



e-FILING REPORT COVER SHEET

COMPANY NAME: Idaho Power Comapny

DOES REPORT CONTAIN CONFIDENTIAL INFORMATION?  No  Yes If yes, submit a redacted public version (or a cover letter) by email. Submit the confidential information as directed in OAR 860-001-0070 or the terms of an applicable protective order.

Select report type:  RE (Electric)  RG (Gas)  RW (Water)  RT (Telecommunications)  
 RO (Other, for example, industry safety information)

Did you previously file a similar report?  No  Yes, report docket number: 187

Report is required by:  OAR  
 Statute  
 Order 20-401

Note: A one-time submission required by an order is a compliance filing and not a report (file compliance in the applicable docket)

Other  
(For example, federal regulations, or requested by Staff)

Is this report associated with a specific docket/case?  No  Yes, docket number: UM2114

List Key Words for this report. We use these to improve search results.

Monthly Credit and Collections Data

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**CONNIE ASCHENBRENNER**  
Rate Design Senior Manager  
[caschenbrenner@idahopower.com](mailto:caschenbrenner@idahopower.com)

November 20, 2023

**VIA ELECTRONIC FILING**

[PUC.FilingCenter@puc.oregon.gov](mailto:PUC.FilingCenter@puc.oregon.gov)

Re: RE 187 – Idaho Power Company’s Monthly Credit and Collections Data for October 2023

Attention Filing Center:

Pursuant to Order No. 20-401 issued in UM 2114, Idaho Power Company (“Idaho Power” or “Company”) transmits for electronic filing its Monthly Credit and Collections Data for October 2023.

If you have any questions, please do not hesitate to contact me or Regulatory Analyst, Riley Maloney at (208) 388-5418.

Very truly yours,

A handwritten signature in blue ink that reads "Connie Aschenbrenner".

Connie Aschenbrenner

CA:sg  
Enclosure

**Idaho Power Company  
COVID-19 Monthly Report  
October 2023**

**a. Number of customers, by customer class**

| Zip Code           | Industrial | Irrigation   | Large General Commercial | Residential   | Small General Commercial | Grand Total   |
|--------------------|------------|--------------|--------------------------|---------------|--------------------------|---------------|
| 97720              | -          | -            | -                        | -             | 2                        | 2             |
| 97814              | -          | -            | -                        | 4             | 2                        | 6             |
| 97819              | -          | 15           | -                        | 21            | 6                        | 42            |
| 97834              | -          | 34           | 31                       | 649           | 103                      | 817           |
| 97837              | -          | 30           | 1                        | 63            | 17                       | 111           |
| 97840              | -          | -            | 2                        | 111           | 16                       | 129           |
| 97844              | -          | 1            | -                        | -             | -                        | 1             |
| 97870              | -          | 21           | 19                       | 425           | 67                       | 532           |
| 97884              | -          | 23           | 8                        | 160           | 49                       | 240           |
| 97901              | -          | 115          | 19                       | 351           | 71                       | 556           |
| 97902              | -          | 1            | 1                        | 29            | 6                        | 37            |
| 97903              | -          | 44           | 1                        | 76            | 28                       | 149           |
| 97904              | -          | 21           | 3                        | 110           | 48                       | 182           |
| 97905              | 1          | 20           | 6                        | 90            | 46                       | 163           |
| 97906              | -          | 56           | 7                        | 136           | 43                       | 242           |
| 97907              | -          | 17           | 36                       | 370           | 119                      | 542           |
| 97908              | -          | 56           | 2                        | 59            | 39                       | 156           |
| 97909              | -          | 88           | -                        | 47            | 23                       | 158           |
| 97910              | -          | 72           | 18                       | 379           | 88                       | 557           |
| 97911              | -          | 1            | 7                        | 90            | 28                       | 126           |
| 97913              | -          | 456          | 149                      | 2,183         | 352                      | 3,140         |
| 97914              | 4          | 658          | 517                      | 6,790         | 1,094                    | 9,063         |
| 97917              | -          | 1            | -                        | 1             | 1                        | 3             |
| 97918              | 1          | 548          | 113                      | 1,906         | 418                      | 2,986         |
| 97920              | -          | 27           | 2                        | 33            | 9                        | 71            |
| 97934              | -          | -            | -                        | -             | 1                        | 1             |
| 97980              | -          | -            | -                        | -             | 1                        | 1             |
| <b>Grand Total</b> | <b>6</b>   | <b>2,305</b> | <b>942</b>               | <b>14,083</b> | <b>2,677</b>             | <b>20,013</b> |

Customer count is the count of active contracts (service agreements).

