



e-FILING REPORT COVER SHEET

COMPANY NAME: Idaho Power Company

DOES REPORT CONTAIN CONFIDENTIAL INFORMATION?  No  Yes If yes, submit a redacted public version (or a cover letter) by email. Submit the confidential information as directed in OAR 860-001-0070 or the terms of an applicable protective order.

Select report type:  RE (Electric)  RG (Gas)  RW (Water)  RT (Telecommunications)  
 RO (Other, for example, industry safety information)

Did you previously file a similar report?  No  Yes, report docket number: 187

Report is required by:  OAR  
 Statute  
 Order 20-401

Note: A one-time submission required by an order is a compliance filing and not a report (file compliance in the applicable docket)

Other  
(For example, federal regulations, or requested by Staff)

Is this report associated with a specific docket/case?  No  Yes, docket number: UM2114

List Key Words for this report. We use these to improve search results.

Monthly Credit and Collections Data

Send the completed Cover Sheet and the Report in an email addressed to [PUC.FilingCenter@puc.oregon.gov](mailto:PUC.FilingCenter@puc.oregon.gov)

Send confidential information, voluminous reports, or energy utility Results of Operations Reports to PUC Filing Center, PO Box 1088, Salem, OR 97308-1088 or by delivery service to 201 High Street SE Suite 100, Salem, OR 97301.



**CONNIE ASCHENBRENNER**  
Rate Design Senior Manager  
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July 20, 2021

**VIA ELECTRONIC FILING**

[PUC.FilingCenter@puc.oregon.gov](mailto:PUC.FilingCenter@puc.oregon.gov)

Re: RE 187 – Idaho Power Company’s Monthly Credit and Collections Data for June 2021

Attention Filing Center:

Pursuant to Order No. 20-401 issued in UM 2114, Idaho Power Company (“Idaho Power” or “Company”) transmits for electronic filing its Monthly Credit and Collections Data for June 2021.

If you have any questions, please do not hesitate to contact me or Regulatory Analyst, Riley Maloney at (208) 388-5418.

Very truly yours,

A handwritten signature in blue ink that reads "Connie Aschenbrenner".

Connie Aschenbrenner

CA:sg  
Enclosure

**Idaho Power Company  
COVID-19 Monthly Report  
June 2021**

**a. Number of customers, by customer class, by zip code**

Zip Code	Industrial	Irrigation	Large General Commercial	Residential	Small General Commercial	Grand Total
87870	-	1	-	-	-	1
97720	-	-	-	-	1	1
97814	-	-	-	3	1	4
97819	-	15	-	21	6	42
97834	-	34	26	643	100	803
97837	-	29	-	63	18	110
97840	-	-	1	96	13	110
97844	-	1	-	-	-	1
97870	-	19	18	423	68	528
97884	-	20	9	161	46	236
97901	-	104	21	344	65	534
97902	-	1	1	28	5	35
97903	-	41	1	78	27	147
97904	-	19	3	106	49	177
97905	1	19	5	99	43	167
97906	-	52	7	131	41	231
97907	-	16	34	369	115	534
97908	-	56	1	57	40	154
97909	-	88	2	46	21	157
97910	-	65	18	379	86	548
97911	-	2	7	88	28	125
97913	-	426	145	2,059	351	2,981
97914	5	625	489	6,617	1,080	8,816
97917	-	1	-	1	1	3
97918	1	527	118	1,890	413	2,949
97920	-	30	2	33	10	75
97934	-	-	-	-	1	1
97980	-	-	-	-	1	1
<b>Grand Total</b>	<b>7</b>	<b>2,191</b>	<b>908</b>	<b>13,735</b>	<b>2,630</b>	<b>19,471</b>

Customer count is the count of active contracts (service agreements).

