



e-FILING REPORT COVER SHEET

COMPANY NAME: Idaho Power Company

DOES REPORT CONTAIN CONFIDENTIAL INFORMATION? No Yes If yes, submit a redacted public version (or a cover letter) by email. Submit the confidential information as directed in OAR 860-001-0070 or the terms of an applicable protective order.

Select report type: RE (Electric) RG (Gas) RW (Water) RT (Telecommunications)
 RO (Other, for example, industry safety information)

Did you previously file a similar report? No Yes, report docket number: 184

Report is required by: OAR
 Statute
 Order 20-401 and 20-377

Note: A one-time submission required by an order is a compliance filing and not a report (file compliance in the applicable docket)

Other
(For example, federal regulations, or requested by Staff)

Is this report associated with a specific docket/case? No Yes, docket number: UM 2114

List Key Words for this report. We use these to improve search results.

Quarterly Credit and Collections Data

Send the completed Cover Sheet and the Report in an email addressed to PUC.FilingCenter@puc.oregon.gov

Send confidential information, voluminous reports, or energy utility Results of Operations Reports to PUC Filing Center, PO Box 1088, Salem, OR 97308-1088 or by delivery service to 201 High Street SE Suite 100, Salem, OR 97301.



CONNIE ASCHENBRENNER
Rate Design Senior Manager
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July 20, 2023

VIA ELECTRONIC FILING

PUC.FilingCenter@puc.oregon.gov

Re: RE 184 – Idaho Power Company’s Quarterly Credit and Collections Data
for Q2 - 2023

Attention Filing Center:

Pursuant to Order No. 20-401 issued in UM 2114 and Order No. 20-377 issued in UM 2067, Idaho Power Company transmits for electronic filing its Quarterly Credit and Collections Data for Q2 - 2023.

If you have any questions, please do not hesitate to contact me or Regulatory Analyst, Riley Maloney at (208) 388-5418.

Very truly yours,

A handwritten signature in blue ink that reads "Connie Aschenbrenner".

Connie Aschenbrenner

CA:sg
Enclosure

**Idaho Power Company
COVID-19 Quarterly Report
Q2 2023**

a. Number of customers, by customer class

Zip Code	Industrial	Irrigation	Large General Commercial	Residential	Small General Commercial	Grand Total
87870	-	-	-	-	-	-
97720	-	-	-	-	2	2
97814	-	-	-	4	1	5
97819	-	15	-	21	6	42
97834	-	34	32	651	103	820
97837	-	30	1	62	17	110
97840	-	-	1	113	17	131
97844	-	1	-	-	-	1
97870	-	21	21	424	65	531
97884	-	23	8	161	49	241
97901	-	114	23	350	65	552
97902	-	1	1	29	6	37
97903	-	44	3	75	26	148
97904	-	21	3	110	49	183
97905	1	20	6	90	46	163
97906	-	58	8	138	41	245
97907	-	16	37	370	118	541
97908	-	56	2	60	39	157
97909	-	88	-	47	23	158
97910	-	71	18	379	88	556
97911	-	1	7	90	28	126
97913	-	452	148	2,099	349	3,048
97914	4	654	517	6,774	1,084	9,033
97917	-	1	-	1	1	3
97918	1	549	111	1,904	422	2,987
97920	-	25	2	33	9	69
97934	-	-	-	-	1	1
97980	-	-	-	-	1	1
Grand Total	6	2,295	949	13,985	2,656	19,891

Customer count is the count of active contracts (service agreements).

