



e-FILING REPORT COVER SHEET

COMPANY NAME: PacifiCorp d/b/a Pacific Power

DOES REPORT CONTAIN CONFIDENTIAL INFORMATION? No Yes If yes, submit a redacted public version (or a cover letter) by email. Submit the confidential information as directed in OAR 860-001-0070 or the terms of an applicable protective order.

Select report type: RE (Electric) RG (Gas) RW (Water) RT (Telecommunications)
 RO (Other, for example, industry safety information)

Did you previously file a similar report? No Yes, report docket number: RE 189

Report is required by: OAR

Statute

Order Order No. 20-401

Note: A one-time submission required by an order is a compliance filing and not a report (file compliance in the applicable docket)

Other

(For example, federal regulations, or requested by Staff)

Is this report associated with a specific docket/case? No Yes, docket number: RE 189

List Key Words for this report. We use these to improve search results.

Monthly COVID-19 Credit and Collections Report

Send the completed Cover Sheet and the Report in an email addressed to PUC.FilingCenter@state.or.us

Send confidential information, voluminous reports, or energy utility Results of Operations Reports to PUC Filing Center, PO Box 1088, Salem, OR 97308-1088 or by delivery service to 201 High Street SE Suite 100, Salem, OR 97301.

September 20, 2023

VIA ELECTRONIC FILING

Public Utility Commission of Oregon
Attn: Filing Center
201 High Street SE, Suite 100
Salem, OR 97301-3398

Re: RE 189—PacifiCorp’s COVID-19 Credit and Collections Report—Monthly Report for August 2023

On November 5, 2020, the Public Utility Commission of Oregon (Commission) issued Order No. 20-401 approving the November 3, 2020, Stipulated Agreement on the Effects of the COVID-19 Pandemic on Energy Utility Customers (Stipulated Agreement) filed by parties in docket UM 2114. In compliance with the reporting requirements outlined in Attachment A of the Stipulated Agreement, Energy Utilities Reporting Requirements, PacifiCorp d/b/a Pacific Power (PacifiCorp or the Company) hereby submits its monthly COVID-19 credit and collections data report for the month of August 2023.

PacifiCorp is unable to provide payment plan information as requested in section (C), (D), (E), (F), (H), and (I) of the reporting requirements by zip code. Zip code information is obtained using metered service agreement information. Payment plans, however, are done at the customer account level and may contain more than one metered service, and more than one zip code. By reporting payment plans by zip code there would be duplication in the data. As such, the Company is reporting payment plan information at the account level with no zip codes.

This report also contains information not addressed in the Stipulated Agreement. At the request of Commission Staff, the Company has included an update to OPUC Information Request 18.

If you have any questions regarding this report, please contact Jennifer Angell at (503) 331-4414.

Sincerely,



Matthew McVee
Vice President, Regulatory Policy and Operations

Enclosures

August 2023	COM	IND	IRG	PSH	RES	GRAND TOTAL
TOTALS	57459	1332	5047	52	551374	615264
97016	7				13	20
97029	29		3		118	150
97031	1014	12	40	3	6566	7635
97033	7				17	24
97039	60	1	4		197	262
97040	58	1	25		515	599
97041	2				18	20
97050	40		6	2	89	137
97058	3				29	32
97065	57		5	1	233	296
97102	26		1		446	473
97103	1034	34	3		7882	8953
97110	240	3			1911	2154
97121	53	1			716	770
97138	860	10			6933	7803
97145	4				46	50
97146	425	16	5		3716	4162
97201	129				2690	2819
97203	1	1				2
97204	43				1	44
97205	352				2383	2735
97207	1					1
97209	64				233	297
97211	1118	19	1		15339	16477
97212	479				12173	12652
97213	661	6			11233	11900
97214	2					2
97215	60				628	688
97216	201	2			2337	2540
97217	498	9			5948	6455
97218	677	17			6441	7135
97219	1					1
97220	1375	32			13052	14459
97222	1					1
97223	1					1

August 2023	COM	IND	IRG	PSH	RES	GRAND TOTAL
TOTALS	57459	1332	5047	52	551374	615264
97227	506	16			3380	3902
97230	47				431	478
97232	546	3			4426	4975
97233	4				2	6
97238	3					3
97250	15				1	16
97252	2					2
97253	1					1
97254	2					2
97301	1		1		3	5
97302	2		4		10	16
97304	28				133	161
97306	12		4		81	97
97308	2					2
97317	29		2		387	418
97321	1254	49	101	1	12677	14082
97322	915	34	35		14863	15847
97325	188	9	60		2612	2869
97327	116	3	18		1136	1273
97329	7				72	79
97330	1052	15	24		15502	16593
97331	4					4
97333	794	31	61	1	10622	11509
97335	10				77	87
97336	8				45	53
97338	686	7	13		9522	10228
97344	37		1		450	488
97345	20	1			170	191
97346	93				355	448
97347	7				5	12
97348	103	2	19		529	653
97351	433	6	55		4496	4990
97352	213	7	72		2152	2444
97355	934	16	87		10106	11143
97358	112	18	2		829	961

August 2023	COM	IND	IRG	PSH	RES	GRAND TOTAL
TOTALS	57459	1332	5047	52	551374	615264
97360	95	1			941	1037
97361	35		6		108	149
97362	1					1
97364	7				331	338
97365					1	1
97367	788	8		1	7550	8347
97368	141				1813	1954
97369					1	1
97370	214	10	5	1	2537	2767
97371	99	2	13		202	316
97373	1					1
97374	158	4	75		1408	1645
97377	77	2	9		314	402
97383	388	14	26		3948	4376
97384	17	1			51	69
97385	86		6	1	1315	1408
97386	486	14	25		5899	6424
97388	75			1	1149	1225
97389	149	3	11		661	824
97392	54		38		553	645
97401	1					1
97405	41	6			29	76
97408	86	1	2		494	583
97410	62	1	15		362	440
97411	43	1	27		528	599
97414	18	2	9		78	107
97417	150	1	20	2	1025	1198
97420	1292	58	12		12133	13495
97423	316	6	19		2733	3074
97424	412	12	1		3690	4115
97426	176	6			1416	1598
97429	38		18		334	390
97432	20	1	4		172	197
97442	152	4	23		939	1118
97443	110	1	19		950	1080

