



e-FILING REPORT COVER SHEET

COMPANY NAME: Idaho Power Company

DOES REPORT CONTAIN CONFIDENTIAL INFORMATION? No Yes If yes, submit a redacted public version (or a cover letter) by email. Submit the confidential information as directed in OAR 860-001-0070 or the terms of an applicable protective order.

Select report type: RE (Electric) RG (Gas) RW (Water) RT (Telecommunications)
 RO (Other, for example, industry safety information)

Did you previously file a similar report? No Yes, report docket number: 187

Report is required by: OAR
 Statute
 Order 20-401

Note: A one-time submission required by an order is a compliance filing and not a report (file compliance in the applicable docket)

Other
(For example, federal regulations, or requested by Staff)

Is this report associated with a specific docket/case? No Yes, docket number: UM 2114

List Key Words for this report. We use these to improve search results.

Monthly Credit and Collections Data

Send the completed Cover Sheet and the Report in an email addressed to PUC.FilingCenter@puc.oregon.gov

Send confidential information, voluminous reports, or energy utility Results of Operations Reports to PUC Filing Center, PO Box 1088, Salem, OR 97308-1088 or by delivery service to 201 High Street SE Suite 100, Salem, OR 97301.



CONNIE ASCHENBRENNER
Rate Design Senior Manager
caschenbrenner@idahopower.com

November 19, 2021

VIA ELECTRONIC FILING

PUC.FilingCenter@puc.oregon.gov

Re: RE 187 – Idaho Power Company’s Monthly Credit and Collections Data for October 2021

Attention Filing Center:

Pursuant to Order No. 20-401 issued in UM 2114, Idaho Power Company (“Idaho Power” or “Company”) transmits for electronic filing its Monthly Credit and Collections Data for October 2021.

If you have any questions, please do not hesitate to contact me or Regulatory Analyst, Riley Maloney at (208) 388-5418.

Very truly yours,

A handwritten signature in blue ink that reads "Connie Aschenbrenner".

Connie Aschenbrenner

CA:sg
Enclosure

**Idaho Power Company
COVID-19 Monthly Report
October 2021**

a. Number of customers, by customer class, by zip code

Zip Code	Industrial	Irrigation	Large General Commercial	Residential	Small General Commercial	Grand Total
87870	-	1	-	-	-	1
97720	-	-	-	-	2	2
97814	-	-	-	3	1	4
97819	-	15	-	21	6	42
97834	-	33	30	648	98	809
97837	-	29	-	64	18	111
97840	-	-	2	92	13	107
97844	-	1	-	-	-	1
97870	-	20	20	422	66	528
97884	-	22	7	161	49	239
97901	-	104	22	347	65	538
97902	-	1	1	28	5	35
97903	-	41	1	77	28	147
97904	-	19	3	106	49	177
97905	1	19	6	97	43	166
97906	-	51	7	133	41	232
97907	-	16	35	372	115	538
97908	-	56	1	57	41	155
97909	-	89	2	46	21	158
97910	-	66	17	382	87	552
97911	-	2	7	88	28	125
97913	-	425	151	2,060	349	2,985
97914	5	623	510	6,625	1,060	8,823
97917	-	1	-	1	1	3
97918	1	529	122	1,896	410	2,958
97920	-	31	2	33	9	75
97934	-	-	-	-	1	1
97980	-	-	-	-	1	1
Grand Total	7	2,194	946	13,759	2,607	19,513

Customer count is the count of active contracts (service agreements).

