June	July	August	September	October	November	December
Small Commercial Customers	65,892	66,073	66,156	66,138	66,167	66,415	66,332	66,410	66,394	66,661	66,822	66,652
Small Commercial Disconnects	88	38	77	88	112	84	107	103	81	127	62	78
Disconnects as Percentage of Small	0.13%	0.06%	0.12%	0.13%	0.17%	0.13%	0.16%	0.16%	0.12%	0.19%	0.09%	0.12%

** changed definition of "Small Commercial" to Non Residential use customers using no more than 30kW per month.

Oregon - 2018	January	February	March	April	May	June	July	August	September	October	November	December
Small Commercial Customers	65,302	65,381	65,467	65,525	65,444	65,637	65,664	65,614	65,817	65,484	65,910	65,883
Small Commercial Disconnects	35	30	14	18	24	4	12	15	32	56	34	31
Disconnects as Percentage of Small	0.05%	0.05%	0.02%	0.03%	0.04%	0.01%	0.02%	0.02%	0.05%	0.09%	0.05%	0.05%

** changed definition of "Small Commercial" to Non Residential use customers using no more than 30kW per month.