



e-FILING REPORT COVER SHEET

COMPANY NAME: PacifiCorp d/b/a Pacific Power

DOES REPORT CONTAIN CONFIDENTIAL INFORMATION? No Yes If yes, submit a redacted public version (or a cover letter) by email. Submit the confidential information as directed in OAR 860-001-0070 or the terms of an applicable protective order.

Select report type: RE (Electric) RG (Gas) RW (Water) RT (Telecommunications)
 RO (Other, for example, industry safety information)

Did you previously file a similar report? No Yes, report docket number: RE 189

Report is required by: OAR

Statute

Order Order No. 20-401

Note: A one-time submission required by an order is a compliance filing and not a report (file compliance in the applicable docket)

Other

(For example, federal regulations, or requested by Staff)

Is this report associated with a specific docket/case? No Yes, docket number: RE 189

List Key Words for this report. We use these to improve search results.

Monthly COVID-19 Credit and Collections Report

Send the completed Cover Sheet and the Report in an email addressed to PUC.FilingCenter@state.or.us

Send confidential information, voluminous reports, or energy utility Results of Operations Reports to PUC Filing Center, PO Box 1088, Salem, OR 97308-1088 or by delivery service to 201 High Street SE Suite 100, Salem, OR 97301.

November 18, 2022

VIA ELECTRONIC FILING

Public Utility Commission of Oregon
Attn: Filing Center
201 High Street SE, Suite 100
Salem, OR 97301-3398

**Re: RE 189—PacifiCorp’s COVID-19 Credit and Collections Report—Monthly Report
for October 2022**

On November 5, 2020, the Public Utility Commission of Oregon (Commission) issued Order No. 20-401 approving the November 3, 2020, Stipulated Agreement on the Effects of the COVID-19 Pandemic on Energy Utility Customers (Stipulated Agreement) filed by parties in docket UM 2114. In compliance with the reporting requirements outlined in Attachment A of the Stipulated Agreement, Energy Utilities Reporting Requirements, PacifiCorp d/b/a Pacific Power (PacifiCorp or the Company) hereby submits its monthly COVID-19 credit and collections data report for the month of October 2022.

PacifiCorp is unable to provide payment plan information as requested in section (C), (D), (E), (F), (H), and (I) of the reporting requirements by zip code. Zip code information is obtained using metered service agreement information. Payment plans, however, are done at the customer account level and may contain more than one metered service, and more than one zip code. By reporting payment plans by zip code there would be duplication in the data. As such, the Company is reporting payment plan information at the account level with no zip codes.

This report also contains information not addressed in the Stipulated Agreement. At the request of Commission Staff, the Company has included information related to Schedule 11, Residential Bill Assistance Program, as well as an update to OPUC Information Request 18.

If you have any questions regarding this report, please contact Jennifer Angell at (503) 331-4414.

Sincerely,



Matthew McVee
Vice President, Regulatory Policy and Operations

Enclosures

October 2022	COM	IND	IRG	PSH	RES	GRAND TOTAL
TOTALS	57242	1347	5047	52	548202	611890
97016	7				13	20
97029	29		3		117	149
97031	1019	12	41	3	6487	7562
97033	7				16	23
97039	59	1	4		196	260
97040	59	1	25		510	595
97041	2				18	20
97050	39		6	2	87	134
97058	3				29	32
97065	58		5	1	234	298
97102	27		1		443	471
97103	1049	32	3		7881	8965
97110	240	3			1904	2147
97121	55	1			715	771
97138	870	10			6894	7774
97145	4				46	50
97146	420	16	5		3691	4132
97201	130				2545	2675
97203	1	1				2
97204	44				1	45
97205	355				2157	2512
97207	1					1
97209	65				238	303
97211	1097	19	1		15266	16383
97212	474				12091	12565
97213	655	6			11201	11862
97214	2					2
97215	59				625	684
97216	209	2			2347	2558
97217	487	9			5949	6445
97218	665	17			6357	7039
97219	1					1
97220	1391	32			13145	14568
97222	1					1
97223	1					1

October 2022	COM	IND	IRG	PSH	RES	GRAND TOTAL
TOTALS	57242	1347	5047	52	548202	611890
97227	490	16			3347	3853
97230	48				432	480
97232	532	3			4508	5043
97233	4				2	6
97238	3					3
97250	15				1	16
97252	2					2
97253	1					1
97254	2					2
97301	1		1		3	5
97302	2		3		10	15
97304	27				137	164
97306	12		4		81	97
97308	2					2
97317	29		2		384	415
97321	1260	49	105	1	12553	13968
97322	904	37	33		14784	15758
97325	187	9	61		2612	2869
97327	113	3	16		1131	1263
97329	7				72	79
97330	1053	15	24		15755	16847
97331	3					3
97333	794	29	61	1	10953	11838
97335	9				77	86
97336	8				45	53
97338	686	7	14		9340	10047
97344	38		1		445	484
97345	20	1			171	192
97346	95				333	428
97347	7				5	12
97348	102	2	19		530	653
97351	432	6	53		4463	4954
97352	210	7	75		2142	2434
97355	923	17	86		9966	10992
97358	117	19	2		821	959

October 2022	COM	IND	IRG	PSH	RES	GRAND TOTAL
TOTALS	57242	1347	5047	52	548202	611890
97360	90	1			920	1011
97361	33		6		107	146
97364	7				329	336
97365					1	1
97367	790	8		1	7547	8346
97368	142				1800	1942
97369					1	1
97370	214	10	5	1	2527	2757
97371	99	2	13		205	319
97373	1					1
97374	161	4	77		1406	1648
97377	81	2	9		312	404
97383	378	14	29		3921	4342
97384	16	1			50	67
97385	85		6	1	1296	1388
97386	486	13	25		5846	6370
97388	74			1	1146	1221
97389	142	3	11		666	822
97392	53		39		549	641
97401	1					1
97405	42	6			29	77
97408	84	1	2		476	563
97410	64	1	15		362	442
97411	43	1	27		526	597
97414	18	2	10		81	111
97417	155	1	20	2	1029	1207
97420	1277	58	12		12144	13491
97423	308	6	19		2731	3064
97424	421	12	1		3685	4119
97426	164	6			1411	1581
97429	37		18		332	387
97432	20	1	4		172	197
97442	147	4	23		942	1116
97443	112	1	19		957	1089
97446	143	9	24		1589	1765

