



e-FILING REPORT COVER SHEET

COMPANY NAME: Idaho Power Company

DOES REPORT CONTAIN CONFIDENTIAL INFORMATION? No Yes If yes, submit a redacted public version (or a cover letter) by email. Submit the confidential information as directed in OAR 860-001-0070 or the terms of an applicable protective order.

Select report type: RE (Electric) RG (Gas) RW (Water) RT (Telecommunications)
 RO (Other, for example, industry safety information)

Did you previously file a similar report? No Yes, report docket number: 187

Report is required by: OAR
 Statute
 Order 20-401

Note: A one-time submission required by an order is a compliance filing and not a report (file compliance in the applicable docket)

Other
(For example, federal regulations, or requested by Staff)

Is this report associated with a specific docket/case? No Yes, docket number: UM 2114

List Key Words for this report. We use these to improve search results.

Monthly Credit and Collections Data

Send the completed Cover Sheet and the Report in an email addressed to PUC.FilingCenter@puc.oregon.gov

Send confidential information, voluminous reports, or energy utility Results of Operations Reports to PUC Filing Center, PO Box 1088, Salem, OR 97308-1088 or by delivery service to 201 High Street SE Suite 100, Salem, OR 97301.



CONNIE ASCHENBRENNER
Rate Design Senior Manager
caschenbrenner@idahopower.com

March 18, 2022

VIA ELECTRONIC FILING

PUC.FilingCenter@puc.oregon.gov

Re: RE 187 – Idaho Power Company’s Monthly Credit and Collections Data for February 2022

Attention Filing Center:

Pursuant to Order No. 20-401 issued in UM 2114, Idaho Power Company (“Idaho Power” or “Company”) transmits for electronic filing its Monthly Credit and Collections Data for February 2022.

If you have any questions, please do not hesitate to contact me or Regulatory Analyst, Riley Maloney at (208) 388-5418.

Very truly yours,

A handwritten signature in blue ink that reads "Connie Aschenbrenner".

Connie Aschenbrenner

CA:sg
Enclosure

Idaho Power Company
COVID-19 Monthly Report
February 2022

a. Number of customers, by customer class

Zip Code	Industrial	Irrigation	Large General Commercial	Residential	Small General Commercial	Grand Total
87870	-	1	-	-	-	1
97720	-	-	-	-	2	2
97814	-	-	-	3	1	4
97819	-	15	-	21	6	42
97834	-	32	31	650	99	812
97837	-	25	-	63	18	106
97840	-	-	3	91	13	107
97844	-	1	-	-	-	1
97870	-	18	21	423	66	528
97884	-	23	7	163	49	242
97901	-	103	19	349	68	539
97902	-	1	1	28	5	35
97903	-	41	1	77	27	146
97904	-	20	1	107	51	179
97905	1	19	6	90	43	159
97906	-	50	7	134	41	232
97907	-	15	36	372	115	538
97908	-	56	1	58	41	156
97909	-	88	2	46	21	157
97910	-	67	16	382	88	553
97911	-	2	6	89	29	126
97913	-	414	145	2,067	357	2,983
97914	5	602	492	6,637	1,089	8,825
97917	-	1	-	1	1	3
97918	1	526	118	1,897	415	2,957
97920	-	28	2	33	9	72
97934	-	-	-	-	1	1
97980	-	-	-	-	1	1
Grand Total	7	2,148	915	13,781	2,656	19,507

Customer count is the count of active contracts (service agreements).

