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## CARRIER-TO-CARRIER AGREEMENT CHECKLIST

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**INSTRUCTIONS:** Please complete all applicable parts of this form and submit it with related materials when filing a carrier-to-carrier agreement pursuant to 47 U.S.C. 252 and OAR 860-016-0000 et al. The Commission will utilize the information contained in this form to determine how to process the filing. **Unless you request otherwise in writing, the Commission will serve all documents related to the review of this agreement electronically to the e-mail addresses listed below.**

**1. PARTIES**                      *Requesting Carrier*    *Affected Carrier*

Name of Party:

Contact for Processing Questions:

Name:

Telephone:

E-mail:

Contact for Legal Questions (if different):

Name:

Telephone:

E-mail:

Other Persons wanting E-mail service of documents (if any):

Name:

E-mail:

**2. TYPE OF FILING**                      (Check all that apply. For example, parties seeking to adopt a previously approved agreement with new negotiated amendments should check both "Adoption" and "Amendment" categories.)

Adoption: Adopts interconnection agreement previously approved by the Commission.

Parties to prior agreement \_\_\_\_\_ & \_\_\_\_\_

Approved in Docket ARB \_\_\_\_\_, Order No(s). \_\_\_\_\_

- Does filing adopt amendments to base agreement previously approved by the Commission?

NO

YES, approved in Docket ARB \_\_\_\_\_, Order No(s). \_\_\_\_\_

New Agreement: Seeks approval of new negotiated agreement.

- Does this filing replace an agreement between the same parties that was previously approved by the Commission?

NO

YES, approved in Docket ARB \_\_\_\_\_, Order No(s). \_\_\_\_\_

Amendment: Amends an existing carrier-to-carrier agreement.

- If the original agreement was negotiated, has it been approved by Commission?

NO, decision pending in Docket ARB \_\_\_\_\_

YES, approved in Docket ARB \_\_\_\_\_, Order No(s). \_\_\_\_\_

- If original agreement was an adoption, what was its docket number? Docket ARB \_\_\_\_\_

Other: Please explain.

\_\_\_\_\_  
\_\_\_\_\_

**Unbundled Network Elements Combinations (UNE Combinations) Amendment  
to the Interconnection Agreement between  
Qwest Corporation and  
Automotive Experts Group, Inc. dba Bend Data Center  
for the State of Oregon**

This is an Amendment ("Amendment") to the Interconnection Agreement between Qwest Corporation ("Qwest"), a Colorado corporation, and Automotive Experts Group, Inc. dba Bend Data Center ("CLEC"), a Washington corporation.

**RECITALS**

WHEREAS, the Parties entered into an Interconnection Agreement, for service in the State of Oregon, that was approved by the Oregon Public Utility Commission on December 6, 2001, as referenced in Docket No. ARB-374, Order No. 01-1035 ("Agreement");and

WHEREAS, the Parties wish to amend the Agreement under the terms and conditions contained herein.

**AGREEMENT**

NOW THEREFORE, in consideration of the mutual terms, covenants and conditions contained in this Amendment and other good and valuable consideration, the receipt and sufficiency of which is hereby acknowledged, the Parties agree as follows:

**Amendment Terms**

The Agreement is hereby amended by replacing the Unbundled Network Elements Combinations (UNE Combinations) language (Section 9.23) and rates, in their entirety, with the UNE Combinations terms, conditions and rates set forth in Attachment 1 and Exhibits A, B and C, attached hereto and incorporated herein.

Rates in Exhibit A will reflect legally binding decisions of the Commission and shall be applied on a prospective basis from the effective date of the legally binding Commission decision, unless otherwise ordered by the Commission.

**Effective Date**

This Amendment shall be deemed effective upon approval by the Commission; however, the Parties may agree to implement the provisions of this Amendment upon execution. To accommodate this need, CLEC must generate, if necessary, an updated Customer Questionnaire. In addition to the Questionnaire, all system updates will need to be completed by Qwest. CLEC will be notified when all system changes have been made. Actual order processing may begin once these requirements have been met.

**Amendments; Waivers**

The provisions of this Amendment, including the provisions of this sentence, may not be amended, modified or supplemented, and waivers or consents to departures from the provisions of this Amendment may not be given without the written consent thereto by both Parties' authorized representative. No waiver by any Party of any default, misrepresentation, or breach

of warranty or covenant hereunder, whether intentional or not, will be deemed to extend to any prior or subsequent default, misrepresentation, or breach of warranty or covenant hereunder or affect in any way any rights arising by virtue of any prior or subsequent such occurrence.

### **Change of Law**

A. The provisions in this Amendment are intended to be in compliance with and based on the existing state of the law, rules, regulations and interpretations thereof, including but not limited to state rules, regulations, and laws, as of April 1, 2003 (the Existing Rules). Nothing in this Amendment shall be deemed an admission by Qwest or CLEC concerning the interpretation or effect of the Existing Rules or an admission by Qwest or CLEC that the Existing Rules should not be changed, vacated, dismissed, stayed or modified. Nothing in this Amendment shall preclude or estop Qwest or CLEC from taking any position in any forum concerning the proper interpretation or effect of the Existing Rules or concerning whether the Existing Rules should be changed, vacated, dismissed, stayed or modified. To the extent that the Existing Rules are vacated, dismissed, stayed or materially changed or modified, then this Amendment shall be amended to reflect such legally binding modification or change of the Existing Rules. Where the Parties fail to agree upon such an amendment within sixty (60) Days after notification from a Party seeking amendment due to a modification or change of the Existing Rules or if any time during such sixty (60) Day period the Parties shall have ceased to negotiate such new terms for a continuous period of fifteen (15) Days, it shall be resolved in accordance with the Dispute Resolution provision of the Agreement. It is expressly understood that this Amendment will be corrected, or if requested by CLEC, amended as set forth herein, to reflect the outcome of generic proceedings by the Commission for pricing, service standards, or other matters covered by this Amendment. Any amendment shall be deemed effective on the effective date of the legally binding change or modification of the Existing Rules for rates, and to the extent practicable for other terms and conditions, unless otherwise ordered. During the pendency of any negotiation for an amendment pursuant to this Section the Parties shall continue to perform their obligations in accordance with the terms and conditions of this Amendment, for up to sixty (60) Days. If the Parties fail to agree on an amendment during the sixty (60) Day negotiation period, the Parties agree that the first matter to be resolved during Dispute Resolution will be the implementation of an interim operating agreement between the Parties regarding the disputed issues, to be effective during the pendency of Dispute Resolution. The Parties agree that the interim operating agreement shall be determined and implemented within the first fifteen (15) Days of Dispute Resolution and the Parties will continue to perform their obligations in accordance with the terms and conditions of this Amendment, until the interim operating agreement is implemented. For purposes of this Section, "legally binding" means that the legal ruling has not been stayed, no request for a stay is pending, and any deadline for requesting a stay designated by statute or regulation, has passed.


B. In addition, but not in limitation of Section A above, nothing in this Amendment shall be deemed an admission by Qwest or CLEC concerning the interpretation or effect of the FCC's decision and rules adopted in *In the Matter of Review of the Section 251 Unbundling Obligations of Incumbent Local Exchange Carriers; Implementation of the Local Competition Provisions of the Telecommunications Act of 1996; Deployment of Wireline Services Offering Advanced Telecommunications Capability*, CC Docket Nos. 01-338, 96-98 and 98-147, nor rules, regulations and interpretations thereof, including but not limited to state rules, regulations, and laws as they may be issued or promulgated regarding the same ("Decision(s)"). Nothing in this Amendment shall preclude or estop Qwest or CLEC from taking any position in any forum concerning the proper interpretation or effect of Decisions or concerning whether the Decision should be changed, vacated, dismissed, stayed or modified.

**Entire Agreement**

This Amendment (including the documents referred to herein) constitutes the full and entire understanding and agreement between the Parties with regard to the subjects of this Amendment and supersedes any prior understandings, agreements, amendments or representations by or between the Parties, written or oral, to the extent they relate in any way to the subjects of this Amendment.

The Parties intending to be legally bound have executed this Amendment as of the dates set forth below, in multiple counterparts, each of which is deemed an original, but all of which shall constitute one and the same instrument.

**Automotive Experts Group, Inc.  
dba Bend Data Center**

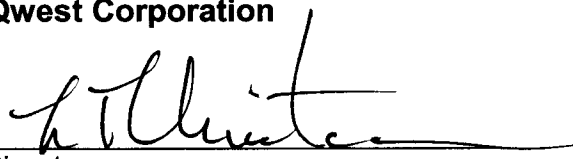
  
\_\_\_\_\_  
Signature

THOMAS D BARRETT  
\_\_\_\_\_  
Name Printed/Typed

CEO  
\_\_\_\_\_  
Title

11-05-03  
\_\_\_\_\_  
Date

**Qwest Corporation**

  
\_\_\_\_\_  
Signature

L. T. Christensen  
\_\_\_\_\_  
Name Printed/Typed

Director – Business Policy  
\_\_\_\_\_  
Title

11/13/03  
\_\_\_\_\_  
Date

## ATTACHMENT 1

### 9.23 Unbundled Network Elements Combinations (UNE Combinations)

#### 9.23.1 General Terms

9.23.1.1 Qwest shall provide CLEC with non-discriminatory access to combinations of Unbundled Network Elements including but not limited to the UNE-Platform (UNE-P) and Enhanced Extended Loop (EEL), according to the following terms and conditions.

9.23.1.2 Qwest will offer to CLEC UNE Combinations, on rates, terms and conditions that are just, reasonable and non-discriminatory in accordance with the terms and conditions of this Amendment and the requirements of Section 251 and Section 252 of the Act, the applicable FCC rules, and other Applicable Laws. The methods of access to UNE Combinations described in this Section are not exclusive. Qwest will make available any other form of access requested by CLEC that is consistent with the Act and the regulations thereunder. CLEC shall be entitled to access to all combinations functionality as provided in FCC rules and other Applicable Laws. Qwest shall not require CLEC to access any UNE Combinations in conjunction with any other service or element unless specified in this Amendment or as required for technical feasibility reasons. Qwest shall not place any use restrictions or other limiting conditions on UNE Combination(s) accessed by CLEC except as specified in this Amendment or required by Existing Rules.

9.23.1.2.1 Changes in law, regulations or other "Existing Rules" relating to UNEs and UNE Combinations, including additions and deletions of elements Qwest is required to unbundle and/or provide in a UNE Combination, shall be incorporated into this Amendment pursuant to Change of Law Section above. CLEC and Qwest agree that the UNEs identified in the Agreement are not exclusive and that pursuant to changes in FCC rules, state laws, or the Bona Fide Request process, CLEC may identify and request that Qwest furnish additional or revised UNEs to the extent required under Section 251(c)(3) of the Act and other Applicable Laws. Failure to list a UNE herein shall not constitute a waiver by CLEC to obtain a UNE subsequently defined by the FCC or the state Commission.