October 2022	COM	IND	IRG	PSH	RES	GRAND TOTAL
TOTALS	57242	1347	5047	52	548202	611890
97447	64				321	385
97448	255	14	9		1980	2258
97456	101	1	30		796	928
97457	387	17	84	1	4393	4882
97458	200	12	24		1521	1757
97459	541	9	1		4768	5319
97462	78	1	8		620	707
97466	48	4	6		417	475
97469	131	9	17		1115	1272
97470	1553	39	67	1	9383	11043
97471	883	14	77		10896	11870
97475					1	1
97476					4	4
97479	390	8	1	1	3763	4163
97484	35	1	5		117	158
97486	11	1	10		27	49
97494	11	2			25	38
97495	34		1		782	817
97496	210	2	16		2964	3192
97497	98	1	9		568	676
97501	2123	48	123	2	18737	21033
97502	1218	34	103	1	11999	13355
97503	452	63	40		4330	4885
97504	2008	18	32	1	21083	23142
97520	348	4	55	2	1849	2258
97522	40	1	2		248	291
97523	429	11	43		2850	3333
97524	522	16	94	3	6566	7201
97525	204	3	30		2291	2528
97526	1878	50	43	1	16057	18029
97527	1121	20	146		15530	16817
97530	441	4	97	1	3684	4227
97531	40	2	6		276	324
97532	165	4	6		1127	1302
97534	35	1	1		306	343

October 2022	COM	IND	IRG	PSH	RES	GRAND TOTAL
TOTALS	57242	1347	5047	52	548202	611890
97535	230	3	1		1973	2207
97536	72	1	1		538	612
97537	290	5	49		3348	3692
97538	110	2	17		902	1031
97539	166	1	3		1685	1855
97540	262	1	34		3341	3638
97541	60		17		674	751
97543	39		4		328	371
97544	129		40		941	1110
97601	1274	27	165	3	11085	12554
97603	1523	35	370	2	13661	15591
97604	6				13	19
97621	43	1	33		151	228
97622	62	2	23		268	355
97623	186	2	140		1040	1368
97624	240	3	64		1843	2150
97625	27		19		84	130
97626	40	1	8		96	145
97627	68	1	18		516	603
97630	323	15	11	1	1764	2114
97632	163	3	130		553	849
97633	166	1	99		588	854
97634	18		10		106	134
97635	8		2		58	68
97636					1	1
97637	1					1
97639	38		31		289	358
97701	1887	46	68	1	14868	16870
97702	1867	32	8	2	19546	21455
97703	1489	6	111		13416	15022
97707	1					1
97731	36				105	141
97734	136	15	96		1289	1536
97741	587	24	86	2	4534	5233
97753	58		47		383	488

October 2022	COM	IND	IRG	PSH	RES	GRAND TOTAL
TOTALS	57242	1347	5047	52	548202	611890
97754	994	31	279	1	7565	8870
97756	1500	56	74		13919	15549
97760	203	1	49		3255	3508
97761	128	5	2	1	756	892
97801	1188	16	80	8	8625	9917
97810	48	1	8		218	275
97812	118	1	5	2	372	498
97813	90	1	2		582	675
97818	45	2	39		33	119
97826	48	1	5		294	348
97828	337	8	59		1520	1924
97835	45		1		135	181
97838	69	4	31		230	334
97842	31		14		132	177
97846	302	7	61		1405	1775
97857	41	1	17		280	339
97862	218	2	264		1079	1563
97868	113	1	52		858	1024
97875	85	3	18		902	1008
97882	189	8	4		2230	2431
97885	136	4	19		684	843
97886	44	4	5	1	346	400

October 2022	COM	IND	IRG	PSH	RES	GRAND TOTAL
TOTALS	3830	91	495	7	35576	39999
97029	1				20	21
97031	51	1	2		337	391
97033					3	3
97039	3				1	4
97040	8		7		36	51
97041					1	1
97050					1	1
97058					2	2
97065			2		3	5
97102	1				32	33
97103	24	2			204	230
97110	22				143	165
97121	1				7	8
97138	124	2			816	942
97145					1	1
97146	14	2			132	148
97201	5				61	66
97205	4				18	22
97209	1				16	17
97211	56				962	1018
97212	25				810	835
97213	70	1			1096	1167
97215	8				85	93
97216	38	1			490	529
97217	13				78	91
97218	6				85	91
97220	107				1861	1968
97227	3				83	86
97230	1				114	115
97232	26				249	275
97233					1	1
97250					1	1
97301	1					1
97302					2	2
97304	3				6	9
97306	1				12	13
97317	9				25	34
97321	37	1	9		226	273
97322	113	7	3		1535	1658
97325	45		6		374	425
97327	2				18	20
97329	1				9	10
97330	28	1	2		216	247
97333	92	2	6		1181	1281
97335	2				18	20
97336	2				9	11
97338	37		1		308	346
97344					12	12
97345	2				31	33
97346	18				9	27
97348	2				7	9
97351	64	2	27		641	734
97352	26	1	15		331	373
97355	51	2	11		714	778

October 2022	COM	IND	IRG	PSH	RES	GRAND TOTAL
TOTALS	3830	91	495	7	35576	39999
97358	15				10	25
97360	10				22	32
97361	5				15	20
97364					7	7
97367	97	2			656	755
97368	11			3	63	77
97370	24				304	328
97371	5		1		22	28
97374	3		2		22	27
97377	3		1		16	20
97383	49	1			398	448
97384	2	2			2	6
97385	15		1		115	131
97386	30		2		372	404
97388					97	97
97389	1				4	5
97392	4		3		65	72
97405	13				7	20
97408					2	2
97410	3		2		59	64
97411	1				2	3
97414	2				15	17
97417					10	10
97420	35		2	2	492	531
97423	38	3	1		424	466
97424	3				143	146
97426	26				224	250
97429			1		7	8
97432	1				2	3
97442	24	2			189	215
97443	1				8	9
97446	1				27	28
97447	2				4	6
97448	26	9	2		185	222
97456	9		1		107	117
97457	2				49	51
97458	23	2	3		261	289
97459	1				51	52
97462	12				103	115
97466	4				81	85
97469	1				12	13
97470	123	1	1		955	1080
97471	69		3		908	980
97479	74	1			598	673
97486		1	1		3	5
97494	1				5	6
97495	3				100	103
97496	8		1		59	68
97497	26				130	156
97501	46	2	10		195	253
97502	109	1	14		572	696
97503	105	7	3		943	1058
97504	108		1		1449	1558
97520	18		5		60	83

