



e-FILING REPORT COVER SHEET

COMPANY NAME: PacifiCorp

DOES REPORT CONTAIN CONFIDENTIAL INFORMATION?  No  Yes If yes, submit a redacted public version (or a cover letter) by email. Submit the confidential information as directed in OAR 860-001-0070 or the terms of an applicable protective order.

Select report type:  RE (Electric)  RG (Gas)  RW (Water)  RT (Telecommunications)  
 RO (Other, for example, industry safety information)

Did you previously file a similar report?  No  Yes, report docket number: RE 185

Report is required by:  OAR

Statute

Order Order No. 20-401

Note: A one-time submission required by an order is a compliance filing and not a report (file compliance in the applicable docket)

Other

(For example, federal regulations, or requested by Staff)

Is this report associated with a specific docket/case?  No  Yes, docket number: RE 185

List Key Words for this report. We use these to improve search results.

COVID-19 Costs, Savings, and Benefits Quarterly Report

Send the completed Cover Sheet and the Report in an email addressed to [PUC.FilingCenter@state.or.us](mailto:PUC.FilingCenter@state.or.us)

Send confidential information, voluminous reports, or energy utility Results of Operations Reports to PUC Filing Center, PO Box 1088, Salem, OR 97308-1088 or by delivery service to 201 High Street SE Suite 100, Salem, OR 97301.

April 26, 2021

***VIA ELECTRONIC FILING***

Public Utility Commission of Oregon  
Attention: Filing Center  
201 High Street SE, Suite 100  
Salem, OR 97301-3398

**RE: RE 185—PacifiCorp’s COVID-19 Costs, Savings, and Benefits Quarterly Report—  
January 1, 2021 through March 31, 2021**

In compliance with the Stipulated Agreement on the Effects of the COVID-19 Pandemic on Energy Utility Customers approved by the Public Utility Commission of Oregon (Commission) in Order No. 20-401, PacifiCorp d/b/a Pacific Power (PacifiCorp or Company) submits this quarterly report itemizing the Company’s costs, savings, and benefits resulting from COVID-19. The Company believes it is most meaningful to provide the information for the cumulative period of March 1, 2020 through March 31, 2021, rather than only the quarter ended March 31, 2021.

**Bad Debt Expense**

The Company is specifically tracking bad debt expense (FERC account 904). The Company calculates a provision for estimated bad debt expense on a monthly basis using historical write-offs (net of recoveries) as a percentage of the respective aging bucket. Those percentages are then applied to current aging buckets. The results of this monthly provision exercise, coupled with actual write-offs and recoveries, represents total bad debt expense. The Company estimates that Oregon bad debt expense is \$1,156,168 higher for the period of March 1, 2020 through March 31, 2021, than the amount collected in rates during that same time period due to the impacts of COVID-19. Please refer to Attachment A to this quarterly report for details.

**Waived Late Fees**

The Company estimates it has waived approximately \$4 million of late fees for Oregon customers through March 31, 2021, using the methodology defined in the Stipulated Agreement.

**Waived Reconnection Fees**

For the period of March 13, 2020 through March 31, 2021, the Company has waived \$238 in reconnection fees.

**Additional Costs and Savings**

In addition, the Company has identified the following additional costs and savings directly related to the Company’s actions to ensure safe working conditions for employees (amounts are through March 31, 2021, and are on a total-company basis, although PacifiCorp will only seek recovery of Oregon-allocated costs and savings):

- Increased labor and facility costs to enable social distancing - \$2,234,464
- Increased costs for personal protective equipment, cleaning supplies and contact tracing - \$1,875,955
- Increased technology costs to enable employees to work from home - \$503,870
- Reduced employee expenses related to travel and training - (\$8,632,894)

In addition, the Company estimates it has saved \$137,850 through March 31, 2021, as a result of the Coronavirus Aid, Relief, and Economic Security (CARES) Act.

It is respectfully requested that all formal data requests regarding this matter be addressed to:

By email (preferred): [datarequest@pacificorp.com](mailto:datarequest@pacificorp.com)

By regular mail: Data Request Response Center  
PacifiCorp  
825 NE Multnomah Street, Suite 2000  
Portland, OR 97232

Please direct any informal questions about this filing to Cathie Allen, Regulatory Affairs Manager, at (503) 813-5934.