Idaho Power Company
COVID-19 Monthly Report
February 2022

b. Number of customers assessed a late payment fee, by customer class

Zip Code	Irrigation		Large General Commercial		Small General Commercial		Total Count	Total Sum of Amount
	Count	Sum of Amount	Count	Sum of Amount	Count	Sum of Amount		
87870	-	\$ -	-	\$ -	-	\$ -	-	\$ -
97720	-	\$ -	-	\$ -	-	\$ -	-	\$ -
97814	-	\$ -	-	\$ -	-	\$ -	-	\$ -
97819	-	\$ -	-	\$ -	-	\$ -	-	\$ -
97834	4	\$ 0.28	2	\$ 4.58	6	\$ 14.30	12	\$ 19.16
97837	3	\$ 0.09	-	\$ -	-	\$ -	3	\$ 0.09
97840	-	\$ -	-	\$ -	1	\$ 1.29	1	\$ 1.29
97844	-	\$ -	-	\$ -	-	\$ -	-	\$ -
97870	1	\$ 0.02	3	\$ 14.90	7	\$ 5.11	11	\$ 20.03
97884	1	\$ 0.03	1	\$ 7.26	8	\$ 3.40	10	\$ 10.69
97901	13	\$ 2.15	6	\$ 161.81	14	\$ 19.54	33	\$ 183.50
97902	-	\$ -	-	\$ -	-	\$ -	-	\$ -
97903	1	\$ 0.03	1	\$ 7.33	5	\$ 3.29	7	\$ 10.65
97904	-	\$ -	-	\$ -	15	\$ 9.76	15	\$ 9.76
97905	-	\$ -	-	\$ -	3	\$ 1.46	3	\$ 1.46
97906	-	\$ -	1	\$ 10.58	8	\$ 2.62	9	\$ 13.20
97907	-	\$ -	3	\$ 22.02	10	\$ 4.46	13	\$ 26.48
97908	9	\$ 0.55	-	\$ -	4	\$ 1.13	13	\$ 1.68
97909	3	\$ 0.20	-	\$ -	3	\$ 0.95	6	\$ 1.15
97910	12	\$ 1.20	2	\$ 16.35	10	\$ 10.91	24	\$ 28.46
97911	-	\$ -	1	\$ 3.96	2	\$ 0.37	3	\$ 4.33
97913	30	\$ 7.95	14	\$ 127.35	44	\$ 55.33	88	\$ 190.63
97914	59	\$ 3.30	74	\$ 925.57	145	\$ 161.16	278	\$ 1,090.03
97917	1	\$ 0.01	-	\$ -	-	\$ -	1	\$ 0.01
97918	59	\$ 5.44	11	\$ 139.70	52	\$ 33.93	122	\$ 179.07
97920	1	\$ 0.05	-	\$ -	-	\$ -	1	\$ 0.05
97934	-	\$ -	-	\$ -	-	\$ -	-	\$ -
97980	-	\$ -	-	\$ -	1	\$ 1.31	1	\$ 1.31
Grand Total	197	\$ 21.30	119	\$ 1,441.41	338	\$ 330.32	654	\$ 1,793.03

Amount is the dollar amount of assessed late payment fees by contracts (service agreements). Count is the count of unique contracts (service agreements) assessed a late payment fee during the period.

Idaho Power Company
 COVID-19 Monthly Report
 February 2022

c. Customers enrolled in a current Time Payment Agreement, by customer class

Zip Code	Large General Commercial	Residential	Small General Commercial	Grand Total
97834	-	14	2	16
97840	-	1	-	1
97870	-	12	-	12
97884	-	3	-	3
97901	1	13	-	14
97903	-	9	-	9
97905	-	6	-	6
97906	-	7	-	7
97907	-	17	-	17
97910	-	3	-	3
97913	2	107	3	112
97914	7	369	7	383
97918	2	96	1	99
Grand Total	12	657	13	682

**Idaho Power Company
COVID-19 Monthly Report
February 2022**

d. Number of customers enrolling in a new Time Payment Agreement, by customer class

Zip Code	Industrial	Large General Commercial	Residential	Small General Commercial	Grand Total
97834	-	2	7	-	9
97837	-	-	2	-	2
97840	-	-	3	-	3
97870	-	-	9	-	9
97884	-	-	3	1	4
97901	-	-	10	-	10
97902	-	-	1	-	1
97903	-	-	10	2	12
97904	-	-	1	-	1
97905	-	-	1	-	1
97906	-	-	4	-	4
97907	-	-	9	-	9
97909	-	-	2	1	3
97910	-	1	3	-	4
97911	-	-	3	-	3
97913	-	1	88	1	90
97914	-	6	303	7	316
97918	1	2	60	2	65
97920	-	-	4	-	4
Grand Total	1	12	523	14	550

Count is the count of unique contracts (service agreements) enrolled in a Time Payment Agreement during the period.

**Idaho Power Company
COVID-19 Monthly Report
February 2022**

h. The number of customers taking service at the beginning of the period under existing medical payment arrangements

The Company did not have any customers taking service at the beginning of the period under existing medical payment arrangements.

**Idaho Power Company
COVID-19 Monthly Report
February 2022**

i. The number of customers enrolling in new medical payment arrangements during the period

The Company did not have any customers enrolling in new medical payment arrangements during the period.

