



e-FILING REPORT COVER SHEET

COMPANY NAME: Idaho Power Comapny

DOES REPORT CONTAIN CONFIDENTIAL INFORMATION?  No  Yes If yes, submit a redacted public version (or a cover letter) by email. Submit the confidential information as directed in OAR 860-001-0070 or the terms of an applicable protective order.

Select report type:  RE (Electric)  RG (Gas)  RW (Water)  RT (Telecommunications)  
 RO (Other, for example, industry safety information)

Did you previously file a similar report?  No  Yes, report docket number: 187

Report is required by:  OAR  
 Statute  
 Order 20-401

Note: A one-time submission required by an order is a compliance filing and not a report (file compliance in the applicable docket)

Other  
(For example, federal regulations, or requested by Staff)

Is this report associated with a specific docket/case?  No  Yes, docket number: UM2114

List Key Words for this report. We use these to improve search results.

Monthly Credit and Collections Data

Send the completed Cover Sheet and the Report in an email addressed to [PUC.FilingCenter@puc.oregon.gov](mailto:PUC.FilingCenter@puc.oregon.gov)

Send confidential information, voluminous reports, or energy utility Results of Operations Reports to PUC Filing Center, PO Box 1088, Salem, OR 97308-1088 or by delivery service to 201 High Street SE Suite 100, Salem, OR 97301.



**CONNIE ASCHENBRENNER**  
Rate Design Senior Manager  
[caschenbrenner@idahopower.com](mailto:caschenbrenner@idahopower.com)

October 20, 2023

**VIA ELECTRONIC FILING**

[PUC.FilingCenter@puc.oregon.gov](mailto:PUC.FilingCenter@puc.oregon.gov)

Re: RE 187 – Idaho Power Company’s Monthly Credit and Collections Data for September 2023

Attention Filing Center:

Pursuant to Order No. 20-401 issued in UM 2114, Idaho Power Company (“Idaho Power” or “Company”) transmits for electronic filing its Monthly Credit and Collections Data for September 2023.

If you have any questions, please do not hesitate to contact me or Regulatory Analyst, Riley Maloney at (208) 388-5418.

Very truly yours,

A handwritten signature in blue ink that reads "Connie Aschenbrenner".

Connie Aschenbrenner

CA:sg  
Enclosure

**Idaho Power Company  
COVID-19 Monthly Report  
September 2023**

**a. Number of customers, by customer class**

Zip Code	Industrial	Irrigation	Large General Commercial	Residential	Small General Commercial	Grand Total
97720	-	-	-	-	2	2
97814	-	-	-	4	2	6
97819	-	15	-	21	6	42
97834	-	34	31	651	103	819
97837	-	30	1	62	17	110
97840	-	-	2	112	16	130
97844	-	1	-	-	-	1
97870	-	21	20	425	66	532
97884	-	23	9	159	48	239
97901	-	115	21	351	69	556
97902	-	1	1	29	6	37
97903	-	44	1	76	28	149
97904	-	21	3	110	48	182
97905	1	20	6	90	46	163
97906	-	57	7	136	43	243
97907	-	17	35	372	121	545
97908	-	56	2	59	39	156
97909	-	88	-	47	23	158
97910	-	71	18	379	88	556
97911	-	1	7	90	28	126
97913	-	456	151	2,184	352	3,143
97914	4	658	514	6,777	1,093	9,046
97917	-	1	-	1	1	3
97918	1	549	112	1,905	416	2,983
97920	-	27	2	33	9	71
97934	-	-	-	-	1	1
97980	-	-	-	-	1	1
<b>Grand Total</b>	<b>6</b>	<b>2,306</b>	<b>943</b>	<b>14,073</b>	<b>2,672</b>	<b>20,000</b>

Customer count is the count of active contracts (service agreements).

