



e-FILING REPORT COVER SHEET

COMPANY NAME: PacifiCorp d/b/a Pacific Power

DOES REPORT CONTAIN CONFIDENTIAL INFORMATION? No Yes If yes, submit a redacted public version (or a cover letter) by email. Submit the confidential information as directed in OAR 860-001-0070 or the terms of an applicable protective order.

Select report type: RE (Electric) RG (Gas) RW (Water) RT (Telecommunications)
 RO (Other, for example, industry safety information)

Did you previously file a similar report? No Yes, report docket number: RE 133

Report is required by: OAR 860-021-0170(4)

Statute

Order

Note: A one-time submission required by an order is a compliance filing and not a report (file compliance in the applicable docket)

Other

(For example, federal regulations, or requested by Staff)

Is this report associated with a specific docket/case? No Yes, docket number: RE 133

List Key Words for this report. We use these to improve search results.

2020 Annual Billing Error Report

Send the completed Cover Sheet and the Report in an email addressed to PUC.FilingCenter@state.or.us

Send confidential information, voluminous reports, or energy utility Results of Operations Reports to PUC Filing Center, PO Box 1088, Salem, OR 97308-1088 or by delivery service to 201 High Street SE Suite 100, Salem, OR 97301.

February 26, 2020

VIA ELECTRONIC FILING

Public Utility Commission of Oregon
201 High Street SE, Suite 100
Salem, OR 97301-3398

Attn: Filing Center

RE: RE 133 — PacifiCorp's Annual Report in Compliance with OAR 860-021-0170(4)

In compliance with OAR 860-021-0170(4), PacifiCorp d/b/a Pacific Power hereby provides the following information for the period January 1, 2019 through December 31, 2019.

In accordance with OAR 860-021-0170(1)(a),(b) and (c), PacifiCorp reviews all billing adjustments on a monthly basis to determine how many corrected bills were issued, and verify if the corrected bills resulted in a reportable "billing error".¹ PacifiCorp is pleased to report it did not have a reportable billing error in 2019.

If you have any questions regarding this information please contact Melissa Nottingham at (503) 813-5136.

Regards,


Etta Lockey
Vice President, Regulation

Cc: Phil Boyle, Consumer Services Program Manager

¹ For the purposes of this report, a reportable billing error occurs when the number of corrected bills represent 0.5 percent or more of customer bills in any billing month due to a single specific event, reason, or condition by an average of \$5.00 or more.