**Idaho Power Company  
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**b. Number of customers assessed a late payment fee, by customer class**

| Zip Code           | Industrial |                 | Irrigation |                    | Large General Commercial |                  | Residential |                  | Small General Commercial |                  | Total Count | Total Sum of Amount |
|--------------------|------------|-----------------|------------|--------------------|--------------------------|------------------|-------------|------------------|--------------------------|------------------|-------------|---------------------|
|                    | Count      | Sum of Amount   | Count      | Sum of Amount      | Count                    | Sum of Amount    | Count       | Sum of Amount    | Count                    | Sum of Amount    |             |                     |
| 97720              | -          | \$ -            | -          | \$ -               | -                        | \$ -             | -           | \$ -             | -                        | \$ -             | -           | \$ -                |
| 97814              | -          | \$ -            | -          | \$ -               | -                        | \$ -             | -           | \$ -             | -                        | \$ -             | -           | \$ -                |
| 97819              | -          | \$ -            | -          | \$ -               | -                        | \$ -             | -           | \$ -             | -                        | \$ -             | -           | \$ -                |
| 97834              | -          | \$ -            | 2          | \$ 10.40           | 7                        | \$ 45.67         | 2           | \$ 24.68         | 23                       | \$ 22.15         | 34          | \$ 102.90           |
| 97837              | -          | \$ -            | 2          | \$ 3.44            | -                        | \$ -             | 2           | \$ 4.21          | 1                        | \$ 1.21          | 5           | \$ 8.86             |
| 97840              | -          | \$ -            | -          | \$ -               | -                        | \$ -             | -           | \$ -             | 4                        | \$ 4.01          | 4           | \$ 4.01             |
| 97844              | -          | \$ -            | -          | \$ -               | -                        | \$ -             | -           | \$ -             | -                        | \$ -             | -           | \$ -                |
| 97870              | -          | \$ -            | 4          | \$ 21.00           | 3                        | \$ 5.23          | 1           | \$ 8.04          | 12                       | \$ 6.42          | 20          | \$ 40.69            |
| 97884              | -          | \$ -            | 2          | \$ 0.03            | 1                        | \$ 3.35          | 3           | \$ 2.62          | 7                        | \$ 6.01          | 13          | \$ 12.01            |
| 97901              | -          | \$ -            | 3          | \$ 6.80            | 7                        | \$ 71.08         | 1           | \$ 0.08          | 6                        | \$ 1.94          | 17          | \$ 79.90            |
| 97902              | -          | \$ -            | -          | \$ -               | -                        | \$ -             | -           | \$ -             | 1                        | \$ 0.24          | 1           | \$ 0.24             |
| 97903              | -          | \$ -            | 2          | \$ 3.62            | -                        | \$ -             | -           | \$ -             | 5                        | \$ 5.02          | 7           | \$ 8.64             |
| 97904              | -          | \$ -            | -          | \$ -               | -                        | \$ -             | -           | \$ -             | 3                        | \$ 0.88          | 3           | \$ 0.88             |
| 97905              | -          | \$ -            | 3          | \$ 18.00           | -                        | \$ -             | 1           | \$ 0.86          | 6                        | \$ 2.67          | 10          | \$ 21.53            |
| 97906              | -          | \$ -            | 5          | \$ 12.15           | 1                        | \$ 5.08          | -           | \$ -             | 4                        | \$ 2.67          | 10          | \$ 19.90            |
| 97907              | -          | \$ -            | -          | \$ -               | 2                        | \$ 4.89          | 4           | \$ 12.03         | 9                        | \$ 4.35          | 15          | \$ 21.27            |
| 97908              | -          | \$ -            | -          | \$ -               | -                        | \$ -             | -           | \$ -             | 1                        | \$ 0.18          | 1           | \$ 0.18             |
| 97909              | -          | \$ -            | 1          | \$ 11.26           | -                        | \$ -             | -           | \$ -             | 5                        | \$ 3.42          | 6           | \$ 14.68            |
| 97910              | -          | \$ -            | 4          | \$ 42.33           | 2                        | \$ 36.01         | -           | \$ -             | 7                        | \$ 2.68          | 13          | \$ 81.02            |
| 97911              | -          | \$ -            | -          | \$ -               | 3                        | \$ 16.33         | -           | \$ -             | 3                        | \$ 0.69          | 6           | \$ 17.02            |
| 97913              | -          | \$ -            | 37         | \$ 316.08          | 7                        | \$ 57.85         | 14          | \$ 61.99         | 24                       | \$ 21.81         | 82          | \$ 457.73           |
| 97914              | 1          | \$ 55.80        | 71         | \$ 1,183.81        | 63                       | \$ 508.73        | 41          | \$ 213.73        | 117                      | \$ 111.47        | 293         | \$ 2,073.54         |
| 97917              | -          | \$ -            | -          | \$ -               | -                        | \$ -             | -           | \$ -             | -                        | \$ -             | -           | \$ -                |
| 97918              | -          | \$ -            | 36         | \$ 141.93          | 6                        | \$ 48.08         | 15          | \$ 57.40         | 40                       | \$ 41.91         | 97          | \$ 289.32           |
| 97920              | -          | \$ -            | 3          | \$ 2.52            | -                        | \$ -             | -           | \$ -             | -                        | \$ -             | 3           | \$ 2.52             |
| 97934              | -          | \$ -            | -          | \$ -               | -                        | \$ -             | -           | \$ -             | 1                        | \$ 0.14          | 1           | \$ 0.14             |
| 97980              | -          | \$ -            | -          | \$ -               | -                        | \$ -             | -           | \$ -             | -                        | \$ -             | -           | \$ -                |
| <b>Grand Total</b> | <b>1</b>   | <b>\$ 55.80</b> | <b>175</b> | <b>\$ 1,773.37</b> | <b>102</b>               | <b>\$ 802.30</b> | <b>84</b>   | <b>\$ 385.64</b> | <b>279</b>               | <b>\$ 239.87</b> | <b>641</b>  | <b>\$ 3,256.98</b>  |

