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April 20, 2021

VIA ELECTRONIC FILING

PUC.FilingCenter@puc.oregon.gov

Re: RE 184 – Idaho Power Company's Quarterly Credit and Collections Data for Q1 - 2021

Attention Filing Center:

Pursuant to Order No. 20-401 issued in UM 2114 and Order No. 20-377 issued in UM 2067, Idaho Power Company transmits for electronic filing its Quarterly Credit and Collections Data for Q1 - 2021.

If you have any questions, please do not hesitate to contact me or Regulatory Analyst, Riley Maloney at (208) 388-5418.

Very truly yours,

A handwritten signature in black ink that reads "Lisa D. Nordstrom".

Lisa D. Nordstrom

LDN:slb
Enclosure

**Idaho Power Company
COVID-19 Quarterly Report
Q1 2021**

a. Number of customers, by customer class, by zip code

Zip Code	Industrial	Irrigation	Large General Commercial	Residential	Small General Commercial	Grand Total
87870	-	1	-	-	-	1
97720	-	-	-	-	1	1
97814	-	-	-	2	1	3
97819	-	15	-	21	6	42
97834	-	31	26	641	101	799
97837	-	29	-	63	18	110
97840	-	-	1	95	12	108
97844	-	1	-	-	-	1
97870	-	18	19	424	67	528
97884	-	20	9	160	45	234
97901	-	101	21	344	66	532
97902	-	1	1	28	5	35
97903	-	41	1	77	27	146
97904	-	19	3	106	49	177
97905	1	19	6	99	44	169
97906	-	51	6	133	42	232
97907	-	16	32	369	117	534
97908	-	56	1	57	40	154
97909	-	89	2	46	21	158
97910	-	64	17	382	88	551
97911	-	2	7	87	28	124
97913	-	406	148	2,056	347	2,957
97914	5	581	488	6,603	1,076	8,753
97917	-	1	-	1	1	3
97918	1	500	115	1,893	415	2,924
97920	-	27	1	33	10	71
97934	-	-	-	-	1	1
97980	-	-	-	-	1	1
Grand Total	7	2,089	904	13,720	2,629	19,349

Customer count is the count of active contracts (service agreements).

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b. Number of customers assessed a late payment fee, by customer class

Zip Code	Industrial		Irrigation		Large General Commercial		Small General Commercial		Total Count	Total Sum of Amount
	Count	Sum of Amount	Count	Sum of Amount	Count	Sum of Amount	Count	Sum of Amount		
97819	-	\$ -	-	\$ -	-	\$ -	1	\$ 2.17	1	\$ 2.17
97834	-	\$ -	10	\$ 0.66	11	\$ 368.98	31	\$ 48.37	52	\$ 418.01
97837	-	\$ -	8	\$ 0.24	-	\$ -	2	\$ 8.99	10	\$ 9.23
97840	-	\$ -	-	\$ -	-	\$ -	1	\$ 1.81	1	\$ 1.81
97870	-	\$ -	3	\$ 0.13	4	\$ 19.79	16	\$ 17.09	23	\$ 37.01
97884	-	\$ -	-	\$ -	4	\$ 64.71	17	\$ 21.11	21	\$ 85.82
97901	-	\$ -	27	\$ 2.25	3	\$ 30.91	14	\$ 22.40	44	\$ 55.56
97902	-	\$ -	-	\$ -	-	\$ -	1	\$ 1.48	1	\$ 1.48
97903	-	\$ -	4	\$ 0.15	-	\$ -	3	\$ 5.64	7	\$ 5.79
97904	-	\$ -	1	\$ 0.06	-	\$ -	6	\$ 4.85	7	\$ 4.91
97905	-	\$ -	8	\$ 1.75	-	\$ -	3	\$ 1.36	11	\$ 3.11
97906	-	\$ -	8	\$ 0.61	1	\$ 3.75	9	\$ 12.92	18	\$ 17.28
97907	-	\$ -	2	\$ 0.04	2	\$ 5.36	14	\$ 9.32	18	\$ 14.72
97908	-	\$ -	-	\$ -	-	\$ -	2	\$ 1.50	2	\$ 1.50
97909	-	\$ -	4	\$ 1.24	-	\$ -	1	\$ 2.16	5	\$ 3.40
97910	-	\$ -	19	\$ 1.33	4	\$ 22.61	19	\$ 18.13	42	\$ 42.07
97911	-	\$ -	1	\$ 0.03	4	\$ 87.98	6	\$ 1.37	11	\$ 89.38
97913	-	\$ -	39	\$ 22.90	21	\$ 225.85	60	\$ 85.85	120	\$ 334.60
97914	-	\$ -	79	\$ 11.44	80	\$ 1,007.06	176	\$ 257.74	335	\$ 1,276.24
97917	-	\$ -	1	\$ 0.06	-	\$ -	-	\$ -	1	\$ 0.06
97918	1	\$ 3,132.76	70	\$ 11.89	19	\$ 186.57	84	\$ 93.93	174	\$ 3,425.15
97920	-	\$ -	11	\$ 0.40	-	\$ -	-	\$ -	11	\$ 0.40
97934	-	\$ -	-	\$ -	-	\$ -	1	\$ 0.63	1	\$ 0.63
97980	-	\$ -	-	\$ -	-	\$ -	1	\$ 1.05	1	\$ 1.05
Grand Total	1	\$ 3,132.76	295	\$ 55.18	153	\$ 2,023.57	468	\$ 619.87	917	\$ 5,831.38