Idaho Power Company
COVID-19 Monthly Report
October 2021

b. Number of customers assessed a late payment fee, by customer class

Zip Code	Industrial		Irrigation		Large General Commercial		Small General Commercial		Total Count	Total Sum of Amount
	Count	Sum of Amount	Count	Sum of Amount	Count	Sum of Amount	Count	Sum of Amount		
87870	-	\$ -	-	\$ -	-	\$ -	-	\$ -	-	\$ -
97720	-	\$ -	-	\$ -	-	\$ -	-	\$ -	-	\$ -
97814	-	\$ -	-	\$ -	-	\$ -	-	\$ -	-	\$ -
97819	-	\$ -	-	\$ -	-	\$ -	-	\$ -	-	\$ -
97834	-	\$ -	-	\$ -	5	\$ 32.30	13	\$ 10.76	18	\$ 43.06
97837	-	\$ -	6	\$ 43.72	-	\$ -	3	\$ 1.76	9	\$ 45.48
97840	-	\$ -	-	\$ -	-	\$ -	1	\$ 0.20	1	\$ 0.20
97844	-	\$ -	-	\$ -	-	\$ -	-	\$ -	-	\$ -
97870	-	\$ -	1	\$ 0.56	4	\$ 17.82	6	\$ 3.45	11	\$ 21.83
97884	-	\$ -	-	\$ -	-	\$ -	3	\$ 0.23	3	\$ 0.23
97901	-	\$ -	12	\$ 82.19	3	\$ 37.67	3	\$ 3.79	18	\$ 123.65
97902	-	\$ -	-	\$ -	-	\$ -	-	\$ -	-	\$ -
97903	-	\$ -	6	\$ 20.35	1	\$ 9.97	1	\$ 0.10	8	\$ 30.42
97904	-	\$ -	3	\$ 11.03	-	\$ -	5	\$ 1.05	8	\$ 12.08
97905	-	\$ -	3	\$ 20.04	-	\$ -	4	\$ 2.00	7	\$ 22.04
97906	-	\$ -	8	\$ 13.38	-	\$ -	4	\$ 3.10	12	\$ 16.48
97907	-	\$ -	2	\$ 0.36	3	\$ 16.27	10	\$ 5.59	15	\$ 22.22
97908	-	\$ -	3	\$ 52.60	-	\$ -	1	\$ 0.10	4	\$ 52.70
97909	-	\$ -	3	\$ 7.96	-	\$ -	3	\$ 2.52	6	\$ 10.48
97910	-	\$ -	3	\$ 1.17	2	\$ 12.06	7	\$ 2.68	12	\$ 15.91
97911	-	\$ -	1	\$ 18.47	2	\$ 2.35	2	\$ 0.37	5	\$ 21.19
97913	-	\$ -	48	\$ 402.84	8	\$ 10.90	56	\$ 38.75	112	\$ 452.49
97914	-	\$ -	68	\$ 409.77	54	\$ 704.55	153	\$ 136.73	275	\$ 1,251.05
97917	-	\$ -	-	\$ -	-	\$ -	-	\$ -	-	\$ -
97918	1	\$ 13.10	74	\$ 469.23	16	\$ 89.66	57	\$ 29.88	148	\$ 601.87
97920	-	\$ -	1	\$ 5.36	-	\$ -	-	\$ -	1	\$ 5.36
97934	-	\$ -	-	\$ -	-	\$ -	-	\$ -	-	\$ -
97980	-	\$ -	-	\$ -	-	\$ -	-	\$ -	-	\$ -
Grand Total	1	\$ 13.10	242	\$ 1,559.03	98	\$ 933.55	332	\$ 243.06	673	\$ 2,748.74

Amount is the dollar amount of assessed late payment fees by contracts (service agreements). Count is the count of unique contracts (service agreements) assessed a late payment fee during the period.

Idaho Power Company
 COVID-19 Monthly Report
 October 2021

c. Customers enrolled in a current Time Payment Agreement, by customer class

Zip Code	Large General Commercial	Residential	Small General Commercial	Grand Total
97819	-	1	-	1
97834	-	9	2	11
97870	-	5	1	6
97884	-	2	-	2
97901	-	10	-	10
97902	-	1	-	1
97903	-	4	-	4
97904	-	1	-	1
97905	-	4	-	4
97906	-	5	-	5
97907	-	17	-	17
97910	-	2	-	2
97913	1	85	2	88
97914	8	288	7	303
97918	2	79	-	81
Grand Total	11	513	12	536

**Idaho Power Company
 COVID-19 Monthly Report
 October 2021**

d. Number of customers enrolling in a new Time Payment Agreement, by customer class

Zip Code	Large General Commercial	Residential	Small General Commercial	Grand Total
97834	-	7	1	8
97840	-	1	-	1
97870	-	6	-	6
97884	-	2	-	2
97901	-	9	1	10
97902	-	1	-	1
97903	-	3	1	4
97904	-	1	-	1
97905	-	3	-	3
97906	-	2	-	2
97907	-	11	-	11
97910	-	3	-	3
97911	-	1	-	1
97913	-	74	-	74
97914	6	204	7	217
97918	2	46	-	48
Grand Total	8	374	10	392

Count is the count of unique contracts (service agreements) enrolled in a Time Payment Agreement during the period.

**Idaho Power Company
COVID-19 Monthly Report
October 2021**

h. The number of customers taking service at the beginning of the period under existing medical payment arrangements

The Company did not have any customers taking service at the beginning of the period under existing medical payment arrangements.

**Idaho Power Company
COVID-19 Monthly Report
October 2021**

i. The number of customers enrolling in new medical payment arrangements during the period

The Company did not have any customers enrolling in new medical payment arrangements during the period.