**Idaho Power Company  
COVID-19 Monthly Report  
September 2023**

**b. Number of customers assessed a late payment fee, by customer class**

Zip Code	Industrial		Irrigation		Large General Commercial		Residential		Small General Commercial		Total Count	Total Sum of Amount
	Count	Sum of Amount	Count	Sum of Amount	Count	Sum of Amount	Count	Sum of Amount	Count	Sum of Amount		
97720	-	\$ -	-	\$ -	-	\$ -	-	\$ -	-	\$ -	-	\$ -
97814	-	\$ -	-	\$ -	-	\$ -	-	\$ -	-	\$ -	-	\$ -
97819	-	\$ -	-	\$ -	-	\$ -	-	\$ -	-	\$ -	-	\$ -
97834	-	\$ -	2	\$ 6.40	7	\$ 67.65	5	\$ 9.94	10	\$ 14.70	24	\$ 98.69
97837	-	\$ -	3	\$ 18.56	1	\$ 1.68	1	\$ 3.67	2	\$ 1.81	7	\$ 25.72
97840	-	\$ -	-	\$ -	-	\$ -	-	\$ -	1	\$ 0.23	1	\$ 0.23
97844	-	\$ -	-	\$ -	-	\$ -	-	\$ -	-	\$ -	-	\$ -
97870	-	\$ -	3	\$ 2.53	3	\$ 6.03	-	\$ -	10	\$ 5.33	16	\$ 19.66
97884	-	\$ -	3	\$ 3.84	1	\$ 0.07	2	\$ 1.39	12	\$ 9.80	18	\$ 15.10
97901	-	\$ -	6	\$ 15.02	2	\$ 6.92	1	\$ 2.66	13	\$ 7.74	22	\$ 32.34
97902	-	\$ -	-	\$ -	-	\$ -	-	\$ -	-	\$ -	-	\$ -
97903	-	\$ -	1	\$ 0.54	-	\$ -	-	\$ -	3	\$ 5.19	4	\$ 5.73
97904	-	\$ -	4	\$ 32.63	-	\$ -	1	\$ 2.65	2	\$ 0.13	7	\$ 35.41
97905	-	\$ -	4	\$ 30.67	-	\$ -	2	\$ 3.13	5	\$ 2.60	11	\$ 36.40
97906	-	\$ -	13	\$ 85.11	-	\$ -	1	\$ 0.08	2	\$ 0.86	16	\$ 86.05
97907	-	\$ -	2	\$ 0.30	1	\$ 0.02	4	\$ 13.90	12	\$ 8.21	19	\$ 22.43
97908	-	\$ -	2	\$ 0.20	-	\$ -	-	\$ -	2	\$ 0.28	4	\$ 0.48
97909	-	\$ -	3	\$ 20.77	-	\$ -	-	\$ -	2	\$ 1.36	5	\$ 22.13
97910	-	\$ -	5	\$ 20.87	4	\$ 31.57	-	\$ -	16	\$ 12.09	25	\$ 64.53
97911	-	\$ -	1	\$ 22.81	1	\$ 0.02	1	\$ 3.52	6	\$ 2.78	9	\$ 29.13
97913	-	\$ -	46	\$ 502.35	11	\$ 70.58	18	\$ 72.31	36	\$ 38.09	111	\$ 683.33
97914	1	\$ 5,580.34	95	\$ 658.85	54	\$ 379.76	73	\$ 285.81	102	\$ 118.78	325	\$ 7,023.54
97917	-	\$ -	-	\$ -	-	\$ -	-	\$ -	-	\$ -	-	\$ -
97918	-	\$ -	120	\$ 1,172.38	17	\$ 110.04	16	\$ 61.81	58	\$ 33.99	211	\$ 1,378.22
97920	-	\$ -	1	\$ 1.47	-	\$ -	-	\$ -	-	\$ -	1	\$ 1.47
97934	-	\$ -	-	\$ -	-	\$ -	-	\$ -	-	\$ -	-	\$ -
97980	-	\$ -	-	\$ -	-	\$ -	-	\$ -	-	\$ -	-	\$ -
<b>Grand Total</b>	<b>1</b>	<b>\$ 5,580.34</b>	<b>314</b>	<b>\$ 2,595.30</b>	<b>102</b>	<b>\$ 674.34</b>	<b>125</b>	<b>\$ 466.64</b>	<b>294</b>	<b>\$ 263.97</b>	<b>836</b>	<b>\$ 9,580.59</b>

Amount is the dollar amount of assessed late payment fees by contracts (service agreements). Count is the count of unique contracts (service agreements) assessed a late payment fee during the period.

Idaho Power Company  
 COVID-19 Monthly Report  
 September 2023

c. Customers enrolled in a current Time Payment Agreement, by customer class

Zip Code	Large General Commercial	Residential	Small General Commercial	Grand Total
97834	-	13	-	13
97840	-	1	-	1
97870	-	15	1	16
97884	-	4	-	4
97901	-	11	-	11
97903	-	4	-	4
97904	-	1	-	1
97905	-	4	1	5
97906	-	5	-	5
97907	2	19	2	23
97910	-	6	-	6
97913	3	150	3	156
97914	6	446	9	461
97918	1	124	1	126
<b>Grand Total</b>	<b>12</b>	<b>803</b>	<b>17</b>	<b>832</b>

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**d. Number of customers enrolling in a new Time Payment Agreement, by customer class**

Zip Code	Large General Commercial	Residential	Small General Commercial	Grand Total
97834	-	7	-	7
97840	-	1	-	1
97870	-	7	-	7
97884	-	1	-	1
97901	1	8	-	9
97903	-	2	-	2
97905	-	1	-	1
97906	-	5	-	5
97907	-	5	1	6
97910	-	3	-	3
97911	-	1	-	1
97913	4	63	5	72
97914	6	202	8	216
97918	2	47	2	51
<b>Grand Total</b>	<b>13</b>	<b>353</b>	<b>16</b>	<b>382</b>

Count is the count of unique contracts (service agreements) enrolled in a Time Payment Agreement during the period.