Idaho Power Company
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b. Number of customers assessed a late payment fee, by customer class

Zip Code	Industrial		Irrigation		Large General Commercial		Residential		Small General Commercial		Total Count	Total Sum of Amount
	Count	Sum of Amount	Count	Sum of Amount	Count	Sum of Amount	Count	Sum of Amount	Count	Sum of Amount		
87870	-	\$ -	-	\$ -	-	\$ -	-	\$ -	-	\$ -	-	\$ -
97720	-	\$ -	-	\$ -	-	\$ -	-	\$ -	-	\$ -	-	\$ -
97814	-	\$ -	-	\$ -	-	\$ -	-	\$ -	1	\$ 0.71	1	\$ 0.71
97819	-	\$ -	-	\$ -	-	\$ -	-	\$ -	-	\$ -	-	\$ -
97834	-	\$ -	3	\$ 0.09	15	\$ 236.62	11	\$ 32.79	33	\$ 51.82	62	\$ 321.32
97837	-	\$ -	6	\$ 0.34	1	\$ 6.50	4	\$ 12.74	4	\$ 8.38	15	\$ 27.96
97840	-	\$ -	-	\$ -	-	\$ -	1	\$ 5.12	4	\$ 4.94	5	\$ 10.06
97844	-	\$ -	-	\$ -	-	\$ -	-	\$ -	-	\$ -	-	\$ -
97870	-	\$ -	3	\$ 1.22	7	\$ 24.57	6	\$ 26.20	13	\$ 10.64	29	\$ 62.63
97884	-	\$ -	6	\$ 6.85	1	\$ 7.00	6	\$ 11.65	14	\$ 11.98	27	\$ 37.48
97901	-	\$ -	26	\$ 21.11	8	\$ 279.37	5	\$ 22.52	20	\$ 29.32	59	\$ 352.32
97902	-	\$ -	-	\$ -	1	\$ 9.57	4	\$ 16.84	4	\$ 6.65	9	\$ 33.06
97903	-	\$ -	9	\$ 1.97	-	\$ -	2	\$ 10.27	7	\$ 18.71	18	\$ 30.95
97904	-	\$ -	4	\$ 0.15	-	\$ -	2	\$ 5.06	13	\$ 12.56	19	\$ 17.77
97905	-	\$ -	7	\$ 5.10	-	\$ -	2	\$ 5.57	8	\$ 9.05	17	\$ 19.72
97906	-	\$ -	19	\$ 11.00	-	\$ -	4	\$ 26.09	11	\$ 10.01	34	\$ 47.10
97907	-	\$ -	6	\$ 0.30	7	\$ 63.03	9	\$ 263.23	28	\$ 32.90	50	\$ 359.46
97908	-	\$ -	15	\$ 0.99	-	\$ -	-	\$ -	6	\$ 1.91	21	\$ 2.90
97909	-	\$ -	2	\$ 0.57	-	\$ -	-	\$ -	4	\$ 5.99	6	\$ 6.56
97910	-	\$ -	23	\$ 24.13	3	\$ 25.32	8	\$ 93.35	20	\$ 17.36	54	\$ 160.16
97911	-	\$ -	1	\$ 0.24	3	\$ 49.80	-	\$ -	3	\$ 1.70	7	\$ 51.74
97913	-	\$ -	141	\$ 41.50	16	\$ 147.01	49	\$ 338.50	75	\$ 103.23	281	\$ 630.24
97914	-	\$ -	157	\$ 74.89	98	\$ 1,862.28	164	\$ 967.23	227	\$ 332.08	646	\$ 3,236.48
97917	-	\$ -	1	\$ 9.12	-	\$ -	-	\$ -	-	\$ -	1	\$ 9.12
97918	-	\$ -	126	\$ 60.97	23	\$ 253.03	35	\$ 338.86	86	\$ 91.27	270	\$ 744.13
97920	-	\$ -	2	\$ 0.45	-	\$ -	-	\$ -	-	\$ -	2	\$ 0.45
97934	-	\$ -	-	\$ -	-	\$ -	-	\$ -	-	\$ -	-	\$ -
97980	-	\$ -	-	\$ -	-	\$ -	-	\$ -	-	\$ -	-	\$ -
Grand Total	-	\$ -	557	\$ 260.99	183	\$ 2,964.10	312	\$ 2,176.02	581	\$ 761.21	1,633	\$ 6,162.32

Amount is the dollar amount of assessed late payment fees by contracts (service agreements). Count is the count of unique contracts (service agreements) assessed a late payment fee during the period.

