



e-FILING REPORT COVER SHEET

COMPANY NAME: Idaho Power Company

DOES REPORT CONTAIN CONFIDENTIAL INFORMATION? No Yes If yes, submit a redacted public version (or a cover letter) by email. Submit the confidential information as directed in OAR 860-001-0070 or the terms of an applicable protective order.

Select report type: RE (Electric) RG (Gas) RW (Water) RT (Telecommunications)
 RO (Other, for example, industry safety information)

Did you previously file a similar report? No Yes, report docket number: 184

Report is required by: OAR
 Statute
 Order 20-401 and 20-377

Note: A one-time submission required by an order is a compliance filing and not a report (file compliance in the applicable docket)

Other
(For example, federal regulations, or requested by Staff)

Is this report associated with a specific docket/case? No Yes, docket number: UM 2114

List Key Words for this report. We use these to improve search results.

Quarterly Credit and Collections Data

Send the completed Cover Sheet and the Report in an email addressed to PUC.FilingCenter@puc.oregon.gov

Send confidential information, voluminous reports, or energy utility Results of Operations Reports to PUC Filing Center, PO Box 1088, Salem, OR 97308-1088 or by delivery service to 201 High Street SE Suite 100, Salem, OR 97301.



CONNIE ASCHENBRENNER
Rate Design Senior Manager
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July 20, 2021

VIA ELECTRONIC FILING

PUC.FilingCenter@puc.oregon.gov

Re: RE 184 – Idaho Power Company's Quarterly Credit and Collections Data
for Q2 - 2021

Attention Filing Center:

Pursuant to Order No. 20-401 issued in UM 2114 and Order No. 20-377 issued in UM 2067, Idaho Power Company transmits for electronic filing its Quarterly Credit and Collections Data for Q2 - 2021.

If you have any questions, please do not hesitate to contact me or Regulatory Analyst, Riley Maloney at (208) 388-5418.

Very truly yours,

A handwritten signature in blue ink that reads "Connie Aschenbrenner".

Connie Aschenbrenner

CA:sg
Enclosure

**Idaho Power Company
COVID-19 Quarterly Report
Q2 2021**

a. Number of customers, by customer class, by zip code

Zip Code	Industrial	Irrigation	Large General Commercial	Residential	Small General Commercial	Grand Total
87870	-	1	-	-	-	1
97720	-	-	-	-	1	1
97814	-	-	-	3	1	4
97819	-	15	-	21	6	42
97834	-	34	26	643	100	803
97837	-	29	-	63	18	110
97840	-	-	1	96	13	110
97844	-	1	-	-	-	1
97870	-	19	18	423	68	528
97884	-	20	9	161	46	236
97901	-	104	21	344	65	534
97902	-	1	1	28	5	35
97903	-	41	1	78	27	147
97904	-	19	3	106	49	177
97905	1	19	5	99	43	167
97906	-	52	7	131	41	231
97907	-	16	34	369	115	534
97908	-	56	1	57	40	154
97909	-	88	2	46	21	157
97910	-	65	18	379	86	548
97911	-	2	7	88	28	125
97913	-	426	145	2,059	351	2,981
97914	5	625	489	6,617	1,080	8,816
97917	-	1	-	1	1	3
97918	1	527	118	1,890	413	2,949
97920	-	30	2	33	10	75
97934	-	-	-	-	1	1
97980	-	-	-	-	1	1
Grand Total	7	2,191	908	13,735	2,630	19,471

Customer count is the count of active contracts (service agreements).

**Idaho Power Company
COVID-19 Quarterly Report
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b. Number of customers assessed a late payment fee, by customer class

