



e-FILING REPORT COVER SHEET

COMPANY NAME: Idaho Power Company

DOES REPORT CONTAIN CONFIDENTIAL INFORMATION?  No  Yes If yes, submit a redacted public version (or a cover letter) by email. Submit the confidential information as directed in OAR 860-001-0070 or the terms of an applicable protective order.

Select report type:  RE (Electric)  RG (Gas)  RW (Water)  RT (Telecommunications)  RO (Other, for example, industry safety information)

Did you previously file a similar report?  No  Yes, report docket number: 187

Report is required by:  OAR  Statute  Order 20-401

Note: A one-time submission required by an order is a compliance filing and not a report (file compliance in the applicable docket)

Other (For example, federal regulations, or requested by Staff)

Is this report associated with a specific docket/case?  No  Yes, docket number: UM 2114

List Key Words for this report. We use these to improve search results.

Monthly Credit and Collections Data

Send the completed Cover Sheet and the Report in an email addressed to [PUC.FilingCenter@puc.oregon.gov](mailto:PUC.FilingCenter@puc.oregon.gov)

Send confidential information, voluminous reports, or energy utility Results of Operations Reports to PUC Filing Center, PO Box 1088, Salem, OR 97308-1088 or by delivery service to 201 High Street SE Suite 100, Salem, OR 97301.



**CONNIE ASCHENBRENNER**  
Rate Design Senior Manager  
[caschenbrenner@idahopower.com](mailto:caschenbrenner@idahopower.com)

April 20, 2022

**VIA ELECTRONIC FILING**

[PUC.FilingCenter@puc.oregon.gov](mailto:PUC.FilingCenter@puc.oregon.gov)

Re: RE 187 – Idaho Power Company’s Monthly Credit and Collections Data for March 2022

Attention Filing Center:

Pursuant to Order No. 20-401 issued in UM 2114, Idaho Power Company (“Idaho Power” or “Company”) transmits for electronic filing its Monthly Credit and Collections Data for March 2022.

If you have any questions, please do not hesitate to contact me or Regulatory Analyst, Riley Maloney at (208) 388-5418.

Very truly yours,

A handwritten signature in blue ink that reads "Connie Aschenbrenner".

Connie Aschenbrenner

CA:sg  
Enclosure

Idaho Power Company  
COVID-19 Monthly Report  
March 2022

a. Number of customers, by customer class

Zip Code	Industrial	Irrigation	Large General Commercial	Residential	Small General Commercial	Grand Total
87870	-	1	-	-	-	1
97720	-	-	-	-	2	2
97814	-	-	-	3	1	4
97819	-	15	-	21	6	42
97834	-	32	32	648	98	810
97837	-	25	2	63	16	106
97840	-	-	1	92	15	108
97844	-	1	-	-	-	1
97870	-	19	22	423	65	529
97884	-	23	8	163	48	242
97901	-	101	19	348	68	536
97902	-	1	1	28	5	35
97903	-	41	1	77	27	146
97904	-	20	2	108	50	180
97905	1	20	6	88	43	158
97906	-	51	7	134	41	233
97907	-	15	37	370	114	536
97908	-	56	2	58	40	156
97909	-	88	2	46	21	157
97910	-	68	17	381	87	553
97911	-	2	6	89	29	126
97913	-	421	142	2,070	355	2,988
97914	5	605	503	6,636	1,085	8,834
97917	-	1	-	1	1	3
97918	1	526	121	1,897	412	2,957
97920	-	23	2	33	9	67
97934	-	-	-	-	1	1
97980	-	-	-	-	1	1
<b>Grand Total</b>	<b>7</b>	<b>2,155</b>	<b>933</b>	<b>13,777</b>	<b>2,640</b>	<b>19,512</b>

Customer count is the count of active contracts (service agreements).