October 2022	COM	IND	IRG	PSH	RES	GRAND TOTAL
TOTALS	3830	91	495	7	35576	39999
97522	8	1			47	56
97523	111	4	9		572	696
97524	116	6	12		1093	1227
97525	18		6		268	292
97526	87	2	3		680	772
97527	42		3		259	304
97530	13		2		25	40
97531	7		3		64	74
97532	44				178	222
97534	4		2		60	66
97535	2		2		17	21
97536	7				130	137
97537	5		4		40	49
97538	26		7		204	237
97539	26	1			269	296
97540	14		4		27	45
97541	8		2		139	149
97544	21		3		78	102
97601	30		8		499	537
97603	54		16		227	297
97604	5				1	6
97621	6	1	7		45	59
97622	4		4		44	52
97623	16		26		169	211
97624	35		10	2	290	337
97625	3		2		11	16
97626	4				8	12
97627	7		1		88	96
97630	1				19	20
97632	12		8		51	71
97633	3		3		5	11
97634	3		1		7	11
97639	5		5		66	76
97701	202	5	9		1517	1733
97702	50	3			181	234
97703	72		11		499	582
97734	4		16		15	35
97741	36		9		346	391
97753	4		1		32	37
97754	61		28		592	681
97756	65	3	9		633	710
97760	14				292	306
97761	15	4			271	290
97801	66	1	9		588	664
97810	2				5	7
97812	20				50	70
97813	2				3	5
97818					1	1
97828	11		8		28	47
97835	2				2	4
97838	3		1		13	17
97842					1	1
97846	35		15		120	170
97857			1		1	2

October 2022	COM	IND	IRG	PSH	RES	GRAND TOTAL
TOTALS	3830	91	495	7	35576	39999
97862	37		63		159	259
97868	14		9		167	190
97875	6		1		85	92
97882	18	1			224	243
97885	1				1	2
97886	3				6	9

Revenue Class Cd	Count of Customer Id
COM	660
IND	14
IRG	43
RES	25966
Total	26683

Revenue Class Cd	Count of Customer Id
COM	107
IND	2
IRG	5
RES	3261
Total	3375

COUNTS AND ARREARS ARE FORCED TO THE OLDEST ARREARS BUCKET

October 2022	RES								
	Days 31 60		Days 61 90		Days 91+		Grand Total		
	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
TOTAL	38,948	\$ 2,907,938	17,507	\$ 3,223,924	25,654	\$ 25,603,021	82,109	\$ 31,734,882	\$ 386
ZIP	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
97016	1	\$ 3							
97029	14	\$ 1,034	4	\$ 491	8	\$ 28,700			
97031	350	\$ 25,779	136	\$ 19,541	157	\$ 122,077			
97033	1	\$ 91	1	\$ 234	1	\$ 276			
97039	13	\$ 816	9	\$ 1,648	12	\$ 9,312			
97040	28	\$ 2,021	17	\$ 2,636	15	\$ 15,989			
97041	2	\$ 109							
97050	6	\$ 327	1	\$ 94	1	\$ 473			
97058	1	\$ 21							
97065	17	\$ 942	4	\$ 890	10	\$ 16,540			
97102	25	\$ 1,252	2	\$ 154	9	\$ 2,095			
97103	394	\$ 21,973	174	\$ 22,354	309	\$ 262,957			
97110	86	\$ 3,506	30	\$ 2,489	27	\$ 12,525			
97121	51	\$ 2,309	16	\$ 1,639	30	\$ 25,274			
97138	459	\$ 23,466	179	\$ 18,134	282	\$ 204,406			
97145	1	\$ 65							
97146	231	\$ 13,399	111	\$ 12,074	134	\$ 75,002			
97201	92	\$ 3,719	45	\$ 4,118	86	\$ 38,937			
97205	100	\$ 2,980	52	\$ 3,722	117	\$ 36,934			
97209	31	\$ 886	11	\$ 775	13	\$ 4,185			
97211	918	\$ 54,778	429	\$ 59,038	668	\$ 553,626			
97212	753	\$ 45,379	264	\$ 33,605	414	\$ 237,678			
97213	702	\$ 41,053	327	\$ 45,910	332	\$ 233,012			
97215	47	\$ 2,576	15	\$ 1,584	22	\$ 8,424			
97216	133	\$ 7,399	84	\$ 12,378	173	\$ 116,811			
97217	360	\$ 20,053	157	\$ 20,517	337	\$ 237,222			
97218	454	\$ 24,838	199	\$ 28,825	334	\$ 315,745			
97220	1,128	\$ 68,102	579	\$ 85,350	956	\$ 836,509			
97227	279	\$ 12,666	126	\$ 13,932	220	\$ 99,888			
97230	48	\$ 2,187	28	\$ 3,144	45	\$ 34,579			
97232	343	\$ 14,236	135	\$ 11,837	254	\$ 124,451			
97233			1	\$ 336					
97250					1	\$ 1,387			
97302			1	\$ 183					
97304	6	\$ 497	1	\$ 86	3	\$ 712			
97306	12	\$ 1,329			1	\$ 1,008			
97317	17	\$ 2,002	21	\$ 5,203	6	\$ 6,816			
97321	703	\$ 53,123	299	\$ 53,205	334	\$ 285,259			
97322	1,380	\$ 97,757	558	\$ 99,843	703	\$ 588,172			
97325	256	\$ 21,525	145	\$ 29,175	157	\$ 173,567			
97327	60	\$ 4,615	20	\$ 3,407	35	\$ 37,606			
97329	4	\$ 219	3	\$ 313	2	\$ 6,360			
97330	670	\$ 33,987	264	\$ 33,444	398	\$ 235,668			
97333	646	\$ 35,361	277	\$ 34,935	306	\$ 181,770			
97335	10	\$ 910	5	\$ 826	5	\$ 2,410			
97336	6	\$ 646			2	\$ 945			
97338	625	\$ 47,156	279	\$ 54,919	388	\$ 355,850			
97344	36	\$ 2,689	12	\$ 2,641	24	\$ 29,142			
97345	18	\$ 1,099	6	\$ 1,321	12	\$ 9,488			
97346	22	\$ 1,948	10	\$ 1,550	19	\$ 22,732			
97348	35	\$ 3,399	13	\$ 2,556	20	\$ 31,982			
97351	411	\$ 28,115	206	\$ 37,791	216	\$ 197,071			
97352	240	\$ 21,239	98	\$ 19,172	130	\$ 124,350			
97355	868	\$ 67,477	364	\$ 72,638	535	\$ 550,443			
97358	76	\$ 7,393	36	\$ 6,462	36	\$ 38,639			
97360	80	\$ 5,781	41	\$ 8,248	52	\$ 80,609			
97361	7	\$ 1,684	3	\$ 902	4	\$ 832			
97364	9	\$ 392	6	\$ 812	14	\$ 13,412			
97367	434	\$ 20,496	165	\$ 16,512	298	\$ 172,630			
97368	109	\$ 6,212	46	\$ 6,170	83	\$ 72,054			
97370	190	\$ 13,243	70	\$ 9,811	92	\$ 73,026			
97371	14	\$ 1,145	3	\$ 585	10	\$ 17,535			
97374	72	\$ 6,062	33	\$ 7,494	72	\$ 73,956			
97377	32	\$ 3,493	12	\$ 3,442	9	\$ 13,319			
97383	321	\$ 24,352	156	\$ 27,560	214	\$ 220,547			
97384	3	\$ 285	1	\$ 327	4	\$ 1,214			
97385	104	\$ 7,705	48	\$ 9,095	25	\$ 11,470			
97386	488	\$ 37,861	254	\$ 48,991	366	\$ 444,720			