Amount is the dollar amount of assessed late payment fees by contracts (service agreements). Count is the count of unique contracts (service agreements) assessed a late payment fee during the period.

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**c. Customers enrolled in a current Time Payment Agreement, by customer class**

| Zip Code           | Large General Commercial | Residential | Small General Commercial | Grand Total |
|--------------------|--------------------------|-------------|--------------------------|-------------|
| 97834              | -                        | 12          | -                        | 12          |
| 97840              | -                        | 2           | -                        | 2           |
| 97870              | -                        | 16          | -                        | 16          |
| 97884              | -                        | 3           | -                        | 3           |
| 97901              | -                        | 15          | -                        | 15          |
| 97903              | -                        | 3           | -                        | 3           |
| 97904              | -                        | 1           | -                        | 1           |
| 97905              | -                        | 3           | 1                        | 4           |
| 97906              | -                        | 4           | -                        | 4           |
| 97907              | -                        | 19          | 1                        | 20          |
| 97910              | 1                        | 4           | -                        | 5           |
| 97913              | 3                        | 138         | 2                        | 143         |
| 97914              | 8                        | 446         | 9                        | 463         |
| 97918              | 3                        | 112         | 3                        | 118         |
| <b>Grand Total</b> | <b>15</b>                | <b>778</b>  | <b>16</b>                | <b>809</b>  |

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**d. Number of customers enrolling in a new Time Payment Agreement, by customer class**

| Zip Code           | Irrigation | Large General Commercial | Residential | Small General Commercial | Grand Total |
|--------------------|------------|--------------------------|-------------|--------------------------|-------------|
| 97834              | -          | -                        | 6           | -                        | 6           |
| 97840              | -          | -                        | 2           | -                        | 2           |
| 97870              | -          | -                        | 11          | -                        | 11          |
| 97901              | -          | -                        | 7           | -                        | 7           |
| 97903              | -          | -                        | 2           | -                        | 2           |
| 97906              | -          | -                        | 1           | -                        | 1           |
| 97907              | -          | -                        | 12          | -                        | 12          |
| 97910              | -          | 1                        | 3           | 1                        | 5           |
| 97911              | -          | -                        | 1           | -                        | 1           |
| 97913              | -          | 2                        | 66          | 1                        | 69          |
| 97914              | -          | 9                        | 250         | 9                        | 268         |
| 97918              | 1          | 3                        | 41          | 4                        | 49          |
| <b>Grand Total</b> | <b>1</b>   | <b>15</b>                | <b>402</b>  | <b>15</b>                | <b>433</b>  |

Count is the count of unique contracts (service agreements) enrolled in a Time Payment Agreement during the period.