9.23.1.2.2 In addition to the UNE Combinations provided by Qwest to CLEC hereunder, Qwest shall permit CLEC to combine any UNE provided by Qwest with another UNE provided by Qwest or with compatible network components provided by CLEC or provided by third parties to CLEC in order to Telecommunications Services. UNE Combinations may be directly connected to Finished Services, except for tariffed special access services that are expressly prohibited by Existing Rules. Notwithstanding the foregoing, CLEC can connect its UNE Combination to Qwest's directory assistance and Operator Services platforms.

9.23.1.2.3 Where a CLEC has been denied access to a DS1, or other high capacity Loop, as a UNE due to lack of facilities, and where CLEC has requested and been denied the construction of new facilities to provide such Loop, CLEC may connect a similar bandwidth tariffed service that it secures in lieu of that

UNE to a transport UNE that it has secured from Qwest. Before making such connection, CLEC shall provide Qwest with evidence sufficient to demonstrate that it has fulfilled all of the prior conditions of this provision. This provision shall be changed as may be required to conform to the decisions of the FCC under any proceedings related to the Public Notice referred to in document FCC 00-183.

9.23.1.3 When ordered as combinations of UNEs, Network Elements that are currently combined and ordered together will not be physically disconnected or separated in any fashion except for technical reasons or if requested by CLEC. Network elements to be provisioned together shall be identified and ordered by CLEC as such. When CLEC orders in combination UNEs that are currently interconnected and functional, such UNEs shall remain interconnected or combined as a working service without any disconnection or disruption of functionality.

9.23.1.4 When ordered in combination, Qwest will combine for CLEC UNEs that are ordinarily combined in Qwest's network, provided that facilities are available.

9.23.1.5 When ordered in combination, Qwest will combine for CLEC UNEs that are not ordinarily combined in Qwest's network, provided that facilities are available and such combination:

9.23.1.5.1 Is Technically Feasible;

9.23.1.5.2 Would not impair the ability of other Carriers to obtain access to UNEs or to interconnect with Qwest's network; and

9.23.1.5.3 Would not impair Qwest's use of its network.

9.23.1.6 When ordered in combination, Qwest will combine CLEC UNEs with Qwest UNEs, provided that facilities are available and such combination:

9.23.1.6.1 Is Technically Feasible;

9.23.1.6.2 Shall be performed in a manner that provides Qwest access to necessary facilities;

9.23.1.6.3 Would not impair the ability of other Carriers to obtain access to UNEs or to interconnect with Qwest's network; and

9.23.1.6.4 Would not impair Qwest's use of its network.

## **9.23.2 Description**

UNE Combinations are available in, but not limited to, the following standard products: a) UNE-P in the following form: (i) 1FR/1FB Plain Old Telephone Service (POTS), (ii) ISDN – either Basic Rate or Primary Rate, (iii) Digital Switched Service (DSS), (iv) PBX Trunks, and (v) Centrex; b) EEL (subject to the limitations set forth below). If CLEC desires access to a different UNE Combination, CLEC may request access through the Special Request Process set forth in the Agreement. Qwest will provision UNE Combinations pursuant to the terms of this Amendment, provided that all UNEs making up the UNE Combination are contained in

CLEC's Interconnection Agreement. If Qwest develops additional UNE Combination products, CLEC can order such products without using the Special Request Process, but CLEC may need to submit a New Customer Questionnaire amendment before ordering such products.

### **9.23.3 Terms and Conditions**

9.23.3.1 Qwest shall provide non-discriminatory access to UNE Combinations on rates, terms and conditions that are non-discriminatory, just and reasonable. The quality of a UNE Combination Qwest provides, as well as the access provided to that UNE Combination, will be equal between all Carriers requesting access to that UNE Combination; and, where Technically Feasible, the access and UNE Combination provided by Qwest will be provided in "substantially the same time and manner" to that which Qwest provides to itself. In those situations where Qwest does not provide access to UNE Combinations itself, Qwest will provide access in a manner that provides CLEC with a meaningful opportunity to compete.

9.23.3.2 "UNE-P-POTS": 1FR/1FB lines are available to CLEC as a UNE Combination. UNE-P POTS is comprised of the following Unbundled Network Elements: Analog - 2 wire voice grade Loop, Analog Line Side Port and Shared Transport. All the Vertical Switch Features that are Technically Feasible for POTS are available with UNE-P-POTS. For complete descriptions please refer to the appropriate Unbundled Network Elements in the Agreement.

9.23.3.3 "UNE-P-PBX": PBX Trunks are available to CLEC as a UNE Combination. There are two types of UNE-P-PBX: Analog Trunks and Direct Inward Dialing (DID) Trunks. UNE-P-PBX is comprised of the following Unbundled Network Elements: 2/4 Wire Analog Loop, Analog/DID Trunks, and Shared Transport. All the Vertical Switch Features that are Technically Feasible for Analog and DID PBX Trunks are available with UNE-P-PBX. For complete descriptions please refer to the appropriate Unbundled Network Elements in the Agreement.

9.23.3.4 "UNE-P-DSS": Digital Switched Service (DSS) is available to CLEC as a UNE Combination. UNE-P-DSS is comprised of the following Unbundled Network Elements: DS1 Capable Loop, Digital Line-Side Port and Shared Transport. All the Vertical Switch Features that are Technically Feasible for Digital Switched Service are available with UNE-P-DSS. For complete descriptions please refer to the appropriate Unbundled Network Elements in the Agreement.

9.23.3.5 "UNE-P-ISDN": ISDN lines are available to CLEC as a UNE Combination. All the Vertical Switch Features that are Technically Feasible for ISDN are available with UNE-P-ISDN. There are two types of UNE-P-ISDN:

- a) Basic rate (UNE-P-ISDN-BRI) is comprised of the following Unbundled Network Elements: Basic ISDN Capable Loop, BRI Line Side Port and Shared Transport; and
- b) Primary rate (UNE-P-ISDN-PRI) – UNE-P-ISDN-PRI is comprised of the following Unbundled Network Elements: Basic ISDN Capable Loop, Digital Line Side Port and Shared Transport.

For complete descriptions please refer to the appropriate Unbundled Network Elements

in the Agreement.

9.23.3.6 UNE-P-Centrex: – Centrex Service is available to CLEC as a UNE Combination. Centrex is comprised of the following Unbundled Network Elements: Analog - 2 wire voice grade Loop, Analog Line Side Port, and Shared Transport. All the Vertical Switch Features that are Technically Feasible for Centrex service are available with UNE-P-Centrex.

9.23.3.6.1 CLEC may also request a service change from Centrex 21, Centrex Plus or Centron service to UNE-P-POTS. The UNE-P-POTS line will contain the UNEs established in Section 9.23.3.2 of this Amendment.

9.23.3.6.2 Qwest will provide access to Customer Management System (CMS) with UNE-P-Centrex.

9.23.3.7 Enhanced Extended Loop (EEL) -- EEL is a Qwest-provided combination of Loop and dedicated interoffice transport and may also include multiplexing or concentration capabilities. EEL transport and Loop facilities may utilize DS0 through OC-192 or other existing bandwidths. DS0, DS1 and DS3 bandwidths are defined products. In addition, other existing bandwidths can be ordered through the Special Request Process set forth in Exhibit B. Qwest has two EEL options: "EEL-Conversion" (EEL-C) and "EEL-Provision" (EEL-P).

9.23.3.7.1 Unless CLEC is specifically granted a waiver from the FCC which provides otherwise, and the terms and conditions of the FCC waiver apply to CLEC's request for a particular EEL, CLEC cannot utilize combinations of Unbundled Network Elements that include Unbundled Loop and unbundled interoffice Dedicated Transport to create a UNE Combination unless CLEC establishes to Qwest that it is using the combination of Network Elements to provide a significant amount of local exchange traffic to a particular End User Customer. The significant amount of local use requirement does not apply to combinations of Loop and multiplexing when the high side of the multiplexer is connected via an ITP to CLEC Collocation.

9.23.3.7.2 To establish that an EEL is carrying a "Significant Amount of Local Exchange Traffic," one of the following three (3) local service options must exist:

9.23.3.7.2.1 Option 1: CLEC must certify to Qwest that it is the exclusive provider of an End User Customer's local Exchange Service and that the Loop transport combination originates at a Customer's premises and that it terminates at CLEC's Collocation arrangement in at least one (1) Qwest Central Office. This condition, or option, does not allow Loop-transport combinations to be connected to Qwest's Tariffed services.

9.23.3.7.2.2 Option 2: CLEC must certify that it provides local exchange and exchange Access Service to the End User Customer's premises and handles at least one-third (1/3) of the End User Customer's local traffic measured as a percent of total End User Customer local dial tone lines; and for DS1 level circuits and above, at least fifty percent



(50%) of the activated channels on the Loop portion of the Loop and transport combination have at least five percent (5%) local voice traffic individually; and the entire Loop facility has at least ten percent (10%) local voice traffic; and the Loop/transport combination originates at a Customer's premises and terminates at CLEC's Collocation arrangement in at least one Qwest Central Office; and if a Loop/transport combination includes multiplexing, each of the multiplexed facilities must meet the above criteria outlined in this paragraph. (For example, if DS1 Loops are multiplexed onto DS3 transport, each of the individual DS1 facilities must meet the criteria outlined in this paragraph in order for the DS1/DS3 Loop/transport combination to qualify for UNE treatment). This condition, or option, does not allow Loop-transport combinations to be connected to Qwest's Tariffed services.

9.23.3.7.2.3 Option 3: CLEC must certify that at least fifty percent (50%) of the activated channels on a circuit are used to provide originating and terminating local dial tone service and at least fifty percent (50%) of the traffic on each of these local dial tone channels is local voice traffic; and the entire Loop facility has at least thirty-three percent (33%) local voice traffic; and if a Loop/transport combination includes multiplexing, each of the multiplexed facilities must meet the above criteria. For example, if DS1 Loops are multiplexed onto DS3 transport, each of the individual DS1 facilities must meet the criteria as outlined in this paragraph in order for the DS1/DS3 Loop/transport combination to qualify for UNE treatment. This condition, or option, does not allow Loop-transport combinations to be connected to Qwest's Tariffed services. Under this option, Collocation is not required. Under this option, CLEC does not need to provide a defined portion of the End User Customer's local service, but the active channels on any Loop-transport combinations, and the entire facility, must carry the amount of local exchange traffic specified in this option.

9.23.3.7.2.4 When CLEC certifies to Qwest through a certification letter, or other mutually agreed upon solution, that the combination of elements is carrying a "Significant Amount of Local Exchange" Traffic, then Qwest will provision the EEL or convert the Special Access circuit to an EEL-C. For each EEL or Special Access circuit, CLEC shall indicate in the certification letter under which local usage option, set forth in paragraph 9.23.3.7.2.1, 9.23.3.7.2.2 or 9.23.3.7.2.3, it seeks to qualify the circuit.