COUNTS AND ARREARS ARE FORCED TO THE OLDEST ARREARS BUCKET

October 2022	RES								
	Days 31 60		Days 61 90		Days 91+		Grand Total		
	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
TOTAL	38,948	\$ 2,907,938	17,507	\$ 3,223,924	25,654	\$ 25,603,021	82,109	\$ 31,734,882	\$ 386
ZIP	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
97388	60	\$ 2,437	22	\$ 1,792	12	\$ 9,219			
97389	36	\$ 3,931	30	\$ 6,969	24	\$ 39,676			
97392	63	\$ 5,528	14	\$ 3,305	25	\$ 38,146			
97405					1	\$ 1,371			
97408	20	\$ 1,901	2	\$ 425	12	\$ 9,240			
97410	30	\$ 2,235	25	\$ 5,713	22	\$ 25,578			
97411	26	\$ 2,640	11	\$ 1,498	24	\$ 37,062			
97414	7	\$ 464	4	\$ 463	5	\$ 4,170			
97417	72	\$ 4,641	31	\$ 5,765	72	\$ 74,209			
97420	770	\$ 43,272	393	\$ 50,810	745	\$ 688,615			
97423	234	\$ 13,759	83	\$ 11,426	177	\$ 148,776			
97424	269	\$ 18,724	159	\$ 25,006	156	\$ 108,963			
97426	168	\$ 11,381	58	\$ 10,837	85	\$ 62,596			
97429	15	\$ 1,196	13	\$ 2,084	17	\$ 21,363			
97432	10	\$ 806	5	\$ 960	11	\$ 10,547			
97442	118	\$ 10,933	58	\$ 11,819	68	\$ 95,681			
97443	73	\$ 5,414	35	\$ 7,412	65	\$ 55,800			
97446	120	\$ 9,157	64	\$ 12,062	85	\$ 81,293			
97447	22	\$ 1,394	7	\$ 1,024	25	\$ 22,836			
97448	188	\$ 13,654	80	\$ 15,393	97	\$ 68,284			
97456	69	\$ 5,329	36	\$ 6,778	37	\$ 32,811			
97457	353	\$ 30,551	150	\$ 27,251	273	\$ 259,918			
97458	115	\$ 7,253	46	\$ 5,830	107	\$ 94,594			
97459	202	\$ 10,260	103	\$ 15,925	248	\$ 251,968			
97462	59	\$ 3,775	21	\$ 3,919	47	\$ 43,733			
97466	37	\$ 2,461	16	\$ 1,794	38	\$ 33,561			
97469	100	\$ 7,319	30	\$ 6,763	72	\$ 81,349			
97470	846	\$ 63,237	394	\$ 74,933	606	\$ 570,508			
97471	769	\$ 62,700	347	\$ 76,732	450	\$ 447,625			
97479	364	\$ 24,771	168	\$ 28,902	262	\$ 248,252			
97484	3	\$ 113	2	\$ 249	12	\$ 19,529			
97486	3	\$ 170	2	\$ 1,130					
97494	1	\$ 205			1	\$ 425			
97495	65	\$ 4,373	23	\$ 3,932	38	\$ 28,744			
97496	202	\$ 14,253	96	\$ 17,051	172	\$ 163,884			
97497	80	\$ 12,860	27	\$ 13,116	55	\$ 90,107			
97501	1,467	\$ 118,497	660	\$ 141,637	1,124	\$ 1,197,209			
97502	906	\$ 97,099	391	\$ 102,867	525	\$ 737,450			
97503	514	\$ 50,630	266	\$ 72,380	338	\$ 421,893			
97504	1,720	\$ 166,979	811	\$ 195,825	810	\$ 950,030			
97520	125	\$ 12,192	45	\$ 9,720	90	\$ 161,056			
97522	23	\$ 1,859	11	\$ 2,199	26	\$ 27,247			
97523	283	\$ 30,437	135	\$ 34,243	271	\$ 553,456			
97524	622	\$ 61,769	304	\$ 73,758	393	\$ 521,701			
97525	202	\$ 20,760	114	\$ 27,533	150	\$ 247,164			
97526	1,161	\$ 101,095	547	\$ 122,575	786	\$ 960,696			
97527	1,097	\$ 108,967	481	\$ 115,034	775	\$ 1,045,208			
97530	216	\$ 18,693	95	\$ 24,782	153	\$ 250,240			
97531	26	\$ 2,526	11	\$ 3,270	35	\$ 65,114			
97532	77	\$ 8,085	49	\$ 11,360	86	\$ 92,208			
97534	39	\$ 4,501	15	\$ 2,667	29	\$ 55,519			
97535	139	\$ 9,565	66	\$ 13,418	98	\$ 88,700			
97536	61	\$ 3,778	30	\$ 8,799	58	\$ 80,945			
97537	257	\$ 23,476	109	\$ 27,565	166	\$ 271,803			
97538	98	\$ 10,516	37	\$ 9,018	85	\$ 180,192			
97539	147	\$ 13,854	73	\$ 15,141	114	\$ 132,092			
97540	191	\$ 15,137	83	\$ 14,521	118	\$ 150,541			
97541	85	\$ 8,470	33	\$ 6,239	67	\$ 86,010			
97543	28	\$ 2,070	11	\$ 2,115	21	\$ 59,700			
97544	92	\$ 10,090	43	\$ 15,549	89	\$ 188,160			
97601	795	\$ 54,172	330	\$ 53,656	670	\$ 626,267			
97603	1,003	\$ 71,997	449	\$ 82,686	715	\$ 676,525			
97604	1	\$ 24							
97621	17	\$ 3,098	7	\$ 950	19	\$ 28,225			
97622	13	\$ 969	12	\$ 2,288	22	\$ 25,644			
97623	89	\$ 8,064	35	\$ 6,935	72	\$ 124,558			
97624	155	\$ 10,535	66	\$ 10,096	132	\$ 122,096			
97625	11	\$ 811	3	\$ 599	1	\$ 1,677			