August 2023	COM	IND	IRG	PSH	RES	GRAND TOTAL
TOTALS	57459	1332	5047	52	551374	615264
97446	144	9	25		1582	1760
97447	66				321	387
97448	254	15	9		1962	2240
97456	99	1	30		794	924
97457	393	17	85	1	4395	4891
97458	202	12	25		1518	1757
97459	532	9	1		4774	5316
97462	78	1	9		618	706
97466	49	4	5		411	469
97469	131	8	18		1120	1277
97470	1563	39	66	1	9495	11164
97471	890	14	75		10915	11894
97475					1	1
97476					4	4
97479	388	8	1	1	3740	4138
97484	35	1	5		122	163
97486	11	1	11		27	50
97494	11	2			25	38
97495	36		1		791	828
97496	211	2	13		3004	3230
97497	96	1	9		554	660
97501	2127	48	122	2	18766	21065
97502	1254	34	104	1	12041	13434
97503	463	63	39		4398	4963
97504	2014	19	32	1	21095	23161
97520	354	4	52	2	1862	2274
97522	39	1	2		243	285
97523	441	11	42		2874	3368
97524	520	17	94	3	6597	7231
97525	208	4	32		2282	2526
97526	1872	50	43	1	15966	17932
97527	1136	19	141		15539	16835
97530	437	3	97	1	3707	4245
97531	38	2	6		268	314
97532	166	4	6		1136	1312

August 2023	COM	IND	IRG	PSH	RES	GRAND TOTAL
TOTALS	57459	1332	5047	52	551374	615264
97534	39	1	1		299	340
97535	229	3	1		2072	2305
97536	72	1	1		534	608
97537	292	5	49		3331	3677
97538	115	2	17		903	1037
97539	164	1	3		1683	1851
97540	257	1	38		3537	3833
97541	60		17		677	754
97543	39		4		325	368
97544	130		39		942	1111
97601	1281	27	168	3	11266	12745
97603	1551	35	372	2	13725	15685
97604	6				16	22
97621	44	1	35		151	231
97622	64	2	24		267	357
97623	182	2	141		1040	1365
97624	238	3	65		1856	2162
97625	27		20		85	132
97626	42	1	8		90	141
97627	71	1	18		513	603
97630	326	14	11	1	1764	2116
97632	164	3	127		556	850
97633	167	1	98		591	857
97634	18		10		105	133
97635	10		2		56	68
97636					1	1
97637	1					1
97639	38		31		288	357
97701	1873	41	67	1	15013	16995
97702	1852	29	8	2	19991	21882
97703	1497	5	112		13736	15350
97707	1					1
97731	38				105	143
97734	140	14	98		1297	1549
97741	580	22	88	2	4614	5306

August 2023	COM	IND	IRG	PSH	RES	GRAND TOTAL
TOTALS	57459	1332	5047	52	551374	615264
97753	59		46		382	487
97754	945	31	274	1	7655	8906
97756	1532	56	74		14191	15853
97760	209	1	53		3268	3531
97761	123	5	2	1	772	903
97801	1184	14	81	8	8664	9951
97810	49	1	8		219	277
97812	119	1	5	2	361	488
97813	91	1	2		598	692
97818	45	2	39		33	119
97826	50	1	5		294	350
97828	344	8	59		1527	1938
97835	44		1		135	180
97838	70	3	30		228	331
97842	32		14		130	176
97846	305	7	66		1420	1798
97857	42	1	17		279	339
97862	217	2	263		1072	1554
97868	114	1	54		860	1029
97875	86	3	18		909	1016
97882	195	8	4		2326	2533
97885	137	4	19		684	844
97886	44	4	5	1	349	403

August 2023	COM	IND	IRG	PSH	RES	GRAND TOTAL
TOTALS	7692	181	819	39	78066	86797
97016					1	1
97029	2				22	24
97031	99	2	3		648	752
97033					1	1
97039	11				31	42
97040	6		1		52	59
97041					3	3
97050	5				17	22
97058					3	3
97065	9		1		38	48
97102	3				29	32
97103	117	3		4	1134	1258
97110	26				138	164
97121	3				93	96
97138	115	2		12	869	998
97145	1				2	3
97146	48				520	568
97201	14				381	395
97205	47				494	541
97209	12				55	67
97211	181	1			2154	2336
97212	70				1412	1482
97213	105				1411	1516
97215	9				78	87
97216	27				475	502
97217	77				1123	1200
97218	122	5			1117	1244
97220	254	4			2233	2491
97227	70	2		1	723	796
97230	5				101	106
97232	65				923	988
97250	1					1
97302	1					1
97304	2				15	17
97306					10	10

August 2023	COM	IND	IRG	PSH	RES	GRAND TOTAL
TOTALS	7692	181	819	39	78066	86797
97317	3				40	43
97321	129	6	29	1	1407	1572
97322	103	5			2124	2232
97325	27				406	433
97327	16	3	1		152	172
97329	1				8	9
97330	88	1	2		1704	1795
97333	83		12		1136	1231
97335	2				15	17
97336	1				7	8
97338	80				1111	1191
97344	2				85	87
97345	4				31	35
97346	19				50	69
97348	10	1	3		83	97
97351	68		14		627	709
97352	26		11		317	354
97355	122	3	6		1598	1729
97358	12		1		107	120
97360	19				148	167
97361	4				13	17
97364					40	40
97367	93	3			896	992
97368	22			4	261	287
97370	21	1			304	326
97371	8		1		25	34
97374	27		6		216	249
97377	9		2		50	61
97383	38	3			546	587
97384	4	2			5	11
97385	1				124	125
97386	84	3	3		1024	1114
97388	3				80	83
97389	15				92	107
97392	1		5		67	73

August 2023	COM	IND	IRG	PSH	RES	GRAND TOTAL
TOTALS	7692	181	819	39	78066	86797
97405	10	1			7	18
97408	8				43	51
97410	4				72	76
97411	6		2		83	91
97414	1				11	12
97417	28		3	1	152	184
97420	172	6	2		2076	2256
97423	33		1		399	433
97424	65	3			578	646
97426	29				223	252
97429	12		2		56	70
97432	3				34	37
97442	30	2	3		208	243
97443	23				158	181
97446	15		1		268	284
97447	15				53	68
97448	37	8			305	350
97456	19		4		127	150
97457	64	5	9	2	756	836
97458	24		4		240	268
97459	61	1			712	774
97462	8				100	108
97466	3				82	85
97469	19	1	1		227	248
97470	227	2	4	3	1552	1788
97471	124	4	3		1387	1518
97479	58	2			570	630
97484	11		1		28	40
97486		1	2		2	5
97494	1				5	6
97495	6				88	94
97496	27		1	1	497	526
97497	21		1		117	139
97501	347	4	9		3118	3478
97502	180	5	16		1724	1925