**Idaho Power Company  
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September 2023**

**h. The number of customers taking service at the beginning of the period under existing medical payment arrangements**

<b>Zip Code</b>	<b>Residential</b>	<b>Grand Total</b>
97913	1	1
97914	2	2
<b>Grand Total</b>	<b>3</b>	<b>3</b>

**Idaho Power Company  
COVID-19 Monthly Report  
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i. The number of customers enrolling in new medical payment arrangements during the period

<b>Zip Code</b>	<b>Residential</b>	<b>Grand Total</b>
97913	1	1
97914	5	5
<b>Grand Total</b>	<b>6</b>	<b>6</b>



**Idaho Power Company  
COVID-19 Monthly Report  
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**j. Number of Residential and Small Commercial customers with arrearage balances**

<b>Customer Class</b>	<b>Total Count of Arrears 31+ Days Past Due</b>
Residential	<b>1,219</b>
Small General Commercial	<b>91</b>
<b>Grand Total</b>	<b>1,310</b>

**Idaho Power Company  
COVID-19 Monthly Report  
September 2023**

**j. Number of Residential and Small Commercial customers with arrearage balances**

Customer Class	Count of Arrears 31+ Days Past Due	Count of Arrears 31-60 Days Past Due	Count of Arrears 61-90 Days Past Due	Count of Arrears 91+ Days Past Due
<b>Residential</b>	<b>1,219</b>	<b>404</b>	<b>271</b>	<b>544</b>
97920	1	1	-	-
97918	238	115	47	76
97914	601	141	167	293
97913	188	63	35	90
97911	1	-	1	-
97910	14	3	1	10
97909	1	1	-	-
97907	59	28	6	25
97906	7	3	1	3
97905	12	2	5	5
97904	4	3	-	1
97903	9	5	2	2
97902	1	1	-	-
97901	14	8	-	6
97884	7	2	1	4
97870	24	9	1	14
97840	5	3	-	2
97837	3	-	2	1
97834	30	16	2	12
<b>Small General Commercial</b>	<b>91</b>	<b>49</b>	<b>21</b>	<b>21</b>
97918	26	17	2	7
97914	17	6	7	4
97913	7	3	2	2
97910	4	3	-	1
97909	1	1	-	-
97907	7	1	3	3
97906	1	-	-	1
97905	2	-	2	-
97903	3	3	-	-
97884	8	7	1	-
97870	7	4	1	2
97840	1	1	-	-
97837	2	1	1	-
97834	5	2	2	1
<b>Grand Total</b>	<b>1,310</b>	<b>453</b>	<b>292</b>	<b>565</b>

Arrearage balances and customer counts are by contract (service agreement) and segmented by 31-60, 61-90, and 91+ days past due. Customer count and arrearage balances are included only in the contract's oldest arrears bucket.

**Idaho Power Company  
COVID-19 Monthly Report  
September 2023**

**j. Arrearage balances, Residential and Small Commercial customers**

Customer Class	Sum of Arrears 31+ Days Past Due	Sum of Arrears 31-60 Days Past Due	Sum of Arrears 61-90 Days Past Due	Sum of Arrears 91+ Days Past Due
<b>Residential</b>	<b>\$ 445,852.56</b>	<b>\$ 39,926.20</b>	<b>\$ 43,307.61</b>	<b>\$ 362,618.75</b>
97914	\$ 220,605.43	\$ 12,635.33	\$ 23,102.76	\$ 184,867.34
97910	\$ 8,280.21	\$ 380.05	\$ 11.02	\$ 7,889.14
97918	\$ 83,622.13	\$ 12,900.45	\$ 9,660.22	\$ 61,061.46
97913	\$ 71,356.98	\$ 5,252.34	\$ 7,216.05	\$ 58,888.59
97884	\$ 709.51	\$ 171.82	\$ 84.56	\$ 453.13
97870	\$ 7,364.16	\$ 1,050.70	\$ 151.90	\$ 6,161.56
97906	\$ 2,475.56	\$ 522.26	\$ 83.68	\$ 1,869.62
97907	\$ 18,716.11	\$ 3,418.24	\$ 1,547.82	\$ 13,750.05
97901	\$ 9,313.85	\$ 1,034.54	\$ -	\$ 8,279.31
97834	\$ 14,931.75	\$ 1,376.45	\$ 165.32	\$ 13,389.98
97903	\$ 1,299.33	\$ 112.57	\$ 333.65	\$ 853.11
97904	\$ 462.57	\$ 116.01	\$ -	\$ 346.56
97840	\$ 232.25	\$ 144.69	\$ -	\$ 87.56
97837	\$ 587.47	\$ -	\$ 535.04	\$ 52.43
97905	\$ 5,211.49	\$ 142.96	\$ 399.62	\$ 4,668.91
97902	\$ 85.87	\$ 85.87	\$ -	\$ -
97911	\$ 15.97	\$ -	\$ 15.97	\$ -
97920	\$ 45.11	\$ 45.11	\$ -	\$ -
97909	\$ 536.81	\$ 536.81	\$ -	\$ -
<b>Small General Commercial</b>	<b>\$ 8,016.20</b>	<b>\$ 2,260.27</b>	<b>\$ 1,864.74</b>	<b>\$ 3,891.19</b>
97914	\$ 1,634.39	\$ 241.56	\$ 586.94	\$ 805.89
97910	\$ 117.14	\$ 87.83	\$ -	\$ 29.31
97918	\$ 2,437.40	\$ 1,036.09	\$ 373.34	\$ 1,027.97
97913	\$ 632.54	\$ 155.23	\$ 122.82	\$ 354.49
97884	\$ 180.24	\$ 160.27	\$ 19.97	\$ -
97870	\$ 488.58	\$ 151.83	\$ 66.55	\$ 270.20
97906	\$ 53.14	\$ -	\$ -	\$ 53.14
97907	\$ 1,681.65	\$ 1.32	\$ 385.31	\$ 1,295.02
97834	\$ 255.22	\$ 139.29	\$ 60.76	\$ 55.17
97903	\$ 126.27	\$ 126.27	\$ -	\$ -
97840	\$ 22.71	\$ 22.71	\$ -	\$ -
97837	\$ 180.35	\$ 11.58	\$ 168.77	\$ -
97905	\$ 80.28	\$ -	\$ 80.28	\$ -
97909	\$ 126.29	\$ 126.29	\$ -	\$ -
<b>Grand Total</b>	<b>\$ 453,868.76</b>	<b>\$ 42,186.47</b>	<b>\$ 45,172.35</b>	<b>\$ 366,509.94</b>