9.23.3.7.2.5 CLEC's local service certification shall remain valid only so long as CLEC continues to satisfy one (1) of the three (3) options set forth in Section 9.23.3.7.2 of this Amendment. CLEC must provide a service order converting the EEL to Private Line/Special Access Circuit to Qwest within thirty (30) Days if CLEC's certification on a given circuit is no longer valid.

9.23.3.7.2.6 In order to confirm reasonable compliance with these requirements, Qwest may perform audits of CLEC's records according to the following guidelines:

- a) Qwest may, upon thirty (30) Days written notice to a CLEC that has purchased Loop/transport combinations as UNEs, conduct an audit to ascertain whether those Loop/transport combinations were eligible for UNE treatment at the time of conversion and on an ongoing basis thereafter.
- b) CLEC shall make reasonable efforts to cooperate with any audit by Qwest and shall provide Qwest with relevant records (e.g., network and circuit configuration data, local telephone numbers) which demonstrate that CLEC's Unbundled Loop transport combination is configured to provide local Exchange Service in accordance with its certification.
- c) An independent auditor hired and paid for by Qwest shall perform any audits, provided, however, that if an audit reveals that CLEC's EEL circuit(s) do not meet or have not met the certification requirements, then CLEC shall reimburse Qwest for the cost of the audit.
- d) An audit shall be performed using industry audit standards during normal business hours, unless there is a mutual agreement otherwise.
- e) Qwest shall not exercise its audit rights with respect to a particular CLEC (excluding Affiliates), more than once in any calendar year, unless an audit finds non-compliance. If an audit does find non-compliance, Qwest shall not exercise its audit rights for sixty (60) Days following that audit, and if any subsequent audit does not find non-compliance, then Qwest shall not exercise its audit rights for the remainder of the calendar year.
- f) At the same time that Qwest provides notice of an audit to CLEC under this paragraph, Qwest shall send a copy of the notice to the Federal Communications Commission.
- g) Audits conducted by Qwest for the purpose of determining compliance with certification criteria shall not effect or in any way limit any audit rights that Qwest may have pursuant to an Interconnection agreement between CLEC and Qwest.
- h) Qwest shall not use any other audit rights it may have pursuant to an Interconnection agreement between CLEC and Qwest to audit for compliance with the local exchange traffic requirements of Section 9.23.3.7.2. Qwest shall not require an audit as a prior prerequisite to Provisioning EELs.
- i) CLEC shall maintain appropriate records to support its certification. However, CLEC has no obligation to keep any records that it does not keep in the ordinary course of its business.

9.23.3.7.2.7 Qwest will not provision EEL or convert Private

Line/Special Access to an EEL if Qwest records indicate that the Private Line/Special Access is or the EEL will be connected directly to a Tariffed Access service or if, in options 1 and 2 above, the EEL would not terminate at CLEC's Collocation arrangement in at least one (1) Qwest Central Office.

9.23.3.7.2.8 If an audit demonstrates that an EEL does not meet the local use requirements of Section 9.23.3.7.2 on average for two (2) consecutive months for which data is available, then the EEL shall be converted to special access or private line rates within thirty (30) Days.

9.23.3.7.2.9 If CLEC learns for any reason that an EEL does not meet the local use requirements of Section 9.23.3.7.2, then the EEL shall be converted to special access or private line rates within thirty (30) Days. CLEC has no ongoing duty to monitor EELs to verify that they continue to satisfy the local use requirements of Section 9.23.3.7.2, except that if any service order activity occurs relating to an EEL, then CLEC must verify that the EEL continues to satisfy the local use requirements of Section 9.23.3.7.2. Any disputes regarding whether an EEL meets the local use requirements shall be handled pursuant to the dispute resolution provisions of the Agreement. While a dispute is pending resolution, the status quo will be maintained and the EEL will not be converted to special access or private line rates

9.23.3.7.2.10 No private line or other Unbundled Loop shall be available for conversion into an EEL or be combined with other elements to create an EEL if it utilizes shared use Billing, commonly referred to as ratcheting. Any change to a private line or other Unbundled Loop including changes to eliminate shared use Billing for any or all circuits, prior to conversion of those circuits to EEL shall be conducted pursuant to the processes, procedures, and terms pursuant to which such private line or Loop was provisioned. Any appropriate charges from such processes, procedures, and terms shall apply (sometimes referred to as "grooming charges).

9.23.3.7.2.11 EEL-C is the conversion of an existing Private Line/Special Access service to a combination of Loop and transport UNEs. Retail and/or resale private line circuits (including multiplexing and concentration) may be converted to EEL-C if the conversion is Technically Feasible and they meet the terms of this Section 9.23.3.7. Qwest will make EEL-Conversion Combinations available to CLEC upon request. Qwest will provide CLEC with access to EEL-Conversion Combinations according to the standard intervals set forth in Exhibit C.

9.23.3.7.2.11.1 CLEC must utilize EEL-C to provide a significant amount of Local Exchange Service in accordance with the three options listed under Section 9.23.3.7.2.

9.23.3.7.2.12 EEL-P – EEL-P is a combination of Loop and dedicated interoffice transport used for the purpose of connecting an End User Customer to a CLEC Switch. EEL-P is a new

installation of circuits for the purpose of CLEC providing services to End User Customers.

9.23.3.7.2.12.1 Terms and Conditions

9.23.3.7.2.12.2 CLEC must utilize EEL-P to provide a significant amount of local Exchange Service to each End User Customer served in accordance with the three options listed under Section 9.23.3.7.2.

9.23.3.7.2.12.3 One end of the interoffice facility must originate at a CLEC Collocation in a Wire Center other than the Serving Wire Center of the Loop.

9.23.3.7.2.12.4 EEL combinations may consist of Loops and interoffice transport of the same bandwidth (Point-to-Point EEL). When multiplexing is requested, EEL may consist of Loops and interoffice transport of different bandwidths (Multiplexed EEL). CLEC may also order combinations of interoffice transport, concentration capability and DS0 Loops.

9.23.3.7.2.12.5 When concentration capability is requested, CLEC will purchase the appropriate concentration equipment and provide it to Qwest for installation in the Wire Center.

9.23.3.7.2.12.6 Installation intervals are set forth in Exhibit C and are equivalent to the respective Private Line Transport Service on the following web-site address: <http://www.qwest.com/carrier/guides/sig/index.html>.

9.23.3.7.2.12.7 Concentration capability installation intervals will be offered at an ICB.

9.23.3.7.2.12.8 EEL-P is available only where existing facilities are available.

#### 9.23.3.8 Ordering

9.23.3.8.1 Reserved for Future Use.

9.23.3.8.2 CLEC will submit EEL orders using the LSR process.

9.23.3.8.3 Qwest will install the appropriate Channel Card based on the DS0 EEL Link LSR order and apply the charges.

9.23.3.8.4 Requests for Concentration will be submitted using the Virtual Collocation process. Virtual Collocation intervals will be adhered to.

9.23.3.8.5 One LSR is required when CLEC orders Point-to-Point EEL.

Multiplexed EEL, EEL Transport and EEL Links must be ordered on separate LSRs.

#### 9.23.3.9 Rate Elements

9.23.3.9.1 EEL Link. The EEL Link is the Loop connection between the End User Customer premises and the serving Wire Center. EEL Link is available in DS0, DS1 and DS3 and higher bandwidths as they become available. Recurring and nonrecurring charges apply.

9.23.3.9.2 EEL Transport. EEL Transport consists of the dedicated interoffice facilities between Qwest Wire Centers. EEL Transport is available in DS0, DS1, DS3, OC3, OC12 and higher bandwidths as they become available. Recurring and nonrecurring charges apply.

9.23.3.9.3 EEL Multiplexing. EEL Multiplexing is offered in DS3 to DS1 and DS1 to DS0 configurations. All other multiplexing arrangements will be ICB. EEL Multiplexing is ordered with EEL Transport or Unbundled Loop. Recurring and nonrecurring charges set forth in Exhibit A apply.

9.23.3.9.4 DS0 Low Side Channelization and DS0 MUX Low Side Channelization. EEL DS0 Channel Cards are required for each DS0 EEL Link or DS0 Unbundled Loop connected to a 1/0 EEL Multiplexer. Channel Cards are available for analog Loop Start, Ground Start, Reverse Battery and No Signaling.

9.23.3.9.5 Concentration Capability. Concentration Capability rates will be provided as an ICB. Cost recovery includes, but is not limited to, space preparation and space lease, equipment installation, cabling and associated terminations and structure installation, personnel training (if required) and delivery of required power. Recurring and nonrecurring charges apply.

9.23.3.10 CLEC may request access to and, where appropriate, development of, additional UNE Combinations. For UNEs Qwest currently combines in its network CLEC can use the Special Request Process (SRP) set forth in Exhibit B. For UNEs that Qwest does not currently combine, CLEC must use the Bona Fide Request Process (BFR). In its BFR or SRP request, CLEC must identify the specific combination of UNEs, identifying each individual UNE by name as described in the Agreement.

9.23.3.11 The following terms and conditions are available for all types of UNE-P:

9.23.3.11.1 UNE-P will include the capability to access long distance service (InterLATA and IntraLATA) of CLEC's Customer's choice on a 2-PIC basis, access to 911 emergency services, capability to access CLEC's Operator Services platform, capability to access CLEC's directory assistance platform and Qwest customized routing service; and, if desired by CLEC, access to Qwest Operator Services and Directory Assistance Service.

9.23.3.11.2 If Qwest provides and CLEC accepts operator services, directory assistance, and IntraLATA long distance as a part of the basic exchange line, it will be offered with standard Qwest branding. CLEC is not permitted to alter the branding of these services in any manner when the

services are a part of the UNE-P line without the prior written approval of Qwest. However, at the request of CLEC and where Technically Feasible, Qwest will rebrand operator services and directory assistance in CLEC's name, in CLEC's choice of name, or in no name in accordance with terms and conditions set forth in the Agreement.

9.23.3.11.3 CLEC may order Customized Routing in conjunction with UNE-P for alternative operator service and/or directory assistance platforms. CLEC shall be responsible to combine UNE-P with all components and requirements associated with Customized Routing needed to utilize related functionality. For a complete description of Customized Routing, refer to that Section of the Agreement.