August 2023	COM	IND	IRG	PSH	RES	GRAND TOTAL
TOTALS	7692	181	819	39	78066	86797
97503	69	2	4		853	928
97504	153	1	5		2854	3013
97520	57	1	7		250	315
97522	6				47	53
97523	124	4	12	1	579	720
97524	97	4	16		1041	1158
97525	28	2	6		396	432
97526	280	4	5	1	2182	2472
97527	191	1	20		2166	2378
97530	52		18		453	523
97531	10		4		62	76
97532	44				166	210
97534	11		2		71	84
97535	36				377	413
97536	9				119	128
97537	46		9		491	546
97538	32		8		189	229
97539	27	1			265	293
97540	32		3		468	503
97541	12		4		149	165
97543	11				51	62
97544	39		8		199	246
97601	201	1	34	1	1649	1886
97603	212	9	78	3	1929	2231
97604					3	3
97621	6	1	5		32	44
97622	9		6		49	64
97623	29	1	51		189	270
97624	28		11		258	297
97625	4		4		14	22
97626	1				13	14
97627	9				90	99
97630	62	3	4		322	391
97632	29		17		94	140
97633	33		18		103	154

August 2023	COM	IND	IRG	PSH	RES	GRAND TOTAL
TOTALS	7692	181	819	39	78066	86797
97634	4				14	18
97635					12	12
97639	4		7		53	64
97701	226	7	6		1659	1898
97702	192	6	1		2037	2236
97703	138		11		1142	1291
97731	1				6	7
97734	12	1	35		202	250
97741	90	6	19		769	884
97753	6		7		64	77
97754	123	6	67		1175	1371
97756	167	4	13	1	1855	2040
97760	32	1	7		401	441
97761	16	2			219	237
97801	144	4	13	3	1341	1505
97810	2				26	28
97812	9	1			75	85
97813	11				84	95
97818	1		3		8	12
97826	5				39	44
97828	23		9		156	188
97835	4				23	27
97838	8				34	42
97842	3		1		13	17
97846	27	3	11		135	176
97857	5	1	7		35	48
97862	39		60		177	276
97868	17		7		176	200
97875	9	1	3		137	150
97882	25	4	1		412	442
97885	12	1	2		97	112
97886	5	3			54	62

Revenue Class Cd	Count of Customer Id
COM	738
IND	21
IRG	50
RES	27596
Total	28405

Revenue Class Cd	Count of Customer Id
COM	110
IND	1
IRG	6
RES	3634
Total	3751

COUNTS AND ARREARS ARE FORCED TO THE OLDEST ARREARS BUCKET.

Aug 2023	RES								
	Days 31 60		Days 61 90		Days 91+		Grand Total		
	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
TOTAL	40,514	\$ 3,501,677	23,039	\$ 4,101,245	34,994	\$ 25,141,420	98,547	\$ 32,744,342	\$ 332
ZIP	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
97016	1	\$ 87	1	\$ 107					
97029	6	\$ 523	5	\$ 551	15	\$ 40,827			
97031	375	\$ 28,671	188	\$ 34,819	261	\$ 144,193			
97033					2	\$ 431			
97039	13	\$ 1,322	6	\$ 891	17	\$ 8,550			
97040	29	\$ 2,302	15	\$ 1,895	30	\$ 16,544			
97041	3	\$ 275			1	\$ 344			
97050	8	\$ 984	3	\$ 374	11	\$ 4,471			
97058	1	\$ 95	1	\$ 300	1	\$ 376			
97065	24	\$ 1,619	6	\$ 889	11	\$ 17,514			
97102	19	\$ 2,268	11	\$ 1,629	15	\$ 4,760			
97103	399	\$ 22,391	291	\$ 39,515	403	\$ 257,162			
97110	93	\$ 5,206	44	\$ 5,260	57	\$ 19,171			
97121	48	\$ 3,051	35	\$ 4,682	39	\$ 23,626			
97138	492	\$ 30,440	295	\$ 39,165	363	\$ 200,487			
97145	3	\$ 90	1	\$ 68	1	\$ 348			
97146	251	\$ 16,491	171	\$ 20,506	214	\$ 99,452			
97201	115	\$ 5,502	65	\$ 7,066	100	\$ 32,590			
97205	143	\$ 3,517	74	\$ 5,713	115	\$ 40,808			
97209	16	\$ 552	12	\$ 978	13	\$ 1,978			
97211	1,044	\$ 73,134	501	\$ 75,149	735	\$ 384,898			
97212	694	\$ 51,304	357	\$ 45,500	471	\$ 190,124			
97213	513	\$ 38,210	401	\$ 42,499	447	\$ 199,911			
97215	41	\$ 2,608	19	\$ 2,882	33	\$ 15,770			
97216	46	\$ 3,774	221	\$ 22,506	160	\$ 89,953			
97217	408	\$ 32,113	158	\$ 19,367	342	\$ 162,886			
97218	441	\$ 28,538	211	\$ 29,786	388	\$ 220,718			
97220	1,054	\$ 83,140	652	\$ 94,656	997	\$ 626,143			
97227	236	\$ 11,955	134	\$ 12,001	288	\$ 101,266			
97230	29	\$ 1,439	28	\$ 2,566	42	\$ 27,203			
97232	273	\$ 11,639	245	\$ 19,564	252	\$ 103,574			
97250			1	\$ 54					
97304	10	\$ 1,009	6	\$ 1,841	5	\$ 1,487			
97306	8	\$ 901	4	\$ 1,033	5	\$ 2,508			
97317	41	\$ 6,575	21	\$ 8,653	25	\$ 14,189			
97321	871	\$ 67,249	412	\$ 75,186	443	\$ 267,562			
97322	1,532	\$ 149,496	793	\$ 148,559	1,028	\$ 564,144			
97325	226	\$ 25,945	183	\$ 39,495	224	\$ 173,972			
97327	82	\$ 7,171	55	\$ 10,569	58	\$ 43,228			
97329	2	\$ 118	3	\$ 747	4	\$ 649			
97330	742	\$ 38,287	441	\$ 58,840	574	\$ 246,456			
97333	718	\$ 49,925	328	\$ 46,513	450	\$ 192,391			
97335			1	\$ 101	12	\$ 4,322			
97336	3	\$ 444	4	\$ 673	5	\$ 1,961			
97338	769	\$ 66,380	427	\$ 83,290	614	\$ 404,040			
97344	50	\$ 4,306	29	\$ 6,666	29	\$ 27,878			
97345	8	\$ 974	11	\$ 2,651	19	\$ 12,440			
97346	23	\$ 3,078	20	\$ 4,511	33	\$ 19,619			
97348	34	\$ 2,437	15	\$ 2,898	34	\$ 28,675			
97351	337	\$ 33,754	248	\$ 39,585	337	\$ 199,094			
97352	123	\$ 14,662	154	\$ 27,788	178	\$ 103,654			
97355	980	\$ 85,222	525	\$ 108,883	761	\$ 570,797			
97358	74	\$ 8,484	49	\$ 10,178	67	\$ 39,102			
97360	100	\$ 9,523	37	\$ 7,576	63	\$ 68,845			
97361	8	\$ 765	2	\$ 401	10	\$ 11,222			
97364	17	\$ 1,109	10	\$ 1,561	16	\$ 13,840			
97367	499	\$ 27,300	274	\$ 33,066	394	\$ 176,453			
97368	141	\$ 10,014	86	\$ 14,702	123	\$ 75,983			

COUNTS AND ARREARS ARE FORCED TO THE OLDEST ARREARS BUCKET.

