

February 23, 2021

## VIA ELECTRONIC FILING

Public Utility Commission of Oregon Attn: Filing Center 201 High Street SE, Suite 100 Salem, OR 97301-3398

## RE: RE 133—PacifiCorp's Annual Report in Compliance with OAR 860-021-0170(4)

In compliance with OAR 860-021-0170(4), PacifiCorp d/b/a Pacific Power hereby provides the following information for the period January 1, 2020 through December 31, 2020.

In accordance with OAR 860-021-0170(1)(a),(b) and (c), PacifiCorp reviews all billing adjustments on a monthly basis to determine how many corrected bills were issued, and verify if the corrected bills resulted in a reportable "billing error." PacifiCorp is pleased to report it did not have a reportable billing error in 2020.

If you have any questions regarding this information, please contact Melissa Nottingham at (503) 813-5136.

Regards,

Etta Lockey

Vice President, Regulation

Cc: Phil Boyle, Consumer Services Program Manager

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<sup>&</sup>lt;sup>1</sup> For the purposes of this report, a reportable billing error occurs when the number of corrected bills represent 0.5 percent or more of customer bills in any billing month due to a single specific event, reason, or condition by an average of \$5.00 or more.