**Idaho Power Company
COVID-19 Monthly Report
October 2021**

j. Number of Residential and Small Commercial customers with arrearage balances

Customer Class	Total Count of Arrears 31+ Days Past Due
Residential	1,230
Small General Commercial	88
Grand Total	1,318

**Idaho Power Company
COVID-19 Monthly Report
October 2021**

j. Number of Residential and Small Commercial with arrearage balances

Customer Class	Count of Arrears 31+ Days Past Due	Count of Arrears 31-60 Days Past Due	Count of Arrears 61-90 Days Past Due	Count of Arrears 91+ Days Past Due
Residential	1,230	447	336	447
97819	1	-	-	1
97834	32	14	9	9
97837	9	5	2	2
97840	4	2	1	1
97870	22	11	3	8
97884	11	4	2	5
97901	22	12	6	4
97902	1	1	-	-
97903	14	10	1	3
97904	4	2	-	2
97905	16	14	-	2
97906	6	-	1	5
97907	44	18	12	14
97909	2	1	1	-
97910	18	5	6	7
97911	3	-	3	-
97913	193	98	31	64
97914	609	150	217	242
97918	218	99	41	78
97920	1	1	-	-
Small General Commercial	88	51	30	7
97834	7	3	2	2
97837	3	3	-	-
97870	6	3	-	3
97884	2	2	-	-
97901	1	1	-	-
97903	1	-	1	-
97905	1	-	-	1
97906	2	-	2	-
97909	2	-	2	-
97910	2	-	2	-
97913	15	14	1	-
97914	18	9	9	-
97918	28	16	11	1
Grand Total	1,318	498	366	454

Arrearage balances and customer counts are by contract (service agreement) and segmented by 31-60, 61-90, and 91+ days past due. Customer count and arrearage balances are included only in the contract's oldest arrears bucket.

**Idaho Power Company
COVID-19 Monthly Report
October 2021**

j. Arrearage balances, Residential and Small Commercial customers

Customer Class	Sum of Arrears 31+ Days Past Due	Sum of Arrears 31-60 Days Past Due	Sum of Arrears 61-90 Days Past Due	Sum of Arrears 91+ Days Past Due
Residential	\$ 443,397.95	\$ 37,647.86	\$ 53,468.92	\$ 352,281.17
97819	\$ 970.90	\$ -	\$ -	\$ 970.90
97834	\$ 7,726.70	\$ 864.12	\$ 1,216.35	\$ 5,646.23
97837	\$ 684.10	\$ 400.77	\$ 157.94	\$ 125.39
97840	\$ 344.86	\$ 37.52	\$ 266.92	\$ 40.42
97870	\$ 6,184.13	\$ 848.18	\$ 385.61	\$ 4,950.34
97884	\$ 3,930.86	\$ 127.42	\$ 270.92	\$ 3,532.52
97901	\$ 10,444.73	\$ 1,154.56	\$ 1,726.11	\$ 7,564.06
97902	\$ 43.19	\$ 43.19	\$ -	\$ -
97903	\$ 2,685.05	\$ 991.33	\$ 155.62	\$ 1,538.10
97904	\$ 862.61	\$ 130.54	\$ -	\$ 732.07
97905	\$ 602.59	\$ 380.15	\$ -	\$ 222.44
97906	\$ 12,427.09	\$ -	\$ 30.99	\$ 12,396.10
97907	\$ 28,963.68	\$ 2,415.93	\$ 4,191.46	\$ 22,356.29
97909	\$ 575.29	\$ 95.72	\$ 479.57	\$ -
97910	\$ 1,771.90	\$ 195.57	\$ 390.42	\$ 1,185.91
97911	\$ 74.36	\$ -	\$ 74.36	\$ -
97913	\$ 56,953.14	\$ 7,416.97	\$ 5,881.16	\$ 43,655.01
97914	\$ 233,467.59	\$ 14,121.54	\$ 29,568.62	\$ 189,777.43
97918	\$ 74,615.85	\$ 8,355.02	\$ 8,672.87	\$ 57,587.96
97920	\$ 69.33	\$ 69.33	\$ -	\$ -
Small General Commercial	\$ 4,915.58	\$ 1,829.47	\$ 2,007.28	\$ 1,078.83
97834	\$ 805.11	\$ 192.54	\$ 302.40	\$ 310.17
97837	\$ 174.32	\$ 174.32	\$ -	\$ -
97870	\$ 780.36	\$ 154.23	\$ -	\$ 626.13
97884	\$ 9.14	\$ 9.14	\$ -	\$ -
97901	\$ 44.88	\$ 44.88	\$ -	\$ -
97903	\$ 9.88	\$ -	\$ 9.88	\$ -
97905	\$ 84.62	\$ -	\$ -	\$ 84.62
97906	\$ 94.03	\$ -	\$ 94.03	\$ -
97909	\$ 160.43	\$ -	\$ 160.43	\$ -
97910	\$ 39.78	\$ -	\$ 39.78	\$ -
97913	\$ 639.33	\$ 403.42	\$ 235.91	\$ -
97914	\$ 742.84	\$ 348.39	\$ 394.45	\$ -
97918	\$ 1,330.86	\$ 502.55	\$ 770.40	\$ 57.91
Grand Total	\$ 448,313.53	\$ 39,477.33	\$ 55,476.20	\$ 353,360.00

Arrearage balances and customer counts are by contract (service agreement) and segmented by 31-60, 61-90, and 91+ days past due. Customer count and arrearage balances are included only in the contract's oldest arrears bucket.