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c. Customers enrolled in a current Time Payment Agreement, by customer class

Zip Code	Large General Commercial	Residential	Small General Commercial	Grand Total
97834	-	15	-	15
97840	-	1	-	1
97870	-	16	-	16
97884	1	4	-	5
97901	1	12	-	13
97903	-	7	-	7
97904	-	2	-	2
97905	-	4	-	4
97906	-	4	-	4
97907	1	19	1	21
97910	1	9	-	10
97911	1	-	-	1
97913	1	141	2	144
97914	8	462	5	475
97918	1	127	3	131
Grand Total	15	823	11	849

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d. Number of customers enrolling in a new Time Payment Agreement, by customer class

Zip Code	Industrial	Large General Commercial	Residential	Small General Commercial	Grand Total
97834	-	-	20	2	22
97837	-	-	1	-	1
97840	-	-	2	-	2
97870	-	1	20	-	21
97884	-	2	7	1	10
97901	-	4	21	4	29
97903	-	-	6	-	6
97904	-	-	3	1	4
97905	-	-	9	1	10
97906	-	-	6	-	6
97907	-	2	22	-	24
97909	-	-	2	-	2
97910	-	1	15	2	18
97911	-	2	2	-	4
97913	-	6	256	6	268
97914	-	27	740	33	800
97918	1	2	140	9	152
97920	-	-	1	-	1
Grand Total	1	47	1,273	59	1,380

Count is the count of unique contracts (service agreements) enrolled in a Time Payment Agreement during the period.

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e. The number of customers completing a TPA during the period, by customer class

Zip Code	Large General Commercial	Residential	Small General Commercial	Grand Total
97819	-	1	-	1
97834	-	2	-	2
97870	-	6	-	6
97901	-	2	-	2
97905	-	1	1	2
97906	-	4	-	4
97907	-	3	-	3
97910	-	5	-	5
97911	1	2	-	3
97913	2	49	-	51
97914	15	154	6	175
97918	-	39	4	43
Grand Total	18	268	11	297

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f. The number of customers renegotiating TPAs during the period, by customer class

Zip Code	Large General Commercial	Residential	Small General Commercial	Grand Total
97834	-	2	-	2
97870	-	1	-	1
97884	1	1	1	3
97901	-	2	-	2
97907	-	2	-	2
97913	1	43	-	44
97914	1	111	1	113
97918	-	14	1	15
Grand Total	3	176	3	182

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g. The number of customers taking service at the bill payment assistance program developed in this Term Sheet

In accordance with the program's term, as specified within Schedule 67, Residential Arrearage Management Program, of the Company's Tariff, no new customers were enrolled in the program during the period.

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h. The number of customers taking service at the beginning of the period under existing medical payment arrangements

Zip Code	Residential	Grand Total
97907	1	1
97913	1	1
Grand Total	2	2

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i. The number of customers enrolling in new medical payment arrangements during the period

Zip Code	Residential	Grand Total
97914	4	4
Grand Total	4	4

Count is the count of unique contracts (service agreements) enrolling in a new Medical Payment Arrangement during the period.

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j. Number of Residential and Small Commercial customers with arrearage balances

Customer Class	Total Count of Arrears 31+ Days Past Due
Residential	1,519
Small General Commercial	121
Grand Total	1,640

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j. Number of Residential and Small Commercial customers with arrearage balances