Arrearage balances and customer counts are by contract (service agreement) and segmented by 31-60, 61-90, and 91+ days past due. Customer count and arrearage balances are included only in the contract's oldest arrears bucket.

**Idaho Power Company  
COVID-19 Monthly Report  
September 2023**

**j. Average arrearages for Residential and Small Commercial customers**

Customer Class	Average of Arrears 31+ Days Past Due	Average of Arrears 31-60 Days Past Due	Average of Arrears 61-90 Days Past Due	Average of Arrears 91+ Days Past Due
<b>Residential</b>	<b>\$ 365.75</b>	<b>\$ 98.83</b>	<b>\$ 159.81</b>	<b>\$ 666.58</b>
97914	\$ 367.06	\$ 89.61	\$ 138.34	\$ 630.95
97910	\$ 591.44	\$ 126.68	\$ 11.02	\$ 788.91
97918	\$ 351.35	\$ 112.18	\$ 205.54	\$ 803.44
97913	\$ 379.56	\$ 83.37	\$ 206.17	\$ 654.32
97884	\$ 101.36	\$ 85.91	\$ 84.56	\$ 113.28
97870	\$ 306.84	\$ 116.74	\$ 151.90	\$ 440.11
97906	\$ 353.65	\$ 174.09	\$ 83.68	\$ 623.21
97907	\$ 317.22	\$ 122.08	\$ 257.97	\$ 550.00
97901	\$ 665.28	\$ 129.32	\$ -	\$ 1,379.89
97834	\$ 497.73	\$ 86.03	\$ 82.66	\$ 1,115.83
97903	\$ 144.37	\$ 22.51	\$ 166.83	\$ 426.56
97904	\$ 115.64	\$ 38.67	\$ -	\$ 346.56
97840	\$ 46.45	\$ 48.23	\$ -	\$ 43.78
97837	\$ 195.82	\$ -	\$ 267.52	\$ 52.43
97905	\$ 434.29	\$ 71.48	\$ 79.92	\$ 933.78
97902	\$ 85.87	\$ 85.87	\$ -	\$ -
97911	\$ 15.97	\$ -	\$ 15.97	\$ -
97920	\$ 45.11	\$ 45.11	\$ -	\$ -
97909	\$ 536.81	\$ 536.81	\$ -	\$ -
<b>Small General Commercial</b>	<b>\$ 88.09</b>	<b>\$ 46.13</b>	<b>\$ 88.80</b>	<b>\$ 185.29</b>
97914	\$ 96.14	\$ 40.26	\$ 83.85	\$ 201.47
97910	\$ 29.29	\$ 29.28	\$ -	\$ 29.31
97918	\$ 93.75	\$ 60.95	\$ 186.67	\$ 146.85
97913	\$ 90.36	\$ 51.74	\$ 61.41	\$ 177.25
97884	\$ 22.53	\$ 22.90	\$ 19.97	\$ -
97870	\$ 69.80	\$ 37.96	\$ 66.55	\$ 135.10
97906	\$ 53.14	\$ -	\$ -	\$ 53.14
97907	\$ 240.24	\$ 1.32	\$ 128.44	\$ 431.67
97834	\$ 51.04	\$ 69.65	\$ 30.38	\$ 55.17
97903	\$ 42.09	\$ 42.09	\$ -	\$ -
97840	\$ 22.71	\$ 22.71	\$ -	\$ -
97837	\$ 90.18	\$ 11.58	\$ 168.77	\$ -
97905	\$ 40.14	\$ -	\$ 40.14	\$ -
97909	\$ 126.29	\$ 126.29	\$ -	\$ -
<b>Grand Total</b>	<b>\$ 346.46</b>	<b>\$ 93.13</b>	<b>\$ 154.70</b>	<b>\$ 648.69</b>

Arrearage balances and customer counts are by contract (service agreement) and segmented by 31-60, 61-90, and 91+ days past due. Customer count and arrearage balances are included only in the contract's oldest arrears bucket.