Aug 2023	RES								
	Days 31 60		Days 61 90		Days 91+		Grand Total		
	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
TOTAL	40,514	\$ 3,501,677	23,039	\$ 4,101,245	34,994	\$ 25,141,420	98,547	\$ 32,744,342	\$ 332
ZIP	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
97370	191	\$ 15,207	99	\$ 17,008	152	\$ 74,575			
97371	15	\$ 1,291	15	\$ 3,372	12	\$ 11,789			
97374	94	\$ 8,597	54	\$ 10,154	84	\$ 61,871			
97377	27	\$ 3,185	12	\$ 1,779	15	\$ 13,653			
97383	399	\$ 36,749	193	\$ 38,893	278	\$ 189,795			
97384	2	\$ 58	4	\$ 681	3	\$ 1,353			
97385	123	\$ 13,358	60	\$ 10,927	58	\$ 21,447			
97386	572	\$ 49,631	336	\$ 65,378	548	\$ 466,495			
97388	1	\$ 14	48	\$ 3,130	29	\$ 11,343			
97389	58	\$ 5,166	29	\$ 6,454	52	\$ 50,858			
97392	7	\$ 1,110	52	\$ 5,444	36	\$ 40,910			
97405			1	\$ 99	2	\$ 712			
97408	17	\$ 1,475	19	\$ 4,633	18	\$ 9,630			
97410	6	\$ 903	24	\$ 2,080	37	\$ 23,668			
97411	30	\$ 2,924	25	\$ 5,170	32	\$ 33,062			
97414	6	\$ 508	4	\$ 520	4	\$ 3,741			
97417	86	\$ 7,488	39	\$ 7,568	86	\$ 74,583			
97420	797	\$ 59,604	586	\$ 94,810	1,232	\$ 918,414			
97423	225	\$ 16,438	133	\$ 21,716	303	\$ 214,049			
97424	324	\$ 25,719	162	\$ 30,183	233	\$ 107,901			
97426	129	\$ 12,895	96	\$ 17,383	118	\$ 66,076			
97429	14	\$ 1,310	10	\$ 959	33	\$ 29,612			
97432	11	\$ 629	6	\$ 1,366	19	\$ 14,817			
97442	3	\$ 204	54	\$ 3,986	127	\$ 104,777			
97443	87	\$ 8,285	50	\$ 12,650	94	\$ 60,523			
97446	155	\$ 12,294	78	\$ 15,384	97	\$ 67,862			
97447	30	\$ 2,510	10	\$ 1,569	23	\$ 30,219			
97448	203	\$ 18,128	93	\$ 17,249	162	\$ 97,622			
97456	58	\$ 5,929	38	\$ 6,836	68	\$ 44,255			
97457	417	\$ 36,370	201	\$ 42,168	386	\$ 289,747			
97458	133	\$ 9,525	62	\$ 10,337	170	\$ 111,360			
97459	294	\$ 19,755	204	\$ 35,869	414	\$ 312,498			
97462	59	\$ 6,497	37	\$ 8,654	57	\$ 50,223			
97466	41	\$ 2,320	28	\$ 4,734	49	\$ 31,869			
97469	114	\$ 8,140	49	\$ 11,668	88	\$ 67,517			
97470	928	\$ 82,990	514	\$ 91,272	865	\$ 582,780			
97471	471	\$ 45,885	621	\$ 85,780	602	\$ 420,746			
97479	391	\$ 36,448	232	\$ 45,866	369	\$ 249,299			
97484	3	\$ 65	3	\$ 462	14	\$ 19,685			
97486	2	\$ 667			2	\$ 945			
97494	2	\$ 223	1	\$ 45	3	\$ 2,829			
97495	64	\$ 5,908	33	\$ 6,831	54	\$ 28,187			
97496	236	\$ 18,436	152	\$ 32,020	221	\$ 153,082			
97497	10	\$ 1,335	32	\$ 5,368	76	\$ 112,196			
97501	1,697	\$ 144,420	834	\$ 168,069	1,322	\$ 1,091,289			
97502	1,112	\$ 111,849	461	\$ 110,794	643	\$ 630,798			
97503	609	\$ 79,330	276	\$ 72,147	408	\$ 366,676			
97504	814	\$ 69,994	851	\$ 120,599	1,138	\$ 807,558			
97520	144	\$ 15,358	60	\$ 15,226	126	\$ 148,466			
97522	26	\$ 2,287	10	\$ 2,540	30	\$ 21,981			
97523	314	\$ 34,993	179	\$ 50,033	359	\$ 503,857			
97524	733	\$ 94,076	370	\$ 92,919	473	\$ 449,523			
97525	255	\$ 28,790	106	\$ 27,678	182	\$ 214,299			
97526	1,297	\$ 122,612	658	\$ 139,945	1,072	\$ 929,877			
97527	1,322	\$ 141,392	665	\$ 154,309	1,026	\$ 999,874			
97530	259	\$ 24,643	122	\$ 30,660	209	\$ 237,343			
97531	18	\$ 1,948	16	\$ 3,741	48	\$ 78,796			
97532	131	\$ 15,905	62	\$ 14,650	103	\$ 90,195			

COUNTS AND ARREARS ARE FORCED TO THE OLDEST ARREARS BUCKET.