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**h. The number of customers taking service at the beginning of the period under existing medical payment arrangements**

| <b>Zip Code</b>    | <b>Residential</b> | <b>Grand Total</b> |
|--------------------|--------------------|--------------------|
| 97913              | 2                  | 2                  |
| 97914              | 6                  | 6                  |
| <b>Grand Total</b> | <b>8</b>           | <b>8</b>           |

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i. The number of customers enrolling in new medical payment arrangements during the period

| <b>Zip Code</b>    | <b>Residential</b> | <b>Grand Total</b> |
|--------------------|--------------------|--------------------|
| 97913              | 1                  | 1                  |
| <b>Grand Total</b> | <b>1</b>           | <b>1</b>           |



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**j. Number of Residential and Small Commercial customers with arrearage balances**

| <b>Customer Class</b>    | <b>Total Count of Arrears<br/>31+ Days Past Due</b> |
|--------------------------|---|
| Residential              | <b>1,241</b>  |
| Small General Commercial | <b>85</b>   |
| <b>Grand Total</b>       | <b>1,326</b>  |

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**j. Number of Residential and Small Commercial customers with arrearage balances**

| Customer Class                  | Count of Arrears<br>31+ Days Past Due | Count of Arrears<br>31-60 Days Past Due | Count of Arrears<br>61-90 Days Past Due | Count of Arrears<br>91+ Days Past Due |
|---------------------------------|---------------------------------------|---|---|---------------------------------------|
| <b>Residential</b>              | <b>1,241</b>                          | <b>507</b>                              | <b>258</b>                              | <b>476</b>                            |
| 97918                           | 224                                   | 108                                     | 47                                      | 69                                    |
| 97914                           | 637                                   | 245                                     | 127                                     | 265                                   |
| 97913                           | 195                                   | 80                                      | 40                                      | 75                                    |
| 97911                           | 2                                     | -                                       | 2                                       | -                                     |
| 97910                           | 11                                    | 1                                       | 2                                       | 8                                     |
| 97909                           | 2                                     | 2                                       | -                                       | -                                     |
| 97907                           | 55                                    | 18                                      | 18                                      | 19                                    |
| 97906                           | 6                                     | 3                                       | -                                       | 3                                     |
| 97905                           | 10                                    | 3                                       | 1                                       | 6                                     |
| 97904                           | 1                                     | 1                                       | -                                       | -                                     |
| 97903                           | 8                                     | 2                                       | 6                                       | -                                     |
| 97901                           | 16                                    | 11                                      | 1                                       | 4                                     |
| 97884                           | 6                                     | 3                                       | -                                       | 3                                     |
| 97870                           | 27                                    | 11                                      | 4                                       | 12                                    |
| 97840                           | 6                                     | 3                                       | 1                                       | 2                                     |
| 97837                           | 1                                     | 1                                       | -                                       | -                                     |
| 97834                           | 34                                    | 15                                      | 9                                       | 10                                    |
| <b>Small General Commercial</b> | <b>85</b>                             | <b>51</b>                               | <b>16</b>                               | <b>18</b>                             |
| 97918                           | 15                                    | 8                                       | 4                                       | 3                                     |
| 97914                           | 21                                    | 10                                      | 8                                       | 3                                     |
| 97913                           | 6                                     | 5                                       | -                                       | 1                                     |
| 97910                           | 3                                     | -                                       | 2                                       | 1                                     |
| 97909                           | 1                                     | 1                                       | -                                       | -                                     |
| 97908                           | 2                                     | 2                                       | -                                       | -                                     |
| 97907                           | 7                                     | 4                                       | -                                       | 3                                     |
| 97906                           | 1                                     | -                                       | -                                       | 1                                     |
| 97905                           | 3                                     | 1                                       | -                                       | 2                                     |
| 97903                           | 2                                     | 2                                       | -                                       | -                                     |
| 97884                           | 6                                     | 4                                       | 1                                       | 1                                     |
| 97870                           | 6                                     | 5                                       | 1                                       | -                                     |
| 97840                           | 3                                     | 3                                       | -                                       | -                                     |
| 97834                           | 9                                     | 6                                       | -                                       | 3                                     |
| <b>Grand Total</b>              | <b>1,326</b>                          | <b>558</b>                              | <b>274</b>                              | <b>494</b>                            |

Arrearage balances and customer counts are by contract (service agreement) and segmented by 31-60, 61-90, and 91+ days past due. Customer count and arrearage balances are included only in the contract's oldest arrears bucket.