**Idaho Power Company
COVID-19 Monthly Report
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j. Number of Residential and Small Commercial customers with arrearage balances

Customer Class	Total Count of Arrears 31+ Days Past Due
Residential	1,332
Small General Commercial	117
Grand Total	1,449

**Idaho Power Company
COVID-19 Monthly Report
February 2022**

j. Number of Residential and Small Commercial customers with arrearage balances

Customer Class	Count of Arrears 31+ Days Past Due	Count of Arrears 31-60 Days Past Due	Count of Arrears 61-90 Days Past Due	Count of Arrears 91+ Days Past Due
Residential	1,332	544	183	605
97819	2	1	-	1
97834	35	23	1	11
97837	5	3	-	2
97840	2	1	-	1
97870	24	14	4	6
97884	6	1	2	3
97901	18	10	2	6
97903	11	7	1	3
97904	3	-	1	2
97905	28	4	4	20
97906	10	6	-	4
97907	47	21	7	19
97909	2	2	-	-
97910	15	3	2	10
97911	3	3	-	-
97913	190	71	40	79
97914	701	258	88	355
97918	229	115	31	83
97920	1	1	-	-
Small General Commercial	117	60	15	42
97834	6	-	-	6
97870	2	2	-	-
97884	3	3	-	-
97901	4	3	1	-
97903	4	2	-	2
97905	2	2	-	-
97906	3	2	1	-
97907	4	4	-	-
97909	2	-	-	2
97910	4	3	1	-
97913	10	3	2	5
97914	48	24	6	18
97918	24	12	3	9
97980	1	-	1	-
Grand Total	1,449	604	198	647

Arrearage balances and customer counts are by contract (service agreement) and segmented by 31-60, 61-90, and 91+ days past due. Customer count and arrearage balances are included only in the contract's oldest arrears bucket.

**Idaho Power Company
COVID-19 Monthly Report
February 2022**

j. Arrearage balances, Residential and Small Commercial customers

Customer Class	Sum of Arrears 31+ Days Past Due	Sum of Arrears 31-60 Days Past Due	Sum of Arrears 61-90 Days Past Due	Sum of Arrears 91+ Days Past Due
Residential	\$ 517,761.49	\$ 62,136.32	\$ 37,308.64	\$ 418,316.53
97819	\$ 467.11	\$ 5.39	\$ -	\$ 461.72
97834	\$ 10,119.99	\$ 2,483.90	\$ 430.47	\$ 7,205.62
97837	\$ 595.65	\$ 227.16	\$ -	\$ 368.49
97840	\$ 192.04	\$ 47.06	\$ -	\$ 144.98
97870	\$ 5,719.84	\$ 1,591.19	\$ 652.49	\$ 3,476.16
97884	\$ 4,773.78	\$ 1.87	\$ 545.28	\$ 4,226.63
97901	\$ 12,151.79	\$ 871.30	\$ 1,026.50	\$ 10,253.99
97903	\$ 3,378.82	\$ 1,634.65	\$ 120.19	\$ 1,623.98
97904	\$ 1,070.36	\$ -	\$ 14.44	\$ 1,055.92
97905	\$ 3,294.58	\$ 567.99	\$ 378.57	\$ 2,348.02
97906	\$ 13,567.40	\$ 521.42	\$ -	\$ 13,045.98
97907	\$ 37,632.03	\$ 4,186.29	\$ 1,272.37	\$ 32,173.37
97909	\$ 434.24	\$ 434.24	\$ -	\$ -
97910	\$ 4,122.92	\$ 438.93	\$ 277.88	\$ 3,406.11
97911	\$ 54.66	\$ 54.66	\$ -	\$ -
97913	\$ 59,318.22	\$ 7,937.45	\$ 9,433.57	\$ 41,947.20
97914	\$ 275,899.93	\$ 24,915.83	\$ 15,084.69	\$ 235,899.41
97918	\$ 84,684.84	\$ 15,933.70	\$ 8,072.19	\$ 60,678.95
97920	\$ 283.29	\$ 283.29	\$ -	\$ -
Small General Commercial	\$ 11,870.65	\$ 3,756.22	\$ 774.69	\$ 7,339.74
97834	\$ 1,974.86	\$ -	\$ -	\$ 1,974.86
97870	\$ 0.96	\$ 0.96	\$ -	\$ -
97884	\$ 19.38	\$ 19.38	\$ -	\$ -
97901	\$ 261.12	\$ 207.08	\$ 54.04	\$ -
97903	\$ 118.01	\$ 6.32	\$ -	\$ 111.69
97905	\$ 1.88	\$ 1.88	\$ -	\$ -
97906	\$ 48.17	\$ 30.80	\$ 17.37	\$ -
97907	\$ 13.83	\$ 13.83	\$ -	\$ -
97909	\$ 63.65	\$ -	\$ -	\$ 63.65
97910	\$ 108.16	\$ 71.61	\$ 36.55	\$ -
97913	\$ 1,810.63	\$ 229.26	\$ 107.04	\$ 1,474.33
97914	\$ 5,180.50	\$ 1,882.28	\$ 189.94	\$ 3,108.28
97918	\$ 2,139.48	\$ 1,292.82	\$ 239.73	\$ 606.93
97980	\$ 130.02	\$ -	\$ 130.02	\$ -
Grand Total	\$ 529,632.14	\$ 65,892.54	\$ 38,083.33	\$ 425,656.27

