



e-FILING REPORT COVER SHEET

COMPANY NAME:

DOES REPORT CONTAIN CONFIDENTIAL INFORMATION? No Yes If yes, submit a redacted public version (or a cover letter) by email. Submit the confidential information as directed in OAR 860-001-0070 or the terms of an applicable protective order.

Select report type: RE (Electric) RG (Gas) RW (Water) RT (Telecommunications)
RO (Other, for example, industry safety information)

Did you previously file a similar report? No Yes, report docket number:

Report is required by: OAR
Statute
Order

Note: A one-time submission required by an order is a compliance filing and not a report (file compliance in the applicable docket)

Other
(For example, federal regulations, or requested by Staff)

Is this report associated with a specific docket/case? No Yes, docket number:

List Key Words for this report. We use these to improve search results.

Send the completed Cover Sheet and the Report in an email addressed to PUC.FilingCenter@state.or.us

Send confidential information, voluminous reports, or energy utility Results of Operations Reports to PUC Filing Center, PO Box 1088, Salem, OR 97308-1088 or by delivery service to 201 High Street SE Suite 100, Salem, OR 97301.



LISA D. NORDSTROM
Lead Counsel
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January 20, 2021

VIA ELECTRONIC FILING

PUC.FilingCenter@state.or.us

Re: UM 2114 – Energy Utilities Reporting; Monthly Credit and Collections Data for December 2020

Attention Filing Center:

Pursuant to Order No. 20-401 issued in the above-referenced docket, Idaho Power Company (“Idaho Power”) transmits for electronic filing its Monthly Credit and Collections Data for December 2020.

If you have any questions, please do not hesitate to contact me or Rate Design Senior Manager, Connie Aschenbrenner at (208) 388-5994.

Very truly yours,

A handwritten signature in black ink that reads "Lisa D. Nordstrom".

Lisa D. Nordstrom

LDN:slb
Enclosures

**Idaho Power Company
COVID-19 Monthly Report
December 2020**

a. Number of customers, by customer class, by zip code

Zip Code	Irrigation	Industrial	Large General Commercial	Residential	Small General Commercial	Grand Total
87870	-	1	-	-	-	1
97720	-	-	-	-	1	1
97814	-	-	-	1	1	2
97819	-	15	-	21	6	42
97834	-	31	26	641	100	798
97837	-	30	-	62	18	110
97840	-	-	1	93	12	106
97844	-	1	-	-	-	1
97870	-	18	21	424	64	527
97884	-	20	9	159	45	233
97901	-	98	20	343	67	528
97902	-	1	1	28	5	35
97903	-	41	-	78	28	147
97904	-	19	2	105	50	176
97905	1	20	5	100	44	170
97906	-	50	8	133	39	230
97907	-	16	32	370	116	534
97908	-	56	-	57	41	154
97909	-	89	2	46	21	158
97910	-	64	14	381	91	550
97911	-	2	7	87	27	123
97913	-	405	146	2,061	352	2,964
97914	5	586	494	6,589	1,067	8,741
97917	-	1	-	1	1	3
97918	1	499	117	1,894	414	2,925
97920	-	25	1	33	10	69
97934	-	-	-	-	1	1
97980	-	-	-	-	1	1
Grand Total	7	2,088	906	13,707	2,622	19,330

Customer count is the count of active contracts (service agreements).