Zip Code	Irrigation		Large General Commercial		Small General Commercial		Total Count	Total Sum of Amount
	Count	Sum of Amount	Count	Sum of Amount	Count	Sum of Amount		
97819	2	\$ 2.86	-	\$ -	-	\$ -	2	\$ 2.86
97834	5	\$ 1.16	9	\$ 238.32	28	\$ 45.42	42	\$ 284.90
97837	5	\$ 0.63	-	\$ -	2	\$ 1.87	7	\$ 2.50
97840	-	\$ -	-	\$ -	1	\$ 0.20	1	\$ 0.20
97870	-	\$ -	4	\$ 14.88	23	\$ 26.70	27	\$ 41.58
97884	4	\$ 2.79	2	\$ 104.89	7	\$ 1.52	13	\$ 109.20
97901	22	\$ 34.73	13	\$ 147.95	17	\$ 11.15	52	\$ 193.83
97902	-	\$ -	1	\$ 2.55	3	\$ 2.35	4	\$ 4.90
97903	13	\$ 1.34	-	\$ -	11	\$ 9.34	24	\$ 10.68
97904	-	\$ -	-	\$ -	6	\$ 3.24	6	\$ 3.24
97905	4	\$ 12.46	-	\$ -	2	\$ 1.66	6	\$ 14.12
97906	19	\$ 3.53	-	\$ -	13	\$ 11.64	32	\$ 15.17
97907	2	\$ 7.07	7	\$ 33.14	8	\$ 11.16	17	\$ 51.37
97908	27	\$ 15.70	-	\$ -	11	\$ 6.27	38	\$ 21.97
97909	14	\$ 14.60	-	\$ -	5	\$ 2.01	19	\$ 16.61
97910	17	\$ 79.78	5	\$ 56.77	25	\$ 23.55	47	\$ 160.10
97911	1	\$ 6.45	4	\$ 72.93	13	\$ 8.57	18	\$ 87.95
97913	113	\$ 187.60	28	\$ 407.68	90	\$ 109.31	231	\$ 704.59
97914	171	\$ 258.02	101	\$ 1,101.58	278	\$ 388.72	550	\$ 1,748.32
97917	1	\$ 7.73	-	\$ -	-	\$ -	1	\$ 7.73
97918	145	\$ 291.93	42	\$ 447.15	158	\$ 168.32	345	\$ 907.40
97920	10	\$ 83.02	1	\$ 2.50	1	\$ 0.14	12	\$ 85.66
97934	-	\$ -	-	\$ -	1	\$ 0.10	1	\$ 0.10
97980	-	\$ -	-	\$ -	1	\$ 2.99	1	\$ 2.99
Grand Total	575	\$ 1,011.40	217	\$ 2,630.34	704	\$ 836.23	1,496	\$ 4,477.97

Amount is the dollar amount of assessed late payment fees by contracts (service agreements). Count is the count of unique contracts (service agreements) assessed a late payment fee during the period.

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c. Customers enrolled in a current Time Payment Agreement, by customer class

Zip Code	Large General Commercial	Residential	Small General Commercial	Grand Total
97819	-	1	-	1
97834	-	16	2	18
97870	-	7	-	7
97884	-	2	-	2
97901	-	8	-	8
97903	-	3	1	4
97904	-	1	-	1
97905	-	3	1	4
97906	-	5	-	5
97907	-	10	-	10
97910	-	1	-	1
97911	2	3	-	5
97913	2	61	4	67
97914	6	271	4	281
97918	1	60	3	64
Grand Total	11	452	15	478

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d. Number of customers enrolling in a new Time Payment Agreement by customer class

Zip Code	Large General Commercial	Residential	Small General Commercial	Grand Total
97834	1	31	4	36
97837	-	8	-	8
97840	-	1	-	1
97870	-	30	1	31
97884	1	4	-	5
97901	-	25	1	26
97903	-	10	2	12
97904	-	7	-	7
97905	-	14	2	16
97906	-	11	3	14
97907	-	22	-	22
97908	-	-	1	1
97909	-	1	-	1
97910	2	10	1	13
97911	2	5	-	7
97913	1	197	5	203
97914	13	599	14	626
97918	5	146	9	160
97920	-	3	1	4
Grand Total	25	1,124	44	1,193

Count is the count of unique contracts (service agreements) enrolled in a Time Payment Agreement during the period.