COUNTS AND ARREARS ARE FORCED TO THE OLDEST ARREARS BUCKET

October 2022	RES								
	Days 31 60		Days 61 90		Days 91+		Grand Total		
	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
TOTAL	38,948	\$ 2,907,938	17,507	\$ 3,223,924	25,654	\$ 25,603,021	82,109	\$ 31,734,882	\$ 386
ZIP	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
97626	1	\$ 37	2	\$ 120	4	\$ 18,632			
97627	53	\$ 3,817	18	\$ 2,994	42	\$ 62,056			
97630	102	\$ 7,908	45	\$ 7,092	139	\$ 176,326			
97632	41	\$ 2,849	24	\$ 4,207	31	\$ 29,565			
97633	38	\$ 2,581	29	\$ 4,168	40	\$ 43,090			
97634	9	\$ 934	4	\$ 622	5	\$ 9,943			
97635	2	\$ 124	1	\$ 37	2	\$ 1,278			
97639	29	\$ 2,218	20	\$ 2,334	34	\$ 55,346			
97701	963	\$ 63,189	405	\$ 62,534	498	\$ 379,328			
97702	870	\$ 57,568	384	\$ 70,776	495	\$ 487,605			
97703	422	\$ 28,879	214	\$ 32,529	217	\$ 193,331			
97731	4	\$ 132							
97734	104	\$ 9,681	47	\$ 9,619	54	\$ 58,372			
97741	381	\$ 28,658	190	\$ 35,433	274	\$ 255,953			
97753	29	\$ 2,609	12	\$ 3,129	9	\$ 22,063			
97754	628	\$ 54,440	219	\$ 41,678	342	\$ 342,354			
97756	973	\$ 72,044	385	\$ 69,744	514	\$ 439,119			
97760	260	\$ 22,199	103	\$ 19,497	108	\$ 137,583			
97761	123	\$ 10,550	96	\$ 19,373	144	\$ 187,814			
97801	790	\$ 58,753	377	\$ 75,136	449	\$ 369,536			
97810	17	\$ 1,112	11	\$ 2,266	7	\$ 4,288			
97812	36	\$ 2,713	17	\$ 4,966	22	\$ 18,352			
97813	48	\$ 3,347	27	\$ 5,040	17	\$ 15,053			
97818	3	\$ 100	2	\$ 460	3	\$ 10,069			
97826	28	\$ 1,962	8	\$ 1,621	15	\$ 19,692			
97828	80	\$ 6,083	37	\$ 6,083	49	\$ 44,031			
97835	4	\$ 175	3	\$ 701	10	\$ 6,517			
97838	16	\$ 2,317	12	\$ 2,705	6	\$ 3,028			
97842	4	\$ 257	2	\$ 416					
97846	71	\$ 3,535	36	\$ 4,127	41	\$ 38,540			
97857	15	\$ 1,604	5	\$ 887	9	\$ 3,809			
97862	111	\$ 10,592	42	\$ 9,104	48	\$ 92,031			
97868	113	\$ 8,307	53	\$ 11,225	55	\$ 47,318			
97875	45	\$ 3,315	60	\$ 11,614	44	\$ 43,353			
97882	223	\$ 16,536	117	\$ 21,464	153	\$ 109,197			
97885	24	\$ 1,566	13	\$ 1,341	22	\$ 28,369			
97886	26	\$ 2,225	18	\$ 3,325	26	\$ 19,997			
97204									
97476	1	\$ 49							
97254									