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b. Number of customers assessed a late payment fee, by customer class

Zip Code	Irrigation		Large General Commercial		Small General Commercial		Total Count	Total Sum of Amount
	Count	Sum of Amount	Count	Sum of Amount	Count	Sum of Amount		
87870	-	\$ -	-	\$ -	-	\$ -	-	\$ -
97720	-	\$ -	-	\$ -	-	\$ -	-	\$ -
97814	-	\$ -	-	\$ -	-	\$ -	-	\$ -
97819	4	\$ 0.31	-	\$ -	-	\$ -	4	\$ 0.31
97834	5	\$ 0.24	5	\$ 83.57	10	\$ 19.65	20	\$ 103.46
97837	5	\$ 0.15	1	\$ 3.31	1	\$ 2.58	7	\$ 6.04
97840	-	\$ -	-	\$ -	2	\$ 0.30	2	\$ 0.30
97844	-	\$ -	-	\$ -	-	\$ -	-	\$ -
97870	1	\$ 0.11	3	\$ 11.78	7	\$ 3.61	11	\$ 15.50
97884	5	\$ 0.25	5	\$ 24.24	8	\$ 2.74	18	\$ 27.23
97901	14	\$ 2.35	6	\$ 156.38	8	\$ 6.39	28	\$ 165.12
97902	-	\$ -	-	\$ -	1	\$ 1.57	1	\$ 1.57
97903	4	\$ 0.17	1	\$ 4.05	4	\$ 3.63	9	\$ 7.85
97904	2	\$ 0.06	-	\$ -	5	\$ 2.21	7	\$ 2.27
97905	-	\$ -	-	\$ -	5	\$ 2.16	5	\$ 2.16
97906	4	\$ 0.13	-	\$ -	5	\$ 4.06	9	\$ 4.19
97907	-	\$ -	2	\$ 11.28	8	\$ 3.61	10	\$ 14.89
97908	12	\$ 0.68	-	\$ -	5	\$ 2.19	17	\$ 2.87
97909	4	\$ 0.51	-	\$ -	-	\$ -	4	\$ 0.51
97910	6	\$ 0.90	1	\$ 9.36	8	\$ 6.28	15	\$ 16.54
97911	-	\$ -	2	\$ 19.05	4	\$ 0.82	6	\$ 19.87
97913	21	\$ 1.59	5	\$ 16.69	33	\$ 38.46	59	\$ 56.74
97914	95	\$ 5.41	53	\$ 498.55	118	\$ 108.94	266	\$ 612.90
97917	-	\$ -	-	\$ -	-	\$ -	-	\$ -
97918	68	\$ 4.48	12	\$ 124.70	42	\$ 24.69	122	\$ 153.87
97920	6	\$ 0.21	-	\$ -	-	\$ -	6	\$ 0.21
97934	-	\$ -	-	\$ -	-	\$ -	-	\$ -
97980	-	\$ -	-	\$ -	-	\$ -	-	\$ -
<b>Grand Total</b>	<b>256</b>	<b>\$ 17.55</b>	<b>96</b>	<b>\$ 962.96</b>	<b>274</b>	<b>\$ 233.89</b>	<b>626</b>	<b>\$ 1,214.40</b>

Amount is the dollar amount of assessed late payment fees by contracts (service agreements). Count is the count of unique contracts (service agreements) assessed a late payment fee during the period.

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c. Customers enrolled in a current Time Payment Agreement, by customer class

Zip Code	Large General Commercial	Residential	Small General Commercial	Grand Total
97834	-	22	2	24
97870	-	16	-	16
97884	-	3	-	3
97901	-	15	-	15
97903	-	6	-	6
97904	-	1	-	1
97905	-	5	-	5
97906	-	8	-	8
97907	-	18	-	18
97910	2	2	-	4
97913	4	131	4	139
97914	8	417	10	435
97918	1	102	1	104
<b>Grand Total</b>	<b>15</b>	<b>746</b>	<b>17</b>	<b>778</b>

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**d. Number of customers enrolling in a new Time Payment Agreement, by customer class**

Zip Code	Irrigation	Large General Commercial	Residential	Small General Commercial	Grand Total
97834	-	1	14	1	16
97870	-	-	9	-	9
97884	-	-	1	-	1
97901	1	-	12	1	14
97903	-	-	2	-	2
97904	-	-	1	-	1
97905	-	-	2	-	2
97906	-	-	4	-	4
97907	-	-	22	-	22
97909	-	-	2	-	2
97910	-	3	2	-	5
97913	-	3	103	3	109
97914	-	10	348	13	371
97918	-	1	75	5	81
<b>Grand Total</b>	<b>1</b>	<b>18</b>	<b>597</b>	<b>23</b>	<b>639</b>

Count is the count of unique contracts (service agreements) enrolled in a Time Payment Agreement during the period.