Amount is the dollar amount of assessed late payment fees by contracts (service agreements). Count is the count of unique contracts (service agreements) assessed a late payment fee during the period.

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c. Customers enrolled in a current Time Payment Agreement, by customer class

Zip Code	Large General Commercial	Residential	Small General Commercial	Grand Total
97819	-	1	-	1
97834	-	11	2	13
97837	-	2	-	2
97840	-	1	-	1
97870	-	10	-	10
97884	-	3	-	3
97901	-	11	-	11
97903	-	2	-	2
97904	-	1	-	1
97905	-	19	-	19
97906	-	3	-	3
97907	-	16	-	16
97908	-	1	-	1
97910	-	3	-	3
97913	1	92	3	96
97914	10	349	8	367
97918	1	75	5	81
Grand Total	12	600	18	630

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d. Number of customers enrolling in a new Time Payment Agreement by customer class

Zip Code	Large General Commercial	Residential	Small General Commercial	Grand Total
97834	-	27	2	29
97837	-	7	-	7
97840	-	2	-	2
97870	1	31	8	40
97884	-	6	1	7
97901	-	39	3	42
97903	-	11	3	14
97904	-	1	-	1
97905	-	6	-	6
97906	-	10	1	11
97907	-	21	3	24
97908	-	2	6	8
97909	-	4	-	4
97910	-	10	1	11
97913	2	187	3	192
97914	20	643	15	678
97918	5	162	9	176
97920	-	2	-	2
Grand Total	28	1,171	55	1,254

Count is the count of unique contracts (service agreements) enrolled in a Time Payment Agreement during the period.

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e. The number of customers completing a TPA during the period

Zip Code	Large General Commercial	Residential	Small General Commercial	Grand Total
97834	-	15	-	15
97837	-	6	-	6
97840	-	3	-	3
97870	1	16	8	25
97884	-	3	-	3
97901	1	21	1	23
97903	-	7	2	9
97905	-	4	-	4
97906	-	6	1	7
97907	3	12	3	18
97908	-	-	6	6
97909	-	3	-	3
97910	-	4	1	5
97913	1	122	1	124
97914	8	407	10	425
97918	2	99	3	104
Grand Total	16	728	36	780

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f. The number of customers, by customer class, renegotiating TPAs during the period

Zip Code	Large General Commercial	Residential	Small General Commercial	Grand Total
97834	-	1	-	1
97870	-	4	-	4
97901	-	2	-	2
97903	-	1	-	1
97906	-	1	-	1
97907	-	3	1	4
97910	-	1	-	1
97913	-	15	-	15
97914	1	80	1	82
97918	1	13	3	17
Grand Total	2	121	5	128

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g. The number of customers taking service at the bill payment assistance program developed in this Term Sheet

Zip Code	Instant Grant	40/60 Balance Split	Payment Arrangement Match			Total Recipients
			6-Month	9-Month	12-Month	
97870	-	1	1	-	-	2
97901	2	-	-	-	-	2
97903	-	1	-	-	-	1
97907	-	-	-	-	1	1
97910	-	-	-	1	-	1
97913	3	6	2	-	-	11
97914	6	11	-	-	5	22
97918	1	3	-	-	2	6
Total Recipients	12	22	3	1	8	46

Idaho Power's Arrearage Management Program was approved by the Oregon Public Utilities Commission on March 23, 2021, and went into effect beginning March 24, 2021.