Aug 2023	RES								
	Days 31 60		Days 61 90		Days 91+		Grand Total		
	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
TOTAL	40,514	\$ 3,501,677	23,039	\$ 4,101,245	34,994	\$ 25,141,420	98,547	\$ 32,744,342	\$ 332
ZIP	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
97534	32	\$ 3,291	17	\$ 4,607	42	\$ 80,255			
97535	162	\$ 13,072	78	\$ 15,430	121	\$ 73,895			
97536	62	\$ 6,023	27	\$ 5,734	65	\$ 83,035			
97537	303	\$ 35,078	149	\$ 33,072	274	\$ 285,947			
97538	112	\$ 14,355	45	\$ 11,790	119	\$ 190,619			
97539	205	\$ 25,211	101	\$ 25,119	153	\$ 150,247			
97540	233	\$ 20,345	105	\$ 17,293	174	\$ 164,128			
97541	93	\$ 14,101	45	\$ 10,336	65	\$ 79,379			
97543	29	\$ 3,595	12	\$ 3,393	30	\$ 38,304			
97544	103	\$ 11,865	49	\$ 18,306	101	\$ 159,667			
97601	731	\$ 47,880	428	\$ 62,594	860	\$ 608,319			
97603	1,196	\$ 92,649	597	\$ 105,993	1,070	\$ 731,431			
97604	2	\$ 121	1	\$ 124					
97621	14	\$ 908	2	\$ 444	17	\$ 27,191			
97622	28	\$ 1,916	10	\$ 1,624	35	\$ 34,395			
97623	115	\$ 9,096	60	\$ 13,541	85	\$ 124,265			
97624	171	\$ 16,474	83	\$ 15,135	204	\$ 168,344			
97625	8	\$ 926	3	\$ 340	5	\$ 2,325			
97626	7	\$ 563	4	\$ 534	4	\$ 3,295			
97627	3	\$ 185	35	\$ 2,165	43	\$ 26,810			
97630	122	\$ 9,812	74	\$ 11,278	195	\$ 192,707			
97632	54	\$ 4,554	20	\$ 4,216	44	\$ 37,567			
97633	47	\$ 5,246	24	\$ 3,601	65	\$ 46,222			
97634	11	\$ 940	1	\$ 115	7	\$ 17,337			
97635	3	\$ 170	2	\$ 285	5	\$ 3,342			
97639	22	\$ 2,159	12	\$ 3,898	58	\$ 68,455			
97701	1,097	\$ 90,761	476	\$ 82,571	670	\$ 369,517			
97702	1,024	\$ 77,126	547	\$ 91,260	785	\$ 486,321			
97703	416	\$ 39,336	289	\$ 42,144	296	\$ 189,458			
97731	4	\$ 134							
97734	87	\$ 8,863	49	\$ 10,096	112	\$ 88,585			
97741	416	\$ 33,552	217	\$ 40,783	433	\$ 281,088			
97753	6	\$ 658	17	\$ 2,983	22	\$ 31,263			
97754	702	\$ 72,635	316	\$ 70,511	483	\$ 323,657			
97756	1,051	\$ 83,485	516	\$ 87,884	737	\$ 433,764			
97760	244	\$ 25,195	163	\$ 35,435	262	\$ 168,485			
97761	64	\$ 9,761	81	\$ 10,967	184	\$ 217,502			
97801	878	\$ 84,889	435	\$ 94,306	560	\$ 373,717			
97810	15	\$ 1,624	11	\$ 2,407	17	\$ 9,420			
97812	42	\$ 5,011	14	\$ 4,574	44	\$ 35,081			
97813	54	\$ 4,289	26	\$ 5,805	34	\$ 23,331			
97818	2	\$ 118			3	\$ 12,337			
97826	27	\$ 2,727	13	\$ 2,911	25	\$ 25,533			
97828	89	\$ 6,749	44	\$ 7,780	96	\$ 72,650			
97835	11	\$ 963	8	\$ 1,221	7	\$ 3,314			
97838	26	\$ 4,131	11	\$ 3,792	11	\$ 6,708			
97842	7	\$ 490			3	\$ 906			
97846	70	\$ 4,673	42	\$ 6,928	64	\$ 65,743			
97857	18	\$ 1,290	5	\$ 1,179	13	\$ 7,144			
97862	99	\$ 11,021	56	\$ 16,754	85	\$ 101,470			
97868	21	\$ 2,087	51	\$ 5,143	94	\$ 48,121			
97875	47	\$ 4,820	44	\$ 6,503	67	\$ 53,125			
97882	262	\$ 26,899	129	\$ 31,382	172	\$ 102,157			
97885	45	\$ 2,285	15	\$ 2,514	36	\$ 35,331			
97886	40	\$ 3,432	19	\$ 3,453	39	\$ 28,518			
97476			1	\$ 146					
97347			1	\$ 178					
97302									

COUNTS AND ARREARS ARE FORCED TO THE OLDEST ARREARS BUCKET.

Aug 2023	RES								
	Days 31 60		Days 61 90		Days 91+		Grand Total		
	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
TOTAL	40,514	\$ 3,501,677	23,039	\$ 4,101,245	34,994	\$ 25,141,420	98,547	\$ 32,744,342	\$ 332
ZIP	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg

COUNTS AND ARREARS ARE FORCED TO THE OLDEST ARREARS BUCKET.