COUNTS AND ARREARS ARE FORCED TO THE OLDEST ARREARS BUCKET

October 2022	SMALL COM								
	Days 31 60		Days 61 90		Days 91+		Grand Total		
	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
TOTAL	2,774	\$ 346,726	766	\$ 203,759	1,150	\$ 1,580,321	4,690	\$ 2,130,805	\$ 454
ZIP	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
97016									
97029									
97031	32	\$ 2,768	12	\$ 2,452	7	\$ 4,952			
97033									
97039	1	\$ 96	1	\$ 126	4	\$ 3,715			
97040	3	\$ 174			1	\$ 351			
97041									
97050									
97058									
97065	1	\$ 93	1	\$ 44	1	\$ 357			
97102			1	\$ 935					
97103	30	\$ 3,461	15	\$ 3,201	18	\$ 20,622			
97110	17	\$ 1,353	1	\$ 79					
97121	5	\$ 535							
97138	103	\$ 11,792	12	\$ 1,937	18	\$ 26,892			
97145									
97146	20	\$ 2,568	2	\$ 901	10	\$ 7,691			
97201	5	\$ 873			1	\$ 2,291			
97205	21	\$ 4,363	4	\$ 540	4	\$ 2,788			
97209	4	\$ 894			2	\$ 2,668			
97211	52	\$ 8,468	13	\$ 1,963	41	\$ 63,427			
97212	21	\$ 2,574	4	\$ 282	15	\$ 18,144			
97213	30	\$ 4,975	12	\$ 2,573	10	\$ 4,620			
97215	1	\$ 409	2	\$ 721	1	\$ 428			
97216	9	\$ 1,733	2	\$ 246	8	\$ 14,569			
97217	19	\$ 1,124	6	\$ 1,804	13	\$ 35,811			
97218	16	\$ 2,311	5	\$ 2,268	11	\$ 8,089			
97220	90	\$ 15,605	24	\$ 8,666	46	\$ 95,675			
97227	13	\$ 2,089	6	\$ 2,636	13	\$ 40,837			
97230	2	\$ 36	1	\$ 407					
97232	22	\$ 3,823	3	\$ 291	8	\$ 11,063			
97233									
97250	1	\$ 66							
97302									
97304	2	\$ 90							
97306					1	\$ 1,450			
97317	8	\$ 301			2	\$ 483			
97321	40	\$ 3,919	12	\$ 2,965	16	\$ 32,996			
97322	49	\$ 6,763	13	\$ 2,102	22	\$ 26,810			
97325	29	\$ 2,158	5	\$ 530	4	\$ 2,001			
97327	4	\$ 321	2	\$ 184	1	\$ 3,271			
97329					1	\$ 191			
97330	21	\$ 3,409	11	\$ 3,839	15	\$ 27,343			
97333	44	\$ 3,898	9	\$ 1,332	8	\$ 21,149			
97335	2	\$ 89			1	\$ 88			
97336	1	\$ 40							
97338	31	\$ 2,016	5	\$ 945	6	\$ 2,773			
97344	1	\$ 19	1	\$ 89	2	\$ 193			
97345	3	\$ 57	1	\$ 37					
97346	7	\$ 227	4	\$ 221	3	\$ 761			
97348	3	\$ 161	1	\$ 80	2	\$ 3,084			
97351	35	\$ 3,926	16	\$ 6,313	7	\$ 5,888			
97352	14	\$ 1,431	8	\$ 3,082	8	\$ 12,008			
97355	39	\$ 3,771	13	\$ 2,526	18	\$ 8,365			
97358	12	\$ 814	2	\$ 236	3	\$ 1,873			
97360	11	\$ 819	2	\$ 332	2	\$ 873			
97361					1	\$ 191			
97364									
97367	86	\$ 11,608	12	\$ 2,693	12	\$ 18,412			
97368	9	\$ 1,274	3	\$ 266	3	\$ 1,343			
97370	11	\$ 669	2	\$ 221	3	\$ 1,200			
97371	2	\$ 81							
97374	2	\$ 73	2	\$ 545	2	\$ 1,049			
97377	1	\$ 51			2	\$ 7,728			
97383	32	\$ 2,332	4	\$ 320	8	\$ 14,811			
97384	1	\$ 211			1	\$ 3,604			
97385	9	\$ 1,108	1	\$ 342	1	\$ 272			
97386	27	\$ 3,550	7	\$ 691	9	\$ 4,943			

COUNTS AND ARREARS ARE FORCED TO THE OLDEST ARREARS BUCKET

October 2022	SMALL COM								
	Days 31 60		Days 61 90		Days 91+		Grand Total		
	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
TOTAL	2,774	\$ 346,726	766	\$ 203,759	1,150	\$ 1,580,321	4,690	\$ 2,130,805	\$ 454
ZIP	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
97388									
97389	3	\$ 84			2	\$ 645			
97392	4	\$ 291			1	\$ 661			
97405	2	\$ 1,062			1	\$ 5,818			
97408	2	\$ 34	1	\$ 26					
97410	2	\$ 24	1	\$ 59	2	\$ 17,301			
97411	5	\$ 1,146			1	\$ 71			
97414	1	\$ 42			1	\$ 145			
97417	5	\$ 1,472	1	\$ 830	2	\$ 1,876			
97420	37	\$ 4,370	10	\$ 1,940	20	\$ 14,299			
97423	18	\$ 2,331	3	\$ 100	5	\$ 2,664			
97424	10	\$ 1,305	7	\$ 1,095	4	\$ 5,022			
97426	13	\$ 609	1	\$ 66	2	\$ 747			
97429	1	\$ 0							
97432	1	\$ 97			1	\$ 250			
97442	8	\$ 2,148	1	\$ 164	4	\$ 8,495			
97443	4	\$ 429	1	\$ 28	4	\$ 7,961			
97446	6	\$ 352	2	\$ 907	1	\$ 55			
97447	3	\$ 213							
97448	13	\$ 2,037			10	\$ 10,958			
97456	5	\$ 753	2	\$ 319	2	\$ 757			
97457	19	\$ 3,580	12	\$ 2,835	9	\$ 16,503			
97458	9	\$ 397	1	\$ 36	3	\$ 5,236			
97459	5	\$ 1,030	5	\$ 712	5	\$ 4,543			
97462	7	\$ 2,371	2	\$ 1,803	4	\$ 600			
97466	8	\$ 959							
97469	3	\$ 289	2	\$ 1,734	4	\$ 2,479			
97470	103	\$ 11,814	17	\$ 4,093	33	\$ 61,665			
97471	50	\$ 7,145	3	\$ 1,482	11	\$ 6,010			
97479	39	\$ 4,613	12	\$ 2,080	19	\$ 20,347			
97484					6	\$ 5,632			
97486									
97494	1	\$ 220							
97495	2	\$ 37							
97496	1	\$ 17	3	\$ 241	6	\$ 5,491			
97497	8	\$ 1,534	2	\$ 602	14	\$ 30,881			
97501	74	\$ 10,358	31	\$ 12,807	53	\$ 79,256			
97502	68	\$ 10,649	19	\$ 7,349	35	\$ 31,500			
97503	48	\$ 6,553	11	\$ 5,222	15	\$ 17,806			
97504	81	\$ 13,126	15	\$ 4,608	14	\$ 13,245			
97520	20	\$ 2,597	4	\$ 743	13	\$ 3,797			
97522	4	\$ 645			1	\$ 465			
97523	59	\$ 13,204	17	\$ 5,311	21	\$ 37,954			
97524	29	\$ 3,656	19	\$ 4,947	22	\$ 41,009			
97525	8	\$ 902	6	\$ 978	8	\$ 18,093			
97526	68	\$ 8,947	20	\$ 7,914	36	\$ 65,585			
97527	57	\$ 8,297	15	\$ 3,917	31	\$ 36,869			
97530	19	\$ 2,170	9	\$ 1,386	17	\$ 43,605			
97531	3	\$ 212	1	\$ 108	3	\$ 2,556			
97532	19	\$ 2,358	4	\$ 459	4	\$ 4,372			
97534	2	\$ 753	1	\$ 21	2	\$ 531			
97535	11	\$ 1,504	3	\$ 682	3	\$ 1,328			
97536	6	\$ 301	1	\$ 96	2	\$ 354			
97537	28	\$ 2,620	3	\$ 480	16	\$ 24,687			
97538	6	\$ 1,502	5	\$ 1,355	9	\$ 12,464			
97539	10	\$ 632	2	\$ 194	7	\$ 16,631			
97540	12	\$ 709	4	\$ 458	6	\$ 1,430			
97541	5	\$ 428	2	\$ 139	1	\$ 1,806			
97543	3	\$ 860	1	\$ 524	2	\$ 3,608			
97544	10	\$ 1,792	1	\$ 88	11	\$ 13,418			
97601	49	\$ 7,359	9	\$ 3,120	26	\$ 37,870			
97603	57	\$ 5,773	20	\$ 5,963	56	\$ 100,647			
97604	5	\$ 85							
97621	2	\$ 56			2	\$ 2,539			
97622	3	\$ 145							
97623	11	\$ 897	3	\$ 425	3	\$ 1,490			
97624	21	\$ 1,784	3	\$ 217	4	\$ 13,944			
97625	2	\$ 251	1	\$ 407	1	\$ 213			