Arrearage balances and customer counts are by contract (service agreement) and segmented by 31-60, 61-90, and 91+ days past due. Customer count and arrearage balances are included only in the contract's oldest arrears bucket.

**Idaho Power Company
COVID-19 Monthly Report
February 2022**

j. Average arrearages for Residential and Small Commercial customers

Customer Class	Average of Arrears 31+ Days Past Due	Average of Arrears 31-60 Days Past Due	Average of Arrears 61-90 Days Past Due	Average of Arrears 91+ Days Past Due
Residential	\$ 388.71	\$ 114.22	\$ 203.87	\$ 691.43
97819	\$ 233.56	\$ 5.39	\$ -	\$ 461.72
97834	\$ 289.14	\$ 108.00	\$ 430.47	\$ 655.06
97837	\$ 119.13	\$ 75.72	\$ -	\$ 184.25
97840	\$ 96.02	\$ 47.06	\$ -	\$ 144.98
97870	\$ 238.33	\$ 113.66	\$ 163.12	\$ 579.36
97884	\$ 795.63	\$ 1.87	\$ 272.64	\$ 1,408.88
97901	\$ 675.10	\$ 87.13	\$ 513.25	\$ 1,709.00
97903	\$ 307.17	\$ 233.52	\$ 120.19	\$ 541.33
97904	\$ 356.79	\$ -	\$ 14.44	\$ 527.96
97905	\$ 117.66	\$ 142.00	\$ 94.64	\$ 117.40
97906	\$ 1,356.74	\$ 86.90	\$ -	\$ 3,261.50
97907	\$ 800.68	\$ 199.35	\$ 181.77	\$ 1,693.34
97909	\$ 217.12	\$ 217.12	\$ -	\$ -
97910	\$ 274.86	\$ 146.31	\$ 138.94	\$ 340.61
97911	\$ 18.22	\$ 18.22	\$ -	\$ -
97913	\$ 312.20	\$ 111.80	\$ 235.84	\$ 530.98
97914	\$ 393.58	\$ 96.57	\$ 171.42	\$ 664.51
97918	\$ 369.80	\$ 138.55	\$ 260.39	\$ 731.07
97920	\$ 283.29	\$ 283.29	\$ -	\$ -
Small General Commercial	\$ 101.46	\$ 62.60	\$ 51.65	\$ 174.76
97834	\$ 329.14	\$ -	\$ -	\$ 329.14
97870	\$ 0.48	\$ 0.48	\$ -	\$ -
97884	\$ 6.46	\$ 6.46	\$ -	\$ -
97901	\$ 65.28	\$ 69.03	\$ 54.04	\$ -
97903	\$ 29.50	\$ 3.16	\$ -	\$ 55.85
97905	\$ 0.94	\$ 0.94	\$ -	\$ -
97906	\$ 16.06	\$ 15.40	\$ 17.37	\$ -
97907	\$ 3.46	\$ 3.46	\$ -	\$ -
97909	\$ 31.83	\$ -	\$ -	\$ 31.83
97910	\$ 27.04	\$ 23.87	\$ 36.55	\$ -
97913	\$ 181.06	\$ 76.42	\$ 53.52	\$ 294.87
97914	\$ 107.93	\$ 78.43	\$ 31.66	\$ 172.68
97918	\$ 89.15	\$ 107.74	\$ 79.91	\$ 67.44
97980	\$ 130.02	\$ -	\$ 130.02	\$ -
Grand Total	\$ 365.52	\$ 109.09	\$ 192.34	\$ 657.89

Arrearage balances and customer counts are by contract (service agreement) and segmented by 31-60, 61-90, and 91+ days past due. Customer count and arrearage balances are included only in the contract's oldest arrears bucket.