9.23.3.11.4 Qwest shall provide to CLEC, for CLEC's End User Customers, E911/911 call routing to the appropriate Public Safety Answering Point (PSAP). Qwest shall not be responsible for any failure of CLEC to provide accurate End User Customer information for listings in any databases in which Qwest is required to retain and/or maintain End User Customer information. Qwest shall provide CLEC's End User Customer information to the ALI/DMS (Automatic Location Identification/Database Management System). Qwest shall use its standard process to update and maintain, on the same schedule that it uses for its End User Customers, CLEC's End User Customer service information in the ALI/DMS used to support E911/911 Services. Qwest assumes no liability for the accuracy of information provided by CLEC.

9.23.3.11.5 CLEC shall designate the Primary Interexchange Carrier (PIC) assignments on behalf of its End User Customers for InterLATA and IntraLATA services. CLEC shall follow all Applicable Laws, rules and regulations with respect to PIC changes and Qwest shall disclaim any liability for CLEC's improper PIC change requests.

9.23.3.11.6 Feature and InterLATA or IntraLATA PIC changes or additions for UNE-P, will be processed concurrently with the UNE-P order as specified by CLEC.

9.23.3.12 If CLEC is obtaining services from Qwest under an arrangement or agreement that includes the application of termination liability assessment (TLA) or minimum period charges, and if CLEC wishes to convert such services to UNEs or a UNE Combination, the conversion of such services will not be delayed due to the applicability of TLA or minimum period charges. The applicability of such charges is governed by the terms of the original agreement, Tariff or arrangement.

9.23.3.13 For installation of new UNE Combinations, CLEC will not be assessed UNE rates for UNEs ordered in combination until access to all UNEs that make up such combination have been provisioned to CLEC as a combination, unless a UNE is not available until a later time and CLEC elects to have Qwest provision the other elements before all elements are available. For conversions of existing resale services to UNE-P Combinations, CLEC will be billed at the UNE-P rate, and Billing at the resold rate will cease, on the Due Date scheduled for the conversion, so long as the Due Date of the conversion was a standard or longer interval, unless CLEC has caused or requested a delay of the conversion.

9.23.3.14 Reserved for Future Use.

9.23.3.15 When End User Customers Switch from Qwest to CLEC, or to CLEC from any other competitor and is obtaining service through a UNE Combination, such End User Customers shall be permitted to retain their current telephone numbers if they so desire.

9.23.3.16 In the event Qwest terminates the Provisioning of any UNE Combination service to CLEC for any reason, CLEC shall be responsible for providing any and all necessary notice to its End User Customers of the termination. In no case shall Qwest be responsible for providing such notice to CLEC's End User Customers. Qwest shall only be required to notify CLEC of Qwest's termination of the UNE Combination service on a timely basis consistent with Commission rules and notice requirements.

9.23.3.17 CLEC, or CLEC's agent, shall act as the single point of contact for its End User Customers' service needs, including without limitation, sales, service design, order taking, Provisioning, change orders, training, maintenance, trouble reports, repair, post-sale servicing, Billing, collection and inquiry. CLEC shall inform its End User Customers that they are End User Customers of CLEC. CLEC's End User Customers contacting Qwest will be instructed to contact CLEC, and Qwest's End User Customers contacting CLEC will be instructed to contact Qwest. In responding to calls, neither Party shall make disparaging remarks about each other. To the extent the correct provider can be determined, misdirected calls received by either Party will be referred to the proper provider of local Exchange Service; however, nothing in this Amendment shall be deemed to prohibit Qwest or CLEC from discussing its products and services with CLEC's or Qwest's End User Customers who call the other Party.

9.23.3.18 Reserved for Future Use.

#### **9.23.4 Rates and Charges**

9.23.4.1 The rates and charges for the individual Unbundled Network Elements that comprise UNE Combinations are contained in Exhibit A for both recurring and nonrecurring application.

9.23.4.1.1 Recurring monthly charges for each Unbundled Network Element that comprise the UNE Combination shall apply when a UNE Combination is ordered. The recurring monthly charges for each UNE, including but not limited to, Unbundled 2-wire Analog Loop, Analog Line Side Port and Shared Transport, are contained in Exhibit A.

9.23.4.1.2 Nonrecurring charges, if any, will apply based upon the cost to Qwest of Provisioning the UNE Combination and providing access to the UNE Combination. These nonrecurring charges, if any, are described in Exhibit A.

9.23.4.2 If the Commission takes any action to adjust the rates previously ordered, Qwest will make a compliance filing to incorporate the adjusted rates into Exhibit A. Upon the compliance filing by Qwest, the Parties will abide by the adjusted rates on a going-forward basis, or as ordered by the Commission.

9.23.4.3 CLEC shall be responsible for Billing its End User Customers served

over UNE Combinations for all Miscellaneous Charges and surcharges required of CLEC by statute, regulation or otherwise required.

9.23.4.4 CLEC shall pay Qwest the PIC change charge associated with CLEC End User Customer changes of InterLATA or IntraLATA Carriers. Any change in CLEC's End User Customers' InterLATA or IntraLATA Carrier must be requested by CLEC on behalf of its End User Customer.

9.23.4.5 If an End User Customer is served by CLEC through a UNE Combination, Qwest will not charge, assess, or collect Switched Access charges for InterLATA or IntraLATA calls originating or terminating from that End User Customer's phone after conversion to a UNE Combination is complete.

9.23.4.6 Qwest shall have a reasonable amount of time to implement system or other changes necessary to bill CLEC for Commission-ordered rates or charges associated with UNE Combinations.

### **9.23.5 Ordering Process**

9.23.5.1 Most UNE Combinations and associated products and services are ordered via an LSR. Ordering processes are contained herein, in the Agreement and in the PCAT. The following is a high-level description of the ordering process:

9.23.5.1.1 Reserved for Future Use.

9.23.5.1.2 Reserved for Future Use.

9.23.5.1.3 Step 1: Complete product questionnaire with account team representative.

9.23.5.1.4 Step 2: Obtain Billing Account Number (BAN) through account team representative.

9.23.5.1.5 Step 3: Allow 2-3 weeks from Qwest's receipt of a completed questionnaire for accurate loading of UNE Combination rates to the Qwest Billing system.

9.23.5.1.6 Step 4: After account team notification, place UNE Combination orders via an LSR or ASR as appropriate.

9.23.5.1.7 Additional information regarding the ordering processes are located at: [http://www.qwest.com/wholesale/solutions/clecFacility/une\\_p\\_c.html](http://www.qwest.com/wholesale/solutions/clecFacility/une_p_c.html)

9.23.5.2 Prior to placing an order on behalf of each End User Customer, CLEC shall be responsible for obtaining and have in its possession a Proof of Authorization as set forth in the Agreement.

9.23.5.3 Standard service intervals for each UNE Combination are set forth in Exhibit C. For UNE Combinations with appropriate retail analogs, CLEC and Qwest will use the standard Provisioning interval for the equivalent retail service. CLEC and Qwest can separately agree to Due Dates other than the standard interval.



9.23.5.4 Due date intervals are established when Qwest receives a complete and accurate Local Service Request (LSR) or ASR made through the IMA, EDI or Exact interfaces or through facsimile. For UNE-P-POTS, UNE-P-Centrex, and UNE-P-ISDN-BRI, the date the LSR or ASR is received is considered the start of the service interval if the order is received on a business day prior to 7:00 p.m. For UNE-P-POTS, UNE-P-Centrex, and UNE-P-ISDN-BRI, the service interval will begin on the next business day for service requests received on a non-business day or after 7:00 p.m. on a business day. For UNE-P-DSS, UNE-P-ISDN-PRI, UNE-P-PBX, EEL, and all other UNE Combinations, the date the LSR or ASR is received is considered the start of the service interval if the order is received on a business day prior to 3:00 p.m. For UNE-P-DSS, UNE-P-ISDN-PRI, UNE-P-PBX, EEL, and all other UNE Combinations, the service interval will begin on the next business day for service requests received on a non-business day or after 3:00 p.m. on a business day. Business days exclude Saturdays, Sundays, New Year's Day, Memorial Day, Independence Day (4<sup>th</sup> of July), Labor Day, Thanksgiving Day and Christmas Day.

9.23.5.5 The Parties' obligations and responsibilities for providing and maintaining End User Customer listings information are contained in the Listings and E911/911 Emergency Services Sections of the Agreement. Nevertheless, to the extent that the option is available to CLEC to specify that the End User Customer's existing listing(s) be retained upon conversion to unbundled local switching elements or UNE-P Combinations, Qwest shall be responsible for ensuring that the End User Customer's listing(s) is retained "as is" in Qwest's listings data bases.

9.23.5.6 When Qwest's End User Customer or the End User Customer's New Service Provider orders the discontinuance of the End User Customer's existing service in anticipation of moving to another service provider, Qwest will render its closing bill to the End User Customer effective with the disconnection. If Qwest is not the local service provider, Qwest will issue a bill to CLEC for that portion of the service provided to CLEC should CLEC's End User Customer, a New Service Provider, or CLEC request service be discontinued to the End User Customer. Qwest will notify CLEC by FAX, OSS interface, or other agreed upon processes when an End User Customer moves to another service provider. Qwest shall not provide CLEC or Qwest retail personnel with the name of the other service provider selected by the End User Customer.

9.23.5.7 For UNE Combinations, CLEC shall provide Qwest and Qwest shall provide CLEC with points of contact for order entry, problem resolution, repair, and in the event special attention is required on service request.

## **9.23.6 Billing**

9.23.6.1 Qwest shall provide CLEC, on a monthly basis, within seven to ten (7-10) calendar Days of the last Day of the most recent Billing period, in an agreed upon standard electronic Billing format, Billing information including (1) a summary bill, and (2) individual End User Customer sub-account information consistent with the samples available for CLEC review.

## **9.23.7 Maintenance and Repair**

9.23.7.1 Qwest will maintain facilities and equipment that comprise the service provided to CLEC as a UNE Combination. CLEC or its End User Customers may not

rearrange, move, disconnect or attempt to repair Qwest facilities or equipment, other than by connection or disconnection to any interface between Qwest and the End User Customer, without the written consent of Qwest.