**Idaho Power Company  
COVID-19 Monthly Report  
June 2021**

**b. Number of customers assessed a late payment fee, by customer class**

Zip Code	Irrigation		Large General Commercial		Small General Commercial		Total Count	Total Sum of Amount
	Count	Sum of Amount	Count	Sum of Amount	Count	Sum of Amount		
97819	2	\$ 2.86	-	\$ -	-	\$ -	2	\$ 2.86
97834	2	\$ 0.54	9	\$ 86.04	17	\$ 14.57	28	\$ 101.15
97837	5	\$ 0.24	-	\$ -	2	\$ 1.87	7	\$ 2.11
97870	-	\$ -	2	\$ 5.94	14	\$ 10.68	16	\$ 16.62
97884	4	\$ 2.79	2	\$ 31.16	7	\$ 1.13	13	\$ 35.08
97901	16	\$ 31.35	2	\$ 5.28	5	\$ 1.95	23	\$ 38.58
97902	-	\$ -	1	\$ 2.55	2	\$ 1.69	3	\$ 4.24
97903	5	\$ 0.28	-	\$ -	6	\$ 2.40	11	\$ 2.68
97904	-	\$ -	-	\$ -	4	\$ 0.71	4	\$ 0.71
97905	3	\$ 12.35	-	\$ -	1	\$ 0.31	4	\$ 12.66
97906	3	\$ 2.18	-	\$ -	5	\$ 2.35	8	\$ 4.53
97907	1	\$ 6.95	2	\$ 5.95	3	\$ 3.50	6	\$ 16.40
97908	8	\$ 1.10	-	\$ -	8	\$ 3.13	16	\$ 4.23
97909	12	\$ 12.34	-	\$ -	5	\$ 1.74	17	\$ 14.08
97910	16	\$ 79.10	2	\$ 5.24	15	\$ 14.34	33	\$ 98.68
97911	2	\$ 6.44	3	\$ 31.97	7	\$ 2.56	12	\$ 40.97
97913	95	\$ 174.07	21	\$ 136.37	58	\$ 32.37	174	\$ 342.81
97914	72	\$ 207.59	52	\$ 289.69	122	\$ 112.09	246	\$ 609.37
97917	1	\$ 7.73	-	\$ -	-	\$ -	1	\$ 7.73
97918	98	\$ 278.09	24	\$ 137.39	106	\$ 74.50	228	\$ 489.98
97920	10	\$ 82.05	1	\$ 2.50	1	\$ 0.14	12	\$ 84.69
97934	-	\$ -	-	\$ -	1	\$ 0.10	1	\$ 0.10
97980	-	\$ -	-	\$ -	1	\$ 0.03	1	\$ 0.03
<b>Grand Total</b>	<b>355</b>	<b>\$ 908.05</b>	<b>121</b>	<b>\$ 740.08</b>	<b>390</b>	<b>\$ 282.16</b>	<b>866</b>	<b>\$ 1,930.29</b>

Amount is the dollar amount of assessed late payment fees by contracts (service agreements). Count is the count of unique contracts (service agreements) assessed a late payment fee during the period.

**Idaho Power Company  
 COVID-19 Monthly Report  
 June 2021**

**c. Customers enrolled in a current Time Payment Agreement, by customer class**

Zip Code	Large General Commercial	Residential	Small General Commercial	Grand Total
97819	-	1	-	1
97834	-	16	2	18
97870	-	7	-	7
97884	-	2	-	2
97901	-	8	-	8
97903	-	3	1	4
97904	-	1	-	1
97905	-	3	1	4
97906	-	5	-	5
97907	-	10	-	10
97910	-	1	-	1
97911	2	3	-	5
97913	2	61	4	67
97914	6	271	4	281
97918	1	60	3	64
<b>Grand Total</b>	<b>11</b>	<b>452</b>	<b>15</b>	<b>478</b>

**Idaho Power Company  
COVID-19 Monthly Report  
June 2021**

**d. Number of customers enrolling in a new Time Payment Agreement by customer class**

Zip Code	Large General Commercial	Residential	Small General Commercial	Grand Total
97834	-	17	1	18
97837	-	2	-	2
97870	-	11	-	11
97884	-	2	-	2
97901	-	10	-	10
97903	-	1	-	1
97904	-	6	-	6
97905	-	3	-	3
97906	-	3	1	4
97907	-	5	-	5
97908	-	-	1	1
97910	-	5	-	5
97911	1	1	-	2
97913	1	63	4	68
97914	4	209	4	217
97918	-	61	2	63
<b>Grand Total</b>	<b>6</b>	<b>399</b>	<b>13</b>	<b>418</b>

Count is the count of unique contracts (service agreements) enrolled in a Time Payment Agreement during the period.