Idaho Power Company
 COVID-19 Monthly Report
 February 2022

L. Non-Pay Service Disconnects, by customer class

Zip Code	Disconnects			Grand Total
	Irrigation	Residential	Small General Commercial	
97901	1	-	-	1
97913	-	1	-	1
97914	-	18	1	19
97918	-	6	-	6
Grand Total	1	25	1	27

Idaho Power Company
 COVID-19 Monthly Report
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m. Service Reconnects, by customer class

Zip Code	Residential		All Customer Classes	
	Count of Reconnected in 0-1 days	Count of Reconnected in 2-7 days	Grand Total of Reconnected in 0-1 days	Grand Total of Reconnected in 2-7 days
97913	1	-	1	-
97914	12	1	12	1
97918	4	1	4	1
Grand Total	17	2	17	2

Idaho Power Company
COVID-19 Monthly Report
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a. Number of customers, by customer class

Zip Code	Industrial	Irrigation	Large General Commercial	Residential	Small General Commercial	Grand Total
87870	-	1	-	-	-	1
97720	-	-	-	-	2	2
97814	-	-	-	3	1	4
97819	-	15	-	21	6	42
97834	-	32	31	650	99	812
97837	-	25	-	63	18	106
97840	-	-	3	91	13	107
97844	-	1	-	-	-	1
97870	-	18	21	423	66	528
97884	-	23	7	163	49	242
97901	-	103	19	349	68	539
97902	-	1	1	28	5	35
97903	-	41	1	77	27	146
97904	-	20	1	107	51	179
97905	1	19	6	90	43	159
97906	-	50	7	134	41	232
97907	-	15	36	372	115	538
97908	-	56	1	58	41	156
97909	-	88	2	46	21	157
97910	-	67	16	382	88	553
97911	-	2	6	89	29	126
97913	-	414	145	2,067	357	2,983
97914	5	602	492	6,637	1,089	8,825
97917	-	1	-	1	1	3
97918	1	526	118	1,897	415	2,957
97920	-	28	2	33	9	72
97934	-	-	-	-	1	1
97980	-	-	-	-	1	1
Grand Total	7	2,148	915	13,781	2,656	19,507

Customer count is the count of active contracts (service agreements).

Idaho Power Company
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b. Number of customers assessed a late payment fee, by customer class