**Idaho Power Company
COVID-19 Monthly Report
December 2020**

b. Number of customers assessed a late payment fee, by customer class

Zip Code	Industrial		Irrigation		Large General Commercial		Total Count	Total Sum of Amount
	Count	Sum of Amount	Count	Sum of Amount	Count	Sum of Amount		
97819	-	\$ -	3	\$ 0.09	-	\$ -	3	\$ 0.09
97834	-	\$ -	1	\$ 0.05	1	\$ 17.88	2	\$ 17.93
97837	-	\$ -	6	\$ 29.36	-	\$ -	6	\$ 29.36
97901	-	\$ -	7	\$ 0.99	-	\$ -	7	\$ 0.99
97903	-	\$ -	11	\$ 0.50	-	\$ -	11	\$ 0.50
97904	-	\$ -	1	\$ 0.04	-	\$ -	1	\$ 0.04
97905	-	\$ -	2	\$ 0.06	-	\$ -	2	\$ 0.06
97906	-	\$ -	7	\$ 0.47	-	\$ -	7	\$ 0.47
97907	-	\$ -	4	\$ 0.63	-	\$ -	4	\$ 0.63
97908	-	\$ -	1	\$ 3.66	-	\$ -	1	\$ 3.66
97909	-	\$ -	2	\$ 0.68	-	\$ -	2	\$ 0.68
97911	-	\$ -	1	\$ 0.11	-	\$ -	1	\$ 0.11
97913	-	\$ -	51	\$ 15.23	-	\$ -	51	\$ 15.23
97914	-	\$ -	52	\$ 11.74	-	\$ -	52	\$ 11.74
97918	1	\$ 977.24	43	\$ 111.57	-	\$ -	44	\$ 1,088.81
97920	-	\$ -	6	\$ 0.18	-	\$ -	6	\$ 0.18
Grand Total	1	\$ 977.24	198	\$ 175.36	1	\$ 17.88	200	\$ 1,170.48

Amount is the dollar amount of assessed late payment fees by contracts (service agreements). Count is the count of contracts (service agreements) assessed a late payment fee.

Idaho Power Company
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 December 2020

c. Customers enrolled in a current Time Payment Agreement, by customer class

Zip code	Large General Commercial	Residential	Small General Commercial	Grand Total
97814	-	1	-	1
97819	-	1	-	1
97834	-	9	-	9
97837	-	2	-	2
97840	-	2	-	2
97870	-	8	-	8
97884	-	3	-	3
97901	-	10	-	10
97903	-	2	-	2
97905	-	4	-	4
97906	-	3	-	3
97907	1	16	-	17
97908	-	1	-	1
97910	-	2	-	2
97913	-	97	2	99
97914	5	387	5	397
97918	2	68	2	72
Grand Total	8	616	9	633

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d. Number of customers enrolling in a new Time Payment Agreement by customer class

Zip Code	Large General Commercial	Residential	Small General Commercial	Grand Total
97814	-	1	-	1
97819	-	1	-	1
97834	-	7	-	7
97837	-	1	-	1
97840	-	1	-	1
97870	-	2	-	2
97884	-	2	-	2
97901	-	4	2	6
97902	-	1	-	1
97903	-	2	1	3
97905	-	2	-	2
97906	-	3	-	3
97907	1	6	-	7
97909	-	1	-	1
97910	-	3	-	3
97911	-	1	-	1
97913	-	61	1	62
97914	9	235	6	250
97918	2	44	3	49
97920	-	1	-	1
Grand Total	12	379	13	404

Count is the count of unique contracts (service agreements) enrolled in a Time Payment Agreement during the period.

**Idaho Power Company
COVID-19 Monthly Report
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j. Number of Residential and Small Commercial customers with arrearage balances

Customer Class	Grand Total of Arrears 31+ Days Past Due
Residential	1,784
Small General Commercial	131
Grand Total	1,915

**Idaho Power Company
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j. Number of Residential and Small Commercial customers with arrearage balances

Customer Class	Count of Arrears 31+ Days Past Due	Count of Arrears 31-60 Days Past Due	Count of Arrears 61-90 Days Past Due	Count of Arrears 91+ Days Past Due
Residential	1,784	728	262	794
97814	1	-	1	-
97819	2	1	1	-
97834	51	18	7	26
97837	7	4	2	1
97840	3	1	1	1
97870	30	11	7	12
97884	13	8	1	4
97901	20	8	6	6
97903	10	3	-	7
97904	8	8	-	-
97905	23	8	2	13
97906	16	7	3	6
97907	44	14	9	21
97908	5	4	1	-
97909	2	1	-	1
97910	11	6	3	2
97911	4	3	-	1
97913	217	69	41	107
97914	1,087	471	140	476
97918	227	80	37	110
97920	3	3	-	-
Small General Commercial	131	65	20	46
97834	6	3	-	3
97840	1	1	-	-
97870	1	-	1	-
97884	1	-	-	1
97903	2	2	-	-
97905	2	1	-	1
97906	2	1	1	-
97907	2	2	-	-
97908	6	6	-	-
97910	1	-	-	1
97913	19	8	5	6
97914	64	34	7	23
97918	24	7	6	11
Grand Total	1,915	793	282	840

Arrearage balances and customer counts are by contract (service agreement) and segmented by 31-60, 61-90, and 91+ days past due. Customer count and arrearage balances are included only in the contract's oldest arrears bucket.