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**j. Arrearage balances, Residential and Small Commercial customers**

| <b>Customer Class</b>           | <b>Sum of Arrears<br/>31+ Days Past Due</b> | <b>Sum of Arrears<br/>31-60 Days Past Due</b> | <b>Sum of Arrears<br/>61-90 Days Past Due</b> | <b>Sum of Arrears<br/>91+ Days Past Due</b> |
|---------------------------------|---|---|---|---|
| <b>Residential</b>              | <b>\$ 434,669.65</b>                        | <b>\$ 52,037.46</b>                           | <b>\$ 49,183.38</b>                           | <b>\$ 333,448.81</b>                        |
| 97914                           | \$ 223,582.20                               | \$ 24,827.30                                  | \$ 20,865.75                                  | \$ 177,889.15                               |
| 97910                           | \$ 8,696.00                                 | \$ 18.51                                      | \$ 517.17                                     | \$ 8,160.32                                 |
| 97918                           | \$ 74,122.66                                | \$ 10,190.63                                  | \$ 8,946.99                                   | \$ 54,985.04                                |
| 97913                           | \$ 71,702.66                                | \$ 9,580.02                                   | \$ 10,433.39                                  | \$ 51,689.25                                |
| 97884                           | \$ 781.97                                   | \$ 306.88                                     | \$ -  | \$ 475.09                                   |
| 97870                           | \$ 6,310.91                                 | \$ 1,281.54                                   | \$ 632.49                                     | \$ 4,396.88                                 |
| 97906                           | \$ 2,582.28                                 | \$ 818.28                                     | \$ -  | \$ 1,764.00                                 |
| 97907                           | \$ 13,956.24                                | \$ 1,188.51                                   | \$ 4,645.43                                   | \$ 8,122.30                                 |
| 97901                           | \$ 8,736.00                                 | \$ 1,389.88                                   | \$ 195.96                                     | \$ 7,150.16                                 |
| 97834                           | \$ 16,658.34                                | \$ 1,200.65                                   | \$ 1,626.05                                   | \$ 13,831.64                                |
| 97903                           | \$ 995.16                                   | \$ 85.59                                      | \$ 909.57                                     | \$ -  |
| 97909                           | \$ 208.99                                   | \$ 208.99                                     | \$ -  | \$ -  |
| 97904                           | \$ 138.27                                   | \$ 138.27                                     | \$ -  | \$ -  |
| 97840                           | \$ 1,004.19                                 | \$ 608.72                                     | \$ 285.14                                     | \$ 110.33                                   |
| 97837                           | \$ 98.99                                    | \$ 98.99                                      | \$ -  | \$ -  |
| 97905                           | \$ 5,090.43                                 | \$ 94.70                                      | \$ 121.08                                     | \$ 4,874.65                                 |
| 97911                           | \$ 4.36                                     | \$ -  | \$ 4.36                                       | \$ -  |
| <b>Small General Commercial</b> | <b>\$ 8,927.33</b>                          | <b>\$ 3,580.71</b>                            | <b>\$ 1,125.18</b>                            | <b>\$ 4,221.44</b>                          |
| 97914                           | \$ 2,526.48                                 | \$ 382.01                                     | \$ 688.36                                     | \$ 1,456.11                                 |
| 97910                           | \$ 142.57                                   | \$ -  | \$ 103.29                                     | \$ 39.28                                    |
| 97918                           | \$ 1,749.31                                 | \$ 1,082.39                                   | \$ 213.43                                     | \$ 453.49                                   |
| 97913                           | \$ 534.56                                   | \$ 414.01                                     | \$ -  | \$ 120.55                                   |
| 97884                           | \$ 86.72                                    | \$ 7.48                                       | \$ 49.08                                      | \$ 30.16                                    |
| 97870                           | \$ 145.11                                   | \$ 74.09                                      | \$ 71.02                                      | \$ -  |
| 97906                           | \$ 22.29                                    | \$ -  | \$ -  | \$ 22.29                                    |
| 97907                           | \$ 1,908.44                                 | \$ 98.09                                      | \$ -  | \$ 1,810.35                                 |
| 97834                           | \$ 991.12                                   | \$ 832.15                                     | \$ -  | \$ 158.97                                   |
| 97903                           | \$ 163.67                                   | \$ 163.67                                     | \$ -  | \$ -  |
| 97909                           | \$ 128.92                                   | \$ 128.92                                     | \$ -  | \$ -  |
| 97840                           | \$ 337.03                                   | \$ 337.03                                     | \$ -  | \$ -  |
| 97905                           | \$ 173.37                                   | \$ 43.13                                      | \$ -  | \$ 130.24                                   |
| 97908                           | \$ 17.74                                    | \$ 17.74                                      | \$ -  | \$ -  |
| <b>Grand Total</b>              | <b>\$ 443,596.98</b>                        | <b>\$ 55,618.17</b>                           | <b>\$ 50,308.56</b>                           | <b>\$ 337,670.25</b>                        |