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**h. The number of customers taking service at the beginning of the period under existing medical payment arrangements**

The Company did not have any customers taking service at the beginning of the period under existing medical payment arrangements.

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**i. The number of customers enrolling in new medical payment arrangements during the period**

The Company did not have any customers enrolling in new medical payment arrangements during the period.



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**j. Number of Residential and Small Commercial customers with arrearage balances**

<b>Customer Class</b>	<b>Total Count of Arrears 31+ Days Past Due</b>
Residential	<b>1,409</b>
Small General Commercial	<b>120</b>
<b>Grand Total</b>	<b>1,529</b>

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**j. Number of Residential and Small Commercial customers with arrearage balances**

Customer Class	Count of Arrears 31+ Days Past Due	Count of Arrears 31-60 Days Past Due	Count of Arrears 61-90 Days Past Due	Count of Arrears 91+ Days Past Due
<b>Residential</b>	<b>1,409</b>	<b>666</b>	<b>196</b>	<b>547</b>
97819	1	-	-	1
97834	34	22	3	9
97837	3	1	2	-
97840	2	1	-	1
97870	33	17	10	6
97884	19	15	2	2
97901	18	3	9	6
97903	9	4	2	3
97904	2	1	-	1
97905	26	3	15	8
97906	9	4	2	3
97907	43	17	9	17
97909	1	1	-	-
97910	19	6	2	11
97911	2	2	-	-
97913	197	84	28	85
97914	779	381	73	325
97918	210	102	39	69
97920	2	2	-	-
<b>Small General Commercial</b>	<b>120</b>	<b>71</b>	<b>16</b>	<b>33</b>
97834	5	2	-	3
97870	4	3	1	-
97884	3	3	-	-
97903	2	-	2	-
97905	2	2	-	-
97906	1	1	-	-
97907	4	3	1	-
97908	4	4	-	-
97910	6	2	3	1
97911	1	1	-	-
97913	12	4	1	7
97914	58	36	5	17
97918	18	10	3	5
<b>Grand Total</b>	<b>1,529</b>	<b>737</b>	<b>212</b>	<b>580</b>

Arrearage balances and customer counts are by contract (service agreement) and segmented by 31-60, 61-90, and 91+ days past due. Customer count and arrearage balances are included only in the contract's oldest arrears bucket.

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**j. Arrearage balances, Residential and Small Commercial customers**