Idaho Power Company  
 COVID-19 Monthly Report  
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I. Non-Pay Service Disconnects, by customer class

Disconnects				
Zip Code	Large General Commercial	Residential	Small General Commercial	Grand Total
97834	-	1	-	1
97913	-	2	-	2
97914	1	15	-	16
97918	-	4	2	6
<b>Grand Total</b>	<b>1</b>	<b>22</b>	<b>2</b>	<b>25</b>

Idaho Power Company  
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m. Service Reconnects, by customer class

Zip Code	Large General Commercial		Residential		Small General Commercial		All Customer Classes	
	Count of Reconnected in 0-1 days	Count of Reconnected in 2-7 days	Count of Reconnected in 0-1 days	Count of Reconnected in 2-7 days	Count of Reconnected in 0-1 days	Count of Reconnected in 2-7 days	Grand Total of Reconnected in 0-1 days	Grand Total of Reconnected in 2-7 days
97834	-	-	-	1	-	-	-	1
97913	-	-	1	1	-	-	1	1
97914	-	1	7	5	-	-	7	6
97918	-	-	4	-	-	1	4	1
<b>Grand Total</b>	-	1	12	7	-	1	12	9

Idaho Power Company  
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a. Number of customers, by customer class

Zip Code	Industrial	Irrigation	Large General Commercial	Residential	Small General Commercial	Grand Total
97720	-	-	-	-	2	2
97814	-	-	-	4	2	6
97819	-	15	-	21	6	42
97834	-	34	31	651	103	819
97837	-	30	1	62	17	110
97840	-	-	2	112	16	130
97844	-	1	-	-	-	1
97870	-	21	20	425	66	532
97884	-	23	9	159	48	239
97901	-	115	21	351	69	556
97902	-	1	1	29	6	37
97903	-	44	1	76	28	149
97904	-	21	3	110	48	182
97905	1	20	6	90	46	163
97906	-	57	7	136	43	243
97907	-	17	35	372	121	545
97908	-	56	2	59	39	156
97909	-	88	-	47	23	158
97910	-	71	18	379	88	556
97911	-	1	7	90	28	126
97913	-	456	151	2,184	352	3,143
97914	4	658	514	6,777	1,093	9,046
97917	-	1	-	1	1	3
97918	1	549	112	1,905	416	2,983
97920	-	27	2	33	9	71
97934	-	-	-	-	1	1
97980	-	-	-	-	1	1
<b>Grand Total</b>	<b>6</b>	<b>2,306</b>	<b>943</b>	<b>14,073</b>	<b>2,672</b>	<b>20,000</b>

Customer count is the count of active contracts (service agreements).