**Idaho Power Company  
COVID-19 Monthly Report  
June 2021**

**h. The number of customers taking service at the beginning of the period under existing medical payment arrangements**

The Company did not have any customers taking service at the beginning of the period under existing medical payment arrangements.

**Idaho Power Company  
COVID-19 Monthly Report  
June 2021**

**i. The number of customers enrolling in new medical payment arrangements during the period**

The Company did not have any customers enrolling in new medical payment arrangements during the period.



**Idaho Power Company  
COVID-19 Monthly Report  
June 2021**

**j. Number of Residential and Small Commercial customers with arrearage balances**

<b>Customer Class</b>	<b>Total Count of Arrears 31+ Days Past Due</b>
Residential	<b>1,185</b>
Small General Commercial	<b>96</b>
<b>Grand Total</b>	<b>1,281</b>

**Idaho Power Company  
COVID-19 Monthly Report  
June 2021**

**j. Number of Residential and Small Commercial customers with arrearage balances**

<b>Customer Class</b>	<b>Count of Arrears 31+ Days Past Due</b>	<b>Count of Arrears 31-60 Days Past Due</b>	<b>Count of Arrears 61-90 Days Past Due</b>	<b>Count of Arrears 91+ Days Past Due</b>
<b>Residential</b>	<b>1,185</b>	<b>339</b>	<b>228</b>	<b>618</b>
97819	1	-	-	1
97834	31	7	9	15
97837	5	4	-	1
97840	1	1	-	-
97870	24	8	6	10
97884	8	5	1	2
97901	17	8	2	7
97903	15	7	5	3
97904	2	-	1	1
97905	6	3	3	-
97906	13	5	1	7
97907	36	14	6	16
97909	1	1	-	-
97910	8	4	2	2
97911	4	-	4	-
97913	177	54	31	92
97914	659	150	126	383
97918	177	68	31	78
<b>Small General Commercial</b>	<b>96</b>	<b>32</b>	<b>27</b>	<b>37</b>
97834	5	-	2	3
97870	2	1	-	1
97884	2	2	-	-
97903	1	-	1	-
97905	3	2	-	1
97906	1	1	-	-
97909	1	1	-	-
97910	1	-	1	-
97913	12	2	1	9
97914	29	2	16	11
97918	39	21	6	12
<b>Grand Total</b>	<b>1,281</b>	<b>371</b>	<b>255</b>	<b>655</b>

Arrearage balances and customer counts are by contract (service agreement) and segmented by 31-60, 61-90, and 91+ days past due. Customer count and arrearage balances are included only in the contract's oldest arrears bucket.