COUNTS AND ARREARS ARE FORCED TO THE OLDEST ARREARS BUCKET

October 2022	SMALL COM								
	Days 31 60		Days 61 90		Days 91+		Grand Total		
	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
TOTAL	2,774	\$ 346,726	766	\$ 203,759	1,150	\$ 1,580,321	4,690	\$ 2,130,805	\$ 454
ZIP	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
97626	3	\$ 41	2	\$ 272					
97627	6	\$ 294	2	\$ 402	1	\$ 118			
97630	11	\$ 1,289	4	\$ 924	6	\$ 18,767			
97632	4	\$ 149			5	\$ 1,616			
97633	10	\$ 548	3	\$ 831	2	\$ 6,124			
97634	2	\$ 80							
97635	2	\$ 51							
97639	1	\$ 282	1	\$ 75	2	\$ 1,288			
97701	84	\$ 9,218	31	\$ 10,822	26	\$ 18,426			
97702	74	\$ 9,231	30	\$ 11,627	10	\$ 5,993			
97703	47	\$ 6,311	16	\$ 3,525	5	\$ 8,295			
97731									
97734	6	\$ 168	1	\$ 105	2	\$ 694			
97741	31	\$ 2,767	11	\$ 4,610	8	\$ 3,512			
97753	1	\$ 104	1	\$ 50	2	\$ 7,957			
97754	47	\$ 4,211	12	\$ 3,496	13	\$ 8,521			
97756	39	\$ 4,804	20	\$ 4,378	19	\$ 17,434			
97760	7	\$ 372			2	\$ 485			
97761	1	\$ 8	4	\$ 281	5	\$ 11,148			
97801	51	\$ 5,892	11	\$ 1,599	17	\$ 14,110			
97810	1	\$ 56							
97812	11	\$ 843	1	\$ 92	1	\$ 1,621			
97813	5	\$ 252	2	\$ 525	2	\$ 5,881			
97818	1	\$ 76			1	\$ 63			
97826	1	\$ 18							
97828	8	\$ 964	8	\$ 2,065	7	\$ 2,239			
97835	1	\$ 65	1	\$ 523	1	\$ 2,789			
97838	1	\$ 17							
97842									
97846	17	\$ 1,573	13	\$ 1,267	4	\$ 1,119			
97857	2	\$ 110							
97862	18	\$ 1,723	3	\$ 312	2	\$ 307			
97868	7	\$ 633	1	\$ 632	2	\$ 1,194			
97875	1	\$ 60	2	\$ 98					
97882	13	\$ 2,468	2	\$ 702	4	\$ 1,543			
97885	6	\$ 437	1	\$ 32	2	\$ 407			
97886	1	\$ 233			2	\$ 2,347			
97204			1	\$ 1,480					
97476									
97254	1	\$ 84							

Notices	October 2022
FFN	10521
FNL	21350
PDN	41147

October 2022	COM	IND	RES	
	49	3	676	Total
97031			9	9
97039	1			1
97103	1		6	7
97121			1	1
97138	1		1	2
97146			1	1
97201			8	8
97205			4	4
97209			5	5
97211	2		21	23
97212			12	12
97213	1		14	15
97215			3	3
97216			5	5
97217			12	12
97218			22	22
97220	5		19	24
97227			10	10
97230			1	1
97232			15	15
97321		1	12	13
97322	2		13	15
97325			2	2
97327			3	3
97330	1		7	8
97333			5	5
97338			6	6
97344	1		1	2
97345			1	1
97351			2	2
97352			2	2
97355	2		11	13
97358	1		1	2
97367	2		4	6
97368			2	2
97370			1	1
97383			4	4
97386			4	4
97392			1	1
97411			1	1
97417			2	2
97420	2		22	24
97423			1	1
97424			3	3
97426			2	2
97443			1	1
97446			1	1
97448			2	2
97457	1		8	9
97458			2	2
97459			9	9
97462			2	2
97469			2	2
97470	3		13	16
97471			13	13
97479			4	4
97495			1	1
97496			7	7

October 2022	COM	IND	RES	
	49	3	676	Total
97497			3	3
97501	2		35	37
97502	2		15	17
97503		1	7	8
97504	2		31	33
97520	1		1	2
97522			2	2
97523	1		4	5
97524	2	1	5	8
97525	1		3	4
97526	1		29	30
97527	1		20	21
97530	2		3	5
97532			4	4
97535			3	3
97536			1	1
97537			2	2
97538	1		2	3
97539			1	1
97540			10	10
97541			2	2
97543			1	1
97544	1		1	2
97601	1		12	13
97603			14	14
97622			1	1
97623			1	1
97624			2	2
97626			1	1
97630			5	5
97632			1	1
97633			1	1
97639			1	1
97701	1		7	8
97702	1		22	23
97703			11	11
97734			3	3
97741			9	9
97754	1		10	11
97756	1		12	13
97760			3	3
97761			3	3
97801	1		16	17
97826			1	1
97828			1	1
97868			2	2
97875			1	1
97882			2	2
97885			1	1
97886			1	1