**Idaho Power Company  
COVID-19 Monthly Report  
September 2023**

**b. Number of customers assessed a late payment fee, by customer class**

Zip Code	Industrial		Irrigation		Large General Commercial		Residential		Small General Commercial		Total Count	Total Sum of Amount
	Count	Sum of Amount	Count	Sum of Amount	Count	Sum of Amount	Count	Sum of Amount	Count	Sum of Amount		
97720	-	\$ -	-	\$ -	-	\$ -	-	\$ -	-	\$ -	-	\$ -
97814	-	\$ -	-	\$ -	-	\$ -	-	\$ -	-	\$ -	-	\$ -
97819	-	\$ -	-	\$ -	-	\$ -	-	\$ -	-	\$ -	-	\$ -
97834	-	\$ -	2	\$ 6.40	7	\$ 67.65	5	\$ 9.94	10	\$ 14.70	24	\$ 98.69
97837	-	\$ -	3	\$ 18.56	1	\$ 1.68	1	\$ 3.67	2	\$ 1.81	7	\$ 25.72
97840	-	\$ -	-	\$ -	-	\$ -	-	\$ -	1	\$ 0.23	1	\$ 0.23
97844	-	\$ -	-	\$ -	-	\$ -	-	\$ -	-	\$ -	-	\$ -
97870	-	\$ -	3	\$ 2.53	3	\$ 6.03	-	\$ -	10	\$ 5.33	16	\$ 19.66
97884	-	\$ -	3	\$ 3.84	1	\$ 0.07	2	\$ 1.39	12	\$ 9.80	18	\$ 15.10
97901	-	\$ -	6	\$ 15.02	2	\$ 6.92	1	\$ 2.66	13	\$ 7.74	22	\$ 32.34
97902	-	\$ -	-	\$ -	-	\$ -	-	\$ -	-	\$ -	-	\$ -
97903	-	\$ -	1	\$ 0.54	-	\$ -	-	\$ -	3	\$ 5.19	4	\$ 5.73
97904	-	\$ -	4	\$ 32.63	-	\$ -	1	\$ 2.65	2	\$ 0.13	7	\$ 35.41
97905	-	\$ -	4	\$ 30.67	-	\$ -	2	\$ 3.13	5	\$ 2.60	11	\$ 36.40
97906	-	\$ -	13	\$ 85.11	-	\$ -	1	\$ 0.08	2	\$ 0.86	16	\$ 86.05
97907	-	\$ -	2	\$ 0.30	1	\$ 0.02	4	\$ 13.90	12	\$ 8.21	19	\$ 22.43
97908	-	\$ -	2	\$ 0.20	-	\$ -	-	\$ -	2	\$ 0.28	4	\$ 0.48
97909	-	\$ -	3	\$ 20.77	-	\$ -	-	\$ -	2	\$ 1.36	5	\$ 22.13
97910	-	\$ -	5	\$ 20.87	4	\$ 31.57	-	\$ -	16	\$ 12.09	25	\$ 64.53
97911	-	\$ -	1	\$ 22.81	1	\$ 0.02	1	\$ 3.52	6	\$ 2.78	9	\$ 29.13
97913	-	\$ -	46	\$ 502.35	11	\$ 70.58	18	\$ 72.31	36	\$ 38.09	111	\$ 683.33
97914	1	\$ 5,580.34	95	\$ 658.85	54	\$ 379.76	73	\$ 285.81	102	\$ 118.78	325	\$ 7,023.54
97917	-	\$ -	-	\$ -	-	\$ -	-	\$ -	-	\$ -	-	\$ -
97918	-	\$ -	120	\$ 1,172.38	17	\$ 110.04	16	\$ 61.81	58	\$ 33.99	211	\$ 1,378.22
97920	-	\$ -	1	\$ 1.47	-	\$ -	-	\$ -	-	\$ -	1	\$ 1.47
97934	-	\$ -	-	\$ -	-	\$ -	-	\$ -	-	\$ -	-	\$ -
97980	-	\$ -	-	\$ -	-	\$ -	-	\$ -	-	\$ -	-	\$ -
<b>Grand Total</b>	<b>1</b>	<b>\$ 5,580.34</b>	<b>314</b>	<b>\$ 2,595.30</b>	<b>102</b>	<b>\$ 674.34</b>	<b>125</b>	<b>\$ 466.64</b>	<b>294</b>	<b>\$ 263.97</b>	<b>836</b>	<b>\$ 9,580.59</b>

Amount is the dollar amount of assessed late payment fees by contracts (service agreements). Count is the count of unique contracts (service agreements) assessed a late payment fee during the period.



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c. Customers enrolled in a current Time Payment Agreement, by customer class

Zip Code	Large General Commercial	Residential	Small General Commercial	Grand Total
97834	-	13	-	13
97840	-	1	-	1
97870	-	15	1	16
97884	-	4	-	4
97901	-	11	-	11
97903	-	4	-	4
97904	-	1	-	1
97905	-	4	1	5
97906	-	5	-	5
97907	2	19	2	23
97910	-	6	-	6
97913	3	150	3	156
97914	6	446	9	461
97918	1	124	1	126
<b>Grand Total</b>	<b>12</b>	<b>803</b>	<b>17</b>	<b>832</b>

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**d. Number of customers enrolling in a new Time Payment Agreement, by customer class**

Zip Code	Large General Commercial	Residential	Small General Commercial	Grand Total
97834	-	7	-	7
97840	-	1	-	1
97870	-	7	-	7
97884	-	1	-	1
97901	1	8	-	9
97903	-	2	-	2
97905	-	1	-	1
97906	-	5	-	5
97907	-	5	1	6
97910	-	3	-	3
97911	-	1	-	1
97913	4	63	5	72
97914	6	202	8	216
97918	2	47	2	51
<b>Grand Total</b>	<b>13</b>	<b>353</b>	<b>16</b>	<b>382</b>

Count is the count of unique contracts (service agreements) enrolled in a Time Payment Agreement during the period.

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**h. The number of customers taking service at the beginning of the period under existing medical payment arrangements**

<b>Zip Code</b>	<b>Residential</b>	<b>Grand Total</b>
97913	1	1
97914	2	2
<b>Grand Total</b>	<b>3</b>	<b>3</b>

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i. The number of customers enrolling in new medical payment arrangements during the period

<b>Zip Code</b>	<b>Residential</b>	<b>Grand Total</b>
97913	1	1
97914	5	5
<b>Grand Total</b>	<b>6</b>	<b>6</b>

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**j. Number of Residential and Small Commercial customers with arrearage balances**

<b>Customer Class</b>	<b>Total Count of Arrears 31+ Days Past Due</b>
Residential	<b>1,219</b>
Small General Commercial	<b>91</b>
<b>Grand Total</b>	<b>1,310</b>

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**j. Number of Residential and Small Commercial customers with arrearage balances**