Sincerely,



Shelley McCoy  
Director, Regulation

Enclosure

# **Attachment A**

Oregon Accounts Receivable Balances							
	Sum of Days 0 to 30	Sum of Days 31 to 60	Sum of Days 61 to 90	Sum of Days 91 to 150	Sum of Days 151 to 270	Sum of > 270 Days	Total
3/31/2021	\$ 60,742,566.59	\$ 13,550,960.84	\$ 8,117,748.06	\$ 9,350,799.24	\$ 9,221,907.22	\$ 8,485,718.88	\$ 109,469,700.83
% of total	55.5%	12.4%	7.4%	8.5%	8.4%	7.8%	100%
3/31/2019	\$ 67,406,797.17	\$ 13,582,663.20	\$ 5,249,710.62	\$ 2,625,701.59	\$ 1,823,934.05	\$ 981,072.77	\$ 91,669,879.40
% of total	73.5%	14.8%	5.7%	2.9%	2.0%	1.1%	100%
Increase 2021 vs 2019	-9.9%	-0.2%	54.6%	256.1%	405.6%	764.9%	19.4%
Historic % of aging bucket written off	0.9%	3.7%	9.2%	26.7%	43.8%	45.6%	NA

Oregon Bad Debt Expense

2021	January	February	March	April	May	June	July	August	September	October	November	December	Total YTD
Bad Debt Provision	\$ 121,010	\$ 78,396	\$ 687,824										\$ 887,230
Write-offs	408,425	529,284	558,004										\$ 1,495,713
Recoveries	(201,390)	(199,754)	(310,421)										\$ (711,565)
Oregon total Bad Debt Expense	\$ 328,045	\$ 407,926	\$ 935,407										\$ 1,671,378
YTD Revenue													\$ 327,200,000
Bad debt as a % of Revenue													0.51%
Average 2010 - 2019 (informational purposes)													0.43%

Oregon Bad Debt Expense

2020	January	February	March	April	May	June	July	August	September	October	November	December	Total YTD	Mar - Dec (months fully impacted by COVID)
Bad Debt Provision	\$ 123,147	\$ 71,634	\$ 762,598	\$ 287,910	\$ 748,225	\$ 444,218	\$ 887,564	\$ 390,913	\$ 494,325	\$ (221,472)	\$ 274,553	\$ (289,204)	\$ 3,974,411	\$ 3,779,630
Write-offs	573,135	482,602	700,468	491,885	377,436	529,639	693,693	626,627	526,424	378,407	340,567	356,150	\$ 6,077,033	\$ 5,021,296
Recoveries	(214,300)	(243,476)	(281,360)	(231,414)	(252,940)	(320,501)	(237,263)	(229,135)	(221,951)	(407,667)	(195,867)	(375,922)	\$ (3,211,796)	\$ (2,754,020)
Oregon total Bad Debt Expense	\$ 481,982	\$ 310,760	\$ 1,181,706	\$ 548,381	\$ 872,721	\$ 653,356	\$ 1,343,994	\$ 788,405	\$ 798,798	\$ (250,732)	\$ 419,253	\$ (308,976)	\$ 6,839,648	\$ 6,046,906
YTD Revenue													\$ 1,296,300,000	
Bad debt as a % of Revenue													0.53%	

2019	January	February	March	April	May	June	July	August	September	October	November	December	Total YTD
Bad Debt Provision	\$ 236,602	\$ 311,514	\$ (22)	\$ 172,840	\$ 8,803	\$ (85,366)	\$ (192,401)	\$ (33,191)	\$ 202,420	\$ (820,676)	\$ (153,544)	\$ (44,159)	\$ (397,180)
YTD Write-offs													\$ 8,312,106
YTD Recoveries													\$ (2,777,036)
Oregon total Bad Debt Expense													\$ 5,137,890
YTD Revenue													\$ 1,268,700,000
Bad debt as a % of Revenue													0.40%

Incremental COVID-19 impact
\$ 6,556,153
\$ 5,463,461
\$ 4,394,621
\$ 1,098,655
\$ 6,562,116
\$ 7,718,284
\$ 1,156,168

Annual amount collected in rates in 2020  
Pro-rated 10 months (3/1 - 12/31)  
Annual amount to be collected in rates in 2021  
Pro-rated 3 months (1/1 - 3/31)  
Total in rates  
Actual bad debt 3/1/20 - 3/31/21  
Incremental bad debt expense for Oregon quarterly report