**Idaho Power Company
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j. Arrearage balances, Residential and Small Commercial customers

Customer Class	Sum of Arrears 31+ Days Past Due	Sum of Arrears 31-60 Days Past Due	Sum of Arrears 61-90 Days Past Due	Sum of Arrears 91+ Days Past Due
Residential	\$ 517,918.66	\$ 56,048.92	\$ 41,793.41	\$ 420,076.33
97814	\$ 303.09	\$ -	\$ 303.09	\$ -
97819	\$ 35.45	\$ 10.00	\$ 25.45	\$ -
97834	\$ 20,026.53	\$ 1,357.73	\$ 792.10	\$ 17,876.70
97837	\$ 533.71	\$ 146.12	\$ 335.81	\$ 51.78
97840	\$ 274.71	\$ 37.60	\$ 85.29	\$ 151.82
97870	\$ 5,653.73	\$ 409.24	\$ 692.13	\$ 4,552.36
97884	\$ 2,737.65	\$ 509.07	\$ 192.42	\$ 2,036.16
97901	\$ 7,215.23	\$ 247.46	\$ 1,365.15	\$ 5,602.62
97903	\$ 2,778.29	\$ 226.05	\$ -	\$ 2,552.24
97904	\$ 430.87	\$ 430.87	\$ -	\$ -
97905	\$ 955.39	\$ 306.20	\$ 143.85	\$ 505.34
97906	\$ 8,874.85	\$ 754.58	\$ 880.93	\$ 7,239.34
97907	\$ 18,135.59	\$ 910.54	\$ 2,033.50	\$ 15,191.55
97908	\$ 1,111.68	\$ 829.62	\$ 282.06	\$ -
97909	\$ 1,545.55	\$ 108.47	\$ -	\$ 1,437.08
97910	\$ 1,747.85	\$ 274.91	\$ 179.75	\$ 1,293.19
97911	\$ 946.01	\$ 380.59	\$ -	\$ 565.42
97913	\$ 63,213.64	\$ 3,745.43	\$ 7,995.43	\$ 51,472.78
97914	\$ 310,323.91	\$ 39,868.20	\$ 22,169.92	\$ 248,285.79
97918	\$ 70,921.53	\$ 5,342.84	\$ 4,316.53	\$ 61,262.16
97920	\$ 153.40	\$ 153.40	\$ -	\$ -
Small General Commercial	\$ 17,028.61	\$ 3,983.66	\$ 2,930.57	\$ 10,114.38
97834	\$ 300.56	\$ 143.94	\$ -	\$ 156.62
97840	\$ 18.35	\$ 18.35	\$ -	\$ -
97870	\$ 170.66	\$ -	\$ 170.66	\$ -
97884	\$ 287.60	\$ -	\$ -	\$ 287.60
97903	\$ 67.92	\$ 67.92	\$ -	\$ -
97905	\$ 102.65	\$ 17.14	\$ -	\$ 85.51
97906	\$ 254.68	\$ 231.23	\$ 23.45	\$ -
97907	\$ 189.19	\$ 189.19	\$ -	\$ -
97908	\$ 178.01	\$ 178.01	\$ -	\$ -
97910	\$ 37.68	\$ -	\$ -	\$ 37.68
97913	\$ 2,964.86	\$ 264.73	\$ 963.82	\$ 1,736.31
97914	\$ 9,333.82	\$ 2,597.23	\$ 1,262.30	\$ 5,474.29
97918	\$ 3,122.63	\$ 275.92	\$ 510.34	\$ 2,336.37
Grand Total	\$ 534,947.27	\$ 60,032.58	\$ 44,723.98	\$ 430,190.71

Arrearage balances and customer counts are by contract (service agreement) and segmented by 31-60, 61-90, and 91+ days past due. Customer count and arrearage balances are included only in the contract's oldest arrears bucket.