Zip Code	Irrigation		Large General Commercial		Small General Commercial		Total Count	Total Sum of Amount
	Count	Sum of Amount	Count	Sum of Amount	Count	Sum of Amount		
87870	-	\$ -	-	\$ -	-	\$ -	-	\$ -
97720	-	\$ -	-	\$ -	-	\$ -	-	\$ -
97814	-	\$ -	-	\$ -	-	\$ -	-	\$ -
97819	-	\$ -	-	\$ -	-	\$ -	-	\$ -
97834	4	\$ 0.28	2	\$ 4.58	6	\$ 14.30	12	\$ 19.16
97837	3	\$ 0.09	-	\$ -	-	\$ -	3	\$ 0.09
97840	-	\$ -	-	\$ -	1	\$ 1.29	1	\$ 1.29
97844	-	\$ -	-	\$ -	-	\$ -	-	\$ -
97870	1	\$ 0.02	3	\$ 14.90	7	\$ 5.11	11	\$ 20.03
97884	1	\$ 0.03	1	\$ 7.26	8	\$ 3.40	10	\$ 10.69
97901	13	\$ 2.15	6	\$ 161.81	14	\$ 19.54	33	\$ 183.50
97902	-	\$ -	-	\$ -	-	\$ -	-	\$ -
97903	1	\$ 0.03	1	\$ 7.33	5	\$ 3.29	7	\$ 10.65
97904	-	\$ -	-	\$ -	15	\$ 9.76	15	\$ 9.76
97905	-	\$ -	-	\$ -	3	\$ 1.46	3	\$ 1.46
97906	-	\$ -	1	\$ 10.58	8	\$ 2.62	9	\$ 13.20
97907	-	\$ -	3	\$ 22.02	10	\$ 4.46	13	\$ 26.48
97908	9	\$ 0.55	-	\$ -	4	\$ 1.13	13	\$ 1.68
97909	3	\$ 0.20	-	\$ -	3	\$ 0.95	6	\$ 1.15
97910	12	\$ 1.20	2	\$ 16.35	10	\$ 10.91	24	\$ 28.46
97911	-	\$ -	1	\$ 3.96	2	\$ 0.37	3	\$ 4.33
97913	30	\$ 7.95	14	\$ 127.35	44	\$ 55.33	88	\$ 190.63
97914	59	\$ 3.30	74	\$ 925.57	145	\$ 161.16	278	\$ 1,090.03
97917	1	\$ 0.01	-	\$ -	-	\$ -	1	\$ 0.01
97918	59	\$ 5.44	11	\$ 139.70	52	\$ 33.93	122	\$ 179.07
97920	1	\$ 0.05	-	\$ -	-	\$ -	1	\$ 0.05
97934	-	\$ -	-	\$ -	-	\$ -	-	\$ -
97980	-	\$ -	-	\$ -	1	\$ 1.31	1	\$ 1.31
Grand Total	197	\$ 21.30	119	\$ 1,441.41	338	\$ 330.32	654	\$ 1,793.03

Amount is the dollar amount of assessed late payment fees by contracts (service agreements). Count is the count of unique contracts (service agreements) assessed a late payment fee during the period.

Idaho Power Company
 COVID-19 Monthly Report
 February 2022

c. Customers enrolled in a current Time Payment Agreement, by customer class

Zip Code	Large General Commercial	Residential	Small General Commercial	Grand Total
97834	-	14	2	16
97840	-	1	-	1
97870	-	12	-	12
97884	-	3	-	3
97901	1	13	-	14
97903	-	9	-	9
97905	-	6	-	6
97906	-	7	-	7
97907	-	17	-	17
97910	-	3	-	3
97913	2	107	3	112
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97918	2	96	1	99
Grand Total	12	657	13	682

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 COVID-19 Monthly Report
 February 2022

d. Number of customers enrolling in a new Time Payment Agreement, by customer class

Zip Code	Industrial	Large General Commercial	Residential	Small General Commercial	Grand Total
97834	-	2	7	-	9
97837	-	-	2	-	2
97840	-	-	3	-	3
97870	-	-	9	-	9
97884	-	-	3	1	4
97901	-	-	10	-	10
97902	-	-	1	-	1
97903	-	-	10	2	12
97904	-	-	1	-	1
97905	-	-	1	-	1
97906	-	-	4	-	4
97907	-	-	9	-	9
97909	-	-	2	1	3
97910	-	1	3	-	4
97911	-	-	3	-	3
97913	-	1	88	1	90
97914	-	6	303	7	316
97918	1	2	60	2	65
97920	-	-	4	-	4
Grand Total	1	12	523	14	550

Count is the count of unique contracts (service agreements) enrolled in a Time Payment Agreement during the period.

**Idaho Power Company
COVID-19 Monthly Report
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h. The number of customers taking service at the beginning of the period under existing medical payment arrangements

The Company did not have any customers taking service at the beginning of the period under existing medical payment arrangements.

**Idaho Power Company
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i. The number of customers enrolling in new medical payment arrangements during the period

The Company did not have any customers enrolling in new medical payment arrangements during the period.

**Idaho Power Company
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February 2022**

j. Number of Residential and Small Commercial customers with arrearage balances

Customer Class	Total Count of Arrears 31+ Days Past Due
Residential	1,332
Small General Commercial	117
Grand Total	1,449

Idaho Power Company
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j. Number of Residential and Small Commercial customers with arrearage balances