**Idaho Power Company  
COVID-19 Monthly Report  
June 2021**

**j. Arrearage balances, Residential and Small Commercial customers**

Customer Class	Sum of Arrears 31+ Days Past Due	Sum of Arrears 31-60 Days Past Due	Sum of Arrears 61-90 Days Past Due	Sum of Arrears 91+ Days Past Due
<b>Residential</b>	<b>\$ 550,044.50</b>	<b>\$ 24,764.50</b>	<b>\$ 38,646.89</b>	<b>\$ 486,633.11</b>
97819	\$ 900.00	\$ -	\$ -	\$ 900.00
97834	\$ 14,489.91	\$ 460.37	\$ 920.57	\$ 13,108.97
97837	\$ 386.67	\$ 145.86	\$ -	\$ 240.81
97840	\$ 82.10	\$ 82.10	\$ -	\$ -
97870	\$ 6,918.75	\$ 495.36	\$ 1,032.35	\$ 5,391.04
97884	\$ 4,037.84	\$ 259.80	\$ 151.42	\$ 3,626.62
97901	\$ 11,675.63	\$ 573.17	\$ 473.35	\$ 10,629.11
97903	\$ 2,798.75	\$ 486.03	\$ 904.01	\$ 1,408.71
97904	\$ 1,175.33	\$ -	\$ 19.19	\$ 1,156.14
97905	\$ 1,012.32	\$ 216.18	\$ 796.14	\$ -
97906	\$ 13,976.90	\$ 660.35	\$ 396.37	\$ 12,920.18
97907	\$ 23,369.35	\$ 1,156.22	\$ 2,047.03	\$ 20,166.10
97909	\$ 135.95	\$ 135.95	\$ -	\$ -
97910	\$ 1,163.60	\$ 205.24	\$ 116.45	\$ 841.91
97911	\$ 494.72	\$ -	\$ 494.72	\$ -
97913	\$ 79,511.49	\$ 4,502.20	\$ 5,491.31	\$ 69,517.98
97914	\$ 309,318.85	\$ 10,578.61	\$ 20,352.83	\$ 278,387.41
97918	\$ 78,596.34	\$ 4,807.06	\$ 5,451.15	\$ 68,338.13
<b>Small General Commercial</b>	<b>\$ 11,006.43</b>	<b>\$ 1,180.99</b>	<b>\$ 1,514.00</b>	<b>\$ 8,311.44</b>
97834	\$ 860.45	\$ -	\$ 132.77	\$ 727.68
97870	\$ 91.96	\$ 14.74	\$ -	\$ 77.22
97884	\$ 5.92	\$ 5.92	\$ -	\$ -
97903	\$ 103.73	\$ -	\$ 103.73	\$ -
97905	\$ 124.89	\$ 56.62	\$ -	\$ 68.27
97906	\$ 31.30	\$ 31.30	\$ -	\$ -
97909	\$ 9.67	\$ 9.67	\$ -	\$ -
97910	\$ 30.51	\$ -	\$ 30.51	\$ -
97913	\$ 3,087.42	\$ 99.79	\$ 23.92	\$ 2,963.71
97914	\$ 3,840.07	\$ 110.47	\$ 910.08	\$ 2,819.52
97918	\$ 2,820.51	\$ 852.48	\$ 312.99	\$ 1,655.04
<b>Grand Total</b>	<b>\$ 561,050.93</b>	<b>\$ 25,945.49</b>	<b>\$ 40,160.89</b>	<b>\$ 494,944.55</b>

Arrearage balances and customer counts are by contract (service agreement) and segmented by 31-60, 61-90, and 91+ days past due. Customer count and arrearage balances are included only in the contract's oldest arrears bucket.