Oregon-EXHIBIT-A

Amendment				
Contract Notes				
1. This rate sheet reflects cost docket rates ordered by the Public Utility Commission of Oregon in Docket Nos. UM 773, UT 138 Phases II and III effective May 09, 2003.				
2. This rate sheet reflects the Wholesale Discount rate ordered by the Public Utility Commission of Oregon in Docket No. UM 962, Order No. 02-821 effective November 20, 2002.				
			Recurring	Non-Recurring
			Wholesale Discount Percentage Recurring Charge	Wholesale Discount Percentage Nonrecurring Charge
6 Resale			17%	17%
6.1.3 IntraLATA Toll			17%	17%
6.1.5 Listings, CO Features & Information Services			17%	17%
			Recurring	Non-Recurring
			Notes	
7 Interconnection				
7.4 Multiplexing				
7.4.1 DS3 to DS1		\$203.54		
7.4.1.1 Manual				\$161.56
7.4.1.2 Mechanized				\$93.97
7.4.2 DS1 to DS0		\$212.76		
7.4.2.1 Manual				\$165.28
7.4.2.2 Mechanized				\$97.28
			Recurring	Non-Recurring
			Notes	
9 Unbundled Network Elements (UNEs)				
9.2 Unbundled Loops				
9.2.1 Analog Loops				
9.2.1.1 2-Wire Voice Grade				See Installation options, Section 9.2.4
Zone 1		\$13.95		
Zone 2		\$25.20		
Zone 3		\$56.21		
9.2.1.2 4-Wire Voice Grade				See Installation options, Section 9.2.4
Zone 1		\$27.90		
Zone 2		\$50.40		
Zone 3		\$112.42		
9.2.2 Non-loaded Loops				
9.2.2.1 2-Wire Non-loaded Loop				See Installation options, Section 9.2.4 and See also Section 9.2.2.3
Zone 1		\$13.95		
Zone 2		\$25.20		
Zone 3		\$56.21		
9.2.2.2 4-Wire Non-loaded Loop				See Installation options, Section 9.2.4 and See also Section 9.2.2.3
Zone 1		\$27.90		
Zone 2		\$50.40		
Zone 3		\$112.42		
9.2.2.3 Cable Unloading/Bridge Tap Removal				\$0.00
9.2.3 Digital Capable Loops				
9.2.3.1 Basic Rate ISDN / xDSL-I Capable / ADSL Compatible Loop				See Installation options, Section 9.2.4 and See also Section 9.2.2.3
Zone 1		\$13.95		
Zone 2		\$25.20		
Zone 3		\$56.21		
9.2.3.2 DS1 Capable Loop		\$87.37		
9.2.3.3 DS3 Capable Loop		\$363.42		
9.2.3.4 OC - n Capable Loop				
OC - 3		\$952.68		
OC - 12		\$1,386.81		
OC - 48		\$3,938.81		
9.2.3.5 2-Wire Extension Technology		\$23.54		
			Recurring	Non-Recurring
			Notes	
9.8 Shared Transport				
9.8.1 Per Minute of Use		\$ .00104		
			Recurring	Non-Recurring
			Notes	
9.11 Local Switching				

## Oregon-EXHIBIT-A

9.11.1	Local Switching - TELRIC Based Rates			
9.11.1.1	Analog Line Side Port, First Port	\$1.14		
	Manual		\$54.54	1XNRC
	Mechanized		\$17.56	1XNRC
9.11.1.2	Each Additional Port (ordered concurrently with an unbundled loop)	\$1.14		
	Manual		\$23.60	1XNRC
	Mechanized		\$16.94	1XNRC
9.11.2	Vertical Features			
9.11.2.1	Call Forwarding Busy Line	\$0.00	\$12.50	
9.11.2.2	Call Forwarding Busy Line (External)	\$0.00		1XRC
	Manual		\$8.49	1XNRC
	Mechanized		\$17	1XNRC
9.11.2.3	Call Forwarding Busy Line (Expanded)	\$0.00		1XRC
	Manual		\$8.49	1XNRC
	Mechanized		\$17	1XNRC
9.11.2.4	Call Forwarding Busy Line (Overflow)	\$0.00		1XRC
	Manual		\$8.49	1XNRC
	Mechanized		\$17	1XNRC
9.11.2.5	Call Forwarding Busy Line (Programmable), each line	\$0.00		1XRC
	Manual		\$8.49	1XNRC
	Mechanized		\$17	1XNRC
9.11.2.6	Call Forwarding Busy Line - Don't Answer	\$0.00		1XRC
	Manual		\$8.49	1XNRC
	Mechanized		\$17	1XNRC
9.11.2.7	Call Forwarding Don't Answer (Expanded)	\$0.00		1XRC
	Manual		\$8.49	1XNRC
	Mechanized		\$17	1XNRC
9.11.2.8	Call Forwarding Don't Answer (Programable)	\$0.00		1XRC
	Manual		\$8.49	1XNRC
	Mechanized		\$17	1XNRC
9.11.2.9	Call Forwarding Busy Line Don't Answer	\$0.00		1XRC
	Manual		\$8.49	1XNRC
	Mechanized		\$17	1XNRC
9.11.2.11	Call Forwarding Busy Line-Don't Answer (External) (Centrex)	\$0.00		1XRC
	Manual		\$8.49	1XNRC
	Mechanized		\$17	1XNRC
9.11.2.12	Call Forwarding Busy Line-Don't Answer (Expanded)	\$0.00		1XRC
	Manual		\$8.49	1XNRC
	Mechanized		\$17	1XNRC
9.11.2.13	Call Forwarding Busy Line-Don't Answer (Overflow)	\$0.00		1XRC
	Manual		\$8.49	1XNRC
	Mechanized		\$17	1XNRC
9.11.2.14	Call Forwarding Variable	\$0.00	\$12.50	
9.11.2.17	Call Hold Centrex	\$0.00		1XRC
	Manual		\$8.49	1XNRC
	Mechanized		\$17	1XNRC
9.11.2.18	Call Park (Store & Retrieve)	\$0.00	\$12.50	
9.11.2.19	Call Pickup	\$0.00	\$12.50	
9.11.2.20	Call Trace (Customer Originated) per occurrence	\$0.00		1XRC
	Manual		\$8.49	1XNRC
	Mechanized		\$17	1XNRC
9.11.2.21	Call Transfer	\$0.00		1XRC
	Manual		\$8.49	1XNRC
	Mechanized		\$17	1XNRC
9.11.2.23	Call Waiting/Cancel Call Waiting	\$0.00		1XRC
	Manual		\$8.49	1XNRC
	Mechanized		\$17	1XNRC
9.11.2.24	Centrex Common Equipment	\$0.00	\$1,185.36	1XRC
9.11.2.25	Centrex-Standard Features	\$0.00		1XRC
	Manual		\$8.49	1XNRC
	Mechanized		\$17	1XNRC
9.11.2.26	CLASS - Anonymous Call Rejection	\$0.00	\$12.50	
9.11.2.27	CLASS - Call Waiting ID	\$0.00	\$12.50	
9.11.2.28	CLASS - Calling Name & Number	\$0.00		1XRC
	Manual		\$8.49	1XNRC
	Mechanized		\$17	1XNRC
9.11.2.29	CLASS - Calling Number Delivery	\$0.00		1XRC
	Manual		\$8.49	1XNRC
	Mechanized		\$17	1XNRC
9.11.2.30	CLASS - Calling Number Delivery - Blocking	\$0.00		1XRC
	Manual		\$8.49	1XNRC
	Mechanized		\$17	1XNRC
9.11.2.31	CLASS - Continuous Redial	\$0.00		1XRC
	Manual		\$8.49	1XNRC
	Mechanized		\$17	1XNRC
9.11.2.32	CLASS - Last Call Return	\$0.00		1XRC
	Manual		\$8.49	1XNRC
	Mechanized		\$17	1XNRC
9.11.2.33	CLASS-Priority Calling	\$0.00		1XRC
	Manual		\$8.49	1XNRC
	Mechanized		\$17	1XNRC
9.11.2.34	CLASS - Selective Call Forwarding	\$0.00		1XRC
	Manual		\$8.49	1XNRC

Oregon-EXHIBIT-A

Mechanized			\$ .17	1XNRC
9.11.2.35 CLASS - Selective Call Rejection		\$0.00		
Manual			\$8.49	1XNRC
Manual			\$ .17	1XNRC
9.11.2.36 Directed Call Pick Up		\$0.00		1XRC
Manual			\$8.49	1XNRC
Mechanized			\$ .17	1XNRC
9.11.2.37 Directed Call Pick up with Barge-In		\$0.00		1XRC
Manual			\$8.49	1XNRC
Mechanized			\$ .17	1XNRC
9.11.2.38 Distinctive Ringing		\$0.00	\$12.50	
9.11.2.39 Distinctive Ringing (Distinctive Alert)		\$0.00		1XRC
Manual			\$8.49	1XNRC
Mechanized			\$ .17	1XNRC
9.11.2.41 Hot Line (Centrex)		\$0.00		1XRC
Manual			\$8.49	1XNRC
Mechanized			\$ .17	1XNRC
9.11.2.42 Hunting		\$0.00		
Manual			\$8.49	1XNRC
Mechanized			\$ .17	1XNRC
9.11.2.44 Intercom 6, per system		\$0.00		1XRC
Manual			\$8.49	1XNRC
Mechanized			\$ .17	1XNRC
9.11.2.45 Intercom 30, per system		\$0.00		1XRC
Manual			\$8.49	1XNRC
Mechanized			\$ .17	1XNRC
9.11.2.46 Message Waiting Indication A/V		\$0.00	\$12.50	
9.11.2.47 Speed Calling				
Manual			\$8.49	
Mechanized			\$ .17	
9.11.2.48 Speed Calling Eight Code Capacity		\$0.00		1XRC
Manual			\$8.49	1XNRC
Mechanized			\$ .17	1XNRC
9.11.2.49 Speed Calling Thirty Code Capacity		\$0.00		1XRC
Manual			\$8.49	1XNRC
Mechanized			\$ .17	1XNRC
9.11.2.50 Station Dial Conferencing (6-way)		\$0.00	\$12.50	
Manual			\$8.49	
Mechanized			\$ .17	
9.11.2.51 Three Way Calling		\$0.00		
Manual			\$8.49	1XNRC
Mechanized			\$ .17	1XNRC
9.11.2.52 Warm Line		\$0.00		
Manual			\$8.49	1XNRC
Mechanized			\$ .17	1XNRC
9.11.3 Subsequent Order Charge			\$14.24	
9.11.4 Digital Line Side Port (Supporting BRI ISDN)				
9.11.4.1 First Port		\$6.09	\$225.75	1XRC
9.11.4.2 Each Additional Port		\$6.09	\$225.75	1XRC
9.11.5 Digital Trunk Ports				
9.11.5.1 DS1 Local Message Trunk Port		\$44.91	\$202.52	
9.11.5.2 Message Trunk Group, First Trunk			\$176.66	
9.11.5.3 Message Trunk Group, Each Additional			\$44.73	
9.11.5.4 DS1 PRI ISDN Trunk Port		\$68.60	\$620.94	1XRC
9.11.5.5 PBX DID Trunk Port		\$2.66	\$200.85	
9.11.6 DSO Analog Trunk Port				
9.11.6.1 Unbundled Analog DSO Trunk Port, First Port		\$12.33		
Manual			\$139.04	1XNRC
Mechanized			\$110.20	1XNRC
9.11.6.2 Unbundled Analog DSO Trunk Port, Each Add		\$12.33		
Manual			\$81.53	1XNRC
Mechanized			\$79.22	1XNRC
9.11.7 Local Usage, per Minute of Use		\$.00133		
		Recurring	Non-Recurring	Notes
9.12 Local Switching - Market Based Rates		Under Development	Under Development	
		Recurring	Non-Recurring	Notes
9.13 Customized Routing				
9.13.1 Development of Custom Line Class Code - Directory Assistance or Operator Services Routing Only			\$246.07	
9.13.2 Installation Charge, per Switch - Directory Assistance or Operator Service Routing Only			\$248.17	
9.13.3 All Other Custom Routing		ICB	ICB	
		Recurring	Non-Recurring	Notes
9.23 UNE Combinations				
9.23.1 UNE - P Line Splitting				
9.23.1.1 Basic Installation Charge for UNE-P Line Splitting			see 9.4.1	
9.23.2 UNE-P Conversion Non-Recurring Charges				
9.23.2.1 UNE-P POTS, CENTREX, Analog PBX Trunks				
First, Mechanized			\$.68	