**Idaho Power Company
COVID-19 Monthly Report
October 2021**

j. Average arrearages for Residential and Small Commercial customers

Customer Class	Average of Arrears 31+ Days Past Due	Average of Arrears 31-60 Days Past Due	Average of Arrears 61-90 Days Past Due	Average of Arrears 91+ Days Past Due
Residential	\$ 360.49	\$ 84.22	\$ 159.13	\$ 788.10
97819	\$ 970.90	\$ -	\$ -	\$ 970.90
97834	\$ 241.46	\$ 61.72	\$ 135.15	\$ 627.36
97837	\$ 76.01	\$ 80.15	\$ 78.97	\$ 62.70
97840	\$ 86.22	\$ 18.76	\$ 266.92	\$ 40.42
97870	\$ 281.10	\$ 77.11	\$ 128.54	\$ 618.79
97884	\$ 357.35	\$ 31.86	\$ 135.46	\$ 706.50
97901	\$ 474.76	\$ 96.21	\$ 287.69	\$ 1,891.02
97902	\$ 43.19	\$ 43.19	\$ -	\$ -
97903	\$ 191.79	\$ 99.13	\$ 155.62	\$ 512.70
97904	\$ 215.65	\$ 65.27	\$ -	\$ 366.04
97905	\$ 37.66	\$ 27.15	\$ -	\$ 111.22
97906	\$ 2,071.18	\$ -	\$ 30.99	\$ 2,479.22
97907	\$ 658.27	\$ 134.22	\$ 349.29	\$ 1,596.88
97909	\$ 287.65	\$ 95.72	\$ 479.57	\$ -
97910	\$ 98.44	\$ 39.11	\$ 65.07	\$ 169.42
97911	\$ 24.79	\$ -	\$ 24.79	\$ -
97913	\$ 295.09	\$ 75.68	\$ 189.71	\$ 682.11
97914	\$ 383.36	\$ 94.14	\$ 136.26	\$ 784.20
97918	\$ 342.27	\$ 84.39	\$ 211.53	\$ 738.31
97920	\$ 69.33	\$ 69.33	\$ -	\$ -
Small General Commercial	\$ 55.86	\$ 35.87	\$ 66.91	\$ 154.12
97834	\$ 115.02	\$ 64.18	\$ 151.20	\$ 155.09
97837	\$ 58.11	\$ 58.11	\$ -	\$ -
97870	\$ 130.06	\$ 51.41	\$ -	\$ 208.71
97884	\$ 4.57	\$ 4.57	\$ -	\$ -
97901	\$ 44.88	\$ 44.88	\$ -	\$ -
97903	\$ 9.88	\$ -	\$ 9.88	\$ -
97905	\$ 84.62	\$ -	\$ -	\$ 84.62
97906	\$ 47.02	\$ -	\$ 47.02	\$ -
97909	\$ 80.22	\$ -	\$ 80.22	\$ -
97910	\$ 19.89	\$ -	\$ 19.89	\$ -
97913	\$ 42.62	\$ 28.82	\$ 235.91	\$ -
97914	\$ 41.27	\$ 38.71	\$ 43.83	\$ -
97918	\$ 47.53	\$ 31.41	\$ 70.04	\$ 57.91
Grand Total	\$ 340.15	\$ 79.27	\$ 151.57	\$ 778.33

Arrearage balances and customer counts are by contract (service agreement) and segmented by 31-60, 61-90, and 91+ days past due. Customer count and arrearage balances are included only in the contract's oldest arrears bucket.