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j. Average arrearages for Residential and Small Commercial customers

Customer Class	Average of Arrears 31+ Days Past Due	Average of Arrears 31-60 Days Past Due	Average of Arrears 61-90 Days Past Due	Average of Arrears 91+ Days Past Due
Residential	\$ 290.31	\$ 76.99	\$ 159.52	\$ 529.06
97814	\$ 303.09	\$ -	\$ 303.09	\$ -
97819	\$ 17.73	\$ 10.00	\$ 25.45	\$ -
97834	\$ 392.68	\$ 75.43	\$ 113.16	\$ 687.57
97837	\$ 76.24	\$ 36.53	\$ 167.91	\$ 51.78
97840	\$ 91.57	\$ 37.60	\$ 85.29	\$ 151.82
97870	\$ 188.46	\$ 37.20	\$ 98.88	\$ 379.36
97884	\$ 210.59	\$ 63.63	\$ 192.42	\$ 509.04
97901	\$ 360.76	\$ 30.93	\$ 227.53	\$ 933.77
97903	\$ 277.83	\$ 75.35	\$ -	\$ 364.61
97904	\$ 53.86	\$ 53.86	\$ -	\$ -
97905	\$ 41.54	\$ 38.28	\$ 71.93	\$ 38.87
97906	\$ 554.68	\$ 107.80	\$ 293.64	\$ 1,206.56
97907	\$ 412.17	\$ 65.04	\$ 225.94	\$ 723.41
97908	\$ 222.34	\$ 207.41	\$ 282.06	\$ -
97909	\$ 772.78	\$ 108.47	\$ -	\$ 1,437.08
97910	\$ 158.90	\$ 45.82	\$ 59.92	\$ 646.60
97911	\$ 236.50	\$ 126.86	\$ -	\$ 565.42
97913	\$ 291.31	\$ 54.28	\$ 195.01	\$ 481.05
97914	\$ 285.49	\$ 84.65	\$ 158.36	\$ 521.61
97918	\$ 312.43	\$ 66.79	\$ 116.66	\$ 556.93
97920	\$ 51.13	\$ 51.13	\$ -	\$ -
Small General Commercial	\$ 129.99	\$ 61.29	\$ 146.53	\$ 219.88
97834	\$ 50.09	\$ 47.98	\$ -	\$ 52.21
97840	\$ 18.35	\$ 18.35	\$ -	\$ -
97870	\$ 170.66	\$ -	\$ 170.66	\$ -
97884	\$ 287.60	\$ -	\$ -	\$ 287.60
97903	\$ 33.96	\$ 33.96	\$ -	\$ -
97905	\$ 51.33	\$ 17.14	\$ -	\$ 85.51
97906	\$ 127.34	\$ 231.23	\$ 23.45	\$ -
97907	\$ 94.60	\$ 94.60	\$ -	\$ -
97908	\$ 29.67	\$ 29.67	\$ -	\$ -
97910	\$ 37.68	\$ -	\$ -	\$ 37.68
97913	\$ 156.05	\$ 33.09	\$ 192.76	\$ 289.39
97914	\$ 145.84	\$ 76.39	\$ 180.33	\$ 238.01
97918	\$ 130.11	\$ 39.42	\$ 85.06	\$ 212.40
Grand Total	\$ 279.35	\$ 75.70	\$ 158.60	\$ 512.13

Arrearage balances and customer counts are by contract (service agreement) and segmented by 31-60, 61-90, and 91+ days past due. Customer count and arrearage balances are included only in the contract's oldest arrears bucket.

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I. Non-pay service disconnects, by customer class

Disconnects		
Zip Code	Irrigation	Grand Total
97918	9	9
Total	9	9

**Idaho Power Company
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m. Service reconnects, by customer class

Zip Code	Irrigation		All Customer Classes	
	Count of Reconnected in 0-1 days	Count of Reconnected in 2-7 days	Grand Total of Reconnected in 0-1 days	Grand Total of Reconnected in 2-7 days
	-	-	-	-
Total	-	-	-	-