Oregon-EXHIBIT-A

Each Additional, Mechanized			\$ 14	
9.23.2.2 UNE-P PAL Manual				
First			\$16.01	
Each Additional			\$2.66	
9.23.2.3 UNE-P PBX DID Trunks				
First			\$20.35	
Each Additional			\$3.09	
9.23.2.4 UNE-P ISDN BRI				
First			\$14.91	
Each Additional			\$3.09	
9.23.2.5 UNE-P ISDN PRI, DSS per DS1 Facility			\$50.35	
9.23.2.6 UNE-P ISDN PRI, DSS - per Trunk				
First			\$18.54	
Each Additional			\$3.09	
9.23.3 UNE-P New Connection Non-Recurring Charges				
9.23.3.1 UNE-P POTS Centrex, Analog PBX Trunks				
First			\$50.86	
Each Additional			\$16.88	
9.23.3.2 UNE-P PAL Manual				
First			\$81.06	
Each Additional			\$18.18	
9.23.3.3 UNE - P PBX DID - per Trunk			\$174.73	
9.23.3.4 UNE - P ISDN BRI			\$238.15	
9.23.3.5 UNE - P Trunks				
DSS Basic Trunk - In Only, Out Only, or Two Way			\$51.48	
DSS, ISDN PRI Adv. Trunk - In only w/DID & Hunting, or 2 Way w/DID, Hunting & Answer Sup'v			\$50.58	
DSS, ISDN PRI Adv. Trunk - Out Only w/Answer Sup'v			\$51.88	
9.23.3.6 DID Trunks				
Digital Outpulse Change Signaling			\$14.11	
DID CPLX Trans Signaling Change			\$32.93	
DID Block Compromise			\$24.89	
DID Group of 20 Numbers			\$33.06	
DID Reserve Sequential # Block			\$24.71	
DID Reserve Non Seq. TN			\$23.09	
DID Nonseq Tele Numbers			\$37.70	
9.23.3.7 Facilities for UNE - P DSS, UNE - P ISDN PRI				
DS1 Loop Facility			\$354.56	
DS3 Loop Facility			\$361.10	
9.23.3.8 UNE - P PRI Configurations				
UNE-P PRI Dedicated PRI 23 + D			\$719.29	
UNE-P PRI Dedicated PRI 24			\$689.91	
UNE-P PRI Dedicated PRI 23B + Back-Up D Configuration - 5E			\$694.45	
9.23.4 UNE-Combination Private Line				
9.23.4.1 DS0/DS1/DS3/OCN/Integrated T-1 Existing Service			\$40.34	
9.23.5 UNE - P Qwest DSL				See applicable Qwest retail Tariff, catalog or price list
9.23.6 UNE Combinations Loop MUX Combination (LMC)				
9.23.6.1 ITP DS1/DS3		See UNE Rates		
9.23.6.2 Loop MUX DS0 2/4 Wire Analog			\$231.78	
9.23.6.3 Loop MUX DS0 2/4 Wire Analog Each Additional			\$151.26	
9.23.6.4 Recurring DS0 Rates		See EEL Link		
9.23.6.5 DS1 Loop MUX			\$293.18	
9.23.6.6 DS1 Loop MUX Each Additional			\$214.66	
9.23.6.7 Recurring DS1		See EEL Link		
9.23.6.8 Private Line to Loop MUX Conversion			\$33.81	
9.23.6.9 LMC DS3 to DS1 Multiplexer		\$203.54	\$195.11	
9.23.6.10 LMC DS1 to DS0 Multiplexer		\$212.76	\$195.11	
9.23.6.11 DS1/DS0 Low Side Channelization		See UDIT Section		
9.23.7 Enhance Extended Loop (EEL)				
9.23.7.1 EEL Link				
9.23.7.2 EEL DS0 2-Wire			\$249.59	
9.23.7.3 EEL DS0 2/4 Wire Each Additional			\$174.56	
Zone 1		\$13.95		
Zone 2		\$25.20		
Zone 3		\$56.21		
9.23.7.4 EEL DS0 4-Wire			\$249.59	
9.23.7.5 EEL DS0 2/4 Wire Each Additional			\$174.56	
Zone 1		\$27.90		
Zone 2		\$50.40		
Zone 3		\$112.42		
9.23.7.6 EEL DS1		\$87.37	\$290.24	
9.23.7.7 EEL DS1 Each Additional			\$201.15	
9.23.7.8 EEL DS3		\$363.42	\$310.42	
9.23.7.9 EEL DS3 Each Additional			\$221.31	
9.23.7.10 EEL C			\$33.81	
9.23.8 EEL Transport				
9.23.8.1 DS0				
DS0 Over 0 to 8 Miles	\$19.74	\$0.09		
DS0 Over 8 to 25 Miles	\$19.74	\$0.08		
DS0 Over 25 to 50 Miles	\$19.74	\$0.11		
DS0 Over 50 Miles	\$19.74	\$0.08		
9.23.8.2 DS1				
DS1 Over 0 to 8 Miles	\$37.94	\$0.49		

Oregon-EXHIBIT-A

DS1 Over 8 to 25 Miles	\$37.94	\$ .85		
DS1 Over 25 to 50 Miles	\$37.94	\$1.16		
DS1 Over 50 Miles	\$37.94	\$1.17		
9.23.8.3 DS3				
DS3 Over 0 to 8 Miles	\$253.13	\$9.95		
DS3 Over 8 to 25 Miles	\$253.13	\$10.19		
DS3 Over 25 to 50 Miles	\$253.13	\$14.27		
DS3 Over 50 Miles	\$253.13	\$21.11		
9.23.8.4 OC-3				
OC-3 Over 0 to 8 Miles	\$897.39	\$258.80		
OC-3 Over 8 to 25 Miles	\$904.91	\$73.27		
OC-3 Over 25 to 50 Miles	\$864.21	\$94.54		
OC-3 Over 50 Miles	\$896.48	\$58.82		
9.23.8.5 OC-12				
OC-12 Over 0 to 8 Miles	\$2,540.93	\$84.80		
OC-12 Over 8 to 25 Miles	\$2,540.93	\$90.11		
OC-12 Over 25 to 50 Miles	\$2,540.93	\$96.86		
OC-12 Over 50 Miles	\$2,540.93	\$115.61		
9.23.8.6 OC-48				
OC-48 Over 0 to 8 Miles	\$7,379.96	\$350.14		
OC-48 Over 8 to 25 Miles	\$7,379.96	\$376.18		
OC-48 Over 25 to 50 Miles	\$7,379.96	\$418.06		
OC-48 Over 50 Miles	\$7,379.96	\$517.34		
9.23.9 Multiplexing				
9.23.9.1 DS3 to DS1		\$203.54	\$317.81	
9.23.9.2 DS1 to DS0		\$212.76	\$310.43	
9.23.10 DS0 Channel Performance				
9.23.10.1 DS0 Low Side Channelization		\$13.82		
9.23.10.2 DS1/DS0 MUX, Low Side Channelization		\$7.89		
9.23.11 DS0 Channel Cards				
9.23.11.1 Code Select Ringdown		\$17.54	\$2.60	1XNRC
9.23.11.2 Manual Ringdown		\$20.59	\$2.60	1XNRC
9.23.11.3 Loop Start Signaling - Type LA		\$9.40	\$2.60	1XNRC
9.23.11.4 Loop Start Signaling - Type LB		\$6.53	\$2.60	1XNRC
9.23.11.5 Loop Start Signaling - Type LC		\$6.80	\$2.60	1XNRC
9.23.11.6 Loop Start Signaling - Type LO		\$4.48	\$2.60	1XNRC
9.23.11.7 Auto Ringdown		\$11.73	\$2.60	1XNRC
9.23.11.8 Loop Start Signaling - Type LS		\$10.65	\$2.60	1XNRC
9.23.11.9 No Signaling		\$6.93	\$2.60	1XNRC
9.23.11.10 E & M Signaling		\$16.03	\$2.60	1XNRC
9.23.11.11 Ground Start Signaling		\$13.30	\$2.60	1XNRC
9.23.11.12 Resistive Bridging (Voice/Data) 4 Wire		\$0.00		1XNRC
9.23.12 Concentration Capability		ICB		
		Recurring	Non-Recurring	Notes
10 Ancillary Services				
10.3 911/E911		No Charge		
		Recurring	Non-Recurring	Notes
10.4 White Pages Directory Listings, Facility Based Providers				
10.4.1 Primary Listing		No Charge		
10.4.2 Premium/Privacy Listings		General Exchange Tariff Rate, less wholesale discount		
		Recurring	Non-Recurring	Notes
10.5 Directory Assistance, Facility Based Providers				
10.5.1 Local Directory Assistance, Per Call		\$ .33		
10.5.2 National Directory Assistance, per Call		\$ .42		
10.5.3 Call Branding, Set-Up and Recording			\$10,500.00	
10.5.4 Loading Brand /Per Switch			\$175.00	
10.5.5 Call Completion Link, per call		\$ .09		
10.5.6 Intercept- Machine Handled, per Occurrence		\$ .021		
10.5.7 Intercept-Operator Handled, per Occurrence		\$ .143		
		Recurring	Non-Recurring	Notes
10.6 Directory Assistance List Information				
10.6.1 Initial Database Load, per Listing		\$ .025		
10.6.2 Reload of Database, per Listing		\$ .02		
10.6.3 Daily Updates, per Listing		\$ .05		
10.6.4 One-time Set-Up Fee		\$67.43		
10.6.5 Media Charges for File Delivery				
10.6.5.1 Electronic Transmission		\$ .002		
10.6.5.2 Tapes (charges only apply if this is selected as the normal delivery medium for daily updates) (per tape)		\$30.00		
10.6.5.3 Shipping Charges (for tape delivery)			ICB	
		Recurring	Non-Recurring	Notes
10.7 Toll and Assistance Operator Services, Facility Based Providers,				