Customer Class	Count of Arrears 31+ Days Past Due	Count of Arrears 31-60 Days Past Due	Count of Arrears 61-90 Days Past Due	Count of Arrears 91+ Days Past Due
Residential	1,519	664	308	547
97918	247	111	49	87
97914	826	373	152	301
97913	223	81	54	88
97911	3	3	-	-
97910	20	6	3	11
97907	53	21	12	20
97906	9	2	4	3
97905	8	1	3	4
97904	3	2	-	1
97903	9	4	4	1
97902	7	6	1	-
97901	18	6	5	7
97884	10	8	1	1
97870	31	11	9	11
97840	4	2	1	1
97837	3	1	1	1
97834	44	25	9	10
97819	1	1	-	-
Small General Commercial	121	74	15	32
97918	27	16	5	6
97914	51	34	3	14
97913	7	4	2	1
97911	2	2	-	-
97910	2	1	1	-
97909	2	-	-	2
97907	3	3	-	-
97906	2	2	-	-
97905	3	1	1	1
97903	3	1	-	2
97902	3	3	-	-
97884	4	2	2	-
97870	6	3	-	3
97840	1	-	-	1
97834	5	2	1	2
Grand Total	1,640	738	323	579

Arrearage balances and customer counts are by contract (service agreement) and segmented by 31-60, 61-90, and 91+ days past due. Customer count and arrearage balances are included only in the contract's oldest arrears bucket.

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j. Arrearage balances, Residential and Small Commercial customers

Customer Class	Sum of Arrears 31+ Days Past Due	Sum of Arrears 31-60 Days Past Due	Sum of Arrears 61-90 Days Past Due	Sum of Arrears 91+ Days Past Due
Residential	\$ 654,772.14	\$ 62,680.32	\$ 77,511.00	\$ 514,580.82
97914	\$ 329,790.59	\$ 34,611.50	\$ 37,786.77	\$ 257,392.32
97910	\$ 14,276.69	\$ 698.82	\$ 925.33	\$ 12,652.54
97918	\$ 113,281.46	\$ 10,831.39	\$ 13,443.49	\$ 89,006.58
97913	\$ 97,689.77	\$ 7,740.77	\$ 14,709.45	\$ 75,239.55
97884	\$ 1,049.06	\$ 547.03	\$ 171.69	\$ 330.34
97870	\$ 10,628.32	\$ 1,722.78	\$ 2,063.93	\$ 6,841.61
97906	\$ 3,202.47	\$ 144.95	\$ 675.58	\$ 2,381.94
97907	\$ 41,890.43	\$ 1,745.49	\$ 2,656.20	\$ 37,488.74
97901	\$ 13,333.65	\$ 410.22	\$ 1,127.73	\$ 11,795.70
97834	\$ 19,457.22	\$ 2,671.36	\$ 1,853.47	\$ 14,932.39
97903	\$ 1,404.35	\$ 139.72	\$ 801.93	\$ 462.70
97904	\$ 1,107.20	\$ 143.07	\$ -	\$ 964.13
97840	\$ 488.48	\$ 196.10	\$ 21.19	\$ 271.19
97837	\$ 636.70	\$ 98.61	\$ 156.70	\$ 381.39
97905	\$ 5,297.31	\$ 63.92	\$ 793.69	\$ 4,439.70
97902	\$ 770.93	\$ 447.08	\$ 323.85	\$ -
97911	\$ 437.95	\$ 437.95	\$ -	\$ -
97819	\$ 29.56	\$ 29.56	\$ -	\$ -
Small General Commercial	\$ 10,807.61	\$ 4,046.97	\$ 943.60	\$ 5,817.04
97914	\$ 7,333.37	\$ 2,747.36	\$ 269.52	\$ 4,316.49
97910	\$ 23.58	\$ 9.81	\$ 13.77	\$ -
97918	\$ 1,610.83	\$ 715.10	\$ 342.01	\$ 553.72
97913	\$ 430.59	\$ 168.50	\$ 175.68	\$ 86.41
97884	\$ 46.23	\$ 0.45	\$ 45.78	\$ -
97870	\$ 269.05	\$ 81.91	\$ -	\$ 187.14
97906	\$ 55.23	\$ 55.23	\$ -	\$ -
97907	\$ 39.86	\$ 39.86	\$ -	\$ -
97834	\$ 491.91	\$ 138.16	\$ 77.05	\$ 276.70
97903	\$ 174.22	\$ 0.16	\$ -	\$ 174.06
97909	\$ 139.60	\$ -	\$ -	\$ 139.60
97840	\$ 38.54	\$ -	\$ -	\$ 38.54
97905	\$ 100.75	\$ 36.58	\$ 19.79	\$ 44.38
97902	\$ 41.00	\$ 41.00	\$ -	\$ -
97911	\$ 12.85	\$ 12.85	\$ -	\$ -
Grand Total	\$ 665,579.75	\$ 66,727.29	\$ 78,454.60	\$ 520,397.86