Customer Class	Sum of Arrears 31+ Days Past Due	Sum of Arrears 31-60 Days Past Due	Sum of Arrears 61-90 Days Past Due	Sum of Arrears 91+ Days Past Due
<b>Residential</b>	<b>\$ 597,727.05</b>	<b>\$ 91,317.11</b>	<b>\$ 59,146.36</b>	<b>\$ 447,263.58</b>
97819	\$ 1,067.11	\$ -	\$ -	\$ 1,067.11
97834	\$ 13,783.06	\$ 3,174.26	\$ 793.05	\$ 9,815.75
97837	\$ 711.54	\$ 355.31	\$ 356.23	\$ -
97840	\$ 192.65	\$ 9.62	\$ -	\$ 183.03
97870	\$ 8,892.82	\$ 3,353.58	\$ 3,136.97	\$ 2,402.27
97884	\$ 5,945.39	\$ 1,702.24	\$ 460.88	\$ 3,782.27
97901	\$ 9,404.20	\$ 233.42	\$ 2,728.67	\$ 6,442.11
97903	\$ 3,335.83	\$ 802.70	\$ 600.57	\$ 1,932.56
97904	\$ 1,179.87	\$ 101.16	\$ -	\$ 1,078.71
97905	\$ 4,470.83	\$ 108.05	\$ 2,111.43	\$ 2,251.35
97906	\$ 11,640.22	\$ 638.04	\$ 747.24	\$ 10,254.94
97907	\$ 38,281.31	\$ 2,225.43	\$ 3,107.24	\$ 32,948.64
97909	\$ 163.87	\$ 163.87	\$ -	\$ -
97910	\$ 5,909.64	\$ 624.87	\$ 528.55	\$ 4,756.22
97911	\$ 1,021.94	\$ 1,021.94	\$ -	\$ -
97913	\$ 72,047.25	\$ 12,244.71	\$ 10,976.26	\$ 48,826.28
97914	\$ 327,101.25	\$ 48,479.37	\$ 20,809.62	\$ 257,812.26
97918	\$ 92,308.80	\$ 15,809.07	\$ 12,789.65	\$ 63,710.08
97920	\$ 269.47	\$ 269.47	\$ -	\$ -
<b>Small General Commercial</b>	<b>\$ 14,094.01</b>	<b>\$ 4,241.48</b>	<b>\$ 1,457.47</b>	<b>\$ 8,395.06</b>
97834	\$ 1,814.53	\$ 227.55	\$ -	\$ 1,586.98
97870	\$ 76.66	\$ 30.89	\$ 45.77	\$ -
97884	\$ 10.10	\$ 10.10	\$ -	\$ -
97903	\$ 251.74	\$ -	\$ 251.74	\$ -
97905	\$ 1.88	\$ 1.88	\$ -	\$ -
97906	\$ 18.89	\$ 18.89	\$ -	\$ -
97907	\$ 13.80	\$ 3.07	\$ 10.73	\$ -
97908	\$ 72.26	\$ 72.26	\$ -	\$ -
97910	\$ 183.93	\$ 1.67	\$ 115.78	\$ 66.48
97911	\$ 0.06	\$ 0.06	\$ -	\$ -
97913	\$ 2,631.90	\$ 278.72	\$ 110.62	\$ 2,242.56
97914	\$ 7,773.63	\$ 2,969.07	\$ 739.55	\$ 4,065.01
97918	\$ 1,244.63	\$ 627.32	\$ 183.28	\$ 434.03
<b>Grand Total</b>	<b>\$ 611,821.06</b>	<b>\$ 95,558.59</b>	<b>\$ 60,603.83</b>	<b>\$ 455,658.64</b>

Arrearage balances and customer counts are by contract (service agreement) and segmented by 31-60, 61-90, and 91+ days past due. Customer count and arrearage balances are included only in the contract's oldest arrears bucket.

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**j. Average arrearages for Residential and Small Commercial customers**