**Idaho Power Company  
COVID-19 Monthly Report  
June 2021**

**j. Average arrearages for Residential and Small Commercial customers**

Customer Class	Average of Arrears 31+ Days Past Due	Average of Arrears 31-60 Days Past Due	Average of Arrears 61-90 Days Past Due	Average of Arrears 91+ Days Past Due
<b>Residential</b>	<b>\$ 464.17</b>	<b>\$ 73.05</b>	<b>\$ 169.50</b>	<b>\$ 787.43</b>
97819	\$ 900.00	\$ -	\$ -	\$ 900.00
97834	\$ 467.42	\$ 65.77	\$ 102.29	\$ 873.93
97837	\$ 77.33	\$ 36.47	\$ -	\$ 240.81
97840	\$ 82.10	\$ 82.10	\$ -	\$ -
97870	\$ 288.28	\$ 61.92	\$ 172.06	\$ 539.10
97884	\$ 504.73	\$ 51.96	\$ 151.42	\$ 1,813.31
97901	\$ 686.80	\$ 71.65	\$ 236.68	\$ 1,518.44
97903	\$ 186.58	\$ 69.43	\$ 180.80	\$ 469.57
97904	\$ 587.67	\$ -	\$ 19.19	\$ 1,156.14
97905	\$ 168.72	\$ 72.06	\$ 265.38	\$ -
97906	\$ 1,075.15	\$ 132.07	\$ 396.37	\$ 1,845.74
97907	\$ 649.15	\$ 82.59	\$ 341.17	\$ 1,260.38
97909	\$ 135.95	\$ 135.95	\$ -	\$ -
97910	\$ 145.45	\$ 51.31	\$ 58.23	\$ 420.96
97911	\$ 123.68	\$ -	\$ 123.68	\$ -
97913	\$ 449.22	\$ 83.37	\$ 177.14	\$ 755.63
97914	\$ 469.38	\$ 70.52	\$ 161.53	\$ 726.86
97918	\$ 444.05	\$ 70.69	\$ 175.84	\$ 876.13
<b>Small General Commercial</b>	<b>\$ 114.65</b>	<b>\$ 36.91</b>	<b>\$ 56.07</b>	<b>\$ 224.63</b>
97834	\$ 172.09	\$ -	\$ 66.39	\$ 242.56
97870	\$ 45.98	\$ 14.74	\$ -	\$ 77.22
97884	\$ 2.96	\$ 2.96	\$ -	\$ -
97903	\$ 103.73	\$ -	\$ 103.73	\$ -
97905	\$ 41.63	\$ 28.31	\$ -	\$ 68.27
97906	\$ 31.30	\$ 31.30	\$ -	\$ -
97909	\$ 9.67	\$ 9.67	\$ -	\$ -
97910	\$ 30.51	\$ -	\$ 30.51	\$ -
97913	\$ 257.29	\$ 49.90	\$ 23.92	\$ 329.30
97914	\$ 132.42	\$ 55.24	\$ 56.88	\$ 256.32
97918	\$ 72.32	\$ 40.59	\$ 52.17	\$ 137.92
<b>Grand Total</b>	<b>\$ 437.98</b>	<b>\$ 69.93</b>	<b>\$ 157.49</b>	<b>\$ 755.64</b>

Arrearage balances and customer counts are by contract (service agreement) and segmented by 31-60, 61-90, and 91+ days past due. Customer count and arrearage balances are included only in the contract's oldest arrears bucket.

**Idaho Power Company  
COVID-19 Monthly Report  
June 2021**

**I. Non-pay service disconnects, by customer class**

Disconnects		
Zip Code	Small General Commercial	Grand Total
97913	1	1
97914	1	1
<b>Grand Total</b>	<b>2</b>	<b>2</b>

**Idaho Power Company  
 COVID-19 Monthly Report  
 June 2021**

**m. Service reconnects, by customer class**

Zip Code	Small General Commercial		All Customer Classes	
	Count of reconnected in 0-1 days	Count of Reconnected in 2-7 days	Grand Total of Reconnected in 0-1 days	Grand Total of Reconnected in 2-7 days
97913	1	0	1	0
97914	1	0	1	0
<b>Grand Total</b>	<b>2</b>	<b>0</b>	<b>2</b>	<b>0</b>

**Idaho Power Company**  
**Entire Service Area Small Commercial Customer Count and Disconnects**  
**June 2021**

**Response to Staff's standing Information Request No. 25:**

Small Commercial	June 2021
Customers	32,173
Disconnects <sup>1</sup>	37
Disconnects as percentage of customers	0.12%

<sup>1</sup> Of the Company's 37 small commercial customers who were disconnected for non-payment in June 2021, 26 were reconnected within 7 days, 22 of which were reconnected within 1 day.

In response to Staff's standing Information Request No. 25, the Company is providing its small commercial customer count and disconnect data for its entire service area within its Monthly COVID-19 report and will continue to do so through December 2021.

**Idaho Power Company**  
**Oregon Small Commercial Customer Count and Disconnects**  
**June 2021**

**Response to Staff's standing Information Request No. 26:**

Small Commercial	June 2021
Customers	2,630
Disconnects <sup>1</sup>	2
Disconnects as percentage of customers	0.08%

<sup>1</sup> Both small commercial customers were reconnected within 1 day of having been disconnected for non-payment in June 2021.

In response to Staff's standing Information Request No. 26, the Company is providing its Oregon small commercial customer count and disconnect data within its Monthly COVID-19 report and will continue to do so through December 2021.