Aug 2023	SMALL COM								
	Days 31 60		Days 61 90		Days 91+		Grand Total		
	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
TOTAL	2,381	\$ 341,054	932	\$ 253,348	1,370	\$ 2,054,265	4,683	\$ 2,648,667	\$ 566
ZIP	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
97016									
97029	2	\$105.21							
97031	37	\$5,698.42	17	\$3,426.83	13	\$9,786.63			
97033									
97039			1	\$198.99	1	\$2,982.57			
97040			3	\$116.39	1	\$136.33			
97041									
97050	2	\$20.96							
97058									
97065			2	\$203.46	1	\$638.47			
97102	2	\$956.31							
97103	28	\$4,600.76	19	\$6,229.49	20	\$26,799.27			
97110	9	\$1,004.85	10	\$1,399.30	4	\$2,069.86			
97121	2	\$469.81	1	\$96.32					
97138	45	\$4,493.09	21	\$2,896.66	26	\$33,797.45			
97145	1	\$24.45							
97146	21	\$5,431.82	9	\$1,232.84	7	\$3,924.60			
97201			1	\$493.75	2	\$1,123.75			
97205	8	\$2,662.06	1	\$35.90	4	\$5,878.29			
97209									
97211	46	\$6,456.59	13	\$5,590.91	42	\$88,873.13			
97212	22	\$6,008.28	6	\$1,929.92	17	\$38,416.40			
97213	16	\$1,707.77	17	\$5,526.14	13	\$5,420.23			
97215	2	\$168.74	1	\$345.36	2	\$881.44			
97216	2	\$251.29	4	\$2,188.89	11	\$19,941.38			
97217	19	\$2,243.85	8	\$2,406.37	10	\$55,161.53			
97218	26	\$5,052.37	11	\$2,317.47	8	\$4,041.81			
97220	71	\$11,756.49	36	\$10,403.56	45	\$135,632.11			
97227	26	\$2,800.50	1	\$78.07	14	\$75,489.59			
97230	1	\$67.03	2	\$573.72					
97232	11	\$2,428.01	4	\$1,057.81	13	\$21,314.66			
97250					1	\$488.62			
97304	2	\$79.13	1	\$161.46					
97306	2	\$2,052.06							
97317	2	\$201.13							
97321	73	\$7,279.23	19	\$3,680.65	21	\$42,694.52			
97322	71	\$10,043.20	18	\$7,466.78	25	\$17,978.18			
97325	5	\$728.13	4	\$1,365.19	4	\$1,346.68			
97327	5	\$1,394.02	1	\$82.40	5	\$1,797.90			
97329					1	\$191.11			
97330	14	\$2,019.91	9	\$3,895.32	11	\$10,591.32			
97333	27	\$4,416.39	15	\$1,882.53	13	\$108,341.98			
97335					1	\$95.46			
97336	1	\$262.94							
97338	30	\$2,704.57	9	\$2,140.48	8	\$5,833.68			
97344	5	\$189.50			4	\$2,190.33			
97345	2	\$22.14	3	\$89.45					
97346	5	\$444.22	1	\$36.84	8	\$2,800.53			
97348	1	\$186.62	1	\$292.45					
97351	27	\$4,892.32	8	\$2,725.17	14	\$8,210.68			
97352	3	\$369.65	2	\$337.17	10	\$11,361.96			
97355	37	\$3,486.53	22	\$4,798.90	18	\$11,259.64			
97358	6	\$392.41	3	\$543.74	5	\$2,983.30			
97360	9	\$1,392.32	4	\$815.40	3	\$591.24			
97361	1	\$307.42	1	\$26.79	1	\$187.38			
97364									
97367	40	\$5,926.20	25	\$9,034.42	17	\$14,172.69			
97368	8	\$1,801.65	2	\$419.92	5	\$2,294.83			

COUNTS AND ARREARS ARE FORCED TO THE OLDEST ARREARS BUCKET.

Aug 2023	SMALL COM								
	Days 31 60		Days 61 90		Days 91+		Grand Total		
	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
TOTAL	2,381	\$ 341,054	932	\$ 253,348	1,370	\$ 2,054,265	4,683	\$ 2,648,667	\$ 566
ZIP	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
97370	7	\$835.79			5	\$2,942.82			
97371	4	\$1,034.83	2	\$35.86	1	\$101.45			
97374	2	\$154.42	3	\$277.68	5	\$3,674.90			
97377	4	\$533.61			2	\$8,707.03			
97383	11	\$1,121.25	4	\$512.03	7	\$14,399.51			
97384			1	\$340.37	1	\$6,789.37			
97385	2	\$28.15			2	\$550.89			
97386	25	\$2,269.17	10	\$3,521.35	11	\$7,074.52			
97388	1	\$174.84	4	\$261.00					
97389	3	\$122.21	2	\$353.61	1	\$92.75			
97392	1	\$55.11			1	\$317.52			
97405			2	\$1,937.21	5	\$10,240.33			
97408	1	\$32.15							
97410	1	\$37.24	1	\$97.29	2	\$12,926.39			
97411	2	\$317.93	1	\$56.57					
97414	1	\$62.49	1	\$118.40	2	\$164.33			
97417	4	\$90.60	4	\$385.07	10	\$17,714.03			
97420	56	\$5,585.75	20	\$5,035.48	25	\$11,828.86			
97423	18	\$3,106.36	6	\$1,079.90	4	\$2,041.58			
97424	19	\$2,047.30	4	\$1,250.25	5	\$7,982.67			
97426	9	\$1,016.18	1	\$272.00	4	\$3,740.20			
97429	1	\$86.46	1	\$141.66	2	\$88.04			
97432					1	\$847.26			
97442	1	\$46.26	7	\$487.86	6	\$20,068.08			
97443	6	\$104.59			5	\$11,830.24			
97446			2	\$1,142.96	2	\$811.45			
97447	1	\$47.08							
97448	7	\$1,613.98	4	\$1,137.38	9	\$23,871.96			
97456	4	\$591.78	3	\$917.99	1	\$842.45			
97457	18	\$2,998.67	7	\$2,411.88	12	\$18,840.25			
97458	11	\$576.64	3	\$417.62	7	\$15,675.43			
97459	9	\$1,840.10	3	\$255.80	7	\$8,934.37			
97462	3	\$154.00							
97466	2	\$481.21			2	\$397.08			
97469	1	\$48.40	1	\$88.49	7	\$11,312.96			
97470	84	\$11,445.30	40	\$12,628.67	48	\$75,868.06			
97471	32	\$7,127.40	18	\$4,742.91	15	\$13,092.54			
97479	29	\$2,843.86	16	\$3,248.41	23	\$24,116.79			
97484					6	\$7,757.66			
97486	1	\$2.12							
97494	1	\$230.36							
97495			1	\$198.08	1	\$89.40			
97496	8	\$874.00	2	\$171.80	3	\$8,518.00			
97497	4	\$311.47	1	\$116.89	16	\$35,402.07			
97501	93	\$12,383.05	27	\$15,589.01	64	\$118,073.24			
97502	48	\$5,839.17	21	\$5,140.94	41	\$61,896.30			
97503	27	\$6,823.39	9	\$4,804.33	15	\$17,447.94			
97504	21	\$2,967.51	18	\$1,864.25	18	\$19,143.83			
97520	16	\$1,521.92	7	\$2,960.51	13	\$8,123.96			
97522	1	\$18.51	1	\$624.97	2	\$3,115.00			
97523	39	\$7,052.62	11	\$4,304.04	31	\$36,063.56			
97524	43	\$5,718.29	21	\$5,185.34	23	\$23,233.11			
97525	14	\$1,487.72	4	\$457.31	10	\$6,406.28			
97526	78	\$9,299.37	30	\$9,444.31	43	\$76,250.28			
97527	38	\$4,793.30	38	\$10,036.70	36	\$59,642.12			
97530	19	\$1,544.60	18	\$5,349.90	16	\$46,315.14			
97531	5	\$602.62	1	\$134.15	1	\$201.81			
97532	11	\$1,922.91	5	\$849.18	10	\$8,827.60			

COUNTS AND ARREARS ARE FORCED TO THE OLDEST ARREARS BUCKET.