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e. The number of customers completing a TPA during the period

Zip Code	Large General Commercial	Residential	Small General Commercial	Grand Total
97834	1	22	2	25
97837	-	4	-	4
97840	-	1	-	1
97870	-	25	1	26
97884	-	5	-	5
97901	-	20	1	21
97903	-	6	-	6
97904	-	6	-	6
97905	-	5	-	5
97906	-	8	3	11
97907	-	18	-	18
97908	-	1	1	2
97909	-	1	-	1
97910	3	11	-	14
97911	-	1	-	1
97913	-	161	4	165
97914	13	471	14	498
97918	2	109	7	118
97920	-	3	1	4
Grand Total	19	878	34	931

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f. The number of customers, by customer class, renegotiating TPAs during the period

Zip Code	Large General Commercial	Residential	Small General Commercial	Grand Total
97834	-	1	2	3
97870	-	4	-	4
97901	-	2	-	2
97905	-	4	-	4
97906	-	1	-	1
97907	-	9	-	9
97913	-	34	-	34
97914	2	86	-	88
97918	-	21	-	21
Grand Total	2	162	2	166

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g. The number of customers taking service at the bill payment assistance program developed in this Term Sheet

Zip Code	Instant Grant	40/60 Balance Split	Payment Arrangement Match			Total Recipients
			6-Month	9-Month	12-Month	
97834	6	5	-	-	2	13
97837	-	2	-	-	-	2
97840	1	-	-	-	-	1
97870	4	6	-	-	1	11
97884	2	-	-	-	-	2
97901	5	7	-	1	-	13
97903	1	1	-	-	-	2
97904	-	2	-	-	1	3
97905	6	1	1	-	-	8
97906	1	2	-	-	2	5
97907	4	8	1	2	2	17
97909	2	-	-	-	-	2
97910	4	-	-	-	-	4
97913	35	44	2	-	7	88
97914	145	104	7	4	26	286
97918	20	29	-	1	7	57
Total Recipients	236	211	11	8	48	514

The summation of total recipients for each of the quarter's months, as filed in Docket No. RE 191, may not sum to the total recipients indicated above due to cross-month customer enrollment adjustments.

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h. The number of customers taking service at the beginning of the period under existing medical payment arrangements

Zip Code	Residential	Grand Total
97914	1	1
Grand Total	1	1

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i. The number of customers enrolling in new medical payment arrangements during the period

The Company did not have any customers enrolling in new medical payment arrangements during the period.

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j. Number of Residential and Small Commercial customers with arrearage balances

Customer Class	Total Count of Arrears 31+ Days Past Due
Residential	1,185
Small General Commercial	96
Grand Total	1,281

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j. Number of Residential and Small Commercial customers with arrearage balances

Customer Class	Count of Arrears 31+ Days Past Due	Count of Arrears 31-60 Days Past Due	Count of Arrears 61-90 Days Past Due	Count of Arrears 91+ Days Past Due
Residential	1,185	339	228	618
97819	1	-	-	1
97834	31	7	9	15
97837	5	4	-	1
97840	1	1	-	-
97870	24	8	6	10
97884	8	5	1	2
97901	17	8	2	7
97903	15	7	5	3
97904	2	-	1	1
97905	6	3	3	-
97906	13	5	1	7
97907	36	14	6	16
97909	1	1	-	-
97910	8	4	2	2
97911	4	-	4	-
97913	177	54	31	92
97914	659	150	126	383
97918	177	68	31	78
Small General Commercial	96	32	27	37
97834	5	-	2	3
97870	2	1	-	1
97884	2	2	-	-
97903	1	-	1	-
97905	3	2	-	1
97906	1	1	-	-
97909	1	1	-	-
97910	1	-	1	-
97913	12	2	1	9
97914	29	2	16	11
97918	39	21	6	12
Grand Total	1,281	371	255	655

Arrearage balances and customer counts are by contract (service agreement) and segmented by 31-60, 61-90, and 91+ days past due. Customer count and arrearage balances are included only in the contract's oldest arrears bucket.

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j. Arrearage balances, Residential and Small Commercial customers