Customer Class	Count of Arrears 31+ Days Past Due	Count of Arrears 31-60 Days Past Due	Count of Arrears 61-90 Days Past Due	Count of Arrears 91+ Days Past Due
<b>Residential</b>	<b>1,219</b>	<b>404</b>	<b>271</b>	<b>544</b>
97920	1	1	-	-
97918	238	115	47	76
97914	601	141	167	293
97913	188	63	35	90
97911	1	-	1	-
97910	14	3	1	10
97909	1	1	-	-
97907	59	28	6	25
97906	7	3	1	3
97905	12	2	5	5
97904	4	3	-	1
97903	9	5	2	2
97902	1	1	-	-
97901	14	8	-	6
97884	7	2	1	4
97870	24	9	1	14
97840	5	3	-	2
97837	3	-	2	1
97834	30	16	2	12
<b>Small General Commercial</b>	<b>91</b>	<b>49</b>	<b>21</b>	<b>21</b>
97918	26	17	2	7
97914	17	6	7	4
97913	7	3	2	2
97910	4	3	-	1
97909	1	1	-	-
97907	7	1	3	3
97906	1	-	-	1
97905	2	-	2	-
97903	3	3	-	-
97884	8	7	1	-
97870	7	4	1	2
97840	1	1	-	-
97837	2	1	1	-
97834	5	2	2	1
<b>Grand Total</b>	<b>1,310</b>	<b>453</b>	<b>292</b>	<b>565</b>

Arrearage balances and customer counts are by contract (service agreement) and segmented by 31-60, 61-90, and 91+ days past due. Customer count and arrearage balances are included only in the contract's oldest arrears bucket.

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**j. Arrearage balances, Residential and Small Commercial customers**

Customer Class	Sum of Arrears 31+ Days Past Due	Sum of Arrears 31-60 Days Past Due	Sum of Arrears 61-90 Days Past Due	Sum of Arrears 91+ Days Past Due
<b>Residential</b>	\$ <b>445,852.56</b>	\$ <b>39,926.20</b>	\$ <b>43,307.61</b>	\$ <b>362,618.75</b>
97914	\$ 220,605.43	\$ 12,635.33	\$ 23,102.76	\$ 184,867.34
97910	\$ 8,280.21	\$ 380.05	\$ 11.02	\$ 7,889.14
97918	\$ 83,622.13	\$ 12,900.45	\$ 9,660.22	\$ 61,061.46
97913	\$ 71,356.98	\$ 5,252.34	\$ 7,216.05	\$ 58,888.59
97884	\$ 709.51	\$ 171.82	\$ 84.56	\$ 453.13
97870	\$ 7,364.16	\$ 1,050.70	\$ 151.90	\$ 6,161.56
97906	\$ 2,475.56	\$ 522.26	\$ 83.68	\$ 1,869.62
97907	\$ 18,716.11	\$ 3,418.24	\$ 1,547.82	\$ 13,750.05
97901	\$ 9,313.85	\$ 1,034.54	\$ -	\$ 8,279.31
97834	\$ 14,931.75	\$ 1,376.45	\$ 165.32	\$ 13,389.98
97903	\$ 1,299.33	\$ 112.57	\$ 333.65	\$ 853.11
97904	\$ 462.57	\$ 116.01	\$ -	\$ 346.56
97840	\$ 232.25	\$ 144.69	\$ -	\$ 87.56
97837	\$ 587.47	\$ -	\$ 535.04	\$ 52.43
97905	\$ 5,211.49	\$ 142.96	\$ 399.62	\$ 4,668.91
97902	\$ 85.87	\$ 85.87	\$ -	\$ -
97911	\$ 15.97	\$ -	\$ 15.97	\$ -
97920	\$ 45.11	\$ 45.11	\$ -	\$ -
97909	\$ 536.81	\$ 536.81	\$ -	\$ -
<b>Small General Commercial</b>	\$ <b>8,016.20</b>	\$ <b>2,260.27</b>	\$ <b>1,864.74</b>	\$ <b>3,891.19</b>
97914	\$ 1,634.39	\$ 241.56	\$ 586.94	\$ 805.89
97910	\$ 117.14	\$ 87.83	\$ -	\$ 29.31
97918	\$ 2,437.40	\$ 1,036.09	\$ 373.34	\$ 1,027.97
97913	\$ 632.54	\$ 155.23	\$ 122.82	\$ 354.49
97884	\$ 180.24	\$ 160.27	\$ 19.97	\$ -
97870	\$ 488.58	\$ 151.83	\$ 66.55	\$ 270.20
97906	\$ 53.14	\$ -	\$ -	\$ 53.14
97907	\$ 1,681.65	\$ 1.32	\$ 385.31	\$ 1,295.02
97834	\$ 255.22	\$ 139.29	\$ 60.76	\$ 55.17
97903	\$ 126.27	\$ 126.27	\$ -	\$ -
97840	\$ 22.71	\$ 22.71	\$ -	\$ -
97837	\$ 180.35	\$ 11.58	\$ 168.77	\$ -
97905	\$ 80.28	\$ -	\$ 80.28	\$ -
97909	\$ 126.29	\$ 126.29	\$ -	\$ -
<b>Grand Total</b>	\$ <b>453,868.76</b>	\$ <b>42,186.47</b>	\$ <b>45,172.35</b>	\$ <b>366,509.94</b>

Arrearage balances and customer counts are by contract (service agreement) and segmented by 31-60, 61-90, and 91+ days past due. Customer count and arrearage balances are included only in the contract's oldest arrears bucket.