Aug 2023	SMALL COM								
	Days 31 60		Days 61 90		Days 91+		Grand Total		
	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
TOTAL	2,381	\$ 341,054	932	\$ 253,348	1,370	\$ 2,054,265	4,683	\$ 2,648,667	\$ 566
ZIP	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
97534	3	\$349.95	2	\$447.25	1	\$2,863.53			
97535	19	\$2,134.46	3	\$1,030.96	4	\$2,692.72			
97536	3	\$128.27	1	\$118.33	1	\$734.32			
97537	17	\$1,754.24	6	\$12,526.14	9	\$6,171.60			
97538	13	\$2,206.74	1	\$97.01	13	\$14,378.19			
97539	10	\$2,215.01	4	\$654.67	6	\$6,913.71			
97540	11	\$781.42	2	\$386.00	4	\$1,323.57			
97541	3	\$718.00	6	\$1,193.52					
97543	5	\$620.41			4	\$5,069.72			
97544	14	\$2,602.17	2	\$132.51	13	\$26,947.25			
97601	39	\$3,835.24	15	\$1,483.87	37	\$55,322.48			
97603	75	\$15,450.25	25	\$6,753.64	45	\$47,162.13			
97604									
97621	1	\$39.25	1	\$65.01	1	\$339.83			
97622	7	\$566.90			1	\$427.28			
97623	19	\$1,839.14	3	\$240.19	6	\$1,409.78			
97624	18	\$2,499.87	2	\$199.69	4	\$992.63			
97625	1	\$337.00			1	\$1,086.44			
97626			1	\$36.41					
97627	1	\$6.17			1	\$136.62			
97630	6	\$720.79	3	\$449.75	6	\$17,848.57			
97632	17	\$1,498.81	1	\$69.03	5	\$2,639.91			
97633	18	\$1,720.59	5	\$419.66	3	\$7,239.89			
97634	1	\$668.54	2	\$99.24					
97635									
97639			1	\$146.58	2	\$924.42			
97701	74	\$12,717.02	15	\$4,691.12	29	\$31,607.10			
97702	54	\$9,168.57	13	\$3,557.31	27	\$26,495.50			
97703	44	\$6,003.96	9	\$1,900.56	10	\$16,399.82			
97731					1	\$159.38			
97734	4	\$242.54	5	\$499.18	3	\$837.81			
97741	33	\$6,622.81	5	\$1,409.68	10	\$9,222.24			
97753	2	\$123.49			2	\$9,208.71			
97754	55	\$8,217.41	12	\$3,524.45	18	\$9,902.43			
97756	37	\$2,618.28	9	\$952.14	24	\$32,179.24			
97760	17	\$1,368.40	4	\$271.81	3	\$1,474.41			
97761	6	\$1,263.07	1	\$111.04	3	\$13,325.84			
97801	59	\$12,049.93	18	\$6,034.33	14	\$18,442.37			
97810									
97812	7	\$248.62	2	\$611.74	2	\$1,534.63			
97813	5	\$566.10			3	\$1,217.32			
97818									
97826	1	\$122.43	1	\$19.64					
97828	10	\$1,823.81	3	\$889.92	6	\$5,609.33			
97835	1	\$91.40			2	\$6,288.30			
97838	1	\$4.00			1	\$108.48			
97842									
97846	18	\$1,788.79	5	\$509.06	9	\$6,721.91			
97857	2	\$1,160.57							
97862	8	\$1,628.25	11	\$1,147.46	2	\$732.46			
97868	1	\$76.72	4	\$207.28	3	\$898.79			
97875	1	\$20.55	2	\$434.14	2	\$110.18			
97882	14	\$2,932.61	3	\$899.76	5	\$3,857.63			
97885	2	\$331.40	1	\$35.61	3	\$1,148.04			
97886	1	\$125.24			2	\$1,797.44			
97476									
97347			1	\$161.98	1	\$245.65			
97302	1	\$20.85							

COUNTS AND ARREARS ARE FORCED TO THE OLDEST ARREARS BUCKET.

Aug 2023	SMALL COM								
	Days 31 60		Days 61 90		Days 91+		Grand Total		
	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg
TOTAL	2,381	\$ 341,054	932	\$ 253,348	1,370	\$ 2,054,265	4,683	\$ 2,648,667	\$ 566
ZIP	Count	Arrears	Count	Arrears	Count	Arrears	Count	Arrears	Avg

Notices	August 2023
FFN	17,519
FNL	30,352
PDN	44,240

	COM	RES	
August 2023	58	1200	Total
97031		8	8
97103	1	19	20
97110		1	1
97121		2	2
97138	3	15	18
97146		4	4
97201	1	14	15
97205	1	9	10
97209		4	4
97211	6	34	40
97212	1	8	9
97213	2	18	20
97215	1	3	4
97216	1	2	3
97217		20	20
97218	1	31	32
97220	3	39	42
97227		1	1
97230		2	2
97232		21	21
97321	2	24	26
97322	1	19	20
97325		3	3
97327	1	4	5
97330		24	24
97333	1	12	13
97338		9	9
97344		2	2
97345		4	4
97348		4	4
97351		10	10
97352	1	7	8
97355	1	14	15
97358		1	1
97361		1	1

	COM	RES	
August 2023	58	1200	Total
97367	1	14	15
97368		6	6
97370		2	2
97374		5	5
97383		6	6
97385		2	2
97386	1	16	17
97408		1	1
97410		1	1
97417	1	8	9
97420		29	29
97423		5	5
97424		3	3
97426	1	1	2
97432		1	1
97442		2	2
97446		3	3
97448		3	3
97456		3	3
97457	3	12	15
97458		4	4
97459		26	26
97466		1	1
97469	1	3	4
97470	4	11	15
97471		32	32
97479		12	12
97495		1	1
97496		15	15
97497		4	4
97501	2	92	94
97502	4	26	30
97503		15	15
97504		35	35
97520		3	3

	COM	RES	
August 2023	58	1200	Total
97522		1	1
97523	1	11	12
97524		12	12
97526	3	47	50
97527		39	39
97530		1	1
97532		3	3
97534		1	1
97535		12	12
97536		7	7
97537	1	2	3
97538		5	5
97539		4	4
97540		9	9
97541		2	2
97543		4	4
97544		1	1
97601	1	52	53
97603		38	38
97621		1	1
97622	1		1
97623		4	4
97624		4	4
97625		1	1
97627		2	2
97630		9	9
97632		1	1
97639		4	4
97701		29	29
97702	1	23	24
97703	1	8	9
97741		10	10
97754	1	8	9
97756		16	16
97760		3	3