**Idaho Power Company
COVID-19 Monthly Report
October 2021**

I. Non-pay service disconnects, by customer class

Disconnects			
Zip Code	Residential	Small General Commercial	Grand Total
97870	1	-	1
97913	5	1	6
97914	20	-	20
Grand Total	26	1	27

Idaho Power Company
 COVID-19 Monthly Report
 October 2021

m. Service Reconnects, by customer class

Zip Code	Residential		Small General Commercial		All Customer Classes	
	Count of Reconnected in 0-1 days	Count of Reconnected in 2-7 days	Count of Reconnected in 0-1 days	Count of Reconnected in 2-7 days	Grand Total of Reconnected in 0-1 days	Grand Total of Reconnected in 2-7 days
97884	1	-	-	-	1	-
97913	5	-	1	-	6	-
97914	15	-	-	-	15	-
Grand Total	21	-	1	-	22	-

Idaho Power Company
Entire Service Area Small Commercial Customer Count and Disconnects
October 2021

Response to Staff's standing Information Request No. 25:

Small Commercial	October 2021
Customers	32,339
Disconnects ¹	39
Disconnects as percentage of customers	0.12%

¹ Of the Company's 39 small commercial customers who were disconnected for non-payment in October 2021, 32 were reconnected within 7 days, 31 of which were reconnected within 1 day.

In response to Staff's standing Information Request No. 25, the Company is providing its small commercial customer count and disconnect data for its entire service area within its Monthly COVID-19 report and will continue to do so through December 2021.

Idaho Power Company
Oregon Small Commercial Customer Count and Disconnects
October 2021

Response to Staff's standing Information Request No. 41:

Small Commercial	October 2021
Customers	2,607
Disconnects ¹	1
Disconnects as percentage of customers	0.04%

¹The small commercial customer was reconnected within 1 day of having been disconnected for non-payment in October 2021.

In response to Staff's standing Information Request No. 41, the Company is providing its Oregon small commercial customer count and disconnect data within its Monthly COVID-19 report and will continue to do so through December 2021.

**Idaho Power Company
COVID-19 Monthly Report
October 2021**

a. Number of customers, by customer class, by zip code

Zip Code	Industrial	Irrigation	Large General Commercial	Residential	Small General Commercial	Grand Total
87870	-	1	-	-	-	1
97720	-	-	-	-	2	2
97814	-	-	-	3	1	4
97819	-	15	-	21	6	42
97834	-	33	30	648	98	809
97837	-	29	-	64	18	111
97840	-	-	2	92	13	107
97844	-	1	-	-	-	1
97870	-	20	20	422	66	528
97884	-	22	7	161	49	239
97901	-	104	22	347	65	538
97902	-	1	1	28	5	35
97903	-	41	1	77	28	147
97904	-	19	3	106	49	177
97905	1	19	6	97	43	166
97906	-	51	7	133	41	232
97907	-	16	35	372	115	538
97908	-	56	1	57	41	155
97909	-	89	2	46	21	158
97910	-	66	17	382	87	552
97911	-	2	7	88	28	125
97913	-	425	151	2,060	349	2,985
97914	5	623	510	6,625	1,060	8,823
97917	-	1	-	1	1	3
97918	1	529	122	1,896	410	2,958
97920	-	31	2	33	9	75
97934	-	-	-	-	1	1
97980	-	-	-	-	1	1
Grand Total	7	2,194	946	13,759	2,607	19,513

Customer count is the count of active contracts (service agreements).