Arrearage balances and customer counts are by contract (service agreement) and segmented by 31-60, 61-90, and 91+ days past due. Customer count and arrearage balances are included only in the contract's oldest arrears bucket.

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**j. Average arrearages for Residential and Small Commercial customers**

| Customer Class                  | Average of Arrears<br>31+ Days Past Due | Average of Arrears<br>31-60 Days Past Due | Average of Arrears<br>61-90 Days Past Due | Average of Arrears<br>91+ Days Past Due |
|---------------------------------|---|---|---|---|
| <b>Residential</b>              | <b>\$ 350.26</b>                        | <b>\$ 102.64</b>                          | <b>\$ 190.63</b>                          | <b>\$ 700.52</b>                        |
| 97914                           | \$ 350.99                               | \$ 101.34                                 | \$ 164.30                                 | \$ 671.28                               |
| 97910                           | \$ 790.55                               | \$ 18.51                                  | \$ 258.59                                 | \$ 1,020.04                             |
| 97918                           | \$ 330.90                               | \$ 94.36                                  | \$ 190.36                                 | \$ 796.88                               |
| 97913                           | \$ 367.71                               | \$ 119.75                                 | \$ 260.83                                 | \$ 689.19                               |
| 97884                           | \$ 130.33                               | \$ 102.29                                 | \$ -                                      | \$ 158.36                               |
| 97870                           | \$ 233.74                               | \$ 116.50                                 | \$ 158.12                                 | \$ 366.41                               |
| 97906                           | \$ 430.38                               | \$ 272.76                                 | \$ -                                      | \$ 588.00                               |
| 97907                           | \$ 253.75                               | \$ 66.03                                  | \$ 258.08                                 | \$ 427.49                               |
| 97901                           | \$ 546.00                               | \$ 126.35                                 | \$ 195.96                                 | \$ 1,787.54                             |
| 97834                           | \$ 489.95                               | \$ 80.04                                  | \$ 180.67                                 | \$ 1,383.16                             |
| 97903                           | \$ 124.40                               | \$ 42.80                                  | \$ 151.60                                 | \$ -                                    |
| 97909                           | \$ 104.50                               | \$ 104.50                                 | \$ -                                      | \$ -                                    |
| 97904                           | \$ 138.27                               | \$ 138.27                                 | \$ -                                      | \$ -                                    |
| 97840                           | \$ 167.37                               | \$ 202.91                                 | \$ 285.14                                 | \$ 55.17                                |
| 97837                           | \$ 98.99                                | \$ 98.99                                  | \$ -                                      | \$ -                                    |
| 97905                           | \$ 509.04                               | \$ 31.57                                  | \$ 121.08                                 | \$ 812.44                               |
| 97911                           | \$ 2.18                                 | \$ -                                      | \$ 2.18                                   | \$ -                                    |
| <b>Small General Commercial</b> | <b>\$ 105.03</b>                        | <b>\$ 70.21</b>                           | <b>\$ 70.32</b>                           | <b>\$ 234.52</b>                        |
| 97914                           | \$ 120.31                               | \$ 38.20                                  | \$ 86.05                                  | \$ 485.37                               |
| 97910                           | \$ 47.52                                | \$ -                                      | \$ 51.65                                  | \$ 39.28                                |
| 97918                           | \$ 116.62                               | \$ 135.30                                 | \$ 53.36                                  | \$ 151.16                               |
| 97913                           | \$ 89.09                                | \$ 82.80                                  | \$ -                                      | \$ 120.55                               |
| 97884                           | \$ 14.45                                | \$ 1.87                                   | \$ 49.08                                  | \$ 30.16                                |
| 97870                           | \$ 24.19                                | \$ 14.82                                  | \$ 71.02                                  | \$ -                                    |
| 97906                           | \$ 22.29                                | \$ -                                      | \$ -                                      | \$ 22.29                                |
| 97907                           | \$ 272.63                               | \$ 24.52                                  | \$ -                                      | \$ 603.45                               |
| 97834                           | \$ 110.12                               | \$ 138.69                                 | \$ -                                      | \$ 52.99                                |
| 97903                           | \$ 81.84                                | \$ 81.84                                  | \$ -                                      | \$ -                                    |
| 97909                           | \$ 128.92                               | \$ 128.92                                 | \$ -                                      | \$ -                                    |
| 97840                           | \$ 112.34                               | \$ 112.34                                 | \$ -                                      | \$ -                                    |
| 97905                           | \$ 57.79                                | \$ 43.13                                  | \$ -                                      | \$ 65.12                                |
| 97908                           | \$ 8.87                                 | \$ 8.87                                   | \$ -                                      | \$ -                                    |
| <b>Grand Total</b>              | <b>\$ 334.54</b>                        | <b>\$ 99.67</b>                           | <b>\$ 183.61</b>                          | <b>\$ 683.54</b>                        |