Customer Class	Average of Arrears 31+ Days Past Due	Average of Arrears 31-60 Days Past Due	Average of Arrears 61-90 Days Past Due	Average of Arrears 91+ Days Past Due
<b>Residential</b>	<b>\$ 424.22</b>	<b>\$ 137.11</b>	<b>\$ 301.77</b>	<b>\$ 817.67</b>
97819	\$ 1,067.11	\$ -	\$ -	\$ 1,067.11
97834	\$ 405.38	\$ 144.28	\$ 264.35	\$ 1,090.64
97837	\$ 237.18	\$ 355.31	\$ 178.12	\$ -
97840	\$ 96.33	\$ 9.62	\$ -	\$ 183.03
97870	\$ 269.48	\$ 197.27	\$ 313.70	\$ 400.38
97884	\$ 312.92	\$ 113.48	\$ 230.44	\$ 1,891.14
97901	\$ 522.46	\$ 77.81	\$ 303.19	\$ 1,073.69
97903	\$ 370.65	\$ 200.68	\$ 300.29	\$ 644.19
97904	\$ 589.94	\$ 101.16	\$ -	\$ 1,078.71
97905	\$ 171.96	\$ 36.02	\$ 140.76	\$ 281.42
97906	\$ 1,293.36	\$ 159.51	\$ 373.62	\$ 3,418.31
97907	\$ 890.26	\$ 130.91	\$ 345.25	\$ 1,938.16
97909	\$ 163.87	\$ 163.87	\$ -	\$ -
97910	\$ 311.03	\$ 104.15	\$ 264.28	\$ 432.38
97911	\$ 510.97	\$ 510.97	\$ -	\$ -
97913	\$ 365.72	\$ 145.77	\$ 392.01	\$ 574.43
97914	\$ 419.90	\$ 127.24	\$ 285.06	\$ 793.27
97918	\$ 439.57	\$ 154.99	\$ 327.94	\$ 923.33
97920	\$ 134.74	\$ 134.74	\$ -	\$ -
<b>Small General Commercial</b>	<b>\$ 117.45</b>	<b>\$ 59.74</b>	<b>\$ 91.09</b>	<b>\$ 254.40</b>
97834	\$ 362.91	\$ 113.78	\$ -	\$ 528.99
97870	\$ 19.17	\$ 10.30	\$ 45.77	\$ -
97884	\$ 3.37	\$ 3.37	\$ -	\$ -
97903	\$ 125.87	\$ -	\$ 125.87	\$ -
97905	\$ 0.94	\$ 0.94	\$ -	\$ -
97906	\$ 18.89	\$ 18.89	\$ -	\$ -
97907	\$ 3.45	\$ 1.02	\$ 10.73	\$ -
97908	\$ 18.07	\$ 18.07	\$ -	\$ -
97910	\$ 30.66	\$ 0.84	\$ 38.59	\$ 66.48
97911	\$ 0.06	\$ 0.06	\$ -	\$ -
97913	\$ 219.33	\$ 69.68	\$ 110.62	\$ 320.37
97914	\$ 134.03	\$ 82.47	\$ 147.91	\$ 239.12
97918	\$ 69.15	\$ 62.73	\$ 61.09	\$ 86.81
<b>Grand Total</b>	<b>\$ 400.14</b>	<b>\$ 129.66</b>	<b>\$ 285.87</b>	<b>\$ 785.62</b>

Arrearage balances and customer counts are by contract (service agreement) and segmented by 31-60, 61-90, and 91+ days past due. Customer count and arrearage balances are included only in the contract's oldest arrears bucket.

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L. Non-Pay Service Disconnects, by customer class

Disconnects					
Zip Code	Irrigation	Large General Commercial	Residential	Small General Commercial	Grand Total
97834	-	-	-	1	1
97840	-	-	1	-	1
97870	-	-	1	-	1
97901	-	-	2	-	2
97907	-	-	2	-	2
97909	2	-	-	-	2
97910	-	-	1	-	1
97913	2	-	6	-	8
97914	9	1	29	3	42
97918	4	1	4	-	9
<b>Grand Total</b>	<b>17</b>	<b>2</b>	<b>46</b>	<b>4</b>	<b>69</b>

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m. Service Reconnects, by customer class

Zip Code	Irrigation		Large General Commercial		Residential		Small General Commercial		All Customer Classes	
	Count of Reconnected in 0-1 days	Count of Reconnected in 2-7 days	Count of Reconnected in 0-1 days	Count of Reconnected in 2-7 days	Count of Reconnected in 0-1 days	Count of Reconnected in 2-7 days	Count of Reconnected in 0-1 days	Count of Reconnected in 2-7 days	Grand Total of Reconnected in 0-1 days	Grand Total of Reconnected in 2-7 days
97834	-	-	-	-	-	-	-	-	-	-
97870	-	-	-	-	-	-	-	-	-	-
97901	-	-	-	-	1	-	-	-	1	-
97907	-	-	-	-	1	-	-	-	1	-
97909	2	-	-	-	-	-	-	-	2	-
97913	-	-	-	-	5	-	-	-	5	-
97914	-	3	1	-	23	2	1	-	25	5
97918	2	-	1	-	4	-	-	-	7	-
<b>Grand Total</b>	<b>4</b>	<b>3</b>	<b>2</b>	<b>-</b>	<b>34</b>	<b>3</b>	<b>2</b>	<b>-</b>	<b>42</b>	<b>6</b>