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h. The number of customers taking service at the beginning of the period under existing medical payment arrangements

As of the beginning of Q1 2021, there were zero customers taking service under an existing medical payment arrangement.

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i. The number of customers enrolling in new medical payment arrangements during the period

Zip Code	Residential	Grand Total
97914	1	1
Grand Total	1	1

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j. Number of Residential and Small Commercial customers with arrearage balances

Customer Class	Total Count of Arrears 31+ Days Past Due
Residential	1,381
Small General Commercial	90
Grand Total	1,471

Idaho Power Company
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j. Number of Residential and Small Commercial customers with arrearage balances

Customer Class	Count of Arrears 31+ Days Past Due	Count of Arrears 31-60 Days Past Due	Count of Arrears 61-90 Days Past Due	Count of Arrears 91+ Days Past Due
Residential	1,381	453	305	623
97814	1	-	-	1
97819	1	-	1	-
97834	35	6	11	18
97837	7	6	-	1
97840	3	3	-	-
97870	23	2	15	6
97884	12	7	2	3
97901	20	11	-	9
97903	10	5	2	3
97904	4	2	1	1
97905	22	17	4	1
97906	10	3	2	5
97907	44	15	10	19
97908	1	-	1	-
97910	7	6	-	1
97911	3	-	3	-
97913	210	80	39	91
97914	751	207	162	382
97918	217	83	52	82
Small General Commercial	90	44	13	33
97834	3	-	-	3
97837	3	3	-	-
97870	5	5	-	-
97884	1	1	-	-
97901	1	-	1	-
97905	2	2	-	-
97907	3	2	1	-
97910	3	2	1	-
97913	12	5	2	5
97914	23	6	4	13
97918	34	18	4	12
Grand Total	1,471	497	318	656

Arrearage balances and customer counts are by contract (service agreement) and segmented by 31-60, 61-90, and 91+ days past due. Customer count and arrearage balances are included only in the contract's oldest arrears bucket.

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j. Arrearage balances, Residential and Small Commercial customers

Customer Class	Sum of Arrears 31+ Days Past Due	Sum of Arrears 31-60 Days Past Due	Sum of Arrears 61-90 Days Past Due	Sum of Arrears 91+ Days Past Due
Residential	\$ 581,298.85	\$ 46,812.46	\$ 74,210.57	\$ 460,275.82
97814	\$ 1,219.95	\$ -	\$ -	\$ 1,219.95
97819	\$ 635.10	\$ -	\$ 635.10	\$ -
97834	\$ 23,350.77	\$ 963.00	\$ 2,452.30	\$ 19,935.47
97837	\$ 1,555.82	\$ 667.97	\$ -	\$ 887.85
97840	\$ 267.86	\$ 267.86	\$ -	\$ -
97870	\$ 6,549.80	\$ 128.77	\$ 3,387.03	\$ 3,034.00
97884	\$ 3,286.46	\$ 346.15	\$ 296.23	\$ 2,644.08
97901	\$ 13,162.16	\$ 889.77	\$ -	\$ 12,272.39
97903	\$ 3,157.34	\$ 583.47	\$ 1,092.03	\$ 1,481.84
97904	\$ 1,126.49	\$ 20.91	\$ 188.05	\$ 917.53
97905	\$ 1,933.55	\$ 743.25	\$ 308.93	\$ 881.37
97906	\$ 9,599.30	\$ 122.62	\$ 451.43	\$ 9,025.25
97907	\$ 22,643.68	\$ 1,971.92	\$ 3,533.15	\$ 17,138.61
97908	\$ 158.90	\$ -	\$ 158.90	\$ -
97910	\$ 1,524.67	\$ 453.88	\$ -	\$ 1,070.79
97911	\$ 335.37	\$ -	\$ 335.37	\$ -
97913	\$ 78,935.36	\$ 6,883.60	\$ 10,714.94	\$ 61,336.82
97914	\$ 321,620.86	\$ 21,897.56	\$ 37,417.03	\$ 262,306.27
97918	\$ 90,235.41	\$ 10,871.73	\$ 13,240.08	\$ 66,123.60
Small General Commercial	\$ 11,636.04	\$ 2,698.59	\$ 1,321.58	\$ 7,615.87
97834	\$ 633.67	\$ -	\$ -	\$ 633.67
97837	\$ 595.39	\$ 595.39	\$ -	\$ -
97870	\$ 222.90	\$ 222.90	\$ -	\$ -
97884	\$ 2.72	\$ 2.72	\$ -	\$ -
97901	\$ 80.64	\$ -	\$ 80.64	\$ -
97905	\$ 37.27	\$ 37.27	\$ -	\$ -
97907	\$ 182.09	\$ 105.60	\$ 76.49	\$ -
97910	\$ 79.34	\$ 60.39	\$ 18.95	\$ -
97913	\$ 2,719.47	\$ 376.75	\$ 368.43	\$ 1,974.29
97914	\$ 3,464.66	\$ 410.82	\$ 98.38	\$ 2,955.46
97918	\$ 3,617.89	\$ 886.75	\$ 678.69	\$ 2,052.45
Grand Total	\$ 592,934.89	\$ 49,511.05	\$ 75,532.15	\$ 467,891.69