Customer Class	Sum of Arrears 31+ Days Past Due	Sum of Arrears 31-60 Days Past Due	Sum of Arrears 61-90 Days Past Due	Sum of Arrears 91+ Days Past Due
Residential	\$ 550,044.50	\$ 24,764.50	\$ 38,646.89	\$ 486,633.11
97819	\$ 900.00	\$ -	\$ -	\$ 900.00
97834	\$ 14,489.91	\$ 460.37	\$ 920.57	\$ 13,108.97
97837	\$ 386.67	\$ 145.86	\$ -	\$ 240.81
97840	\$ 82.10	\$ 82.10	\$ -	\$ -
97870	\$ 6,918.75	\$ 495.36	\$ 1,032.35	\$ 5,391.04
97884	\$ 4,037.84	\$ 259.80	\$ 151.42	\$ 3,626.62
97901	\$ 11,675.63	\$ 573.17	\$ 473.35	\$ 10,629.11
97903	\$ 2,798.75	\$ 486.03	\$ 904.01	\$ 1,408.71
97904	\$ 1,175.33	\$ -	\$ 19.19	\$ 1,156.14
97905	\$ 1,012.32	\$ 216.18	\$ 796.14	\$ -
97906	\$ 13,976.90	\$ 660.35	\$ 396.37	\$ 12,920.18
97907	\$ 23,369.35	\$ 1,156.22	\$ 2,047.03	\$ 20,166.10
97909	\$ 135.95	\$ 135.95	\$ -	\$ -
97910	\$ 1,163.60	\$ 205.24	\$ 116.45	\$ 841.91
97911	\$ 494.72	\$ -	\$ 494.72	\$ -
97913	\$ 79,511.49	\$ 4,502.20	\$ 5,491.31	\$ 69,517.98
97914	\$ 309,318.85	\$ 10,578.61	\$ 20,352.83	\$ 278,387.41
97918	\$ 78,596.34	\$ 4,807.06	\$ 5,451.15	\$ 68,338.13
Small General Commercial	\$ 11,006.43	\$ 1,180.99	\$ 1,514.00	\$ 8,311.44
97834	\$ 860.45	\$ -	\$ 132.77	\$ 727.68
97870	\$ 91.96	\$ 14.74	\$ -	\$ 77.22
97884	\$ 5.92	\$ 5.92	\$ -	\$ -
97903	\$ 103.73	\$ -	\$ 103.73	\$ -
97905	\$ 124.89	\$ 56.62	\$ -	\$ 68.27
97906	\$ 31.30	\$ 31.30	\$ -	\$ -
97909	\$ 9.67	\$ 9.67	\$ -	\$ -
97910	\$ 30.51	\$ -	\$ 30.51	\$ -
97913	\$ 3,087.42	\$ 99.79	\$ 23.92	\$ 2,963.71
97914	\$ 3,840.07	\$ 110.47	\$ 910.08	\$ 2,819.52
97918	\$ 2,820.51	\$ 852.48	\$ 312.99	\$ 1,655.04
Grand Total	\$ 561,050.93	\$ 25,945.49	\$ 40,160.89	\$ 494,944.55

Arrearage balances and customer counts are by contract (service agreement) and segmented by 31-60, 61-90, and 91+ days past due. Customer count and arrearage balances are included only in the contract's oldest arrears bucket.

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j. Average arrearages for Residential and Small Commercial customers

Customer Class	Average of Arrears 31+ Days Past Due	Average of Arrears 31-60 Days Past Due	Average of Arrears 61-90 Days Past Due	Average of Arrears 91+ Days Past Due
Residential	\$ 464.17	\$ 73.05	\$ 169.50	\$ 787.43
97819	\$ 900.00	\$ -	\$ -	\$ 900.00
97834	\$ 467.42	\$ 65.77	\$ 102.29	\$ 873.93
97837	\$ 77.33	\$ 36.47	\$ -	\$ 240.81
97840	\$ 82.10	\$ 82.10	\$ -	\$ -
97870	\$ 288.28	\$ 61.92	\$ 172.06	\$ 539.10
97884	\$ 504.73	\$ 51.96	\$ 151.42	\$ 1,813.31
97901	\$ 686.80	\$ 71.65	\$ 236.68	\$ 1,518.44
97903	\$ 186.58	\$ 69.43	\$ 180.80	\$ 469.57
97904	\$ 587.67	\$ -	\$ 19.19	\$ 1,156.14
97905	\$ 168.72	\$ 72.06	\$ 265.38	\$ -
97906	\$ 1,075.15	\$ 132.07	\$ 396.37	\$ 1,845.74
97907	\$ 649.15	\$ 82.59	\$ 341.17	\$ 1,260.38
97909	\$ 135.95	\$ 135.95	\$ -	\$ -
97910	\$ 145.45	\$ 51.31	\$ 58.23	\$ 420.96
97911	\$ 123.68	\$ -	\$ 123.68	\$ -
97913	\$ 449.22	\$ 83.37	\$ 177.14	\$ 755.63
97914	\$ 469.38	\$ 70.52	\$ 161.53	\$ 726.86
97918	\$ 444.05	\$ 70.69	\$ 175.84	\$ 876.13
Small General Commercial	\$ 114.65	\$ 36.91	\$ 56.07	\$ 224.63
97834	\$ 172.09	\$ -	\$ 66.39	\$ 242.56
97870	\$ 45.98	\$ 14.74	\$ -	\$ 77.22
97884	\$ 2.96	\$ 2.96	\$ -	\$ -
97903	\$ 103.73	\$ -	\$ 103.73	\$ -
97905	\$ 41.63	\$ 28.31	\$ -	\$ 68.27
97906	\$ 31.30	\$ 31.30	\$ -	\$ -
97909	\$ 9.67	\$ 9.67	\$ -	\$ -
97910	\$ 30.51	\$ -	\$ 30.51	\$ -
97913	\$ 257.29	\$ 49.90	\$ 23.92	\$ 329.30
97914	\$ 132.42	\$ 55.24	\$ 56.88	\$ 256.32
97918	\$ 72.32	\$ 40.59	\$ 52.17	\$ 137.92
Grand Total	\$ 437.98	\$ 69.93	\$ 157.49	\$ 755.64