10.7.1	Option A - Per Message			
10.7.1.1	Operator Handled Basic Calling Card		\$ .24	
10.7.1.2	Machine Handled Calling Card		\$ .60	
10.7.1.3	Station Call (including Connect to DA)		\$ .46	
10.7.1.4	Person to Person Call		\$2.07	
10.7.1.5	Connect to Directory Assistance		\$ .75	
10.7.1.6	Busy Line Verify, per Call		\$ .67	
10.7.1.7	Busy Line Interrupt		\$ .82	
10.7.1.8	Operator Assistance, per Call		\$ .50	
10.7.2	Option B - Per Operator Work Second and Computer Handled Calls			
10.7.2.1	Operator Handled, per Operator Work Second		\$ .028	
10.7.2.2	Machine Handled, per Call		\$ .25	
10.7.2.3	Call Branding, Set-Up & Recording			\$10,500.00
10.7.2.4	Loading Brand/Per Switch			\$175.00
			Recurring	Non-Recurring
				Notes
12	Operational Support Systems			
12.1	Development and Enhancements, per Order			No Charge At This Time
12.2	Ongoing Maintenance, per Order			No Charge At This Time
12.3	Daily Usage Record File, per Record		\$ .0011	
12.4	Trouble Isolation Charge			See MSC Charges
17	Bona Fide Request Process			
17.1	Processing Fee			\$2,128.00
	Notes			
#	Voluntary Rate Reduction			
	* Unless otherwise indicated, all rates are pursuant to rates approved by the Oregon PUC Docket Nos. UM 773 Order No. 02-355, UM 884 Order No. 97-239, UT-148/UM 963, Order No 00-481, UT 138 Ph II Order No 02-184, UT 138 Ph III Order No. 03-085			
1	TELRIC-based rates			
2	Market-based rates			
3	ICB, Individual Case Basis pricing.			
4	Rates per FCC Guidelines			
5	Rate has been ordered in a different section and is being used due to the similar characteristics of the element. This rate will be replaced when a rate is developed or ordered for this product.			
6	A special request is a request by the customer to perform something that is technically feasible but the process and pricing are not yet in place.			
7	Qwest will initially charge interim rates for all unbundled Local Switching - Market Based elements at the rates set forth in Exhibit A which are the UNE based rates. Qwest will initiate market based rates for Local Switching - Market Based elements on a prospective basis only upon execution of an amendment to change the interim UNE based rates to market based rates. It should be noted that Local Switching / Market Based Elements may differ from the Local Switching UNE based elements.			
8	Qwest has agreed to a bill and keep arrangement for EICT, pursuant to 271 workshops.			
9	Qwest will not charge for this element until the Commission has an opportunity to review and approve a rate in a future cost proceeding.			
10	The preliminary engineering and planning costs are included in the caged and cageless space construction charges. These engineering and planning charges are also included in the quote preparation fees. Upon completed of the construction, the QPF will be credited to the final construction charge for the job.			
11	For services where volume and term discounts apply to retail customers, the wholesale discount rate offered shall be the greater of 17% or the discounted retail percentage plus 8.5%. This is pursuant Commission order in Docket UM 962 Order Number 02-821			
12	No charge at this time pursuant to Oregon Commission order in Docket UT 138			
13	No Footnote			
14	No Footnote			
1X	This rate sheet reflects cost docket rates ordered by the Public Utility Commission of Oregon in Docket Nos. UM 773, UT 138 Phases II and III effective May 09, 2003.			
2X	This rate sheet reflects the Wholesale Discount rate ordered by the Public Utility Commission of Oregon in Docket No. UM 962, Order No. 02-821 effective November 20, 2002.			
3X	Voluntary Rate Reduction Effective 1/22/03			
4X	FCC approved rate (changes annually)			
ORD	Ordered			
1XRC	This rate sheet reflects cost docket rates (recurring charge only) ordered by the Public Utility Commission of Oregon in Docket Nos. UM 773, UT 138 Phases II and III effective May 09, 2003.			



Oregon-EXHIBIT-A

1XNRC This rate sheet reflects cost docket rates (non-recurring charge only) ordered by the Public Utility Commission of Oregon in Docket Nos. UM 773, UT 138 Phases II and III effective May 09, 2003.				

**Exhibit B**  
**SPECIAL REQUEST PROCESS**

1. The Special Request Process shall be used for the following requests:
  - 1.1 Requesting specific product feature(s) be made available by Qwest that are currently available in a switch, but which are not activated.
  - 1.2 Requesting specific product feature(s) be made available by Qwest that are not currently available in a switch, but which are available from the switch vendor
  - 1.3 Requesting a combination of Unbundled Network Elements that is a combination not currently offered by Qwest as a standard product and:
    - 1.3.1 that is made up of UNEs that are defined by the FCC or the Commission as a network element to which Qwest is obligated to provide unbundled access, and;
    - 1.3.2 that is made up of UNEs that are ordinarily combined in the Qwest network.
  - 1.4 Requesting an Unbundled Network Element that does not require a technical feasibility analysis and has been defined by the FCC or the State Commission as a network element to which Qwest is obligated to provide unbundled access, but for which Qwest has not created a standard product, including, but not limited to, OC-192 (and such higher bandwidths that may exist) UDIT, EEL between OC-3 and OC-192 and new varieties of subloops.
2. Any request that requires an analysis of Technical Feasibility shall be treated as a Bona Fide Request (BFR), and will follow the BFR Process set forth in this Agreement. If it is determined that a request should have been submitted through the BFR process, Qwest will consider the BFR time frame to have started upon receipt of the original Special Request application form.
3. A Special Request shall be submitted in writing and on the appropriate Qwest form, which is located on Qwest's website.
4. Qwest shall acknowledge receipt of the Special Request within two (2) business days of receipt.
5. Qwest shall respond with an analysis, including costs and timeframes, within fifteen (15) business days of receipt of the Special Request. In the case of UNE Combinations, the analysis shall include whether the requested combination is a combination of network elements that are ordinarily combined in the Qwest network. If the request is for a combination of network elements that are not ordinarily combined in the Qwest network, the analysis shall indicate to CLEC that it should use the BFR process if CLEC elects to pursue its request.
6. Upon request, Qwest shall provide CLEC with Qwest's supporting cost data and/or studies for Unbundled Network Elements that CLEC wishes to order within seven (7) business days, except where Qwest cannot obtain a release from its vendors within seven (7) business days, in which case Qwest will make the data available as soon as Qwest receives the vendor release. Such cost data shall be treated as Confidential Information, if requested by Qwest under the non-disclosure sections of this Agreement.

**Exhibit C  
SERVICE INTERVAL TABLES**

**Unbundled Network Elements Platform (UNE-P) Service Interval Table:**

**For UNE-P POTS, Saturday due dates are available under the following circumstances:**

The Saturday Desired Due Date (DDD) must be at least the standard interval.

For dispatched orders, a Saturday appointment must be available and reserved in Appointment Scheduler.

For UNE-P POTS non-dispatched orders, Saturday is counted as part of the standard installation interval, even if a Saturday due date is not desired. For example: when the standard interval is 2 (two) business days, an LSR submitted on a Friday morning may have a due date as early as the following Monday.

<b>Product</b>	<b>Services Ordered</b>	<b>Installation Commitments</b>	<b>Repair Commitments</b>
<b>UNE-P POTS</b> New Installs, Address Changes, or Change Requests adding new lines. <b>Facility Check indicates "AVAILABLE (SDT)" and DISPATCH "NO"</b>		Three (3) business days	Twenty-four (24) hrs OOS Forty-eight (48) hrs AS
Addition, removal, or change of CO Features, PIC/LPIC change, number changes without inward line activity, or hunting changes without inward line activity		Three (3) business Days	Twenty-four (24) hrs OOS Forty-eight (48) hrs AS
<b>UNE-P POTS</b> Suspend/Restore	Customers with service placed on "vacation"	Next business day (includes Saturday)	Twenty-four (24) hrs OOS 48 hrs AS
Deny/Restore	Treatment for Non-payment issues	Same business day if request received before noon MT, otherwise next business day (includes Saturday)	Twenty-four (24) hrs OOS Forty-eight (48) hrs AS
<b>UNE-P POTS</b> New Installs, Address Changes, Changes with inward line activity <b>Facility Check indicates "AVAILABLE DISP. REQ" and DISPATCH "YES"</b>		Next available due date as indicated by Appointment Scheduler <b>Note:</b> Appointment Scheduler minimum default interval is 3 (Three) business days.	Twenty-four (24) hrs OOS Forty-eight (48) hrs AS
<b>UNE-P POTS</b> Directory Listings Changes – • <b>Simple (Non-complex) Listings</b> - Simple Straight Line and/or Straight-Line Under (SLU) Listings			

**Exhibit C  
SERVICE INTERVAL TABLES**

<b>Product</b>	<b>Services Ordered</b>	<b>Installation Commitments</b>	<b>Repair Commitments</b>
<b>UNE-P DSS</b> Trunk Installation when ordered with new T1 Facility (Note: The number of facilities ordered drives the due dates for both facilities and trunks.)	1 to 3 Facilities	Twelve (12) business days	Four (4) hrs
	4 to 6 Facilities	Sixteen (16) business days	Four (4) hrs
	7 to 9 Facilities	Twenty (20) business days	Four (4) hrs
	10 to 12 Facilities	Twenty four (24) business days	Four (4) hrs
<b>Conversions to UNE-P DSS-As Is</b>		Five (5) business Days	Four (4) hrs
	<b>Conversion As Specified</b>	See intervals for type of change requested	Four (4) hrs
<b>UNE-P DSS-</b> Add/Change Trunks on existing facilities	1 to 8 Trunks	Five (5) business Days	Four (4) hrs
	9 to 16 Trunks	Six (6) business days	Four (4) hrs
	17 to 24 Trunks	Seven (7) business days	Four (4) hrs
	Each Additional 8 Trunks	One (1) business Day for each	Four (4) hrs
<b>UNE-P ISDN BRI</b> New Installs, Address Changes, Change to add Loop (N2Q)	1 to 10 Loops	Thirteen (13) business days	Twenty-four (24) hrs
	11 or more Loops	ICB	Twenty-four (24) hrs
<b>UNE-P ISDN BRI</b> Add or Change Feature(s), Add Primary Directory Number (PDN ) to established Loop (N2Q), Add Call Appearance	1 to 10 Loops	Three (3) business days	Twenty-four (24) hrs
	11 or more Loops	ICB	Twenty-four (24) hrs
<b>Conversion to UNE-P ISDN BRI-</b> Conversion As Is	1 to 10 Loops	Three (3) business days	Twenty-four (24) hrs
	11 or more Loops	ICB	Twenty-four (24) hrs
<b>Conversion to UNE-P ISDN BRI-</b> Conversion As Specified	1 to 10 Loops	Three (3) business days if a Loop is not involved (or) Thirteen (13) business days if a Loop is added or changed	Twenty-four (24) hrs
	11 or more Loops	ICB	Twenty-four (24) hrs
<b>UNE-P ISDN PRI 'New'-</b> New Facility and Associated Trunks (With this activity, the number of facilities ordered drives the due dates for both facilities and trunks. See table below.)	1 to 3	Nine (9) business days	Four (4) hrs