Arrearage balances and customer counts are by contract (service agreement) and segmented by 31-60, 61-90, and 91+ days past due. Customer count and arrearage balances are included only in the contract's oldest arrears bucket.

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j. Average arrearages for Residential and Small Commercial customers

Customer Class	Average of Arrears 31+ Days Past Due	Average of Arrears 31-60 Days Past Due	Average of Arrears 61-90 Days Past Due	Average of Arrears 91+ Days Past Due
Residential	\$ 420.93	\$ 103.34	\$ 243.31	\$ 738.81
97814	\$ 1,219.95	\$ -	\$ -	\$ 1,219.95
97819	\$ 635.10	\$ -	\$ 635.10	\$ -
97834	\$ 667.16	\$ 160.50	\$ 222.94	\$ 1,107.53
97837	\$ 222.26	\$ 111.33	\$ -	\$ 887.85
97840	\$ 89.29	\$ 89.29	\$ -	\$ -
97870	\$ 284.77	\$ 64.39	\$ 225.80	\$ 505.67
97884	\$ 273.87	\$ 49.45	\$ 148.12	\$ 881.36
97901	\$ 658.11	\$ 80.89	\$ -	\$ 1,363.60
97903	\$ 315.73	\$ 116.69	\$ 546.02	\$ 493.95
97904	\$ 281.62	\$ 10.46	\$ 188.05	\$ 917.53
97905	\$ 87.89	\$ 43.72	\$ 77.23	\$ 881.37
97906	\$ 959.93	\$ 40.87	\$ 225.72	\$ 1,805.05
97907	\$ 514.63	\$ 131.46	\$ 353.32	\$ 902.03
97908	\$ 158.90	\$ -	\$ 158.90	\$ -
97910	\$ 217.81	\$ 75.65	\$ -	\$ 1,070.79
97911	\$ 111.79	\$ -	\$ 111.79	\$ -
97913	\$ 375.88	\$ 86.05	\$ 274.74	\$ 674.03
97914	\$ 428.26	\$ 105.79	\$ 230.97	\$ 686.67
97918	\$ 415.83	\$ 130.98	\$ 254.62	\$ 806.39
Small General Commercial	\$ 129.29	\$ 61.33	\$ 101.66	\$ 230.78
97834	\$ 211.22	\$ -	\$ -	\$ 211.22
97837	\$ 198.46	\$ 198.46	\$ -	\$ -
97870	\$ 44.58	\$ 44.58	\$ -	\$ -
97884	\$ 2.72	\$ 2.72	\$ -	\$ -
97901	\$ 80.64	\$ -	\$ 80.64	\$ -
97905	\$ 18.64	\$ 18.64	\$ -	\$ -
97907	\$ 60.70	\$ 52.80	\$ 76.49	\$ -
97910	\$ 26.45	\$ 30.20	\$ 18.95	\$ -
97913	\$ 226.62	\$ 75.35	\$ 184.22	\$ 394.86
97914	\$ 150.64	\$ 68.47	\$ 24.60	\$ 227.34
97918	\$ 106.41	\$ 49.26	\$ 169.67	\$ 171.04
Grand Total	\$ 403.08	\$ 99.62	\$ 237.52	\$ 713.25