Idaho Power Company
 COVID-19 Monthly Report
 October 2021

b. Number of customers assessed a late payment fee, by customer class

Zip Code	Industrial		Irrigation		Large General Commercial		Small General Commercial		Total Count	Total Sum of Amount
	Count	Sum of Amount	Count	Sum of Amount	Count	Sum of Amount	Count	Sum of Amount		
87870	-	\$ -	-	\$ -	-	\$ -	-	\$ -	-	\$ -
97720	-	\$ -	-	\$ -	-	\$ -	-	\$ -	-	\$ -
97814	-	\$ -	-	\$ -	-	\$ -	-	\$ -	-	\$ -
97819	-	\$ -	-	\$ -	-	\$ -	-	\$ -	-	\$ -
97834	-	\$ -	-	\$ -	5	\$ 32.30	13	\$ 10.76	18	\$ 43.06
97837	-	\$ -	6	\$ 43.72	-	\$ -	3	\$ 1.76	9	\$ 45.48
97840	-	\$ -	-	\$ -	-	\$ -	1	\$ 0.20	1	\$ 0.20
97844	-	\$ -	-	\$ -	-	\$ -	-	\$ -	-	\$ -
97870	-	\$ -	1	\$ 0.56	4	\$ 17.82	6	\$ 3.45	11	\$ 21.83
97884	-	\$ -	-	\$ -	-	\$ -	3	\$ 0.23	3	\$ 0.23
97901	-	\$ -	12	\$ 82.19	3	\$ 37.67	3	\$ 3.79	18	\$ 123.65
97902	-	\$ -	-	\$ -	-	\$ -	-	\$ -	-	\$ -
97903	-	\$ -	6	\$ 20.35	1	\$ 9.97	1	\$ 0.10	8	\$ 30.42
97904	-	\$ -	3	\$ 11.03	-	\$ -	5	\$ 1.05	8	\$ 12.08
97905	-	\$ -	3	\$ 20.04	-	\$ -	4	\$ 2.00	7	\$ 22.04
97906	-	\$ -	8	\$ 13.38	-	\$ -	4	\$ 3.10	12	\$ 16.48
97907	-	\$ -	2	\$ 0.36	3	\$ 16.27	10	\$ 5.59	15	\$ 22.22
97908	-	\$ -	3	\$ 52.60	-	\$ -	1	\$ 0.10	4	\$ 52.70
97909	-	\$ -	3	\$ 7.96	-	\$ -	3	\$ 2.52	6	\$ 10.48
97910	-	\$ -	3	\$ 1.17	2	\$ 12.06	7	\$ 2.68	12	\$ 15.91
97911	-	\$ -	1	\$ 18.47	2	\$ 2.35	2	\$ 0.37	5	\$ 21.19
97913	-	\$ -	48	\$ 402.84	8	\$ 10.90	56	\$ 38.75	112	\$ 452.49
97914	-	\$ -	68	\$ 409.77	54	\$ 704.55	153	\$ 136.73	275	\$ 1,251.05
97917	-	\$ -	-	\$ -	-	\$ -	-	\$ -	-	\$ -
97918	1	\$ 13.10	74	\$ 469.23	16	\$ 89.66	57	\$ 29.88	148	\$ 601.87
97920	-	\$ -	1	\$ 5.36	-	\$ -	-	\$ -	1	\$ 5.36
97934	-	\$ -	-	\$ -	-	\$ -	-	\$ -	-	\$ -
97980	-	\$ -	-	\$ -	-	\$ -	-	\$ -	-	\$ -
Grand Total	1	\$ 13.10	242	\$ 1,559.03	98	\$ 933.55	332	\$ 243.06	673	\$ 2,748.74

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Idaho Power Company
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c. Customers enrolled in a current Time Payment Agreement, by customer class

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97819	-	1	-	1
97834	-	9	2	11
97870	-	5	1	6
97884	-	2	-	2
97901	-	10	-	10
97902	-	1	-	1
97903	-	4	-	4
97904	-	1	-	1
97905	-	4	-	4
97906	-	5	-	5
97907	-	17	-	17
97910	-	2	-	2
97913	1	85	2	88
97914	8	288	7	303
97918	2	79	-	81
Grand Total	11	513	12	536

**Idaho Power Company
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d. Number of customers enrolling in a new Time Payment Agreement, by customer class

Zip Code	Large General Commercial	Residential	Small General Commercial	Grand Total
97834	-	7	1	8
97840	-	1	-	1
97870	-	6	-	6
97884	-	2	-	2
97901	-	9	1	10
97902	-	1	-	1
97903	-	3	1	4
97904	-	1	-	1
97905	-	3	-	3
97906	-	2	-	2
97907	-	11	-	11
97910	-	3	-	3
97911	-	1	-	1
97913	-	74	-	74
97914	6	204	7	217
97918	2	46	-	48
Grand Total	8	374	10	392

Count is the count of unique contracts (service agreements) enrolled in a Time Payment Agreement during the period.

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h. The number of customers taking service at the beginning of the period under existing medical payment arrangements

The Company did not have any customers taking service at the beginning of the period under existing medical payment arrangements.

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i. The number of customers enrolling in new medical payment arrangements during the period

The Company did not have any customers enrolling in new medical payment arrangements during the period.

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j. Number of Residential and Small Commercial customers with arrearage balances

Customer Class	Total Count of Arrears 31+ Days Past Due
Residential	1,230
Small General Commercial	88
Grand Total	1,318

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j. Number of Residential and Small Commercial with arrearage balances

Customer Class	Count of Arrears 31+ Days Past Due	Count of Arrears 31-60 Days Past Due	Count of Arrears 61-90 Days Past Due	Count of Arrears 91+ Days Past Due
Residential	1,230	447	336	447
97819	1	-	-	1
97834	32	14	9	9
97837	9	5	2	2
97840	4	2	1	1
97870	22	11	3	8
97884	11	4	2	5
97901	22	12	6	4
97902	1	1	-	-
97903	14	10	1	3
97904	4	2	-	2
97905	16	14	-	2
97906	6	-	1	5
97907	44	18	12	14
97909	2	1	1	-
97910	18	5	6	7
97911	3	-	3	-
97913	193	98	31	64
97914	609	150	217	242
97918	218	99	41	78
97920	1	1	-	-
Small General Commercial	88	51	30	7
97834	7	3	2	2
97837	3	3	-	-
97870	6	3	-	3
97884	2	2	-	-
97901	1	1	-	-
97903	1	-	1	-
97905	1	-	-	1
97906	2	-	2	-
97909	2	-	2	-
97910	2	-	2	-
97913	15	14	1	-
97914	18	9	9	-
97918	28	16	11	1
Grand Total	1,318	498	366	454

Arrearage balances and customer counts are by contract (service agreement) and segmented by 31-60, 61-90, and 91+ days past due. Customer count and arrearage balances are included only in the contract's oldest arrears bucket.