Customer Class	Count of Arrears 31+ Days Past Due	Count of Arrears 31-60 Days Past Due	Count of Arrears 61-90 Days Past Due	Count of Arrears 91+ Days Past Due
Residential	1,332	544	183	605
97819	2	1	-	1
97834	35	23	1	11
97837	5	3	-	2
97840	2	1	-	1
97870	24	14	4	6
97884	6	1	2	3
97901	18	10	2	6
97903	11	7	1	3
97904	3	-	1	2
97905	28	4	4	20
97906	10	6	-	4
97907	47	21	7	19
97909	2	2	-	-
97910	15	3	2	10
97911	3	3	-	-
97913	190	71	40	79
97914	701	258	88	355
97918	229	115	31	83
97920	1	1	-	-
Small General Commercial	117	60	15	42
97834	6	-	-	6
97870	2	2	-	-
97884	3	3	-	-
97901	4	3	1	-
97903	4	2	-	2
97905	2	2	-	-
97906	3	2	1	-
97907	4	4	-	-
97909	2	-	-	2
97910	4	3	1	-
97913	10	3	2	5
97914	48	24	6	18
97918	24	12	3	9
97980	1	-	1	-
Grand Total	1,449	604	198	647

Arrearage balances and customer counts are by contract (service agreement) and segmented by 31-60, 61-90, and 91+ days past due. Customer count and arrearage balances are included only in the contract's oldest arrears bucket.

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j. Arrearage balances, Residential and Small Commercial customers

Customer Class	Sum of Arrears 31+ Days Past Due	Sum of Arrears 31-60 Days Past Due	Sum of Arrears 61-90 Days Past Due	Sum of Arrears 91+ Days Past Due
Residential	\$ 517,761.49	\$ 62,136.32	\$ 37,308.64	\$ 418,316.53
97819	\$ 467.11	\$ 5.39	\$ -	\$ 461.72
97834	\$ 10,119.99	\$ 2,483.90	\$ 430.47	\$ 7,205.62
97837	\$ 595.65	\$ 227.16	\$ -	\$ 368.49
97840	\$ 192.04	\$ 47.06	\$ -	\$ 144.98
97870	\$ 5,719.84	\$ 1,591.19	\$ 652.49	\$ 3,476.16
97884	\$ 4,773.78	\$ 1.87	\$ 545.28	\$ 4,226.63
97901	\$ 12,151.79	\$ 871.30	\$ 1,026.50	\$ 10,253.99
97903	\$ 3,378.82	\$ 1,634.65	\$ 120.19	\$ 1,623.98
97904	\$ 1,070.36	\$ -	\$ 14.44	\$ 1,055.92
97905	\$ 3,294.58	\$ 567.99	\$ 378.57	\$ 2,348.02
97906	\$ 13,567.40	\$ 521.42	\$ -	\$ 13,045.98
97907	\$ 37,632.03	\$ 4,186.29	\$ 1,272.37	\$ 32,173.37
97909	\$ 434.24	\$ 434.24	\$ -	\$ -
97910	\$ 4,122.92	\$ 438.93	\$ 277.88	\$ 3,406.11
97911	\$ 54.66	\$ 54.66	\$ -	\$ -
97913	\$ 59,318.22	\$ 7,937.45	\$ 9,433.57	\$ 41,947.20
97914	\$ 275,899.93	\$ 24,915.83	\$ 15,084.69	\$ 235,899.41
97918	\$ 84,684.84	\$ 15,933.70	\$ 8,072.19	\$ 60,678.95
97920	\$ 283.29	\$ 283.29	\$ -	\$ -
Small General Commercial	\$ 11,870.65	\$ 3,756.22	\$ 774.69	\$ 7,339.74
97834	\$ 1,974.86	\$ -	\$ -	\$ 1,974.86
97870	\$ 0.96	\$ 0.96	\$ -	\$ -
97884	\$ 19.38	\$ 19.38	\$ -	\$ -
97901	\$ 261.12	\$ 207.08	\$ 54.04	\$ -
97903	\$ 118.01	\$ 6.32	\$ -	\$ 111.69
97905	\$ 1.88	\$ 1.88	\$ -	\$ -
97906	\$ 48.17	\$ 30.80	\$ 17.37	\$ -
97907	\$ 13.83	\$ 13.83	\$ -	\$ -
97909	\$ 63.65	\$ -	\$ -	\$ 63.65
97910	\$ 108.16	\$ 71.61	\$ 36.55	\$ -
97913	\$ 1,810.63	\$ 229.26	\$ 107.04	\$ 1,474.33
97914	\$ 5,180.50	\$ 1,882.28	\$ 189.94	\$ 3,108.28
97918	\$ 2,139.48	\$ 1,292.82	\$ 239.73	\$ 606.93
97980	\$ 130.02	\$ -	\$ 130.02	\$ -
Grand Total	\$ 529,632.14	\$ 65,892.54	\$ 38,083.33	\$ 425,656.27

Arrearage balances and customer counts are by contract (service agreement) and segmented by 31-60, 61-90, and 91+ days past due. Customer count and arrearage balances are included only in the contract's oldest arrears bucket.