**Exhibit C  
SERVICE INTERVAL TABLES**

<b>Product</b>	<b>Services Ordered</b>	<b>Installation Commitments</b>	<b>Repair Commitments</b>
	4 to 6 7 to 9 10 to 12 Over 12	Twelve (12) business days Thirteen (13) business Seventeen (17) business Add 4 business days for each additional 3 facilities (13-16=21 days, 17-20=25 days, etc.)	Four (4) hrs
<b>UNE-P ISDN PRI 'New'- Trunks</b>	1 to 3 Trunks	Twelve (12) business days	Four (4) hrs
	4 to 6 Trunks	Sixteen (16) business days	Four (4) hrs
	7 to 9 Trunks	Twenty (20) business days	Four (4) hrs
	10 to 12 Trunks	Twenty-four (24) business days	Four (4) hrs
	13 or more Trunks	Facility due date plus 5 days	Four (4) hrs

**Exhibit C  
SERVICE INTERVAL TABLES**

<b>Product</b>	<b>Services Ordered</b>	<b>Installation Commitments</b>	<b>Repair Commitments</b>
<b>Conversion to UNE-P ISDN PRI- As Specified</b>		See intervals for type of change requested	Four (4) hrs
	As Is	Five (5) business days	Four (4) hrs
<b>UNE-P ISDN PRI- Add/Change Trunks on Existing Facility</b>	1 to 8	Five (5) business days business days	Four (4) hrs
	9 to 16	Six (6) business days	Four (4) hrs
	17 to 24	Seven (7) business days	Four (4) hrs
	Over 25	ICB	Four (4) hrs
<b>UNE-P Centrex 21 - Non Designed- Conversions as Specified</b>		Five (5) business days	Twenty-four (24) hrs OOS Forty-eight (48) hrs AS
<b>UNE-P Centrex 21 - Non Designed- New Installations, Address Changes, and Change Requests adding new lines</b>	[Facility check indicates "Available Dispatch Required" and Dispatch "Yes".]	Next available due date as indicated by Appointment Scheduler <b>Note:</b> Appointment Scheduler minimum default interval is 3 (Three) business days.	Twenty-four (24) hrs OOS Forty-eight (48) hrs AS
<b>UNE-P Centrex Plus / UNE-P Centron</b> [Centron is MN only] <b>Common Block Configuration Required</b> - Establish Common Block	1 to 21 Lines - No Optional Features	Twenty (20) business days	Twenty-four (24) hrs OOS Forty-eight (48) hrs AS
	1 to 21 Lines - w/ Optional Features (i.e., ARS, DFIs, SMDR, UCD, etc.)	ICB	Twenty-four (24) hrs OOS Forty-eight (48) hrs AS
	22 or more Lines with or without Optional Features	ICB	Twenty-four (24) hrs OOS Forty-eight (48) hrs AS
<b>UNE-P Centrex Plus / UNE-P Centron</b> [Centron is MN only] <b>Common Block Configuration Required</b> - Feature Additions requiring Common Block activity per Common Block	1 to 10 Lines	Twenty (20) business days	Twenty-four (24) hrs OOS Forty-eight (48) hrs AS
	11 or more Lines	ICB	Twenty-four (24) hrs OOS Forty-eight (48) hrs AS

**Exhibit C  
SERVICE INTERVAL TABLES**

<b>Product</b>	<b>Services Ordered</b>	<b>Installation Commitments</b>	<b>Repair Commitments</b>
<b>UNE-P Centrex Plus / UNE-P Centron</b> [Centron is MN only] <b>Common Block Configuration Required</b> - Line Class Codes (LCCs)/ CAT/NCOS/DPAT additions/changes requiring Common Block work.	Per Common Block (must be existing Line Class Codes(LCCs)/ CAT/NCOS/DPAT)	Five (5) business days	Twenty-four (24) hrs OOS Forty-eight (48) hrs AS
	If new LCC/CAT/NCOS or DPAT	Twenty (20) business days	Twenty-four (24) hrs OOS Forty-eight (48) hrs AS
<b>UNE-P Centrex Plus / UNE-P Centron</b> [Centron is MN only] <b>Common Block Configuration Required</b> - Centrex Management System (CMS)	New Common Blocks & Cust ID's (lines installed at the same time the Common Block is installed)	Twenty (20) business days (after the initial Common Block & associated lines are installed)	N/A
<b>UNE-P Centrex Plus / UNE-P Centron</b> [Centron is MN only] <b>Common Block Configuration Required</b> - Designed Services subsequent to initial Common Block installation	Tie Lines/DFI/FX	Thirteen (13) business days (may be longer due to facility due date requirements)	Twenty-four (24) hrs OOS Forty-eight (48) hrs AS
<b>UNE-P Centrex Plus / UNE-P Centron</b> [Centron is MN only] <b>No Common Block Configuration Required</b> - Centrex Management System (CMS) Network Access Registers (NARs)	Additional/New Station Lines to be added to CMS	Five (5) business days after line is installed	N/A
	Additions	Five (5) business days	N/A
	Change from Non Blocked to Blocked Service	ICB	N/A

**Exhibit C  
SERVICE INTERVAL TABLES**

<b>Product</b>	<b>Services Ordered</b>	<b>Installation Commitments</b>	<b>Repair Commitments</b>
<b>UNE-P Centrex Plus / UNE-P Centron</b> [Centron is MN only] <b>No Common Block Configuration Required</b> - Station Lines (subsequent to the establishment of the Common Block) Includes: Conversions New Lines Moves <b>NOTE:</b> On conversions, numbers are "chipped" into the Common Block at the time of installation.	1 to 10 Lines per location	Five (5) business days or Next available due date thereafter as indicated by Appointment Scheduler.	Twenty-four (24) hrs OOS Forty-eight (48) hrs AS
	11 to 20 Lines per location	Ten (10) business days or Next available due date thereafter as indicated by Appointment Scheduler.	Twenty-four (24) hrs OOS Forty-eight (48) hrs AS
	21 or more Lines per location	ICB	Twenty-four (24) hrs OOS Forty-eight (48) hrs AS
<b>UNE-P Centrex Plus / UNE-P Centron</b> [Centron is MN only] <b>No Common Block Configuration Required</b> Line Feature changes/additions/Removals	1 to 19 Lines	Three (3) business days	Twenty-four (24) hrs OOS Forty-eight (48) hrs AS
	20 or more Lines	ICB	Twenty-four (24) hrs OOS Forty-eight (48) hrs AS
<b>UNE-P Centrex Plus / UNE-P Centron</b> [Centron is MN only] <b>No Common Block Configuration Required</b> Designed Services subsequent to initial Common Block installation	Tie Lines/DFI/FX	Thirteen (13) business days (may be longer due to facility due date requirements)	Twenty-four (24) hrs OOS Forty-eight (48) hrs AS
<b>UNE-P Centrex Plus / UNE-P Centron</b> [Centron is MN only] <b>No Common Block Configuration Required</b> Automatic Route Selection (ARS)	Subsequent to Common Block Installation	Twenty (20) business days (may be longer if the activation of ARS is tied to a Private Line facility installation)	Twenty-four (24) hrs OOS Forty-eight (48) hrs AS
	Changes to Patterns: 1 to 25 changes 26 to 50 changes 51 or more changes	business days: Five (5) days Ten (10) days Twenty (20) days	Twenty-four (24) hrs OOS Forty-eight (48) hrs AS
	Adding new Patterns	Twenty (20) business days	Twenty-four (24) hrs OOS Forty-eight (48) hrs AS



**Exhibit C  
SERVICE INTERVAL TABLES**

<b>Product</b>	<b>Services Ordered</b>	<b>Installation Commitments</b>	<b>Repair Commitments</b>
<b>UNE-P Centrex Plus / UNE-P Centron</b> [Centron is MN only] <b>No Common Block Configuration Required</b> Uniform Call Distribution (UCD)	Per Request	Thirteen (13) business days	Twenty-four (24) hrs OOS Forty-eight (48) hrs AS
<b>UNE-P Centrex Plus / UNE-P Centron</b> [Centron is MN only] <b>No Common Block Configuration Required</b> Additional Numbers subsequent to initial Common Block installation  <b>NOTE:</b> Additional numbers are "chipped" into the Common Block at the time of request.	Blocks (No limit on amount of numbers.)	Five (5) business days	N/A

**Exhibit C  
SERVICE INTERVAL TABLES**

**Enhanced Extended Loop Service Interval Table (EEL):**

<b>Product</b>	<b>Services Ordered</b>	<b>Installation Commitments</b>	<b>Repair Commitments</b>
<b>Enhanced Extended Loop (EEL)- DS0 or Voice Grade Equivalent</b>	1 to 8	Zone 1: Five (5) business days  Zone 2: Six (6) business days	Four (4) hrs Zone 1  Four (4) hrs Zone 2
	9 to 16	Zone 1: Six (6) business days  Zone 2: Seven (7) business days	Four (4) hrs Zone 1  Four (4) hrs Zone 2
	17 to 24	Zone 1: Seven (7) business days  Zone 2: Eight (8) business days	Four (4) hrs Zone 1  Four (4) hrs Zone 2
	25 or more	ICB	Four (4) hrs
<b>Enhanced Extended Loop (EEL) – DS1</b>	1 to 8	Zone 1: Five (5) business days  Zone 2: Eight (8) business days	Four (4) hrs Zone 1  Four (4) hrs Zone 2
	9 to 16	Zone 1: Six (6) business days  Zone 2: Nine (9) business days	Four (4) hrs Zone 1  Four (4) hrs Zone 2
	17 to 24	Zone 1: Seven (7) business days  Zone 2: Ten (10) business days	Four (4) hrs Zone 1  Four (4) hrs Zone 2
	25 or more	ICB	Four (4) hrs
<b>Enhanced Extended Loop (EEL) – DS3</b>	1 to 3 Circuits	Zone 1: Seven (7) business days  Zone 2: Nine (9) business days	Four (4) hrs Zone 1  Four (4) hrs Zone 2
	4 or more Circuits	ICB	Four (4) hrs
<b>Enhanced Extended Loop Conversions (EEL-C) – Private Line (PLTS) - Conversion as is</b>		ICB	Twenty-four (24) hrs OOS Forty-eight (48) hrs AS

\* Installation Guidelines apply where facilities/network capacity is in place. Where facilities/network capacity are not in place, intervals are handled on an Individual Case Basis (ICB).