Arrearage balances and customer counts are by contract (service agreement) and segmented by 31-60, 61-90, and 91+ days past due. Customer count and arrearage balances are included only in the contract's oldest arrears bucket.

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I. Non-Pay Service Disconnects, by customer class

| Zip Code           | Disconnects              |             |                          | Grand Total |
|--------------------|--------------------------|-------------|--------------------------|-------------|
|                    | Large General Commercial | Residential | Small General Commercial |             |
| 97834              | -                        | 1           | -                        | 1           |
| 97870              | -                        | 1           | -                        | 1           |
| 97901              | -                        | 1           | -                        | 1           |
| 97907              | 1                        | 3           | -                        | 4           |
| 97910              | 1                        | 4           | 1                        | 6           |
| 97913              | -                        | 14          | 1                        | 15          |
| 97914              | 1                        | 46          | 3                        | 50          |
| 97918              | -                        | 5           | 1                        | 6           |
| <b>Grand Total</b> | <b>3</b>                 | <b>75</b>   | <b>6</b>                 | <b>84</b>   |

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m. Service Reconnects, by customer class

| Zip Code           | Large General Commercial         |                                  | Residential                      |                                  | Small General Commercial         |                                  | All Customer Classes                   |  |
|--------------------|----------------------------------|----------------------------------|----------------------------------|----------------------------------|----------------------------------|----------------------------------|--|--|
|                    | Count of Reconnected in 0-1 days | Count of Reconnected in 2-7 days | Count of Reconnected in 0-1 days | Count of Reconnected in 2-7 days | Count of Reconnected in 0-1 days | Count of Reconnected in 2-7 days | Grand Total of Reconnected in 0-1 days | Grand Total of Reconnected in 2-7 days |
| 97870              | -                                | -                                | 1                                | -                                | -                                | -                                | 1                                      | -                                      |
| 97901              | -                                | -                                | 1                                | -                                | -                                | -                                | 1                                      | -                                      |
| 97907              | -                                | -                                | 2                                | -                                | -                                | -                                | 2                                      | -                                      |
| 97910              | 1                                | -                                | 4                                | -                                | 1                                | -                                | 6                                      | -                                      |
| 97913              | -                                | -                                | 11                               | -                                | -                                | -                                | 11                                     | -                                      |
| 97914              | 1                                | -                                | 30                               | 9                                | 1                                | 1                                | 32                                     | 10                                     |
| 97918              | -                                | -                                | 4                                | 1                                | 1                                | -                                | 5                                      | 1                                      |
| <b>Grand Total</b> | <b>2</b>                         | <b>-</b>                         | <b>53</b>                        | <b>10</b>                        | <b>3</b>                         | <b>1</b>                         | <b>58</b>                              | <b>11</b>                              |