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j. Average arrearages for Residential and Small Commercial customers

Customer Class	Average of Arrears 31+ Days Past Due	Average of Arrears 31-60 Days Past Due	Average of Arrears 61-90 Days Past Due	Average of Arrears 91+ Days Past Due
Residential	\$ 388.71	\$ 114.22	\$ 203.87	\$ 691.43
97819	\$ 233.56	\$ 5.39	\$ -	\$ 461.72
97834	\$ 289.14	\$ 108.00	\$ 430.47	\$ 655.06
97837	\$ 119.13	\$ 75.72	\$ -	\$ 184.25
97840	\$ 96.02	\$ 47.06	\$ -	\$ 144.98
97870	\$ 238.33	\$ 113.66	\$ 163.12	\$ 579.36
97884	\$ 795.63	\$ 1.87	\$ 272.64	\$ 1,408.88
97901	\$ 675.10	\$ 87.13	\$ 513.25	\$ 1,709.00
97903	\$ 307.17	\$ 233.52	\$ 120.19	\$ 541.33
97904	\$ 356.79	\$ -	\$ 14.44	\$ 527.96
97905	\$ 117.66	\$ 142.00	\$ 94.64	\$ 117.40
97906	\$ 1,356.74	\$ 86.90	\$ -	\$ 3,261.50
97907	\$ 800.68	\$ 199.35	\$ 181.77	\$ 1,693.34
97909	\$ 217.12	\$ 217.12	\$ -	\$ -
97910	\$ 274.86	\$ 146.31	\$ 138.94	\$ 340.61
97911	\$ 18.22	\$ 18.22	\$ -	\$ -
97913	\$ 312.20	\$ 111.80	\$ 235.84	\$ 530.98
97914	\$ 393.58	\$ 96.57	\$ 171.42	\$ 664.51
97918	\$ 369.80	\$ 138.55	\$ 260.39	\$ 731.07
97920	\$ 283.29	\$ 283.29	\$ -	\$ -
Small General Commercial	\$ 101.46	\$ 62.60	\$ 51.65	\$ 174.76
97834	\$ 329.14	\$ -	\$ -	\$ 329.14
97870	\$ 0.48	\$ 0.48	\$ -	\$ -
97884	\$ 6.46	\$ 6.46	\$ -	\$ -
97901	\$ 65.28	\$ 69.03	\$ 54.04	\$ -
97903	\$ 29.50	\$ 3.16	\$ -	\$ 55.85
97905	\$ 0.94	\$ 0.94	\$ -	\$ -
97906	\$ 16.06	\$ 15.40	\$ 17.37	\$ -
97907	\$ 3.46	\$ 3.46	\$ -	\$ -
97909	\$ 31.83	\$ -	\$ -	\$ 31.83
97910	\$ 27.04	\$ 23.87	\$ 36.55	\$ -
97913	\$ 181.06	\$ 76.42	\$ 53.52	\$ 294.87
97914	\$ 107.93	\$ 78.43	\$ 31.66	\$ 172.68
97918	\$ 89.15	\$ 107.74	\$ 79.91	\$ 67.44
97980	\$ 130.02	\$ -	\$ 130.02	\$ -
Grand Total	\$ 365.52	\$ 109.09	\$ 192.34	\$ 657.89

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L. Non-Pay Service Disconnects, by customer class

Disconnects				
Zip Code	Irrigation	Residential	Small General Commercial	Grand Total
97901	1	-	-	1
97913	-	1	-	1
97914	-	18	1	19
97918	-	6	-	6
Grand Total	1	25	1	27

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m. Service Reconnects, by customer class

Zip Code	Residential		All Customer Classes	
	Count of Reconnected in 0-1 days	Count of Reconnected in 2-7 days	Grand Total of Reconnected in 0-1 days	Grand Total of Reconnected in 2-7 days
97913	1	-	1	-
97914	12	1	12	1
97918	4	1	4	1
Grand Total	17	2	17	2