Arrearage balances and customer counts are by contract (service agreement) and segmented by 31-60, 61-90, and 91+ days past due. Customer count and arrearage balances are included only in the contract's oldest arrears bucket.

**Idaho Power Company
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j. Average arrearages for Residential and Small Commercial customers

Customer Class	Average of Arrears 31+ Days Past Due	Average of Arrears 31-60 Days Past Due	Average of Arrears 61-90 Days Past Due	Average of Arrears 91+ Days Past Due
Residential	\$ 431.05	\$ 94.40	\$ 251.66	\$ 940.73
97914	\$ 399.26	\$ 92.79	\$ 248.60	\$ 855.12
97910	\$ 713.83	\$ 116.47	\$ 308.44	\$ 1,150.23
97918	\$ 458.63	\$ 97.58	\$ 274.36	\$ 1,023.06
97913	\$ 438.07	\$ 95.57	\$ 272.40	\$ 854.99
97884	\$ 104.91	\$ 68.38	\$ 171.69	\$ 330.34
97870	\$ 342.85	\$ 156.62	\$ 229.33	\$ 621.96
97906	\$ 355.83	\$ 72.48	\$ 168.90	\$ 793.98
97907	\$ 790.39	\$ 83.12	\$ 221.35	\$ 1,874.44
97901	\$ 740.76	\$ 68.37	\$ 225.55	\$ 1,685.10
97834	\$ 442.21	\$ 106.85	\$ 205.94	\$ 1,493.24
97903	\$ 156.04	\$ 34.93	\$ 200.48	\$ 462.70
97904	\$ 369.07	\$ 71.54	\$ -	\$ 964.13
97840	\$ 122.12	\$ 98.05	\$ 21.19	\$ 271.19
97837	\$ 212.23	\$ 98.61	\$ 156.70	\$ 381.39
97905	\$ 662.16	\$ 63.92	\$ 264.56	\$ 1,109.93
97902	\$ 110.13	\$ 74.51	\$ 323.85	\$ -
97911	\$ 145.98	\$ 145.98	\$ -	\$ -
97819	\$ 29.56	\$ 29.56	\$ -	\$ -
Small General Commercial	\$ 89.32	\$ 54.69	\$ 62.91	\$ 181.78
97914	\$ 143.79	\$ 80.80	\$ 89.84	\$ 308.32
97910	\$ 11.79	\$ 9.81	\$ 13.77	\$ -
97918	\$ 59.66	\$ 44.69	\$ 68.40	\$ 92.29
97913	\$ 61.51	\$ 42.13	\$ 87.84	\$ 86.41
97884	\$ 11.56	\$ 0.23	\$ 22.89	\$ -
97870	\$ 44.84	\$ 27.30	\$ -	\$ 62.38
97906	\$ 27.62	\$ 27.62	\$ -	\$ -
97907	\$ 13.29	\$ 13.29	\$ -	\$ -
97834	\$ 98.38	\$ 69.08	\$ 77.05	\$ 138.35
97903	\$ 58.07	\$ 0.16	\$ -	\$ 87.03
97909	\$ 69.80	\$ -	\$ -	\$ 69.80
97840	\$ 38.54	\$ -	\$ -	\$ 38.54
97905	\$ 33.58	\$ 36.58	\$ 19.79	\$ 44.38
97902	\$ 13.67	\$ 13.67	\$ -	\$ -
97911	\$ 6.43	\$ 6.43	\$ -	\$ -
Grand Total	\$ 405.84	\$ 90.42	\$ 242.89	\$ 898.79

Arrearage balances and customer counts are by contract (service agreement) and segmented by 31-60, 61-90, and 91+ days past due. Customer count and arrearage balances are included only in the contract's oldest arrears bucket.