October 2022	COM	IND	RES	
	20	2	406	Total
97031			6	6
97103			3	3
97121			1	1
97138			1	1
97201			5	5
97205			1	1
97209			4	4
97211	1		13	14
97212			10	10
97213	1		6	7
97215			2	2
97216			1	1
97217			10	10
97218			10	10
97220	1		15	16
97227			4	4
97230			1	1
97232			8	8
97321		1	4	5
97322	1		9	10
97325			1	1
97327			2	2
97330			6	6
97333			3	3
97338			5	5
97345			1	1
97351			2	2
97352			2	2
97355			6	6
97358	1			1
97367	1		1	2
97368			1	1
97370			1	1
97383			3	3
97386			1	1
97411			1	1
97417			1	1
97420			14	14
97424			3	3
97426			1	1
97448			1	1
97457			5	5
97458			2	2
97459			5	5
97462			2	2
97469			1	1
97470	3		7	10
97471			9	9
97479			3	3
97495			1	1
97496			4	4
97497			2	2
97501			20	20
97502			8	8
97503			5	5
97504	3		25	28

October 2022	COM	IND	RES	
	20	2	406	Total
97520	1		1	2
97522			2	2
97523			1	1
97524	1	1	4	6
97525			2	2
97526			17	17
97527	1		11	12
97530			1	1
97532			3	3
97535			2	2
97536			1	1
97537			1	1
97538	1		1	2
97540			5	5
97541			2	2
97601			5	5
97603			1	1
97622			1	1
97623			1	1
97624			2	2
97626			1	1
97630			1	1
97633			1	1
97701	1		6	7
97702	1		17	18
97703			5	5
97734			2	2
97741			8	8
97754			7	7
97756	1		9	10
97760			2	2
97761			1	1
97801	1		10	11
97826			1	1
97828			1	1
97886			1	1

Program to Date - November 16, 2022	Paid	Committed	% Committed Assistance	Customer Arrears	# of Customers	% of Customers	Average customer payment
Extended Payment Grant	\$ 2,939,635	\$ 2,980,366	25%	\$ 9,699,765	3,975	15%	\$ 739.53
Instant Grant	\$ 8,935,601	\$ 8,947,737	75%	\$ 16,430,372	21,871	85%	\$ 408.56
Total	\$ 11,875,236	\$ 11,928,103	100%	\$ 26,130,136	25,846	100%	\$ 459.46

Total Program Funds	\$12,681,000	
Total Committed Funds	\$11,928,103	94%
Available Funds	\$752,897	6%

PacifiCorp - 2022	January	February 2022	March 2022	April 2022	May 2022	June 2022	July 2022	August 2022	September	October	November	December
Small Commercial Customers	214,939	215,851	219,229	215,978	217,115	217,450	217,849	217,709	217,648	217,448		
Small Commercial Disconnects	60	73	77	63	93	86	65	99	96	73		
Disconnects as Percentage of Small Commercial Customers	0.03%	0.03%	0.04%	0.03%	0.04%	0.04%	0.03%	0.05%	0.04%	0.03%		

PacifiCorp - 2021	January	February	March	April	May	June	July	August	September	October	November	December
Small Commercial Customers	211,481	212,141	212,626	213,280	213,760	213,435	213,554	213,516	213,861	214,269	214,767	215,212
Small Commercial Disconnects	21	34	66	43	103	131	100	96	71	53	57	35
Disconnects as Percentage of Small Commercial Customers	0.01%	0.02%	0.03%	0.02%	0.05%	0.06%	0.05%	0.04%	0.03%	0.02%	0.03%	0.02%

Oregon - 2022	January	February	March	April	May	June	July	August	September	October	November	December
Small Commercial Customers	68,701	68,884	69,026	68,962	69,184	69,243	69,341	69,336	69,450	69,533		
Small Commercial Disconnects	49	47	37	41	58	56	41	67	57	52		
Disconnects as Percentage of Small Commercial Customers	0.07%	0.07%	0.05%	0.06%	0.08%	0.08%	0.06%	0.10%	0.08%	0.07%		

Oregon - 2021	January	February	March	April	May	June	July	August	September	October	November	December
Small Commercial Customers	67,829	68,010	68,193	68,414	68,557	68,550	68,638	68,528	68,663	68,760	68,813	68,794
Small Commercial Disconnects	0	0	0	0	82	96	76	65	57	42	42	33
Disconnects as Percentage of Small Commercial Customers	0.00%	0.00%	0.00%	0.00%	0.12%	0.14%	0.11%	0.09%	0.08%	0.06%	0.06%	0.05%

Oregon - 2020	January	February	March	April	May	June	July	August	September	October	November	December
Small Commercial Customers	66,623	66,844	66,732	66,646	66,954	66,926	67,053	67,144	66,931	67,234	67,346	67,512
Small Commercial Disconnects	128	133	42	0	0	0	0	0	0	0	0	0
Disconnects as Percentage of Small Commercial Customers	0.19%	0.20%	0.06%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%

Oregon - 2019	January	February	March	April	May	June	July	August	September	October	November	December
Small Commercial Customers	65,892	66,073	66,156	66,138	66,167	66,415	66,332	66,410	66,394	66,661	66,822	66,652
Small Commercial Disconnects	88	38	77	88	112	84	107	103	81	127	62	78
Disconnects as Percentage of Small Commercial Customers	0.13%	0.06%	0.12%	0.13%	0.17%	0.13%	0.16%	0.16%	0.12%	0.19%	0.09%	0.12%

Oregon - 2018	January	February	March	April	May	June	July	August	September	October	November	December
Small Commercial Customers	65,302	65,381	65,467	65,525	65,444	65,637	65,664	65,614	65,817	65,484	65,910	65,883
Small Commercial Disconnects	35	30	14	18	24	4	12	15	32	56	34	31
Disconnects as Percentage of Small Commercial Customers	0.05%	0.05%	0.02%	0.03%	0.04%	0.01%	0.02%	0.02%	0.05%	0.09%	0.05%	0.05%

"Small Commercial" is defined as Non Residential use customers using no more than 30kW per month.