	COM	RES	
August 2023	58	1200	Total
97761	1	6	7
97801		10	10
97812		2	2
97813		1	1
97826		1	1
97846	1		1
97857		1	1
97868		2	2
97875		1	1
97882		5	5
97886		1	1

AUGUST 2023	COM	RES	TOTAL
	21	666	687
97031		4	4
97103		15	15
97110		1	1
97138		10	10
97146		4	4
97201		8	8
97205		4	4
97209		2	2
97211	2	19	21
97212		5	5
97213	2	10	12
97216		2	2
97217		16	16
97218	1	23	24
97220	2	17	19
97230		1	1
97232		14	14
97321	1	15	16
97322		6	6
97325		1	1
97327	1	3	4
97330		18	18
97333		7	7
97338		5	5
97348		4	4
97351		5	5
97352	1	4	5
97355		4	4
97367		7	7
97368		4	4
97374		5	5
97383		1	1
97386		7	7
97408		1	1
97417	1	4	5
97420		17	17
97423		3	3
97442		1	1
97446		3	3
97448		1	1
97456		2	2
97457	1	6	7
97458		1	1
97459		19	19
97469	1	2	3
97470		4	4
97471		23	23
97479		4	4
97496		9	9
97497		3	3
97501	2	62	64
97502	1	16	17
97503		1	1
97504		21	21
97520		2	2
97523	1	2	3

AUGUST 2023	COM	RES	TOTAL
	21	666	687
97524		3	3
97526		35	35
97527		22	22
97530		1	1
97532		1	1
97535		9	9
97537	1	2	3
97538		1	1
97539		3	3
97540		5	5
97543		2	2
97601	1	28	29
97603		26	26
97622	1		1
97624		3	3
97630		4	4
97639		2	2
97701		7	7
97702		15	15
97703	1	5	6
97741		5	5
97754		3	3
97756		10	10
97760		3	3
97761		4	4
97801		1	1
97812		1	1
97813		1	1
97857		1	1
97868		2	2
97875		1	1
97882		1	1
97886		1	1

PacifiCorp - 2023	January	February	March	April	May	June	July	August	September	October	November	December
Small Commercial Customers	217,054	217,081	217,253	217,435	217,691	217,992	218,264	218,566				
Small Commercial Disconnects	48	37	73	103	65	114	111	119				
Disconnects as Percentage of Small Commercial Customers	0.02%	0.02%	0.03%	0.05%	0.03%	0.05%	0.05%	0.05%				

PacifiCorp - 2022	January	February	March	April	May	June	July	August	September	October	November	December
Small Commercial Customers	214,939	215,851	219,229	215,978	217,115	217,450	217,849	217,709	217,648	217,448	217,585	217,320
Small Commercial Disconnects	60	73	77	63	93	86	65	99	96	73	22	24
Disconnects as Percentage of Small Commercial Customers	0.03%	0.03%	0.04%	0.03%	0.04%	0.04%	0.03%	0.05%	0.04%	0.03%	0.01%	0.01%

PacifiCorp - 2021	January	February	March	April	May	June	July	August	September	October	November	December
Small Commercial Customers	211,481	212,141	212,626	213,280	213,760	213,435	213,554	213,516	213,861	214,269	214,767	215,212
Small Commercial Disconnects	21	34	66	43	103	131	100	96	71	53	57	35
Disconnects as Percentage of Small Commercial Customers	0.01%	0.02%	0.03%	0.02%	0.05%	0.06%	0.05%	0.04%	0.03%	0.02%	0.03%	0.02%

Oregon - 2023	January	February	March	April	May	June	July	August	September	October	November	December
Small Commercial Customers	69,411	69,534	69,610	69,703	69,792	69,799	69,761	69,873				
Small Commercial Disconnects	39	18	52	70	33	86	79	58				
Disconnects as Percentage of Small Commercial Customers	0.06%	0.03%	0.07%	0.10%	0.05%	0.12%	0.11%	0.08%				

Oregon - 2022	January	February	March	April	May	June	July	August	September	October	November	December
Small Commercial Customers	68,701	68,884	69,026	68,962	69,184	69,243	69,341	69,336	69,450	69,533	69,583	69,648
Small Commercial Disconnects	49	47	37	41	58	56	41	67	57	52	16	17
Disconnects as Percentage of Small Commercial Customers	0.07%	0.07%	0.05%	0.06%	0.08%	0.08%	0.06%	0.10%	0.08%	0.07%	0.02%	0.02%

Oregon - 2021	January	February	March	April	May	June	July	August	September	October	November	December
Small Commercial Customers	67,829	68,010	68,193	68,414	68,557	68,550	68,638	68,528	68,663	68,760	68,813	68,794
Small Commercial Disconnects	0	0	0	0	82	96	76	65	57	42	42	33
Disconnects as Percentage of Small Commercial Customers	0.00%	0.00%	0.00%	0.00%	0.12%	0.14%	0.11%	0.09%	0.08%	0.06%	0.06%	0.05%

Oregon - 2020	January	February	March	April	May	June	July	August	September	October	November	December
Small Commercial Customers	66,623	66,844	66,732	66,646	66,954	66,926	67,053	67,144	66,931	67,234	67,346	67,512
Small Commercial Disconnects	128	133	42	0	0	0	0	0	0	0	0	0
Disconnects as Percentage of Small Commercial Customers	0.19%	0.20%	0.06%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%

Oregon - 2019	January	February	March	April	May	June	July	August	September	October	November	December
Small Commercial Customers	65,892	66,073	66,156	66,138	66,167	66,415	66,332	66,410	66,394	66,661	66,822	66,652
Small Commercial Disconnects	88	38	77	88	112	84	107	103	81	127	62	78
Disconnects as Percentage of Small Commercial Customers	0.13%	0.06%	0.12%	0.13%	0.17%	0.13%	0.16%	0.16%	0.12%	0.19%	0.09%	0.12%

Oregon - 2018	January	February	March	April	May	June	July	August	September	October	November	December
Small Commercial Customers	65,302	65,381	65,467	65,525	65,444	65,637	65,664	65,614	65,817	65,484	65,910	65,883
Small Commercial Disconnects	35	30	14	18	24	4	12	15	32	56	34	31
Disconnects as Percentage of Small Commercial Customers	0.05%	0.05%	0.02%	0.03%	0.04%	0.01%	0.02%	0.02%	0.05%	0.09%	0.05%	0.05%

"Small Commercial" is defined as Non Residential use customers using no more than 30kW per month.