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j. Arrearage balances, Residential and Small Commercial customers

Customer Class	Sum of Arrears 31+ Days Past Due	Sum of Arrears 31-60 Days Past Due	Sum of Arrears 61-90 Days Past Due	Sum of Arrears 91+ Days Past Due
Residential	\$ 443,397.95	\$ 37,647.86	\$ 53,468.92	\$ 352,281.17
97819	\$ 970.90	\$ -	\$ -	\$ 970.90
97834	\$ 7,726.70	\$ 864.12	\$ 1,216.35	\$ 5,646.23
97837	\$ 684.10	\$ 400.77	\$ 157.94	\$ 125.39
97840	\$ 344.86	\$ 37.52	\$ 266.92	\$ 40.42
97870	\$ 6,184.13	\$ 848.18	\$ 385.61	\$ 4,950.34
97884	\$ 3,930.86	\$ 127.42	\$ 270.92	\$ 3,532.52
97901	\$ 10,444.73	\$ 1,154.56	\$ 1,726.11	\$ 7,564.06
97902	\$ 43.19	\$ 43.19	\$ -	\$ -
97903	\$ 2,685.05	\$ 991.33	\$ 155.62	\$ 1,538.10
97904	\$ 862.61	\$ 130.54	\$ -	\$ 732.07
97905	\$ 602.59	\$ 380.15	\$ -	\$ 222.44
97906	\$ 12,427.09	\$ -	\$ 30.99	\$ 12,396.10
97907	\$ 28,963.68	\$ 2,415.93	\$ 4,191.46	\$ 22,356.29
97909	\$ 575.29	\$ 95.72	\$ 479.57	\$ -
97910	\$ 1,771.90	\$ 195.57	\$ 390.42	\$ 1,185.91
97911	\$ 74.36	\$ -	\$ 74.36	\$ -
97913	\$ 56,953.14	\$ 7,416.97	\$ 5,881.16	\$ 43,655.01
97914	\$ 233,467.59	\$ 14,121.54	\$ 29,568.62	\$ 189,777.43
97918	\$ 74,615.85	\$ 8,355.02	\$ 8,672.87	\$ 57,587.96
97920	\$ 69.33	\$ 69.33	\$ -	\$ -
Small General Commercial	\$ 4,915.58	\$ 1,829.47	\$ 2,007.28	\$ 1,078.83
97834	\$ 805.11	\$ 192.54	\$ 302.40	\$ 310.17
97837	\$ 174.32	\$ 174.32	\$ -	\$ -
97870	\$ 780.36	\$ 154.23	\$ -	\$ 626.13
97884	\$ 9.14	\$ 9.14	\$ -	\$ -
97901	\$ 44.88	\$ 44.88	\$ -	\$ -
97903	\$ 9.88	\$ -	\$ 9.88	\$ -
97905	\$ 84.62	\$ -	\$ -	\$ 84.62
97906	\$ 94.03	\$ -	\$ 94.03	\$ -
97909	\$ 160.43	\$ -	\$ 160.43	\$ -
97910	\$ 39.78	\$ -	\$ 39.78	\$ -
97913	\$ 639.33	\$ 403.42	\$ 235.91	\$ -
97914	\$ 742.84	\$ 348.39	\$ 394.45	\$ -
97918	\$ 1,330.86	\$ 502.55	\$ 770.40	\$ 57.91
Grand Total	\$ 448,313.53	\$ 39,477.33	\$ 55,476.20	\$ 353,360.00

Arrearage balances and customer counts are by contract (service agreement) and segmented by 31-60, 61-90, and 91+ days past due. Customer count and arrearage balances are included only in the contract's oldest arrears bucket.