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k. Total number of disconnection communications delivered by vintage (20-day, 15-day, 5-day, personal contact)

Zip Code	Irrigation			Large General Commercial			Residential			Small General Commercial			Grand Total
	15-day Notice	5-day Notice	Personal Contact	15-day Notice	5-day Notice	Personal Contact	20-day Notice	5-day Notice	Personal Contact	15-day Notice	5-day Notice	Personal Contact	
97834	-	-	-	6	2	2	56	25	37	7	3	3	141
97837	-	-	-	-	-	-	5	1	2	1	-	-	10
97840	-	-	-	-	-	-	6	3	4	2	-	2	17
97870	1	1	1	5	1	1	37	22	27	-	-	-	96
97884	-	-	-	1	1	1	13	6	9	1	1	1	34
97901	2	-	-	3	2	2	57	27	39	2	-	2	136
97902	-	-	-	-	-	-	4	2	2	-	-	-	8
97903	-	-	-	-	-	-	14	6	10	2	2	2	36
97904	-	-	-	-	-	-	11	1	2	2	1	1	18
97905	-	-	-	-	-	-	8	4	7	1	2	2	25
97906	-	-	-	-	-	-	25	13	13	-	-	-	51
97907	1	1	1	5	4	4	51	26	38	1	3	3	139
97909	-	-	-	-	-	-	3	-	2	-	1	1	7
97910	1	-	-	1	1	1	37	16	22	2	-	-	81
97911	-	-	-	2	2	2	7	6	6	-	-	-	25
97913	1	1	1	10	7	8	398	238	290	11	6	9	980
97914	17	13	13	52	37	41	1,261	782	935	52	35	44	3,285
97918	6	3	3	10	8	9	340	192	235	17	11	16	853
97920	-	-	-	-	-	-	-	1	1	-	-	-	2
Grand Total	29	19	19	95	65	71	2,333	1,371	1,681	101	65	86	5,944

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I. Non-Pay Service Disconnects, by customer class

Disconnects					
Zip Code	Irrigation	Large General Commercial	Residential	Small General Commercial	Grand Total
97837	-	-	1	-	1
97840	-	-	1	-	1
97884	-	1	-	-	1
97901	-	-	2	-	2
97905	-	-	2	-	2
97906	-	-	1	-	1
97907	-	1	-	-	1
97910	-	-	2	-	2
97913	-	-	33	1	34
97914	11	3	93	6	113
97918	14	3	21	3	41
Grand Total	25	8	156	10	199

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m. Service Reconnects, by customer class

Zip Code	Irrigation		Large General Commercial		Residential		Small General Commercial		All Customer Classes	
	Count of Reconnected in 0-1 days	Count of Reconnected in 2-7 days	Count of Reconnected in 0-1 days	Count of Reconnected in 2-7 days	Count of Reconnected in 0-1 days	Count of Reconnected in 2-7 days	Count of Reconnected in 0-1 days	Count of Reconnected in 2-7 days	Grand Total of Reconnected in 0-1 days	Grand Total of Reconnected in 2-7 days
97884	-	-	1	-	-	-	-	-	1	-
97901	-	-	-	-	2	-	-	-	2	-
97906	-	-	-	-	1	-	-	-	-	-
97907	-	-	1	-	-	-	-	-	1	-
97913	-	-	-	-	25	1	1	-	26	1
97914	1	4	1	-	53	16	-	2	55	22
97918	-	-	1	1	10	6	2	-	13	7
Grand Total	1	4	4	1	91	23	3	2	99	30