Arrearage balances and customer counts are by contract (service agreement) and segmented by 31-60, 61-90, and 91+ days past due. Customer count and arrearage balances are included only in the contract's oldest arrears bucket.

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k. Total number of disconnection communications delivered by vintage (15-day, 5-day, personal contact)

Zip Code	Irrigation			Large General Commercial			Small General Commercial			Residential		Grand Total
	15-day Notice	5-day Notice	Personal Contact (Dialer)	15-day Notice	5-day Notice	Personal Contact (Dialer)	15-day Notice	5-day Notice	Personal Contact (Dialer)	15-day Notice ¹	Personal Contact (Dialer)	
97834	-	-	-	-	-	-	9	8	9	-	59	87
97837	1	1	2	-	-	-	2	5	1	-	10	22
97840	-	-	-	-	-	-	-	-	-	-	1	1
97870	-	-	-	-	-	-	8	7	7	-	43	65
97884	-	-	-	3	3	3	-	-	-	-	15	24
97901	6	5	10	1	-	-	-	-	-	-	42	64
97902	-	-	-	-	-	-	-	-	-	-	1	1
97903	-	-	-	-	-	-	1	1	1	-	9	12
97904	-	-	-	-	-	-	-	-	-	-	5	5
97905	-	-	-	-	-	-	1	-	1	-	6	8
97906	-	-	-	-	-	-	2	2	2	-	40	46
97907	1	-	-	2	2	2	-	-	-	-	66	73
97908	-	-	-	-	-	-	1	1	-	-	2	4
97909	1	-	-	-	-	-	-	-	-	-	3	4
97910	-	-	-	3	2	2	-	-	-	-	7	14
97911	-	-	-	5	5	7	-	-	-	-	9	26
97913	4	4	5	4	2	2	22	16	16	-	412	487
97914	18	10	17	51	35	40	58	41	43	-	1,350	1,663
97918	6	-	-	15	9	10	18	13	12	1	312	396
97920	2	-	-	-	-	-	-	-	-	-	1	3
Grand Total	39	20	34	85	58	67	122	94	92	1	2,393	3,005

¹ Due to a small commercial contract having been previously associated with their account, one residential customer was inadvertently sent a 15-day disconnect notice during the period.

**Idaho Power Company
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I. Non-pay service disconnects, by customer class

Disconnects			
Zip Code	Irrigation	Small General Commercial	Grand Total
97913	-	1	1
97914	1	3	4
97918	-	3	3
Grand Total	1	7	8

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m. Service reconnects, by customer class

Zip Code	Small General Commercial		All Customer Classes	
	Count of reconnected in 0-1 days	Count of Reconnected in 2-7 days	Grand Total of Reconnected in 0-1 days	Grand Total of Reconnected in 2-7 days
97913	1	-	1	-
97914	1	1	1	1
97918	3	-	3	-
Grand Total	5	1	5	1