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**j. Average arrearages for Residential and Small Commercial customers**

Customer Class	Average of Arrears 31+ Days Past Due	Average of Arrears 31-60 Days Past Due	Average of Arrears 61-90 Days Past Due	Average of Arrears 91+ Days Past Due
<b>Residential</b>	<b>\$ 365.75</b>	<b>\$ 98.83</b>	<b>\$ 159.81</b>	<b>\$ 666.58</b>
97914	\$ 367.06	\$ 89.61	\$ 138.34	\$ 630.95
97910	\$ 591.44	\$ 126.68	\$ 11.02	\$ 788.91
97918	\$ 351.35	\$ 112.18	\$ 205.54	\$ 803.44
97913	\$ 379.56	\$ 83.37	\$ 206.17	\$ 654.32
97884	\$ 101.36	\$ 85.91	\$ 84.56	\$ 113.28
97870	\$ 306.84	\$ 116.74	\$ 151.90	\$ 440.11
97906	\$ 353.65	\$ 174.09	\$ 83.68	\$ 623.21
97907	\$ 317.22	\$ 122.08	\$ 257.97	\$ 550.00
97901	\$ 665.28	\$ 129.32	\$ -	\$ 1,379.89
97834	\$ 497.73	\$ 86.03	\$ 82.66	\$ 1,115.83
97903	\$ 144.37	\$ 22.51	\$ 166.83	\$ 426.56
97904	\$ 115.64	\$ 38.67	\$ -	\$ 346.56
97840	\$ 46.45	\$ 48.23	\$ -	\$ 43.78
97837	\$ 195.82	\$ -	\$ 267.52	\$ 52.43
97905	\$ 434.29	\$ 71.48	\$ 79.92	\$ 933.78
97902	\$ 85.87	\$ 85.87	\$ -	\$ -
97911	\$ 15.97	\$ -	\$ 15.97	\$ -
97920	\$ 45.11	\$ 45.11	\$ -	\$ -
97909	\$ 536.81	\$ 536.81	\$ -	\$ -
<b>Small General Commercial</b>	<b>\$ 88.09</b>	<b>\$ 46.13</b>	<b>\$ 88.80</b>	<b>\$ 185.29</b>
97914	\$ 96.14	\$ 40.26	\$ 83.85	\$ 201.47
97910	\$ 29.29	\$ 29.28	\$ -	\$ 29.31
97918	\$ 93.75	\$ 60.95	\$ 186.67	\$ 146.85
97913	\$ 90.36	\$ 51.74	\$ 61.41	\$ 177.25
97884	\$ 22.53	\$ 22.90	\$ 19.97	\$ -
97870	\$ 69.80	\$ 37.96	\$ 66.55	\$ 135.10
97906	\$ 53.14	\$ -	\$ -	\$ 53.14
97907	\$ 240.24	\$ 1.32	\$ 128.44	\$ 431.67
97834	\$ 51.04	\$ 69.65	\$ 30.38	\$ 55.17
97903	\$ 42.09	\$ 42.09	\$ -	\$ -
97840	\$ 22.71	\$ 22.71	\$ -	\$ -
97837	\$ 90.18	\$ 11.58	\$ 168.77	\$ -
97905	\$ 40.14	\$ -	\$ 40.14	\$ -
97909	\$ 126.29	\$ 126.29	\$ -	\$ -
<b>Grand Total</b>	<b>\$ 346.46</b>	<b>\$ 93.13</b>	<b>\$ 154.70</b>	<b>\$ 648.69</b>

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I. Non-Pay Service Disconnects, by customer class

Disconnects				
Zip Code	Large General Commercial	Residential	Small General Commercial	Grand Total
97834	-	1	-	1
97913	-	2	-	2
97914	1	15	-	16
97918	-	4	2	6
<b>Grand Total</b>	<b>1</b>	<b>22</b>	<b>2</b>	<b>25</b>

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m. Service Reconnects, by customer class

Zip Code	Large General Commercial		Residential		Small General Commercial		All Customer Classes	
	Count of Reconnected in 0-1 days	Count of Reconnected in 2-7 days	Count of Reconnected in 0-1 days	Count of Reconnected in 2-7 days	Count of Reconnected in 0-1 days	Count of Reconnected in 2-7 days	Grand Total of Reconnected in 0-1 days	Grand Total of Reconnected in 2-7 days
97834	-	-	-	1	-	-	-	1
97913	-	-	1	1	-	-	1	1
97914	-	1	7	5	-	-	7	6
97918	-	-	4	-	-	1	4	1
<b>Grand Total</b>	-	1	12	7	-	1	12	9