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j. Average arrearages for Residential and Small Commercial customers

Customer Class	Average of Arrears 31+ Days Past Due	Average of Arrears 31-60 Days Past Due	Average of Arrears 61-90 Days Past Due	Average of Arrears 91+ Days Past Due
Residential	\$ 360.49	\$ 84.22	\$ 159.13	\$ 788.10
97819	\$ 970.90	\$ -	\$ -	\$ 970.90
97834	\$ 241.46	\$ 61.72	\$ 135.15	\$ 627.36
97837	\$ 76.01	\$ 80.15	\$ 78.97	\$ 62.70
97840	\$ 86.22	\$ 18.76	\$ 266.92	\$ 40.42
97870	\$ 281.10	\$ 77.11	\$ 128.54	\$ 618.79
97884	\$ 357.35	\$ 31.86	\$ 135.46	\$ 706.50
97901	\$ 474.76	\$ 96.21	\$ 287.69	\$ 1,891.02
97902	\$ 43.19	\$ 43.19	\$ -	\$ -
97903	\$ 191.79	\$ 99.13	\$ 155.62	\$ 512.70
97904	\$ 215.65	\$ 65.27	\$ -	\$ 366.04
97905	\$ 37.66	\$ 27.15	\$ -	\$ 111.22
97906	\$ 2,071.18	\$ -	\$ 30.99	\$ 2,479.22
97907	\$ 658.27	\$ 134.22	\$ 349.29	\$ 1,596.88
97909	\$ 287.65	\$ 95.72	\$ 479.57	\$ -
97910	\$ 98.44	\$ 39.11	\$ 65.07	\$ 169.42
97911	\$ 24.79	\$ -	\$ 24.79	\$ -
97913	\$ 295.09	\$ 75.68	\$ 189.71	\$ 682.11
97914	\$ 383.36	\$ 94.14	\$ 136.26	\$ 784.20
97918	\$ 342.27	\$ 84.39	\$ 211.53	\$ 738.31
97920	\$ 69.33	\$ 69.33	\$ -	\$ -
Small General Commercial	\$ 55.86	\$ 35.87	\$ 66.91	\$ 154.12
97834	\$ 115.02	\$ 64.18	\$ 151.20	\$ 155.09
97837	\$ 58.11	\$ 58.11	\$ -	\$ -
97870	\$ 130.06	\$ 51.41	\$ -	\$ 208.71
97884	\$ 4.57	\$ 4.57	\$ -	\$ -
97901	\$ 44.88	\$ 44.88	\$ -	\$ -
97903	\$ 9.88	\$ -	\$ 9.88	\$ -
97905	\$ 84.62	\$ -	\$ -	\$ 84.62
97906	\$ 47.02	\$ -	\$ 47.02	\$ -
97909	\$ 80.22	\$ -	\$ 80.22	\$ -
97910	\$ 19.89	\$ -	\$ 19.89	\$ -
97913	\$ 42.62	\$ 28.82	\$ 235.91	\$ -
97914	\$ 41.27	\$ 38.71	\$ 43.83	\$ -
97918	\$ 47.53	\$ 31.41	\$ 70.04	\$ 57.91
Grand Total	\$ 340.15	\$ 79.27	\$ 151.57	\$ 778.33

Arrearage balances and customer counts are by contract (service agreement) and segmented by 31-60, 61-90, and 91+ days past due. Customer count and arrearage balances are included only in the contract's oldest arrears bucket.

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I. Non-pay service disconnects, by customer class

Disconnects			
Zip Code	Residential	Small General Commercial	Grand Total
97870	1	-	1
97913	5	1	6
97914	20	-	20
Grand Total	26	1	27

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m. Service Reconnects, by customer class

Zip Code	Residential		Small General Commercial		All Customer Classes	
	Count of Reconnected in 0-1 days	Count of Reconnected in 2-7 days	Count of Reconnected in 0-1 days	Count of Reconnected in 2-7 days	Grand Total of Reconnected in 0-1 days	Grand Total of Reconnected in 2-7 days
97884	1	-	-	-	1	-
97913	5	-	1	-	6	-
97914	15	-	-	-	15	-
Grand Total	21	-	1	-	22	-

Idaho Power Company
Entire Service Area Small Commercial Customer Count and Disconnects
October 2021

Response to Staff's standing Information Request No. 25:

Small Commercial	October 2021
Customers	32,339
Disconnects ¹	39
Disconnects as percentage of customers	0.12%

¹ Of the Company's 39 small commercial customers who were disconnected for non-payment in October 2021, 32 were reconnected within 7 days, 31 of which were reconnected within 1 day.

In response to Staff's standing Information Request No. 25, the Company is providing its small commercial customer count and disconnect data for its entire service area within its Monthly COVID-19 report and will continue to do so through December 2021.

Idaho Power Company
Oregon Small Commercial Customer Count and Disconnects
October 2021

Response to Staff's standing Information Request No. 41:

Small Commercial	October 2021
Customers	2,607
Disconnects ¹	1
Disconnects as percentage of customers	0.04%

¹The small commercial customer was reconnected within 1 day of having been disconnected for non-payment in October 2021.

In response to Staff's standing Information Request No. 41, the Company is providing its Oregon small commercial customer count and disconnect data within its Monthly COVID-19 report and will continue to do so through December 2021.