Arrearage balances and customer counts are by contract (service agreement) and segmented by 31-60, 61-90, and 91+ days past due. Customer count and arrearage balances are included only in the contract's oldest arrears bucket.

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k. Total number of disconnection communications delivered by vintage (15-day, 5-day, personal contact)

Zip Code	Irrigation			Large General Commercial			Small General Commercial			Industrial		Residential			Grand Total
	15-day Notice	5-day Notice	Personal Contact (Dialer)	15-day Notice	5-day Notice	Personal Contact (Dialer)	15-day Notice	5-day Notice	Personal Contact (Dialer)	15-day Notice	5-day Notice	15-day Notice ¹	5-day Notice ¹	Personal Contact (Dialer)	
97819	-	-	-	-	-	-	1	1	1	-	-	-	-	-	3
97834	-	-	-	4	2	3	9	5	6	-	-	-	-	-	117
97837	4	2	2	-	-	-	1	-	-	-	-	2	-	-	17
97840	-	-	-	-	-	-	1	-	-	-	-	-	-	-	4
97870	-	-	-	-	-	-	1	1	4	-	-	-	-	-	62
97884	-	-	-	3	3	3	2	-	1	-	-	-	-	-	28
97901	10	5	5	-	-	1	1	1	1	-	-	-	-	-	83
97902	-	-	-	-	-	-	-	-	-	-	-	-	-	-	2
97903	-	-	-	-	-	-	2	-	1	-	-	-	-	-	11
97904	-	-	-	-	-	-	1	1	1	-	-	-	-	-	8
97905	2	2	2	1	1	1	-	-	-	-	-	-	-	-	20
97906	-	-	-	-	-	-	1	1	2	-	-	-	-	-	34
97907	1	1	1	2	-	1	1	1	2	-	-	-	-	-	79
97908	1	-	-	-	-	-	-	-	1	-	-	-	-	-	4
97909	-	-	-	-	-	-	1	-	-	-	-	-	-	-	2
97910	2	2	2	1	1	1	1	-	-	-	-	-	-	-	3
97911	-	-	-	-	7	7	-	-	-	-	-	-	-	-	17
97913	11	7	6	5	5	8	15	11	20	-	-	1	1	8	27
97914	45	28	29	47	25	37	58	34	56	-	-	-	-	469	559
97918	8	2	3	10	4	8	21	9	14	1	1	3	3	1,579	1,938
97920	1	-	1	-	-	-	-	-	-	-	-	-	-	396	483
Grand Total	85	49	51	80	46	70	117	65	110	1	1	6	4	2,834	3,519

¹ Due to a small commercial contract having been associated with their account, three residential customers were inadvertently sent 15-day and 5-day disconnect notices after the Company resumed collection activity for its Oregon small commercial customers on January 20, 2021.

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I. Non-pay service disconnects, by customer class

Disconnects				
Zip Code	Irrigation	Large General Commercial	Small General Commercial	Grand Total
97913	1	-	-	1
97914	12	4	2	18
Grand Total	13	4	2	19

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m. Service reconnects, by customer class

Zip Code	Irrigation		Large General Commercial		Small General Commercial		All Customer Classes	
	Count of reconnected in 0-1 days	Count of Reconnected in 2-7 days	Count of reconnected in 0-1 days	Count of Reconnected in 2-7 days	Count of reconnected in 0-1 days	Count of Reconnected in 2-7 days	Grand Total of Reconnected in 0-1 days	Grand Total of Reconnected in 2-7 days
97913	-	1	-	-	-	-	-	1
97914	2	1	4	-	2	-	8	1
Total	2	2	4	-	2	-	8	2